

GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA100419-0146

22 May 2019

Dear [REDACTED]

Thank you for your request for information which the GLA received on 10 April 2019. Your request has been dealt with under the Freedom of Information Act 2000.

You requested:

Please prove me with copies of all GLA correspondence relating to or mentioning the FOI request referenced: MGLA180319-8058

Please find attached the information we hold in scope of your request.

We are releasing this information to you in full, but we have made some minor redactions to remove third-party personal data in accordance with the provisions of section 40(2) of the Act. We have redacted the names of junior GLA staff as this information could potentially identify current and former member of staff and the disclosure of which would constitute unfair processing of their personal data.

I have redacted a forwarded email from earlier in the year and have marked that as out of scope (not related to FOI reference MGLA180319-8058).

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA100419-0146.

Yours sincerely

[REDACTED]
Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

From: [REDACTED]
Sent: 18 March 2019 09:33
To: Ruth Phillips; [REDACTED]
Subject: RE: FOI

Hi [REDACTED]

I've taken a screenshot as there are quite a few and I've provided info in the subject line to differentiate.

Regards

[REDACTED]

Records 1 to 8 of 8

- 1   **MGLA180319-8058** FOI - emails mentioning or relating to the renaming of White Hart Lane station.
Date Due : 15 Apr 2019 From: [REDACTED] Group : CORPORATE MANAGEMENT TEAM / GOVERNANCE AND RESILIENCE / INF
Date Received : 17 Mar 2019 Date Created : 18 Mar 2019 Title : FOI High
 MGLA180319-8063
- 2   **MGLA180319-8059** FOI - Leah Kreitzman and Tottenham Hotspur FC, from May 2016 to December 2016
Date Due : 15 Apr 2019 From: [REDACTED] Group : CORPORATE MANAGEMENT TEAM / GOVERNANCE AND RESILIENCE / INF
Date Received : 17 Mar 2019 Date Created : 18 Mar 2019 Title : FOI High
 MGLA180319-8060
- 3   **MGLA180319-8060** FOI - Leah Kreitzman and Tottenham Hotspur FC, from the previous 1 year
Date Due : 15 Apr 2019 From: [REDACTED] Group : CORPORATE MANAGEMENT TEAM / GOVERNANCE AND RESILIENCE / INF
Date Received : 17 Mar 2019 Date Created : 18 Mar 2019 Title : FOI High
 MGLA180319-8061
- 4   **MGLA180319-8061** FOI - Leah Kreitzman and Tottenham Hotspur FC, from the previous 2 years
Date Due : 15 Apr 2019 From: [REDACTED] Group : CORPORATE MANAGEMENT TEAM / GOVERNANCE AND RESILIENCE / INF
Date Received : 17 Mar 2019 Date Created : 18 Mar 2019 Title : FOI High
 MGLA180319-8062
- 5   **MGLA180319-8062** FOI - Leah Kreitzman and Tottenham Hotspur FC, from the previous 3 years
Date Due : 15 Apr 2019 From: [REDACTED] Group : CORPORATE MANAGEMENT TEAM / GOVERNANCE AND RESILIENCE / INF
Date Received : 17 Mar 2019 Date Created : 18 Mar 2019 Title : FOI
 MGLA180319-8065
- 6   **MGLA180319-8063** FOI - GLA and Tottenham Hotspur FC, from the last 1 year
Date Due : 15 Apr 2019 From: [REDACTED] Group : CORPORATE MANAGEMENT TEAM / GOVERNANCE AND RESILIENCE / INF
Date Received : 17 Mar 2019 Date Created : 18 Mar 2019 Title : FOI High
 MGLA180319-8065
- 7   **MGLA180319-8064** FOI - GLA and Tottenham Hotspur FC, from the last 2 years
Date Due : 15 Apr 2019 From: [REDACTED] Group : CORPORATE MANAGEMENT TEAM / GOVERNANCE AND RESILIENCE / INF
Date Received : 17 Mar 2019 Date Created : 18 Mar 2019 Title : FOI High
 MGLA180319-8065
- 8   **MGLA180319-8065** FOI - GLA and Tottenham Hotspur FC, from the last 3 years
Date Due : 15 Apr 2019 From: [REDACTED] Group : CORPORATE MANAGEMENT TEAM / GOVERNANCE AND RESILIENCE / INF
Date Received : 17 Mar 2019 Date Created : 18 Mar 2019 Title : FOI High

