

GREATER LONDON AUTHORITY

[REDACTED]
[REDACTED]

Our Ref: MGLA151119-7099

17 January 2020

Dear [REDACTED]

Thank you for your request for information which the GLA received on 12 December 2019. Your request has been dealt with under the Freedom of Information Act 2000.

You asked for;

Any emails after May 2019 discussing the Home Office's Rough Sleeping Support Service, including the contents of any attachments

Our response to your request is as follows:

Please find attached the information within scope of your request. Please note that there was more information within scope of your request than anticipated. Therefore, please note that I have not included emails that were:

- Duplicated elsewhere (e.g. sent on to another recipient for information only)
- Administrative in nature (i.e. booking meeting rooms, arranging meeting times internally and with external stakeholders) where the focus is not on the topic of rough sleeping itself.
- Drafts attachments (but I have included the email with comments of the drafting process and the final draft)
- Information on different subject matters and out of scope of your request has been redacted.

At the time your request was received some of the requested information was exempt from disclosure under section 22 (Future Publication), of the FOIA. Section 22 provides an exemption for information that is intended to be published in the future. Information is exempt if, at the time when the public authority receives a request for it:

- the public authority holds the requested information;
- the public authority intends the information to be published at some future date, whether that date is determined or not; and

- in all the circumstances it is reasonable to withhold the information until its planned publication.

The information subject to this exemption relates to drafting of the job description for the Senior Policy and Project Officer (Rough Sleeping and Migration) post. Section 22 acknowledges that public authorities must have freedom to be able to determine their own publication timetables. This allows them to deal with the necessary preparation, administration and context of publication. It is however necessary to consider whether the public interest in maintaining the exemption (and withholding the information until the publication date), is greater than the public interest in releasing the information before this date.

In this instance, the job description has since been published therefore, we are now able to release this information. Subject to further discussion we will not be relying on the exemption at section 43(2) to withhold information within scope of your request.

If you have any further questions relating to this matter, please contact me, quoting the reference at the top of this letter.

Yours sincerely



Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

[REDACTED]

From: [REDACTED]
Sent: 14 November 2019 17:37
To: [REDACTED]
Subject: RE: GLA/RSSS
Attachments: 2019-10-04 GLA letter RSSS.pdf

Hey, [REDACTED]

We've been doing quite a lot in terms of pushing back against the RSSS sharing data with the HO and sent the attached letter to relevant Ministers about it. We're in conversation with [REDACTED] and [REDACTED] about follow up, I can talk through stuff with you in more detail tomo.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

Tel: 020 [REDACTED]

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED] <[REDACTED]@unity-project.org.uk>
Sent: 11 November 2019 12:18
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: GLA/RSSS

Hey,

Aware of quite a bit of stuff re this atm, inc [this letter](#) from PILC/others. Just wondering how you think the GLA is handling it? Again, maybe can chat Fri - sure you have plenty else to respond to!

[REDACTED]

--
The Unity Project
www.unity-project.org.uk
New Unity, [277a Upper Street, N1 2TZ](#) (next door to the fire station)
Postal address: [49 Florence Street, N1 2DU](#)

[REDACTED]

From: [REDACTED]
Sent: 14 November 2019 12:39
To: [REDACTED] Social Integration Managers; [REDACTED]
Cc: [REDACTED]
Subject: RE: Bloomberg meeting.
Attachments: 2019-10-04 GLA letter RSSS.pdf

Hi [REDACTED]

This is about the Government's suspension of derogation for EEA nationals who need homelessness assistance, this means that the current statutory restrictions on EEA nationals accessing statutory support when they are not exercising treaty rights have been suspended temporarily. This is to enable EEA nationals who are sleeping rough to access homelessness services for a limited time, especially since the Govt has recently provided funding to specific local authorities to respond to rough sleeping among EEA nationals.

We mentioned it in a letter to the MHCLG and Home Office Ministers which Debbie signed, though she probably won't remember the specific terminology! See attached for the letter.

Let me know if you need more info.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

Tel: 020 [REDACTED]

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 13 November 2019 12:39
To: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
[REDACTED] <[REDACTED]@london.gov.uk>
Subject: Bloomberg meeting

Hey

There's an agenda item for this meeting around the 'Suspension of the Derogation and EU migrant access to services'. Neither Debbie nor I know what that refers to.

Do you have any info?

[REDACTED]

MAYOR OF LONDON

Rt Hon Robert Jenrick MP

Secretary of State for Housing, Communities and Local Government

4th Floor, Fry Building

2 Marsham Street

London SW1P 4DF

Date: 4 October 2019

Dear Mr. Jenrick,

In June, the Mayor of London joined council leaders and homeless charities in writing to the outgoing Prime Minister about the unprecedented recorded levels of rough sleeping in the capital that continue to rise at an alarming rate. The letter urged the Prime Minister specifically to provide urgent help for non-UK nationals who are sleeping on the streets by:

- reversing changes made in 2014 that restricted benefit entitlements for EEA nationals;
- prioritising the resolution of complex immigration cases, alongside fully funding adequate legal advice and support; and
- increasing funding for specialist employment services to enable non-UK nationals who can work to find secure paid employment.

We urgently need to be able to help non-UK nationals, so we welcome the Cold Weather Fund 2019-20 and suspension of derogation in relation to EEA nationals. We recognise that the temporary suspension of statutory restrictions will enable EEA nationals who are sleeping rough to access homelessness services for a limited time. However, we are still concerned that this is not a long-term strategy to address rough sleeping among non-UK nationals, and that the timescale to implement this change is also not sufficient to have a meaningful impact.

We are particularly concerned that the Home Office's approach to the development of the Rough Sleeping Support Service (RSSS) has eroded trust with organisations supporting the most vulnerable migrant groups. Enforcement is not a solution to rough sleeping and GLA-commissioned services will have no part in it. Policies that meet the needs of non-UK national rough sleepers must be co-designed with sector partners from the outset and be built on mutual trust and understanding.

Building this trust will require you to address the specific concerns of partners, including that:

- the immigration advice sector does not have the capacity to meet the extraordinary demand for their services;
- early drafts of the RSSS policy suggested charities and local authorities could re-collect information under 'public task' to refer clients into the RSSS. This would fundamentally undermine hard-earned trust built between organisations and their service users - the latter would be wary that services are working on behalf of the Home Office and, therefore, as an extension of the hostile environment;
- Home Office policies are contributing to non-UK national rough sleepers being stuck in immigration limbo. High application fees, slow and poor decision making, and routes to

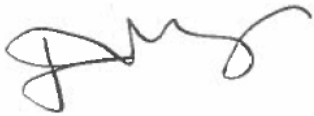
MAYOR OF LONDON

settlement that require multiple costly applications for limited leave to remain risk people overstaying their leave to remain in the UK; and

- a heavy-handed approach to enforcement and the lack of public trust in the Home Office will prevent disadvantaged Londoners from accessing the EU Settlement Scheme as they are entitled to, putting them at greater risk of destitution and homelessness.

We would welcome a conversation to discuss how to better meet the needs of non-UK national rough sleepers, as you suggested in your letter dated 11 July.

Yours sincerely,



James Murray

Deputy Mayor Housing and Residential Development



Debbie Weekes-Bernard

Deputy Mayor for Social Integration, Social Mobility and Community Engagement

cc: Rt Hon Brandon Lewis MP, Minister of State for the Home Office

[REDACTED]

From: [REDACTED]
Sent: 07 November 2019 13:05
To: Jules Pipe; Debbie Weekes-Bernard
Cc: [REDACTED]; [REDACTED] Debra Levison; [REDACTED]
Subject: FW: Meeting - Rough sleeping
Attachments: Case Summary.pdf; Meeting - Rough sleeping.eml; Letter from Luke Hall MP to GLA.pdf; GLA letter to SoS.pdf

Hi Jules, Debbie

We wrote to Robert Jenrick in October outlining our serious concerns about the impact of no recourse to public funds on Non-UK rough sleepers in London. Subsequently Luke Hall (Minister for Homelessness) replied offering a meeting the focus of which, I believe based on previous engagement & the tone of the letter, will be on the Home Office's RSSS programme. The Mayor has consistently refused to engage with the RSSS because of the enforcement element of the programme.

I am in two minds about whether it is useful to take up this meeting because I understand from James M that recent discussions with MHCLG officers on similar topics were unproductive and resulted in a repeat of discussions about data sharing with the RSSS, which we have already ruled out. A more positive view would say it gives us another opportunity to highlight what is an ever growing crisis and offer solutions.

I've attached all the relevant correspondence and I am around if either of you wish to discuss.

Thanks

[REDACTED]

From: [REDACTED]
Sent: 07 November 2019 12:35
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: Meeting - Rough sleeping

Hi [REDACTED]

We requested a meeting with the SoS to discuss non uk nationals rough sleeping before JM's departure. I'm going to take this forward with Jules, will DWB want to be in the room?

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 07 November 2019 09:29
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Meeting - Rough sleeping

I spoke to [REDACTED] about this today and he said a meeting was requested but now James has left, Debbie won't know about it and neither will Jules. If its a decline could [REDACTED] maybe email them directly and just let me know when done so I can close the case down?

Thanks

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 05 November 2019 12:23
To: [REDACTED]
Subject: FW: Rough Sleeping Support Service - open letter
Attachments: RSSS Joint letter 4.11.19.pdf

FYI,

Not quite sure whether this is this letter being sent to us or if it will come through write on but just FYI

Thanks
[REDACTED]

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Sent: 04 November 2019 14:45
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>;
[REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Subject: Rough Sleeping Support Service - open letter

Dear [REDACTED] and [REDACTED]

I just wanted to make you aware of an open letter that is going out to all London local authorities today.

I've attached the letter.

Very best,

[REDACTED]

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED] [pilc.org.uk](mailto:[REDACTED]@pilc.org.uk) | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]

[REDACTED]

Public Interest
Law Centre

4th November 2019

To the chief executives of all Greater London local authorities

cc

Local Government Association
London Councils
Greater London Authority
Council leaders

Dear Chief Executive,

We write to express our renewed concerns for the rights of migrant and refugee rough sleepers in the context of Brexit and the government's ongoing 'hostile environment' for migrants. We are writing this open letter to local authorities in relation to the Home Office's Rough Sleeping Support Service (RSSS).

Background

The number of people sleeping rough in Greater London has increased year-on-year over the past decade. People from a migrant or refugee background make up around half of all rough sleepers in London.¹

Many migrants and refugees are effectively forced to sleep rough. This is due to restrictions to their entitlement to housing assistance and welfare benefits and the difficulty of obtaining independent advice that could help them resolve their immigration status and access support services. There remains a severe lack of statutory and voluntary-sector housing provision for migrant and refugee rough sleepers in London.²

Crucially, statutory and other agencies have often failed to take a rights-based, person-centred approach to working with migrant and refugee rough sleepers, with enforcement and removal taking priority over advice and support. A culture of gatekeeping and 'presumed non-entitlement' has led to many migrant and refugee rough sleepers being refused support to which they are entitled.

As the Home Office's 'hostile environment' policies have led to an increase in street homelessness, information sharing between local authorities, commissioned outreach services

¹ The number of recorded rough sleepers has risen every year in the past ten with the exception of 2017/18. See CHAIN annual report Greater London April 2018-██████ 2019.

² See e.g. www.crisis.org.uk/ending-homelessness/the-plan-to-end-homelessness-full-version/solutions/chapter-12-ending-migrant-homelessness/

and immigration enforcement teams has damaged trust between homeless people and support services.

The Rough Sleeping Support Service

The Rough Sleeping Support Service (RSSS) was set up late 2018 by the Home Office and the Ministry of Housing, Communities and Local Government as part of the latter's Rough Sleeping Strategy. The Home Office claims the RSSS exists to 'help non-UK nationals sleeping rough resolve their immigration cases and access the support that they need'.

It is our view that the RSSS makes no sense from a support perspective. It includes no additional resources to respond to subject access requests or expedite applications and no funding to help migrant and refugee rough sleepers access independent immigration advice or accommodation.

Moreover, information obtained through Freedom of Information requests suggest that the RSSS is being used to co-opt councils and charities into the delivery of immigration controls.

The Home Office wants information about rough sleepers to be shared on the basis of 'public task'³ rather than on the basis of informed consent.⁴ An initial proposal for data to be shared on the basis of informed consent was rejected by the Home Office because of concerns that rough sleepers might withdraw their consent.

The Home Office appears to want to delegate the gathering of information about rough sleepers under 'public task' to local authorities and some charities. This may be in breach of data protection laws. We are extremely concerned that the RSSS represents an attempt to circumvent consent-based data sharing and disempower homeless people with respect to their data and privacy rights.

The available information suggests the RSSS is yet another measure that makes migrant and refugee rough sleepers the targets rather than the beneficiaries of social policy.

Despite repeated requests, the Home Office has provided no detailed information about how the scheme works in practice or how data belonging to vulnerable rough sleepers is being protected.

We welcome the stance of a number of local authorities who have said they will not share information about rough sleepers with the Home Office until their concerns about data protection have been addressed.⁵ We further welcome the letter recently written by London Deputy Mayor James Murray to the Secretary of State for Housing Communities and Local

³ See ico.org.uk/for-organisations/guide-to-data-protection/guide-to-the-general-data-protection-regulation-gdpr/lawful-basis-for-processing/public-task/

⁴ See ico.org.uk/for-organisations/guide-to-data-protection/guide-to-the-general-data-protection-regulation-gdpr/lawful-basis-for-processing/consent/

⁵ See www.theguardian.com/society/2019/jul/17/councils-refusing-to-share-personal-data-of-rough-sleepers-with-home-office

Government expressing concern about the RSSS and its connection to immigration enforcement activities.⁶

We are now calling on all Greater London local authorities to make a clear statement of their opposition to a ‘hostile environment’ for migrant and refugee rough sleepers by not participating in the Rough Sleeping Support Service until concerns have been addressed and grounding policy at a local level in support—above all, housing—rather than coercion.

Specifically, we are asking local authorities:

- 1) To pledge not to participate in the Rough Sleeping Support Service until (a) the Home Office provides detailed and transparent guidance about how the service operates; and (b) this guidance is made publicly available.
- 2) Not to participate in any scheme that involves council employees or commissioned services including charity workers passing on personal information about rough sleepers to the Home Office without their fully informed consent at every stage.
- 3) To cancel service-provision contracts with voluntary-sector organisations that have a track record of passing on personal information about rough sleepers to the Home Office without their fully informed consent.
- 4) To make a detailed commitment to funding independent, specialized accommodation, advice and support services for migrant and refugee rough sleepers in their area.

Yours sincerely,

Housing Action Southwark and Lambeth
Jesuit Refugee Service UK
Labour Campaign for Free Movement
Labour Homelessness Campaign
Lesbians and Gays Support the Migrants
Liberty
Migrants’ Rights Network
Migrant Voice
Museum of Homelessness
Project 17
Public Interest Law Centre
Roma Support Group
Streets Kitchen
the3million
Unite the Union

For correspondence relating to this letter please contact [REDACTED] pilc.org.uk

⁶ A copy of this letter is attached.

[REDACTED]

From: [REDACTED]
Sent: 28 October 2019 18:00
To: [REDACTED] (PILC); [REDACTED] (PILC)
Subject: RE: Meeting today

Hi [REDACTED]

Just to clarify, membership of MRAP refreshes at the beginning of the financial year and requires a (light-touch!) application by organisations to express an interest. The meeting you attended previously (on the RSSS) was a roundtable commissioned by MRAP to focus on a particular issue and so we invite broader representation and report back to the main group on any actions/outcomes.

Happy to add you to a list to receive minutes/papers from these meetings, and to consider your future attendance – however, as discussed a few weeks ago, issues related to non-UK national rough sleeping will be better placed to be discussed at the new board being funded through the CMF.

I hope that make sense, and happy to discuss if you still have questions.

Kind regards,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Sent: 28 October 2019 15:51
To: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Meeting today

P.S. [REDACTED] could you possibly check whether the GLA has up to date contact details for PILC staff? We didn't receive the minutes of the last MRAP meeting (someone forwarded them on) or information about today's meeting. This may well be as a result of our email addresses having changed since the demise of Lambeth Law Centre.

Just to confirm, the correct email addresses for me & [REDACTED] are:

[REDACTED]@[pilc.org.uk](mailto:[REDACTED]@pilc.org.uk)
[REDACTED]@[pilc.org.uk](mailto:[REDACTED]@pilc.org.uk)

Thanks!

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]

[REDACTED]

Public Interest
Law Centre

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From: [REDACTED] (PILC) <[REDACTED]pilc.org.uk>

Sent: 28 October 2019 15:10

To: [REDACTED] <[REDACTED]london.gov.uk>; [REDACTED] <[REDACTED]london.gov.uk>; [REDACTED] (PILC) <[REDACTED]pilc.org.uk>

Cc: [REDACTED] <[REDACTED]london.gov.uk>

Subject: Re: Meeting today

Hi [REDACTED]

Thanks for this.

We'd be grateful if you would let us know if & when you know more.

Thanks,
[REDACTED]

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]

[REDACTED]

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From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 23 October 2019 14:42
To: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Meeting today

Hi [REDACTED] and [REDACTED]

I raised the issue of the RSSS with MHCLG and asked them for an update, they informed me that [REDACTED] (who was the operational lead) has left the project but they would ask the Home Office for an update on this project but I have not heard anything further from them.

I will let you know if I hear anything further from them on this and will raise it again when I next meet with MHCLG.

Thanks
[REDACTED]

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Sent: 23 October 2019 13:45
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Meeting today

Dear [REDACTED] and [REDACTED]

Thanks again for meeting with me and [REDACTED] last week.

I know there were other action points but the key one for me was an update from [REDACTED] about the RSSS after his meeting with MHCLG. [REDACTED] is there anything new you can share?

Very best,
[REDACTED]

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED] [pilc.org.uk](mailto:[REDACTED]@pilc.org.uk) | <http://www.pilu.org.uk/>

[REDACTED]

[REDACTED].

Important Note This message is from a law firm. It may be privileged and contains confidential information intended only for the addressee. If this message is not for you, please delete it and telephone the sender's number shown above. E-mail is not entirely secure. Do keep that in mind for when you reply. Although we believe that this communication, including any attachments, is free from any virus, we can never be sure and we give no guarantee.

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 15 October 2019 09:49
To: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>; [REDACTED] (PILC) [REDACTED]@pilc.org.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Meeting today

Hi both,

Can you please report to reception and ask that they e-mail me when you arrive? Then I can come down to collect you.

It would also be useful to know if there were specific things that you wanted to address today, other than an update on the RSSS discussions, so we can agree a loose agenda.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

Tel: 020 [REDACTED]

London.gov.uk
[REDACTED]@london.gov.uk

#LondonIsOpen

From: [REDACTED]@communities.gov.uk>
Sent: 28 October 2019 11:33
To: Mayor
Cc: [REDACTED]
Subject: Meeting - Rough sleeping
Attachments: Letter from Luke Hall MP to GLA.pdf; GLA letter to SoS.pdf

Dear James Murray and Debbie Weekes-Barnard,

Please see attached letter from the Minister for Local Government and Homelessness. As the letter suggests the Minister is keen to set up a meeting with James Murray and Debbie Weekes-Barnard to discuss rough sleepers amongst non-UK nationals on either of the following dates:

- ☐ Tuesday 19th November 14:00 – 14:30
- ☐ Monday 25th November 12:00 – 12:30

Should these dates not work, I am happy to offer alternative dates.

Kind regards,



[REDACTED]
Diary Secretary
Minister for Local Government and Homelessness
4th Floor | Fry Building | 2 Marsham Street | London | SW1P 4DF
[REDACTED] [@communities.gov.uk](mailto:[REDACTED]@communities.gov.uk) | [REDACTED]



Ministry of Housing,
Communities &
Local Government

James Murray & Debbie Weekes-Bernard
Greater London Authority
City Hall
London
SE1 2AA

Luke Hall MP

*Minister for Local Government &
Homelessness*


**Ministry of Housing, Communities &
Local Government**

Fry Building
2 Marsham Street
London
SW1P 4DF

Email: [REDACTED]@communities.gov.uk
Tel: [REDACTED]

www.gov.uk/mhclg

28 OCT 2019


Thank you for your letter of 4 October to the Secretary of State about non-UK national rough sleepers. I am replying as this matter falls within my ministerial responsibilities.

I am absolutely committed to supporting rough sleepers off the streets. We must be able to offer rough sleepers the support they need to turn their lives around. Whilst there have been some welcome signs of progress in the 2018 Rough Sleeping Statistics, your own annual CHAIN data set out starkly the challenges in the capital, particularly with non-UK national rough sleepers. Of the 8,855 people seen rough sleeping in 2018/19, only 49% were UK nationals.

That is why we have taken the unprecedented action of temporarily suspending the derogation (normally applied) to Article 24(2) of the Freedom of Movement Directive in London, where issues are most acute.

This gives local authorities the powers they need, and have asked for, to accommodate and support eligible EEA nationals over the winter period who have recently arrived on the streets, and are jobseekers. By providing accommodation it will support eligible EEA nationals to find employment and regularise their stay in the UK.

We want local authorities to be able to support as many individuals as possible under this scheme so that is why we have launched the £10 million Cold Weather Fund, alongside the suspension of the derogation, to bolster accommodation and services to support all eligible rough sleepers. I understand that my officials are in contact with yours about a pan-London bid and I hope that we can continue to work together to ensure that we support as many people off the streets as possible.

On the separate matter of the Rough Sleeping Support Service (RSSS), the previous Housing Secretary outlined, in his letter of 11 July, that the Home Office has worked with partners across the sector in London to consider a process, the RSSS, to allow local authorities to resolve the immigration status of non-UK nationals sleeping rough, which may help to unlock access to support.

The RSSS is reliant on data sharing or it cannot operate. The Home Office held discussions with partners in the sector to ensure that the process of referral into the service is transparent, open and General Data Protection Regulation (GDPR) compliant so that everybody is aware of the basis for information sharing, and can be confident that they are acting within the confines of the law.

The service is not a new enforcement approach and has support at its heart. There are many possible outcomes as a result of a referral, including being deemed to be in this country lawfully. But we must be realistic; there may be people who have no right to remain in the UK and for whom support to leave voluntarily is the best option.

The work of the GLA is imperative in ensuring that we are doing everything we can to reduce the number of people sleeping on the streets in London and I need your commitment to our work with non-UK nationals. Without your support, including for the RSSS and to consider options to provide further support, rough sleeping is likely to continue to rise in London.

I would be happy to discuss this in more detail and my office will be in contact to arrange a meeting with both of you so that we can discuss how we can continue to work together on this important issue.

LUKE HALL MP

[REDACTED]

From: [REDACTED]
Sent: 28 October 2019 11:30
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: MRAP 28 October - call to discuss agenda

Thanks, all good!

[REDACTED]

Senior Project Officer (ESOL Coordination)
Social Integration Team, Communities and Social Policy Unit
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

[REDACTED]

#londonisopen

Read [All of us: The Mayor's Strategy for Social Integration](#), launched [REDACTED] 2018.

From: [REDACTED]@london.gov.uk>
Sent: 28 October 2019 10:52
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: MRAP 28 October - call to discuss agenda

Yep thanks both! Sent over an email to you 30 mins ago with the points [REDACTED]

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Monday, October 28, 2019 10:46:41 AM
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: MRAP 28 October - call to discuss agenda

Yes please! And I think [REDACTED] and [REDACTED] have prepared an update for you so you didn't feel too put on the spot

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 28 October 2019 10:27:28
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: MRAP 28 October - call to discuss agenda

Hi [REDACTED]

Just back to emails from leave and a few hundred too many emails to wade through to find the answer myself – would you still like an item on ESOL at the MRAP meeting today?

Thanks,

██████████
██████████ ██████████

Senior Project Officer (ESOL Coordination)
Social Integration Team, Communities and Social Policy Unit
GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
██████████

#londonisopen

Read [All of us: The Mayor's Strategy for Social Integration](#), launched ██████████ 2018.

From: ██████████ <██████████@london.gov.uk>
Sent: 15 October 2019 17:37
To: ██████████ <██████████@london.gov.uk>
Cc: ██████████ <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>
Subject: RE: MRAP 28 October - call to discuss agenda

Hi ██████████

Looks good to me, I've suggested some tweaks on the agenda. ██████████ – are you happy to have an item on ESOL? I think a short update on the work undertaken since the last meeting, and a chance for ██████████ to reflect on the networking meeting and share NATECLA's new publication would be useful?

Lead Member details below – and worth a separate and more detailed chat with ██████████ as this will be her first meeting as Lead Member

██████████ [doctorsoftheworld.org.uk](#) ██████████ [refugeecouncil.org.uk](#) ██████████ [eerc.org.uk](#) ██████████ [elatt.org.uk](#)

Best wishes,

██████████
██████████ ██████████
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 ██████████

From: ██████████ <██████████@london.gov.uk>
Sent: 15 October 2019 15:24
To: ██████████ <██████████@london.gov.uk>
Subject: MRAP 28 October - call to discuss agenda

Hi [REDACTED]

I'd be grateful if you check the below for tone and strength of steer in terms of the agenda.

Thanks

[REDACTED]
.....

Dear all

As a couple of you already know, as of yesterday I joined the GLA to take on the LSMP management role previously fulfilled by [REDACTED] [REDACTED] I am therefore looking forward to getting to know the four of you better in the coming months!

It would be useful to have a call at some point in the next week to discuss the agenda of the MRAP meeting on 28 October. Thursday 17th (morning), Friday 18th (any time) or Tuesday 22nd (morning) would work well from our end. Do let me know your availability and I'll set something up with as many of us as possible.

Some initial suggestions for the agenda:

1. Brexit – EU Settlement Scheme, AMIF
2. Rough sleeping – including a report back from the meeting with the Home Office and MHCLG on the Rough Sleeping Support Service
3. ESOL Plus
4. Asylum – including a report back from the meeting between MRAP (and others) with Reed and Migrant Help

Apologies for the short notice – I'll try to get these in the diary a lot further in advance in the future.

Many thanks

[REDACTED]
Senior Policy and Projects Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

[REDACTED]

From: [REDACTED]
Sent: 25 October 2019 18:18
To: [REDACTED] elatt.org.uk; [REDACTED] [REDACTED] [REDACTED] [REDACTED]
Cc: [REDACTED]
Subject: Monday MRAP Meeting - Outline [Redactions - Information out of scope of request]

Hi all

Good to have a chance to catch up with the four of you over the last week. Just to capture those discussions, see a suggested rough outline for the meetings as follows:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

3. Non-UK National Rough Sleepers - 14:45

GLA ([REDACTED]) to provide update with regards Rough Sleeping Support Service.

GLA ([REDACTED]) to provide update on GLA bid into MHCLG Derogation and cold weather fund, and update on GLA advocacy on this issue to do date. All to provide feedback on how MHCLG should be engaging with civil society on this.

[REDACTED] to raise concerns about potential rise in rough sleeping post-Brexit. GLA to update on governance relating to migrant rough sleeping.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Many thanks

[REDACTED]

From: [REDACTED]
Sent: 22 October 2019 16:01
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: MRAP - 28 October

That's helpful, [REDACTED] and happy with that approach – we won't prompt for a meeting but if there are numerous concerns raised and a call for this from members then we'll take it away to discuss further.

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 22 October 2019 15:57
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: MRAP - 28 October

Thanks [REDACTED]

On the derogation bit to be honest I'm not sure that MHCLG would attend another roundtable so I am a little cautious about raising this – I think we should be reminding the group that due to our intervention and raising the concerns of the migrant sector the MHCLG agreed to us sending round the email to the group and that they should be directing their concerns on this to MHCLG (as of the end of last week not a single email had been received by MHCLG). I think if there are concerns raised or questions then MHCLG might look at a meeting but without any concerns being raised they are (understandably) not going to agree to a meeting.

[REDACTED] will go through what the GLA approach and how proposals for additional services and what we know about borough bids into this. We will also mention that homeless link have a pot of money for voluntary sector bids as we understand that this could be open to migrant sector if appropriate.

Apologies again for missing the meeting.

Thanks
[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 21 October 2019 16:26
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: MRAP - 28 October

Thanks, [REDACTED] On the RSSS I think we need to emphasise our lines on why we convened the meeting, it's value to attendees, and the actions we've taken in follow-up to ensure concerns are addressed.

On derogation, in addition to our plans I think we need to be clear how we've tried to raise the concerns of the migrant sector already (insufficient time, risks around cut-off of support and risk of immigration enforcement from

some commissioners – but not the GLA), and seek feedback from the group about how MHCLG should be engaging with civil society on this – ie. should we convene another roundtable.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 21 October 2019 16:21
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: MRAP - 28 October

Hi [REDACTED]

OK, thanks for letting me know. It would be really helpful to have [REDACTED] there to talk through those points, but let me know one way or another.

Really interesting to see the bid – if [REDACTED] is unable to attend in the end, it would be useful to have a conversation about it with one of you about it in advance of Monday.

Many thanks

[REDACTED]

[REDACTED]

Senior Policy and Projects Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 21 October 2019 15:59
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: MRAP - 28 October

Hi [REDACTED]

Thanks for this and I'm really sorry but I cannot now make MRAP on Monday but [REDACTED] my deputy is trying to juggle things so that he can attend and if he is able we are happy to do an update.

There is not much to say on the first one to be honest the only thing that we can say is that we have asked MHCLG for an update on the RSS at our last catch up with them so this will not take that long!

We can say more about the second one and on Friday we finalised our bid into MHCLG Derogation and cold weather fund (see attached – which is confidential and not for circulation). We will hopefully have had an update on this from central government before the meeting on Monday but if not can talk through this in a general sense as well as what we know about the derogation.

Thanks

■

From: ■ <■@london.gov.uk>

Sent: 21 October 2019 12:45

To: ■ <■@london.gov.uk>

Subject: MRAP - 28 October

Hi ■

Good to meet you last week! I'd be very grateful if you were able to lead on an item at MRAP next Monday on non-UK national rough sleeping. Issues would be:

- Update on action points from the Rough Sleeping Support Service RT
- Update on the temporary suspension of exclusion of support for EEA nationals.

More than happy to chat, but I don't have an extension yet so use my mobile: ■

Many thanks

■

■

Senior Policy and Projects Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

[REDACTED]

From: [REDACTED]
Sent: 22 October 2019 10:40
To: [REDACTED]
Subject: RE: MRAP - 28 October

Thanks [REDACTED] great news that you'll be able to attend. I'll send over calendar invites now!

Many thanks

[REDACTED]

[REDACTED]

Senior Policy and Projects Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 21 October 2019 17:34
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: MRAP - 28 October

Thanks [REDACTED] if you want to send over a diary invite for the meeting. I wouldn't mind a little pre-meet on the day if possible on the points you've raised below?

Kind regards

[REDACTED] | Rough Sleeping Manager | Housing & Land
GREATERLONDONAUTHORITY, 169 Union Street, London, SE1 0LL
T: 0207 983 [REDACTED] M: [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 21 October 2019 16:26
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: MRAP - 28 October

Thanks, [REDACTED] On the RSSS I think we need to emphasise our lines on why we convened the meeting, it's value to attendees, and the actions we've taken in follow-up to ensure concerns are addressed.

On derogation, in addition to our plans I think we need to be clear how we've tried to raise the concerns of the migrant sector already (insufficient time, risks around cut-off of support and risk of immigration enforcement from some commissioners – but not the GLA), and seek feedback from the group about how MHCLG should be engaging with civil society on this – ie. should we convene another roundtable.

Best wishes,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 21 October 2019 16:21

To: [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: MRAP - 28 October

Hi [REDACTED]

OK, thanks for letting me know. It would be really helpful to have [REDACTED] there to talk through those points, but let me know one way or another.

Really interesting to see the bid – if [REDACTED] is unable to attend in the end, it would be useful to have a conversation about it with one of you about it in advance of Monday.

Many thanks

[REDACTED]

[REDACTED]

Senior Policy and Projects Officer – Migration and Refugees

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 21 October 2019 15:59

To: [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: MRAP - 28 October

Hi [REDACTED]

Thanks for this and I'm really sorry but I cannot now make MRAP on Monday but [REDACTED] my deputy is trying to juggle things so that he can attend and if he is able we are happy to do an update.

There is not much to say on the first one to be honest the only thing that we can say is that we have asked MHCLG for an update on the RSS at our last catch up with them so this will not take that long!

We can say more about the second one and on Friday we finalised our bid into MHCLG Derogation and cold weather fund (see attached – which is confidential and not for circulation). We will hopefully have had an update on this from central government before the meeting on Monday but if not can talk through this in a general sense as well as what we know about the derogation.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 21 October 2019 12:45

To: [REDACTED] <[REDACTED]@london.gov.uk>

Subject: MRAP - 28 October

Hi [REDACTED]

Good to meet you last week! I'd be very grateful if you were able to lead on an item at MRAP next Monday on non-UK national rough sleeping. Issues would be:

- Update on action points from the Rough Sleeping Support Service RT
- Update on the temporary suspension of exclusion of support for EEA nationals.

More than happy to chat, but I don't have an extension yet so use my mobile: [REDACTED]

Many thanks

[REDACTED]

[REDACTED]

Senior Policy and Projects Officer – Migration and Refugees

GREATER **LONDON** AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

[REDACTED]

From: [REDACTED] <[REDACTED]@RefugeeCouncil.org.uk>
Sent: 17 October 2019 13:42
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: RSSS meeting follow up

Thank you, [REDACTED] You are correct and sorry for rising a false alarm. No changes are needed on this point.
With best wishes,
[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 17 October 2019 13:38
To: [REDACTED] <[REDACTED]@RefugeeCouncil.org.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS meeting follow up

Thanks [REDACTED]

I had a look at your comment on the minutes, where you note that you do not advocate for the HO to give advice to people. This is also what is represented in the minutes; you are advocating that independent advice should be available in response to the question that was asked, rather than asking the question. For this reason I don't believe that the minutes need amending as they align with what you have stated. Does that make sense?

Thanks,

[REDACTED]
[REDACTED]
Senior Project Co-ordinator (Immigration)
GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
Tel: 020 [REDACTED]
London.gov.uk
[REDACTED] london.gov.uk

From: [REDACTED] <[REDACTED]@RefugeeCouncil.org.uk>
Sent: 17 October 2019 12:51
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS meeting follow up

Dear [REDACTED]

I hope you are well.

Thank you very much for preparing the RSSS stakeholder meeting and sharing relevant information. My comment on the minutes is in relation to Q&A section, specifically a question on page 7. Please find attached. I would be grateful if minutes are amended. I appreciate we had a big group, therefore it is easy to attribute comments to a wrong person. Also, I think I sat just next to the person who asked the question, making the mistake even more easy to make.

Please let me know if you have any questions regarding this.

It wasn't captured in the minutes and I will leave it up to you to decide whether to include it or not. I made a point about access to quality legal advice and scarcity of legal aid for work on cases where someone's asylum claim was fully refused. I said that unless we tackle the root of the problem, which is good decision making and access to quality legal advice, we will never fully resolve homelessness. Refugee Council will not be able to support a project that puts people at risk and does not address the problem of rough-sleeping comprehensively.

I think many of attendees spoke in this spirit during the meeting, so you might decide it is not necessary to add the above comment from us.

I know you work with [REDACTED] through MRAP, we will be very happy to continue collaboration on RSSS with stakeholders, so please keep us copied to your future communication on rough sleeping.

