

DMPC Decision – PCD 918

Title: Modernisation of CRIMINT+ additional funding

Executive Summary:

The MPS is facing an operational risk because the current version of Crimint+ in production has not been patched. Until this situation is rectified, the MPS are unable to patch Crimint+ in the event of a software fault. This proposed upgrade will resolve this by bringing the underlying software to a current supportable level.

The solution proposed will improve the users experience and encourage greater mobile use.

This project will mitigate the operational risk facing the MPS, reduce the ongoing operating costs for the lifetime of Crimint+ and resolve several functional problems, ensuring that the MPS has a stable and supportable intelligence platform needed to support police officers and staff in their operational duties.

Recommendation:

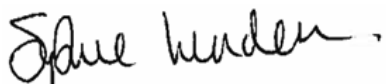
The Deputy Mayor for Policing and Crime is recommended to:

1. Approve Capital spend of £901,000 (£143,000 in 2020/21 and £758,000 in 2021/22) for modernising the Crimint+ application (MPS criminal intelligence system) and supporting infrastructure in addition to the previously approved £997,000 bringing the total capital spend to £1,898,000. The additional funding has been included in the draft 2021/22 Capital Plan submitted to MOPAC expected to be approved in early 2021.

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature 

Date **15/01/2021**

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. Crimint+ is a business critical, intelligence management solution that supplies data to officers and a number of other linked MPS databases. It is expected to be required until Q4 2023. During this time it is essential that Crimint+ remains stable, available and usable by police officers and staff.
- 1.2. The current version of Crimint+ requires re-platform and upgrade to maintain supportability and on-going availability for use by police officers and staff.
- 1.3. The application upgrade has already made good progress and is well understood. Completing this work carries little technical risk.

2. Issues for consideration

- 2.1. The solution proposed will improve the users experience and encourage greater mobile use. This will improve the ability of police officers to query and submit criminal intelligence whilst away from the office something that is increasingly important given new operating models.
- 2.2. The proposal has the support of the Commander of Intelligence and Covert Policing.

3. Financial Comments

- 3.1. The delivery of the Crimint+ modernisation will have an estimated Capital funding requirement of £901k (£143k in 2020/21 and £758k in 2021/22) for modernising the Crimint+ application (MPS criminal intelligence system) and supporting infrastructure in addition to the previously approved £997k bringing the total capital to £1,898k, the additional funding has been included in the draft 2021/22.
- 3.2. The completion of the Crimint+ modernisation project is expected to deliver a reduction of ongoing costs of £611k per annum (including £192k already being realised). The achievement of these benefits will be closely monitored within the Project governance meetings.
- 3.3. The Capital Plan submitted to MOPAC is expected to be approved in early 2021.

4. Legal Comments

- 4.1. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2015 (the Regulations). When awarding and/or modifying public contracts for goods and services valued at £189,330 or above, all contracting authorities must do so in accordance with the Regulations.

- 4.2. The proposed expenditure will be paid to existing suppliers under validly procured contracts. The additional expenditure is within the scope of services and financial value of these contracts. The expenditure therefore complies with relevant procurement law obligations.
- 4.3. Paragraph 4.8 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime has delegated authority to approve business cases for revenue or capital expenditure of £500,000 or above.

5. Commercial Issues

- 5.1. The proposed procurement approach documented in this business case is to continue to use the existing suppliers that have been engaged to date and are incumbent under the existing contracts to provide services of this nature.
- 5.2. The following commercial principle will be adopted for the CrimInt+ modernisation project.
 - Contracts will be aligned to the existing SIAM and Towers framework and use existing governance to avoid time and cost of a lengthy procurement exercise.
 - Additional SAS services are procured by extending the existing contract via the MPS value added reseller CDW.

6. GDPR and Data Privacy

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
- 6.4. A DPIA has been completed for this project. The project will ensure a privacy by design approach, which will allow the MPS to find and fix problems at the early stages of any project, ensuring compliance with GDPR or the Law Enforcement Directive (LED). DPIAs support the accountability principle, as they will ensure the MPS complies with the requirements of GDPR or the LED and they demonstrate that appropriate measures have been taken to ensure compliance.

7. Equality Comments

- 7.1. An Equality Impact Assessment has been completed and the supplier has confirmed that Patriarch meets accessibility standards with Microsoft Assistive Technology (High Contrast, Narrator, Magnifier) through self-assessment.

8. Background/supporting papers

- 8.1. The business case for the Crimint+ Re-platform/Upgrade was approved in PCD 523 in February 2019.

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date: n/a

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – YES

ORIGINATING OFFICER DECLARATION

Tick to confirm statement (✓)

Financial Advice:

The Strategic Finance and Resource Management Team has been consulted on this proposal.

✓

Legal Advice:

The MPS legal team has been consulted on the proposal.

✓

Equalities Advice:

Equality and diversity issues are covered in the body of the report.

✓

Commercial Issues

The proposal is in keeping with the GLA Group Responsible Procurement Policy.

✓

GDPR/Data Privacy

- GDPR compliance issues are covered in the body of the report.
- A DPIA has been completed.

✓

Director/Head of Service:

The Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.

✓

Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature



Date 5/01/2021



MAYOR OF LONDON
OFFICE FOR POLICING AND CRIME

Modernisation of Crimint+ - Gate 3 Final Business Case

MOPAC Investment Advisory & Monitoring meeting December 2020

Report by Andy Campbell on behalf of the Chief of Corporate Services

Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

The MPS is facing an operational risk because the current version of Crimint+ in production has not been patched. Until this situation is rectified, the MPS are unable to patch Crimint+ in the event of a software fault. This proposed upgrade will resolve this by bringing the underlying software to a current supportable level.