From: [REDACTED]
Sent: 18 March 2019 08:25
To: [REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>; [REDACTED]
[REDACTED]@london.gov.uk>
Cc: [REDACTED]@london.gov.uk>
Subject: RE: FOI

thanks – please link them all & send to info gov inbox with double FOI flag. Please make it clear in the titles which ones refer to specific people/dates so we can tell these apart in list view
thanks

From: [REDACTED]
Sent: 18 March 2019 08:21
To: [REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>; [REDACTED]
[REDACTED]@london.gov.uk>
Cc: [REDACTED]@london.gov.uk>
Subject: FW: FOI

FOI

From: [REDACTED] [mailto:[REDACTED]@gmail.com]
Sent: 17 March 2019 19:54
To: Mayor <mayor@london.gov.uk>
Subject: FOI

Please provide me with copies of any emails mentioning or relating to the renaming of White Hart Lane station.

This message has been scanned for viruses by the Greater London Authority.

Click [here](#) to report this email as spam.

[REDACTED]

From: [REDACTED]
Sent: 18 March 2019 12:04
To: [REDACTED]
Cc: Information Governance
Subject: Tottenham Hotspur FOI cases x 8

Hi [REDACTED]

We have 8 FOI cases from the same person (no organisation named, from a Gmail account). They were all received on the evening of Sunday 17 March & deadline for all will be 12 April.

Taking a step back it looks like one very broad request though one stands out. I think we need to aggregate in some way & ask them to focus in?

- A topic is specified but only in 1 of the 8 emails *-8058
- A member of staff is specified but only in some of the emails.

We'd need to ask MO, MO correspondence, Leah (specified), Transport team (station), Regeneration & Planning potentially, Sports team potentially, Economic and Business policy potentially. Maybe others I have not thought of FYI in April 2018 we conducted searches of Mayoral correspondence only for another request for [REDACTED]

[MGLA210318-7149](#)

Ruth

White Hart Lane station name

*8058 FOI Underground FOI - Please provide me with copies of any emails mentioning or relating to the renaming of White Hart Lane station

This request is specific re topic but does not give a date range or identify whether they are interested in specific organisations eg Tottenham Hotspur FC, Haringey, TfL... (etc)

As such, this would capture internal emails

Correspondence between Leah Kreitzman and Tottenham Hotspur FC - last 3 years (can only go back as far as May 2016)

*8059 FOI Sports FOI - Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from May 2016 to December 2016

*8060 FOI Sports FOI - Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 1 year since you received this email

*8061 FOI Sports FOI - Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 2 years since you received this email

*8062 FOI Sports FOI - Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 3 years since you received this email

Does not specify White Hart Lane station but would overlap

3 years of records total

8062 captures 8059, 8060 & 8061

Correspondence between any GLA official and Tottenham Hotspur FC – last 3 years (could go back to 18 March 2016)

*8063 FOI Sports FOI - Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 1 year since you received this email

*8064 FOI Sports FOI - Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 2 years since you received this email

*8065 FOI Sports FOI - Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 3 years since you received this email

Does not specify White Hart Lane station but would overlap with other questions

3 years of records total

This could capture emails from Boris Johnson's last 2 months as Mayor – unlikely to have anything though as it would have been the pre-election period

8065 captures 8063 & 8064

[REDACTED]

From: [REDACTED]
Sent: 18 March 2019 15:05
To: Information Governance
Subject: RE: FOI x8 - Tottenham Hotspur FC (MGLA180319-8058-to-MGLA180319-8065)

