

## Annex Table A1: Zones 1 to 6: PAYG rail fares in 2019 and 2020

TfL fares apply also on inter-available Train Operating Company (TOC) services. Through fares apply to journeys involving both TOC and TfL rail services.

Peak <sup>1</sup>	TfL fares <sup>2</sup>			Train Company fares <sup>3</sup>			Through fares <sup>3</sup>		
Zones	Current	Jan-20	Change	Current	Jan-20	Change	Current	Jan-20	Change
Adult									
1	£2.40	£2.40	-	£2.80	£2.90	£0.10	£4.40	£4.50	£0.10
12	£2.90	£2.90	-	£3.00	£3.10	£0.10	£4.60	£4.70	£0.10
123	£3.30	£3.30	-	£3.70	£3.80	£0.10	£5.30	£5.40	£0.10
1234	£3.90	£3.90	-	£4.20	£4.30	£0.10	£5.90	£6.00	£0.10
12345	£4.70	£4.70	-	£5.30	£5.40	£0.10	£7.00	£7.10	£0.10
123456	£5.10	£5.10	-	£6.60	£6.80	£0.20	£8.20	£8.40	£0.20
2,3,4,5,6	£1.70	£1.70	-	£2.30	£2.40	£0.10	£2.30	£2.40	£0.10
23,34,45,56	£1.70	£1.70	-	£2.70	£2.80	£0.10	£2.70	£2.80	£0.10
234,345,456	£2.40	£2.40	-	£3.10	£3.20	£0.10	£3.10	£3.20	£0.10
23,453,456	£2.80	£2.80	-	£3.80	£3.90	£0.10	£3.80	£3.90	£0.10
23456	£2.80	£2.80	-	£4.40	£4.50	£0.10	£4.40	£4.50	£0.10

Special fares apply on TfL Liverpool St services. TOC fares are shown for information only.

1. Peak PAYG fares apply from 06:30 to 09:30 and from 16:00 to 19:00 Monday to Friday (excluding public holidays).
2. The flat child fare of 85p is frozen in 2020. The TfL Rail Heathrow supplements for travel via Zone 1 and not via Zone 1 are frozen at £7.00 and £4.50 for PAYG; and at £4.50 and £3.00 for cash fare travel.
3. As in 2018, child fares will be half the adult fare in 2020.

Off-Peak <sup>1</sup>	TfL fares <sup>2,3</sup>			Train Company fares <sup>3</sup>			Through fares <sup>3</sup>		
Zones	Current	Jan-20	Change	Current	Jan-20	Change	Current	Jan-20	Change
Adult									
1	£2.40	£2.40	-	£2.30	£2.40	£0.10	£3.80	£3.90	£0.10
12	£2.40	£2.40	-	£2.50	£2.60	£0.10	£4.00	£4.10	£0.10
123	£2.80	£2.80	-	£2.80	£2.90	£0.10	£4.30	£4.40	£0.10
1234	£2.80	£2.80	-	£3.10	£3.20	£0.10	£4.60	£4.70	£0.10
12345	£3.10	£3.10	-	£3.50	£3.60	£0.10	£5.00	£5.10	£0.10
123456	£3.10	£3.10	-	£4.10	£4.20	£0.10	£5.60	£5.70	£0.10
2,3,4,5,6	£1.50	£1.50	-	£2.10	£2.20	£0.10	£2.10	£2.20	£0.10
23,34,45,56	£1.50	£1.50	-	£2.30	£2.40	£0.10	£2.30	£2.40	£0.10

234,345,456	£1.50	£1.50	-	£2.50	£2.60	£0.10	£2.50	£2.60	£0.10
23,453,456	£1.50	£1.50	-	£2.80	£2.90	£0.10	£2.80	£2.90	£0.10
23456	£1.50	£1.50	-	£3.00	£3.10	£0.10	£3.00	£3.10	£0.10

1. Off-Peak PAYG fares apply on all rail services at all times other than those indicated above for peak fares.
2. On all fare scales, the off-peak fare is also charged for PAYG journeys starting between 16:00 to 19:00 Monday to Friday and ending in Zone 1.
3. The flat child fare of 75p will be frozen in 2020.

#### Annex Table A2: Zones 1 to 6: TfL and TOC Through adult rail cash single fares

Cash	TfL single*			Through Single*		
Zones	Current	Jan-20	Change	Current	Jan-20	Change
<b>Adult</b>						
1	£4.90	£4.90	-	£6.40	£6.50	£0.10
12	£4.90	£4.90	-	£6.40	£6.50	£0.10
123	£4.90	£4.90	-	£7.90	£8.00	£0.10
1234	£5.90	£5.90	-	£7.90	£8.10	£0.20
12345	£5.90	£5.90	-	£9.00	£9.20	£0.20
123456	£6.00	£6.00	-	£10.50	£10.70	£0.20
2,3,4,5,6	£4.90	£4.90	-	£5.40	£5.50	£0.10
23,34,45,56	£4.90	£4.90	-	£5.40	£5.50	£0.10
234,345,456	£4.90	£4.90	-	£5.90	£6.00	£0.10
23,453,456	£5.90	£5.90	-	£6.40	£6.50	£0.10
23456	£5.90	£5.90	-	£6.40	£6.50	£0.10

\*Child fares will be half the adult fare in 2020, as in 2019. Changes shown reflect increases mandated by the TOCs and national government railway fare policy

### Annex Table A3: Zones 1 to 6: Travelcard and Cap prices in 2019 and 2020

Changes reflect increases mandated by the TOCs and national government railway fare policy

Travelcard	One Day Anytime Travelcard <sup>1</sup>			One Day Off-Peak Travelcard <sup>2,3</sup>			Daily Caps <sup>1</sup>			7 Day Travelcard and Caps <sup>1</sup>		
Zones	Current	Jan-20	Change (£)	Current	Jan-20	Change (£)	Current	Jan-20	Change (£)	Current	Jan-20	Change (£)
<b>Adult</b>												
1												
12							£7.00	£7.20	£0.20	£35.10	£36.10	£1.00
123							£8.20	£8.50	£0.30	£41.20	£42.40	£1.20
1234	£13.10	£13.50	£0.40				£10.10	£10.40	£0.30	£50.50	£51.90	£1.40
12345							£12.00	£12.30	£0.30	£60.00	£61.70	£1.70
123456	£18.60	£19.10	£0.50	£13.10	£13.50	£0.40	£12.80	£13.20	£0.40	£64.20	£66.00	£1.80
2,3,4,5,6												
23,34,45,56										£26.30	£27.00	£0.70
234,345,456										£29.10	£29.90	£0.80
23,453,456										£34.90	£35.90	£1.00
23456										£43.90	£45.10	£1.20

1. Child Anytime Day Travelcard, 7 Day Travelcard and One Day cap prices will be half the adult rate in 2020, as in 2019.

2. A child Off-Peak Travelcard covering Zones 1- 6 will be £6.70 in 2020, a 20p increase from 2019. The child off-peak Oyster cap for Zones 1 to 6 is frozen at £1.50.

3. Off-peak Day Travelcards are valid for journeys starting after 09:30 Monday to Friday or at any time at weekends or on public holidays.

# Annex Table A4: Zones 7 to 9<sup>1</sup>:

## TfL adult PAYG and cash single fares being frozen in January 2020

Zones	PAYG Single		Cash Single
	Peak	Off-Peak <sup>2</sup>	
Adult	Current	Current	Current
1234567	£5.60	£4.00	£7.40
12345678	£6.90	£4.00	£8.50
123456789	£7.00	£4.10	£8.50
234567	£4.00	£2.80	£5.90
2345678	£4.70	£2.90	£7.30
23456789	£4.70	£2.90	£7.30
34567	£3.40	£1.80	£5.90
345678	£4.00	£1.80	£5.90
3456789	£4.10	£1.80	£5.90
4567	£2.80	£1.80	£4.90
45678	£3.40	£1.80	£5.90
456789	£3.50	£1.80	£5.90
567	£2.40	£1.80	£4.90
5678	£2.80	£1.80	£4.90
56789	£2.90	£1.80	£4.90
7,8,9,67,78,89	£1.70	£1.50	£4.90
678	£2.40	£1.70	£4.90
6789	£2.40	£1.80	£4.90
789	£1.90	£1.60	£4.90

1. Special fares apply on TfL Liverpool St services.

2. Off-peak times as indicated in notes under Table A1.

# Annex Table A5: Zones 7 to 9<sup>1</sup>:

## TfL child PAYG and cash single fares being frozen in January 2020

Zones	PAYG Single		Cash Single
	Peak	Off-Peak <sup>2</sup>	
	Current	Current	Current
<b>Child</b>			
1 to 7	£1.15	£1.15	£3.70
2 to 7	£0.85	£0.75	£2.90
3 to 7	£0.85	£0.75	£2.90
4 to 7	£0.85	£0.75	£2.40
5 to 7, 6 to 8 or 9	£0.85	£0.75	£2.40
1 to 8 or 9	£1.70	£1.15	£4.20
2 to 8 or 9	£1.15	£1.15	£3.60
3 to 8 or 9	£0.85	£0.75	£2.90
4 to 8 or 9	£0.85	£0.75	£2.90
5 to 8 or 9	£0.85	£0.75	£2.40
6 to 6 or 7, 7 to 7 or 8, 8 to 8 or 9, 9 to 9	£0.85	£0.75	£2.40
7 to 9	£0.85	£0.75	£2.40

