

PART 2 – CONFIDENTIAL FACTS AND ADVICE

DMFD269

Extension of Vision mobilising contract

Information may have to be disclosed in the event of a request under the Freedom of Information Act 2000. In the event of a request for confidential facts and advice, please consult the Information Governance team for advice.

This information is not for publication until the stated date, because:

LFC's General Counsel's Department have confirmed that the report contains information that is commercially sensitive, and publication of the information included in this report is deferred as its disclosure would be likely to prejudice the commercial interests of the London Fire Commissioner (LFC).

Date at which Part 2 will cease to be confidential or when confidentiality should be reviewed:

24 June 2026

Legal adviser recommendation on the grounds for not publishing information at this time:

LFC's General Counsel's Department have confirmed that:

In the event the information contained in this Part Two and/or its appendix is the subject of a request for information under section 1 of the Freedom of Information Act 2000 (the Act), it is considered that access can be denied on the basis that such information constitutes exempt information under section 43(2) of the Act.

Section 43(2) of the Act provides that the information in this report includes information that is exempt information if its disclosure under this Act would, or would be likely to, prejudice the commercial interests of any person (including the public authority holding it).

Here, it is considered that the disclosure by the LFC of the information contained in this Part 2 would be likely to have a detrimental effect on the LFC's commercial position in procuring continuity of the services required which would not be in the public interest.

Legal Adviser – Based upon LFC's General Counsel's Department above confirmations I recommended that this information may be considered confidential at this time.

Name:

Date:

Once this form is fully authorised, it should be circulated with Part 1.

Confidential decision and/or advice:

Report LFC-25-044 to the London Fire Commissioner (LFC) sets out in detail the confidential proposals. This decision paper is a summary of that report.

This paper seeks to update the approvals given in DMFD137 and DMFD200 by seeking to extend the existing contract with NEC Software Solutions UK (formerly Capita, and Secure Solutions and Services) for up to 12 months (two six-month extensions), from 1 August 2026 to 31 July 2027. This extension ensures continuity of service, should the replacement mobilising system not be in place before the contract's current end date in July 2026.

The total cost of the 12-month extension would be up to £1,787,107, structured as follows:

- two six-month options: £890,418 per period (2 x £890,418)
- monthly charges: £148,403 per month
- exit fees: £6,271 (equivalent to one month's charge).

This financial breakdown ensures transparency and allows for phased budget planning while maintaining essential service continuity. Funding is coming from existing ICT budgets.

The report seeks approval to renew the existing Vision mobilising solution contract by up to one further year (up to two six-month extensions), upon expiry of the current agreement in July 2026. All costs related to the renewed agreement will be solely funded by the LFC.

In the base case of when only the first extension will be exercised, there is sufficient mobilising system budget across all years.

In the case of the LFC requiring both extensions for the full six-month duration, and therefore the full spend of £1,787,107 cost described above, there will be a small (£60,000) shortfall in the mobilising system budget in the first year only (2026-27). However, the ICT department will reallocate funds from elsewhere in its budget (e.g. hardware consumables) to cover the small shortfall. In summary, there is sufficient budget within ICT to cover both scenarios.