With best wishes,

[REDACTED]
[REDACTED]
Advocacy Network Co-ordinator

Direct line: [REDACTED]

T: [REDACTED]

F: [REDACTED]

Refugee Council

PO Box 68614

London

E15 1DQ

The Government will cancel vital support for thousands of refugees in the UK on 31 October in the event of a no-deal Brexit.

Join us and demand the Government keeps its promise.

<https://refugeecouncil.org.uk/emergencyletter>



UK Registered Charity no. 1014576



Follow us on:

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 07 October 2019 16:00

To: [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RSSS meeting follow up

Importance: High

Dear all,

Thank you for attending the meeting on the Rough Sleeping Support Service (RSSS) at City Hall in July, convened through the Migrant and Refugee Advisory Panel (MRAP). It was extremely valuable to have your expertise and experience round the table so that the sector's concerns about the RSSS and the risks it poses could be heard by Home Office officials.

Concerns were raised in this meeting about the data shared with the Home Office on rough sleepers and whether this would be used for enforcement action, the use of Public Task for data rather than informed consent and the lack of access to independent immigration advice that would provide meaningful support for those from a migrant background that are rough sleeping. Please find attached a draft note of the meeting which we hope summarises the discussion accurately – if you have any questions or corrections to make then please get in touch.

The GLA has reiterated the Mayor's position that enforcement is not a solution to rough sleeping and our services will have no part in it. The GLA will continue to be clear that it cannot support any approach that victimises people sleeping rough.

As a result of this meeting, James Murray (Deputy Mayor for Housing and Residential Development) and Debbie Weekes-Bernard (Deputy Mayor for Social Integration, Social Mobility and Community Engagement) have written to Robert Jenrick, the Secretary of State for Housing, Communities and Local Government, as well as Brandon Lewis, the Minister of State for the Home Office, to outline concerns about the RSSS and its connection to immigration enforcement activities.

The Deputy Mayors have offered to meet with the Ministers to discuss concerns about the pressures faced by organisations supporting non-UK rough sleepers, as well as the recommendations they have made to reverse changes to welfare entitlements for EEA nationals, prioritise timely and high-quality decision

making for immigration cases and increase funding for employment services for non-UK nationals. You can see the letter attached to this e-mail.

We would welcome the opportunity to reconvene this group, to ensure that the concerns your raised have an impact on Home Office policies in relation to the RSSS. We also intend to follow up with the Home Office around the Memorandum of Understanding that they have been drafting around the RSSS and ensure that there is an opportunity for a collective response from the group on this.

Kind regards,

[REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk

[REDACTED]

[london.gov.uk](https://www.london.gov.uk)

[REDACTED]

From: [REDACTED] <[REDACTED]@glassdoor.org.uk>
Sent: 16 October 2019 14:08
To: [REDACTED]
Subject: Re: RSSS meeting follow up

That's fine [REDACTED] speak then

Get [Outlook for Android](#)

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Wednesday, October 16, 2019 12:24:53 PM
To: [REDACTED] <[REDACTED]@glassdoor.org.uk>
Subject: RE: RSSS meeting follow up

Hi [REDACTED]
Apologies for the delayed reply, how about a call on Thursday (tomorrow) at midday?

[REDACTED]
Principal Policy Officer – Migration and Refugees
GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@glassdoor.org.uk>
Sent: 14 October 2019 11:14
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS meeting follow up

Hi [REDACTED]
That would be useful, however I am unavailable on Wednesday. I could do Tuesday morning or Thursday?
Best wishes

[REDACTED] | Migrant Project Manager
Glass Door Homeless Charity
155a Kings Road, London SW3 5TX
mobile: [REDACTED]
glassdoor.org.uk

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 11 October 2019 11:05
To: [REDACTED] <[REDACTED]@glassdoor.org.uk>
Subject: RE: RSSS meeting follow up

Hi [REDACTED]
Thanks for your email – could we have a call to discuss this next week?
Perhaps Wednesday morning?
Best wishes,

[REDACTED]
Principal Policy Officer – Migration and Refugees
GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@glassdoor.org.uk>
Sent: 08 October 2019 10:42

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: RSSS meeting follow up

Many thanks for this [REDACTED]

As a homeless charity with the largest and only open access winter night shelters in London we provide shelter and support to many irregular migrants who have fallen through the net. We also run the EU Settlement Scheme for homeless and vulnerable EU nationals. We are therefore interested in being involved in the Migrant And Refugee Advisory Panel to input our experience and expertise.

Thanks

[REDACTED] [REDACTED] | Migrant Project Manager
Glass Door Homeless Charity
155a Kings Road, London SW3 5TX
mobile: [REDACTED]
glassdoor.org.uk



[Join Sleep Out 2019](#) to give others shelter and hope

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 07 October 2019 16:00

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RSSS meeting follow up

Importance: High

Dear all,

Thank you for attending the meeting on the Rough Sleeping Support Service (RSSS) at City Hall in July, convened through the Migrant and Refugee Advisory Panel (MRAP). It was extremely valuable to have your expertise and experience round the table so that the sector's concerns about the RSSS and the risks it poses could be heard by Home Office officials.

Concerns were raised in this meeting about the data shared with the Home Office on rough sleepers and whether this would be used for enforcement action, the use of Public Task for data rather than informed consent and the lack of access to independent immigration advice that would provide meaningful support for those from a migrant background that are rough sleeping. Please find attached a draft note of the meeting which we hope summarises the discussion accurately – if you have any questions or corrections to make then please get in touch.

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We would welcome the opportunity to reconvene this group, to ensure that the concerns you raised have an impact on Home Office policies in relation to the RSSS. We also intend to follow up with the Home

Office around the Memorandum of Understanding that they have been drafting around the RSSS and ensure that there is an opportunity for a collective response from the group on this.

Kind regards,

[REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk

[REDACTED]

[london.gov.uk](https://www.london.gov.uk)

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Rough Sleeping Support Service - Civil Society Engagement Meeting
14:30 – 16:30, 25 July 2019
Committee Room 3, City Hall, The Queens Walk, SE1 2AA

Chair

Jeanette Bain-Burnett, Assistant Director, Communities and Social Policy

Attendees

[REDACTED] [REDACTED] Refugee Council
[REDACTED] [REDACTED] Public Interest Law Centre
[REDACTED] [REDACTED] Praxis
[REDACTED] [REDACTED] East European Resource Centre
[REDACTED] [REDACTED] Jesuit Refugee Service UK
[REDACTED] [REDACTED] Streets Kitchen
[REDACTED] [REDACTED] Liberty
[REDACTED] [REDACTED] Migrants' Rights Network
[REDACTED] [REDACTED] CARAS
[REDACTED] [REDACTED] Barking and Dagenham CVS
[REDACTED] [REDACTED] Middlesex Tamil Academy
[REDACTED] [REDACTED] London Councils
[REDACTED] [REDACTED] Glass Door Homeless Charity
[REDACTED] [REDACTED] Crisis
[REDACTED] [REDACTED] Thames Reach

Government Officials

Alison Samedi, Home Office
[REDACTED] [REDACTED] Home Office
[REDACTED] [REDACTED] MHCLG
[REDACTED] [REDACTED] MHCLG

GLA Staff

[REDACTED] [REDACTED] Communities and Social Policy
[REDACTED] [REDACTED] Communities and Social Policy
[REDACTED] [REDACTED] Communities and Social Policy
[REDACTED] [REDACTED] Communities and Social Policy
[REDACTED] [REDACTED] Housing and Land
[REDACTED] [REDACTED] Communities and Social Policy (notetaker)
[REDACTED] [REDACTED] Communities and Social Policy (notetaker)

1. Welcome

- 1.1** Jeanette Bain-Burnett welcomed everyone to the meeting and invited attendees to introduce themselves. Jeanette outlined that the purpose of the meeting is to hear from the Home Office (HO) about the Rough Sleeping Support Service (RSSS) and for the organisations attending to respond to this programme and raise their concerns and questions directly with Home Office officials.
- 1.2** Jeanette highlighted that she recognises the deeply held feelings in the room and reaffirmed the Mayor of London's position that enforcement is not a solution to rough sleeping and our services will have no part in it. The GLA has and will continue to be clear that it cannot support any approach that victimises people sleeping rough.

2. Rough Sleeping Support Service – outline and background

- 2.1** Alison Samedi from the Home Office opened her presentation on the RSSS and noted it was a timely conversation to have with delegates. Alison noted the long development process working with experts and organisations in the field to understand key challenges. One key issue that came up was non-UK nationals sleeping rough.
- 2.2** Alison outlined the proposed role of the RSSS – a small team based in Immigration Enforcement (due to the 24-hour National Command and Control unit – being utilised to provide immigration information to referring organisations – being based in that department). The purpose of the service was to provide swift immigration status information and prioritise outstanding cases and help resolve the immigration status issues of non-UK nationals sleeping rough. With access to different parts of the Home Office and contacts with external organisations it could help bring together the right people and processes to move cases forward to completion.
- 2.3** Alison emphasised there was no guarantee against the risk of enforced return for individuals referred to the RSSS. However, she emphasised that this was not the focus of the RSSS. The focus was on people who qualify for status to be able to demonstrate this and access any assistance or benefits they may qualify for, and for outstanding cases to be resolved. The intention was for people to be alive to their options and in some cases this included voluntary returns.
- 2.4** Alison went on to note that the Home Office was developing a formal process that complemented the way that local authorities and organisations work.

Alison tabled the draft proposal for the Rough Sleeping Support Service pathway (attached). It was noted that the document was not finalised and open to comments from attendees.

- 2.5** Alison highlighted that, in terms of information sharing, the Home Office worked on the basis of public task, not informed consent. This meant that when a local authority or organisation passed on information about a rough sleeper to the RSSS – or any other part of the Home Office – this person's information was entering their systems and its processing could lead to other outcomes. For example, if the individual was wanted by the police an appropriate referral would be made. Alison re-iterated that rough sleepers needed to be fully aware of all possible outcomes before agreeing to have information passed to the RSSS.
- 2.6** Alison added that these individuals would need to engage with the Home Office at some point, as it was the only organisation which can resolve immigration issues and confer lawful status on individuals.

2.7 [REDACTED] from MHCLG added that the Rough Sleeping Strategy was developed with a full advisory panel and taskforce group. As part of the work to halve rough sleeping by 2022 and end it completely by 2027 the strategy covered other aspects such as training frontline staff as well as the issue of resolving immigration cases – the inclusion of these was prompted by key stakeholders. The announcement of the Rough Sleeping Support Service, and the way it had been designed, were in response to the Rough Sleeping Strategy and the views of external organisations.

2.8 Alison noted the importance of raising awareness of the EU Settlement Scheme (EUSS) among EU national rough sleepers – this should form part of any advice these rough sleepers were given. She added that any additional ideas of information to share with frontline workers were welcome.

2.9 Attendees raised the following questions and the Home Office & MHCLG responded:

Q: Concerned about the lack of independent legal advice, especially with the risk of enforcement action. Can you expand on this?

A: The Home Office have heard these concerns before and would continue to reflect on them but at that moment in time there were no new structures or additional funds so the service would function based on currently available advice.

Q: What risks does this service carry and what about detention?

A: The HO hoped detention would not be used and did not plan to make enforced returns. However, if an individual had been given advice but did not qualify for status and did not want to take the voluntary returns route, detention and enforced return was a potential outcome.

Q: What does public task mean?

A: Usually, an individual would give informed consent to their information being shared and had the right to withdraw this consent. However, public organisations fulfilling public tasks worked differently. They would tell people what they were doing (usually via issuing them with a privacy information notice or PIN), such as passing information to other organisations (e.g. law enforcement) if there was a legitimate reason to do so (e.g. criminal behaviour). Once an individual decided to take part in the RSSS, they needed to be aware that the Home Office processed data under public task. This was not something new or unique to the Rough Sleeping Support Service and was how the Home Office usually operated.

Q: When developing the Rough Sleeping Strategy, it was promised that representation from the migrant sector would be included. Was this ever actioned? And are there equality impact assessments that can be shared?

A: MHCLG undertook a public sector equality duty for the Rough Sleeping Strategy. MHCLG have since confirmed that this was not published. The 61 commitments in the Rough Sleeping Strategy are owned by a range of departments and it is the responsibility of policy owners to conduct the equality impact assessments.

Q: When was it decided to use the public task approach – Was this discussed with other organisations / partners (e.g. GLA, local authorities, charities)?

A: The remit and responsibilities of the Home Office meant the department worked using the basis of public task. There had been internal discussion and external workshops with representation from

organisations including the GLA, local authorities and the wider sector. Alternative options were considered as part of this; however, the Home Office made the decision (after seeking legal advice) that they were not viable because Home Office staff could not switch between public task and informed consent.

Homelessness organisations would likely continue to work with clients under informed consent and after a decision was taken to engage with the Home Office and information was shared then the Home Office would process it under public task (as was standard for all Home Office referrals). Organisations which had collected information on rough sleepers as part of their 'normal' work would need to 'recollect' that information after discussing with the client about engaging with the Home Office – information would not be shared 'secretly.'

Q: Would homeless people who are not technically rough sleeping be eligible for this service?

A: Yes. In line with the strategy, once someone was sleeping rough it was almost too late. If you were working with someone in a precarious housing situation and getting status would support them to access the help they needed the Home Office would accept referrals of this kind.

Q: Would the Home Office consider a referral process with other organisations to better support individuals with complex needs?

A: The Home Office were interested in working with voluntary organisations. Everyone had a role to play in getting people off the streets. This was about working together toward a common goal. The Home Office were having initial conversations with different organisations and had existing relationships with embassies and could potentially help people get legal documents.

Q: Can you say more about the status of this programme and give an idea of timelines?

A: There was no concrete timeline but the Home office aimed for as soon as possible. Officials were working on key documents.

Q: What kind of support will you offer rough sleepers who return to their own country? Are there any restrictions on their return to the UK in the future?

A: There was financial support available from the Home Office to support individuals who returned voluntarily. The support options were listed online and included a maximum amount of £2,000 per person. If someone stated that they wanted to return the RSSS team would ensure they were connected with the Voluntary Returns Service. There were other practical ways that the Home Office could help facilitate a successful voluntary return.

The Home Office took a common-sense approach to remove simple barriers to an individual returning. Regarding returns, there was a range of re-entry bans that could apply to individuals and this was not exclusive to rough sleepers. The re-entry bans tended to be shorter for voluntary returns compared to enforced returns.

Q: Will there be community level legal advice for individuals with complex cases? How does this affect EEA nationals with non-EEA family members who are from commonwealth countries?

A: Home Office recognised the points raised about there not being enough advisers and would talk to colleagues in the Ministry of Justice, however, there were no concrete plans to change this.

Non-EEA family members were eligible to apply for the EUSS and the Home Office would encourage EEA nationals who were sponsoring family members to also apply for Settled Status.

Q: In terms of voluntary return, can individuals choose to return to their country of birth, or do they have to return to the country of nationality?

A: The individual had a choice as long as they had not renounced their citizenship from their country of origin. However, in the case of failed asylum seekers HO would want to ensure it was safe to return to their country of origin.

Q: Which partner agencies from the voluntary sector are signed up to the RSSS?

A: The HO had engaged with a lot of organisations both formally and informally; no organisations were formally signed up to it and the HO was still working on key documents.

Q: For those with complex support needs is there any consideration around voluntary return as there is a risk of them returning to rough sleeping in their home country? Is it possible to widen access to temporary and emergency housing support?

A: The Home Office did not monitor people after they returned to their country of origin.

Q: What are the incentives for charities to refer people to the RSSS if it might be putting them at risk?

A: The Home Office did not think this would put people at risk because a person with an unresolved immigration status was prohibited from working or accessing mainstream support. They would need to apply for status and if granted they would be able to access these services. There was a framework of immigration rules; some people did not qualify for status and this would continue to be the case. Not addressing their immigration status would leave people in limbo and could put them at risk of exploitation or death.

Q: Would you support individuals in finding legal representation and putting a claim through?

A: (Refugee Council): it would be difficult for the Home Office to give advice on someone's prospects as they are not independent. For this scheme to survive independent advice needs to be a bedrock of the programme.

Q: Are there any financial incentives to make referrals into the RSSS?

A: No.

Actions

- MHCLG would share publicly available equality impact assessments under the Public Sector Equality Duty for the commitments made in the Rough Sleeping Strategy with attendees. MHCLG have since confirmed that whilst a Public Sector Equality Duty was undertaken for the Rough Sleeping Strategy, it was not published.

3. Referral pathways and legal advice

- 3.1 [REDACTED] [REDACTED] from Praxis introduced their work. [REDACTED] described their involvement in Street Legal - a programme that they work with St Mungo's on giving immigration advice to rough sleepers. [REDACTED] noted that rough sleepers' cases are a different level of complexity to most and often require in depth advice and case work to untangle.
- 3.2 [REDACTED] noted that Praxis work in the best interest of the client and under the principle of informed consent. Their goal is to identify potential status and support the application process. They're able to give some indication around the probability of success or failure. However, under the RSSS they would not have the knowledge of the probability of outcomes. [REDACTED] noted the difficulty of explaining to a client that it is unclear what the chances of a negative outcome are.
- 3.3 [REDACTED] emphasised the importance of recognising the adversarial dynamic between clients/supporting organisations and the Home Office. This presents a huge reputational risk for these organisations as client trust could be jeopardised if organisations are seen to be engaging with the Home Office.
- 3.4 [REDACTED] suggested that rough sleeping cases could be flagged using a similar approach to how Section 17 cases are flagged.
- 3.5 [REDACTED] raised the point of Subject Access Requests being challenging and suggests that if improvements were made to this process it would make a huge difference and expedite the whole process for cases like rough sleepers.
- 3.6 [REDACTED] questioned whether it is possible for Home Office officials to use their discretion to offer indefinite leave to remain instead of limited leave to remain for rough sleepers with complex cases - e.g. mental health issues, to prevent people falling out of the system during consecutive applications.
- 3.7 [REDACTED] asked for clarity on how the RSSS would help with specific complex cases. She noted from her experience working with non-UK nationals that the usefulness of embassy involvement was limited.
- 3.8 [REDACTED] ended her presentation by emphasising the Home Office's position as part of the political establishment meaning that any change in political will could alter their approach to this work.
- 3.9 Alison responded to [REDACTED] points emphasising that rough sleeping was likely to remain a priority for central government. However, she accepted that political change could potentially take the Home Office and MHCLG in a different direction, but they were not in a position to comment.
- 3.10 Alison noted that there was a slight misunderstanding around the differences between the RSSS and current processes. The RSSS was not a separate service and was administrative by acting as a central point of contact for different parts of the Home Office. Its approach to processing data was not different to other parts of the Home Office. The Home Office had many priorities working with vulnerable people - the RSSS was focusing specifically on rough sleepers as part of the Rough Sleeping Strategy.
- 3.11 Alison outlined she understood the points raised about Subject Access Requests and the RSSS was designed partly in response to this, providing real-time immigration status information.
- 3.12 Attendees raised the following questions and the Home Office & MHCLG responded:

Q: Should the RSSS work like the Safeguarding Hubs?

A: Unlike the Safeguarding Hubs, the RSSS was a dedicated unit for rough sleepers and it formed part of the wider Rough Sleeping Strategy. The RSSS was linked to many parts of the Home Office and was essentially designed as a flagging system. The HO acknowledged that many approaches could be used to flag these cases and remained open to ideas. The goal was primarily to get rough sleepers off the street.

Q: In terms of appeal rights, can an individual withdraw from the RSSS at the point of appeal?

A: The RSSS was not a different pathway and did not own specific cases. All cases would go through their normal process but would be prioritised by the RSSS. The HO processed data it received under public task to fulfil its statutory functions.

Q: Could expediting cases lead to incorrect decisions?

A: The HO were not promising to accelerate processes but the RSSS would prioritise cases. The Home Office did not want to get decisions wrong.

Q: Is the RSSS just duplicating the work of the Safeguarding hubs?

A: The RSSS could be viewed as a specific resource for rough sleepers. A political decision was made that rough sleeping was a priority and therefore a dedicated team would be established. The RSSS had relationships with other parts of the Home Office, and would work with other agencies on relevant cases, but focused on rough sleepers.

Q: How will you support individuals already engaged with other aspects of the Home Office? E.g. victims of crime?

A: The Home Office were keen to not confuse processes or get in the way of other issues. The RSSS would let the other services know that they were aware of a rough sleeping issue for such cases. It would be a case of assessing individual circumstances.

Q: There is often over eagerness for different services to communicate with each other. How can we ensure that those various threads and services are joint together and that these individuals are treated as victims of crime before being seen as 'overstayers'?

A: The Home Office would think about how this was reflected in any documentation. The priority was to get people off the streets.

3.13 [REDACTED] from Public Interest Law Centre (PILC) stated that he was in attendance to express PILC's principled opposition to the RSSS.

3.14 [REDACTED] emphasised that PILC see the RSSS as an extension of the 'hostile environment' and this policy depends on local authorities and the civil society sector to work. This affects trust between rough sleepers and these support services.

3.15 [REDACTED] stated that it was PILC's view that the RSSS is pointless from a support perspective as there is no provision of independent legal advice nor does it offer to accelerate Subject Access Requests. As an unsupportive service, these immigration status checks assist immigration enforcement rather than the rough sleepers themselves.

3.16 [REDACTED] noted that the RSSS serves as more of a data sharing process and there were issues around consent which make the service malign over supportive.

- 3.17** ██████ acknowledged that there would be different opinions in the room but that the conversation would not be productive unless there was transparency on approaches. Public task has not been mentioned in previous conversations between PILC and the Home Office and until this point PILC understood that the RSSS would operate under informed consent. ██████ noted that the definition of public task given in this meeting was unclear.
- 3.18** ██████ noted the GLA's public response that enforcement is not the solution to rough sleeping however highlighted that the GLA has a history of facilitating co-operation between local authorities, immigration enforcement and civil society. PILC found examples of this in 2016 and 2017 respectively and the recent FOI in the Observer suggests that Home Office and the GLA are working together - there is no evidence of GLA officials pushing back against this work and PILC would welcome minutes, emails etc. that detail this. ██████ emphasised that the GLA needs to develop a clear line on the RSSS.
- 3.19** ██████ notes that St. Mungo's have also made a statement, however minutes from a meeting attended by the GLA and St Mungo's suggest that public task was the basis of the RSSS and there were no recorded objections from either organisation to this.
- 3.20** ██████ offered two observations:
- To help rough sleepers the government needs to reinstate legal aid and end the hostile environment policy that has pushed individuals into their vulnerable positions in the first place
 - If the GLA, local authorities, and charities want the trust of rough sleeping migrants, they need to commit to a data firewall to ensure no sharing and they need to inform the Home Office that collaborative working is off the table.
- 3.21** Alison (HO) noted ██████ points and explained she hoped her explanation of public task had been clear. Alison clarified that under public task, service providers as usual had a duty to explain to individuals that there were many possible outcomes. If an outreach service explained these potential outcomes, the individual could make a decision about using the RSSS having been advised and knowing that once their information was passed to the Home Office, it would be processed under public task.
- 3.22** Alison highlighted that the RSSS was working within the existing framework of immigration law and Government policy and there were no plans to change who could and could not access support (such as No Recourse to Public Funds). Alison appreciated there was opposition to this but could not comment on this further.
- 3.23** Alison noted that the Home Office wanted to do what was best for individuals and was disappointed that some organisations believed otherwise.
- 3.24** Alison recognised there were trust issues with the Home Office and expressed commitment to rebuilding this trust over time. Alison noted that it was an individual organisation's decision to engage with the Home Office and that she respected PILC's position on this issue.
- 3.25** Alison asked for clarification about the use of the term 'border guards'. ██████ responded that asking local government and voluntary organisations to become border guards was the hostile environment in practice.

3.26 Jeanette reiterated the Mayor’s position that enforcement is not a solution to rough sleeping and reinforced that the GLA was providing a platform for the experts convened here to raise their concerns directly with the Home Office. The GLA have pushed for transparency with the migrant sector throughout engagement with the Home Office – this meeting is the outcome of that. The GLA has raised concerns about the need for informed consent and independent legal advice to be at the centre of any solution.

3.27 Members raised the following points:

- There is not enough independent immigration advice - not even second tier advice for charities. There is a lack of competence in assessing immigration situations and there is no resource to effectively support rough sleepers because service providers don’t have access to support themselves. There are concerns that the RSSS programme will fail if this support is not in place as organisations will not be willing to support case workers to approach individuals and open the data gate by using the RSSS. Alison noted she will take this point away and will come back with an update on it, however cannot make guarantees at this moment.
- There is interest in whether lessons have been learnt from previous prioritisation mechanisms that have been used. Alison noted this was a good point but highlighted that the Safeguarding Hubs are still a relatively new construct.
- There is an opportunity to work with the safeguarding hubs in terms of how to help people and see them as humans instead of cases.

3.28 ■■■ from Thames Reach set out that the reality is there are people dying on the streets and Thames Reach had therefore been engaging with the Home Office and MHCLG about solutions that meet client needs – however, Thames Reach do have concerns around the RSSS and public task which they raised in meetings. ■■■ echoed the views in the room that independent legal advice is needed before anyone is referred to the service and therefore as Thames Reach is not qualified to provide this advice, it will not be referring people into the scheme. He asked for help from the migrant sector to work with homelessness partners and the Home Office to provide solutions for this group.

Actions

- Home Office would take away points on the need for independent legal advice but could not make any guarantees for a positive outcome.

4. Data sharing and informed consent

4.1 ■■■ from Liberty stated that they are in principle against the RSSS and are particularly against the programme due to the public task element.

4.2 ■■■ raised concerns around trust, as the programme appears to be an extension of the hostile environment policy by asking service providers to become border guards. There is a great risk if people who are sleeping rough perceive these service providers as border guards, as they are then less likely to engage with these services and get the support they need.

- 4.3** Alison emphasised that she recognised the trust issues and the Home Office needed to work hard to rebuild this trust, however, she was unclear on what was meant by frontline staff becoming 'border guards'. The RSSS would function on the basis of service providers considering an individual case and assessing if they thought this person's immigration status was a key barrier to them accessing services. Alison highlighted that it was not the intention of the organisations the Home Office works with to remove people.
- 4.4** Alison highlighted that service providers could not share data without the person's consent, but it was important people only gave their consent if they knew the full set of risks. She also reiterated that the RSSS was a voluntary programme and it was up to local authorities and other organisations if they wanted to use this service. [REDACTED] argued that while he appreciated the service was voluntary, the existence of the RSSS would impact trust and information could still be shared.
- 4.5** Attendees discussed the definitions and limitations of public task and the role of charities and other organisations in sharing information with the Home Office.
- 4.6** [REDACTED] from PILC referred to Section 5 of the Home Office's RSSS Information Sharing Proposal, which specifically refers to public task among charity workers. Alison emphasised that the details of this proposal were continuously evolving and that the document [REDACTED] referred to was a draft from April. She noted that there was a danger of information being taken out of context.
- 4.7** Alison addressed concerns on outreach workers' role in public task, highlighting that collecting information was part of their normal work; if the outreach worker identified that an individual had an immigration issue, they could advise the individual to talk to an independent adviser about their options. A lawyer could then make an application for them or the outreach worker could ask the individual for permission to contact the Home Office to prioritise their case. If the individual did not agree to this, then their information would not be shared.
- 4.8** [REDACTED] asked for clarification on whether this proposal had changed completely since April. Alison reiterated that the proposal might have been articulated differently, had been refined since then and would continue to be refined following this meeting. Jeanette suggested that a fully up to date proposal clarifying the differences with the April draft would be helpful.
- 4.9** [REDACTED] raised concerns that the GLA and St Mungo's had agreed to the proposal set out in April which included references to public task among charity workers.
- 4.10** [REDACTED] [REDACTED] from Barking and Dagenham Council for Voluntary Service stated that she does not see the RSSS as a workable programme and highlighted the long history of mistrust between the migrant sector, the Home Office and the GLA, which she had raised in the past. [REDACTED] also raised concerns around the homelessness sector not engaging with migrant organisations on this issue.
- 4.11** [REDACTED] questioned whether organisations who are receiving funding through the Controlling Migration Fund will be pressured into engaging with the RSSS. [REDACTED] from MHCLG highlighted that this is not her policy area but there was no expectation of organisations to engage with RSSS.
- 4.12** [REDACTED] asked if the Home Office are prepared to rewrite their entire proposal. Alison responded that the Home Office were open to hearing other ideas.
- 4.13** [REDACTED] highlighted that advice agencies see many clients who they do not actively refer to the Home Office and emphasised that engaging with the Home Office is not the only option and may even push

people into worse situations. ■■■ noted that the Home Office and the GLA have previously used the fact that rough sleepers are dying on the street to progress agendas such as the RSSS. ■■■ questioned how many rough sleepers who have returned to their country of origin have passed away there.

- 4.14** ■■■ ■■■ from Crisis stated that they do not believe anyone's status should be a barrier to accessing housing support. The crux for their service is informed consent and they do not believe their frontline workers are in a position to set out all the risks of the RSSS. Furthermore, individuals cannot access the independent immigration advice needed that would enable the RSSS to work.
- 4.15** ■■■ also emphasised the need for a wider package of support when working with rough sleepers, particularly around voluntary reconnections. Sending individuals back to their country of origin where the same issues may arise is not a solution.
- 4.16** ■■■ ■■■ from Streets Kitchen questioned the usefulness of this discussion as it remains unclear what the Home Office's position is. He noted that Streets Kitchen stand in line with PILC, and emphasised that without trust in the Home Office, people will continue to die on the streets. ■■■ noted that during the process of developing the RSSS, the Home Office appeared to be working underhand and that this programme was only brought to his attention through the article in the Observer.
- 4.17** Alison responded that it was not the intention of the Home Office to keep information underhand and emphasised that the RSSS was part of the Government's Rough Sleeping strategy published in August 2018. This had been publicly accessible online since then.
- 4.18** Jeanette ended the meeting by stating that the GLA wanted to encourage earlier engagement with the sector and frontline workers. When creating policies, it is helpful to start these conversations as early as possible. It is important to go the extra mile, particularly in terms of building trust.
- 4.19** ■■■ responded by asking if the civil society organisations in attendance were able to keep the meeting room to continue these discussions privately, which the GLA agreed to.
- 4.20** ■■■ from Refugee Council asked if in future, more information is sent in advance and that if information is changing, please give organisations notice as it is difficult to have useful discussions if information is inaccurate and out of date.

[REDACTED]

From: [REDACTED]
Sent: 15 October 2019 16:49
To: [REDACTED]
Cc: [REDACTED]
Subject: RSSS follow up

Hi [REDACTED]

I just wanted to send over a quick summary of next steps following our meeting today.

- There is an action for you to ask MHCLG about where the RSSS is at right now, in terms of how it is operating, any updates to the guidance, what changes have been planned since the meeting with the GLA and sector partners a few months ago, what is happening with an MOU and how they are addressing data-sharing concerns in general.
- There is another action around asking more about the status of the derogation and getting updates on how it is operating, what potential there is for this work to continue and how MHCLG addresses any issues that are raised by LAs.

Is it also worth giving the MHCLG team a heads up about the group that we are intending to set up around rough sleeping and immigration issues as early as possible? Hopefully this will help to get buy in for them to engage with us and the voluntary sector.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

Tel: 020 [REDACTED]

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

From: [REDACTED]
Sent: 15 October 2019 13:34
To: [REDACTED] (PILC); [REDACTED] (PILC)
Cc: [REDACTED]
Subject: RE: Meeting today

Sounds good, thanks [REDACTED]

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

Tel: 020 [REDACTED]

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From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Sent: 15 October 2019 11:59
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Meeting today

Hi [REDACTED]

Thank you for this.

We were hoping to discuss, in no particular order:

1. *Role of senior project coordinator (immigration) at GLA*
2. *Relationship between GLA integration team & housing team*
3. *RSSS update*
4. *New MHCLG policy on EEA nationals sleeping rough*

See you later.

[REDACTED]
[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

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[REDACTED] pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]
[REDACTED]

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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 15 October 2019 09:49
To: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>; [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Meeting today

Hi both,

Can you please report to reception and ask that they e-mail me when you arrive? Then I can come down to collect you.

It would also be useful to know if there were specific things that you wanted to address today, other than an update on the RSSS discussions, so we can agree a loose agenda.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

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[REDACTED]

From: [REDACTED]
Sent: 15 October 2019 09:21
To: [REDACTED]
Subject: Home Office enforcement around rough sleeping

<https://www.theguardian.com/uk-news/2019/oct/15/home-office-infiltrating-safe-havens-to-deport-rough-sleepers>

PILU have been involved in providing the data about HO outreach being used for enforcement activities - I imagine they will want to discuss this in the context of the RSSS today.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] london.gov.uk<mailto:[REDACTED]@london.gov.uk>

[REDACTED]

From: [REDACTED]
Sent: 11 October 2019 13:44
To: [REDACTED]
Cc: [REDACTED] 'Irving [REDACTED]
Subject: RE: Public task lines for check - RSSS minutes from MRAP

Thank you. I can confirm that this has now been circulated to our stakeholders.
Kind regards,

[REDACTED]
Principal Policy Officer – Migration and Refugees
GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Sent: 24 September 2019 11:16
To: [REDACTED] <[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@homeoffice.gov.uk>;
Irving [REDACTED] <[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Subject: RE: Public task lines for check - RSSS minutes from MRAP

[REDACTED] and [REDACTED]
Sorry for the delay in responding things have been quite busy.
The attached is generally fine I have made a couple of track changes to clarify some points
– otherwise it is good to go from a DP perspective.

[REDACTED]
Data Team
BICS Policy and International
Home Office, Floor 2 Peel
2, Marsham Street
London
SW1P 4DF

From: [REDACTED]
Sent: 20 September 2019 13:56
To: [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Cc: [REDACTED] <[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@homeoffice.gov.uk>;
Irving [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Subject: Public task lines for check - RSSS minutes from MRAP

Dear [REDACTED]
Please find attached draft minutes from a stakeholder engagement Alison Samedi and I attended in late July about the Rough Sleeping Support Service. The stakeholders were mainly refugee and migrant groups and we should assume these minutes could be made public. We therefore need to ensure our wording is absolutely correct. Please can you look at the lines about public task which I have highlighted in yellow and suggest rewording if/where appropriate?
Following that, please can the document be returned to [REDACTED] <[REDACTED]@london.gov.uk> at the GLA?
It might make sense for it to be sent by Policy given Alison's prominent role at the meeting.

Alison indicated she doesn't need to clear it herself and is content as long as we have removed anything that could be used against us. [REDACTED] has been through it and I have too – [REDACTED] you may want to give it a final scan for safety. Many thanks,

[REDACTED]
[REDACTED]

Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion

E: [REDACTED] [REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)

Tel: [REDACTED] [REDACTED]

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[REDACTED]

From: [REDACTED] <[REDACTED]@communities.gov.uk>
Sent: 11 October 2019 11:36
To: [REDACTED]
Subject: RE: Urgent Briefing request - Mayor of London/Housing Minister meeting

One other thing – thought meeting on Mon was really positive and big thanks to [REDACTED] for his input! We said we'd put another meeting in early December – would you have any rooms big enough to hold it? Just thinking 2MS is so hard to get in and out of is all.