1. Special fares apply on TfL Liverpool St services.

2. Off-peak times as indicated in notes under Table A1.

## Annex Table A6: Zones 7 to 9: Travelcard prices in 2019 and 2020

Changes reflect increases mandated by the TOCs and national government railway fare policy

Travelcard	One Day Anytime <sup>2</sup>			One Day Off-Peak <sup>2,3,4</sup>			7 Day <sup>2</sup>		
Zones	Current	Jan-20	Change	Current	Jan-20	Change	Current	Jan-20	Change
<b>Adult</b>									
1 to 7							£69.80	£71.80	£2.00
1 to 8							£82.50	£84.80	£2.30
1 to 9	£23.50	£24.20	£0.70	£13.90	£14.30	£0.40	£91.50	£94.10	£2.60
2 to 7							£45.60	£46.90	£1.30
2 to 9							£62.00	£63.70	£1.70
4 to 7							£33.00	£33.90	£0.90
4 to 9							£55.50	£57.10	£1.60
<b>Child</b>									
1 to 7							£34.90	£35.90	£1.00
1 to 8							£41.30	£42.40	£1.10
1 to 9	£11.70	£12.00	£0.30	£6.90	£7.10	£0.20	£45.80	£47.10	£1.30
2 to 7							£22.80	£23.50	£0.70
2 to 9							£31.00	£31.90	£0.90
4 to 7							£16.50	£17.00	£0.50
4 to 9							£27.80	£28.60	£0.80

1. Child prices will be half the adult rate in 2020.

2. Off-peak Day Travelcards are valid for journeys starting after 09:30 Monday to Friday or at any time at weekends or on public holidays.

### Annex Table A7: Zones 7 to 9: Daily cap prices in 2019 and 2020

Changes reflect increases mandated by the TOCs and national government railway fare policy

	Peak caps <sup>2</sup>			Off-peak caps <sup>3,4</sup>		
	2019	2020	Change	2019	2020	Change
1 to 7	£14.00	£14.40	£0.40	£12.90	£13.30	£0.40
1 to 8	£16.50	£17.00	£0.50	£12.90	£13.30	£0.40
1 to 9	£18.30	£18.80	£0.50	£12.90	£13.30	£0.40

1. Child prices will be half the adult rate in 2020.
2. The child off-peak Oyster cap for Zones 1 to 9 is frozen at £1.50.
3. Off-peak times as indicated in note 2 under Table A6.

## **Fares and concessions on the new TfL Rail service to Reading**

### **1 PAYG - Background**

- 1.1 PAYG will be extended to Reading on 2 January 2020 and will be available at common fares on both GWR and the new TfL rail service to Reading. Daily and weekly capping will be supported. Only contactless Pay As You Go (CPAY) will apply beyond West Drayton (the last station in Zone 6).
- 1.2 The Oyster boundary will therefore remain as it is today. Oyster ticketing will not apply between Reading and West Drayton. This is a major departure from TfL's long established position and from our last public statement in June 2018 which referred to the extension of the Pay As You Go and Oyster system to Reading.
- 1.3 Currently, some 60 per cent of National Rail pay as go journeys in London are made using CPAY, with CPAY journeys up 20 per cent year on year and Oyster trips down 5 per cent. Where fares are highest, journeys from Epsom or Gatwick say or on the Heathrow Express, CPAY is even more popular.
- 1.4 The increasing dominance of CPAY in and around London is a primary reason why we are comfortable with a contactless-only approach for Reading and why we advocated this approach in our response to the DfT's recent consultation on extending pay as you go beyond London. CPAY-only is also being adopted by the DfT PAYG extensions to Luton Airport and Welwyn Garden City, which will launch in autumn 2019.
- 1.5 Conversely, extending Oyster has significant drawbacks. This is because the magnitude and complexity of fares on the line means that Oyster would deliver a much poorer customer experience than within London.
- 1.6 The magnitude of the fares on the line to Reading mean that much of the convenience of Oyster would be lost, and new opportunities would be created for people to accidentally (or intentionally) pay the incorrect fare.
- 1.7 For example, a peak single fare from Reading to London Zone 1 costs around £25 and a one day ticket over £50. These are fares of a different order to those in London for which Oyster was designed. As a result:
  - Customers are likely need to top up every day they travel – eroding the convenience benefits of Oyster.
  - Auto top-up will often not work as the fare to Reading is higher than the most common top-up value of £20.

In addition, Oyster customers arriving at Reading with only a small positive balance on their card, will have a negative balance once they have exited of over £20.

- 1.8 The risk is that Oyster customers would then discard their Oyster card rather than clearing their debt. Safeguarding Oyster revenue when fares are so high looks impossible and it seems unlikely that GWR would be willing to shoulder a part of the risk of Oyster customers defaulting in this way



- 1.9 A further issue for Oyster is that customers wishing to use the platforms at Paddington shared with Heathrow Express may be denied entry unless their card carries the value of the Express fare.

## 2 Travelcards and season tickets

- 1.1 Beyond West Drayton, rail season tickets and Travelcards will continue to be available only in printed ticket or ITSO smart format. DfT policy is to switch all season tickets outside London to the ITSO smart format.
- 1.2 Oyster Travelcards will not be available for sale from stations beyond Zone 6 (not at Slough, for example). However, CPAY capping will provide as good value as a Travelcard and, for some, better value given the potential for customers to spend less if they do not travel enough to reach the cap.
- 1.3 Customers holding Oyster Travelcards valid in the London fare zones and wishing to travel beyond West Drayton will continue to use the printed extension tickets they do today. These tickets are available from our self-serve ticket machines.

**Annex B Table 1**  
**Trains per hour to be provided by TfL and GWR along**  
**the corridor from Paddington to Reading – indicative only**

Stations in London	Off Peak		Peak	
	TfL Rail	GWR	TfL Rail	GWR
Ealing Broadway	6	2	8	0
Hayes and Harlington	6	2	8	0
<b>Stations outside London</b>				
Slough	2	4	4	2
M Maidenhead	2	2	4	4
Twyford	2	2	4	4
Reading	2	11.5	4	13

Notes:

The stations shown are served by both TfL Rail and GWR.

The train frequencies shown are indicative, for broad guidance only.

## Concessions and discounts on the new TfL Rail service

CPAY is currently only available to adult, full fare payers. It is recognised that, in the medium term, a proposition will be needed that caters for all customers, including children Railcard holders, and those who need or prefer to pay with cash.

To provide for these groups, we envisage creating a new concessionary card, based on our CPAY system, but for use on public transport only. We are discussing with the DfT how this could be integrated into more general planning for the extension of PAYG across the south east.

In the meantime, the implications of implementing today's CPAY proposition on the new TfL Rail service are set out below. In summary, no groups will be made worse off while families with young children under 11 and older Londoners over 66 will see significant benefits.

**Children under 11**, accompanied by an adult, will travel free to Reading on the new TfL service without needing a pass or ID. This mirrors general TfL practice and will benefit Londoners travelling out towards Reading as well as Berkshire residents and young families.

**Child Zip card holders aged under 16** will need to purchase child rate (half adult fare) magnetic tickets for journeys going beyond the London boundary, as is the case today. These tickets will be inter-available on both TfL and GWR services

In London, child Zip card fares are generally far less than half price - there is a 75p flat fare on the Tube. It is not felt that the DfT would consent to a similar policy outside London.

**16plus Zip card holders** will need to purchase magnetic tickets for journeys going beyond the London boundary, as is the case today. From August, all 16/17 year olds have had the option of purchasing the new 16/17 Rail Saver to benefit from a 50% discount on printed NR tickets.

**Holders of the 18 plus concession for London students** and holding discounted Travelcard season tickets will be expected to purchase magnetic tickets for travel beyond the London boundary at West Drayton as today.

**London Freedom Pass holders** will travel free on the new TfL service. The statute requires TfL to operate a uniform scheme on all its rail services within and in the vicinity of London.

The London Boroughs considered the meaning of the statute some years ago and concluded that Slough was in the vicinity of London but that Reading was not. The Boroughs have agreed to pay for Freedom Pass travel as far as Slough at an estimated cost of £100 to £200 thousand pa.

The cost of free travel for Freedom Pass holders for the final section to Reading is put at a further £100 to £200 thousand pa. It is proposed that this cost will be borne by TfL in order to avoid a unique fares boundary beyond Slough.

The TfL concessions for wounded veterans, armed forces personnel and Olympic athletes will also be extended to Reading on the new TfL service. The estimated cost to TfL is not material.

**The 60plus concession for London residents** has no statutory status. It is proposed to require 60plus pass holders to purchase extension tickets from the London boundary as today.

**Railcard holders** will continue to need to purchase printed tickets, exactly as today.

**Mike Brown MVO**

Commissioner of Transport  
Transport for London  
Palestra  
197 Blackfriars Road  
London SE1 8NJ

**Date:**

I, SADIQ KHAN, MAYOR OF LONDON, in exercise of the powers conferred on me by section 155(1)(c) of the Greater London Authority Act 1999 ("the Act") and in pursuance of my duty under section 174 of the Act, hereby direct Transport for London that the level and structure of fares to be charged for public passenger transport services provided by Transport for London or by any other person in pursuance of an agreement under section 156(2) or (3)(a) of the Act or in pursuance of a transport subsidiary's agreement shall from the second day of January 2020 be in accordance with Schedules A and B attached hereto.

Dated this day            of            2019.

