

GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA190620-5365

6 July 2020

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 19 June 2020. Your request has been dealt with under the Freedom of Information Act 2000

You asked for:

1. *How many invoices were paid late (actual number rather than %) and what is the total value of invoices paid late?*
2. *Is this split out by sector / category or can you identify SME suppliers that have been paid late? If so, what are the volumes values?*
3. *How many claims have you processed for late payment of invoices? How many claims were successful and how many were rejected (and for what reason)? (Volumes and values of claims)*
4. *Do you have a documented process for late payment claims? If so, is this published and can it be shared? In the absence of a process, where should late payment claims be submitted?*

Our response to your request is as follows:

Please find attached the information we hold within scope of your request.

If you have any further questions relating to this matter, please contact me, quoting the reference at the top of this letter.

Yours sincerely

[REDACTED]
Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

Financial Year	18/19		19/20	
Question	Volume	Value	Volume	Value
1. How many invoices were paid late?	1,280	13,553,038	1,242	12,279,249
2. How many invoices of SME suppliers were paid late?	430	5,043,541	509	9,862,101
3 a. How many successful claims have you processed for late payment of invoices?	n/a	Value of claim (not invoice)	n/a	Value of claim (not invoice)
3 b. How many claims have you rejected for late payment of invoices?	n/a	Value of claim (not invoice)	n/a	Value of claim (not invoice)
4 a. Do you have a documented process for late payment claims?	No			
4 b. If yes, is this published and can it be shared?	<Online location of Late Payment Process>			
4 c. In the absence of a process, where should late payment claims be submitted?	FSC, Accounts Payable, 1st Floor, 14 Pier Walk, North Greenwich, London, SE10 0ES			

Please note these may include payments that were subject to investigations and may not fairly reflect performance.