[REDACTED] | [REDACTED] <[REDACTED]@communities.gov.uk> | T: 0303 [REDACTED]

From: [REDACTED]
Sent: 11 October 2019 11:35
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Urgent Briefing request - Mayor of London/Housing Minister meeting

Thanks [REDACTED]

Just CWF and derogation. Mainly emphasising need to work together and for pan-London services to be made available. And a bit about post-derogation (i.e. we're not sure what will happen with Brexit but EEA remain a priority for Govt).

Tbh meeting is probably not needed now given we're discussing your bid the next day but hey ho it's in the diary still..

Was going to add something in on RSSS given James' letter to SOS? Something q vanilla but can leave out if you don't think it will come up.

Is there anything else you want to raise?

[REDACTED] | [REDACTED] <[REDACTED]@communities.gov.uk> | T: 0303 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 11 October 2019 11:29
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@communities.gov.uk>
Subject: RE: Urgent Briefing request - Mayor of London/Housing Minister meeting

Hi [REDACTED]

Yes it will be our standard lines – that with long term funding we could do more and that there needs to be a focus on prevention and wider homelessness – Sadiq favourite line about this at the moment is that there is a hole in the boat and whilst services are helping more and more people we need long term funding and government to help us address the root causes or else we will continue to just be offering a sticking plaster to the issue.

In terms of the meeting with [REDACTED] of Tuesday is there anything that we should be aware of as I need to write the briefing for this one myself so just want to make sure that it will be pretty much just about CWF and Derogation.

Thanks
[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 11 October 2019 09:27
To: [REDACTED] <[REDACTED]@communities.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Urgent Briefing request - Mayor of London/Housing Minister meeting

Hi [REDACTED] it's our usual position so no surprises that short term funding and derogation is welcome but we need secure long term sustainable funding to ensure we can help people off the streets for good. That's about it

Kind regards,

[REDACTED]

On 11 Oct 2019, at 09:23, [REDACTED] <[REDACTED]@communities.gov.uk> wrote:

Hi both,

Can you raise any light on this so we can prepare the brief accordingly?

Just wondering if there will be anything on derogation, RSSS etc?

Thanks [REDACTED]

[REDACTED] | [REDACTED]@communities.gov.uk | T: 0303 [REDACTED]

From: [REDACTED] <[REDACTED]@communities.gov.uk>
Sent: 11 October 2019 08:30
To: Homelessness-commissions <Homelessness-commissions@communities.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED] <[REDACTED]@communities.gov.uk>
Subject: Urgent Briefing request - Mayor of London/Housing Minister meeting

Hello

Apologies for the last minute request. The Housing Minister is meeting the Mayor of London early next week and we were advised late last night by the GLA that the Mayor is likely to raise rough sleeping. This was pitched as – he is grateful for the support to date on this agenda, but there is more to do and he would like a discussion on support going forward. **We need to get to Private Office by lunchtime today.**

Happy to discuss.

Best wishes

[REDACTED]

[REDACTED] | Head of London Housing Delivery | T: [REDACTED]

#LondonIsOpen

[REDACTED]

From: [REDACTED]
Sent: 07 October 2019 16:30
To: [REDACTED] (PILC); [REDACTED] (PILC)
Subject: RE: RSSS Follow-up

Hi [REDACTED]

Sorry I should have confirmed, it will be at City Hall.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Sent: 07 October 2019 13:31
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Subject: Re: RSSS Follow-up

Hi [REDACTED]

May I just confirm whether we are meeting at City Hall or at the Fire Station?

Thanks,

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Date: Monday, 7 October 2019 at 13:15
To: "[REDACTED] (PILC)" <[REDACTED]@pilc.org.uk>, [REDACTED]
<[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>, "[REDACTED]
(PILC)" <[REDACTED]@pilc.org.uk>
Subject: RE: RSSS Follow-up

Perfect, thanks for confirming. See you then.

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Sent: 07 October 2019 12:11

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Subject: Re: RSSS Follow-up

Hi [REDACTED]

That is fine - thank you.

See you then.

[REDACTED]

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED]@pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]

[REDACTED]



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From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 07 October 2019 08:12

To: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>

Subject: RE: RSSS Follow-up

Hi [REDACTED]

Would 3-4pm on the 15th work instead?

Thanks,

██████████
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
██████████ london.gov.uk

From: ██████████
Sent: 30 September 2019 15:55
To: ██████████ (PILC) <██████████ pilc.org.uk>; ██████████ <██████████ london.gov.uk>;
██████████ <██████████ london.gov.uk>; ██████████ (PILC) <██████████ lambethlawcentre.org>
Subject: RE: RSSS Follow-up

Great thanks ██████████ that works for me.

I'll just let ██████████ and ██████████ confirm that this definitely works for them too.

Thanks,

██████████
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
██████████ london.gov.uk

From: ██████████ (PILC) <██████████ pilc.org.uk>
Sent: 30 September 2019 14:26
To: ██████████ <██████████ london.gov.uk>; ██████████ <██████████ london.gov.uk>; ██████████
██████████ <██████████ london.gov.uk>; ██████████ (PILC) <██████████ lambethlawcentre.org>
Subject: Re: RSSS Follow-up

Hi ██████████

██████████ & I could meet on 15 October 2-3pm. Can we please go for that date?

Thanks for letting us know about the note from the roundtable.

All best,
██████████

██████████ | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED]

Mob: [REDACTED]



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From: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Sent: 30 September 2019 10:32

To: [REDACTED] (PILC) <[REDACTED][pilc.org.uk](mailto:[REDACTED]@pilc.org.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] (PILC) <[REDACTED][pilc.org.uk](mailto:[REDACTED]@pilc.org.uk)>

Subject: RE: RSSS Follow-up

Hi all,

The following dates are currently free for [REDACTED] and me:

7 October 4.30 – 5.30pm

15 October 2 – 3pm

22 October 11.30 – 12.30pm

[REDACTED] and [REDACTED] can you let me know when would work for you to come in?

Just for reference, the note from the roundtable will be circulated this week too.

Thanks,

[REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk

london.gov.uk

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Sent: 11 September 2019 15:24

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>; [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Re: RSSS Follow-up

P.S. Please could you update your email addresses for PILC staff as these have recently changed to

[REDACTED]@pilc.org.uk
[REDACTED]@pilc.org.uk

Thanks!

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED]@pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]

[REDACTED]



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From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Sent: 11 September 2019 15:20

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>; [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Re: RSSS Follow-up

Hi [REDACTED]

Thanks for this. A meeting would be good - please could you suggest some dates. My working days are Mon, Wed, Thur so it would be ideal if the meeting could take place on one of these days.

it would be great if [REDACTED] were able to attend as well as it would be helpful to hear the Housing and Land team's perspective on the RSSS & related issues.

We'll wait to hear from you.

Very best,

[REDACTED]

[REDACTED] [REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED] pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]

[REDACTED] [REDACTED]



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From: [REDACTED] [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED@london.gov.uk)>
Sent: 10 September 2019 12:28
To: [REDACTED] (PILC) <[REDACTED][pilc.org.uk](mailto:[REDACTED@pilc.org.uk)>; [REDACTED] [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED@london.gov.uk)>
Cc: [REDACTED] [REDACTED] (PILC) <[REDACTED][pilc.org.uk](mailto:[REDACTED@pilc.org.uk)>; [REDACTED] [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED@london.gov.uk)>
Subject: RE: RSSS Follow-up

Hi [REDACTED]

Hope you're well.

Unfortunately the minutes will be published as normal in October – the next meeting is the 31st October so they should be online shortly afterwards.

I'm still chasing the Home Office on the note from the roundtable, but hoping to have this with attendees soon. It would be great to meet and discuss this and next steps with you sometime soon. [REDACTED] cc'd has also recently joined our team with a focus on legal advice so would be good for her to join us.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Sent: 04 September 2019 10:48
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Subject: Re: RSSS Follow-up

Dear [REDACTED] and [REDACTED]

Following up on my email below I was hoping to find the minutes of the last NNSR Task Force Meeting from May 2019 published.

Could you please confirm if/when it may be done?

Thanks,

[REDACTED]

[REDACTED] [REDACTED]

Development Lead

m: [REDACTED]
<http://www.pilc.org.uk/>

**Public Interest
Law Centre**

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From: [REDACTED] <[REDACTED]@london.gov.uk>
Date: Monday, 15 July 2019 at 16:36
To: "[REDACTED] (Lambeth)" <[REDACTED]@lambethlawcentre.org>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS Follow-up

which is planned for October. [REDACTED] team are looking into agreeing these digitally so that we can get them published asap in light of the meeting on the 25th. We will send you the link as soon as they are published.

#LondonIsOpen

[REDACTED]

From: [REDACTED]
Sent: 07 October 2019 13:35
To: [REDACTED]
Subject: RE: RSSS

Hi [REDACTED]

Yes, I think this is ready to go (unless [REDACTED] has come back on anything?). Just one change – the meeting took place in July not June.

I normally BCC mostly to avoid people replying all!

Thank you!

Best wishes,

[REDACTED]

From: [REDACTED]
Sent: 07 October 2019 13:29
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS

Thanks [REDACTED]

The civil society stakeholders from the meeting all seem to be on there. I just want some clarity following the back and forth between you and [REDACTED] I'm all good to send out the e-mail, minutes and letter to the stakeholders below (through bcc? Is that because they have not been put in an email together before?) now?

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 07 October 2019 12:32
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS

Hi [REDACTED]

Here is the distribution to BCC once you've had the go-ahead from [REDACTED]

[REDACTED]

Double check the attendance list in case there is anyone we're missing and we can dig out their details.

Best wishes,

[REDACTED]

From: [REDACTED]
Sent: 04 October 2019 15:04
To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: RE: RSSS

Thanks [REDACTED] I'll see if [REDACTED] has any comments for the text that is going to MRAP members, but that all looks good to go on Monday too.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)

From: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Sent: 04 October 2019 14:38
To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: RE: RSSS

Hello,

Letter has been sent out today and see attached final version (I added in a line about the timescales for implementation of the derogation).

So if this could be circulated on Monday this should be the day it arrives with them as well.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Sent: 03 October 2019 17:10
To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: RE: RSSS

Thanks, [REDACTED] – I know how busy our managers have been with budget, so appreciate you taking the time to chase on this.

I'm shocked that they haven't prioritised communicating this to the migrant sector yet given that the decision was meant to take effect from 30 September. I'm sure MHCLG will receive that feedback directly, but it is worth us reiterating.

I'd prefer to forward the message on to MRAP ourselves, we can also share with partners working on the EU Settlement Scheme.

Have you sent the letter?

[REDACTED] could you make these edits and run the final version by [REDACTED] [REDACTED] tomorrow?

I'm on leave tomorrow so we can circulate on Monday if need be!

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 03 October 2019 16:55
To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: RSSS

Sorry lost in a world of budget allocations for next year and not had the chance to look properly at this but will do so tomorrow. I have however spoke to MHCLG briefly about the derogation and they have told me that are planning to start communicating with the migrant sector next week and so would prefer that the message on this comes from them - I personally feel this is reasonable so would suggest that we remove references to this in the email that is sent out (I do however think that me calling them to say we were going to do this has made them think about doing this sooner rather than later).

Is it possible to send me the MRAP distribution list so that I can make sure that they are planning to communicate with all relevant partners around this.

Apologies on the letter this will also go out tomorrow.

Thanks [REDACTED]

On 3 Oct 2019, at 11:02, [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk> wrote:

I've added a note about the MOU and will draw out some actions from the minutes separately for us to address in future meetings/comms.

Please send the attached version of the minutes without any actions listed on it.

[REDACTED] [REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

[London.gov.uk](https://www.london.gov.uk)

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED] [REDACTED]

Sent: 03 October 2019 10:03

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]
<[REDACTED]@london.gov.uk>

Subject: RE: RSSS

Thanks [REDACTED]

The MOU was mentioned in your summary to James and Debbie, but I wasn't sure if this was still something that we wanted to push for. I think it would be a useful thing to call for if there isn't something in place already.

Thanks,

[REDACTED] [REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

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[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 02 October 2019 17:50

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]
<[REDACTED]@london.gov.uk>

Subject: RE: RSSS

Thanks, [REDACTED] I've made some changes below. [REDACTED] would be good for you to take a look and confirm you are happy with the wording and:

- Confirm we can share the letter on derogation, and any further detail we want to put in the email about its limitations
- Confirm if we can mention the £250k, and if/how to communicate the delays in the CMF
- [REDACTED] original draft mentioned an MOU, but I don't think this is something we've discussed?

I'll want to run this by [REDACTED] too.

Let us know when you've sent the letter, thanks [REDACTED] for attaching the final version with Brandon Lewis cc'd. And happy to see if one of us can come along on Monday to the meeting with LAs if the derogation is a topic for discussion.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]

Sent: 02 October 2019 16:05

To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED@london.gov.uk])>; [REDACTED] [REDACTED]
<[REDACTED][london.gov.uk](mailto:[REDACTED@london.gov.uk])>

Subject: RSSS

Hi both, I've begun drafting the e-mail but I just wanted to know how much information we want to provide on the 250k and CMF and also what further actions we want to commit to at the moment in terms of engagement with other stakeholders?

Dear all,

Thank you for attending the meeting on the Rough Sleeping Support Service (RSSS) at City Hall in June, convened through the Migrant and Refugee Advisory Panel (MRAP). It was extremely valuable to have your expertise and experience round the table so that the sector's concerns about the RSSS and the risks it poses could be heard by Home Office officials.

Concerns were raised in this meeting about the data shared with the Home Office on rough sleepers and whether this would be used for enforcement action, the use of Public Task for data rather than informed consent and the lack of access to independent immigration advice that would provide meaningful support for those from a migrant background that are rough sleeping. Please find attached a draft note of the meeting which we hope summarises the discussion accurately – if you have any questions or corrections to make then please get in touch.

The GLA has reiterated the Mayor's position that enforcement is not a solution to rough sleeping and our services will have no part in it. The GLA will continue to be clear that it cannot support any approach that victimises people sleeping rough.

As a result of this meeting, James Murray (Deputy Mayor for Housing and Residential Development) and Debbie Weekes-Bernard (Deputy Mayor for Social Integration, Social Mobility and Community Engagement) have written to Robert Jenrick, the Secretary of State for Housing, Communities and Local Government, as well as Brandon Lewis, the Minister of State for the Home Office, to outline concerns about the RSSS and its connection to immigration enforcement activities.

The Deputy Mayors have offered to meet with the Ministers to discuss concerns about the pressures faced by organisations supporting non-UK rough sleepers, as well as the recommendations they have made to reverse changes to welfare entitlements for EEA nationals, prioritise timely and high-quality decision making for immigration cases and increase funding for employment services for non-UK nationals. You can see the letter attached to this e-mail.

We have recently been informed that the Government has taken the decision to temporarily suspend statutory restrictions to enable rough-sleeping EEA nationals in London to access homelessness services for a limited time (please see the attached letter for further information). We have asked for commitments from Government that there will be no involvement from Home Office enforcement as part of this work and we are keen to ensure that the migrant sector are fully engaged with this work.

We would welcome the opportunity to reconvene this group, firstly to ensure that the concerns you raised have an impact on Home Office policies in relation to the Rough Sleeping Support Service, and secondly to ensure you can have a voice in relation to the temporary suspension of statutory restrictions. We also intend to follow up with the Home Office around the Memorandum of Understanding that they have been drafting around the RSSS and ensure that there is an opportunity for a collective response from the group on this.

Kind regards,

Thanks

[REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

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[REDACTED]

london.gov.uk

<RSSS MRAP minutes final.docx>

MAYOR OF LONDON

Rt Hon Robert Jenrick MP

Secretary of State for Housing, Communities and Local Government

4th Floor, Fry Building

2 Marsham Street

London SW1P 4DF

Date: 4 October 2019

Dear Mr. Jenrick,

In June, the Mayor of London joined council leaders and homeless charities in writing to the outgoing Prime Minister about the unprecedented recorded levels of rough sleeping in the capital that continue to rise at an alarming rate. The letter urged the Prime Minister specifically to provide urgent help for non-UK nationals who are sleeping on the streets by:

- reversing changes made in 2014 that restricted benefit entitlements for EEA nationals;
- prioritising the resolution of complex immigration cases, alongside fully funding adequate legal advice and support; and
- increasing funding for specialist employment services to enable non-UK nationals who can work to find secure paid employment.

We urgently need to be able to help non-UK nationals, so we welcome the Cold Weather Fund 2019-20 and suspension of derogation in relation to EEA nationals. We recognise that the temporary suspension of statutory restrictions will enable EEA nationals who are sleeping rough to access homelessness services for a limited time. However, we are still concerned that this is not a long-term strategy to address rough sleeping among non-UK nationals, and that the timescale to implement this change is also not sufficient to have a meaningful impact.

We are particularly concerned that the Home Office's approach to the development of the Rough Sleeping Support Service (RSSS) has eroded trust with organisations supporting the most vulnerable migrant groups. Enforcement is not a solution to rough sleeping and GLA-commissioned services will have no part in it. Policies that meet the needs of non-UK national rough sleepers must be co-designed with sector partners from the outset and be built on mutual trust and understanding.

Building this trust will require you to address the specific concerns of partners, including that:

- the immigration advice sector does not have the capacity to meet the extraordinary demand for their services;
- early drafts of the RSSS policy suggested charities and local authorities could re-collect information under 'public task' to refer clients into the RSSS. This would fundamentally undermine hard-earned trust built between organisations and their service users - the latter would be wary that services are working on behalf of the Home Office and, therefore, as an extension of the hostile environment;
- Home Office policies are contributing to non-UK national rough sleepers being stuck in immigration limbo. High application fees, slow and poor decision making, and routes to

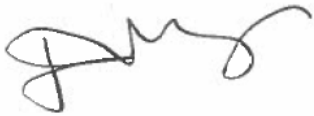
MAYOR OF LONDON

settlement that require multiple costly applications for limited leave to remain risk people overstaying their leave to remain in the UK; and

- a heavy-handed approach to enforcement and the lack of public trust in the Home Office will prevent disadvantaged Londoners from accessing the EU Settlement Scheme as they are entitled to, putting them at greater risk of destitution and homelessness.

We would welcome a conversation to discuss how to better meet the needs of non-UK national rough sleepers, as you suggested in your letter dated 11 July.

Yours sincerely,



James Murray

Deputy Mayor Housing and Residential Development



Debbie Weekes-Bernard

Deputy Mayor for Social Integration, Social Mobility and Community Engagement

cc: Rt Hon Brandon Lewis MP, Minister of State for the Home Office

[REDACTED]

From: [REDACTED]
Sent: 04 October 2019 09:43
To: Jeanette Bain-Burnett; Social Integration Managers; [REDACTED]
Cc: [REDACTED]
Subject: RE: RSSS

Thank you Jeanette! And thanks for your prompt response.

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

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[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>
Sent: 04 October 2019 08:58
To: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: RSSS

Hi [REDACTED]

Thanks for sending this through. It all looks good both in terms of tone and content.

Well done all!

Jeanette

Get [Outlook for Android](#)

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Thursday, October 3, 2019 5:32:14 PM
To: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RSSS

Hi Jeanette and [REDACTED]

We are sending out the attached final minutes from the RSSS meeting through the MRAP back in July, as well as circulating the attached follow up letter to Ministers from James and Debbie.

We will send out the e-mail below to the MRAP stakeholders. We are not mentioning the Government's recent suspension of derogation (i.e. suspending statutory restrictions to enable rough-sleeping EEA

nationals in London to access homelessness services for a limited time) because [REDACTED] has spoken to the relevant MHCLG civil servants and they have said they are due to communicate this to the sector next week.

Can you let me know if there is anything that you want to add or amend before this goes out early next week?

Dear all,

Thank you for attending the meeting on the Rough Sleeping Support Service (RSSS) at City Hall in June, convened through the Migrant and Refugee Advisory Panel (MRAP). It was extremely valuable to have your expertise and experience round the table so that the sector's concerns about the RSSS and the risks it poses could be heard by Home Office officials.

Concerns were raised in this meeting about the data shared with the Home Office on rough sleepers and whether this would be used for enforcement action, the use of Public Task for data rather than informed consent and the lack of access to independent immigration advice that would provide meaningful support for those from a migrant background that are rough sleeping. Please find attached a draft note of the meeting which we hope summarises the discussion accurately – if you have any questions or corrections to make then please get in touch.

The GLA has reiterated the Mayor's position that enforcement is not a solution to rough sleeping and our services will have no part in it. The GLA will continue to be clear that it cannot support any approach that victimises people sleeping rough.

As a result of this meeting, James Murray (Deputy Mayor for Housing and Residential Development) and Debbie Weekes-Bernard (Deputy Mayor for Social Integration, Social Mobility and Community Engagement) have written to Robert Jenrick, the Secretary of State for Housing, Communities and Local Government, as well as Brandon Lewis, the Minister of State for the Home Office, to outline concerns about the RSSS and its connection to immigration enforcement activities.

The Deputy Mayors have offered to meet with the Ministers to discuss concerns about the pressures faced by organisations supporting non-UK rough sleepers, as well as the recommendations they have made to reverse changes to welfare entitlements for EEA nationals, prioritise timely and high-quality decision making for immigration cases and increase funding for employment services for non-UK nationals. You can see the letter attached to this e-mail.

We would welcome the opportunity to reconvene this group, to ensure that the concerns your raised have an impact on Home Office policies in relation to the RSSS. We also intend to follow up with the Home Office around the Memorandum of Understanding that they have been drafting around the RSSS and ensure that there is an opportunity for a collective response from the group on this.

Kind regards,

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

From: [REDACTED]
Sent: 02 October 2019 17:18
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: RSSS Follow-up

Hi [REDACTED]

Are you happy for me to confirm 15 October for a meeting?

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] london.gov.uk

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 30 September 2019 16:17
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS Follow-up

Works for me, thanks [REDACTED] [REDACTED] is this okay for you?

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 30 September 2019 15:55
To: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>;
[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>
Subject: RE: RSSS Follow-up

Great thanks [REDACTED] that works for me.

I'll just let [REDACTED] and [REDACTED] confirm that this definitely works for them too.

Thanks,

██████████
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk

██████████ london.gov.uk

From: ██████████ (PILC) <██████████ pilc.org.uk>

Sent: 30 September 2019 14:26

To: ██████████ <██████████ london.gov.uk>; ██████████ <██████████ london.gov.uk>; ██████████
██████████ <██████████ london.gov.uk>; ██████████ (PILC) <██████████ lambethlawcentre.org>

Subject: Re: RSSS Follow-up

Hi ██████████

██████████ & I could meet on 15 October 2-3pm. Can we please go for that date?

Thanks for letting us know about the note from the roundtable.

All best,

██████████ | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

██████████ pilc.org.uk | <http://www.pilu.org.uk/>

Office: ██████████ Mob: ██████████



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From: ██████████ <██████████ london.gov.uk>

Sent: 30 September 2019 10:32

To: ██████████ (PILC) <██████████ pilc.org.uk>; ██████████ <██████████ london.gov.uk>;

[REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Subject: RE: RSSS Follow-up

Hi all,

The following dates are currently free for [REDACTED] [REDACTED] and me:

7 October 4.30 – 5.30pm

15 October 2 – 3pm

22 October 11.30 – 12.30pm

[REDACTED] and [REDACTED] can you let me know when would work for you to come in?

Just for reference, the note from the roundtable will be circulated this week too.

Thanks,

[REDACTED] [REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED]@london.gov.uk

From: [REDACTED] [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Sent: 11 September 2019 15:24

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>; [REDACTED]
[REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>; [REDACTED] [REDACTED]
<[REDACTED]@london.gov.uk>

Subject: Re: RSSS Follow-up

P.S. Please could you update your email addresses for PILC staff as these have recently changed to

[REDACTED]@pilc.org.uk
[REDACTED]@pilc.org.uk

Thanks!

[REDACTED] [REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED]@pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]

[REDACTED] [REDACTED]

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From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Sent: 11 September 2019 15:20

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>; [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] (PILC) <[REDACTED]@lambethlawcentre.org>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Re: RSSS Follow-up

Hi [REDACTED]

Thanks for this. A meeting would be good - please could you suggest some dates. My working days are Mon, Wed, Thur so it would be ideal if the meeting could take place on one of these days.

It would be great if [REDACTED] were able to attend as well as it would be helpful to hear the Housing and Land team's perspective on the RSSS & related issues.

We'll wait to hear from you.

Very best,

[REDACTED]

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED] [pilc.org.uk](mailto:[REDACTED]@pilc.org.uk) | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: [REDACTED]

[REDACTED]

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From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 10 September 2019 12:28
To: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS Follow-up

Hi [REDACTED]

Hope you're well.

Unfortunately the minutes will be published as normal in October – the next meeting is the 31st October so they should be online shortly afterwards.

I'm still chasing the Home Office on the note from the roundtable, but hoping to have this with attendees soon. It would be great to meet and discuss this and next steps with you sometime soon. [REDACTED] cc'd has also recently joined our team with a focus on legal advice so would be good for her to join us.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Sent: 04 September 2019 10:48
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Subject: Re: RSSS Follow-up

Dear [REDACTED] and [REDACTED]

Following up on my email below I was hoping to find the minutes of the last NNSR Task Force Meeting from May 2019 published.

Could you please confirm if/when it may be done?

Thanks,

[REDACTED]

[REDACTED] [REDACTED]

Development Lead

m: [REDACTED]

<http://www.pilc.org.uk/>

Public Interest Law Centre

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From: [REDACTED] <[REDACTED]@london.gov.uk>
Date: Monday, 15 July 2019 at 16:36
To: "[REDACTED] (Lambeth)" <[REDACTED]@lambethlawcentre.org>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS Follow-up

which is planned for October. [REDACTED] team are looking into agreeing these digitally so that we can get them published asap in light of the meeting on the 25th. We will send you the link as soon as they are published.

[REDACTED]

From: [REDACTED]
Sent: 02 October 2019 16:40
To: [REDACTED]
Subject: RE: RSSS
Attachments: 2019-09-26 GLA letter RSSS.docx

Follow Up Flag: Follow up
Flag Status: Completed

Sorry I also haven't mentioned derogation but would add the following to the last paragraph:

'As mentioned in the attached letter, the Government has taken the decision to temporarily suspend derogation, meaning that statutory restrictions have been suspended to enable rough-sleeping EEA nationals to access homelessness services for a limited time. We are intending to seek more information on how this will operate and what opportunity exists for this to be extended further than a short-term period. We would be keen to connect up with civil society partners to discuss this in more detail going forwards and ensure that we are able to work jointly to convey concerns to Government'.

I've also attached the letter with Brandon Lewis cc'ed, let me know if there's any issues with that.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED]
Sent: 02 October 2019 16:05
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RSSS

Hi both, I've begun drafting the e-mail but I just wanted to know how much information we want to provide on the 250k and CMF and also what further actions we want to commit to at the moment in terms of engagement with other stakeholders?

Dear all,

Thanks to those of you that attended the MRAP meeting on the RSSS at City Hall in June. We found it incredibly useful for understanding the service and creating an opportunity for stakeholders to raise their concerns about risks associated with the RSSS.

Concerns were raised in this meeting about the data shared with the Home Office on rough sleepers and whether this would be used for enforcement action, the use of Public Task for data rather than informed consent and the lack of concurrent access to independent immigration advice that would provide meaningful support for those from a migrant background that are rough sleeping.



The GLA has reiterated the Mayor's position that enforcement is not a solution to rough sleeping and our services will have no part in it. The GLA will continue to be clear that it cannot support any approach that victimises people sleeping rough.

As follow up from this meeting, James Murray (Deputy Mayor for Housing and Residential Development) and Debbie Weekes-Bernard (Deputy Mayor for Social Integration, Social Mobility and Community Engagement) have written to Robert Jenrick, the Secretary of State for Housing, Communities and Local Government, as well as Brandon Lewis in the Cabinet Office, to outline concerns about the RSSS and its connection to immigration enforcement activities. The Deputy Mayors have offered to meet with the Ministers to discuss concerns about the pressures faced by organisations supporting non-UK rough sleepers, as well as the recommendations they have made to reverse changes to welfare entitlements for EEA nationals, prioritise timely and high-quality decision making for immigration cases and increase funding for employment services for non-UK nationals. You can see the letter attached to this e-mail.

We are also keen to continue working with Government and civil society stakeholders to ensure that the RSSS operates in a way that supports the needs of rough sleepers, rather than exposing them to greater harm. We are proposing the drafting of a Memorandum of Understanding to ensure that the RSSS operates more appropriately.

...
TBC

Thanks

 
Senior Project Co-ordinator (Immigration)

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 [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

From: [REDACTED]
Sent: 02 October 2019 10:26
To: [REDACTED]
Subject: RE: Final letter

Perfect thanks I obviously knew that hence my delay! Thanks [REDACTED]

Sent from [Mail](#) for Windows 10

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Wednesday, October 2, 2019 10:22:20 AM
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Final letter
No worries, [REDACTED] I think [REDACTED] is just finalising the copy so we'll have this with you this afternoon to send out, and a draft email for the roundtable asap ☺

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 01 October 2019 19:34
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Final letter

Thanks both, sorry a bit of a ridiculously busy day but will arrange for this to be sent out tomorrow. Thanks [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 01 October 2019 09:02
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Final letter

Thank you! I think we can just cc. it to Brandon Lewis, we normally just make a note at the end of the letter, I'll see if I can find an example...

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 01 October 2019 08:16:07
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Final letter

Hi both,

See attached for the final letter with today's date and the signatures. I've just put Robert Jenrick on there as I wasn't sure if you wanted a separate copy for Brandon Lewis, or to stick his name on this letter. He only has a parliamentary address:

Rt Hon Brandon Lewis
Minister without Portfolio (Cabinet Office)
House of Commons

London
SW1A 0AA

I'm in meetings all day, but I will have time in the evening to put together a paragraph for the attendees of the RSSS meeting, which I'll get over to you both along with the final minutes.

Thanks,

[REDACTED] [REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED]
Sent: 27 September 2019 14:04
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks, I thought as much but wanted to double check!

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] london.gov.uk

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 27 September 2019 14:02
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

It normally has to be Sadiq for Home Sec/Secretaries of State, so I think better that this is just ministers for now

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 27 September 2019 14:01
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks [REDACTED] I will copy in [REDACTED]

[REDACTED] I think Brandon Lewis is fine, I was also wondering if we should send it to Priti Patel?

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk
[REDACTED] london.gov.uk

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 27 September 2019 13:48
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service - civil society engagement, next steps

Hi both, [REDACTED] is off so [REDACTED] is covering as James PA and yes going to Robert Jenrick and I'll also send it to the senior civil servants his end.

Thanks [REDACTED]

On 27 Sep 2019, at 12:24, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Thanks, [REDACTED] who is James' PA?

I presume it's going to Robert Jenrick at MHCLG?

We're absent an immigration minister, but we could copy to Brandon Lewis? What do you think,
[REDACTED]

Rt Hon Robert Jenrick MP

Secretary of State for Housing, Communities and Local Government
Ministry of Housing, Communities and Local Government
4th Floor, Fry Building
2 Marsham Street
London SW1P 4DF
[REDACTED]@communities.gov.uk

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 27 September 2019 08:18
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks both, I'm just waiting on a signature from James's office and then it just needs the names of the respective people you're sending it on to.

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

[London.gov.uk](https://www.london.gov.uk)
[REDACTED]@london.gov.uk

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 26 September 2019 20:18

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]
<[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Yep happy to send it out tomorrow can you send me over a clean copy and I'll send it out tomorrow and cc: James and Debbie and all of us. I'll then forward over to Alison and [REDACTED] and other over at MHCLG.

Thanks

[REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 26 September 2019 18:02

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Brilliant, so glad this can now be sent! This can just come from an officer email address, [REDACTED] perhaps you're best place to send this tomorrow, with Debbie and James in copy?

We can then forward to Alison and [REDACTED] at the Home Office, and circulate a copy next week with the draft minutes to attendees of the roundtable.

[REDACTED] could you also look in diaries and reply to [REDACTED] and [REDACTED] about a meeting with the three of us? Perhaps we can use this meeting to discuss our plans around advice in a little more detail?

Best wishes,

[REDACTED]

From: [REDACTED] [REDACTED]

Sent: 26 September 2019 17:33

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Not sure who we want the letter to be sent from by the way? Do we want it to go from Debbie/James/either?

Thanks,

[REDACTED] [REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

[London.gov.uk](https://www.london.gov.uk)

[REDACTED]@london.gov.uk

From: [REDACTED]
Sent: 26 September 2019 17:33
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi both,

Please see the final version attached. Will you be able to get the signatures to me by around midday tomorrow so that we can schedule the letter to go out?

Thanks,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

london.gov.uk
[REDACTED]@london.gov.uk

From: [REDACTED]
Sent: 26 September 2019 17:29
To: James Murray <[REDACTED]@london.gov.uk>; Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Perfect, thanks James. I'll get the signatures in place through [REDACTED] and [REDACTED]

Thanks all,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

london.gov.uk
[REDACTED]@london.gov.uk

From: James Murray <[REDACTED]@london.gov.uk>
Sent: 26 September 2019 17:22
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks [REDACTED] – I've made a few amendments in the attached, then fine by me to be sent.

James

From: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Sent: 26 September 2019 13:56
To: [REDACTED] <[REDACTED]@london.gov.uk>; James Murray
<[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi [REDACTED]

Thanks for making those changes – the letter looks great

All the best
Debbie

Dr Debbie Weekes-Bernard
Deputy Mayor, Social Integration, Social Mobility & Community Engagement
MAYOR OF LONDON
City Hall, The Queen's Walk, London SE1 2AA
0207 983 [REDACTED]

[London.gov.uk](https://www.london.gov.uk)
[REDACTED]@london.gov.uk

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 26 September 2019 12:18
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray
<[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks Debbie,

I have tweaked the wording on derogation to make it more accessible, please let me know if that is clearer.

James, can you please let me know if you are happy for the attached letter to go out with your signature?

All the best,

[REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

[London.gov.uk](http://london.gov.uk)

[REDACTED] london.gov.uk

From: Debbie Weekes-Bernard <[REDACTED] london.gov.uk>

Sent: 26 September 2019 12:02

To: [REDACTED] <[REDACTED] london.gov.uk>

Cc: [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED] london.gov.uk>; Social Integration Managers

<[REDACTED] london.gov.uk>

Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi [REDACTED]

Have made some tweaks to the letter but otherwise all looks good

Lots of thanks for drafting

All the best

Debbie

Dr Debbie Weekes-Bernard

Deputy Mayor, Social Integration, Social Mobility & Community Engagement

MAYOR OF LONDON

City Hall, The Queen's Walk, London SE1 2AA

[REDACTED]

[London.gov.uk](http://london.gov.uk)

[REDACTED] london.gov.uk

From: [REDACTED] <[REDACTED] london.gov.uk>

Sent: 26 September 2019 09:56

To: Debbie Weekes-Bernard <[REDACTED] london.gov.uk>

Cc: [REDACTED] <[REDACTED] london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED] london.gov.uk>; Social Integration Managers

<[REDACTED] london.gov.uk>

Subject: FW: Rough Sleeping Support Service - civil society engagement, next steps

FYI

[REDACTED] [REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

[London.gov.uk](http://london.gov.uk)

[REDACTED] london.gov.uk

From: [REDACTED]
Sent: 23 September 2019 15:11
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi all,

In light of the recent DHCLG announcement on the cold weather fund for EEA nationals, we have updated the follow up letter to the Minister to include information on the fund and reiterate our concerns.