Great thanks

[REDACTED]
Mayor's Office
MAYOR OF LONDON
City Hall, The Queen's Walk, London SE1 2AA
020 7983 [REDACTED] | [REDACTED]

london.gov.uk
[REDACTED] london.gov.uk

From: Information Governance
Sent: 18 March 2019 15:04
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: FOI x8 - Tottenham Hotspur FC (MGLA180319-8058-to-MGLA180319-8065)

No action on the [REDACTED] request

From: [REDACTED]
Sent: 18 March 2019 13:53
To: Information Governance <Information-Governance@london.gov.uk>
Subject: RE: FOI x8 - Tottenham Hotspur FC (MGLA180319-8058-to-MGLA180319-8065)

Thanks [REDACTED]

So to be clear, no action needed from me on this one just yet?

[REDACTED]
Mayor's Office
MAYOR OF LONDON
City Hall, The Queen's Walk, London SE1 2AA
020 7983 [REDACTED] | [REDACTED]

london.gov.uk
[REDACTED] london.gov.uk

From: Information Governance
Sent: 18 March 2019 13:52
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: Information Governance <Information-Governance@london.gov.uk>
Subject: FOI x8 - Tottenham Hotspur FC (MGLA180319-8058-to-MGLA180319-8065)

FYI

One applicant sent 8 FOI requests to the GLA on Sunday evening. They can be broadly grouped as below. They need to be aggregated as one request

The final deadline would be 12 April but I think we need to go straight back to ask the applicant to focus their request so that it is not a catch-all.

So for now, no searches are required for this one

White Hart Lane station name

*8058 FOI FOI - Please provide me with copies of any emails mentioning or relating to the renaming of White Hart Lane station

Correspondence between Leah Kreitzman and Tottenham Hotspur FC - last 3 years (can only go back as far as May 2016)

*8059 FOI FOI - Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from May 2016 to December 2016

*8060 FOI FOI - Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 1 year since you received this email

*8061 FOI FOI - Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 2 years since you received this email

*8062 FOI FOI - Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 3 years since you received this email

Correspondence between any GLA official and Tottenham Hotspur FC – last 3 years (could go back to 18 March 2016)

*8063 FOI FOI - Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 1 year since you received this email

*8064 FOI FOI - Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 2 years since you received this email

*8065 FOI FOI - Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 3 years since you received this email

Applicant: [REDACTED] [gmail.com](mailto:[REDACTED]@gmail.com)

[REDACTED]

From: [REDACTED]
Sent: 19 March 2019 08:47
To: [REDACTED]
Subject: RE: FOI cases about re-naming White Hart Lane station - I have accepted these

Thanks [REDACTED]

My initial thoughts about this was to perhaps check with Leah to see if she has had any comms and refuse the rest – fees / seek further context on what he wants because if he is asking for all comms with THFC (potentially very big) however if its just to do with renaming then it may be that we don't have very much (which he can confirm if tahts just what he is after after we do a fees refusal). From the news articles it looks like this is largely TfL led [REDACTED] should be able to let you know re the Leah comms

Thanks

[REDACTED]

From: [REDACTED]
Sent: 18 March 2019 14:49
To: [REDACTED]@london.gov.uk>
Subject: FOI cases about re-naming White Hart Lane station - I have accepted these

Hi [REDACTED]

just to keep you looped in about the requests for comms between GLA & Tottenham Hotspur FC (one from [REDACTED] & one from the person that sent 8 emails to be aggregated)
I spoke to [REDACTED] and she said her team hasn't had direct comms with THFC so that these will be mainly Leah but possibly external relations too. I have flagged with [REDACTED] to begin with

so please ignore for now.

[REDACTED]

From: [REDACTED]
Sent: 29 March 2019 08:30
To: [REDACTED]
Subject: RE: Draft costs refusal / aggregate for 8 requests under *-8058 (Tottenham)

I thought it was relevant to both FOI & GDPR so thanks for spotting that!! I will check. But we can do without that paragraph anyway. The essentials are covered in the next lines

thanks for checking it over [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 29 March 2019 08:26
To: [REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>
Subject: RE: Draft costs refusal / aggregate for 8 requests under *-8058 (Tottenham)

Hi [REDACTED] seems fine to me I've just taken one paragraph out though as it refers to GDPR regs and not sure its relevant in the context of FOI aggregation.