**Sadiq Khan**

Mayor of London

## Schedule A

### Travelcard Season Prices from 2 January 2020

The following tickets are valid on all London Underground, Docklands Light Railway, London Overground, TfL Rail and TfL bus and tram services. They are also valid on National Rail services within the specified zones.

	Adult price - pence		Change (p)	Change (%)	Child/16-17** price - pence		Change (p)	Change (%)
	Current	Jan-20			Current	Jan-20		
7 Day Travelcard								
12	3510	3610	100	2.8%	1760	1810	50	2.8%
123	4120	4240	120	2.9%	2060	2120	60	2.9%
1234	5050	5190	140	2.8%	2530	2600	70	2.8%
12345	6000	6170	170	2.8%	3000	3090	90	3.0%
123456	6420	6600	180	2.8%	3210	3300	90	2.8%
1234567	6980	7180	200	2.9%	3490	3590	100	2.9%
12345678	8250	8480	230	2.8%	4130	4240	110	2.7%
123456789	9150	9410	260	2.8%	4580	4710	130	2.8%
123456789/W	London Midland fares							
23,34,45,56	2630	2700	70	2.7%	1320	1350	30	2.3%
234,345,456	2910	2990	80	2.7%	1460	1500	40	2.7%
2345,3456	3490	3590	100	2.9%	1750	1800	50	2.9%
23456	4390	4510	120	2.7%	2200	2260	60	2.7%
234567	4560	4690	130	2.9%	2280	2350	70	3.1%
23456789/W	6200	6370	170	2.7%	3100	3190	90	2.9%
4567	3300	3390	90	2.7%	1650	1700	50	3.0%
456789/W	5550	5710	160	2.9%	2780	2860	80	2.9%

Changes reflect increases mandated by the TOCs and national government railway fare policy

Monthly Travelcard season prices are 3.84 times the 7-Day price (rounded up to 10p multiples). Annual Travelcard season prices are 40 times the 7-Day price.

Child rate 7 day and longer period Travelcards are half the adult rate (rounded up to 10p multiples).

Child rate 7 Day and longer period Travelcards are also available to 16-17 year old photocard holders.

### Travelcard Season Prices from 2 January 2020 (continued)

Valid photocard holders on the TfL 18+ student scheme are eligible for a Discount Travelcard at 30% off the adult Travelcard rate (rounded up to 10p multiples) as shown below.

	Current price - pence	Jan-20 price - pence	Change (p)	Change (%)
<b>Discount Travelcard 7 Day Season</b>				
<b>12</b>	2450	2520	70	2.9%
<b>123</b>	2880	2960	80	2.8%
<b>1234</b>	3530	3630	100	2.8%
<b>12345</b>	4190	4310	120	2.9%
<b>123456</b>	4490	4610	120	2.7%
<b>1234567</b>	4880	5020	140	2.9%
<b>12345678</b>	5770	5930	160	2.8%
<b>123456789</b>	6400	6580	180	2.8%
<b>123456789/W</b>	<i>London Midland fares</i>			
<b>23,34,45,56</b>	1840	1880	40	2.2%
<b>234,345,456</b>	2030	2090	60	3.0%
<b>2345,3456</b>	2440	2510	70	2.9%
<b>23456</b>	3070	3150	80	2.6%
<b>234567</b>	3190	3280	90	2.8%
<b>23456789/W</b>	4330	4450	120	2.8%
<b>4567</b>	2300	2370	70	3.0%
<b>456789/W</b>	3880	3990	110	2.8%

Changes reflect increases mandated by the TOCs and national government railway fare policy  
 Monthly Travelcard season prices are 3.84 times the 7 Day price (rounded up to 10p multiples).  
 Adult Annual Travelcard season prices are 40 times the 7 Day price.

## Underground Ticket Prices from 2 January 2020

The following tickets are valid on all London Underground and Docklands Light Railway services, and on London Overground and National Rail services where LU fares apply.

Ticket/Zones	Adult Price - pence		Change (p)	Change (%)	Child Price - pence		Change (p)	Change (%)
	Current	Jan-20			Current	Jan-20		
Underground Single								
1	490	490	-	-	240	240	-	-
12	490	490	-	-	240	240	-	-
123	490	490	-	-	240	240	-	-
1234	590	590	-	-	290	290	-	-
12345	590	590	-	-	290	290	-	-
123456	600	600	-	-	300	300	-	-
1234567	740	740	-	-	370	370	-	-
123456789	850	850	-	-	420	420	-	-
12345678W	London Midland fares							
2	490	490	-	-	240	240	-	-
23	490	490	-	-	240	240	-	-
234	490	490	-	-	240	240	-	-
2345	590	590	-	-	290	290	-	-
23456	590	590	-	-	290	290	-	-
234567	590	590	-	-	290	290	-	-
2345678	730	730	-	-	360	360	-	-
23456789	730	730	-	-	360	360	-	-
3	490	490	-	-	240	240	-	-
34	490	490	-	-	240	240	-	-
345	490	490	-	-	240	240	-	-
3456	590	590	-	-	290	290	-	-
34567	590	590	-	-	290	290	-	-
345678	590	590	-	-	290	290	-	-
3456789	590	590	-	-	290	290	-	-
4	490	490	-	-	240	240	-	-
45	490	490	-	-	240	240	-	-
456	490	490	-	-	240	240	-	-
4567	490	490	-	-	240	240	-	-
45678	590	590	-	-	290	290	-	-
456789	590	590	-	-	290	290	-	-
5	490	490	-	-	240	240	-	-
56	490	490	-	-	240	240	-	-
567	490	490	-	-	240	240	-	-
5678	490	490	-	-	240	240	-	-
56789	490	490	-	-	240	240	-	-
6	490	490	-	-	240	240	-	-
67	490	490	-	-	240	240	-	-
678	490	490	-	-	240	240	-	-
6789	490	490	-	-	240	240	-	-

Return tickets will be charged at twice the single ticket price

## One Day Travelcard prices from 2 January 2020

The following tickets are valid on all London Underground, Docklands Light Railway, London Overground, TfL Rail and TfL bus and tram services. They are also valid on National Rail services within the specified zones.

\*Main services: They are also valid on National Rail services within the specified zones.

	Adult price - pence		Change		Child price – pence*		Change	
	Current	Jan-20	(p)	(%)	Current	Jan-20	(p)	(%)
Day Travelcard (Off-Peak)								
123456	1310	1350	40	3.1%	650	670	20	3.1%
123456789	1390	1430	40	2.9%	690	710	20	2.9%
123456789+W	London Midland fares							
Day Travelcard (Anytime)								
1234	1310	1350	40	3.1%	650	670	20	3.1%
123456	1860	1910	50	2.7%	930	950	20	2.2%
123456789	2350	2420	70	3.0%	1170	1210	40	3.4%
123456789+W	London Midland fares							

Changes reflect increases mandated by the TOCs and national government railway fare policy

- \* An all-zones Day Travelcard (Off-Peak) priced at £2.60 is available for children accompanying holders of certain NR Railcards.

# **Adult pay as you go fares for TfL rail network journeys**

The following prices will apply for pay as you go single journeys on all London Underground, Docklands Light Railway and London Overground services, excluding those services covered in Schedule B:

Ticket/Zones	Pay as you go Peak* - pence		Change (p)	Change (%)	Pay as you go Off-Peak* - pence		Change (p)	Change (%)
	Current	Jan-20			Current	Jan-20		
1	240	240	-	-	240	240	-	-
12	290	290	-	-	240	240	-	-
123	330	330	-	-	280	280	-	-
1234	390	390	-	-	280	280	-	-
12345	470	470	-	-	310	310	-	-
123456	510	510	-	-	310	310	-	-
1234567	560	560	-	-	400	400	-	-
12345678	690	690	-	-	400	400	-	-
123456789	700	700	-	-	410	410	-	-
12345678W	<i>London Midland fares</i>							
Euston (NR) - W	<i>London Midland fares</i>							
2, 3, 4, 5, 6	170	170	-	-	150	150	-	-
23, 34, 45, 56	170	170	-	-	150	150	-	-
234, 345, 456	240	240	-	-	150	150	-	-
2345, 3456	280	280	-	-	150	150	-	-
23456	280	280	-	-	150	150	-	-
234567	400	400	-	-	280	280	-	-
2345678	470	470	-	-	290	290	-	-
23456789	470	470	-	-	290	290	-	-
2345678W	470	470	-	-	290	290	-	-
34567	340	340	-	-	180	180	-	-
345678	400	400	-	-	180	180	-	-
3456789	410	410	-	-	180	180	-	-
345678W	410	410	-	-	180	180	-	-
4567	280	280	-	-	180	180	-	-
45678	340	340	-	-	180	180	-	-
456789	350	350	-	-	180	180	-	-
45678W	350	350	-	-	180	180	-	-
567	240	240	-	-	180	180	-	-
5678	280	280	-	-	180	180	-	-
56789	290	290	-	-	180	180	-	-
5678W	290	290	-	-	180	180	-	-
67	170	170	-	-	150	150	-	-
678	240	240	-	-	170	170	-	-
6789	240	240	-	-	180	180	-	-
678W	240	240	-	-	180	180	-	-
7	170	170	-	-	150	150	-	-
78	170	170	-	-	150	150	-	-
789	190	190	-	-	160	160	-	-
78W	190	190	-	-	160	160	-	-
89	170	170	-	-	150	150	-	-



<b>8W</b>	170	170	-	-	150	150	-	-
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- \* The Peak fare is charged for journeys starting between 06:30 and 09:30 and between 16:00 and 19:00 on normal weekdays. The Off-Peak fare applies to weekday journeys outside these times and at any time at weekends and on bank holidays. The Off-Peak fare also applies for journeys starting between 16:00 and 19:00 on normal weekdays that start outside of Zone 1 and terminate in Zone 1.