Debbie and James, it would be great if you can have a look through and confirm that you are happy for the letter to go out. We have received confirmation from the Home Office that the notes from the GLA meeting with the HO and voluntary orgs will be sent out soon. We are hoping to get this letter out before the notes are circulated, as it will help to demonstrate that we are being proactive in mobilising around this issue.

All the best,

[REDACTED]
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

[London.gov.uk](https://www.london.gov.uk)
[REDACTED]@london.gov.uk

[REDACTED]@london.gov.uk

From: [REDACTED]
Sent: 23 August 2019 15:55
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

Please find an updated copy of the letter, incorporating feedback for this to be shorter and for the meeting invite to link to the Minister's previous correspondence.

Do let me know if you're happy with this.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 15 August 2019 15:16
To: [REDACTED] <[REDACTED]@london.gov.uk>; Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

Thank you for your time this afternoon, it was really useful to discuss this in detail and agree to next steps.

Please find attached a draft letter to ministers for your clearance. [REDACTED] could you tweak the final paragraph so that the invite to the meeting links to previous correspondence as agreed (I haven't seen the reply).

Other agreed actions:

- **Debbie/James** to follow-up with David Bellamy/Nick Bowes to reiterate how integral the CMF funded post is to be able to deliver commitments and to rebuild trust with the sector especially given that there is a lot of external expectation on this post/programme.
- **Debbie/James** to agree the draft social media lines (see below) so these can be deployed quickly when this issue is next in the spotlight so the Mayor's position can better heard by the sector.
- **Debbie/James** to clear the Controlling Migration Fund (CMF) "Life Off the Streets" programme update (see attached), circulation dependent on CMF team's response and clearance to recruit post. Any reporting on this programme to the CMF team will be shared through the new governance arrangements to provide transparency to the sector.
- [REDACTED] to draft a letter to borough leaders outlining the CMF "Life Off the Streets" programme and reiterating the Mayor's position that enforcement is not a solution to rough sleeping. Circulation dependent on CMF team's response and clearance to recruit post
- [REDACTED] to share draft decision document around Access to Justice Programme with [REDACTED] and to consider how the £250k can align with this work and potentially be incorporated into

the same decision. [REDACTED] to arrange introductory meeting with new Insecure Status Coordinator in September to take forward next steps.

- [REDACTED] to follow-up with Bloomberg Associates to clarify the outputs from their visit

Draft social media lines

- (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Please let me know if I've missed anything.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 09 August 2019 12:32

To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>

Cc: Social Integration Managers <[REDACTED]@london.gov.uk>;

ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-

Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>;

Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>;

[REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi Debbie,

James and yourself are due to meet next Thursday to talk about CMF and other joint pieces of working so we can make sure that we cover the below when we meet as the first point on the agenda.

Thanks

[REDACTED]

From: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>

Sent: 09 August 2019 12:24

To: [REDACTED] <[REDACTED]@london.gov.uk>; James Murray

<[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers

<[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy
<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;
<[REDACTED]@london.gov.uk>; <[REDACTED]@london.gov.uk>; Rickardo Hyatt
<[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
<[REDACTED]@london.gov.uk>

Subject: Re: Rough Sleeping Support Service - civil society engagement, next steps

Thanks for this really useful note [REDACTED] I'm happy with the suggestions outlined in your email.

James are you happy with [REDACTED] proposals? Happy to organise a meeting if helpful

All the best
Debbie

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From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Friday, July 26, 2019 5:12:47 PM
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray
<[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy
<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt
<[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
<[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

As you're aware, yesterday the GLA hosted an engagement meeting with civil society organisations about the Home Office's Rough Sleeping Support Service. The purpose of the session was for the Home Office to provide information about the service and provide civil society organisations with the opportunity to raise risks and concerns directly with Home Office officials.

There were a number of concerns raised with the Home Office about the service, and a reiteration from some in the sector that the GLA should be stronger in its opposition to the Home Office's approach. Some of the comments made highlighted the risk that some of the civil society organisations consider the GLA to be in agreement with the current direction of travel – despite out attempts to make it clear that we have significant reservations and have consistently raised our concerns with the Home Office, this has not yet landed. It is therefore important for the Mayor and the GLA to redouble efforts to make this position clear.

Most people in the room were grateful of the opportunity to have a collective conversation, and made some specific recommendations to the Home Office on how they could improve their work to better meet the needs of non-UK national rough sleepers that we'd like to pursue.

As such, both [REDACTED] and I would recommend that we take the following steps:

- Prioritise sharing a note of the meeting that holds the Home Office to account on its actions, including greater clarity on safeguarding hubs, the use of public task, and a draft of the MOU that would underpin this work.
- Write a joint-letter from yourselves to Local Authority Leaders that outlines the Controlling Migration Fund programme of work, announce the Mayor's increased investment in

independent immigration advice and a reiteration of the Mayor's position on enforcement not being a solution to rough sleeping, with a call for local authorities to join-us in this approach.

- Write a joint-letter from yourselves to the Minister, that sets out the Mayor's position that enforcement is not a solution to rough sleeping and:
 - o Reiterates the concerns raised by the migrant, advice and rough sleeping sectors in the meeting, including lack of independent immigration advice, concerns about data sharing without informed consent, concerns about the implications of 'public task' being used, concerns about the impact of client-trust in outreach services
 - o Announces £250k investment in legal advice for rough sleepers (*n.b.* the decision on this is not yet drafted so we will have be measured on the wording and agree with executive directors), calling on the Government to use the £5m funding from their rough sleeping strategy to provide long-term and holistic funding commitments to the immigration advice sector.
 - o Reiterate a call for a meeting to discuss this as a matter of urgency – highlighting the context of Brexit
- Put out a public statement from the Mayor referring to the above, *e.g.* : (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Further to this, the housing team now have funding confirmed through the Controlling Migration Fund (CMF) programme. We recommend that:

- We jointly agree rebranding the programme (which we've been clear from the outset will have no part in any enforcement activity) to remove the language of 'controlling migration', and put this under the rough sleeping services brand of 'Life off the Streets'.
- The post recruited to lead this work should sit jointly between the housing and social integration teams and will be the nominated lead on all communications with the Home Office related to non-UK national rough sleepers to ensure joint-oversight. Our teams will jointly draft the job spec, and jointly lead recruitment. This post-holder should have extensive experience from working within the migrant/advice sector.

Please let me know if you have any questions about this proposed approach.

Kind regards,





Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 

[REDACTED]

From: [REDACTED]
Sent: 27 September 2019 12:29
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service (RSSS)

Hi [REDACTED]

Yes, the tracked changes were from the Home Office, so please just check that these make sense and then tidy up.

I'll forward you the chain, let's wait until Monday to circulate though to ensure the letter is sent/received by ministers first. I think we should also reference the derogation in a little more detail to provide transparency on this.

Could you draft something and share with me and [REDACTED] for clearance? We had a lot of senior clearance on communication to this group in light of the context so just need to ensure everyone is happy with the wording and aware of the communication. [REDACTED] may also want sight given she chaired the meeting too.

Best wishes,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 27 September 2019 09:27
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service (RSSS)

Hi [REDACTED]

I had another look through the minutes and they seem fine, there's just a few track changes that still need accepting. Did you want me to tidy it up and send them out to the group? I'm happy to do so. You have likely forwarded me the e-mail with contacts of the attendees at some point, but please could you send me this so that I have the addresses of who to send them to?

Thanks,

[REDACTED]

Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 25 September 2019 17:07
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service (RSSS)

Hi [REDACTED]

We're really keen to get Debbie's sign-off on this as soon as possible this week, so we can circulate the note of the meeting to attendees with some tangible action being taken by the GLA.

The housing team have asked [REDACTED] to chase James on this, see below. Could you flag to Debbie too?

Both Debbie and James were happy with the purpose of the letter when we met, so it's just for them to agree the wording and add their signatures.

I've copied in [REDACTED] who you haven't had the chance to meet properly yet, but she's newly appointed to lead on our advice and insecure immigration status work!

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 24 September 2019 12:29
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service (RSSS)

Hi [REDACTED]

I know that James is crazy busy at conference but could you give him a little nudge on the letter (attached email) as would be good to get the minutes out and as [REDACTED] mentions would be good to make reference to the letter when she sends out the minutes to once again reiterate the Mayor position in this area.

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 24 September 2019 12:06
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>
Subject: Rough Sleeping Support Service (RSSS)

Hi all,

The Home Office have confirmed this note is an accurate minute of the meeting convened through MRAP to discuss the RSSS. I'm keen to get this out asap to attendees, but would like to do so with reference to the letter. We're still waiting for final approval from James and Debbie. [REDACTED] sent a reminder yesterday along with an updated draft – is there anything more we can do to chase on this?

Do we also want to share with attendees the new £250k on immigration advice for rough sleepers? We've done so ahead of a decision document being drafted on other work with ED approval. Happy to discuss.

Best wishes,

[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@homeoffice.gov.uk]
Sent: 24 September 2019 11:16
To: [REDACTED] <[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Subject: RE: Public task lines for check - RSSS minutes from MRAP

[REDACTED] and [REDACTED]

Sorry for the delay in responding things have been quite busy.

The attached is generally fine I have made a couple of track changes to clarify some points – otherwise it is good to go from a DP perspective.

[REDACTED]

[REDACTED] [REDACTED]

*Data Team
BICS Policy and International
Home Office, Floor 2 Peel
2, Marsham Street
London
SW1P 4DF*

[REDACTED]

From: [REDACTED] [REDACTED]
Sent: 20 September 2019 13:56
To: [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Cc: [REDACTED] <[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@homeoffice.gov.uk>; Irving [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Subject: Public task lines for check - RSSS minutes from MRAP

Dear [REDACTED]

Please find attached draft minutes from a stakeholder engagement Alison Samedi and I attended in late July about the Rough Sleeping Support Service. The stakeholders were mainly refugee and migrant groups and we should assume these minutes could be made public. We therefore need to ensure our wording is absolutely correct. Please

can you look at the lines about public task which I have highlighted in yellow and suggest rewording if/where appropriate?

Following that, please can the document be returned to [REDACTED] [REDACTED] [REDACTED] london.gov.uk at the GLA? It might make sense for it to be sent by Policy given Alison's prominent role at the meeting.

Alison indicated she doesn't need to clear it herself and is content as long as we have removed anything that could be used against us. [REDACTED] has been through it and I have too – [REDACTED] you may want to give it a final scan for safety.

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]

Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)
Tel: [REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 23 September 2019 13:09
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps
Attachments: 2019 09 23 DRAFT letter to Ministers re RSSS v.2 RP DE edits_.docx

Sorry [REDACTED] just made one further amendment to the attached could we use this version instead. Thanks [REDACTED]

From: [REDACTED]
Sent: 23 September 2019 11:29
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi [REDACTED]

Yes had a lovely weekend hope you did to.

Yes I have spoken to James a reasonable length on this and we are currently drafting a paper for him on this which we will obviously share once we have a draft in terms of what this might actually look like on the ground and what services we will provide and what services boroughs might. We are still awaiting an official email from MHCLG to confirm no enforcement in relation to this funding before we will push ahead with anything.

Just FYI [REDACTED] (the most senior civil servant in relation to housing) is in the process of requesting a meeting with James (I will also be attending) to discuss the derogation in more detail so I will let you and [REDACTED] know once we have a date and we can then work things out from there – I imagine that this will be a meeting covering a variety of housing issues so doubt if it would it make sense for it to be joint meeting with Debbie but I'll keep you in the loop.

Thanks
[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 23 September 2019 10:41
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi [REDACTED]

I hope you've had a good weekend! I have added to this letter to MHCLG in light of the recent announcement on the Cold Weather Fund, could you please look through it and let me know if you have any further edits? Then I can get it to Debbie and James for sign off. We were also wondering whether you'd had a chance to catch up with James about this in detail? It would be good to know how up to date he is when I request further sign off.

[REDACTED] has also received notice from the HO officials that were at the meeting in July that minutes will be circulated soon, so we will want to get this letter out soon in order to refer to it when speaking with third sector stakeholders.

Thanks,

██████████
Senior Project Co-ordinator (Immigration)

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA

London.gov.uk

██████████ [london.gov.uk](https://www.london.gov.uk)

From: ██████████
Sent: 23 August 2019 15:55
To: Debbie Weekes-Bernard <██████████ [london.gov.uk](https://www.london.gov.uk)>; James Murray <██████████ [london.gov.uk](https://www.london.gov.uk)>
Cc: Social Integration Managers <██████████ [london.gov.uk](https://www.london.gov.uk)>; ADCommunitiesandSocialPolicy <██████████ [london.gov.uk](https://www.london.gov.uk)>; Jeanette Bain-Burnett <██████████ [london.gov.uk](https://www.london.gov.uk)>; ██████████ <██████████ [london.gov.uk](https://www.london.gov.uk)>; Rickardo Hyatt <██████████ [london.gov.uk](https://www.london.gov.uk)>; Debra Levison <██████████ [london.gov.uk](https://www.london.gov.uk)>; ██████████ <██████████ [london.gov.uk](https://www.london.gov.uk)>; ██████████ <██████████ [london.gov.uk](https://www.london.gov.uk)>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

Please find an updated copy of the letter, incorporating feedback for this to be shorter and for the meeting invite to link to the Minister's previous correspondence.

Do let me know if you're happy with this.

Kind regards,

██████████
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 ██████████

From: ██████████
Sent: 15 August 2019 15:16
To: ██████████ <██████████ [london.gov.uk](https://www.london.gov.uk)>; Debbie Weekes-Bernard <██████████ [london.gov.uk](https://www.london.gov.uk)>; James Murray <██████████ [london.gov.uk](https://www.london.gov.uk)>
Cc: Social Integration Managers <██████████ [london.gov.uk](https://www.london.gov.uk)>; ADCommunitiesandSocialPolicy <██████████ [london.gov.uk](https://www.london.gov.uk)>; Jeanette Bain-Burnett <██████████ [london.gov.uk](https://www.london.gov.uk)>; ██████████ <██████████ [london.gov.uk](https://www.london.gov.uk)>; Rickardo Hyatt <██████████ [london.gov.uk](https://www.london.gov.uk)>; Debra Levison <██████████ [london.gov.uk](https://www.london.gov.uk)>; ██████████ <██████████ [london.gov.uk](https://www.london.gov.uk)>; ██████████ <██████████ [london.gov.uk](https://www.london.gov.uk)>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

Thank you for your time this afternoon, it was really useful to discuss this in detail and agree to next steps.

Please find attached a draft letter to ministers for your clearance. [REDACTED] could you tweak the final paragraph so that the invite to the meeting links to previous correspondence as agreed (I haven't seen the reply).

Other agreed actions:

- Debbie/James to follow-up with [REDACTED] Bellamy/Nick Bowes to reiterate how integral the CMF funded post is to be able to deliver commitments and to rebuild trust with the sector especially given that there is a lot of external expectation on this post/programme.
- Debbie/James to agree the draft social media lines (see below) so these can be deployed quickly when this issue is next in the spotlight so the Mayor's position can better heard by the sector.
- Debbie/James to clear the Controlling Migration Fund (CMF) "Life Off the Streets" programme update (see attached), circulation dependent on CMF team's response and clearance to recruit post. Any reporting on this programme to the CMF team will be shared through the new governance arrangements to provide transparency to the sector.
- [REDACTED] to draft a letter to borough leaders outlining the CMF "Life Off the Streets" programme and reiterating the Mayor's position that enforcement is not a solution to rough sleeping. Circulation dependent on CMF team's response and clearance to recruit post
- [REDACTED] to share draft decision document around Access to Justice Programme with [REDACTED] and to consider how the £250k can align with this work and potentially be incorporated into the same decision. [REDACTED] to arrange introductory meeting with new Insecure Status Coordinator in September to take forward next steps.
- [REDACTED] to follow-up with Bloomberg Associates to clarify the outputs from their visit

Draft social media lines

- (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Please let me know if I've missed anything.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 09 August 2019 12:32

To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>

Cc: Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy

<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;

[REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi Debbie,

James and yourself are due to meet next Thursday to talk about CMF and other joint pieces of working so we can make sure that we cover the below when we meet as the first point on the agenda.

Thanks

From: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Sent: 09 August 2019 12:24
To: [REDACTED] <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service - civil society engagement, next steps

Thanks for this really useful note [REDACTED] I'm happy with the suggestions outlined in your email.

James are you happy with [REDACTED] proposals? Happy to organise a meeting if helpful

All the best
Debbie

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From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Friday, July 26, 2019 5:12:47 PM
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

As you're aware, yesterday the GLA hosted an engagement meeting with civil society organisations about the Home Office's Rough Sleeping Support Service. The purpose of the session was for the Home Office to provide information about the service and provide civil society organisations with the opportunity to raise risks and concerns directly with Home Office officials.

There were a number of concerns raised with the Home Office about the service, and a reiteration from some in the sector that the GLA should be stronger in its opposition to the Home Office's approach. Some of the comments made highlighted the risk that some of the civil society organisations consider the GLA to be in agreement with the current direction of travel – despite our attempts to make it clear that we have significant reservations and have consistently raised our concerns with the Home Office, this has not yet landed. It is therefore important for the Mayor and the GLA to redouble efforts to make this position clear.

Most people in the room were grateful of the opportunity to have a collective conversation, and made some specific recommendations to the Home Office on how they could improve their work to better meet the needs of non-UK national rough sleepers that we'd like to pursue.

As such, both [REDACTED] and I would recommend that we take the following steps:

- Prioritise sharing a note of the meeting that holds the Home Office to account on its actions, including greater clarity on safeguarding hubs, the use of public task, and a draft of the MOU that would underpin this work.
- Write a joint-letter from yourselves to Local Authority Leaders that outlines the Controlling Migration Fund programme of work, announce the Mayor's increased investment in independent immigration advice and a reiteration of the Mayor's position on enforcement not being a solution to rough sleeping, with a call for local authorities to join-us in this approach.
- Write a joint-letter from yourselves to the Minister, that sets out the Mayor's position that enforcement is not a solution to rough sleeping and:
 - o Reiterates the concerns raised by the migrant, advice and rough sleeping sectors in the meeting, including lack of independent immigration advice, concerns about data sharing without informed consent, concerns about the implications of 'public task' being used, concerns about the impact of client-trust in outreach services
 - o Announces £250k investment in legal advice for rough sleepers (**n.b.** the decision on this is not yet drafted so we will have to be measured on the wording and agree with executive directors), calling on the Government to use the £5m funding from their rough sleeping strategy to provide long-term and holistic funding commitments to the immigration advice sector.
 - o Reiterate a call for a meeting to discuss this as a matter of urgency – highlighting the context of Brexit
- Put out a public statement from the Mayor referring to the above, e.g. : (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Further to this, the housing team now have funding confirmed through the Controlling Migration Fund (CMF) programme. We recommend that:

- We jointly agree rebranding the programme (which we've been clear from the outset will have no part in any enforcement activity) to remove the language of 'controlling migration', and put this under the rough sleeping services brand of 'Life off the Streets'.
- The post recruited to lead this work should sit jointly between the housing and social integration teams and will be the nominated lead on all communications with the Home Office related to non-UK national rough sleepers to ensure joint-oversight. Our teams will jointly draft the job spec, and jointly lead recruitment. This post-holder should have extensive experience from working within the migrant/advice sector.

Please let me know if you have any questions about this proposed approach.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 19 September 2019 18:00
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - civil society engagement

Really appreciated, thanks [REDACTED]

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Sent: 19 September 2019 16:38
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement

[REDACTED]

I'm hoping to get minutes back to you by the end of this week.

[REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED]@homeoffice.gov.uk
Tel: [REDACTED]

From: [REDACTED]
Sent: 13 September 2019 09:45
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement

Hi [REDACTED]

I apologise again for the delay here. Staff are facing tremendous pressures at the moment in a number of critical areas. Given the fact the minutes are comprehensive and detailed (near verbatim), it is such a sensitive topic, and we must assume others will put them in the public domain, we need to ensure AS clears the format and the content. Had the minutes been in a different format we *might* have been able to seek clearance elsewhere but we can't do that in this case.

I understand this has a knock-on effect for you managing the MRAP members, who may question the time it is taking, and I hope they can understand the strain we're under at the moment.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion

E: [REDACTED] [REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)
Tel: [REDACTED] [REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 06 September 2019 14:33
To: [REDACTED] [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement
Importance: High

Hi [REDACTED]

I know next week is your first week back at work, but I'd really appreciate an update on this at your earliest convenience.

Kind regards,

From: [REDACTED] [REDACTED]
Sent: 23 August 2019 16:05
To: [REDACTED] [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement

Hi [REDACTED]

We're really keen to circulate this note as soon as possible, do you have an update for us yet on this?

Best wishes,

From: [REDACTED] [REDACTED]
Sent: 15 August 2019 15:24
To: [REDACTED] [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement

Hi [REDACTED]

Just checking whether you've been able to review the minutes for accuracy yet, very keen to get these out as soon as possible this week.

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

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City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Sent: 09 August 2019 16:04
To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement

Dear [REDACTED]

Many thanks for hosting the meeting and putting everything in place for the discussion, especially on the hottest day of the year. I know the amount of preparation these things require.

I will review the note and secure senior clearance. Please do not share the note until we have responded given this will be in the public domain and is a sensitive topic. We'll be back in touch next week.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED] [REDACTED]@homeoffice.gov.uk
Tel: [REDACTED] [REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 09 August 2019 09:50
To: [REDACTED] [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>
Subject: Rough Sleeping Support Service - civil society engagement
Importance: High

Dear [REDACTED]

Thank you for your, Alison's and MHCLG colleagues' time attending this meeting. It was a really useful opportunity for our stakeholders and we're keen to follow up with them to ensure that they know their voices have been heard.

Please find attached a draft minute of the meeting, this has been cleared by the chair but we'd like to check this with you for accuracy on Home Office statements/responses before we circulate to attendees.

We would like to circulate this on Thursday 15th, so please do track any changes/raise any comments before then so they can be resolved.

If you're able to fulfil any of the actions in terms of sharing/linking to documents that would also be welcome.

Thanks so much.

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

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[REDACTED]

From: Debbie Weekes-Bernard
Sent: 11 September 2019 13:35
To: [REDACTED]
Cc: ADCommunitiesandSocialPolicy; Jeanette Bain-Burnett; Social Integration Managers; [REDACTED]
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks for this [REDACTED] really helpful – will send this out today

Dr Debbie Weekes-Bernard

Deputy Mayor for Social Integration, Social Mobility and Community Engagement | **Greater London Authority** | City Hall, The Queen's Walk, London SE1 2AA | tel: 020 [REDACTED] | email: [REDACTED] [london.gov.uk](mailto:[REDACTED]@london.gov.uk)

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 10 September 2019 13:21
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Cc: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi Debbie,

As discussed, here is some text you can use to help secure agreement for this post:

The GLA is due to receive £3.3m of external funding from the Controlling Migration Fund to provide new mayoral services to support a sustainable route off the streets for non-UK national rough sleepers. Part of this work is to improve strategic oversight and coordination, with a new fixed term post jointly reporting to the rough sleeping and social integration teams to oversee the programme of work and establish new governance arrangements specifically focused on non-UK national rough sleepers.

Both teams see this post as a crucial to providing the capacity to deliver the £3.3m programme and to embedding immigration expertise in our approach to rough sleeping. As you'll be aware this is a very high profile area of work with a high degree of scrutiny, particularly in the current climate. The social integration team have specifically advocated for this post to help improve relationships with the migrant sector in relation to rough sleeping.

I understand that there is currently a hold on new posts being created, but I wanted to escalate this to see whether an exception can be made.

[REDACTED]
Principal Policy Officer – Migration and Refugees

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City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 06 September 2019 15:18
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Cc: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie,

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[REDACTED]

Kind regards,

[Information out of scope of request]

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]
Sent: 23 August 2019 15:55
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

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<[REDACTED]@london.gov.uk>
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Get [Outlook for iOS](#)

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Sent: Friday, July 26, 2019 5:12:47 PM
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<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;
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As such, both [REDACTED] and I would recommend that we take the following steps:

- Prioritise sharing a note of the meeting that holds the Home Office to account on its actions, including greater clarity on safeguarding hubs, the use of public task, and a draft of the MOU that would underpin this work.
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Please let me know if you have any questions about this proposed approach.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: Social Integration Managers
Sent: 09 September 2019 16:18
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps
Attachments: [REDACTED]

[REDACTED]

[Redacted information out of scope]

[REDACTED]

Social Integration Managers, Communities and Social Policy Unit

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
Tel: [REDACTED]

London.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

#londonisopen

Read [All of us: The Mayor's Strategy for Social Integration](#), launched [REDACTED] 2018.

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 09 September 2019 11:15
To: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - civil society engagement, next steps

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Sent: 06 September 2019 18:23
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi [REDACTED]

[REDACTED]

With regards to the CM post I wasn't able to speak with [REDACTED] Bellamy prior to going on leave and haven't spoken with Nick about this since returning. Not sure whether James has been able to but can ensure I pick this up with Nick the next time I see him

All the best
Debbie

Dr Debbie Weekes-Bernard

Deputy Mayor for Social Integration, Social Mobility and Community Engagement | **Greater London Authority** | City Hall, The Queen's Walk, London SE1 2AA | tel: [REDACTED] | email: [REDACTED]@london.gov.uk

From: [REDACTED]

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Tel: 020 7983 [REDACTED]

From: [REDACTED]

Sent: 23 August 2019 15:55

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<[REDACTED]@london.gov.uk>

Cc: Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy

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Please let me know if you have any questions about this proposed approach.

Kind regards,

[Redacted Signature]

[Redacted Name]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [Redacted]

[REDACTED]

From: [REDACTED]
Sent: 06 September 2019 16:09
To: Debbie Weekes-Bernard
Cc: Social Integration Managers; [REDACTED]; [REDACTED]
Subject: London Strategic Migration Partnership (LSMP) - 11th September, 14.00 - 16.00
Attachments: 20190911 LSMP Chair's Brief FINAL.DOCX

Dear Debbie,

Please find attached your briefing for the London Strategic Migration Partnership. We have time in the diary to discuss this further on Monday, and happy to answer any questions you have.

Best wishes,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

To: Debbie Weekes-Bernard, Deputy Mayor

From: [REDACTED] [REDACTED] Social Integration Team, Communities and Social Policy

Date: 11/09/2019

Re: Chairing the London Strategic Migration Partnership meeting on 11 September 2019 (14.00 – 16.00, Committee Room 3, City Hall).

[REDACTED]

□ □ □ □ □

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6. AOB	15.45
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10 of 10

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Age Group	Percentage
18-24	85%
25-34	75%
35-44	65%
45-54	55%
55-64	45%
65-74	35%
75-84	25%
85+	10%

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

(b) (5) DPP [REDACTED] (b)(5) ACP



[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[illegible]

15:45 – 16:00 AOB

- **Rough Sleeping** and [REDACTED] will likely return to the partnership as key updates at the next meeting.
- [REDACTED]
- If prompted, you may also wish to note the serious concerns raised by our partners regarding the Rough Sleeping Support Service. The Mayor's position is that enforcement is not a solution to rough sleeping and GLA commissioned services will

have no part in it. You'll be writing to the Minister to outline these concerns in due course.

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 06 September 2019 14:07
To: Social Integration Managers
Subject: 20190911 LSMP Chair's Brief DRAFT.docx
Attachments: 20190911 LSMP Chair's Brief DRAFT.docx

Hi [REDACTED]

Draft briefing attached for your review – apologies it is later than planned.

Please let me know your thoughts.

Best wishes,

[REDACTED]

[REDACTED]

From: Debra Levison
Sent: 23 August 2019 15:42
To: [REDACTED]
Cc: [REDACTED] Social Integration Managers
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks [REDACTED] Agree that if we're going to include the feedback from partners, it's difficult to shorten it further. Do you want to run it past James and Debbie?

Debra

Debra Levison

Head of Housing Programmes and Services
GREATERLONDONAUTHORITY
Union Street, London SE1 0LL
020 7983 [REDACTED] | +44 7795 [REDACTED]

london.gov.uk

[REDACTED]@london.gov.uk

My pronouns are: she/her

From: [REDACTED]
Sent: 23 August 2019 15:17
To: Debra Levison <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi Debra,

Thank you, I've done my best to cut this down. It's still a little over a page but I'm reluctant to cut out much more of the detail.

Do let me know if you're happy with this.

Best wishes,

[REDACTED]

From: Debra Levison
Sent: 16 August 2019 14:09
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

[REDACTED]

██████████ on leave for a week after today, so would you mind tweaking the letter. JB's letter – attached – wasn't directly in response to the NNSR Taskforce letter. It was prompted by the Observer article. Also, James would like the letter to be fairly brief (to fit on one side), so could you also cut it down slightly.

I've made a few small edits to it – revised version attached.

Many thanks.

Debra

Debra Levison

Head of Housing Programmes and Services

GREATERLONDONAUTHORITY

Union Street, London SE1 0LL

020 7983 ██████████ | +44 7795 ██████████

london.gov.uk

██████████ london.gov.uk

My pronouns are: she/her

From: ██████████
Sent: 15 August 2019 15:16
To: ██████████ <██████████@london.gov.uk>; Debbie Weekes-Bernard <██████████@london.gov.uk>; James Murray <██████████@london.gov.uk>
Cc: Social Integration Managers <██████████@london.gov.uk>; ADCommunitiesandSocialPolicy <██████████@london.gov.uk>; Jeanette Bain-Burnett <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>; Rickardo Hyatt <██████████@london.gov.uk>; Debra Levison <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>; ██████████ <██████████@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

Thank you for your time this afternoon, it was really useful to discuss this in detail and agree to next steps.

Please find attached a draft letter to ministers for your clearance. ██████████ could you tweak the final paragraph so that the invite to the meeting links to previous correspondence as agreed (I haven't seen the reply).

Other agreed actions:

- **Debbie/James** to follow-up with ██████████ Bellamy/Nick Bowes to reiterate how integral the CMF funded post is to be able to deliver commitments and to rebuild trust with the sector especially given that there is a lot of external expectation on this post/programme.
- **Debbie/James** to agree the draft social media lines (see below) so these can be deployed quickly when this issue is next in the spotlight so the Mayor's position can better heard by the sector.
- **Debbie/James** to clear the Controlling Migration Fund (CMF) "Life Off the Streets" programme update (see attached), circulation dependent on CMF team's response and clearance to recruit post. Any reporting on this programme to the CMF team will be shared through the new governance arrangements to provide transparency to the sector.
- ██████████ to draft a letter to borough leaders outlining the CMF "Life Off the Streets" programme and reiterating the Mayor's position that enforcement is not a solution to rough sleeping. Circulation dependent on CMF team's response and clearance to recruit post

- [REDACTED] to share draft decision document around Access to Justice Programme with [REDACTED] and to consider how the £250k can align with this work and potentially be incorporated into the same decision. [REDACTED] to arrange introductory meeting with new Insecure Status Coordinator in September to take forward next steps.
- [REDACTED] to follow-up with Bloomberg Associates to clarify the outputs from their visit

Draft social media lines

- (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Please let me know if I've missed anything.

Kind regards,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 09 August 2019 12:32
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi Debbie,

James and yourself are due to meet next Thursday to talk about CMF and other joint pieces of working so we can make sure that we cover the below when we meet as the first point on the agenda.

Thanks

[REDACTED]

From: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Sent: 09 August 2019 12:24
To: [REDACTED] <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>

Subject: Re: Rough Sleeping Support Service - civil society engagement, next steps

Thanks for this really useful note [REDACTED] I'm happy with the suggestions outlined in your email.

James are you happy with [REDACTED] proposals? Happy to organise a meeting if helpful

All the best

Debbie

Get [Outlook for iOS](#)

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: Friday, July 26, 2019 5:12:47 PM

To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray

<[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers

<[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy

<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;

[REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

As you're aware, yesterday the GLA hosted an engagement meeting with civil society organisations about the Home Office's Rough Sleeping Support Service. The purpose of the session was for the Home Office to provide information about the service and provide civil society organisations with the opportunity to raise risks and concerns directly with Home Office officials.

There were a number of concerns raised with the Home Office about the service, and a reiteration from some in the sector that the GLA should be stronger in its opposition to the Home Office's approach. Some of the comments made highlighted the risk that some of the civil society organisations consider the GLA to be in agreement with the current direction of travel – despite our attempts to make it clear that we have significant reservations and have consistently raised our concerns with the Home Office, this has not yet landed. It is therefore important for the Mayor and the GLA to redouble efforts to make this position clear.

Most people in the room were grateful of the opportunity to have a collective conversation, and made some specific recommendations to the Home Office on how they could improve their work to better meet the needs of non-UK national rough sleepers that we'd like to pursue.

As such, both [REDACTED] and I would recommend that we take the following steps:

- Prioritise sharing a note of the meeting that holds the Home Office to account on its actions, including greater clarity on safeguarding hubs, the use of public task, and a draft of the MOU that would underpin this work.
- Write a joint-letter from yourselves to Local Authority Leaders that outlines the Controlling Migration Fund programme of work, announce the Mayor's increased investment in independent immigration advice and a reiteration of the Mayor's position on enforcement not being a solution to rough sleeping, with a call for local authorities to join-us in this approach.
- Write a joint-letter from yourselves to the Minister, that sets out the Mayor's position that enforcement is not a solution to rough sleeping and:
 - o Reiterates the concerns raised by the migrant, advice and rough sleeping sectors in the meeting, including lack of independent immigration advice, concerns about data sharing without informed

consent, concerns about the implications of 'public task' being used, concerns about the impact of client-trust in outreach services

- Announces £250k investment in legal advice for rough sleepers (**n.b.** the decision on this is not yet drafted so we will have to be measured on the wording and agree with executive directors), calling on the Government to use the £5m funding from their rough sleeping strategy to provide long-term and holistic funding commitments to the immigration advice sector.
- Reiterate a call for a meeting to discuss this as a matter of urgency – highlighting the context of Brexit
- Put out a public statement from the Mayor referring to the above, e.g. : (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Further to this, the housing team now have funding confirmed through the Controlling Migration Fund (CMF) programme. We recommend that:

- We jointly agree rebranding the programme (which we've been clear from the outset will have no part in any enforcement activity) to remove the language of 'controlling migration', and put this under the rough sleeping services brand of 'Life off the Streets'.
- The post recruited to lead this work should sit jointly between the housing and social integration teams and will be the nominated lead on all communications with the Home Office related to non-UK national rough sleepers to ensure joint-oversight. Our teams will jointly draft the job spec, and jointly lead recruitment. This post-holder should have extensive experience from working within the migrant/advice sector.

Please let me know if you have any questions about this proposed approach.

Kind regards,

[Redacted Signature]

[Redacted Name]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [Redacted]

[REDACTED]

From: [REDACTED]
Sent: 21 August 2019 12:42
To: [REDACTED] (PILC)
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Thanks so much, really helpful – I've raised these exact issues with Home Office officials and will of course keep you and others informed if I receive any further clarity.

Do stay in touch on this so we can hear the perspective of your service users.

Kind regards,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>
Sent: 20 August 2019 16:20
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Thanks for this.