From: [REDACTED]
Sent: 29 March 2019 08:21
To: [REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>
Subject: Draft costs refusal / aggregate for 8 requests under *-8058 (Tottenham)

hi
does either of you have any comments before I pass to [REDACTED] I need her to check the last para then it needs to go in folder (this week ideally [REDACTED])

From: Information Governance
Sent: 28 March 2019 17:47
To: [REDACTED]@london.gov.uk>; [REDACTED]@london.gov.uk>
Subject: FW: Org structure

Main Org Chart still not published so guessing work on it is not complete. Meantime is there any choice other than to use this senior team chart from the [same page](#) which names senior staff? I can't think of any

The organisational chart below reflects the structure of our directorates

- [Senior Management Team \(PDF\)](#) - includes post holder names

Not in scope

[REDACTED]

Not in scope

GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA180319-8058

DD MM 2019

Dear [REDACTED]

Thank you for your requests for information which the GLA received on 18 March 2019. Your requests have been aggregated and been dealt with under the Freedom of Information Act 2000.

You requested:

Please provide me with copies of any emails mentioning or relating to the renaming of White Hart Lane station

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from May 2016 to December 2016

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 1 year since you received this email

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 2 years since you received this email

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 3 years since you received this email

Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 1 year since you received this email

Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 2 years since you received this email

Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 3 years since you received this email

Refusal - costs

Unfortunately, to provide the information you have requested would exceed the 'appropriate limit' of £450 set by the Freedom of Information (Appropriate Limit and Fees) Regulations 2004.

Under section 12 of the FOI Act, we are not obliged to comply with a request if the cost of determining whether we hold the information, locating and retrieving it and extracting it from other information would exceed the appropriate limit. This is calculated at £25 per hour for every hour spent on the activities described and equates to 18 hours of work.

We have estimated that it would cost in the region of **28 hours** to provide a full response to your request. This is based on the time required for staff to search their email accounts and correspondence records and extract any information in scope.

At present, you have made one request with a fairly specific subject matter but you do not tell us which person/team at the GLA you are interested in and more significantly, you do not define the organisation that you are interested in e.g. TfL or Tottenham Hotspur or whether you are interested in internal emails between GLA staff instead/as well.

In your other requests you specify the organisation (Tottenham Hotspur FC) but you did not specify the topic of the request.

There is no mechanism at our disposal to perform an automated search for relevant information. As such, we would need to ask staff in a very wide range of roles whether they hold information in scope: Mayor's Office, Transport, Planning, Regeneration, Sports, Business engagement, potentially other teams too. Within the named teams there are about 170 staff that we would have to check with, allowing 10 minutes average per person to search and filter out information in scope.

We have therefore refused this request under the cost limit provisions of section 12 of the Freedom of Information Act and this letter therefore constitutes a refusal notice under section 17(1) of the Act.

Aggregating requests

Regulation 5(2) of the Freedom of Information and Data Protection (Appropriate Limit and Fees) Regulations 2004 requires that the aggregated requests must relate "to any extent" to the same or similar information. The ICO approach requires such aggregation to be assessed on a case-by-case basis. The same guidance explains that requests are more likely to relate to the same or similar information where a requestor links the requests, or where there is an overarching theme or common thread running between the requests and the nature of the information that has been requested. Your 8 requests are all related to Tottenham Hotspur FC in some way and were received within a 10-minute period.

The FoIA Fees regulations provide that we can aggregate the cost of compliance (under section 12) where for the following conditions of the regulations are met:

- 1) In circumstances in which this regulation applies, where two or more requests for information to which section 1(1) of the 2000 Act would, apart from the appropriate limit, to any extent apply, are made to a public authority-*
 - a) by one person, or*
 - b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign*
- 2) This regulation applies in circumstances in which-*
 - a) the two or more requests relate, to any extent, to the same or similar information*

For this reason, we have decided that your 8 requests engage the above criteria in the Fees Regulations, and that is appropriate to aggregate the cost of compliance.