The solution proposed will improve the users experience and encourage greater mobile use.

This project will mitigate the operational risk facing the MPS, reduce the ongoing operating costs for the lifetime of Crimint+ and resolve several functional problems, ensuring that the MPS has a stable and supportable intelligence platform needed to support police officers and staff in their operational duties.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

Approve Capital funding of £901k (£143k in 2020/21 and £758k in 2021/22) for modernising the Crimint+ application (MPS criminal intelligence system) and supporting infrastructure in addition to the previously approved £997k bringing the total capital to £1,898k, the additional funding has been included in the draft 2021/22 Capital Plan submitted to MOPAC expected to be approved in early 2021.

Time sensitivity

A decision is required from the Deputy Mayor by (11/01/2021).

A delay to the decision would cause two problems. The first is that we persist the current operational risk for longer and the second is that anticipated cost savings

would be delayed.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

1. Crimint+ is a business critical, intelligence management solution that supplies data to officers and a number of other linked MPS databases. It is expected to be required until Q4 2023. During this time it is essential that Crimint+ remains stable, available and usable by police officers and staff.
2. The current version of Crimint+ requires re-platform and upgrade to maintain supportability and on-going availability for use by police officers and staff.
3. The application upgrade has already made good progress and is well understood. Completing this work carries little technical risk.

Issues for consideration

4. The solution proposed will improve the users experience and encourage greater mobile use. This will improve the ability of police officers to query and submit criminal intelligence whilst away from the office something that is increasingly important given new operating models.
5. The proposal has the support of the Commander of Intelligence and Covert Policing.

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

6. This project contributes to the MOPAC Police & Crime Plan 2017-2021 by ensuring continued availability of criminal intelligence services to police officers and staff across Greater London and staff working remotely.

Financial, Commercial and Procurement Comments

7. The delivery of the Crimint+ modernisation will have an estimated Capital funding requirement of £901k (£143k in 2020/21 and £758k in 2021/22) for modernising the Crimint+ application (MPS criminal intelligence system) and supporting infrastructure in addition to the previously approved £997k bringing the total capital to £1,898k, the additional funding has been included in the draft 2021/22
8. The completion of the Crimint+ modernisation project is expected to deliver a reduction of ongoing costs of £611k per annum (including £192k already being realised). The achievement of these benefits will be closely monitored within the

¹ [Police and crime plan: a safer city for all Londoners | London City Hall](#)

Project governance meetings.

9. Capital Plan submitted to MOPAC expected to be approved in early 2021.
10. The proposed procurement approach documented in this business case is to continue to use the existing suppliers that have been engaged to date and are incumbent under the existing contracts to provide services of this nature.
11. The following commercial principle will be adopted for the CrimInt+ modernisation project.
 - a. Contracts will be aligned to the existing SIAM and Towers framework and use existing governance to avoid time and cost of a lengthy procurement exercise.
 - b. Additional SAS services are procured by extending the existing contract via the MPS value added reseller CDW.

Legal Comments

12. The Mayor's Office for Policing and Crime (MOPAC) is a contracting authority as defined in the Public Contracts Regulations 2015 (the Regulations). When awarding and/or modifying public contracts for goods and services valued at £189,330 or above, all contracting authorities must do so in accordance with the Regulations.
13. The proposed expenditure will be paid to existing suppliers under validly procured contracts. The additional expenditure is within the scope of services and financial value of these contracts. The expenditure therefore complies with relevant procurement law obligations.
14. Paragraph 4.8 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime has delegated authority to approve business cases for revenue or capital expenditure of £500,000 or above.

Equality Comments

15. An Equality Impact Assessment has been completed and the supplier has confirmed that Patriarch meets accessibility standards with Microsoft Assistive Technology (High Contrast, Narrator, Magnifier) through self-assessment.

Privacy Comments

16. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.

17. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
18. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the project meets its compliance requirements.
19. A DPIA has been completed for this project. The project will ensure a privacy by design approach, which will allow the MPS to find and fix problems at the early stages of any project, ensuring compliance with GDPR or the Law Enforcement Directive (LED). DPIAs support the accountability principle, as they will ensure the MPS complies with the requirements of GDPR or the LED and they demonstrate that appropriate measures have been taken to ensure compliance.

Real Estate Implications

20. There are no changes to the real estate associated with this report.

Environmental Implications

21. The environmental implications of this work are positive as the reduction in physical servers will significantly reduce power consumption.

Background/supporting papers

22. There are no supporting papers.

Report author: Andrew Campbell, Infrastructure Programmes, 0207 230 3334

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

The Government Security Classification marking for Part 2 is:
OFFICIAL-SENSITIVE [ORGANISATIONAL]

Part 2 of Modernisation of Crimint+ - Gate 3 Final Business Case is exempt from publication for the following reasons:

- Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011 (Data Protection Section 43 – Commercial Interests).
- Provides sensitive information in relation to a business critical corporate intelligence and information management solution.
- The relevant sections under the FOIA that would exempt this information from disclosure are:-

- Section 43 Commercial Interest
- Section 31(1)(a)(b) Law Enforcement

The paper will continue to be exempt from publication until Crimint+ has been decommissioned.