Off-Peak fares will also apply at other times for certain journeys between Euston (NR) and Watford Junction, including intermediate stations.

# Child pay as you go fares for TfL rail network journeys

The following prices will apply for pay as you go single journeys on all London Underground, Docklands Light Railway and London Overground services, excluding those services covered in Schedule B:

Ticket/Zones	Pay as you go Peak* - pence		Change (p)	Change (%)	Pay as you go Off-Peak* - pence		Change (p)	Change (%)
	Current	Jan-20			Current	Jan-20		
1	85	85	-	-	75	75	-	-
12	85	85	-	-	75	75	-	-
123	85	85	-	-	75	75	-	-
1234	85	85	-	-	75	75	-	-
12345	85	85	-	-	75	75	-	-
123456	85	85	-	-	75	75	-	-
1234567	115	115	-	-	115	115	-	-
12345678	170	170	-	-	115	115	-	-
123456789	170	170	-	-	115	115	-	-
12345678W	London Midland fares							
Euston (NR) - W	London Midland fares							
2, 3, 4, 5, 6	85	85	-	-	75	75	-	-
23, 34, 45, 56	85	85	-	-	75	75	-	-
234, 345, 456	85	85	-	-	75	75	-	-
2345, 3456	85	85	-	-	75	75	-	-
23456	85	85	-	-	75	75	-	-
234567	85	85	-	-	75	75	-	-
2345678	115	115	-	-	115	115	-	-
23456789	115	115	-	-	115	115	-	-
2345678W	115	115	-	-	115	115	-	-
34567	85	85	-	-	75	75	-	-
345678	85	85	-	-	75	75	-	-
3456789	85	85	-	-	75	75	-	-
345678W	85	85	-	-	75	75	-	-
4567	85	85	-	-	75	75	-	-
45678	85	85	-	-	75	75	-	-
456789	85	85	-	-	75	75	-	-
45678W	85	85	-	-	75	75	-	-
567	85	85	-	-	75	75	-	-
5678	85	85	-	-	75	75	-	-
56789	85	85	-	-	75	75	-	-
5678W	85	85	-	-	75	75	-	-
67	85	85	-	-	75	75	-	-
678	85	85	-	-	75	75	-	-
6789	85	85	-	-	75	75	-	-
678W	85	85	-	-	75	75	-	-
7	85	85	-	-	75	75	-	-
78	85	85	-	-	75	75	-	-
789	85	85	-	-	75	75	-	-
78W	85	85	-	-	75	75	-	-
89	85	85	-	-	75	75	-	-

<b>8W</b>	85	85	-	-	75	75	-	-
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- \* The Peak fare is charged for journeys starting between 06:30 and 09:30 and between 16:00 and 19:00 on normal weekdays. The Off-Peak fare applies to weekday journeys outside these times and at any time at weekends and on bank holidays. The Off-Peak fare also applies for journeys starting between 16:00 and 19:00 on normal weekdays that start outside of Zone 1 and terminate in Zone 1.

Off-Peak fares will also apply at other times for certain journeys between Euston (NR) and Watford Junction, including intermediate stations.

### Pay as you go daily caps

The following daily caps apply where any pay as you go travel is made on TfL rail network services or National Rail services, with or without bus and tram travel in addition.

Changes reflect increases mandated by the TOCs and national government railway fare policy

Ticket/Zones	Pay as you go All Day - pence		Change (p)	Change (%)	Pay as you go Off-Peak - pence		Change (p)	Change (%)
	Current	Jan-20			Current	Jan-20		
Adult								
12	700	720	20	2.9%				
123	820	850	30	3.7%				
1234	1010	1040	30	3.0%				
12345	1200	1230	30	2.5%				
123456	1280	1320	40	3.1%				
1234567	1400	1440	40	2.9%	1290	1330	40	3.1%
12345678	1650	1700	50	3.0%	1290	1330	40	3.1%
123456789	1830	1880	50	2.7%	1290	1330	40	3.1%
123456789+W	London Midland fares							
Child								
12	350	360	10	2.9%	150	150	-	-
123	410	425	15	3.7%	150	150	-	-
1234	505	520	15	3.0%	150	150	-	-
12345	600	615	15	2.5%	150	150	-	-
123456	640	660	20	3.1%	150	150	-	-
1234567	700	720	20	2.9%	150	150	-	-
12345678	825	850	25	3.0%	150	150	-	-
123456789	915	940	25	2.7%	150	150	-	-
123456789+W	London Midland fares							
JCP and 16-17								
12	350	360	10	2.9%				
123	410	425	15	3.7%				
1234	505	520	15	3.0%				
12345	600	615	15	2.5%				
123456	640	660	20	3.1%				
1234567	700	720	20	2.9%	645	665	20	3.1%
12345678	825	850	25	3.0%	645	665	20	3.1%
123456789	915	940	25	2.7%	645	665	20	3.1%
123456789+W	London Midland fares							

## Bus and Tram tickets

7 Day Bus & Tram Pass All zones	Price – pence		Change	Change
	Current	Jan-20	(p)	(%)
Adult	2120	2120	-	-
18+ Student scheme	1480	1480	-	-
16-17, JCP and Bus & Tram Discount scheme	1060	1060	-	-

Monthly bus season prices are 3.84 \* 7-Day price (rounded up to 10p multiples). Annual season prices are 40 \* 7-Day price. 18+ Student bus season prices are calculated to ensure at least a 30% discount is given on equivalent adult bus seasons for all periods.

pay as you go Any bus/tram journey	Price – pence		Change	Change
	Current	Jan-20	(p)	(%)
Adult	150	150	-	-
16-17, JCP and Bus & Tram Discount scheme	75	75	-	-

1 Day Bus & Tram Pass All zones	Price – pence		Change	Change
	Current	Jan-20	(p)	(%)
Adult	500	500	-	-

The following daily caps apply where travel is made on TfL bus or tram services only:

Bus and tram pay as you go cap All journeys	Price – pence		Change	Change
	Current	Jan-20	(p)	(%)
Adult	450	450	-	-
16-17, JCP and Bus & Tram Discount scheme	225	225	-	-

The cap is the maximum cost for all journeys made during a 24 period from 0430 and before 0430 the following day using TfL bus and tram services only.

## Emirates Air Line tickets

The following tickets are valid on the Emirates Air Line:

	Adult price – pence		Change (p)	Change (%)	Child price – pence		Change (p)	Change (%)
	Current	Jan-20			Current	Jan-20		
Single - Full Fare	450	450	-	-	230	230	-	-
Single - Discount	350	350	-	-	170	170	-	-
Return - Full Fare	900	900	-	-	460	460	-	-
Return - Discount	700	700	-	-	340	340	-	-
Multi-trip fare	170	170	-	-	80	80	-	-
Discovery Experience - Full Fare	1070	1070	-	-	620	620	-	-
Discovery Experience - Discount	840	840	-	-	500	500	-	-

Discount fares apply to holders of any Day Travelcard or Oyster card, including Oyster PAYG users.

Multi-trip fares apply to 10-journey Boarding Passes or Oyster PAYG users who make 5 or more journeys in a calendar week.

The Discovery Experience Package includes a non-stop return fare with in-flight discovery film, souvenir guide and entry to Emirates Aviation Experience.

## Schedule B

### Adult pay as you go fares for Liverpool Street rail services

	Pay as you go Peak* - pence	Change	Change	Pay as you go	Change	Change
				Off-Peak* - pence		

