

# GREATER LONDON AUTHORITY

[REDACTED]  
(By email)

Our Ref: MGLA041116-2032

29 November 2016

Dear [REDACTED]

Thank you for your request for information which the GLA received on 4 November 2016. Your request has been dealt with under the Freedom of Information Act 2000.

You asked for information relating to the provision of;

- Virtual Learning Environments (VLE)
- Learning Management Systems (LMS)
- E-Learning

Our response to your request is as follows:

1. *Who were the suppliers who applied for inclusion on each framework/contract and were successful & not successful at the PQQ & ITT stages\**

There is no **Virtual Learning Environments (VLE)** at the GLA.

**Learning Management Systems (LMS):** The GLA procured an overarching HR system in 2014 which included, amongst other functions, a Learning Management Systems (LMS). The procurement process included:

ITT = <ul style="list-style-type: none"><li>• Midland HR</li><li>• Northgate</li><li>• Agresso</li><li>• Equinity</li><li>• Frontier</li></ul>	PQQ = <ul style="list-style-type: none"><li>• Midland</li><li>• Northgate</li></ul>
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**E-Learning:** A learning platform (Seminar) was commissioned with the GLA Technology Group from The Acteon Consultancy in 2010. The process involved reviewing a number of different suppliers and packages (e.g. Traineasy, Knowledge Centre) to ensure best value and also

considering existing e-learning solutions within the GLA Group, namely TfL and LFB, but they were not suitable for the GLA's needs.

*2. Contract values of the above framework/contract, year to date*

**Learning Management Systems (LMS):** The total 4 year contract cost for the multi-function HR system is £150K. There is no breakdown in cost for the LMS element of the system.

**E-Learning:** Seminar is licensed annually and costs £2,400pa which includes support, troubleshooting and unlimited number of modules that can be created and an unlimited number of sessions that can be completed by learners.

*3. Start date & duration of framework*

**Learning Management Systems (LMS):** We do not have a framework. The GLA awarded a contract to one supplier, Midland HR. This started on 31 March 2014 and is for 48 months

**E-Learning:** We do not have a framework.

*4. Is there an extension clause in the framework/contract and, if so, the duration of the extension?*

**Learning Management Systems (LMS):** No

**E-Learning:** N/A

*5. Has a decision been made yet on whether the framework/contract are being either extended or renewed?*

N/A

*6. Who is the senior officer (outside of procurement) responsible for this contract or service provision*

Juliette Carter Assistant Director of HR & OD

If you have any further questions relating to this matter, please contact me, quoting the reference at the top of this letter.

Yours sincerely

Paul Robinson  
Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>