

# GREATER LONDON AUTHORITY

[REDACTED]  
(By email)

Our Ref: MGLA160420-9092

20 April 2020

Dear [REDACTED]

Thank you for your request for information which the Greater London Authority (GLA) received on 16 April 2020. Your request has been considered under the Freedom of Information Act 2000.

You requested:

*My questions relate to video conferencing software:*

- 1. What video conference solution or solutions do you use, or are planning to use in the coming weeks/months? (Webex, Bluejeans, Google Hangouts, Zoom, Microsoft Teams, other – please state)*
- 2. If you have considered and chosen not to use any of the above, what reason other than cost made you decide not to use them?*
- 3. Have you, or are you planning to use the solution for councillor meetings (closed and/or open to the public)?*

Our response to your request is as follows:

1. The GLA uses MS Teams to provide video and audio conferencing services to all staff. In order to provide effective support to all staff we are using one platform at this time.
2. Where other agencies use other platforms such as Zoom or Skype, our systems allow access when required.
3. The GLA is London's strategic government and does not operate in the same way as local councils in the capital (list at <https://www.london.gov.uk/in-my-area>). Our response refers to the London Assembly's Committee meetings and Whole Assembly meetings. More information about these can be found at <https://www.london.gov.uk/about-us/london-assembly/assembly-work>. The Authority is looking at using Teams to support Assembly meetings and this is currently being tested.

The Chair of the Assembly has issued a statement: "Like many businesses and organisations, the London Assembly needs to be flexible in its response to COVID-19. Following latest Government advice, it may not be possible for the Assembly to convene a full range of meetings at this time in order to minimise risk to the health and wellbeing of all involved"

<https://www.london.gov.uk/press-releases/assembly/assembly-statement-on-covid-19>

Further information from the Mayor and the GLA is at <https://www.london.gov.uk/coronavirus>

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA160420-9092.

Yours sincerely



**Information Governance Officer**

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>