I've seen the mayor's media appearances but, as you say, what is really needed is detailed information from the Home Office about the implications of this announcement for (1) EU citizens resident before 31st October who have not been granted settled or pre-settled status by this date; and (2) EU citizens arriving after this date. The Home Office fact sheet does not answer these concerns.

It seems clear, for example, that there will be instances in which it will be difficult for border authorities to establish whether an EU citizen arriving in the UK after 31 October has been resident in the UK before 31 October.

Is it your department who will be following up directly with the Home Office about this? We, and, I'm sure other MRAP participant organisations, would appreciate being kept up to date.

Very best,

[REDACTED]

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: 07856 [REDACTED]



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From: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED@london.gov.uk])>

Sent: 20 August 2019 15:54

To: [REDACTED] (PILC) <[REDACTED][pilc.org.uk](mailto:[REDACTED@pilc.org.uk])>

Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Apologies for the delay. I'm waiting to hear back from the Home Office to ensure their statements were accurately recorded. I'll keep chasing to ensure this can be circulated as soon as possible.

We share your concern about this announcement and the Mayor has been advocating strongly on this issue, with coverage in the [Independent](#) and an interview this afternoon on Sky News.

The Home Office have published a [factsheet](#) following the announcement, but there remains many questions and concerns which we'll be following up on with officials.

Best wishes,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (PILC) <[REDACTED][pilc.org.uk](mailto:[REDACTED@pilc.org.uk])>

Sent: 20 August 2019 14:24

To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED@london.gov.uk])>

Subject: Re: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

I just wondered if there was any update on these minutes.

On a separate note, is the GLA planning to seek clarity from the Home Office on Priti Patel's recent announcement about free movement for EEA nationals coming to an end on 31st October? The announcement is a significant cause of anxiety for our homeless clients and, I'm sure, for EU citizens across London.

All best & thanks as ever,
[REDACTED]

[REDACTED] [REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED] pilc.org.uk | <http://www.pilu.org.uk/>

Office: [REDACTED] Mob: 07856 [REDACTED]

[REDACTED] [REDACTED]



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From: [REDACTED] [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Sent: 09 August 2019 15:34

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Re: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Thank you, [REDACTED]

All best,

[REDACTED] [REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED] pilc.org.uk | <http://www.pilu.org.uk/>

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From: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Sent: 09 August 2019 12:08
To: [REDACTED] (PILC) <[REDACTED][pilc.org.uk](mailto:[REDACTED]@pilc.org.uk)>
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Good to meet you too. I'm hoping to have these out next week, and will keep you updated.

Best wishes,

[REDACTED]

From: [REDACTED] (PILC) [[mailto:\[REDACTED\]@pilc.org.uk](mailto:[REDACTED]@pilc.org.uk)]
Sent: 07 August 2019 15:16
To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: Re: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

It was good to meet you at MRAP the other week.

Could you please advise on when minutes from the meeting might be circulated.

Very best,

[REDACTED]

[REDACTED] | EEA homeless rights project coordinator | Public Interest Law Centre

2 Prince of Wales Road | London | NW5 3LQ

[REDACTED] [pilc.org.uk](mailto:[REDACTED]@pilc.org.uk) | <http://www.pilu.org.uk/>



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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 24 July 2019 15:19

To: [REDACTED] [REDACTED] (PILC) <[REDACTED]@pilc.org.uk>

Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Thanks for the chat, glad you'll be able to bring your expertise to open and shape the discussion alongside Praxis.

As discussed, here is the current attendee list – we're still chasing a few more and some have sent apologies but fed in over email:

[REDACTED] [REDACTED] Refugee Council

[REDACTED] [REDACTED] Public Interest Law Centre

[REDACTED] [REDACTED] East European Resource Centre

[REDACTED] [REDACTED] Jesuit Refugee Service UK

[REDACTED] [REDACTED] Streets Kitchen

[REDACTED] [REDACTED] Liberty

[REDACTED] [REDACTED] Praxis

[REDACTED] [REDACTED] Migrants' Rights Network

[REDACTED] [REDACTED] Migrants' Rights Network

[REDACTED] [REDACTED] CARAS

[REDACTED] [REDACTED] CARAS

[REDACTED] [REDACTED] Small Charities Coalition

[REDACTED] [REDACTED] Middlesex Tamil Academy

[REDACTED] [REDACTED] London Councils

████████ Crisis

████████ Glass Door Homeless Charity

████████ Thamesreach

Best wishes,

████████
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 ██████████

From: ██████████ (PILC) <██████████@pilc.org.uk>

Sent: 24 July 2019 14:46

To: ██████████ <██████████@london.gov.uk>

Subject: Re: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi ██████████

Thanks for this. Could you explain a bit more about what you'd like me to talk about? I can certainly say a few words about PILC's EEA homeless rights project & the advice and support we can offer to homeless organisations and those supporting them. But I'm not sure if this is what you mean.

My number is ██████████ if it's easier to speak on the phone.

From: ██████████ <██████████@london.gov.uk>

Sent: 24 July 2019 13:35:35

To: ██████████ (PILC) <██████████@pilc.org.uk>

Subject: FW: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi ██████████

Thanks for coming along tomorrow, I look forward to meeting you!

Would it be okay if I brief our chair to come to you to help open the discussion up around referral pathways and legal advice? It would be great to draw on the Public Interest Law Centre's expertise to help shape the discussion on this.

I'd be happy to have a chat if helpful.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]

Sent: 24 July 2019 09:59

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Dear all,

Thank you for confirming your attendance at this engagement meeting. We have worked closely with many of you to develop this meeting. We hope this will be a valuable opportunity for you to have your views heard by Home Office officials.

As you know, the GLA's position is that enforcement is not a solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

The purpose of the session is to provide you with the opportunity to raise risks and concerns on the service directly with Home Office officials, and to make your own recommendations about what *is* needed to meet the needs of non-UK national rough sleepers.

I look forward to seeing you on Thursday – please feel free to get in touch if you have any questions at all.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 19 August 2019 16:48
To: [REDACTED]
Cc: Social Integration Managers
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps
Attachments: CMF role draft.docx

Hi [REDACTED]

Thanks so much for sharing this. Please see attached some tracked changes and comments from me!

Let me know how you and James get on making the case for this, and how me and Debbie can support.

Best wishes,
[REDACTED] [Attachment exempt - Section 22] 17/01 Attachment now published - see earlier link.

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 12 August 2019 17:50
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks [REDACTED]

I'll try and have a look over this on Wednesday as have a day off tomorrow and then we can chat this through with Debbie and James on Thursday.

In the meantime attached is the draft JD for the CMF role and would be great to have your thoughts on this.

Thanks
[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 12 August 2019 10:52
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi [REDACTED]

Thanks for this. In the meantime I've drafted a letter from Debbie/James to go to ministers. Let me know your thoughts so we can share a final version with Debbie and James on Thurs.

I think it needs a little bit of context that you're better placed to provide, linking to any previous correspondence and with Government commitments etc. Perhaps some reference to this letter: <https://www.london.gov.uk/press-releases/mayoral/mayor-urges-prime-minister-to-help-rough-sleepers>

Happy to discuss.

Best wishes,
[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 09 August 2019 12:32
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy
<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;
[REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi Debbie,

James and yourself are due to meet next Thursday to talk about CMF and other joint pieces of working so we can make sure that we cover the below when we meet as the first point on the agenda.

Thanks
[REDACTED]

From: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Sent: 09 August 2019 12:24
To: [REDACTED] <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy
<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;
[REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service - civil society engagement, next steps

Thanks for this really useful note [REDACTED] I'm happy with the suggestions outlined in your email.

James are you happy with [REDACTED] proposals? Happy to organise a meeting if helpful

All the best
Debbie

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From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Friday, July 26, 2019 5:12:47 PM
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray
<[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy
<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;
[REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

As you're aware, yesterday the GLA hosted an engagement meeting with civil society organisations about the Home Office's Rough Sleeping Support Service. The purpose of the session was for the Home Office to provide information about the service and provide civil society organisations with the opportunity to raise risks and concerns directly with Home Office officials.

There were a number of concerns raised with the Home Office about the service, and a reiteration from some in the sector that the GLA should be stronger in its opposition to the Home Office's approach. Some of the comments made highlighted the risk that some of the civil society organisations consider the GLA to be in agreement with the current direction of travel – despite our attempts to make it clear that we have significant reservations and have consistently raised our concerns with the Home Office, this has not yet landed. It is therefore important for the Mayor and the GLA to redouble efforts to make this position clear.

Most people in the room were grateful of the opportunity to have a collective conversation, and made some specific recommendations to the Home Office on how they could improve their work to better meet the needs of non-UK national rough sleepers that we'd like to pursue.

As such, both [REDACTED] and I would recommend that we take the following steps:

- Prioritise sharing a note of the meeting that holds the Home Office to account on its actions, including greater clarity on safeguarding hubs, the use of public task, and a draft of the MOU that would underpin this work.
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 - o Reiterates the concerns raised by the migrant, advice and rough sleeping sectors in the meeting, including lack of independent immigration advice, concerns about data sharing without informed consent, concerns about the implications of 'public task' being used, concerns about the impact of client-trust in outreach services
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- Put out a public statement from the Mayor referring to the above, e.g. : (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Further to this, the housing team now have funding confirmed through the Controlling Migration Fund (CMF) programme. We recommend that:

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Please let me know if you have any questions about this proposed approach.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 14 August 2019 14:00
To: [REDACTED]
Subject: Agenda for joint meeting tomorrow
Attachments: 20190809 DRAFT letter to Ministers re. RSSS (002).docx

Hi [REDACTED]

Hope you're well.

In terms of draft agenda for the meeting between Debbie and James tomorrow – how about the below – the notes in italics are for me and you in terms of what we need to get out of each one:

1. RSSS – feedback from the meeting – agree next steps (*agree email next steps, chase for NNSR taskforce minutes, letter to ministers*)
2. CMF (*agree paper to circulate, highlight joint role and the risk around recruitment, highlight messaging issues*)
3. Joint meeting with SoS (*how to achieve this and what the next steps should be*)
4. AOB - Bloomberg

I've also had a really quick look over the letter and thought that this might work best as being seen as an continuation of the letter that was sent back in June (the one reference in the press release) but feel free to adapt further.

Thanks

[REDACTED]

[REDACTED] [REDACTED]

Rough Sleeping Lead, Housing & Land
GREATERLONDONAUTHORITY
169 Union Street, London SE1 0LL
020 7983 [REDACTED] | [REDACTED] [REDACTED]

[london.gov.uk](https://www.london.gov.uk)

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

From: [REDACTED]
Sent: 14 August 2019 09:37
To: [REDACTED]
Subject: Press: "St Mungo's are participating in the [RSSS] programme"

FYI:

<https://thebristolcable.org/2019/08/bristol-will-not-be-joining-11-councils-refusing-to-co-operate-on-plans-to-deport-rough-sleepers/>

Might be worth flagging to Mungo's in case they're not already aware of this piece.

[REDACTED]

Senior Policy and Project Officer (Rough Sleeping), Housing & Land
GREATERLONDONAUTHORITY
169 Union Street, London SE1 0LL
020 7983 [REDACTED] | 075 [REDACTED]

london.gov.uk

[REDACTED]london.gov.uk

[REDACTED]

From: [REDACTED]
Sent: 09 August 2019 17:26
To: [REDACTED]
Cc: Social Integration Managers
Subject: RE: 20190809 DRAFT letter to Ministers re. RSSS.docx
Attachments: 20190809 DRAFT letter to Ministers re. RSSS.DOCX

Thanks, [REDACTED]

[REDACTED] keen to get your thoughts on this before we ask for input from [REDACTED] in housing. For context, we're still waiting on James Murray's clearance for this approach – he'll be discussing with Debbie next week. In the meantime I thought it would be helpful to draft a letter to ministers so we can react quickly if/when we get the go-ahead.

Happy to discuss on Monday!

Best wishes,

[REDACTED]

From: Social Integration Managers
Sent: 09 August 2019 15:35
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: 20190809 DRAFT letter to Ministers re. RSSS.docx

That's a great letter [REDACTED] I think the strength is necessary and reflects the views of the sector well

Thanks

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 09 August 2019 15:31
To: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: 20190809 DRAFT letter to Ministers re. RSSS.docx

Hi [REDACTED]

As discussed, early draft attached for review. [REDACTED] should be able to add some more continuity based stuff into the opening and ending to follow on from other correspondence.

Let me know your thoughts!

[REDACTED]

From: [REDACTED]
Sent: 09 August 2019 12:26
To: [REDACTED]
Subject: Re: Rough Sleeping Support Service - civil society engagement, next steps

Perfect thanks!

From: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>
Sent: 09 August 2019 12:21:17
To: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service - civil society engagement, next steps
Hi [REDACTED] I'm with Debbie. She's going to do it now.

JBB

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From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Friday, August 9, 2019 10:19:36 AM
To: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - civil society engagement, next steps

Hi both,

Just flagging that Debbie hasn't gone back on this chain yet. I'll begin drafting a letter in the meantime, but could you follow-up with her before she goes on leave? I'm hoping that this will also be a prompt for James to agree to next steps and clear the CMF announcement.

We'll need to move quickly next week on the back of the minutes (hopefully) being shared.

From: Debbie Weekes-Bernard
Sent: 06 August 2019 14:05
To: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi all

Yes I'm happy to do this. Think this is one for [REDACTED] to request support from James on. Will go back on the chain and say that this sounds fine, and think you and [REDACTED] team should draft the letter for signing.

One question – what is the 'public task'?

All the best

Debbie

Dr Debbie Weekes-Bernard

Deputy Mayor for Social Integration, Social Mobility and Community Engagement | **Greater London Authority** | City Hall, The Queen's Walk, London SE1 2AA | tel: 020 [REDACTED] | email: [REDACTED]@london.gov.uk

From: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Sent: 02 August 2019 10:27
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - civil society engagement, next steps

Importance: High
Hi Debbie,

Just a little chase on this one. The meeting last week was fairly tense and I think we need to move quickly to protect the trust between the GLA and the rough sleeping sector. Happy to discuss briefly today, if needed. Would you have the opportunity to touch base with James next week to agree a way forward?

Best,

From: [REDACTED]

Sent: 26 July 2019 17:13

To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray

<[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers

<[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy

<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;

[REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

As you're aware, yesterday the GLA hosted an engagement meeting with civil society organisations about the Home Office's Rough Sleeping Support Service. The purpose of the session was for the Home Office to provide information about the service and provide civil society organisations with the opportunity to raise risks and concerns directly with Home Office officials.

There were a number of concerns raised with the Home Office about the service, and a reiteration from some in the sector that the GLA should be stronger in its opposition to the Home Office's approach. Some of the comments made highlighted the risk that some of the civil society organisations consider the GLA to be in agreement with the current direction of travel – despite our attempts to make it clear that we have significant reservations and have consistently raised our concerns with the Home Office, this has not yet landed. It is therefore important for the Mayor and the GLA to redouble efforts to make this position clear.

Most people in the room were grateful of the opportunity to have a collective conversation, and made some specific recommendations to the Home Office on how they could improve their work to better meet the needs of non-UK national rough sleepers that we'd like to pursue.

As such, both [REDACTED] and I would recommend that we take the following steps:

- Prioritise sharing a note of the meeting that holds the Home Office to account on its actions, including greater clarity on safeguarding hubs, the use of public task, and a draft of the MOU that would underpin this work.
- Write a joint-letter from yourselves to Local Authority Leaders that outlines the Controlling Migration Fund programme of work, announce the Mayor's increased investment in independent immigration advice and a reiteration of the Mayor's position on enforcement not being a solution to rough sleeping, with a call for local authorities to join-us in this approach.
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 - Announces £250k investment in legal advice for rough sleepers (*n.b.* the decision on this is not yet drafted so we will have to be measured on the wording and agree with executive directors), calling on the Government to use the £5m funding from their rough sleeping strategy to provide long-term and holistic funding commitments to the immigration advice sector.
 - Reiterate a call for a meeting to discuss this as a matter of urgency – highlighting the context of Brexit
- Put out a public statement from the Mayor referring to the above, *e.g.* : (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part

in it – I expect the same of boroughs and service providers working with Londoners sleeping rough.

Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Further to this, the housing team now have funding confirmed through the Controlling Migration Fund (CMF) programme. We recommend that:

- We jointly agree rebranding the programme (which we've been clear from the outset will have no part in any enforcement activity) to remove the language of 'controlling migration', and put this under the rough sleeping services brand of 'Life off the Streets'.
- The post recruited to lead this work should sit jointly between the housing and social integration teams and will be the nominated lead on all communications with the Home Office related to non-UK national rough sleepers to ensure joint-oversight. Our teams will jointly draft the job spec, and jointly lead recruitment. This post-holder should have extensive experience from working within the migrant/advice sector.

Please let me know if you have any questions about this proposed approach.

Kind regards,



Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 09 August 2019 09:23
To: Social Integration Managers; [REDACTED] Jeanette Bain-Burnett
Cc: [REDACTED]
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks, [REDACTED] – I'll send this to the HO now to check for accuracy. [REDACTED] I'll keep you copied in.

Best wishes,

[REDACTED]

From: Social Integration Managers
Sent: 08 August 2019 20:08
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hello all,

Apologies for the delay in getting back to this point. [REDACTED] while I understand your position, I feel this is a fair record of what was said. Our role here was to convene the meeting and give the opportunity for organisations to voice their concerns and in some cases outright opposition, which is captured here. I feel we should include the full and frank discussion. With this in mind I think this is ready to share with the HO for their comment.

Many thanks

[REDACTED]

From: [REDACTED]
Sent: 07 August 2019 10:23
To: [REDACTED] <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks, [REDACTED] – I've accepted those changes and just made grammatical changes.

[REDACTED] would appreciate your steer on [REDACTED] final comment in the attached before I share this with the HO for comment.

Many thanks,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 06 August 2019 09:06
To: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Sorry for the delay in looking at these and it might be a little late but please see some additions from my side tracked in the attached. I will also continue to chase James on the NNSR taskforce and the CMF briefing as well as the email. Thanks [REDACTED]

From: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>
Sent: 05 August 2019 21:05
To: Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service - civil society engagement, next steps

Sorry for the delay reviewing these. I'm happy with them as an accurate record.

Thanks [REDACTED]

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From: Social Integration Managers <[REDACTED]@london.gov.uk>
Sent: Monday, August 5, 2019 6:23:11 PM
To: [REDACTED] <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hey,

[REDACTED] has read these and is happy that they are a very accurate and thorough representation of the discussion. We just need to make sure we are consistent grammatically about Home Office/GLA is/are.

I think your proposed approach for checking accuracy sounds sensible [REDACTED]

Also will need to keep chasing Debbie and James for a response to [REDACTED] email.

From: [REDACTED]
Sent: 02 August 2019 12:51
To: Social Integration Managers <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>

Subject: FW: Rough Sleeping Support Service - civil society engagement, next steps

Hi all,

Please find attached the draft minute from the RSSS meeting, please track any changes that you think need to be made to ensure this is an accurate note of the meeting. Huge thanks to [REDACTED] and [REDACTED] for their excellent work on this.

I then propose that we share this draft with the Home Office for comment on accuracy, and then with attendees who are named in the minutes for comment on accuracy before circulating a final clean version.

Please let me know if this sounds sensible.

Many thanks,

[REDACTED]

From: [REDACTED]
Sent: 26 July 2019 17:13
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
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Please let me know if you have any questions about this proposed approach.

Kind regards,

[Redacted Signature]

[Redacted Name]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [Redacted]

[REDACTED]
[REDACTED]
From: [REDACTED]
Sent: 08 August 2019 15:35
To: [REDACTED]
Subject: in the news

RSSS answers to parliament: <https://www.24housing.co.uk/news/home-office-answers-on-rough-sleeping-support-service-inadequate-and-evasive/>

'homeless spikes' (14 years old): https://uk.finance.yahoo.com/news/spikes-to-deter-homeless-people-outside-wagamama-spark-protest-graffiti-184157858.html?guccounter=1&guce_referrer=aHR0cHM6Ly93d3cuZ29vZ2xlLmNvbS91cmw_cmN0PWomc2E9dCZ1cmw9aHR0cHM6Ly91ay5maW5hbmNlLnIhaG9vLmNvbS9uZXdzL3NwaWtlcy10by1kZXRIci1ob21lbGVzcy1wZW9wbGUtb3V0c2lkZS13YWdhbWFTYS1zcGFyay1wcm90ZXN0LWdyYWZmaXRpLTE4NDE1Nzg1OC5odG1sJmN0PWdhJmNkPUNBRVIBQ29VTVRZNU5qTXpNVGt6TVRreE5ESTBOVEF3TIRZeUhqYzBZMlEyTUdaaFIURTPVEpQT0RRNlkyOHVkv3M2Wlc0NlIwSTZVZyZ1c2c9QUZRakNOSHkxbVFhODdlSkVEYTV4V2pmbk5ZN2FtZTRLZw&guce_referrer_sig=AQAAAL_8jVN8hU1B0kqTHbrixteb8TDdvD-VxQp9MUstez34wg95FeVLOqOaGnOvjZ0Clf-iOeIJBirO6j2Q1cGeEaHT_o_G8cNNdn5X1-7TESQ2dmexwUmy-PYMe8Wem_1QVO5ROBYlxxDktmW7ZsIIQVKY3AaMthxirBv5X8kv_oU

[REDACTED]
[REDACTED]
Senior Policy and Project Officer (Rough Sleeping), Housing & Land
GREATERLONDONAUTHORITY
169 Union Street, London SE1 0LL
020 7983 [REDACTED] | 075 [REDACTED]

london.gov.uk

[REDACTED]@london.gov.uk

[REDACTED]

From: [REDACTED]
Sent: 06 August 2019 14:34
To: Debbie Weekes-Bernard; ADCommunitiesandSocialPolicy
Cc: Social Integration Managers
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi Debbie,

Thank you, that's really helpful.

The definition of 'public task' was a point of some confusion during the meeting. I understand that it relates to personal information where processing is necessary for the performance of a task carried out in the public interest.

For example, the police often operate using 'public task' and won't require consent to process data in order to uphold the law and prevent crime.

Best wishes,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Sent: 06 August 2019 14:05
To: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi all

Yes I'm happy to do this. Think this is one for [REDACTED] to request support from James on. Will go back on the chain and say that this sounds fine, and think you and [REDACTED] team should draft the letter for signing.

One question – what is the 'public task'?

All the best
Debbie

Dr Debbie Weekes-Bernard

Deputy Mayor for Social Integration, Social Mobility and Community Engagement | **Greater London Authority** | City Hall, The Queen's Walk, London SE1 2AA | tel: 020 [REDACTED] | email: [REDACTED]@london.gov.uk

From: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Sent: 02 August 2019 10:27
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>

Subject: FW: Rough Sleeping Support Service - civil society engagement, next steps
Importance: High

Hi Debbie,

Just a little chase on this one. The meeting last week was fairly tense and I think we need to move quickly to protect the trust between the GLA and the rough sleeping sector. Happy to discuss briefly today, if needed.

Would you have the opportunity to touch base with James next week to agree a way forward?

Best,

From: [REDACTED]
Sent: 26 July 2019 17:13
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

As you're aware, yesterday the GLA hosted an engagement meeting with civil society organisations about the Home Office's Rough Sleeping Support Service. The purpose of the session was for the Home Office to provide information about the service and provide civil society organisations with the opportunity to raise risks and concerns directly with Home Office officials.

There were a number of concerns raised with the Home Office about the service, and a reiteration from some in the sector that the GLA should be stronger in its opposition to the Home Office's approach. Some of the comments made highlighted the risk that some of the civil society organisations consider the GLA to be in agreement with the current direction of travel – despite our attempts to make it clear that we have significant reservations and have consistently raised our concerns with the Home Office, this has not yet landed. It is therefore important for the Mayor and the GLA to redouble efforts to make this position clear.

Most people in the room were grateful of the opportunity to have a collective conversation, and made some specific recommendations to the Home Office on how they could improve their work to better meet the needs of non-UK national rough sleepers that we'd like to pursue.

As such, both [REDACTED] and I would recommend that we take the following steps:

- Prioritise sharing a note of the meeting that holds the Home Office to account on its actions, including greater clarity on safeguarding hubs, the use of public task, and a draft of the MOU that would underpin this work.
- Write a joint-letter from yourselves to Local Authority Leaders that outlines the Controlling Migration Fund programme of work, announce the Mayor's increased investment in independent immigration advice and a reiteration of the Mayor's position on enforcement not being a solution to rough sleeping, with a call for local authorities to join-us in this approach.
- Write a joint-letter from yourselves to the Minister, that sets out the Mayor's position that enforcement is not a solution to rough sleeping and:
 - o Reiterates the concerns raised by the migrant, advice and rough sleeping sectors in the meeting, including lack of independent immigration advice, concerns about data sharing without informed

consent, concerns about the implications of 'public task' being used, concerns about the impact of client-trust in outreach services

- Announces £250k investment in legal advice for rough sleepers (**n.b.** the decision on this is not yet drafted so we will have to be measured on the wording and agree with executive directors), calling on the Government to use the £5m funding from their rough sleeping strategy to provide long-term and holistic funding commitments to the immigration advice sector.
- Reiterate a call for a meeting to discuss this as a matter of urgency – highlighting the context of Brexit
- Put out a public statement from the Mayor referring to the above, e.g. : (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

Further to this, the housing team now have funding confirmed through the Controlling Migration Fund (CMF) programme. We recommend that:

- We jointly agree rebranding the programme (which we've been clear from the outset will have no part in any enforcement activity) to remove the language of 'controlling migration', and put this under the rough sleeping services brand of 'Life off the Streets'.
- The post recruited to lead this work should sit jointly between the housing and social integration teams and will be the nominated lead on all communications with the Home Office related to non-UK national rough sleepers to ensure joint-oversight. Our teams will jointly draft the job spec, and jointly lead recruitment. This post-holder should have extensive experience from working within the migrant/advice sector.

Please let me know if you have any questions about this proposed approach.

Kind regards,

[Redacted]

[Redacted]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [Redacted]

[REDACTED]

From: [REDACTED]@homeoffice.gov.uk>
Sent: 06 August 2019 12:54
To: [REDACTED]
Subject: RE: Tele conference with the Home Office

Thanks [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 06 August 2019 12:33
To: [REDACTED] <[REDACTED]@homeoffice.gov.uk>
Subject: RE: Tele conference with the Home Office

Hi [REDACTED]

Thanks for your email and apologies for the delay in getting back to you. At this stage if I'm afraid that I am unable to speak with Alison about the RSSS until the option of enforcement is no longer part of the planned process, as the Mayor has stated his view on the current proposal.

Many thanks
[REDACTED]

[REDACTED] | Rough Sleeping Lead | Housing & Land
GREATER LONDON AUTHORITY, 169 Union Street, London, SE1 0LL
T: [REDACTED] M: [REDACTED]

From: [REDACTED]@homeoffice.gov.uk>
Sent: 31 July 2019 13:52
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Tele conference with the Home Office
Importance: High

[REDACTED] has asked me to set up a tele conversation with you and other members from the Home office

Can you give me some times when you are free or do you prefer me to pick a date and time.

Thank you
[REDACTED]

PA to Alison Samedi
CEPU

This email and any files transmitted with it are private and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error please return it to the address

[REDACTED]

From: [REDACTED]
Sent: 05 August 2019 11:40
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks for sharing [REDACTED] I haven't heard back yet, but [REDACTED] has chased – will keep you in the loop!

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 05 August 2019 09:49
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Hi [REDACTED]

Hope you had a good weekend!

Just wondering if you've had any news on this?

And I don't know if you saw this: <https://freedomnews.org.uk/st-mungos-staff-ballot-to-strike-and-reject-sellout-to-home-office/>

Very happy to help on this in any way that would be useful.

Thanks,

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 26 July 2019 17:13
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; AD Communities and Social Policy <[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Rough Sleeping Support Service - civil society engagement, next steps

Dear Debbie and James,

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Most people in the room were grateful of the opportunity to have a collective conversation, and made some specific recommendations to the Home Office on how they could improve their work to better meet the needs of non-UK national rough sleepers that we'd like to pursue.

As such, both [REDACTED] and I would recommend that we take the following steps:

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 - o Reiterates the concerns raised by the migrant, advice and rough sleeping sectors in the meeting, including lack of independent immigration advice, concerns about data sharing without informed consent, concerns about the implications of 'public task' being used, concerns about the impact of client-trust in outreach services
 - o Announces £250k investment in legal advice for rough sleepers (**n.b.** the decision on this is not yet drafted so we will have to be measured on the wording and agree with executive directors), calling on the Government to use the £5m funding from their rough sleeping strategy to provide long-term and holistic funding commitments to the immigration advice sector.
 - o Reiterate a call for a meeting to discuss this as a matter of urgency – highlighting the context of Brexit
- Put out a public statement from the Mayor referring to the above, *e.g.* : (1) "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest the £5m earmarked in their Rough Sleeping Strategy to help Non-UK nationals to be focused on independent advice, and to end their hostile enforcement-led approach that victimises people sleeping rough. (2) Enforcement is not a solution to rough sleeping and GLA commissioned-services will have no part in it – I expect the same of boroughs and service providers working with Londoners sleeping rough. Informed consent and independent advice must be at the heart of our approach to end rough sleeping.

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Please let me know if you have any questions about this proposed approach.

Kind regards,

[REDACTED]

[REDACTED]

From: Social Integration Managers
Sent: 02 August 2019 14:01
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Yes, free now!

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 02 August 2019 13:58
To: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks, [REDACTED] Are you about for a call now? I'm just about to walk to a cafe to do some work this afternoon so could call you on the way!

From: Social Integration Managers
Sent: 02 August 2019 13:43
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - civil society engagement, next steps

Thanks [REDACTED] let me know if you have time/ want to catch up today. Conscious that you should also try and get offline early and start enjoying your weekend!

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 02 August 2019 12:51
To: Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - civil society engagement, next steps

Hi all,

Please find attached the draft minute from the RSSS meeting, please track any changes that you think need to be made to ensure this is an accurate note of the meeting. Huge thanks to [REDACTED] and [REDACTED] for their excellent work on this.

I then propose that we share this draft with the Home Office for comment on accuracy, and then with attendees who are named in the minutes for comment on accuracy before circulating a final clean version.

Please let me know if this sounds sensible.

Many thanks,

From: [REDACTED]
Sent: 26 July 2019 17:13
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>; James Murray
<[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy

<[REDACTED]@london.gov.uk>; Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>;
[REDACTED] <[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service - civil society engagement, next steps

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Please let me know if you have any questions about this proposed approach.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 31 July 2019 14:08
To: [REDACTED]
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Perfect, thanks [REDACTED] – speak soon

From: [REDACTED] <[REDACTED]@praxis.org.uk>
Sent: 31 July 2019 12:42
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

If it can be 4.30 that would be fine. You can get me on my direct line on 020 7749 [REDACTED]

From: [REDACTED] [mailto:[REDACTED]@london.gov.uk]
Sent: 31 July 2019 12:31
To: [REDACTED]
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

A chat this afternoon would be great. I'm around after 4.30 if that works for you?

Best wishes,

From: [REDACTED] <[REDACTED]@praxis.org.uk>
Sent: 30 July 2019 14:56
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

I was on leave on Friday and Monday as you probably gathered.

I am around tomorrow afternoon if you would like to speak then?

Best wishes

From: [REDACTED] [mailto:[REDACTED]@london.gov.uk]
Sent: 26 July 2019 11:36
To: [REDACTED]
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Thanks so much for your contributions yesterday, really appreciated and I'm very keen to take forward some positive actions from the meeting.

It would be great to have a very quick de-brief today if you're around for a call?

Best wishes,

[REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@praxis.org.uk>

Sent: 24 July 2019 14:13

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

I'd be happy to help. Maybe a quick chat would be good to clarify what you want from me. I'm at my desk till around 4pm – 020 [REDACTED]

Best wishes

[REDACTED]

From: [REDACTED] [REDACTED] [mailto:[REDACTED]@london.gov.uk]

Sent: 24 July 2019 13:31

To: [REDACTED] [REDACTED]

Subject: FW: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Thanks again for coming along tomorrow, I look forward to seeing you.

Would it be okay if I brief my chair to come to you to help open the discussion up around referral pathways and legal advice? It would be great to draw on Praxis' expertise to help shape the discussion on this.

I'd be happy to have a chat if helpful.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]

Sent: 24 July 2019 09:59

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Dear all,

Thank you for confirming your attendance at this engagement meeting. We have worked closely with many of you to develop this meeting. We hope this will be a valuable opportunity for you to have your views heard by Home Office officials.

As you know, the GLA's position is that enforcement is not a solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

The purpose of the session is to provide you with the opportunity to raise risks and concerns on the service directly with Home Office officials, and to make your own recommendations about what *is* needed to meet the needs of non-UK national rough sleepers.

I look forward to seeing you on Thursday – please feel free to get in touch if you have any questions at all.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

#LondonIsOpen

[REDACTED]

From: [REDACTED]
Sent: 26 July 2019 13:30
To: Social Integration Managers
Subject: Draft email

Hi [REDACTED]

Please see below a draft email to Deputy Mayor's to agree next steps after yesterday's meeting. I'd also be keen to:

- Get the CMF programme of work circulated to MRAP (and beyond) asap. I know you'll need to confirm reporting requirements with the HO/MHCLG team, but we need to be clear that this will not include any personal information and all reporting on the programme should be done publicly through the new governance arrangement.
- Prioritise writing the job-description for the new post-holder so that we can get this work underway

Dear Debbie and James,

As you're aware, yesterday the GLA hosted an engagement meeting with civil society organisations about the Home Office's Rough Sleeping Support Service. The purpose of the session was for the Home Office to provide information about the service and provide civil society organisations with the opportunity to raise risks and concerns directly with Home Office officials.

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As such, both [REDACTED] and I would recommend that we take the following steps:

- Prioritise sharing a note of the meeting that holds the Home Office to account on its actions, including greater clarity on safeguarding hubs, the use of public task, and a draft of the MOU that would underpin this work.
- Write a joint-letter from yourselves to Local Authority Leaders that outlines the Controlling Migration Fund programme of work, announce the Mayor's increased investment in independent immigration advice and a reiteration of the Mayor's position on enforcement not being a solution to rough sleeping, with a call for local authorities to join-us in this approach.
- Write a joint-letter from yourselves to the Minister, that sets out the Mayor's position that enforcement is not a solution to rough sleeping and:
 - o Reiterates the concerns raised by the advice sector in the meeting, including lack of independent immigration advice, concerns about data sharing without informed consent, concerns about the implications of 'public task' being used, concerns about the impact of client-trust in outreach services
 - o Announces £250k investment in legal advice for rough sleepers, calling on the Government to use the £5m funding from their rough sleeping strategy to provide long-term and holistic funding commitments to the immigration advice sector.
 - o Call for a meeting to discuss this as a matter of urgency – the Brexit context and the deep lack of trust in the Home Office will lead to vulnerable people not securing their immigration status.
- Put out a public statement from the Mayor referring to these letters, *e.g.* : "I'm committing £250k in independent immigration advice for non-UK national rough sleepers, and I'm calling on the Government to invest a further £5m into advice and to end their hostile enforcement-led approach that victimises people sleeping rough.