<b>Ticket/Zones</b>	<b>Current</b>	<b>Jan-20</b>	<b>(p)</b>	<b>(%)</b>	<b>Current</b>	<b>Jan-20</b>	<b>(p)</b>	<b>(%)</b>
<b>Lpool St – Zone 2</b>	290	290	-	-	240	240	-	-
<b>Zones 1-3</b>	330	330	-	-	280	280	-	-
<b>Zones 1-4</b>	390	390	-	-	280	280	-	-
<b>Zones 1-5</b>	470	470	-	-	310	310	-	-
<b>Zones 1-6</b>	510	510	-	-	310	310	-	-
<b>Zones 1-7 T/W</b>	560	560	-	-	400	400	-	-
<b>Zones 1-8 Ch</b>	690	690	-	-	400	400	-	-
<b>Lpool St - Zone 8 Ch</b>	660	680	20	3.0%	400	400	-	-
<b>Zones 1-9 Br</b>	820	840	20	2.4%	570	580	10	1.8%
<b>Zones 1-Shenfield</b>	Greater Anglia fares							
<b>Zone 2 only</b>	170	170	-	-	150	150	-	-
<b>Zones 2-3</b>	170	170	-	-	150	150	-	-
<b>Zones 2-4</b>	240	240	-	-	190	190	-	-
<b>Zones 2-5</b>	280	280	-	-	240	240	-	-
<b>Zones 2-6</b>	280	280	-	-	260	260	-	-
<b>Zones 2-7 T/W</b>	430	430	-	-	270	270	-	-
<b>Zones 2-8 Ch</b>	550	550	-	-	330	330	-	-
<b>Zones 2-9 Br</b>	710	710	-	-	470	480	10	2.1%
<b>Zones 2-Shenfield</b>	820	840	20	2.4%	600	600	-	-
<b>Zone 3 only</b>	170	170	-	-	150	150	-	-
<b>Zones 3-4</b>	170	170	-	-	150	150	-	-
<b>Zones 3-5</b>	240	240	-	-	190	190	-	-
<b>Zones 3-6</b>	280	280	-	-	240	240	-	-
<b>Zones 3-7 T/W</b>	340	340	-	-	270	270	-	-
<b>Zones 3-8 Ch</b>	430	430	-	-	270	270	-	-
<b>Zones 3-9 Br</b>	570	590	20	3.5%	340	350	10	2.9%
<b>Zones 3-Shenfield</b>	710	730	20	2.8%	470	480	10	2.1%
<b>Zone 4 only</b>	170	170	-	-	150	150	-	-
<b>Zones 4-5</b>	170	170	-	-	150	150	-	-
<b>Zones 4-6</b>	240	240	-	-	190	190	-	-
<b>Zones 4-7 T/W</b>	280	280	-	-	230	230	-	-
<b>Zones 4-9 Br</b>	400	400	-	-	270	270	-	-
<b>Zones 4-Shenfield</b>	550	550	-	-	330	330	-	-
<b>Zone 5 only</b>	170	170	-	-	150	150	-	-
<b>Zones 5-6</b>	170	170	-	-	150	150	-	-
<b>Zones 5-7 T/W</b>	240	240	-	-	190	190	-	-
<b>Zones 5-8 Ch</b>	280	280	-	-	200	200	-	-
<b>Zones 5-9 Br</b>	340	340	-	-	270	270	-	-
<b>Zones 5-Shenfield</b>	430	430	-	-	270	270	-	-
<b>Zone 6 only</b>	170	170	-	-	150	150	-	-
<b>Zones 6-7 T/W</b>	170	170	-	-	150	150	-	-
<b>Zones 6-8 Ch</b>	240	240	-	-	170	170	-	-
<b>Zones 6-9 Br</b>	280	280	-	-	240	240	-	-
<b>Zones 6-Shenfield</b>	340	340	-	-	270	270	-	-
<b>Zones 7 T/W-8 Ch</b>	170	170	-	-	150	150	-	-
<b>Zones 9 Br-Shenfield</b>	170	170	-	-	150	150	-	-

The above fares apply from 2nd January 2020 on services operated by TfL and on Greater Anglia services where TfL fares apply. **T/W** - Theobalds Grove/Waltham Cross      **Ch** - Cheshunt      **Br** – Brentwood

The increases shown involving Brentwood and Shenfield reflect TfL's commitment to keep these fares aligned with those of Greater Anglia.

Station specific adult National Rail pay as you go fares to Liverpool Street station were retained following the take-over of the Greater Anglia services in 2015 where they were below TfL zone fares. These fares increase in line with National Rail policy provided they remain at or below TfL zone fares.

\*Peak fares apply for journeys starting between 06:30 and 09:30 and between 16:00 and 19:00 on normal weekdays. Off-Peak fares apply for weekday journeys outside these times and at any time at weekends and on bank holidays. Off-Peak fares also apply for journeys starting between 16:00 and 19:00 on normal weekdays and terminating in Zone 1.

# Child pay as you go fares for Liverpool Street rail services

The following fares apply from 2nd January 2019 on services operated by TfL and on Greater Anglia services where TfL fares apply:

T/W - Theobalds Grove/Waltham Cross      Ch - Cheshunt      Br - Brentwood

Ticket/Zones	Pay as you go Peak* - pence		Change (p)	Change (%)	Pay as you go Off-Peak* - pence		Change (p)	Change (%)
	Current	Jan-20			Current	Jan-20		
Child								
Zone 1 only	85	85	-	-	75	75	-	-
Zones 1-2	85	85	-	-	75	75	-	-
Zones 1-3	85	85	-	-	75	75	-	-
Zones 1-4	85	85	-	-	75	75	-	-
Zones 1-5	85	85	-	-	75	75	-	-
Zones 1-6	85	85	-	-	75	75	-	-
Zones 1-7 T/W	115	115	-	-	115	115	-	-
Zones 1-8 Ch	170	170	-	-	115	115	-	-
Zones 1-9 Br	170	170	-	-	115	115	-	-
Zones 1-Shenfield	Greater Anglia fares							
L'pool St - Zone 2	85	85	-	-	75	75	-	-
L'pool St - Zone 3	85	85	-	-	75	75	-	-
L'pool St - Zone 4	85	85	-	-	75	75	-	-
L'pool St - Zone 5	85	85	-	-	75	75	-	-
L'pool St - Zone 6	85	85	-	-	75	75	-	-
L'pool St - Zone 7 T/W	115	115	-	-	115	115	-	-
L'pool St - Zone 8 Ch	170	170	-	-	115	115	-	-
L'pool St - Zone 9 Br	170	170	-	-	115	115	-	-
L'pool St - Shenfield	Greater Anglia fares							
Zone 2 only	85	85	-	-	75	75	-	-
Zones 2-3	85	85	-	-	75	75	-	-
Zones 2-4	85	85	-	-	75	75	-	-
Zones 2-5	85	85	-	-	75	75	-	-
Zones 2-6	85	85	-	-	75	75	-	-
Zones 2-7 T/W	85	85	-	-	75	75	-	-
Zones 2-8 Ch	115	115	-	-	115	115	-	-
Zones 2-9 Br	115	115	-	-	115	115	-	-
Zones 2-Shenfield	410	420	10	2.4%	225	235	10	4.4%
Zone 3 only	85	85	-	-	75	75	-	-
Zones 3-4	85	85	-	-	75	75	-	-
Zones 3-5	85	85	-	-	75	75	-	-
Zones 3-6	85	85	-	-	75	75	-	-
Zones 3-7 T/W	85	85	-	-	75	75	-	-
Zones 3-8 Ch	85	85	-	-	75	75	-	-
Zones 3-9 Br	115	115	-	-	115	115	-	-
Zones 3-Shenfield	345	365	20	5.8%	160	160	-	-
Zone 4 only	85	85	-	-	75	75	-	-
Zones 4-5	85	85	-	-	75	75	-	-
Zones 4-6	85	85	-	-	75	75	-	-
Zones 4-7 T/W	85	85	-	-	75	75	-	-
Zones 4-8 Ch	85	85	-	-	75	75	-	-
Zones 4-9 Br	85	85	-	-	75	75	-	-
Zones 4-Shenfield	275	275	-	-	115	115	-	-
Zone 5 only	85	85	-	-	75	75	-	-
Zones 5-6	85	85	-	-	75	75	-	-
Zones 5-7 T/W	85	85	-	-	75	75	-	-
Zones 5-8 Ch	85	85	-	-	75	75	-	-



<b>Zones 5-9 Br</b>	85	85	-	-	75	75	-	-
<b>Zones 5-Shenfield</b>	215	215	-	-	75	75	-	-
<b>Zone 6 only</b>	85	85	-	-	75	75	-	-
<b>Zones 6-7 T/W</b>	85	85	-	-	75	75	-	-
<b>Zones 6-8 Ch</b>	85	85	-	-	75	75	-	-
<b>Zones 6-9 Br</b>	85	85	-	-	75	75	-	-
<b>Zones 6-Shenfield</b>	170	170	-	-	75	75	-	-
<b>Zones 7 T/W-8 Ch</b>	85	85	-	-	75	75	-	-
<b>Zones 9 Br-Shenfield</b>	85	85	-	-	75	75	-	-

- \* Peak fares apply for journeys starting between 06:30 and 09:30 and between 16:00 and 19:00 on normal weekdays. Off-Peak fares apply for weekday journeys outside these times and at any time at weekends and on bank holidays. Off-Peak fares also apply for journeys starting between 16:00 and 19:00 on normal weekdays and terminating in Zone 1.

## **Fares for TfL network London area journeys to/from Heathrow via the TfL Rail Paddington service**

**Printed ticket fares** via the TfL Rail Paddington service will be set at the relevant National Rail or Train-Tube fares for 2020. For journeys to and from the Heathrow train stations, the additional special fare components set by TfL are frozen at £4.50 adult, for journeys including Zone 1, and at £3 otherwise. **Child printed tickets** will cost half the adult fare.

The printed ticket fare from Heathrow to Paddington, which was held down in May 2018 to match the National Rail Connect fare, increases from £10.60 to £10.90, to bring it closer to the standard Train-Tube printed ticket fare of £15.20 (£10.70 plus £4.50) from the Heathrow train stations to Zone 1.

**Pay as you go fares** via the TfL Rail Paddington service will be frozen at the relevant LU zonal fare or increase in line with other Train-Tube PAYG zonal fares set by the TOCs. For journeys to and from the Heathrow train stations, the additional special fare components set by TfL are frozen at £7.00 adult, for journeys including Zone 1, and £4.50 otherwise.

The peak PAYG fare from Heathrow to Paddington, which was held down in May 2018 to match the National Rail fare, increases from £10.50 to £10.80, to bring it closer to the standard TfL fare of £12.10 (£5.10 plus £7.00) from the Heathrow train stations to Zone 1.

## **Fares for journeys wholly or partly beyond Zone 6 on the new TfL Rail service to Reading**

All fares on the new TfL Rail service for journeys wholly or partly beyond Zone 6 are common and inter-available with those on the adjacent GWR service and are set subject to guidance from the DfT.

