

REQUEST FOR DMPC DECISION – PCD 2017 268**Title: OMM Resource Forecast****Executive Summary:**

This paper presents the case to source specialist design resources from the market to support a number of programmes.

Specialist design resources are required for relatively short periods of time at the initial stages of project and programme lifecycles. To ensure design options are fully explored, it is vital that greater emphasis is placed on the design of new operating models to integrate technology, maximise productivity, deliver anticipated benefits and improve the quality of services.

These specialist resources will provide defined design outputs and also work alongside design leads within programmes to support capability development and skills transfer. The estimated cost of this specialist resource is set out in Part 2 of this report: this cost will be more accurately tested through market engagement.

Recommendation:

The DMPC is asked to

1. Note the overall scale of cost associated with the planned transformation.
2. Approve an approach to market to source and contract specialist design resources that for Programmes 1, 2 and 3. The estimated costs of these resources are set out in Part 2.

Deputy Mayor for Policing And Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature**Date**

19/10/17

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

Decision required – supporting report

1. Introduction and background

- 1.1. The specialist resources will be engaged in modelling demand, customer/user experience design, operating model design, process modelling and organisation design.

2. Issues for consideration

- 2.1 Detailed in Part 2.

3. Financial Comments

- 3.1. Proposed costs and funding are detailed in Part 2.

4. Legal Comments

- 4.1. There are no significant legal implications arising from this proposal.

5. Equality Comments

- 5.1. There are no direct equality or diversity implications arising from this report

6. Background/supporting papers

- 6.1. Report.

Public access to information

Information in this form is subject to the Freedom of Information Act 2000 (FOIA) and other legislation. Part 1 of this form will be made available on the MOPAC website within 1 working day of approval. Any facts/advice/recommendations that should not be made automatically available on request should not be included in Part 1 but instead on the separate Part 2 form. Deferment is only applicable where release before that date would compromise the implementation of the decision being approved.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred ? NO

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rational for non-publication.

Is there a **part 2** form – Yes

If yes, for what reason: EXEMPT under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011.

ORIGINATING OFFICER DECLARATION:

Head of Unit: The Head of Strategic Finance and Resource Management has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	✓
Legal Advice: The MPS legal team has been consulted on the proposal.	✓
Financial Advice: The Chief Financial Officer has been consulted on this proposal.	✓
Equalities Advice: No Equality and Diversity issues identified.	✓

OFFICER APPROVAL**Chief Executive Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature *R. Lawrence*

Date 19/10/17

Investment Advisory Board

7th September 2017

ONE MET MODEL RESOURCE FORECAST

Report by Robin Wilkinson on behalf of the Deputy Commissioner

EXECUTIVE SUMMARY

This paper presents the case to source specialist design resources from the market to support a number of programmes.

Specialist design resources are required for relatively short periods of time at the initial stages of project and programme lifecycles. To ensure design options are fully explored, it is vital that greater emphasis is placed on the design of new operating models to integrate technology, maximise productivity, deliver anticipated benefits and improve the quality of services.

These specialist resources will provide defined design outputs and also work alongside design leads within programmes to support capability development and skills transfer. The estimated cost of this specialist resource is set out in Part 2 of this report: this cost will be more accurately tested through market engagement.

TIME-SENSITIVITY

A decision is required by 21 September 2017 to ensure that Programmes can secure required specialist design resources in a timely manner.

A. RECOMMENDATIONS – THAT DMPC:

1. Note the overall scale of cost associated with the planned transformation.
2. Approve an approach to market to source and contract specialist design resources for Programmes 1, 2 and 3 in the MPS Change Portfolio. The estimated costs of these resources are set out in Part 2.

B. SUPPORTING INFORMATION

1. The specialist resources will be engaged in modelling demand, customer/user experience design, operating model design, process modelling and organisation design.
2. Failure of appropriate investment in business design carries risks which potentially can constrain effective decision making and result in key dependencies being overlooked.

Governance

3. The Integrated Design & Delivery team and OMM Design Authority will provide an additional level of assurance by ensuring that specialist design resources are used in the most efficient manner (e.g., design activities are not duplicated or unnecessarily constrained by programme boundaries), and that common standards and approaches are developed to maximise value for money.

C. OTHER ORGANISATIONAL & COMMUNITY IMPLICATIONS

Equality and Diversity Impact

4. There is no differential impact on diverse communities as a result of these proposals.

Financial Implications

5. The proposed costs and funding of resources is detailed in Part 2.

Legal Implications

6. There are no significant legal implications that arise from these recommendations.

Risk (including Health and Safety) Implications

7. There are no direct immediate health and safety implications associated with this report or the recommendations made.

Consultation Undertaken

8. The consultation undertaken has been supportive. If specific concerns have been made these are shown below.

Key stakeholder engagement (up to what level)	Supportive / Supportive with concerns / Not supportive / Not affected
Director of People and Change	Supportive
Director of Commercial & Finance	Supportive
Federation / TUS (representatives)	Not affected
DAC Transformation	Supportive
Commercial Director	Supportive of approach to market

Real Estate and Environmental Implications

9. These proposals do not directly have any estate or environmental implications. The estates transformation programme is included within the scope of the Met Portfolio and associated cost and benefit are included.

Responsible Procurement

10. There are no adverse responsible procurement implications associated with this solution.