

MAYOR OF LONDON

Andrew Boff AM

Chair of the London Assembly
AssemblyChair@london.gov.uk

Our ref: MGLA130326-6038

Date: 1 June 2026

Dear Andrew,

London Assembly (Plenary) Meeting 5 February 2026 - Motions

Thank you for the motions agreed at the London Assembly (Plenary) meeting on 5 February. My reply to the urgent motion raised about bus driver Mr Mark Hehir is below.

Urgent Motion: Bus Driver Mr Mark Hehir

I am grateful to Assembly Member Keith Prince for also raising this case during the Mayor's Question Time session in March. As I had said during the session, I recognise and understand the strength of feeling behind this campaign and the ordeal that Mark Hehir has been through.

London's bus drivers are essential to the operation of our transport network. They carry significant responsibility every day to keep London moving and to keep customers safe.

Bus services in London are delivered by private operators under contract to Transport for London (TfL). Operational matters, including staffing and employment decisions within individual companies, sit with those operators. As this issue relates to Metroline's internal employment processes, it would not be appropriate for either TfL or I to intervene.

There are processes in place to assess the case and review the decisions made by the operator. I understand that the evidence has been reviewed at an independent employment tribunal and a decision has been made based on all evidence available and that the judgement from the tribunal is available to review [here](#). If you have any further concerns not addressed by the employment tribunal, we advise that you raise your concerns directly with Metroline so it can address them through its established procedures.

I recognise the calls on the Government to introduce a 'Good Samaritan Clause'. However, I am sure Members will agree that legal employment protections, such as this, are best set at a national level. Frameworks such as the Employment Rights Act and Equality Act already provide important protections, and if further safeguards are needed, these are most effectively delivered through national legislation.

If this is something that the Government chooses to pursue, TfL and I will eagerly work with it to understand the implications for London's transport operators and how any changes could be implemented effectively.

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In the meantime, TfL is taking action to better support and protect all transport workers from workplace violence. TfL provides clear guidance and training and works closely with operators and trade unions to promote a culture where staff can act safely and confidently, but I am aware that there is more to do.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Sadiq Khan', with a small '2' written below the 'h'.

Sir Sadiq Khan
Mayor of London