Advice and assistance

However, we would consider responding to more specific requests which would help the GLA to respond within the appropriate time limit.

To bring the cost of responding to your request to within the £450 limit, you may wish to consider narrowing the scope of your request so that we can more easily provide the information you are seeking. For example, by specifying a more limited range of dates you want information for; providing a more defined subject matter; specifying individuals you want information from. You can see the main teams within the GLA and the broad structure at <https://www.london.gov.uk/sites/default/files/senior-management-team-21-01-19-final.pdf>

In this case, if you wish to resubmit a request along these lines, please consider specifying particular individuals or departments within the GLA, naming the other organisation/s and specifying the topic that you wish us to search for. For example (based on the information you identified within your original 8 requests) a request for emails between Leah Kreitzman and Tottenham FC on the subject of re-naming the station within the past 3 years.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA180319-8058.

Yours sincerely


Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

[REDACTED]

From: Information Governance
Sent: 29 March 2019 09:24
To: [REDACTED]
Subject: FOI x8 - Tottenham Hotspur FC (MGLA180319-8058-to-MGLA180319-8065)
Attachments: MGLA180319-8058.docx

Hi [REDACTED]
I've drafted the attached refusal based on aggregating the requests & a refusal on costs grounds. We are obliged to offer advice and assistance which is mostly quite generic but I've highlighted a line for checking

Please let me have any comments and if you are happy with it I will add to the folder either today or next Friday

thanks
[REDACTED]

From: Information Governance
Sent: 18 March 2019 13:52
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: Information Governance <Information-Governance@london.gov.uk>
Subject: FOI x8 - Tottenham Hotspur FC (MGLA180319-8058-to-MGLA180319-8065)

FYI
One applicant sent 8 FOI requests to the GLA on Sunday evening. They can be broadly grouped as below. They need to be aggregated as one request
The final deadline would be 12 April but I think we need to go straight back to ask the applicant to focus their request so that it is not a catch-all.
So for now, no searches are required for this one
Ruth

White Hart Lane station name

*8058 FOI FOI - Please provide me with copies of any emails mentioning or relating to the renaming of White Hart Lane station

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Applicant: [REDACTED] [gmail.com](#)

GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA180319-8058

DD MM 2019

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We have estimated that it would cost in the region of **28 hours** to provide a full response to your request. This is based on the time required for staff to search their email accounts and correspondence records and extract any information in scope.

At present, you have made one request with a fairly specific subject matter but you do not tell us which person/team at the GLA you are interested in and more significantly, you do not define the organisation that you are interested in e.g. TfL or Tottenham Hotspur or whether you are interested in internal emails between GLA staff instead/as well.

In your other requests you specify the organisation (Tottenham Hotspur FC) but you did not specify the topic of the request.

There is no mechanism at our disposal to perform an automated search for relevant information. As such, we would need to ask staff in a very wide range of roles whether they hold information in scope: Mayor's Office, Transport, Planning, Regeneration, Sports, Business engagement, potentially other teams too. Within the named teams there are about 170 staff that we would have to check with, allowing 10 minutes average per person to search and filter out information in scope.

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Aggregating requests

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- 1) In circumstances in which this regulation applies, where two or more requests for information to which section 1(1) of the 2000 Act would, apart from the appropriate limit, to any extent apply, are made to a public authority-*
 - a) by one person, or*
 - b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign*
- 2) This regulation applies in circumstances in which-*
 - a) the two or more requests relate, to any extent, to the same or similar information*

There is a common thread in your 8 requests which are all related to Tottenham Hotspur FC in some way and were received within a 10-minute period.

For this reason, we have decided that your 8 requests engage the above criteria in the Fees Regulations, and that is appropriate to aggregate the cost of compliance.