The 2020 fares reflect the 2.8% DfT fares yield target and have been approved by the DfT and the Secretary of State for Transport. Details of the fares will be available on the FGW web-site and the TfL single fare finder.

## **Fares from 2 January 2020 TfL Advice to the Mayor**

**1 October 2019**

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### **Executive Summary**

This paper sets out TfL's advice to the Mayor on the implementation of the TfL fares freeze in 2020. This advice reflects the Mayor's commitment to deliver a more affordable transport service by freezing TfL fares over the four years to 2020.

In the light of the Mayor's commitment, TfL proposes to continue to freeze all fares on buses and all fares on the London Underground, Croydon Tramlink and the Emirates Airline, which are set by TfL. Fares are also proposed to be frozen on the DLR, the London Overground and TfL Rail services where Tube fares apply and on those Train Operating Company services which accept fares set by TfL.

All TfL fare concessions are protected and maintained.

TfL's advice recognises the fare agreements with the Train Operating Companies (TOCs) and national government. These agreements determine the prices of Travelcards, the associated pay as you go (PAYG) caps and certain fares on TfL's rail services. The Mayor has called on the Government to join him in freezing fares. However, increases in the cost of London Travelcards and the associated caps in line with the RPI have been mandated by the TOCs.

As a result, Travelcard fares and the associated pay as you go (PAYG) fare caps will increase from 2 January 2020 in line with the 2.8 per cent annual increase in the Retail Price Index (RPI) in the benchmark month of July 2019. These increases reflect national government rail fares policy over which the Mayor has no control.

TfL's advice to the Mayor is that the TfL fares freeze will not have an adverse impact on TfL's ability to run and invest in the transport services that London needs to remain successful. Planned improvements in the efficiency of TfL, which are set out in its annual budget and five year Business Plan, enable this.

On 15 December 2019, a new TfL Rail service will commence operations between Reading and Paddington. Under agreements between the DfT and TfL reached some 10 years ago, common fares will apply on the TfL service and the parallel TOC services provided by Great Western (GWR).

For all journeys which are wholly or partly outside London, the fares applying on the new TfL service are subject to guidance issued by the DfT. As a result, fares outside London on the new TfL service will increase in 2020 in line with the DfT's 2.8% fares target.

From 2 January 2020, TfL and GWR have agreed that contactless PAYG will be extended to Reading and will be valid on both the TOC and the TfL Rail services. Oyster will not be extended and Oyster validity will terminate at West Drayton, the last Zone 6 station, as today. Annex 1 has further details.

Certain TfL concessions, most notably the Freedom Pass for elderly and disabled London residents, and the TfL free travel concession for accompanied under 11s, will be extended to Reading but will be valid on the TfL Rail service only. Other TfL concessions will remain limited to London and will terminate at West Drayton, as today. Details are in Annex 2.

## 1. Introduction and background

- 1.1 This paper sets out TfL's advice to the Mayor on fares for 2020. This advice reflects the Mayor's commitment to deliver a more affordable transport service by freezing TfL fares over the four years to 2020.
- 1.2 In the light of the Mayor's commitment, it is proposed to continue to freeze all fares on buses and all fares on the London Underground, Croydon Tramlink and the Emirates Airline that are set by TfL. Fares are also frozen on the Docklands Light Railway (DLR), the London Overground and TfL Rail, where Tube fares apply, and on those Train Operating Company (TOC) services that accept fares set by TfL.
- 1.3 The proposals build on the benefits of the new bus Hopper free transfer fare introduced in 2016 and the successful launch of the unlimited Hopper in 2018.
- 1.4 Market research in recent years has shown consistently that high and rising fares are a major concern for Londoners, particularly the less well off. The proposal to freeze fares rather than increase them in line with RPI will benefit most Londoners who travel by bus – with fares frozen for around 2.4m trips a day. This will mean savings for bus passengers of some £18m in 2020. On TfL's rail services, fares will be frozen for some 1.7m trips a day, saving passengers around £35m in 2020. Total passenger savings will thus be some £53m in 2020.
- 1.5 TfL's advice to the Mayor is that continuing the TfL fares freeze will not have an adverse impact on TfL's ability to run and invest in the transport services that London needs to remain successful. Planned efficiency improvements, which are set out in TfL's Business Plan, will enable this.
- 1.6 Travelcard prices and the cost of the multi-modal pay as you go Travelcard caps are set by agreement with the TOCs. The TOCs are permitted by the Department for Transport to increase their regulated fares in line with the 2.8 per cent increase in the RPI in the benchmark month of July. Under the TOCs' agreement with TfL, even if TfL and the Mayor wish to freeze fares, the TOCs may elect to mandate RPI-matching increases in London Travelcard prices. The TOCs have chosen to do this.

## Overview of proposed fare changes in January 2020

- 1.7 TfL fare proposals for 2020 are set out below. The proposals for bus and Tube fares reflect the Mayor's commitment to a TfL fares freeze in 2020. The proposals for Travelcards and the associated caps reflect the increase in the July RPI benchmark and have been mandated by the TOCs in line with Government policy as under 1.6 above.
- 1.8 The Travelcard and cap price changes mandated by the TOCs will increase TfL fares revenue by 1.1 per cent or £51.0m in 2020. The annual revenue increases are put at £33.4m for LU; £9.2m for bus; and £8.4m for London Rail and TfL Rail.
- 1.9 The Mayor's fares freeze is expected to encourage additional travel and to generate fares revenue £19.4m in 2020 (£10.4m for LU; £6.5m for bus; and £2.5m for London Rail and TfL Rail). In combination, the fares freeze and the increases in Travelcard prices etc will increase TfL fares income by £70.4m in 2019.

Bus and Tram fares

- 1.10 On buses and trams, as part of the Mayor's four year freeze, fares are frozen as shown in Table 1.1. The adult PAYG single fare is frozen at £1.50; the unlimited free Hopper transfer is maintained; and the One Day bus and tram cap frozen at £4.50, equal to the price of three bus fares. The one day bus and tram ticket is frozen at £5.00 and the 7 day Bus and Tram season ticket frozen at £21.20. Longer period bus season tickets are also frozen. The scope of concessions and discounts is unchanged.

**Table 1.1: Bus and Tram fares being frozen in January 2020**

	2019	2020	Increase
PAYG – single	£1.50	£1.50	-
PAYG - daily cap	£4.50	£4.50	-
7 Day Bus & Tram Pass	£21.20	£21.20	-
1 Day Bus & Tram Pass	£5.00	£5.00	-

- 1.11 As a result of the Travelcard price increases mandated by the TOCs and outlined in the sections below, the January fare changes deliver a revenue yield for buses of 0.8 per cent or £9m pa.

Travelcard season tickets in Zones 1-6

- 1.12 Travelcard season ticket prices increase as shown in Table 1.2. These increases have been mandated by the TOCs. The overall increase is 2.8 per cent. This reflects the latest DfT guidance to the TOCs.

**Table 1.2: Travelcard seasons – 7 Day ticket prices**

Number of zones	2019	2020	Change
Including Zone			
1			
2	£35.10	£36.10	2.85%
3	£41.20	£42.40	2.91%
4	£50.50	£51.90	2.77%
5	£60.00	£61.70	2.83%
6	£64.20	£66.00	2.80%
Excluding Zone			
1			
2	£26.30	£27.00	2.66%
3	£29.10	£29.90	2.75%
4	£34.90	£35.90	2.87%
5	£43.90	£45.10	2.73%

Note: increases mandated by the TOCs

Tube, DLR and Overground fares in Zones 1-6

- 1.13 On the Underground and other TfL rail services where Tube fares apply, PAYG single fares are frozen in line with the Mayor's four year pledge. See Table 1.3.
- 1.14 The flat child off-peak PAYG fare which applies on both TfL rail services and National Rail is proposed frozen at 75p. The child peak LU PAYG fare is frozen at 85p – half the minimum adult peak fare. The off-peak child cap is frozen at £1.50.

**Table 1.3: Adult PAYG fares on TfL rail services being frozen in January 2020**

Number of zones	2019		2020		Increase	
	Peak	Off Peak	Peak	Off-peak	Peak	Off-peak
Zones incl. Zone 1						
1	£2.40	£2.40	£2.40	£2.40	-	-
2	£2.90	£2.40	£2.90	£2.40	-	-
3	£3.30	£2.80	£3.30	£2.80	-	-
4	£3.90	£2.80	£3.90	£2.80	-	-
5	£4.70	£3.10	£4.70	£3.10	-	-
6	£5.10	£3.10	£5.10	£3.10	-	-
Zones excl. Zone 1						
1	£1.70	£1.50	£1.70	£1.50	-	-
2	£1.70	£1.50	£1.70	£1.50	-	-
3	£2.40	£1.50	£2.40	£1.50	-	-
4	£2.80	£1.50	£2.80	£1.50	-	-
5	£2.80	£1.50	£2.80	£1.50	-	-

LU cash fares in Zones 1-6

- 1.15 The £4.90 and £5.90 adult Tube cash fares for up to 3 and 5 zones respectively, and the £6.00 fare for Zones 1-6, are all proposed to be frozen. Child cash fares for the 11s to 15s remain at half the adult rate. Under 11s will continue to travel free.

One day PAYG price caps in Zones 1-6

- 1.16 Tables 1.4.1 and 1.4.2 below set out proposed all day PAYG Travelcard caps and one day Travelcard ticket prices. These increases have been mandated by the TOCs.
- 1.17 The all day PAYG Travelcard caps are set by agreement with the TOCs to be 20 per cent of 7 Day Travelcard prices. The caps increase between 20p and 40p in proportion to the increases in Travelcard season ticket prices, which are being mandated by the TOCs.