Further to this, the housing team now have funding confirmed through the Controlling Migration Fund (CMF) programme. We recommend that:

- We jointly agree rebranding the programme (which we've been clear from the outset will have no part in any enforcement activity) to remove any association from the 'CMF'.
- The post recruited to lead this work should sit jointly between the housing and SI teams and will be the nominated lead on all communications with the Home Office related to non-UK national rough sleepers to ensure joint-oversight. Our teams will jointly draft the job spec, and jointly lead recruitment. This post-holder should have extensive experience from working within the migrant sector.

Please let me know if you have any questions, and we'd be happy to take this forward next week.

Kind regards,

[Redacted]

[Redacted]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [Redacted]

[REDACTED]

From: Social Integration Managers
Sent: 26 July 2019 13:16
To: Jeanette Bain-Burnett
Subject: RE: A few things

Thanks so much Jeanette, hope you have a great weekend,

From: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>
Sent: 26 July 2019 13:12
To: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: Re: A few things

Hi [REDACTED]

I'm happy to review the two briefings in the next couple hours.

[REDACTED] . [Separate topic - out of scope]

[REDACTED]

I was happy to help with the RSSS meeting. Happy to continue to engage if needed.

Best,
[REDACTED]

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From: Social Integration Managers <[REDACTED]@london.gov.uk>
Sent: Friday, July 26, 2019 12:32:57 PM
To: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>
Subject: A few things

[REDACTED] [Separate topic - out of scope]

Hi [REDACTED]

I just wanted to ask you about a few things that we are hoping to finalise this week.

[REDACTED]

Also a huge thank you for doing such a great job at the meeting yesterday which was clearly challenging. [REDACTED] found your debrief after useful and we have had a long chat today about what we can do which [REDACTED] will follow up with an email to you today.

Thanks!

[REDACTED]

From: [REDACTED]
Sent: 25 July 2019 11:09
To: Jeanette Bain-Burnett
Subject: RE: Rough Sleeping Support Service - Chair's Brief

Yes, of course!

[REDACTED]
Principal Policy Officer – Migration and Refugees
GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>
Sent: 25 July 2019 11:08
To: [REDACTED] <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Re: Rough Sleeping Support Service - Chair's Brief
Thanks [REDACTED] can you print a copy for me in prep for discussion later?

Get [Outlook for Android](#)

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: Thursday, July 25, 2019 10:56:28 AM
To: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Cc: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service - Chair's Brief

Hi Jeanette,

I've made a few minor changes to your briefing, please see an updated version attached.

I'm sure you've also seen that we have a new Home Secretary, Priti Patel. A number of organisations in attendance have publicly raised concerns about her record, for example Liberty have said she "has consistently voted against rights protections". Caroline Noakes is no longer Immigration Minister, but we're still waiting on an announcement of her replacement.

Kind regards,

[REDACTED]
Principal Policy Officer – Migration and Refugees
GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 23 July 2019 17:24
To: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Cc: Jeanette Bain-Burnett <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service - Chair's Brief

Hi Jeanette,

Thanks for agreeing to chair this meeting on Thursday – please find attached an agenda and briefing note.

[REDACTED] has held some time for us to discuss this in more detail prior to the meeting, so we can answer any questions you have then.

Best wishes,

[REDACTED]
[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

Briefing – Chair’s Notes

To: Jeanette Bain-Burnett, Assistant Director, Communities and Social Policy

From: [REDACTED] [REDACTED] Social Integration Team, Communities and Social Policy

Date: 25 July 2019 (14:30-16:30, Committee Room 3, City Hall).

Re: Chairing the Rough Sleeping Service civil society engagement meeting on

Purpose of this briefing

To brief you to chair the Rough Sleeping Service civil society engagement meeting

1. Purpose of Meeting

The GLA is facilitating this one-off engagement session with the Home Office’s Rough Sleeping Support Service (RSSS). The purpose of the session is for the Home Office to inform civil society organisations about the service and provide civil society with the opportunity to raise risks and concerns directly with Home Office officials.

The meeting has been convened through the GLA’s Migrant and Refugee Advisory Panel (MRAP) but invites specialists from across the migrant, advice and homelessness sectors. MRAP were consulted in May on whether the GLA should convene this meeting and this was agreed by members. The No Nights Rough Sleeping Taskforce also reiterated the importance of the Home Office engaging with the migrant sector to hear their concerns.

2. Agenda

Agenda

- | | |
|--|-------|
| 1. Welcome and Introduction
([REDACTED] [REDACTED] GLA) | 14.30 |
| 2. Rough Sleeping Support Service – outline and background
(Alison Samedi, Home Office) | 14.45 |
| <i>Discussion</i> | 15.10 |
| 3. Referral pathways and legal advice | |
| 4. Data sharing and informed consent | |
| <i>Next Steps</i> | |
| 5. Hearing the views of the migrant sector | 16.10 |
| Close | 16.30 |

3. Attendees

[REDACTED] Refugee Council
[REDACTED] Public Interest Law Centre
[REDACTED] East European Resource Centre
[REDACTED] Jesuit Refugee Service UK

[REDACTED] Streets Kitchen
[REDACTED] Liberty
[REDACTED] Migrants' Rights Network
[REDACTED] Migrants' Rights Network
[REDACTED] CARAS
[REDACTED] CARAS
[REDACTED] Small Charities Coalition
[REDACTED] Middlesex Tamil Academy
[REDACTED] London Councils
[REDACTED] Crisis
[REDACTED] Glass Door Homeless Charity
[REDACTED] Thamesreach
[REDACTED] Praxis

Government Officials

Alison Samedi – Head, Compliance and Enforcement Policy Unit

[REDACTED] – Deputy Manager of Home Office Contribution to Rough Sleeping Strategy

[REDACTED] Home Office

[REDACTED] MHCLG

Melanie Montanari, MHCLG

GLA staff

[REDACTED] – Communities and Social Policy

[REDACTED] – Communities and Social Policy

[REDACTED] – Communities and Social Policy

[REDACTED] - Housing and Land

[REDACTED] – Communities and Social Policy (will take notes)

[REDACTED] - Communities and Social Policy

4. Chair's notes

14.30 – 14.45 Welcome and Introduction

Key Lines

- Welcome attendees to the meeting and invite brief introductions from delegates
- Set out that this meeting has been called to provide greater clarity of the Home Office's Rough Sleeping Support Service and provide the opportunity for the migrant, advice and homelessness sectors to have a collective conversation to raise risks and concerns directly with Home Office officials.
- Note that the Mayor of London, like many of you in this room, takes the strong position that enforcement is not a solution to rough sleeping. We have and we will continue to be clear that we cannot support any approach that victimises people sleeping rough.
- We recognise the deeply held feelings in this room and want to really focus that into a constructive conversation focused specifically on the remit Rough Sleeping Support Service. Come with your criticisms but also come with your recommendations and asks that are realistic for Home Office officials to take back to Ministers.
- Thank Home Office officials for joining this meeting, to provide greater clarity and for their commitment to actively listen to the concerns raised by representatives in this meeting.

14.45 – 15.10 Rough Sleeping Support Service Outline and background

Key Lines

- Invite Alison Samedi to introduce her team and to provide a detailed description of the remit, purpose and operation of the Rough Sleeping Support Service. Ask that attendees hold onto questions until the end of the presentation.
- Invite clarification questions from attendees before we move into discussion.

Further background

- The Home Office have shared the following text in advance of the meeting:
 - “As part of the Government’s Rough Sleeping Strategy, published in August 2018, the Home Office setup the Rough Sleeping Support Service to prioritise support work on cases and help resolve the immigration status of non-UK nationals sleeping rough.
 - “The team will help individuals to regularise their status where they establish a right to remain in the UK, and support them to return home where this is appropriate. It will ensure caseworkers and other relevant staff are aware of the rough sleepers’ vulnerable situation and prioritise work on their cases accordingly.
 - “It provides a single, national point of contact, which operates 24/7, allowing individuals to be referred and receive information on their immigration status. This information will be provided within 24 hours.
 - “We have been working to develop an information sharing process that would enable local authorities, and service providers, to make referrals and use the service in a way that is GDPR-compliant. We have been engaging with local authorities and service providers and would now like to open up the discussion to the wider migrant and refugee sector to listen to their views as we develop the process”.
- They will be bringing a more detailed map of the service but have refused to do so before the meeting.
- An article appeared in the Observer on the 6th July entitled “Secret plan to use charities to help deport rough sleepers”, based on an FOI by Liberty that looked at emails between the GLA and the Home Office related to the RSSS. While highlighting some serious concerns, we’ve heard from a few partners that they thought some of the claims in the article were exaggerated.
- The article includes a quote from the Public Interest Law Centre claiming that the GLA, alongside local authorities and some charities, is also trying to ‘resurrect’ the discriminatory enforcement activity against rough sleepers that was deemed illegal in a recent High Court Judgement. This is false, there is nothing the FOI to substantiate this claim and the Mayor has made his position clear – enforcement is not a solution to rough sleeping.
- Many in the sector have reiterated the importance of speedy resolution of immigration cases for rough sleepers whose immigration status is a barrier to them accessing services and finding a sustainable route of the streets. However, this programme doesn’t meet their needs in a number of important ways that will be explored in the discussion.

15.10 – 15.40 Referral pathways and legal advice

Key Lines

- Note that some issues will cut across the two themes – referrals are intrinsically linked with data, and legal advice with informed consent – the intention is to hone down into some of the details without limiting or restricting discussion.
- Invite [REDACTED] from the Public Interest Law Centre to share his concerns regarding how referrals would be made into the RSSS.
- Invite [REDACTED] from Praxis to share her concerns about referrals being made into the RSSS.
- Invite response/clarifications from the Home Office.
- Invite further discussion from attendees.

- In order to capture some of the actions/next steps for the Home office to take away, ask attendees to spend a few minutes in twos/threes to collect recommendations. These will be stuck on the wall and can be added to at the end of the meeting.

Further background

- Issues that might be raised include:
- The need for a fast track service or specialist team in the Home Office that can prioritise rough sleepers. RAMFEL have told us over email that in reviewing the deaths of rough sleepers, some were trying to regularise their status or waiting on decisions. The Connection at St Martin's told us over the phone that quicker access to Subject Access Requests, fee exemptions and speedy resolutions for Biometric residence card replacement should be considered.
- However, we've also heard from stakeholders that a team in the Home Office should not sit within the enforcement unit and rely on relationships to reprioritise cases but should bring additional capacity and sit within case resolution teams.
- The level and quality of immigration advice rough sleepers receive before being referred must be considered in order to safeguard people's rights. The sector is collapsing under demand since legal aid cuts, and the remaining legal aid framework is insufficient. Many charities doing outreach work with rough sleepers don't have this legal expertise.
- The Mayor announced on Windrush Day that he will be investing £370k in the immigration legal advice sector.

15.40 – 16.10 Data sharing and informed consent

- Invite discussion from the group on the importance of consent and data protection.
- Invite response/clarification from the Home Office.
- Invite [REDACTED] to share her work on data ethics and its link to this conversation.
- Invite further discussion from attendees.
- In order to capture some of the actions/next steps for the Home office to take away, ask attendees to spend a few minutes in twos/threes to collect recommendations. These will be stuck on the wall and can be added to at the end of the meeting.

Further background

Issues that might be raised include:

- The Home Office's own database is widely understood by the sector to be inaccurate and informs poor decision making.
- Informed consent requires independent immigration advice which the sector often don't have the capacity to deliver
- We have been told over email by the Public Interest Law Centre that they believe the Home Office were 'circumvent[ing] consent' by asking outreach services to use 'public task' to collective and share information about homeless people as part of the RSSS. They have described this as 'legally dubious'.
- Liberty publicly criticised the Home Office in the press and said 'consent and data protection should be at the heart of our interactions with public institutions'.

16.10 – 16.30 Hearing the views of the migrant sector

Key lines

- Reiterate our thanks for attendees bringing their honesty and expertise to a constructive discussion.
- Note that we wanted to take some time at the end of the meeting to better understand how your voices can be heard consistently in the Home Office's policy making and delivery.

- This is a chance to reflect on what went well in today's discussion, what didn't, and what would be a useful next step.
- Invite comments from the Home Office and from attendees about what next steps should be.
- Close discussion and confirm that a note of the meeting will be shared.

Further background

- The Home Office are less likely to engage on this item if the discussion isn't felt to be constructive – but it is important they recognise how they have fostered distrust and how this works against their aims to end rough sleeping.
- RAMFEL raised with us over email that the Home Office need to recognise the damage of their current working practices both to individuals and to any chance of working together with charities to solve the problems faced by rough sleepers.
- Despite the impetus for this meeting being led by the migrant sector through MRAP, some organisations have chosen not to engage. What additional risks does this create, and how do we ensure expert voices are heard without organisations feeling like their integrity is at stake? Conversely, a number of organisations who aren't sitting members of MRAP have been keen to join the meeting.

[REDACTED]

From: [REDACTED]
Sent: 24 July 2019 18:15
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
Subject: RE: MRAP 25th

Thanks, [REDACTED] – that's fine. To help with number of copies, with GLA staff included, we're expecting around 30 people

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
[mailto:[REDACTED]@homeoffice.gov.uk]
Sent: 24 July 2019 17:56
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: MRAP 25th

Thank you. I intend to bring some paper copies of a slide.

[REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED]@homeoffice.gov.uk
Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 24 July 2019 17:25
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>
Subject: RE: MRAP 25th

Hi [REDACTED]

We also have a laptop/projector booked for you so please bring any slides on a memory stick.

Best wishes,

[REDACTED]

From: [REDACTED]
Sent: 24 July 2019 09:33
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>
Subject: RE: MRAP 25th

Hi [REDACTED]

Many thanks for confirming attendees. Please find attached the final agenda, which includes details of the meeting space and a link to directions to City Hall.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)

<[REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)**>**

Sent: 24 July 2019 09:08

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: MRAP 25th

[REDACTED]

To add, the last MHCLG attendee will be [REDACTED] Can I also double-check that the meeting is taking place at City Hall? And should be just check-in at reception and wait to be collected?

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]

Deputy Manager of Home Office contribution to Rough Sleeping Strategy

Immigration Enforcement

Vulnerability Champion

E: [REDACTED] [REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)

Tel: [REDACTED] [REDACTED]

From: [REDACTED] [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)

Sent: 22 July 2019 12:53

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: MRAP 25th

Dear [REDACTED]

Many thanks for sending this through - we are content with the agenda. I am still getting final confirmations on attendance from MHCLG and at the moment I expect the officials below.

On papers, we will table a slide giving an overview of the process (our process map). We won't be sending anything in advance. Alison will talk to the process map and we will go from there.

Alison Samedi, Home Office

[REDACTED] [REDACTED] Home Office

[REDACTED] Home Office

[REDACTED] MHCLG

TBC, MHCLG

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion

E: [REDACTED] [REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)

Tel: [REDACTED] [REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 19 July 2019 17:51

To: [REDACTED] [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)

<[REDACTED]@homeoffice.gov.uk>

Subject: Re: MRAP 25th

Dear [REDACTED]

Apologies that this is later coming to you than planned, please see our proposed agenda and current list of attendees below. I'd be happy to discuss the format of the discussion with you.

Proposed Agenda

14.30 - 14.45 Welcome and Introduction (Jeanette Bain-Burnett, GLA)

14.45 - 15.10 Rough Sleeping Support Service – outline and background (Alison Samedi, Home Office)

15.10 - 16.10 Discussion

- Referral pathways and legal advice
- Data sharing and informed consent

16.10 Hearing the views of the migrant sector

16.30 Close

Attendees

██████████ Refugee Council

██████████ Public Interest Law Centre

██████████ East European Resource Centre

██████████ Jesuit Refugee Service UK

██████████ Streets Kitchen

██████████ Liberty

██████████ Migrants' Rights Network

██████████ Migrants' Rights Network

██████████ CARAS

██████████ CARAS

██████████ Small Charities Coalition

██████████ Middlesex Tamil Academy

██████████ London Councils

██████████ Crisis

██████████ Glass Door Homeless Charity

GLA staff

██████████ – Communities and Social Policy

██████████ – Communities and Social Policy

██████████ – Communities and Social Policy

██████████ - Housing and Land

██████████ – Communities and Social Policy (will take notes)

From: ██████████ (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<██████████@homeoffice.gov.uk>

Sent: 17 July 2019 09:49:19

To: [REDACTED]

Subject: MRAP 25th

Dear [REDACTED]

Do you have any update on the MRAP meeting scheduled for Thursday 25th?

Many thanks,

[REDACTED]

[REDACTED]

Deputy Manager of Home Office contribution to Rough Sleeping Strategy

Immigration Enforcement

Vulnerability Champion

E: [REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)

Tel: [REDACTED]

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MAYOR OF LONDON

Rough Sleeping Support Service – civil society engagement

14.30 -16.30

25 July 2019

Committee Room 3, City Hall, The Queen's Walk, SE1 2AA

[City Hall](#)

Please allow up to 15 minutes to clear security. You can proceed unescorted to the meeting space on the Lower Ground Floor. Refreshments will be provided.

Agenda

- | | |
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| <i>Next Steps</i> | |
| 5. Hearing the views of the migrant sector | 16.10 |
| 6. Close | 16.30 |

[REDACTED]

From: [REDACTED]
Sent: 24 July 2019 17:24
To: [REDACTED]
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Of course, no worries at all – thanks so much and see you tomorrow!

Best wishes,

[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@libertyhumanrights.org.uk]
Sent: 24 July 2019 16:53
To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Dear [REDACTED]

Thanks for your email.

I am very happy to contribute to the discussion and explain Liberty's position on data sharing. However, as I am only attending this meeting on behalf of a different colleague who leads on this area I think others may be best placed to introduce and frame the discussion more broadly at the outset.

I do however look forward to meeting you and to contributing to the discussion tomorrow!

Best wishes

[REDACTED] [REDACTED]

Trainee Solicitor

[REDACTED]

[REDACTED] [libertyhumanrights.org.uk](mailto:[REDACTED]@libertyhumanrights.org.uk)

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From: [REDACTED] [mailto:[REDACTED]@london.gov.uk]
Sent: 24 July 2019 13:38
To: [REDACTED]
Subject: FW: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Hi [REDACTED]

Thanks for coming tomorrow, I look forward to meeting you!

Would it be okay if I brief our chair to come to you to help open the discussion up around data sharing and informed consent? It would be great to draw on Liberty's expertise to help shape the discussion on this.

I'd be happy to have a chat if helpful.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]

Sent: 24 July 2019 09:59

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Civil Society Engagement - Rough Sleeping Support Service, Thursday 25th 2.30 - 4.30, City Hall

Dear all,

Thank you for confirming your attendance at this engagement meeting. We have worked closely with many of you to develop this meeting. We hope this will be a valuable opportunity for you to have your views heard by Home Office officials.

As you know, the GLA's position is that enforcement is not a solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

The purpose of the session is to provide you with the opportunity to raise risks and concerns on the service directly with Home Office officials, and to make your own recommendations about what *is* needed to meet the needs of non-UK national rough sleepers.

I look forward to seeing you on Thursday – please feel free to get in touch if you have any questions at all.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

MAYOR OF LONDON

Rough Sleeping Support Service – civil society engagement

14.30 -16.30

25 July 2019

Committee Room 3, City Hall, The Queen's Walk, SE1 2AA

[City Hall](#)

Please allow up to 15 minutes to clear security. You can proceed unescorted to the meeting space on the Lower Ground Floor. Refreshments will be provided.

Agenda

- | | |
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| 5. Hearing the views of the migrant sector | 16.10 |
| 6. Close | 16.30 |

[REDACTED]

From: [REDACTED]
Sent: 24 July 2019 14:12
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Thanks, yes sounds like sense to me thanks [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 24 July 2019 14:09
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

For info.

Shall we also hold some time after the meeting to consider next steps? We may want to recommend a letter or something as follow up that can include recommendation like the below where they are supported by the sector?

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@cstm.org.uk>
Sent: 23 July 2019 18:47
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

As discussed last Friday, there are several reasons why I think the current Rough Sleeping Support Service the Home Office has created does not work and several suggestions I can think of to make it more useful to the sector.

1. Reasons why not working:

- it sits within the Enforcement team so this will mean clients, advisors and workers will find it risky to refer
- because of the level and roles of the staff, it does not offer anything concrete in terms of fee waivers, faster decision making, etc. It only offers information. However, the sector knows that the Home Office systems are not always accurate.

2. Potential suggestions:

- to move the team to decision making departments and/or subject access requests department or to a higher level that can influence other teams and make decisions
- to offer fast track full subject access requests so that immigration advisers can advise destitute clients faster and avoid unnecessary time of destitution and street homelessness
- to offer fee waivers for applications where this is not available (e.g. BRP replacement, ILR applications, NTL applications, etc)
- to offer faster good quality decision making of new and pending applications
- to make requirements of evidencing residence in the UK (e.g. for long residence or NTLs) more flexible for destitute migrants as they tend to lose all their documentation as a consequence of being homeless and organisations would only keep records for 6 years

Another suggestion I mentioned to you but that might be too ambitious:

2



[Three ways to help homeless people in 2019](#)



*The Connection at St Martin's is registered in England and Wales Company No.3852519
Registered Charity No. 1078201. Registered Office: 12 Adelaide Street, London WC2N 4HW.*

From: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Sent: 18 July 2019 18:12

To: [REDACTED] <[REDACTED][cstm.org.uk](mailto:[REDACTED]@cstm.org.uk)>

Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

That's a shame but yes, very happy to have a call tomorrow morning. What number is best to get you on?

Best wishes,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED] [REDACTED] <[REDACTED]@cstm.org.uk>
Sent: 18 July 2019 18:11
To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear [REDACTED]

Thank you for your email. I would be very interested to attend but, unfortunately, I will be delivering a training that afternoon.

Would you be available for a quick phone call tomorrow morning at 10am?

Thank you,

[REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 18 July 2019 17:55
To: [REDACTED] [REDACTED] [REDACTED] <[REDACTED]@cstm.org.uk>
Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear [REDACTED]

Apologies for the late notice, but I just realised that this wasn't forwarded to you and that it might be of interest. Keen for your concerns to be raised as part of this so do let me know if you or a colleague would like to join.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]
Sent: 15 July 2019 16:54
Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear all,

At the beginning of July I wrote to you about facilitating a meeting with the Home Office's Rough Sleeping Support Service on 25th July. The purpose of the session is to provide you with the opportunity to raise risks and concerns on the service directly with Home Office officials. I am sure you will have seen [the Guardian article](#) on the Home Office's Rough Sleeping Support Service, which includes a response from the GLA.

We have worked closely with many of you to develop an agenda for this meeting. We hope this will be a valuable opportunity for you to have your views heard by Home Office officials.

I also wanted to emphasise the GLA's position that enforcement is not a solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

If you haven't already, please do RSVP – and continue to let me know any other stakeholders that should be present to share their views. Please note that the focus is on non-EEA rough-sleepers so this meeting may not be relevant to all MRAP members.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]

Sent: 01 July 2019 16:45

Cc: [REDACTED] [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Subject: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear MRAP,

We will be hosting an engagement session with the Home Office's Rough Sleeping Support Service. The purpose of the session is for the Home Office to inform you about the service and provide you with the opportunity to raise risks and concerns directly with Home Office officials.

This service focuses on non-EEA rough-sleepers so this meeting may not be relevant to all MRAP members. If you have other stakeholders that you recommend we include in this meeting, then please let me know and I can extend an invitation.

The meeting will take place 2.30 – 4.30pm, 25th July 2019 in Committee Room 3, City Hall. Please RSVP to [REDACTED] [london.gov.uk](mailto:[REDACTED]@london.gov.uk) by Tuesday 18th July.

Further information about the service provided by the Home Office is below and I will share more information as it becomes available:

“As part of the Government's Rough Sleeping Strategy, published in August 2018, the Home Office setup the Rough Sleeping Support Service to prioritise support work on cases and help resolve the immigration status of non-UK nationals sleeping rough.

The team will help individuals to regularise their status where they establish a right to remain in the UK, and support them to return home where this is appropriate. It will ensure caseworkers and other relevant staff are aware of the rough sleepers' vulnerable situation and prioritise work on their cases accordingly.

It provides a single, national point of contact, which operates 24/7, allowing individuals to be referred and receive information on their immigration status. This information will be provided within 24 hours.

We have been working to develop an information sharing process that would enable local authorities, and service providers, to make referrals and use the service in a way that is GDPR-compliant. We have been engaging with local authorities and service providers and would now like to open up the discussion to the wider migrant and refugee sector to listen to their views as we develop the process.”

If you have any further questions then please get in touch. An agenda will be circulated in due course.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

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[REDACTED]

From: [REDACTED]
Sent: 23 July 2019 17:04
To: Social Integration Managers
Subject: FW: Rough Sleeping Support Service engagement - agenda.docx
Attachments: RSS Chair's Brief.docx

Sorry – actually briefing attached!

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 19 July 2019 14:08
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft briefing for [REDACTED] please do let me know your thoughts.

Thanks for all the feedback on the agenda, really helpful – I've used this to shape the attached. [REDACTED] this includes a suggested structure for the discussion. Previously I had thought to break into groups but I think the dynamics might better suit a discussion in the round.

Best wishes,

From: [REDACTED]
Sent: 18 July 2019 20:19
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED]

This looks really good and will hopefully be a good session. A couple of thoughts about how we manage the session on the day.

How will the discussion be structured? Are we going to be having small group discussions and then feeding back, or will it be a whole group discussion? If the former, is it useful to prep the key questions we want to be able to answer during the discussion (based on the conversations you have had with the sector).

Also, is there anything groups can be sent before hand which explains what the proposal is? Or are the home office not willing to put anything down on paper?

From your discussion with the HO today, were there certain things that you know are not up for discussion? Is it worth JBB indicating at the outset that we know xyz is an issue and we see that, but it won't be the focus of the session etc.

Best,

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 18 July 2019 15:59

To: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Thanks [REDACTED]

I think the agenda looks perfect I have added a couple of additional comments – not sure on the second one but I do think it is important to stress that the GLA / rough sleeping charities have been pushing for the migrant sector to be involved in RSSS since it was first mentioned in the government rough sleeping strategy and that this meeting is in part taking place due to the No Night Sleeping Rough taskforce asking HO to consult with the wider sector.

Thanks

[REDACTED]

From: [REDACTED]

Sent: 18 July 2019 12:08

To: Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft agenda for the engagement meeting with the migrant sector on the Home Office's Rough Sleeping Support Service.

As you know the purpose of the session is to provide the migrant sector with the opportunity to raise risks and concerns directly to the Home Office, and we need to carefully facilitate this in a constructive way to ensure that the sector's voices are heard and can land with officials.

I've been keen for your feedback on this – today if possible, so that I can invite representatives to make 'opening comments' and confirm the structure with the HO.

Best wishes,

A solid black rectangular box used to redact a signature.

[REDACTED]

From: [REDACTED]
Sent: 23 July 2019 16:41
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Thanks! Yes, [REDACTED] is coming – sorry missed him off the below list

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 23 July 2019 16:38
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED]

I'll give them another nudge I know they were trying to find someone appropriate (as I want them to bring someone at a suitable level and this proving difficult) – have Thames Reach confirmed yet?

Thanks
[REDACTED]

From: [REDACTED]
Sent: 23 July 2019 16:30
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED]

Most recent list of attendees below, could you please chase St Mungos?

[REDACTED] Refugee Council

[REDACTED] Public Interest Law Centre

[REDACTED] East European Resource Centre

[REDACTED] Jesuit Refugee Service UK

[REDACTED] Streets Kitchen

[REDACTED] Liberty

[REDACTED] Praxis

[REDACTED] Migrants' Rights Network

[REDACTED] Migrants' Rights Network

[REDACTED] CARAS

[REDACTED] CARAS

[REDACTED] Small Charities Coalition

[REDACTED] Middlesex Tamil Academy

[REDACTED] London Councils

[REDACTED] Crisis

[REDACTED] Glass Door Homeless Charity

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]

Sent: 18 July 2019 16:17

To: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Thanks, [REDACTED] I haven't had a response from Thames Reach or St Mungos, I copied you into the invite do you want to chase? Below are the confirmed attendees:

[REDACTED] Refugee Council

[REDACTED] Public Interest Law Centre

[REDACTED] East European Resource Centre

[REDACTED] Jesuit Refugee Service UK

[REDACTED] Streets Kitchen

[REDACTED] Liberty

[REDACTED] Migrants' Rights Network

[REDACTED] Migrants' Rights Network

[REDACTED] CARAS

[REDACTED] CARAS

[REDACTED] Small Charities Coalition

[REDACTED] Middlesex Tamil Academy

[REDACTED] London Councils

[REDACTED] Crisis

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

From: [REDACTED]
Sent: 18 July 2019 16:00

To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; Social Integration Managers
<[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]
<[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Thanks [REDACTED]

I think the agenda looks perfect I have added a couple of additional comments – not sure on the second one but I do think it is important to stress that the GLA / rough sleeping charities have been pushing for the migrant sector to be involved in RSSS since it was first mentioned in the government rough sleeping strategy and that this meeting is in part taking place due to the No Night Sleeping Rough taskforce asking HO to consult with the wider sector.

Thanks
[REDACTED]

From: [REDACTED]
Sent: 18 July 2019 12:08

To: Social Integration Managers <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]
<[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]
<[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Subject: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft agenda for the engagement meeting with the migrant sector on the Home Office's Rough Sleeping Support Service.

As you know the purpose of the session is to provide the migrant sector with the opportunity to raise risks and concerns directly to the Home Office, and we need to carefully facilitate this in a constructive way to ensure that the sector's voices are heard and can land with officials.

I've been keen for your feedback on this – today if possible, so that I can invite representatives to make 'opening comments' and confirm the structure with the HO.

Best wishes,
[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 22 July 2019 16:51
To: [REDACTED] (LCN)
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

Further to our conversation, below is the list of confirmed attendees. I've had apologies due to unavailability from a few other organisations who have shared their thoughts over email or over the phone:

[REDACTED] Refugee Council

[REDACTED] Public Interest Law Centre

[REDACTED] East European Resource Centre

[REDACTED] Jesuit Refugee Service UK

[REDACTED] Streets Kitchen

[REDACTED] Liberty

[REDACTED] Praxis

[REDACTED] Migrants' Rights Network

[REDACTED] Migrants' Rights Network

[REDACTED] CARAS

[REDACTED] CARAS

[REDACTED] Small Charities Coalition

[REDACTED] Middlesex Tamil Academy

[REDACTED] London Councils

[REDACTED] Crisis

[REDACTED] Glass Door Homeless Charity

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY
City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 18 July 2019 16:35
To: [REDACTED] (LCN) <[REDACTED]@lawcentres.org.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

Thanks for your reply. I asked permission of our Migrant and Refugee Advisory Panel back in May to convene this meeting for them - I wouldn't have done so unless those representatives (including Liberty) didn't think that this forum could be useful to directly and collectively raise concerns with the Home Office.

As you know, the GLA's position is that enforcement is not a solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

This position will be reiterated in the meeting, and I'd be very happy to discuss this and the meeting with you further – at the very least to ensure that all your concerns are captured.

Kind regards,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (LCN) <[REDACTED]@lawcentres.org.uk>
Sent: 18 July 2019 15:29
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

I have advertised this event internally and got some strong responses. As you rightly assume, we have concerns over the RSSS. It is because of these concerns that Law Centres are not interested in engaging with HO on this scheme at all – not when even [local authorities](#) refuse to do so, and HO carries on regardless. Have you had many not-for-profits sign up for the event?

Best regards,

[REDACTED]



[REDACTED]
Head of Policy and Profile

DL +44 (0)20 [REDACTED] | M +44 [REDACTED]

Law Centres Network, Tavistock House, 1-6 Tavistock Square, London WC1H 9NA
T: +44 (0)20 3637 1330 | F: +44 (0)20 3637 1342 | www.lawcentres.org.uk



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From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 18 July 2019 12:02
To: [REDACTED] [REDACTED] (LCN) <[REDACTED]@lawcentres.org.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

Just wondering if you're still able to send somebody on the 25th, very keen to have your expertise in the room to reiterate your concerns to the Home Office.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED] (LCN) <[REDACTED]@lawcentres.org.uk>
Sent: 01 July 2019 17:03
To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

Many thanks for this. Interesting undoubtedly, now let me check who can attend.

Best regards,

[REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 01 July 2019 16:57
To: [REDACTED] [REDACTED] (LCN) <[REDACTED]@lawcentres.org.uk>
Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

In case of interest to you or a representative from LCN.

Best wishes,

[REDACTED]

From: [REDACTED] [REDACTED]

Sent: 01 July 2019 16:45

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear MRAP,

We will be hosting an engagement session with the Home Office's Rough Sleeping Support Service. The purpose of the session is for the Home Office to inform you about the service and provide you with the opportunity to raise risks and concerns directly with Home Office officials.

This service focuses on non-EEA rough-sleepers so this meeting may not be relevant to all MRAP members. If you have other stakeholders that you recommend we include in this meeting, then please let me know and I can extend an invitation.

The meeting will take place **2.30 – 4.30pm, 25th July 2019 in Committee Room 3, City Hall**. Please RSVP to [REDACTED]@london.gov.uk by Tuesday 18th July.

Further information about the service provided by the Home Office is below and I will share more information as it becomes available:

“As part of the Government's Rough Sleeping Strategy, published in August 2018, the Home Office setup the Rough Sleeping Support Service to prioritise support work on cases and help resolve the immigration status of non-UK nationals sleeping rough.

The team will help individuals to regularise their status where they establish a right to remain in the UK, and support them to return home where this is appropriate. It will ensure caseworkers and other relevant staff are aware of the rough sleepers' vulnerable situation and prioritise work on their cases accordingly.

It provides a single, national point of contact, which operates 24/7, allowing individuals to be referred and receive information on their immigration status. This information will be provided within 24 hours.

We have been working to develop an information sharing process that would enable local authorities, and service providers, to make referrals and use the service in a way that is GDPR-compliant. We have been engaging with local authorities and service providers and would now like to open up the discussion to the wider migrant and refugee sector to listen to their views as we develop the process.”

If you have any further questions then please get in touch. An agenda will be circulated in due course.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: [REDACTED] <[REDACTED]@project17.org.uk>
Sent: 22 July 2019 11:56
To: [REDACTED]
Subject: Re: RSSS Meeting

Sorry [REDACTED] I don't really feel comfortable working with the GLA at all, but especially not on this issue.

[REDACTED]

On Mon, Jul 22, 2019 at 11:53 AM [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi [REDACTED]

That's of course totally fine, thanks for letting me know. For what it's worth, the briefing absolutely wouldn't be about building a defence but would rather be about helping the chair to comprehensively understand the issue from the perspective of the sector.

[REDACTED]

From: [REDACTED] <[REDACTED]@project17.org.uk>
Sent: 22 July 2019 11:49
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: RSSS Meeting

Hi [REDACTED]

This is awkward and I'm really sorry, I'd like to help you personally, but I don't feel comfortable assisting the GLA to have a good defence ahead of the meeting. My involvement in campaigning around this issue has been in a NELMA capacity and I think it's understandable why those of us who were involved in the campaign would not want to work with the GLA in this way. I'm sure the organisations attending the meeting will share their concerns on the day.

Sorry, I hope you understand and don't take this personally.

Best wishes,

[REDACTED]

On Mon, Jul 22, 2019 at 11:36 AM [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi [REDACTED]

I hope you had a good weekend!

