

FOI request to the Greater London Authority submitted on 29 July 2016

#0436

Please may I request answers to the following questions:

- 1. Whether the council has fallen victim to a ransomware virus scam (a definition of which can be found at: <http://www.trendmicro.com/vinfo/us/security/definition/ransomware>), or has been made aware that it has transmitted a ransomware virus scan from its email server, between 1 January 2014 and 31 July 2016 inclusive, in whichever format is easiest to supply; and*
- 2. If the answer to question 1) is "yes", how many times the council has fallen victim;*
- 3. If the answer to question 1) is "yes", how many machines (PCs or laptops) were affected, and what happened to them; and*
- 4. If the answer to question 1) is "yes", whether the council paid the ransom, and if so, how much it paid in pounds sterling, in whichever format is easiest to supply.*

The Greater London Authority's response sent 4 August 2016

Our response to your questions under the Freedom of Information Act request are in bold lettering.

1. You had wanted to know if the GLA has fallen victim to a ransomware virus scam (a definition of which can be found at: <http://www.trendmicro.com/vinfo/us/security/definition/ransomware>), or has been made aware that it has transmitted a ransomware virus scan from its email server, between 1 January 2014 and 31 July 2016 inclusive, in whichever format is easiest to supply:

Yes

2. If the answer to question 1) is "yes", how many times the council has fallen victim:

Once

3. If the answer to question 1) is "yes", how many machines (PCs or laptops) were affected, and what happened to them:

One PC - the PC was removed, replaced and rebuilt using a data backup

4. If the answer to question 1) is "yes", whether the council paid the ransom, and if so, how much it paid in pounds sterling, in whichever format is easiest to supply:

We did not pay any ransom