

DMPC Decision – PCD 841**Title: Replacement of the Solution Delivery Integration Management Service Contract****Executive Summary:**

The Service Integration and Management (SIAM) Contract, which was signed with Atos in 2015 as part of the Total Technology Programme – Infrastructure (TTPi), is due to expire later this year. MPS has initiated a procurement for the replacement for SIAM and the other Tower Services, under the Pegasus programme.

In 2016, a significant Change Request (Solution Delivery Integration Management (SDIM)) was added to this contract to procure services from Atos to manage the delivery of new solutions and projects (Business Portfolio Management Office), integration testing (Test Team), and data integration (Data Team).

The new Pegasus procurement will deliver a Run and Maintain service only. There will not be provision for new solutions and projects delivery. In order to maintain continuity, MPS intend to enter a new Agreement with Atos for the SDIM services by a direct award to Atos under the CCS RM3804 Tech Services 2 framework.

Recommendation:

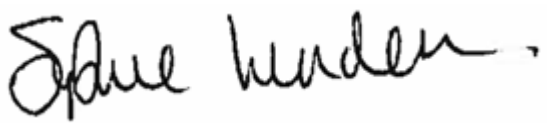
The Deputy Mayor for Policing and Crime is recommended to:

1. Approve Direct award of a new Solution Delivery Integration Management (SDIM) contract to Atos in order that they manage the Business Portfolio Management Office (BPMO), Test Team, and Data team at a revenue cost of £2.5m p/a to a maximum total of £12.5m. This is a contract duration of 2 years (with options of 2+1 years extensions) within the 5 years maximum permitted by the CCS RM3804 Tech Services 2 framework. This is not a request for additional funding or budget growth and the revenue costs will be funded from the MOPAC Approved Digital Policing (DP) Budget.
2. Note that MPS may terminate early with 180 calendar days' notice.

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature**Date****1/10/2020**

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. The impending Pegasus business case will not include Solution Delivery Integration Management (SDIM) services as they are not to be included in the Pegasus Procurement. The new Pegasus model is designed to be run and maintain service-only, and not to include any new solutions delivery scope. In order to maintain continuity of SDIM services the MPS intend to let a new contract with Atos to replace the current SDIM service, with the intention that this is managed in a Public Contracts Regulations 2015 (PCR 2015) compliant way by a direct award to Atos under the CCS RM3804 Tech Services 2 framework.
- 1.2. There are currently three services provided within the SDIM service – the SDIM service forms part of current SIAM towers contract – to enable Digital Policing (DP) Solution Delivery to manage the delivery of new solutions and projects (BPMO), integration testing (Test Team), and data integration (Data Team).
- 1.3. These 3 existing teams have established and effective working practices and, in renewing with the existing supplier and keeping the teams intact, continuity of service can be maintained during and after the transition to the Pegasus model. The teams are staffed by experienced and knowledgeable people, some of whom were originally MPS staff who were Tupe'd across to Atos as part of the SIAM contract.

2. Issues for consideration

- 2.1. The key issues to take account of are:
 - Timing to ensure no break in services from the end of SIAM contract expiry.
 - Maintaining continuity of service within the Test, Data and BPMO teams, as Atos personnel are already working on many critical projects.

3. Financial Comments

- 3.1. The revenue cost of the contract will be for a maximum of £12.5m over 5 years. This will be funded from the MOPAC Approved Digital Policing (DP) Budget.

4. Legal Comments

- 4.1. The Mayor's Officer for Policing Crime is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £189,330 or above will be procured in accordance with the Regulations.

- 4.2. Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent (“the Scheme”) provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to approve the procurement strategy for all revenue and capital contracts of a total value of £500,000 or above and to approve all contract exemptions for £100,000 or above.
- 4.3. Paragraph 4.15 of the Scheme provides that the DMPC has delegated authority to award MOPAC contracts with a total value of £500,000 or above.
- 4.4. The Public Contracts Regulations 2015 (PCR 2015) apply to this procurement. Services are being procured via a Government framework agreement (Crown Commercial Services Technology 2 Framework Agreement). External legal advisors have confirmed this is a compliant procurement route and have assisted the MPS in completion of the relevant contract documents.

5. Commercial Issues

- 5.1. Procurement is through a direct award to Atos under the CCS RM3804 Tech Services 2 framework. This is a compliant procurement route.
- 5.2. The contract is for an initial duration of 2 years (with options of extensions for a further 2+1 years) within the 5 years maximum permitted by the CCS RM3804 Tech Services 2 framework. Under the contract the MPS may terminate early with 180 calendar days’ notice. The total contract value for 5 years is £12.5m.

6. GDPR and Data Privacy

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the Service meets its compliance requirements.
- 6.4. The SDIM Service does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered.

7. Equality Comments

- 7.1. As this is an extension of an existing service this work does not change any aspects relating to equality or diversity.

8. Background/supporting papers

- 8.1. Report.

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date:

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – YES

ORIGINATING OFFICER DECLARATION

Tick to confirm statement (✓)

Financial Advice:

The Strategic Finance and Resource Management Team has been consulted on this proposal.

✓

Legal Advice:

Legal advice is not required.

✓

Equalities Advice:

Equality and diversity issues are covered in the body of the report.

✓

Commercial Issues

The proposal is in keeping with the GLA Group Responsible Procurement Policy.