I'm going to be involved in briefing the person who is chairing the meeting about the Rough Sleepers support service on Thursday. In the briefing, I hope to feed in information about the context and the reasons the sector has historically been mistrustful of the GLA. This will be an opportunity to brief the chair in more depth than might happen in the meeting, and provide important additional context.

It would be really useful to hear your perspective on this- you can be as blunt as you like. Happy to chat on the phone or over email, whichever is easiest.

Thanks,



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--



Policy Officer

Project 17

St Joseph's Hospice
Mare St
Hackney
E8 4SA



Join our campaign [#seenandheard](#) to make sure local authorities meet all children's essential needs, regardless of immigration status.

Watch [this](#) short video to find out more.

www.project17.org.uk

@Project17UK

[REDACTED]

From: [REDACTED]
Sent: 22 July 2019 10:18
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED]

Thank you, that's really helpful – I think we need to verbally brief [REDACTED] on this aspect in particular to get across the complexity. It would be great if you could join this so that you can explain this from a sector point of view.

Could you find 30 minutes that me, you and [REDACTED] are available to do before the meeting?

Best wishes,

[REDACTED]

From: [REDACTED]
Sent: 22 July 2019 10:14
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED]

I think this looks super comprehensive- have just added one comment. If you think it's worthwhile/ there's space in the briefing (I'm not sure how long these can be) I'm happy to draft an additional point or expand the existing one.

Do let me know if there's anything I can help with for this meeting, or for MRAP tomorrow.

Thanks,

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 19 July 2019 14:08
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft briefing for [REDACTED] please do let me know your thoughts.

Thanks for all the feedback on the agenda, really helpful – I've used this to shape the attached. [REDACTED] this includes a suggested structure for the discussion. Previously I had thought to break into groups but I think the dynamics might better suit a discussion in the round.

Best wishes,

From: [REDACTED]
Sent: 18 July 2019 20:19
To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; Social Integration Managers <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: Re: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED]

This looks really good and will hopefully be a good session. A couple of thoughts about how we manage the session on the day.

How will the discussion be structured? Are we going to be having small group discussions and then feeding back, or will it be a whole group discussion? If the former, is it useful to prep the key questions we want to be able to answer during the discussion (based on the conversations you have had with the sector).

Also, is there anything groups can be sent before hand which explains what the proposal is? Or are the home office not willing to put anything down on paper?

From your discussion with the HO today, were there certain things that you know are not up for discussion? Is it worth JBB indicating at the outset that we know xyz is an issue and we see that, but it won't be the focus of the session etc.

Best,

[REDACTED]

From: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Sent: 18 July 2019 15:59
To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; Social Integration Managers <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Thanks [REDACTED]

I think the agenda looks perfect I have added a couple of additional comments – not sure on the second one but I do think it is important to stress that the GLA / rough sleeping charities have been pushing for the migrant sector to be involved in RSSS since it was first mentioned in the government rough sleeping

strategy and that this meeting is in part taking place due to the No Night Sleeping Rough taskforce asking HO to consult with the wider sector.

Thanks

From: [REDACTED]
Sent: 18 July 2019 12:08
To: Social Integration Managers <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]
 <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED]
 <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft agenda for the engagement meeting with the migrant sector on the Home Office's Rough Sleeping Support Service.

As you know the purpose of the session is to provide the migrant sector with the opportunity to raise risks and concerns directly to the Home Office, and we need to carefully facilitate this in a constructive way to ensure that the sector's voices are heard and can land with officials.

I've been keen for your feedback on this – today if possible, so that I can invite representatives to make 'opening comments' and confirm the structure with the HO.

Best wishes,

[REDACTED]

From: Social Integration Managers
Sent: 19 July 2019 17:39
To: [REDACTED]
Subject: Re: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED] I'm happy with this. Thanks, [REDACTED]

Get [Outlook for iOS](#)

From: [REDACTED]
Sent: Friday, July 19, 2019 4:54:53 PM
To: Social Integration Managers
Subject: Fw: Rough Sleeping Support Service engagement - agenda.docx
Hi [REDACTED]

Just want to very quickly check that you're happy with the agenda so that I can share with the Home Office for consideration before circulating on Monday?

Many thanks,

From: [REDACTED]
Sent: 19 July 2019 14:08
To: [REDACTED] Social Integration Managers; [REDACTED]
Cc: [REDACTED]
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft briefing for [REDACTED] please do let me know your thoughts.

Thanks for all the feedback on the agenda, really helpful – I've used this to shape the attached. [REDACTED] this includes a suggested structure for the discussion. Previously I had thought to break into groups but I think the dynamics might better suit a discussion in the round.

Best wishes,

From: [REDACTED]
Sent: 18 July 2019 20:19
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED]

This looks really good and will hopefully be a good session. A couple of thoughts about how we manage the session on the day.

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Best,

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 18 July 2019 15:59

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers

<[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

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I think the agenda looks perfect I have added a couple of additional comments – not sure on the second one but I do think it is important to stress that the GLA / rough sleeping charities have been pushing for the migrant sector to be involved in RSSS since it was first mentioned in the government rough sleeping strategy and that this meeting is in part taking place due to the No Night Sleeping Rough taskforce asking HO to consult with the wider sector.

Thanks

From: [REDACTED] [REDACTED]

Sent: 18 July 2019 12:08

To: Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft agenda for the engagement meeting with the migrant sector on the Home Office's Rough Sleeping Support Service.

As you know the purpose of the session is to provide the migrant sector with the opportunity to raise risks and concerns directly to the Home Office, and we need to carefully facilitate this in a constructive way to ensure that the sector's voices are heard and can land with officials.

I've been keen for your feedback on this – today if possible, so that I can invite representatives to make 'opening comments' and confirm the structure with the HO.

Best wishes,

[REDACTED]

From: [REDACTED]
Sent: 19 July 2019 16:55
To: Social Integration Managers
Subject: Fw: Rough Sleeping Support Service engagement - agenda.docx
Attachments: RSS Chair's Brief.docx

Hi [REDACTED]

Just want to very quickly check that you're happy with the agenda so that I can share with the Home Office for consideration before circulating on Monday?

Many thanks,

From: [REDACTED]
Sent: 19 July 2019 14:08
To: [REDACTED] Social Integration Managers; [REDACTED]
Cc: [REDACTED]
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft briefing for [REDACTED] please do let me know your thoughts.

Thanks for all the feedback on the agenda, really helpful – I've used this to shape the attached. [REDACTED] this includes a suggested structure for the discussion. Previously I had thought to break into groups but I think the dynamics might better suit a discussion in the round.

Best wishes,

From: [REDACTED]
Sent: 18 July 2019 20:19
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service engagement - agenda.docx

Hi [REDACTED]

This looks really good and will hopefully be a good session. A couple of thoughts about how we manage the session on the day.

How will the discussion be structured? Are we going to be having small group discussions and then feeding back, or will it be a whole group discussion? If the former, is it useful to prep the key questions we want to be able to answer during the discussion (based on the conversations you have had with the sector).

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From your discussion with the HO today, were there certain things that you know are not up for discussion? Is it worth JBB indicating at the outset that we know xyz is an issue and we see that, but it won't be the focus of the session etc.

Best,

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 18 July 2019 15:59

To: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Thanks [REDACTED]

I think the agenda looks perfect I have added a couple of additional comments – not sure on the second one but I do think it is important to stress that the GLA / rough sleeping charities have been pushing for the migrant sector to be involved in RSSS since it was first mentioned in the government rough sleeping strategy and that this meeting is in part taking place due to the No Night Sleeping Rough taskforce asking HO to consult with the wider sector.

Thanks

From: [REDACTED]

Sent: 18 July 2019 12:08

To: Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft agenda for the engagement meeting with the migrant sector on the Home Office's Rough Sleeping Support Service.

As you know the purpose of the session is to provide the migrant sector with the opportunity to raise risks and concerns directly to the Home Office, and we need to carefully facilitate this in a constructive way to ensure that the sector's voices are heard and can land with officials.

I've been keen for your feedback on this – today if possible, so that I can invite representatives to make 'opening comments' and confirm the structure with the HO.

Best wishes,

[REDACTED]

From: [REDACTED]
Sent: 19 July 2019 10:09
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

See updated attendee list below:

[REDACTED] Refugee Council
[REDACTED] Public Interest Law Centre
[REDACTED] East European Resource Centre
[REDACTED] Jesuit Refugee Service UK
[REDACTED] Streets Kitchen
[REDACTED] Liberty
[REDACTED] Migrants' Rights Network
[REDACTED] Migrants' Rights Network
[REDACTED] CARAS
[REDACTED] CARAS
[REDACTED] Small Charities Coalition
[REDACTED] Middlesex Tamil Academy
[REDACTED] London Councils
[REDACTED] Crisis
[REDACTED] Glass Door Homeless Charity

Many thanks,

[REDACTED]

From: [REDACTED]
Sent: 18 July 2019 10:09
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

That's great – thank you! [REDACTED] could you send through the list of confirmed attendees?

I'll work on the agenda now and send it through. It'll be subject to change as I'll need to run it by a few people

Best wishes,

[REDACTED]

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 18 July 2019 10:02
To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

Hope all's good with you!

I'm about to start on the chair's briefing for this- would you be able to send me a list of attendees and the agenda when you can?

I've got the rest of today to work on it, so will hopefully be able to get you a draft by the end of the day, depending on what else comes up!

Thanks,

[REDACTED]

From: [REDACTED]
Sent: 15 July 2019 16:58
To: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

For info

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 15 July 2019 16:54
Cc: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear all,

At the beginning of July I wrote to you about facilitating a meeting with the Home Office's Rough Sleeping Support Service on 25th July. The purpose of the session is to provide you with the opportunity to raise risks and concerns on the service directly with Home Office officials. I am sure you will have seen [the Guardian article](#) on the Home Office's Rough Sleeping Support Service, which includes a response from the GLA.

We have worked closely with many of you to develop an agenda for this meeting. We hope this will be a valuable opportunity for you to have your views heard by Home Office officials.

I also wanted to emphasise the GLA's position that enforcement is not a solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

If you haven't already, please do RSVP – and continue to let me know any other stakeholders that should be present to share their views. Please note that the focus is on non-EEA rough-sleepers so this meeting may not be relevant to all MRAP members.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]

Sent: 01 July 2019 16:45

Cc: [REDACTED] [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Subject: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear MRAP,

We will be hosting an engagement session with the Home Office's Rough Sleeping Support Service. The purpose of the session is for the Home Office to inform you about the service and provide you with the opportunity to raise risks and concerns directly with Home Office officials.

This service focuses on non-EEA rough-sleepers so this meeting may not be relevant to all MRAP members. If you have other stakeholders that you recommend we include in this meeting, then please let me know and I can extend an invitation.

The meeting will take place **2.30 – 4.30pm, 25th July 2019** in **Committee Room 3, City Hall**. Please RSVP to [REDACTED] [london.gov.uk](mailto:[REDACTED]@london.gov.uk) by Tuesday 18th July.

Further information about the service provided by the Home Office is below and I will share more information as it becomes available:

“As part of the Government's Rough Sleeping Strategy, published in August 2018, the Home Office setup the Rough Sleeping Support Service to prioritise support work on cases and help resolve the immigration status of non-UK nationals sleeping rough.

The team will help individuals to regularise their status where they establish a right to remain in the UK, and support them to return home where this is appropriate. It will ensure caseworkers and other relevant staff are aware of the rough sleepers' vulnerable situation and prioritise work on their cases accordingly.

It provides a single, national point of contact, which operates 24/7, allowing individuals to be referred and receive information on their immigration status. This information will be provided within 24 hours.

We have been working to develop an information sharing process that would enable local authorities, and service providers, to make referrals and use the service in a way that is GDPR-compliant. We have been engaging with local authorities and service providers and would now like to open up the discussion to the wider migrant and refugee sector to listen to their views as we develop the process.”

If you have any further questions then please get in touch. An agenda will be circulated in due course.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER **LONDON** AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 19 July 2019 09:33
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi James,

Very helpful, thank you – I'll ensure this is fed into the discussion.

Kind regards,

[REDACTED]

From: [REDACTED] [mailto:[REDACTED]@ramfel.org.uk]
Sent: 19 July 2019 04:06
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

In a nutshell our view is;

- A fast track service or specialist team for rough sleepers team within the home office is essential. last year 10 people died sleeping rough in Redbridge out of a recorded rough sleeping population of 65, therefore making decisions quickly is vitally important. Also as so many home office decisions are overturned we have to think of the length of time as the time it takes to get rejected and then appeal - which normally would be 6-18 months. This needs to be much shorter for street homeless clients. In reviewing the deaths of rough sleepers some were trying to regularise their status or waiting on decisions.

- Asking charities who are not qualified to understand a clients immigration status to refer them to the rough sleeping team in the home office is dangerous. The Home office can take steps to detain or remove that individual and may do so even if that person has a legitimate claim that they have so far been unable to make. The Home office need to recognise the damage they do in working in this way, both to individuals and to any chance of working together with charities to solve the problems faced by rough sleepers. They should instead fund an organisation to provide impartial advice.

Best wishes

[REDACTED]

Chief Executive

Refugee & Migrant Forum of Essex and London - RAMFEL Suite 22, Ground Floor, Cardinal Heenan Centre,
326 High Road Ilford, Essex, IG1 1QP

Tel [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 18 July 2019 14:35:14

To: [REDACTED] <[REDACTED]@ramfel.org.uk>

Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi James,

Please do provide your comments and we can ensure these are fed into the discussion.

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] <[REDACTED]@ramfel.org.uk>

Sent: 16 July 2019 18:45

To: [REDACTED] <[REDACTED]@london.gov.uk>

Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

Thanks for the invite, I'm afraid I will be on annual leave when the event is on. Happy to provide comments on concerns surrounding the service if needed.

Best Wishes,

[REDACTED]

Chief Executive

Refugee & Migrant Forum of Essex and London - RAMFEL Suite 22, Ground Floor, Cardinal Heenan Centre, 326 High Road Ilford, Essex, IG1 1QP

[REDACTED]

Website: www.ramfel.org.uk

Facebook: <https://www.facebook.com/RefugeeandMigrantForumofEssexLondon>

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From: [REDACTED] [REDACTED] [mailto:[REDACTED]@london.gov.uk]

Sent: 01 July 2019 17:26

To: [REDACTED] <[REDACTED]@ramfel.org.uk>

Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear James,

[REDACTED] [REDACTED] from the Home Office suggested that I invite you to the below meeting, please do let me know if you are able to attend.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] [REDACTED]

Sent: 01 July 2019 16:45

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

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If you have any further questions then please get in touch. An agenda will be circulated in due course.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

#LondonIsOpen

[REDACTED]

From: [REDACTED] <[REDACTED]@londoncouncils.gov.uk>
Sent: 18 July 2019 17:11
To: [REDACTED]
Subject: Rough Sleeping Support Service

Thanks for flagging that article on Tuesday. You may have seen this was published yesterday:

<https://www.theguardian.com/society/2019/jul/17/councils-refusing-to-share-personal-data-of-rough-sleepers-with-home-office>

Many thanks

[REDACTED]
Principal Policy and Project Officer
[REDACTED] [\[REDACTED\]@londoncouncils.gov.uk](mailto:[REDACTED]@londoncouncils.gov.uk)
London Councils
59½ Southwark Street
London SE1 0AL

[REDACTED]
www.londoncouncils.gov.uk

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[Andy Ludlow Homelessness Awards](#) | [Learner Voice London](#)

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[REDACTED]

From: [REDACTED]
Sent: 18 July 2019 16:17
To: [REDACTED] Social Integration Managers; [REDACTED]
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Thanks, [REDACTED] I haven't had a response from Thames Reach or St Mungos, I copied you into the invite do you want to chase? Below are the confirmed attendees:

[REDACTED] Refugee Council
[REDACTED] Public Interest Law Centre
[REDACTED] East European Resource Centre
[REDACTED] Jesuit Refugee Service UK
[REDACTED] Streets Kitchen
[REDACTED] Liberty
[REDACTED] Migrants' Rights Network
[REDACTED] Migrants' Rights Network
[REDACTED] CARAS
[REDACTED] CARAS
[REDACTED] Small Charities Coalition
[REDACTED] Middlesex Tamil Academy
[REDACTED] London Councils
[REDACTED] Crisis

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 18 July 2019 16:00
To: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping Support Service engagement - agenda.docx

Thanks [REDACTED]

I think the agenda looks perfect I have added a couple of additional comments – not sure on the second one but I do think it is important to stress that the GLA / rough sleeping charities have been pushing for the migrant sector to be involved in RSSS since it was first mentioned in the government rough sleeping strategy and that this meeting is in part taking place due to the No Night Sleeping Rough taskforce asking HO to consult with the wider sector.

Thanks
[REDACTED]

From: [REDACTED]
Sent: 18 July 2019 12:08
To: Social Integration Managers <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: Rough Sleeping Support Service engagement - agenda.docx

Hi all,

Please find attached a draft agenda for the engagement meeting with the migrant sector on the Home Office's Rough Sleeping Support Service.

As you know the purpose of the session is to provide the migrant sector with the opportunity to raise risks and concerns directly to the Home Office, and we need to carefully facilitate this in a constructive way to ensure that the sector's voices are heard and can land with officials.

I've been keen for your feedback on this – today if possible, so that I can invite representatives to make 'opening comments' and confirm the structure with the HO.

Best wishes,

A solid black rectangular box used to redact a signature.

[REDACTED]

From: [REDACTED]
Sent: 18 July 2019 11:17
To: [REDACTED]
Subject: RE: Rough Sleeping MQs
Attachments: Non UK nationals and the Home Office

[Attachment is INTERNAL_20190717_1544.msg]

Thanks,

Yes the Haringey statement is an interesting development – attached is the email which I sent to both CEO of Thames Reach and St Mungo's (which James signed off) and merely echoed our previously agreed lines as I wanted to get something out to them in light of the guardian asking every LA what their position was to be confirmed by 3pm was for this article...

<https://www.theguardian.com/society/2019/jul/17/councils-refusing-to-share-personal-data-of-rough-sleepers-with-home-office>

thanks
[REDACTED]

From: [REDACTED]
Sent: 18 July 2019 10:37
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: Rough Sleeping MQs

Thanks, [REDACTED] – really helpful to see.

For info: <https://www.haringey.gov.uk/news/rough-sleepers-personal-data-statement>

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 18 July 2019 10:35
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping MQs
Importance: High

Hi [REDACTED]

Drafts agreed with James – attached with tracked changes just FYI.

Thanks
[REDACTED]

From: [REDACTED]
Sent: 17 July 2019 12:04
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: Debra Levison <[REDACTED]@london.gov.uk>

Subject: Rough Sleeping MQs

Importance: High

Hi [REDACTED]

James M has OK'd these 2 with a couple of changes.
Let me know if you are happy with these.

Many thanks

[REDACTED]

[REDACTED] [REDACTED]

Business Support Team, Housing & Land

GREATERLONDONAUTHORITY

169 Union Street, London SE1 0LL

[REDACTED]

[london.gov.uk](https://www.london.gov.uk)

[REDACTED] wheatley@london.gov.uk

[REDACTED]

From: [REDACTED]
Sent: 17 July 2019 17:52
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Heathrow Floating Hub
Attachments: Floating Hubs Overview and Requirements.pdf

Hi [REDACTED] [Redacted information out of scope of the request]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]. As discussed on Friday, none of our commissioned services will be referring anyone to the RSSS whilst this could lead to immigration enforcement being undertaken. We'd also have serious concerns about the floating hub being part of any programme of action in which people are being referred to the RSSS by another party without their express consent.

Many thanks,

[REDACTED] | Senior Project Officer (Rough Sleeping) | Housing & Land
GREATERLONDONAUTHORITY, 169 Union Street, London, SE1 0LL
T: [REDACTED]

From: [REDACTED]@communities.gov.uk>
Date: Tuesday, 16 July 2019 at 14:41
To: [REDACTED] <[REDACTED]@london.gov.uk>, [REDACTED]
<[REDACTED]@london.gov.uk>, [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Heathrow Floating Hub

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 17 July 2019 15:45
To: [REDACTED] - St Mungos Broadway [REDACTED]@MUNGOS.ORG)
Subject: Non UK nationals and the Home Office

H [REDACTED]

In light of some boroughs' recent communications to their commissioned rough sleeping services about working with the Home Office, I thought it would be helpful, for completeness, to confirm our position. As the Mayor has made clear, no GLA-commissioned rough sleeping service should work with the Home Office ICE teams unless the client has given their explicit informed consent. Enforcement is not a solution to rough sleeping and our services will have no part in it, and the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

Regarding the Home Office's Rough Sleepers Support Service (RSSS), the Mayor's position is that the current proposal from the Home Office is not acceptable as it could lead to enforcement action being taken against individuals – i.e. people facing deportation when they do not want to leave the country.

Please don't hesitate to contact me if you have any questions about this.

Thanks

[REDACTED]

[REDACTED] [REDACTED] | Housing & Land
GREATERLONDONAUTHORITY, 169 Union Street, London, SE1 0LL
T: [REDACTED] M: [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 16 July 2019 16:15
To: [REDACTED]
Subject: FW: working with non-UK RS
Attachments: Home Office Data Sharing Statement 16.07.19.pdf

FYI

Thanks

From: [REDACTED]
Sent: 16 July 2019 16:14
To: [REDACTED]@thamesreach.org.uk>
Subject: RE: working with non-UK RS

Hi [REDACTED]

Thanks for sending this through, yes our formal position on this is that we do not expect any of our GLA commissioned teams to work with Home Office unless the client has given their explicit informed consent.

In relation to the RSSS our policy position is that the current proposal from the Home Office is not acceptable to us as it could lead to enforcement action being taken against individuals – i.e. people facing deportation when they do not want to leave the country.

Happy to discuss this with you guys if you have any questions on this, and if you can let myself and the team know if there are requests from individual London boroughs that differ to the above outlined position – especially if LSR or the rapid response team are operating in that borough.

Thanks

From: [REDACTED]@thamesreach.org.uk>
Sent: 16 July 2019 14:21
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: working with non-UK RS

Hi [REDACTED]

I don't know whether you've seen the attached from Haringey. Just wondered if the GLA had a formal position on this?

[REDACTED]

[Attachment available at - <https://www.haringey.gov.uk/news/rough-sleepers-personal-data-statement>]

[REDACTED]
Chief Executive,
Thames Reach,
Employment Academy,
29 Peckham Road,
London,
SE5 8UA
[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 15 July 2019 16:37
To: [REDACTED] (Lambeth)
Cc: [REDACTED]
Subject: RE: RSSS Follow-up

Hi [REDACTED]

Thank you for your email – I'm looking forward to the discussion on the 25th! Thanks again for raising this with us early so that we could reflect the views of the sector to the Home Office, and push for this meeting to ensure your voices are heard directly.

The Mayor has called for the hostile environment to be scrapped - enforcement is not a solution to rough sleeping and our services will have no part in it. Both [REDACTED] and I are keen to keep an open dialogue with you and the wider sector to ensure that our work meets the needs of migrant rough sleepers.

The minutes of *No Nights Sleeping Rough Taskforce* are ordinarily agreed and published at the next meeting – which is planned for October. [REDACTED] team are looking into agreeing these digitally so that we can get them published asap in light of the meeting on the 25th. We will send you the link as soon as they are published.

Thanks for the recommendations, I'll forward the invitation to [REDACTED] and [REDACTED] and add them to our list of attendees.

I'm sorry you won't be able to join us, but it would be great to catch-up soon?

Best wishes,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (Lambeth) <[REDACTED]@lambethlawcentre.org>
Sent: 09 July 2019 09:03
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RSSS Follow-up

Hi [REDACTED]

I hope you are well.

In light of Sunday's press coverage, it looks like you might have an interesting MRAP meeting on 25th July.

I had agreed to write a little bit about our meeting with the Home Office in February. It seemed like the Enforcement team in charge of past unlawful actions were now in charge of a pretty ineffective team at the service of MHCLG. Or made ineffective due to past legal action and their inability to get client information from commissioned services without consent. Patrick Mahon was clear that there was no additional funds. 'Status checks' have existed for years at NSNO and they have very little use, except perhaps where people had ILR. Even then, many 'Windrush' cases

were not speeded up. Patrick was also clear there was no way of speeding up SAR (which would be useful) or casework (resolution list).

You might guess I was slightly 'surprised' when I was made aware of the documents released under Freedom of Information request last week, finding out that the Home Office was going at great length to circumvent consent and find a way for people on the ground (e.g. outreach services and daycentres) to use 'public task' to collect and share information about homeless people. The documents also reveal that non-commissioned services willing to participate may use this 'legal' (or shall I say 'legally dubious') reason to process and share sensitive data. And all this process seems to be facilitated and supported by MHCLG, the GLA and other usual suspects, e.g. St Mungo's and Westminster Council in particular. This would also explain why the Rough Sleeping 'Support' Service sits in Immigration Enforcement.

I would be interested in hearing the Social Integration team's take on this as it appears to be a blatant attack on the rights of migrant homeless people. It would seem that the Housing team continues to favour the facilitation of enforcement over support. For all of [REDACTED] (cc-ed) past promises, it does feel like Groundhog Day.

May I request the minutes of the *No Nights Sleeping Rough Taskforce* meeting held on the 16th May 2019 and any accompanying working papers? I am of course happy to submit a formal FoI request if necessary. My understanding is that those minutes should be displayed on the GLA website anyways.

Two organisations working with homeless migrants have contacted me in the last week wishing to attend the MRAP meeting if possible:

- Jesuit Refugee Service, [REDACTED] (Legal Manager) – [REDACTED]@jrs.net
- Glass Door, [REDACTED] (Migrant Coordinator) – [REDACTED]@glassdoor.org.uk

Best wishes,

[REDACTED]

[REDACTED] [REDACTED] | Development Lead | Public Interest Law Centre

Unit 4 | 11 Mowll Street | London | SW9 6BG

Tel: [REDACTED] | Mob: [REDACTED] | Fax: [REDACTED]

<http://www.pilc.org.uk/>

**Public Interest
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[REDACTED]

From: ADCommunitiesandSocialPolicy
Sent: 15 July 2019 11:21
To: [REDACTED] ADCommunitiesandSocialPolicy
Cc: Social Integration Managers; [REDACTED]
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Follow Up Flag: Follow up
Flag Status: Completed

Hi [REDACTED]

Thanks for this, some edits below. My main thought was that we needed to refer back to our original invite as this is business as usual as well as us making a specific point on enforcement – I think tis important to be clear that we were already taking on action on this before the article. Can we add our response to the article? I wasn't sure if it was on our website, if so, I think its worth adding, if not then delete my added line as your closing para covers it.

I thought the steer that we'd had from Debra is that James M did want to see the text, if he's now happy that's fine as long as we've had a clear steer on that.

Happy to chat.

Kathleen

.....
Dear all,

At the beginning of July I wrote to you about facilitating a meeting with the Home Office's Rough Sleeping Support Service on 25th July. The purpose of the session is to provide you with the opportunity to raise risks and concerns on the service directly with Home Office officials. I am sure you will have seen [the Guardian article](#) on the Home Office's Rough Sleeping Support Service over the weekend. GLA's response can be found here **[think we did a response, can we add a link? If not your last line covers].**

We have worked closely with many of you to develop an agenda for this meeting ~~which the GLA is facilitating on 25th July, so~~. We hope this will be a valuable opportunity for you to have your views on this "Service" collectively heard by Home Office officials.

I also wanted to emphasise the GLA's position that enforcement is not a solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

Please do RSVP – and continue to let me know any other stakeholders that should be present to share their views. **[note EEA point again here]**

Best wishes,

[REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 15 July 2019 10:22
To: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>

Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019
Importance: High

Hi Kathleen,

As discussed – for your clearance

■■■■■ ■■■■■
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 ■■■■■

From: ■■■■■ ■■■■■
Sent: 12 July 2019 10:42
To: ADCommunitiesandSocialPolicy <■■■■■@london.gov.uk>
Cc: Social Integration Managers <■■■■■@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi ■■■■■

I've now had clearance from housing, and a steer that James does not need to see this before it goes. On that basis, are you happy that I share the below this afternoon?

Dear all,

I am sure you will have seen [the Guardian article](#) on the Home Office's Rough Sleeping Support Service over the weekend.

We have worked closely with many of you to develop an agenda for this meeting which the GLA is facilitating on 25th July, so we hope this will be a valuable opportunity for you to have your views on this "Service" collectively heard by Home Office officials.

I also wanted to emphasise the GLA's position that enforcement is not a solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

Please do RSVP – and continue to let me know any other stakeholders that should be present to share their views.

Best wishes,

■■■■■

From: Social Integration Managers
Sent: 09 July 2019 15:39
To: ■■■■■ ■■■■■ <■■■■■@london.gov.uk>
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

I have suggested some amendments below – see what you think!

■■■■■ needs to be happy with it, and then Kathleen and Debra. Wasn't sure if KK was saying that James wanted to see it too!

■

[REDACTED] / [REDACTED]
Social Integration Managers, Communities and Social Policy Unit

GREATER LONDON AUTHORITY

City Hall, The Queen's Walk, London SE1 2AA
Tel: 020 7983 [REDACTED]

London.gov.uk

[REDACTED] london.gov.uk

#londonisopen

Read [All of us: The Mayor's Strategy for Social Integration](#), launched [REDACTED] 2018.

From: [REDACTED]
Sent: 09 July 2019 15:19
To: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

I've drafted the below to share with MRAP, are you happy with this and who else needs to see this before it goes?

Dear all,

I am sure you will have seen [the Guardian article](#) on the Home Office's Rough Sleeping Support Service over the weekend.

We have worked closely with many of you to develop an agenda for the special MRAP meeting which the GLA is facilitating on 25th July, so we hope this will be a valuable opportunity for you to have your views on this Service collectively heard by Home Office officials.

I also wanted to emphasise the GLA's position that "Heavy-handed enforcement is not the solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough" and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

Please do RSVP – and continue to let me know any other stakeholders that should be present to share their views.

Kind regards,

[REDACTED]

From: [REDACTED]
Sent: 01 July 2019 16:45
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear MRAP,

We will be hosting an engagement session with the Home Office's Rough Sleeping Support Service. The purpose of the session is for the Home Office to inform you about the service and provide you with the opportunity to raise risks and concerns directly with Home Office officials.

This service focuses on non-EEA rough-sleepers so this meeting may not be relevant to all MRAP members. If you have other stakeholders that you recommend we include in this meeting, then please let me know and I can extend an invitation.

The meeting will take place **2.30 – 4.30pm, 25th July 2019 in Committee Room 3, City Hall**. Please RSVP to [REDACTED] london.gov.uk by Tuesday 18th July.

Further information about the service provided by the Home Office is below and I will share more information as it becomes available:

“As part of the Government's Rough Sleeping Strategy, published in August 2018, the Home Office setup the Rough Sleeping Support Service to prioritise support work on cases and help resolve the immigration status of non-UK nationals sleeping rough.

The team will help individuals to regularise their status where they establish a right to remain in the UK, and support them to return home where this is appropriate. It will ensure caseworkers and other relevant staff are aware of the rough sleepers' vulnerable situation and prioritise work on their cases accordingly.

It provides a single, national point of contact, which operates 24/7, allowing individuals to be referred and receive information on their immigration status. This information will be provided within 24 hours.

We have been working to develop an information sharing process that would enable local authorities, and service providers, to make referrals and use the service in a way that is GDPR-compliant. We have been engaging with local authorities and service providers and would now like to open up the discussion to the wider migrant and refugee sector to listen to their views as we develop the process.”

If you have any further questions then please get in touch. An agenda will be circulated in due course.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 15 July 2019 10:25
To: [REDACTED]
Subject: RE: Rough Sleeping service- meeting
Attachments: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019; Rough Sleeping Support Service; FW: CMF update to partners

Hi [REDACTED]

Yes, and yes!

I need to write a note for [REDACTED] to chair the meeting – your help on this would be brilliant.

Want to put 15 mins in the diary to discuss?

Some reading for background below and attached:

<https://www.theguardian.com/politics/2019/jul/06/home-office-secret-plan-charities-deport-rough-sleepers>

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 15 July 2019 10:22
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Rough Sleeping service- meeting

Hi [REDACTED]

Hope you had a good weekend!

[REDACTED] mentioned you've got a meeting on the 25th about rough sleeping. Is there anything I can help you with to prepare for this? And would it be useful for me to come along to the meeting?

Thanks,

[REDACTED]

[REDACTED] | **Citizenship and Integration Adviser (CI)**
Communities and Social Policy
on secondment from Project 17

My usual working days are Monday/ Wednesday/ Thursday
My pronouns are: she/her

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

[REDACTED]

From: [REDACTED]
Sent: 12 July 2019 15:09
To: [REDACTED]
Cc: [REDACTED]
Subject: FW: Rough Sleeping Support Service

For info, Debbie would like to join the meeting with James B. I've copied in [REDACTED] from Debbie's office to liaise with when dates are proposed.

Best wishes,

[REDACTED]

From: Debbie Weekes-Bernard
Sent: 12 July 2019 15:04
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Subject: Re: Rough Sleeping Support Service

Yes happy to do this

Get [Outlook for iOS](#)

From: [REDACTED]
Sent: Friday, July 12, 2019 12:17:43 PM
To: Debbie Weekes-Bernard
Cc: [REDACTED] Social Integration Managers; ADCommunitiesandSocialPolicy
Subject: Rough Sleeping Support Service

Dear Debbie,

Separately, but related to this policy area, please see attached a letter from James Brokenshire to the Mayor regarding the Rough Sleeping Support Service [referring to this article](#). I've asked to see the response before it goes, but it will simply reiterate the Mayor's existing messages on the hostile environment. I think it would be useful for you to join the meeting alongside the Mayor.

We are hosting a meeting with civil society organisations to have their voices directly heard by Home Office officials about the Rough Sleeping Support Service on the 25th July and I will provide you with an update on the outcome of that meeting.

Kind regards,

[REDACTED]

From: [REDACTED]
Sent: 12 July 2019 11:55
To: Debbie Weekes-Bernard <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>

<[REDACTED]@london.gov.uk>

Subject: FW: CMF update to partners

Dear Debbie,

As you know, the GLA Housing Team put in a bid to the Controlling Migration Fund to improve their work to better meet the needs of non-UK national rough sleepers. They have been successful in this bid, and a Government announcement of all CMF funding projects is expected to go live on Saturday.

I have fed into this project from its early stages to ensure that the views of the migrant sector are represented. The proposals around Roma mediators with a focus on links to work has been significantly shaped by our engagement with the Roma Support Group. The new governance arrangements and new post in the housing team will bring a stronger migrant voice into their work and enable better engagement with the migrant sector going forward.

The housing team have made the Mayor's position on the hostile environment clear - enforcement is not a solution to rough sleeping and our services will have no part in it.

Please let me know if you have any questions. We think this would be a valuable opportunity to get some time in the diary for you and James to discuss non-UK national rough sleepers – if you agree then we can look to get something in the diary in the coming weeks.

Kind regards,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED]

Sent: 12 July 2019 11:40

To: James Murray <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] Lunts

<[REDACTED]@london.gov.uk>; Rickardo Hyatt <[REDACTED]@london.gov.uk>; Debra Levison

<[REDACTED]@london.gov.uk>; Deborah Halling

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; economicdesk

<economicdesk@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]

<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: CMF update to partners

Hi James,

We are expecting the high level announcement from gov on Saturday about the CMF with this in mind both ourselves and colleagues in social integration think it would be very useful to get something out to wider partners (both rough sleeping and the migrant sector) updating them on the rough sleeping CMF project.