Advice and assistance

However, we would consider responding to more specific requests which would help the GLA to respond within the appropriate time limit. The Information Commissioner's Office (ICO)

guidance for applicants includes advice to be as specific as possible about the information you want and avoid making very broad or 'catch-all' requests for information

<https://ico.org.uk/your-data-matters/official-information/>

To bring the cost of responding to your request to within the £450 limit, you may wish to consider narrowing the scope of your request so that we can more easily provide the information you are seeking. For example, by specifying a more limited range of dates you want information for; providing a more defined subject matter; specifying individuals you want information from. You can see the main teams within the GLA and the broad structure at <https://www.london.gov.uk/sites/default/files/senior-management-team-21-01-19-final.pdf>

In this case, if you wish to resubmit a request along these lines, please consider specifying particular individuals or departments within the GLA, naming the other organisation/s and specifying the topic that you wish us to search for. For example (based on the information you identified within your original 8 requests) a request for emails between Leah Kreitzman and Tottenham FC on the subject of re-naming the station within the past 3 years.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA180319-8058.

Yours sincerely

[Redacted Signature]

Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

From: [REDACTED]@tfl.gov.uk>
Sent: 09 April 2019 09:30
To: Information Governance
Subject: RE: Tottenham Hotspur FC/White Hart Lane - costs refusal

Thank [REDACTED]

From: Information Governance [mailto:Information-Governance@london.gov.uk]
Sent: 08 April 2019 20:31
To: [REDACTED]
Subject: RE: Tottenham Hotspur FC/White Hart Lane - costs refusal
FYI – I redrafted slightly – copy FYI

From: [REDACTED]@tfl.gov.uk>
Sent: 03 April 2019 15:36
To: Information Governance <Information-Governance@london.gov.uk>
Subject: RE: Tottenham Hotspur FC/White Hart Lane - costs refusal
Hi [REDACTED]
No comments from TfL on this one.
Thanks

From: Information Governance [mailto:Information-Governance@london.gov.uk]
Sent: 03 April 2019 15:15
To: [REDACTED]
Subject: Tottenham Hotspur FC/White Hart Lane - costs refusal
Hi [REDACTED]

I just thought I'd share this for info. Presume no comments on a costs refusal but let me know if you need some time to consider this one too. Hoping to reply to both next Mon if no issues

[REDACTED]
WFH today but you can reach me tomorrow from 10am on 020 7983 [REDACTED]

#LondonIsOpen

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GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA180319-8058

DD April 2019

Dear [REDACTED]

Thank you for your requests for information which the GLA received on 18 March 2019. Your requests have been aggregated and been dealt with under the Freedom of Information Act 2000.

You requested:

Please provide me with copies of any emails mentioning or relating to the renaming of White Hart Lane station

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from May 2016 to December 2016

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 1 year since you received this email

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 2 years since you received this email

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 3 years since you received this email

Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 1 year since you received this email

Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 2 years since you received this email

Please provide me with all correspondence between any employee of the GLA and Tottenham Hotspur FC, from the last 3 years since you received this email

Refusal - costs

Unfortunately, your request is too broad for us to be reasonably able to comply with and we have estimated that the cost of compliance would exceed the "appropriate limit" specified in the Freedom of Information Act. Section 12 of the Act provides that a public is not obliged to comply with a request if the cost of determining whether we hold the information, locating and retrieving it and extracting it from other information would exceed the appropriate limit. The

aforementioned Fees Regulations stipulate that this limit is £450; calculated at £25 per hour for every hour spent on the activities described and equates to 18 hours of work.

The scope of your request in its current form would be likely to involve many employees across several teams across the GLA (For example, Mayor's Office, Assembly and Secretariat, Transport, Planning, Regeneration, Sports, Business engagement and potentially other teams) conducting searches and reviewing the results to ensure the information they hold is in scope of your request. This would exceed the 'appropriate limit' as per section 12 of the Freedom of Information Act 2000 (FOIA).