✓

GDPR/Data Privacy

- GDPR compliance issues are covered in the body of the report.
- A DPIA is not required.

✓

Director/Head of Service:

The Interim Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.

✓

Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature



Date 17/09/2020



MAYOR OF LONDON
OFFICE FOR POLICING AND CRIME

Replacement of the Solution Delivery Integration Management Service Contract

MOPAC Investment Advisory & Monitoring meeting [26th August 2020]

Report by Angus McCallum on behalf of the Chief of Corporate Services

Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

The Service Integration & Management (SIAM) Contract, which was signed with ATOS in 2015 as part of the Total Technology Programme – Infrastructure (TTPI), is due to expire later this year. MPS has initiated a procurement for the replacement for SIAM and the other Tower Services, under the Pegasus programme.

In 2016, a significant Change Request (Solution Delivery Integration Management (SDIM)) was added to this contract to procure services from ATOS to manage the delivery of new solutions and projects (Business Portfolio Management Office), integration testing (Test Team), and data integration (Data Team),

The new Pegasus procurement will deliver a Run and Maintain service only. There will not be provision for new solutions and projects delivery. In order to maintain continuity, MPS intend to enter a new Agreement with Atos for the SDIM services by a direct award to ATOS under the CCS RM3804 Tech Services 2 framework.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

- **Approve Direct award of a new Solution Delivery Integration Management (SDIM) contract to ATOS in order that they manage the Business Portfolio Management Office (BPMO), Test Team, and Data team at a revenue cost of £2.5m p/a to a maximum total of £12.5m. This is a contract duration of 2 years (with options of 2+1) within the 5 years maximum permitted by the CCS RM3804 Tech Services 2 framework. This is not a request for additional funding or budget growth and the revenue costs will be funded from the MOPAC Approved Digital Policing (DP) Budget.**
- **MPS may terminate early with 180 calendar days' notice.**

Time sensitivity

A decision is required from the Deputy Mayor by 10/09/2020. This is required to complete the commercial and procurement activities prior to the conclusion of the current contract.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

1. The impending Pegasus business case will not include SDIM services as they are not to be included in the Pegasus Procurement. The new Pegasus model is designed to be run and maintain service-only, and not to include any new solutions delivery scope. In order to maintain continuity of SDIM services the MPS intend to extend the contract with ATOS, creating a new contract to replace the SDIM CCR, with the intention of this being managed in a PCR-compliant way by a direct award to ATOS under the CCS RM3804 Tech Services 2 framework
2. There are currently three services provided within the SDIM service – the SDIM service forms part of current SIAM towers contract. – To enable DP Solution Delivery to manage the delivery of new solutions and projects (BPMO), integration testing (Test Team), and data integration (Data Team).
3. These 3 existing teams have established and effective working practices and, in renewing with the existing supplier and keeping the teams intact, continuity of service can be maintained during and after the transition to the Pegasus model. The teams are staffed by experienced and knowledgeable people, some of whom were originally MPS staff who were Tupe'd across to ATOS as part of the SIAM contract.

Issues for consideration

The key issues the Board need to take account of are:

- Timing to ensure no break in services from the end of SIAM contract expiry.
- Maintain continuity of service within the Test, Data and BPMO teams, as Atos personnel are already working on many critical projects.

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

Ensuring our people are well equipped and supported through improved technology and data.

¹ [Police and crime plan: a safer city for all Londoners | London City Hall](#)

Financial, Commercial and Procurement Comments

The revenue cost of the contract will be for a maximum of £12.5m over 5 years. This will be funded from the MOPAC Approved Digital Policing (DP) Budget.

Procurement is through a direct award to Atos under the CCS RM3804 Tech Services 2 framework. This is a compliant procurement route.

The contract is for an initial duration of 2 years (with options of extensions for a further 2+1 years) within the 5 years maximum permitted by the CCS RM3804 Tech Services 2 framework. Under the contract the MPS may terminate early with 180 calendar days' notice. The total contract value for 5 years is £12.5m.

Legal Comments

The Mayor's Officer for Policing Crime is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £189,330 or above will be procured in accordance with the Regulations.

Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent ("the Scheme") provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to approve the procurement strategy for all revenue and capital contracts of a total value of £500,000 or above and to approve all contract exemptions for £100,000 or above.

Paragraph 4.15 of the Scheme provides that the DMPC has delegated authority to award MOPAC contracts with a total value of £500,000 or above.

The Public Contracts Regulations 2015 (PCR 2015) apply to this procurement. Services are being procured via a Government framework agreement (Crown Commercial Services Technology 2 Framework Agreement). External legal advisors have confirmed this is a compliant route to market and have assisted the MPS in completion of the relevant contract documents.

Equality Comments

As this is an extension of an existing service this work does not change any aspects relating to equality or diversity.

Privacy Comments

The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.

Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become

mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.

The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the Service meets its compliance requirements.

The SDIM Service does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered.

Real Estate Implications

There are no changes to the estate.

Environmental Implications

There is no impact.

Background/supporting papers

None.

Report author: William Hawkins, SDIM Portfolio Performance Analyst

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

The Government Security Classification marking for Part 2 is:
OFFICIAL-SENSITIVE [COMMERCIAL]

Part 2 of Replacement of the Solution Delivery Integration Management Service Contract is exempt from publication for the following reasons:

- Commercial Interest Section 43

The paper will cease to be exempt until contract expiry in 2025.