We have drafted the attached briefing and whilst we might not send it out in this format (as this does seem a little formal) if you are able to review and update the content we can then put this in an email format and send out to partners.

We have agreed with MHCLG that the government announcement on Saturday will merely have the amount that we are being funded and the description: ***Pan-London GLA CMF project: Providing support for migrant rough sleepers to have a sustainable route off the streets.***

Obviously if you have the time to look at this and agree today then myself and [REDACTED] [REDACTED] from Debbie's team can arrange to send this out to partners under embargo, or can send something out to them early next week if you are ok with the delay. [REDACTED] is flagging this to Debbie as well so that she is aware of this update and the announcement tomorrow.

Thanks

[REDACTED]

[REDACTED] [REDACTED]

Rough Sleeping Lead Manager, Housing & Land
GREATER LONDON AUTHORITY
169 Union Street, London SE1 0LL
020 7983 [REDACTED] | [REDACTED] [REDACTED]

[london.gov.uk](https://www.london.gov.uk)

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

From: [REDACTED]
Sent: 12 July 2019 12:02
To: [REDACTED]
Subject: RE: CMF update to partners
Attachments: Letter from James Brokenshire to Sadiq Khan 11072019.pdf

Great thanks, just FYI just got sight of the attached (which we were expecting as previously mentioned but not for this to be so focused on Sunday article) so if you can let Debbie know as well if the Mayor team haven't let her know already (never quite sure how this things work!), it only just made its way through to me so apologies for the mass emails – [REDACTED] is drafting a response (merely acknowledgement and set up of the meeting – and reiterating already agreed lines).

Thanks
[REDACTED]

From: [REDACTED]
Sent: 12 July 2019 11:56
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: CMF update to partners

For info – I've also suggested a meeting between Debbie and James as discussed

From: [REDACTED]
Sent: 12 July 2019 11:55
To: Debbie Weekes-Bernard [REDACTED]
Cc: [REDACTED] <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>; ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>
Subject: FW: CMF update to partners

Dear Debbie,

As you know, the GLA Housing Team put in a bid to the Controlling Migration Fund to improve their work to better meet the needs of non-UK national rough sleepers. They have been successful in this bid, and a Government announcement of all CMF funding projects is expected to go live on Saturday.

I have fed into this project from its early stages to ensure that the views of the migrant sector are represented. The proposals around Roma mediators with a focus on links to work has been significantly shaped by our engagement with the Roma Support Group. The new governance arrangements and new post in the housing team will bring a stronger migrant voice into their work and enable better engagement with the migrant sector going forward.

The housing team have made the Mayor's position on the hostile environment clear - enforcement is not a solution to rough sleeping and our services will have no part in it.

Please let me know if you have any questions. We think this would be a valuable opportunity to get some time in the diary for you and James to discuss non-UK national rough sleepers – if you agree then we can look to get something in the diary in the coming weeks.

Kind regards,

[REDACTED]

[REDACTED]

Principal Policy Officer – Migration and Refugees

2

[REDACTED]

From: [REDACTED]
Sent: 12 July 2019 09:42
To: [REDACTED]
Cc: Social Integration Managers
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019
Attachments: [REDACTED] - St Mungos Broadway; [REDACTED]
Thames Reach

Hi [REDACTED]

I think the below look great and additional attendees from rough sleeping side attached – it might not be [REDACTED] from Homeless Link but he can redirect and given the concerns around StreetLink and that this service sits under him and that he was also the taskforce he's a good person to start with.

As mentioned on the phone James has confirmed that he is happy and does not to clear this before it goes out.

Thanks
[REDACTED]

From: [REDACTED]
Sent: 09 July 2019 17:58
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Hi [REDACTED]

I plan to send the below through to MRAP and suggest we get clearance through our managers/ADs. Please advise if this is something James would like to clear before it goes.

I've highlighted in red two small changes to the existing public line. Happy to discuss.

Best wishes,
[REDACTED]

Dear all,

I am sure you will have seen [the Guardian article](#) on the Home Office's Rough Sleeping Support Service over the weekend.

We have worked closely with many of you to develop an agenda for this meeting which the GLA is facilitating on 25th July, so we hope this will be a valuable opportunity for you to have your views on this "Service" collectively heard by Home Office officials.

I also wanted to emphasise the GLA's position that **heavy handed** enforcement is not a **the** solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

Please do RSVP – and continue to let me know any other stakeholders that should be present to share their views.

Kind regards,

[REDACTED]

From: [REDACTED] [REDACTED]

Sent: 01 July 2019 16:45

Cc: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear MRAP,

We will be hosting an engagement session with the Home Office's Rough Sleeping Support Service. The purpose of the session is for the Home Office to inform you about the service and provide you with the opportunity to raise risks and concerns directly with Home Office officials.

This service focuses on non-EEA rough-sleepers so this meeting may not be relevant to all MRAP members. If you have other stakeholders that you recommend we include in this meeting, then please let me know and I can extend an invitation.

The meeting will take place **2.30 – 4.30pm, 25th July 2019 in Committee Room 3, City Hall**. Please RSVP to [REDACTED]@london.gov.uk by Tuesday 18th July.

Further information about the service provided by the Home Office is below and I will share more information as it becomes available:

“As part of the Government's Rough Sleeping Strategy, published in August 2018, the Home Office setup the Rough Sleeping Support Service to prioritise support work on cases and help resolve the immigration status of non-UK nationals sleeping rough.

The team will help individuals to regularise their status where they establish a right to remain in the UK, and support them to return home where this is appropriate. It will ensure caseworkers and other relevant staff are aware of the rough sleepers' vulnerable situation and prioritise work on their cases accordingly.

It provides a single, national point of contact, which operates 24/7, allowing individuals to be referred and receive information on their immigration status. This information will be provided within 24 hours.

We have been working to develop an information sharing process that would enable local authorities, and service providers, to make referrals and use the service in a way that is GDPR-compliant. We have been engaging with local authorities and service providers and would now like to open up the discussion to the wider migrant and refugee sector to listen to their views as we develop the process.”

If you have any further questions then please get in touch. An agenda will be circulated in due course.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

[REDACTED]

From: Catherine Bennion [REDACTED]@communities.gov.uk>
Sent: 11 July 2019 11:57
To: [REDACTED]
Subject: letter
Attachments: Letter from James Brokenshire to Sadiq Khan 11072019.pdf

Catherine Bennion

Deputy Director - Homelessness and Rough Sleeping Delivery

[REDACTED]



Ministry of Housing, Communities & Local Government



Ministry of Housing,
Communities &
Local Government

Sadiq Khan
Mayor of London
Greater London Authority
City Hall
110 The Queens Walk
London
SE1 2AA

Rt Hon James Brokenshire MP

*Secretary of State for Housing, Communities
and Local Government*

**Ministry of Housing, Communities and
Local Government**

4th Floor, Fry Building
2 Marsham Street
London SW1P 4DF

[REDACTED]
[REDACTED]
[REDACTED]@communities.gov.uk

www.gov.uk/mhclg

11 July 2019

Dear Sadiq,

You will be aware of the recent Sunday Observer article entitled '*Secret plan to use charities to help deport rough sleepers*'. I wanted to write to you to respond to some of the misconceptions made in the article and reiterate the importance of working together to reduce rough sleeping in London.

As you know, I am absolutely committed to supporting rough sleepers off the streets. We must be able to offer rough sleepers the support and interventions they need to turn their lives around. Whilst there has been some welcome signs of process in the recent Rough Sleeping Statistics, your own data sets out starkly the challenges in the Capital, particularly with non-UK national rough sleepers. Of the 8,855 people seen rough sleeping in London in 2018/19, nearly 50% were non-UK nationals.

In terms of the Rough Sleeping Support Service (RSSS), the Home Office has been working with your officials, providers, local authorities and charities across London and beyond to consider a process to allow local authorities to resolve the immigration status of non-EEA nationals sleeping rough which may help to unlock access to support, and for the Home Office to speed up the resolution of complex immigration cases. This continued collaboration is vital to ensure this vulnerable group are afforded support in the Capital. I want to make sure there is absolute clarity about the purpose of this service, and to emphasise my commitment to our collective endeavours to ensure that we are supporting some of the most vulnerable people in society away from a life on the streets.

I was alarmed to read that this was labelled a "secret programme". As you know, the service was launched as part of our Rough Sleeping Strategy, published in August 2018, and officials have been engaging openly with a range of local authorities and charities about how to make it work for them. Its launch was in response to growing concerns for people rough sleeping due to complex or unresolved immigration issues. The primary goal of the service remains to ensure people are able to access support to move away from rough sleeping, regardless of their immigration status. This includes resolving and proving the status of individuals so that

they might access the support to which they are entitled. It can also support people to return to their home country voluntarily where that is appropriate.

One of the key barriers for many non-EEA nationals sleeping rough is that they remain in limbo, unable to access support because they have not resolved their immigration status. The service enables local authorities to highlight these cases to the Home Office, with their clients' consent, so that the Home Office can prioritise the resolution of the cases. The service is not a new enforcement approach, and has support at its heart. There are many possible outcomes as a result of a referral, including being deemed to be in this country lawfully. But we must be realistic that there may be cases where people have no lawful right to remain in the UK and for whom, support to leave voluntarily is the best option.

The service is a vital support mechanism to ensure that non-UK nationals that are rough sleeping are able to resolve their immigration status. The service is reliant on data sharing or it cannot operate. That is why the Home Office have held these discussions to ensure that the process of referral is transparent, open and General Data Protection Regulation (GDPR) compliant so that everybody is aware of the basis for information sharing and can be confident that they are acting within the confines of the law.

The work of the GLA is imperative in ensuring that we are doing everything we can to reduce the number of people sleeping on the streets in London and your commitment is needed to continue this work. Without your support, including for the RSSS and to consider options to provide further support, rough sleeping is likely to continue to rise in London, with the consequent risks to those living out on the streets.

I would suggest that we meet at the earliest opportunity to ensure that our objectives remain aligned and that we can both work together to help rough sleepers in London.

A handwritten signature in blue ink, appearing to read 'James Brokenshire', is centered on the page.

RT HON JAMES BROKENSHERE MP

[REDACTED]

From: [REDACTED]
Sent: 10 July 2019 17:54
To: [REDACTED]
Subject: Emailing: MQ2019-14471 Rough sleeping outreach services (2).docx, MQ2019-14470 Rough sleeping outreach services (1).docx
Attachments: MQ2019-14471 Rough sleeping outreach services (2).docx; MQ2019-14470 Rough sleeping outreach services (1).docx

Hi [REDACTED]

Current draft version of the MQs which will be sent to James tomorrow so let us know if you have any immediate comments.

Thanks
[REDACTED]

Your message is ready to be sent with the following file or link attachments:

MQ2019-14471 Rough sleeping outreach services (2).docx
MQ2019-14470 Rough sleeping outreach services (1).docx

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

[MQ's can be found at: <https://www.london.gov.uk/moderngov/documents/s78078/Priority%20Order%20Paper%20-%202018%20July%202019.pdf>]

[REDACTED]

From: [REDACTED]
Sent: 10 July 2019 16:37
To: [REDACTED]
Subject: RE: Next MRAP

Hi [REDACTED]

Once I send round a chase for RSVPs could you please let me know who else we should invite? Have you got an up-to-date contact at Crisis and Homeless Link for example?

[REDACTED]
Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED]
Sent: 05 July 2019 17:30
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: Next MRAP

Hi [REDACTED]

Are you around for a quick chat on Monday to ensure we can get the invitation out a little wider?

Best wishes,

[REDACTED]

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
[mailto:[REDACTED]@homeoffice.gov.uk]
Sent: 01 July 2019 16:43
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED] <[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Thank you, [REDACTED]

One word of caution on other homelessness organisations - I know [REDACTED] will have a view on those which should not be invited to this particular meeting.

[REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED]@homeoffice.gov.uk
Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 01 July 2019 16:39
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]
<[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Hi [REDACTED]

Thank you, both on my longer list to forward an invite to. I've invited MRAP members to suggest any other stakeholders we should include and will also send to a few key networks including CAB, Law Centres, NRPF Network etc. [REDACTED] and I will jointly share with other organisations specialising in homelessness – such as the Connection at St Martin's and Crisis.

Do let me know if anyone else comes to mind, and I'll update you closer to the time on the final list of attendees.

Kind regards,

[REDACTED]

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
[mailto:[REDACTED]@homeoffice.gov.uk]
Sent: 01 July 2019 16:10
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]
<[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

[REDACTED]

It just occurred to me that Praxis and the Lambeth Law Centre ([REDACTED] [REDACTED]) are not on the MRAP list. Given the role they play in the sector, plus their interest and influence, it might be worth adding them. I will allow you and [REDACTED] to take the call on both of those, as well as [REDACTED] of RAMFEL, who would be a useful addition.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED]@homeoffice.gov.uk
Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 24 June 2019 11:27
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]
<[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Hi [REDACTED]

Thank you let's discuss further on the call. First thing on Wed would be ideal – 9am?

We have a room 2 – 5 on 25th June, if this works for you then agree that this will give us more time to ensure our stakeholders can engage with this.

Best wishes,

[REDACTED]

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
[mailto:[REDACTED]@homeoffice.gov.uk]
Sent: 24 June 2019 11:13
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED] <[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

[REDACTED]

Thank you for this. Would you prefer a chat over the phone first thing in the morning on Wednesday before your away day really gets going?

On attendees, my initial observation is that there are groups there that are not necessarily relevant for the topic of non-EEA rough sleepers, e.g. Doctors of the World, Roma Support Group (Roma tend to be EEA nationals), Poles in Need. With such a big cast list, and groups with specific agendas not necessarily relevant to the discussion, it could be diverted in different directions and lose focus. For example, there could be a lot of questions about what is being done to support EEA nationals and this service does not focus on them.

I would probably add [RAMFEL](#) to this list as well. [REDACTED] is the CEO and I have engaged with him before because they are doing work in Redbridge, a local authority with a high number of non-EEA national rough sleepers. His email is [REDACTED]@[ramfel.org.uk](#)

For context, I am sure you are aware that Liberty have submitted an FOI to the GLA about the Rough Sleeping Support Service and emails and documents will be released soon. We are relatively relaxed because they show a collaborative approach and emphasise it is not about enforcement, but we should still be a little wary.

On dates, if it will take a few days for us to discuss and you to put out feelers with the group then we may be better off opting for the later date of 25 July. This will allow good time for all of the preparation and briefings and not cause undue pressure on others involved.

Speak on Wednesday.

[REDACTED]

[REDACTED] [REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED]@[homeoffice.gov.uk](#)
Tel: [REDACTED] [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 21 June 2019 12:55
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]
<[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Hi [REDACTED]

Great, look forward to speaking next week. I haven't circulated an invite yet until we get the chance to speak and agree the remit of the meeting, so I can't confirm [REDACTED] with you yet.

However, I've copied our MRAP membership below who I will approach in the first instance, in addition to some rough sleeping specific contacts and law centres and any other stakeholders you can recommend you'd be interested to engage with:

Refugee Council
B&D
Doctors of the World UK
REAP
Consonant
AdviceUK
EERC
Middlesex Tamil Academy
LAWS
IARS
Evelyn Oldfield
Council of Somali Organisation
Islington Refugee Forum
Liberty
ELATT
Roma Support Group
JCWI
ILPA
Poles in Need
Migrants Organise
Focus on Labour Exploitation
CARAS
MRN

[REDACTED]
Senior Policy Officer – Migration and Refugees

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City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>
Sent: 21 June 2019 12:51

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]
<[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Sorry, I missed that email while on training and have now replied, suggesting Wednesday any time before 14.00.

Would there be any way to confirm the 8th either way, and provide a list of attendees, before we discuss it in more detail? Again, I need to have materials and briefings completed by this coming Friday at the latest, managing quite a few people's busy diaries in the process.

Thank you.

[REDACTED]

[REDACTED] [REDACTED]

Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion

E: [REDACTED]@homeoffice.gov.uk

Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 21 June 2019 12:46

To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)

<[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]

<[REDACTED]@communities.gov.uk>

Subject: RE: Next MRAP

Hi [REDACTED]

Very keen to discuss, I think [REDACTED] was trying to get some time in the diary for a call? Not sure if you've had chance to come back to the attached yet?

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]

Senior Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

Tel: 020 7983 [REDACTED]

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)

<[REDACTED]@homeoffice.gov.uk>

Sent: 21 June 2019 12:29

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]

<[REDACTED]@communities.gov.uk>

Subject: RE: Next MRAP

[REDACTED]

Sorry to chase but could you let me know about the morning of the 8th and the list of attendees? We need to do various things at our end to get everyone prepared and I am conscious there is not a huge amount of time, plus our main presenter will be on leave the week before the meeting itself so I am under a bit of additional pressure to get her fully briefed before her leave.

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED] [REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)
Tel: [REDACTED] [REDACTED]

From: [REDACTED] [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
Sent: 17 June 2019 17:05
To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

[REDACTED]

If we could do 09.30 – 11.30 on 8 July then that could potentially work for us. Before we confirm, please could you share a list of all of those you would expect to attend?

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED] [REDACTED] [homeoffice.gov.uk](mailto:[REDACTED]@homeoffice.gov.uk)
Tel: [REDACTED] [REDACTED]

From: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 14 June 2019 10:39
To: [REDACTED] [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED] [REDACTED] <[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Hi [REDACTED]

I'm afraid we're otherwise booked up. I might have availability 25 July, 2 – 5pm, but will need to confirm with you next week. Would that work?

Many thanks,

[REDACTED]

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>
Sent: 14 June 2019 10:07
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED] <[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Thank you, [REDACTED] would there be anything in the following week?

[REDACTED] [REDACTED]

Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED]@homeoffice.gov.uk
Tel: [REDACTED] [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 12 June 2019 16:08
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED] <[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Hi [REDACTED]

We have a room all day on the 8th July, so please let me know if there is a suitable 2 hour (?) slot for you and your team.

Appreciate it's quite tight, so perhaps we can have a more detailed conversation this week/early next week about the format for the event and the limitations as to what can come out of it so we can be upfront with attendees and encourage the right [REDACTED]

I'm available most of Friday and Monday afternoon.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Senior Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>

Sent: 12 June 2019 15:33

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]
<[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

[REDACTED]

In response to [REDACTED] question, we could pull something together to go out in advance. Shall we agree a date first and put a hold in diaries? I can then use that as a target to pull together and clear what materials should go in advance.

In terms of a date range, July would be preferable. This gives time to prepare but is still ambitious.

On agenda, we can certainly discuss this. I would caution against suggesting the group could influence the development of the service. While we will approach it with open ears – we are consciously and proactively trying to engage them – there are limits to what we can/will do. I see it as an opportunity to present the service to the sector, discuss it, and hear their thoughts.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]

Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED]@homeoffice.gov.uk
Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 12 June 2019 14:41

To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement) <[REDACTED]@homeoffice.gov.uk>
Cc: [REDACTED] <[REDACTED]@communities.gov.uk>; [REDACTED]
<[REDACTED]@communities.gov.uk>
Subject: RE: Next MRAP

Hi [REDACTED]

I think we'd want to organise something bespoke through MRAP. What date range is feasible, and we'll look into rooms here at City Hall and get back to you with some options.

I suggest we also put some time in the diary to discuss an agenda so we can be clear up-front what our stakeholders can inform/influence.

Best wishes,

[REDACTED]

[REDACTED] [REDACTED]

Senior Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |

From: [REDACTED]
Sent: 12 June 2019 13:39
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]homeoffice.gov.uk>; [REDACTED] <[REDACTED]london.gov.uk>
Cc: [REDACTED] <[REDACTED]communities.gov.uk>; [REDACTED]
<[REDACTED]communities.gov.uk>
Subject: RE: Next MRAP

Thanks [REDACTED]

I will let [REDACTED] get back with possible dates. I know we spoke after the NNSR taskforce about an introductory email out to the group with the draft process map and a little blurb so that the group has an understanding and background before the meeting. Would you be ok to draft something from your end which we can then add to before sending this out.

Thanks
[REDACTED]

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]homeoffice.gov.uk>
Sent: 12 June 2019 13:36
To: [REDACTED] <[REDACTED]london.gov.uk>; [REDACTED] <[REDACTED]london.gov.uk>
Cc: [REDACTED] <[REDACTED]communities.gov.uk>; [REDACTED]
<[REDACTED]communities.gov.uk>
Subject: Next MRAP

Dear [REDACTED]

I hope you're both well.

When are the next MRAP meetings? It was agreed at the last No Night Sleeping Rough Taskforce on 16th May that we would discuss RSSS at MRAP and I'm keen to get the process rolling and plan for the next one.

Kind regards,

[REDACTED]
[REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion

[REDACTED]

From: Social Integration Managers
Sent: 09 July 2019 15:39
To: [REDACTED]
Subject: RE: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

I have suggested some amendments below – see what you think!

[REDACTED] needs to be happy with it, and then Kathleen and Debra. Wasn't sure if KK was saying that James wanted to see it too!

[REDACTED]

[REDACTED] / [REDACTED]
Social Integration Managers, Communities and Social Policy Unit

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
Tel: 020 7983 [REDACTED]

London.gov.uk

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

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Read [All of us: The Mayor's Strategy for Social Integration](#), launched [REDACTED] 2018.

From: [REDACTED]
Sent: 09 July 2019 15:19
To: Social Integration Managers <[REDACTED]@london.gov.uk>
Subject: FW: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

I've drafted the below to share with MRAP, are you happy with this and who else needs to see this before it goes?

Dear all,

I am sure you will have seen [the Guardian article](#) on the Home Office's Rough Sleeping Support Service over the weekend.

We have worked closely with many of you to develop an agenda for the special MRAP meeting which the GLA is facilitating on 25th July, so we hope this will be a valuable opportunity for you to have your views on this Service collectively heard by Home Office officials.

I also wanted to emphasise the GLA's position that "Heavy-handed enforcement is not the solution to rough sleeping and our services will have no part in it. We have made absolutely clear to the Home Office that we do not support their approach or any other that victimises people sleeping rough" and that the Mayor will continue to advocate for the discriminatory hostile environment to be scrapped.

Please do RSVP – and continue to let me know any other stakeholders that should be present to share their views.

Kind regards,

[REDACTED]

From: [REDACTED]
Sent: 01 July 2019 16:45
Cc: [REDACTED] <[REDACTED][london.gov.uk](mailto:[REDACTED]@london.gov.uk)>
Subject: Rough Sleeping Support Service - MRAP engagement meeting - 2.30 - 4.30, 25th July 2019

Dear MRAP,

We will be hosting an engagement session with the Home Office's Rough Sleeping Support Service. The purpose of the session is for the Home Office to inform you about the service and provide you with the opportunity to raise risks and concerns directly with Home Office officials.

This service focuses on non-EEA rough-sleepers so this meeting may not be relevant to all MRAP members. If you have other stakeholders that you recommend we include in this meeting, then please let me know and I can extend an invitation.

The meeting will take place **2.30 – 4.30pm, 25th July 2019 in Committee Room 3, City Hall**. Please RSVP to [REDACTED] [london.gov.uk](mailto:[REDACTED]@london.gov.uk) by Tuesday 18th July.

Further information about the service provided by the Home Office is below and I will share more information as it becomes available:

“As part of the Government's Rough Sleeping Strategy, published in August 2018, the Home Office setup the Rough Sleeping Support Service to prioritise support work on cases and help resolve the immigration status of non-UK nationals sleeping rough.

The team will help individuals to regularise their status where they establish a right to remain in the UK, and support them to return home where this is appropriate. It will ensure caseworkers and other relevant staff are aware of the rough sleepers' vulnerable situation and prioritise work on their cases accordingly.

It provides a single, national point of contact, which operates 24/7, allowing individuals to be referred and receive information on their immigration status. This information will be provided within 24 hours.

We have been working to develop an information sharing process that would enable local authorities, and service providers, to make referrals and use the service in a way that is GDPR-compliant. We have been engaging with local authorities and service providers and would now like to open up the discussion to the wider migrant and refugee sector to listen to their views as we develop the process.”

If you have any further questions then please get in touch. An agenda will be circulated in due course.

Kind regards,

[REDACTED]

[REDACTED] [REDACTED]
Principal Policy Officer – Migration and Refugees

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City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983 [REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 09 July 2019 12:59
To: ADCommunitiesandSocialPolicy
Cc: Social Integration Managers
Subject: FW: RSSS

Hi Kathleen,

I know you're in interviews – I'm going to meet [REDACTED] and Sarah outside 6.0W at 1pm for a 10 minutes chat – please join us if you can.

Best wishes,

[REDACTED]

From: Sarah Mulley
Sent: 09 July 2019 11:53
To: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; Social Integration Managers <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS

[REDACTED] and I are both in an EDI meeting until 1 – can we grab 10 mins then to discuss?

Sarah Mulley

Executive Director, Communities & Intelligence
GREATERLONDONAUTHORITY
City Hall, The Queen's Walk, London SE1 2AA
020 7983 0000 | 020 7983 [REDACTED]

london.gov.uk
[REDACTED] [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

From: ADCommunitiesandSocialPolicy
Sent: 09 July 2019 11:41
To: Social Integration Managers <[REDACTED]@london.gov.uk>; Sarah Mulley <[REDACTED]@london.gov.uk>
Cc: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS

Hi [REDACTED]

Please can we chat about this.

It looks as if James' position on this is helpful as my understanding is that this is precisely the point we want to put to the Home Office – via brokering this meeting with civil society representatives.

Kathleen

From: Social Integration Managers <[REDACTED]@london.gov.uk>
Sent: 09 July 2019 11:33
To: Sarah Mulley <[REDACTED]@london.gov.uk>
Cc: ADCommunitiesandSocialPolicy <[REDACTED]@london.gov.uk>; [REDACTED]
<[REDACTED]@london.gov.uk>
Subject: FW: RSSS

Hi Sarah

Could we get 10 mins with you today to discuss the below email from James Murray please. This is in the context of [the Observer article](#) this weekend which sets out Home Office plans to bypass GDPR to gain details about people sleeping rough to inform enforcement activity. This is perceived by the sector to be another version of a previous Home Office scheme which had been ruled illegal. One of the quotes in the article suggests the GLA is working with the Home Office to implement the Service, which is not true.

We have an MRAP meeting scheduled for 25th July for the Home Office to inform the sector about the Rough Sleeping Support Service and provide MRAP with the opportunity to raise risks and concerns about the service directly with Home Office officials. The meeting has been in the making for a number of weeks and invites went out last week (before the Observer article). [REDACTED] has worked closely with [REDACTED] Liberty and others to shape the agenda and it is very much a meeting that is considered useful by the sector. Colleagues in the Housing team have also been closely involved in developing the agenda. We have asked [REDACTED] to chair.

We are really concerned that if we cancel this meeting (as requested by James and Nick) we will be sending a message that we are complicit with the Home Office on this service, when we clearly are not. This will cause unnecessary reputational damage.

It is also worth noting that we have a regular MRAP scheduled for 23rd July – if we cancel the meeting on 25th July the sector's concerns will just be raised at MRAP and we won't have the Home Office there to answer to these.

If the Mayor would like to make a greater stand on this issue (as James' email below suggests), we would suggest it would be more effective if he called for the following:

- I have committed that no second night out and I am determined that this should be a reality regardless of your immigration status. It is not acceptable that people aren't coming forward for support because they fear homelessness charities will be used as an arm of Home Office enforcement
- We must ensure Londoners are able to access appropriate legal advice and are able to access benefits
- That is why I am investing in immigration legal advice (*reference Windrush announcement but there is an opportunity for additional Mayoral funding specifically for Londoners sleeping rough*)
- And why I am calling on the Government to
 - scrap the hostile environment which puts too many Londoners at risk of discrimination and destitution
 - end the routine use of no recourse to public funds in granting visas
 - conduct a one off exercise to grant indefinite leave to remain to Londoners receiving support from local authorities or homelessness charities (*new line*)

We would strongly recommend that these calls were made alongside facilitating the meeting, as ensuring the sector's voice is heard by the Home Office will be key to any prospect of change.

[REDACTED]

[REDACTED] / [REDACTED]
Social Integration Managers, Communities and Social Policy Unit

GREATER LONDON AUTHORITY
City Hall, The Queen's Walk, London SE1 2AA

Tel: 020 7983 [REDACTED]

London.gov.uk

[REDACTED] london.gov.uk

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Read [All of us: The Mayor's Strategy for Social Integration](#), launched March 2018.

From: [REDACTED]
Sent: 09 July 2019 10:57
To: Social Integration Managers <[REDACTED] london.gov.uk>
Subject: FW: RSSS

FYI

From: [REDACTED]
Sent: 09 July 2019 10:40
To: [REDACTED] <[REDACTED] london.gov.uk>
Subject: FW: RSSS

Just FYI, see below.

Thanks

From: James Murray
Sent: 08 July 2019 17:58
To: Debra Levison <[REDACTED] london.gov.uk>; [REDACTED] <[REDACTED] london.gov.uk>
Cc: [REDACTED] <[REDACTED] london.gov.uk>
Subject: RSSS

Hi both

Further to our conversation, I think we need to make sure the Home Office are clear their RSSS proposal is not acceptable to us as it could lead to enforcement action being taken against individuals – i.e. people facing deportation when they do not want to leave the country. Although the Home Office know we won't accept their proposal, I don't think we should be involved in discussions with the Home Office about it whilst there is any role for enforcement – could you action that?

Thanks

James

James Murray
Deputy Mayor for Housing and Residential Development
Mayor's Office | City Hall | The Queen's Walk | London | SE1 2AA

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PA: [REDACTED] | 0207 983 [REDACTED] | [REDACTED] london.gov.uk

[REDACTED]

From: [REDACTED]
Sent: 09 July 2019 10:22
To: Social Integration Managers; [REDACTED]
Subject: RE: Mayor's Question Time -Thursday 18th July - Initial allocation

Thanks, [REDACTED] Housing need to lead on the Rough Sleeping questions but it is important we see these and feed in – I'll raise with [REDACTED]

From: Social Integration Managers
Sent: 09 July 2019 10:06
To: [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>
Subject: Fwd: Mayor's Question Time -Thursday 18th July - Initial allocation

For info looks like we aren't leading any of the MQs this month

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From: ADCommunitiesandSocialPolicy
Sent: Tuesday, July 9, 2019 9:13:16 AM
To: [REDACTED] ADCommunitiesandSocialPolicy; Social Integration Managers; [REDACTED]
Watson; [REDACTED]
Cc: [REDACTED]
Subject: RE: Mayor's Question Time -Thursday 18th July - Initial allocation

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

I have the following as us having an interest although we are definitely not leading these I think we do need to contribute:

Rough sleeping outreach services (1) – we need to be involved in drafting but are not leading

Question No: 2019/14470

Tom Copley

Do the GLA, StreetLink or any of the charities involved in the "TAP London" project participate in the Home Office's "Rough Sleeper Support Service" (RSSS) programme, and/or pass on personal information about a rough sleeper to the Home Office or other Government agency without the individual's consent?

Rough sleeping outreach services (2) – as above

Question No: 2019/14471

Tom Copley

[REDACTED]

[Remainder of email chain not relevant to request]

7 July 2019

This statement responds to [The Observer article](#) detailing the Home Office's plans to gather information on non-UK rough sleepers through homelessness charities through an initiative known as the Rough Sleeper Support Service (RSSS).

As long as projects like RSSS will lack the necessary clarity about the processes involved, and about how client data would be used by the Home Office, we will not refer our service users into any such initiative, and we will strongly encourage our partners not to do so either.

Kind regards

From: [REDACTED] [REDACTED]

To: Debra Levison <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
 <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
 <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED]
 <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

https://www.mungos.org/press_release/response-to-the-guardian-observer-7-july-2019/

10 of 10

Senior Policy and Project Officer (Rough Sleeping), Housing & Land

GREATERLONDONAUTHORITY

169 Union Street, London SE1 0LL

020 7983 [REDACTED] | 075 [REDACTED]

[london.gov.uk](https://www.london.gov.uk)

[REDACTED] [london.gov.uk](https://www.london.gov.uk)

[REDACTED]

From: [REDACTED]
Sent: 01 July 2019 16:22
To: [REDACTED]
Subject: RE: RSSS blurb

Hi [REDACTED]

Sorry I hadn't realised that I hadn't accepted – but yes this date works with me. thanks [REDACTED]

From: [REDACTED]
Sent: 01 July 2019 10:52
To: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: FW: RSSS blurb

Hi [REDACTED]

Sending the invite out today, just checking 25 July, 2.30 – 4.30 works for you?

From: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
[mailto:[REDACTED]@homeoffice.gov.uk]
Sent: 28 June 2019 12:45
To: [REDACTED] <[REDACTED]@london.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS blurb

Some additional text in blue below.

[REDACTED]
Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion
E: [REDACTED]@homeoffice.gov.uk
Tel: [REDACTED]

From: [REDACTED] <[REDACTED]@london.gov.uk>
Sent: 27 June 2019 12:25
To: [REDACTED] (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)
<[REDACTED]@homeoffice.gov.uk>
Cc: [REDACTED] <[REDACTED]@london.gov.uk>
Subject: RE: RSSS blurb

Thanks, [REDACTED] – I've made a few tiny tweaks in red which I hope make sense, and suggest you just make a clearer reference to what the service is doing – in the absence of other materials at the moment I think this will be important to make it clear what the meeting will discuss.

I'll send a calendar invite out tomorrow.

Kind regards,

[REDACTED]

Principal Policy Officer – Migration and Refugees

GREATER LONDON AUTHORITY

City Hall | The Queen's Walk | London | SE1 2AA |
Tel: 020 7983

From: (Home Office commitment to Rough-Sleeping Strategy Immigration Enforcement)

<homeoffice.gov.uk>

Sent: 26 June 2019 12:24

To: <london.gov.uk>

Subject: RSSS blurb

This is relatively brief but should suffice as a summary of RSSS for the MRAP meeting on 25th July. We can take time to consider what other materials we could potentially share in advance of the meeting, although this would need to be cleared at my end first, especially given some elements of the process have been going through development and are not finalised.

“As part of the Government’s Rough Sleeping Strategy, published in August 2018, the Home Office setup the Rough Sleeping Support Service to prioritise support work on cases and help resolve the immigration status of non-UK nationals sleeping rough.

The team will help individuals to regularise their status where they establish a right to remain in the UK, and support them to return home where this is appropriate. *It will ensure caseworkers and other relevant staff are aware of the rough sleepers’ vulnerable situation and prioritise work on their cases accordingly.*

It provides a single, national point of contact, which operates 24/7, allowing individuals to be referred and receive information on their immigration status. *This information will be provided within 24 hours. [Can you add a line to make it clear how this is different from the service otherwise provided – speed/prioritisation?]*

We have been working to develop an information sharing process that would enable local authorities, and service providers, to make referrals and use the service in a way that is GDPR-compliant. We have *been engaging* with local authorities and service providers and would now like to open up the discussion to the *wider* migrant and refugee *advocacy* sector to listen to their views as we develop the process.”

Deputy Manager of Home Office contribution to Rough Sleeping Strategy
Immigration Enforcement
Vulnerability Champion

E: <homeoffice.gov.uk>

Tel:

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