

# GREATER LONDON AUTHORITY

[REDACTED]  
(By email)

Our Ref: MGLA230720-8748

17 August 2020

Dear [REDACTED]

Thank you for your request for information relating to our telecommunications providers, which the GLA received on 22 July 2020. Your request has been considered under the Freedom of Information Act 2000.

Our responses to your request are below:

***1. I would like to know what company is contracted for the councils telecommunications e.g internet/ phone provider***

Main phone lines provider - Century Link  
Back up phone lines and internet link - BT

***2. I would also like to know also who the contractor is that you use for council wide telecommunications and how much that contract is worth, and how many lines/ buildings make up this contract***

Century Link - 2035 exchange lines provided via 4ISDN /30/30e providing 120 channels  
estimated contract value c£71k

BT – 48 telephone lines at City Hall (the costs are variable as they relate to line rental and call charges) value c£50k

BT internet/data links estimated contract value £26.5k

Maintel provide support to our onsite telephone systems at city hall contract value 155k

***3. I would also like to know if there is any upcoming opportunities to tender for any contracts covering telecommunications in the district.***

Information about supplying/contracting with the GLA <https://www.london.gov.uk/about-us/governance-and-spending/spending-money-wisely/contracts-and-grants>

GLA invitations to tender are published at <https://tfl.gov.uk/corporate/publications-and-reports/invitations-to-tender>

If you have any further questions relating to this matter, please contact the GLA, quoting the reference MGLA230720-8748.

Yours sincerely

[REDACTED]

[REDACTED]

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>