**Table 1.4.1: All Day Travelcard caps in 2019 and 2020**

Zones	All day caps		
	2019	2020	Change
1-2	£7.00	£7.20	2.9%
1-3	£8.20	£8.50	3.7%
1-4	£10.10	£10.40	3.0%
1-5	£12.00	£12.30	2.5%
1-6	£12.80	£13.20	3.1%

Note: increases mandated by the TOCs

#### One Day Travelcard tickets

- 1.18 The prices of both the Zones 1-6 off-peak Travelcard ticket and the Zones 1-4 all day Travelcard increase by 40p to £13.50. The Zones 1-6 all day Travelcard ticket price increases by 50p to £19.10. See Table 1.4.2. These increases are being mandated by the TOCs and reflect national Government rail fares policy.

**Table 1.4.2: Day Travelcard tickets in 2019 and 2020**

	Day Travelcards		
	2019	2020	Change
All day 1-4	£13.10	£13.50	3.1%
All day 1-6	£18.60	£19.10	2.7%
Off-peak 1-6	£13.10	£13.50	3.1%

Note: increases mandated by the TOCs

#### Concessions and discounts on TfL rail services in London

- 1.19 For the under 16s, all day Travelcard prices and all day Travelcard caps, which are set at half the adult rate, increase in line with adult prices. The printed off-peak Travelcard for the under 16s aimed at the visitor market increases in price by 20p or 3.1 per cent to £6.70. These increases have been mandated by the TOCs and reflect national Government rail fares policy.
- 1.20 The under 16s off-peak cap available through the Zip card is frozen at £1.50. Accompanied under 11s continue to travel free on all TfL services; and also on TOC services provided a valid Zip card is held.
- 1.21 The scope of all TfL fare concessions in London is unchanged in 2020.

#### Tube fares for travel beyond Zones 6

- 1.22 Beyond the Greater London area, PAYG and cash single fares involving Zones 7 to 9 applying on the Tube and on certain other rail services are proposed frozen.
- 1.23 Travelcard prices and the associated PAYG caps with coverage in Zones 7 to 9 increase by an average of just over 2.9 per cent, reflecting the increases being mandated by the TOCs and national Government rail fares policy.

### Fares on rail services transferred to TfL in May 2015 and May 2018

- 1.24 On the services to Liverpool Street transferred to TfL in May 2015 and the services to Paddington transferred to TfL in May 2018, National Rail cash single fares and point to point season prices were retained as part of the transfer arrangements. These National Rail fares increase by around 2.8 per cent. The Heathrow fare add-ons set by TfL are frozen.
- 1.25 The transitional peak PAYG fare from Heathrow to Paddington station increases by 30p to £10.80, reflecting the general 2.8% NR fares increase but remains significantly below the £12.10 TfL Rail fare from Heathrow to the rest of Zone 1, which is frozen.
- 1.26 Beyond Zone 6, most PAYG fares are frozen. There are 10p and 20p increases in a number of fares involving Cheshunt, Shenfield and Brentwood, reflecting TfL commitments to keep TfL fares aligned with those applying on the adjacent mainline rail services operated by the TOCs and to avoid creating split ticketing anomalies. Further details will be provided in the Fares Direction.

### Fares on the TfL Rail service to Reading

- 1.27 On 15 December 2019, a TfL Rail service will commence between Reading and Paddington though many services from Reading will continue to be run by Great Western (GWR), the DfT's franchised TOC. See Annex Table A1. Under agreements reached some 10 years ago between the DfT and TfL, common fares will apply on the TOC and the TfL service.
- 1.28 From 2 January 2020, TfL and GWR have agreed that contactless PAYG will be extended to Reading and will be valid on both the TOC and the TfL Rail service. Contactless will provide a simple proposition that will significantly benefit many users of the new TfL service and many GWR customers. Customers who cannot or do not wish to use contactless will be able to continue to purchase magnetic tickets, as today.
- 1.29 For all journeys which are wholly or partly outside London, fares on the new TfL service will reflect guidance issued by the DfT. Outside London fares on the TfL and adjacent GWR service will increase from 2 January 2020 by an estimated 2.8%, in line with the DfT fares target, after taking the introduction of PAYG into account. The 2020 prices for PAYG and other tickets have all been agreed with the DfT and the Secretary of State.
- 1.30 Oyster is not being extended to Reading and Oyster validity will terminate at West Drayton, the last Zone 6 station, as today. Extending PAYG to Reading in contactless form only reflects the increasing dominance and popularity of contactless in London. The broader strategy set out by TfL in its response to the DfT's recent fares consultation on extending PAYG outside London also advocates introducing contactless PAYG only.
- 1.31 The magnitude of the fare values on the Reading service mean that Oyster would provide a much poorer customer experience than in London. For example, the peak Reading to London Zone 1 single fare is around £25. Oyster customers would therefore need to top up much more frequently and in much larger amounts than in London, and there would be a greater risk of



customers accidentally (or intentionally) paying the wrong fares. Annex 1 provides further detail and background.

- 1.32 Certain TfL concessions, most notably the Freedom Pass for older and disabled London residents, and the TfL free travel concession for accompanied under 11s, will be extended to Reading from 15 December but will be valid on the TfL Rail service only. Other TfL concessions will remain limited to London and will terminate at West Drayton, as today. Annex 2 has further details.

### Emirates Air Line

- 1.33 On the Emirates Air Line, all fares – including child fares and cash fares – are frozen.

### **Expected outcomes**

- 2.1 The Mayor is under a statutory duty to develop and implement policies for the promotion and encouragement of safe, integrated, efficient and economic transport facilities and services to, from and within Greater London. The proposals to freeze TfL bus and Tube fares aim to ensure that fare policy supports the objectives and policies set out in the Mayor's manifesto and will promote the use of London's public transport facilities and services
- 2.2 The increases of some 2.8 per cent in London Travelcard prices and the associated PAYG caps have been mandated by the TOCs and reflect national government fare policy for the railways.
- 2.3 Overall, the fare changes are considered to be consistent with the continued delivery of TfL's transport investment programme while also supporting the transport objectives of the London Plan and the Mayor's Transport Strategy.

### **Equality comments**

- 2.4 Under section 149 of the Equality Act 2010, as public authorities, the Mayor and TfL must have 'due regard' to the need to eliminate unlawful discrimination, harassment and victimisation as well as to advance equality of opportunity and foster good relations between people who share a protected characteristic and those who do not.
- 2.5 Protected characteristics under section 149 of the Equality Act are age, disability, gender re-assignment, pregnancy and maternity, race, religion or belief, sex, sexual orientation, marriage or civil partnership status (duty to eliminate unlawful discrimination only).
- 2.6 The duty above applies to the Mayor's duty to direct TfL as to the general level and structure of fares under the GLA Act 1999. The Mayor is not required to conduct a consultation in relation to the fares proposals in this decision.
- 2.7 TfL has identified seven groups of Londoners (highlighted below) who typically face increased barriers to public transport use. Among the key issues for these groups is the cost of fares.
- 2.8 The January 2020 fare package will freeze all TfL bus and Tube fares. The freeze will add to the benefits already created by the bus Hopper fare. Londoners with protected characteristics who are likely to be affected by increases in fares, such as those on low incomes or who rely on public transport, will especially benefit. However, the increases to Travelcard prices etc which

have been mandated by the TOCs in line with RPI inflation may have an adverse impact. The potential impacts are considered further below.

- 2.9 **BAME Londoners** are more likely to live in low income households and are likely to cite affordability barriers to transport. The freezing of TfL bus and Tube fares in the January 2020 fares package should reduce barriers to travel for these groups as it will provide a real terms reduction in fares.
- 2.10 **Women** tend to be the primary carer at home so are less likely to be in full-time employment and more frequently cite affordability as a barrier to transport. The freezing of TfL bus and Tube fares in the January 2020 fares package should reduce barriers to travel for women as it will provide a real terms reduction in fares.
- 2.11 **Older Londoners** are more likely to be retired, and many live on low incomes. **Disabled Londoners** are also more likely to live in low income households. The 60 plus concession and the Freedom Pass for the elderly and disabled mean that the January 2020 fares will have only marginal effects on these two groups.
- 2.12 **Younger Londoners** are less likely to be physically disabled but more likely to be from a BAME community. The Zip card concession and the freezing of bus and many Tube fares limit the impact of the January 2020 fare changes on younger Londoners.
- 2.13 **Londoners on low incomes** tend to be women and older, BAME and disabled people, and those not in work. Low income largely reflects working status, though the underlying causes are tied to education, qualifications, health and, in some cases, transport. The January 2020 fares should reduce barriers to travel for low income Londoners whose priority tends to be on local trips by bus where all fares are being frozen.
- 2.14 **LGBT Londoners** tend to be younger and have reported hate crime as a concern for them. Men form the greater part of the LGBT community, which is in contrast to the general population. The January 2020 fares have no specific implications for the LGBT community.
- 2.15 Many of those who comprise the seven groups above are likely to benefit from free travel concessions or discounted fares. All current concessionary fare schemes are being maintained in order to keep public transport accessible to people who face barriers to public transport use, and thereby offset or mitigate any detrimental impacts including those discussed above.
- 2.16 The fare concessions available are set out below:

- Children under 11 travel free on all TfL services (subject to a maximum of 4 accompanying an adult).
- 11-15 Oyster photocard provides free TfL bus and reduced fare rail travel in London.
- 16+ Oyster photocard provides free TfL bus and half fare rail travel in London.
- 18+ Student Oyster photocard provides reduced rate TfL Bus Pass season and Travelcard season travel.
- Job Centre Plus Travel Discount Card provides half price TfL bus and rail travel.
- Bus & Tram Discount photocard provides half price TfL bus and tram travel.
- Veterans Concessionary Travel provides free travel in London
- 60 + London Oyster photocard (men and women up to female pensionable age) provides free travel in London
- London Freedom Pass (men and women over female pensionable age) provides free travel in London.