At present, you have made one request with a fairly specific subject matter but you do not tell us which person/team at the GLA you are interested in, or a date range, and more significantly, you do not define the organisation that you are interested in e.g. TfL or Tottenham Hotspur or whether you are interested in internal emails between GLA staff instead/as well.

In your other requests you specify the organisation (Tottenham Hotspur FC) but you did not specify the topic of the request.

We have therefore refused this request under the cost limit provisions of section 12 of the Freedom of Information Act and this letter therefore constitutes a refusal notice under section 17(1) of the Act.

Aggregating requests

The FOIA Fees regulations provide that we can aggregate the cost of compliance (under section 12) where for the following conditions of the regulations are met:

1) In circumstances in which this regulation applies, where two or more requests for information to which section 1(1) of the 2000 Act would, apart from the appropriate limit, to any extent apply, are made to a public authority-

a) by one person, or

b) by different persons who appear to the public authority to be acting in concert or in pursuance of a campaign

2) This regulation applies in circumstances in which-

a) the two or more requests relate, to any extent, to the same or similar information

There is a common thread in your 8 requests which are all related to Tottenham Hotspur FC in some way and were received within a 10-minute period.

For this reason, we have decided that your 8 requests engage the above criteria in the Fees Regulations, and that is appropriate to aggregate the cost of compliance.

Advice and assistance

However, we would consider responding to more specific requests which would help the GLA to respond within the appropriate time limit. The Information Commissioner's Office (ICO) guidance for applicants includes advice to be as specific as possible about the information you want and avoid making very broad or 'catch-all' requests for information

<https://ico.org.uk/your-data-matters/official-information/>

To bring the cost of responding to your request to within the £450 limit, you may wish to consider narrowing the scope of your request so that we can more easily provide the information you are seeking. For example, by specifying a more limited range of dates you want information for; providing a more defined subject matter; specifying individuals you want

information from. You can see the main teams within the GLA and the broad structure at <https://www.london.gov.uk/sites/default/files/senior-management-team-21-01-19-final.pdf>

In this case, if you wish to resubmit a request along these lines, please consider specifying particular individuals or departments within the GLA, naming the other organisation/s and specifying the topic that you wish us to search for.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA180319-8058.

Yours sincerely



Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

[REDACTED]

From: Mayor of London <mayor@london.gov.uk>
Sent: 09 April 2019 13:57
To: [REDACTED]@gmail.com
Subject: RE: MGLA180319-8058 FOI
Attachments: MGLA180319-8058.pdf

Dear [REDACTED]

Please find attached our response to your requests for information received Monday 18 March 2019.

Yours sincerely

[REDACTED]
Information Governance Officer

Please provide me with copies of any emails mentioning or relating to the renaming of White Hart Lane station.

This message has been scanned for viruses by the Greater London Authority.

Click
here to report this email as spam.

GREATER LONDON AUTHORITY

[REDACTED]
(By email)

Our Ref: MGLA180319-8058

9 April 2019

Dear [REDACTED]

Thank you for your requests for information which the GLA received on 18 March 2019. Your requests have been aggregated and been dealt with under the Freedom of Information Act 2000.

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Yours sincerely



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[REDACTED]

From: Information Governance
Sent: 10 April 2019 09:55
To: [REDACTED]
Subject: Two new FOI requests MGLA090419-0050 & MGLA090419-0051

Hi [REDACTED]

We sent out our aggregated costs refusal to [REDACTED] [REDACTED] for those 8 cases related to GLA & Tottenham Hotspur FC (each with a slightly different date range or focus, some mentioned Leah, one specified naming White Hart Lane station)

We received these two requests back :

MGLA090419-0050 received 14.47 9 April 2019

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from the previous 1 year since you received this email.

MGLA090419-0051 received 15.34 9 April 2019

Please provide me with all correspondence between Leah Kreitzman and Tottenham Hotspur FC, from May 2016 to December 2016

The statutory deadline for both is 10 May 2019.

Please could you ask Leah's staff to check?

Are there other GLA staff I should check with who may have been CCd into any such emails and hold copies?

Thanks

Ruth

Ext [REDACTED]