The Mayor is required to consider the potential equalities impacts discussed above, and any mitigations in place, at the time a decision to direct is made in relation to the fare proposals in this paper.

### Links to Strategies

- 2.15 The Mayor's Transport Strategy and the Mayor's "A City for All" paper highlight the importance of improving transport opportunity for all Londoners and, in doing so, ensuring that the costs of transport remain affordable. On buses and trams, fares are being frozen as part of the Mayor's four year programme, while all concessions for the less well-off are being maintained.
- 2.16 On the Tube and other TfL rail services, all concessions are being maintained and Tube fares frozen on all the rail services in London where they apply. National Government railway fare policies being mandated by the TOCs mean that Travelcards and the associated caps will increase in line with RPI.

### Fares Revenue

- 2.17 Table 2 summarises the revenue yields for TfL from the proposed fare changes. Overall, the increases in Travelcard and cap prices, which reflect national government fare policy for the railways and increases mandated by the TOCs, will increase revenue from TfL users who pay fares by 1.11 per cent or £51.0m in 2020. As Travelcards and the associated caps are accepted on both buses and the Tube, fares revenue for buses will increase by some £9.2m pa and for the Tube by some £33.4m per annum. For TfL's other rail services, fares revenue will increase by some £8.4m in 2020.
- 2.18 The Mayor's fares freeze is expected to encourage additional travel and to generate fares revenue £19.4m in 2020 (£10.4m for LU; £6.5m for bus; and £2.5m for London Rail and TfL Rail). In combination, the fares freeze and the increases in Travelcard prices etc will increase TfL fares income by £70.4m in 2020.

Table 2: Revenue yields from the 2 January 2020 fare changes - £m pa

	Bus yield	Tube yield	Rail yield	Total Yield
Price effects	£m	£m	£m	£m
Cash fares	0	0	1	1
PAYG (Incl. Capping)	3.1	10.1	4.1	17.3
Off-peak day Travelcards	0.2	2.7	0.3	3.2
Anytime day Travelcards	0.1	0.9	0.2	1.2
Bus and Tram season tickets	-	-	-	-
Travelcard seasons	5.8	19.7	2.8	28.3
<b>Total yield</b>	9.2 0.84%	33.4 1.21%	8.4 1.40%	51.0 1.11%
<b>New traffic due to the fares freeze</b>	6.5	10.4	2.5	19.4
<b>Total fares income gain</b>	15.8	43.8	10.9	70.4

Note: Totals may not match sum of individual figures due to rounding

## Annex 1

**PAYG outside London on the TfL Rail service to Reading****1 Background**

- 1.1 PAYG will be extended to Reading on 2 January 2020 and will be available at common fares on both GWR and the new TfL rail service to Reading. Daily and weekly capping will be supported. Only contactless Pay As You Go (CPAY) will apply beyond West Drayton (the last station in Zone 6).
- 1.2 The Oyster boundary will therefore remain as it is today. Oyster ticketing will not apply between Reading and West Drayton. This is a major departure from TfL's long established position and from our last public statement in June 2018 which referred to the extension of the Pay As You Go and Oyster system to Reading.
- 1.3 Currently, some 60 per cent of National Rail pay as go journeys in London are made using CPAY, with CPAY journeys up 20 per cent year on year and Oyster trips down 5 per cent. Where fares are highest, journeys from Epsom or Gatwick say or on the Heathrow Express, CPAY is even more popular.
- 1.4 The increasing dominance of CPAY in and around London is a primary reason why we are comfortable with a contactless-only approach for Reading and why we advocated this approach in our response to the DfT's recent consultation on extending pay as you go beyond London. CPAY-only is also being adopted by the DfT PAYG extensions to Luton Airport and Welwyn Garden City, which will launch in autumn 2019.
- 1.5 Conversely, extending Oyster has significant drawbacks. This is because the magnitude and complexity of fares on the line means that Oyster would deliver a much poorer customer experience than within London.
- 1.6 The magnitude of the fares on the line to Reading mean that much of the convenience of Oyster would be lost, and new opportunities would be created for people to accidentally (or intentionally) pay the incorrect fare.
- 1.7 For example, a peak single fare from Reading to London Zone 1 costs around £25 and a one day ticket over £50. These are fares of a different order to those in London for which Oyster was designed. As a result:
  - Customers are likely need to top up every day they travel – eroding the convenience benefits of Oyster.
  - Auto top-up will often not work as the fare to Reading is higher than the most common top-up value of £20.

In addition, Oyster customers arriving at Reading with only a small positive balance on their card, will have a negative balance once they have exited of over £20.

- 1.8 The risk is that Oyster customers would then discard their Oyster card rather than clearing their debt. Safeguarding Oyster revenue when fares are so high looks impossible and it seems unlikely that GWR would be willing to shoulder a part of the risk of Oyster customers defaulting in this way.
- 1.9 A final issue for Oyster is that customers wishing to use the platforms at Paddington shared with Heathrow Express may be denied entry unless their card carries the value of the Express fare.

## 2 Travelcards and season tickets

- 2.1 Beyond West Drayton, rail season tickets and Travelcards will continue to be available only in printed ticket or ITSO smart format. DfT policy is to switch all season tickets outside London to the ITSO smart format.
- 2.2 Oyster Travelcards will not be available for sale from stations beyond Zone 6 (at Slough, for example). However, CPAY capping will provide as good value as a Travelcard and, for some, better value given the potential for customers to spend less if they do not travel enough to reach the cap.
- 2.3 Customers holding Oyster Travelcards valid in the London fare zones and wishing to travel beyond West Drayton will continue to use the printed extension tickets they do today. These tickets are available from our self-serve ticket machines.

**Table A1**  
**Trains per hour to be provided by TfL and GWR along**  
**the corridor from Paddington to Reading – indicative only**

Stations in London	Off Peak		Peak	
	TfL Rail	GWR	TfL Rail	GWR
Ealing Broadway	6	2	8	0
Hayes and Harlington	6	2	8	0
<b>Stations outside London</b>				
Slough	2	4	4	2
M Maidenhead	2	2	4	4
Twyford	2	2	4	4
Reading	2	11.5	4	13

Notes:

The stations shown are served by both TfL Rail and GWR.

The train frequencies shown are indicative, for broad guidance only.

## Annex 2

**TfL Concessions and discounts on the new TfL Rail service**

CPAY is currently only available to adult, full fare payers. It is recognised that, in the medium term, a proposition will be needed that caters for all customers, including children Railcard holders, and those who need or prefer to pay with cash.

To provide for these groups, we envisage creating a new concessionary card, based on our CPAY system, but for use on public transport only. We are discussing with the DfT how this could be integrated into more general planning for the extension of PAYG across the south east.

In the meantime, the implications of implementing today's CPAY proposition on the new TfL Rail service are set out below. In summary, no groups will be made worse off while families with young children under 11 and older Londoners over 66 will see significant benefits.

**Children under 11**, accompanied by an adult, will travel free to Reading on the new TfL service without needing a pass or ID. This mirrors general TfL practice and will benefit Londoners travelling out towards Reading as well as Berkshire residents and young families.

**Child Zip card holders under 16** will need to purchase child rate (half adult fare) magnetic tickets for journeys going beyond the London boundary, as is the case today. These tickets will be inter-available on both TfL and GWR services

In London, child Zip card fares are generally far less than half price - there is a 75p flat fare on the Tube. It is not felt that the DfT would consent to a similar policy outside London.

**16plus Zip card holders** will need to purchase magnetic tickets for journeys going beyond the London boundary, as is the case today. From August, all 16/17 year olds have had the option of purchasing the new 16/17 Rail Saver to benefit from a 50% discount on printed NR tickets.

**Holders of the 18 plus concession for London students** and holding discounted Travelcard season tickets will be expected to purchase magnetic tickets for travel beyond the London boundary at West Drayton as today.

**London Freedom Pass holders** will travel free on the new TfL service. The statute requires TfL to operate a uniform scheme on all its rail services within and in the vicinity of London.

The London Boroughs considered the meaning of the statute some years ago and concluded that Slough was in the vicinity of London but that Reading was not. The Boroughs have agreed to pay for Freedom Pass travel as far as Slough at an estimated cost of £100 to £200 thousand pa.

The cost of free travel for Freedom Pass holders for the final section to Reading is put at a further £100 to £200 thousand pa. It is proposed that this cost will be borne by TfL in order to avoid a unique fares boundary beyond Slough.

The TfL concessions for wounded veterans, armed forces personnel and Olympic athletes will also be extended to Reading on the new TfL service. The estimated cost to TfL is not material.

**The 60plus concession for London residents** has no statutory status. It is proposed to require 60plus pass holders to purchase extension tickets from the London boundary as today.

**Railcard holders** will continue to need to purchase printed tickets, exactly as today.