

# Domestic Abuse & Safe Accommodation (DASA) Commissioning Approach

28th April 2026, 15:00 – 16:30

These slides have been drafted to facilitate engagement at a pre-procurement session. Please note that this information is indicative; the final details of the proposals will be available in formal procurement documents, which we will publish subsequently.

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# Welcome and Agenda

Order	Item	Presenter	Time
1	Welcome	Aleena	15:00 – 15:05 (5 mins)
2	Purpose of today's session	Aleena	15:05 – 15:10 (5 mins)
3	Overview of the Approach to Commissioning	Aleena	15:10 – 15:20 (10 mins)
4	Open Framework	Brendan	15:20 – 15:40 (20 mins)
5	Transition Fund and future Co-commissioning Fund	Brendan	15:40 – 15:55 (15 mins)
6	Sub-regional Coordinators	Brendan	15:55-16:05 (10 mins)
7	Next steps: Design Workshops and Market Warming	Aleena	16:05 – 16:10 (5 mins)
8	Questions	Aleena	16:10 – 16:30 (20 mins)

## 2. Purpose of today's session

# Purpose

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The GLA currently meets its responsibility under Domestic Abuse Act 2021 for the provision of support to victim/survivors of domestic abuse by calling off a framework. This framework has now expired, with services ending March 2027.

MOPAC and the GLA have been engaging partners on what the future arrangements will be for the provision of support to victim/survivors. The first stage of these new arrangements was the launch of the led 'by and for' fund in Summer 2025. The second stage of commissioning will take place in Summer/Autumn 2026 and is the focus of today's session.

The information provided today is indicative. The final details of the proposals will be available in formal procurement documents, which we will publish subsequently.

Today we will present stakeholders with the proposals for:

- The structure of DASA commissioning from 1st April 2027 onwards
- The aims and implications of the approach
- The next steps that the GLA and MOPAC will take, as well as actions for providers

There will be time for questions at the end of the presentation.

# 3. Overview of the Approach to Commissioning

# Postcard from 2030

System actors	How it feels
<b>Victims/Survivors</b>	<ul style="list-style-type: none"><li>• Reduced postcode lottery. Getting right support, when needed. Diversity of choice.</li></ul>
<b>VAWG Providers</b>	<ul style="list-style-type: none"><li>• Sustainable funding, shared understanding of DASA landscape, equitable bidding opportunities, and meaningful partnerships.</li></ul>
<b>Local Authorities</b>	<ul style="list-style-type: none"><li>• Shared understanding of DASA landscape (including dependencies with homelessness and housing sectors), services commissioning at appropriate levels (i.e. regional, sub-regional, borough), improved coordination with VAWG and housing/homelessness providers, and Local Authorities have greater agency to shape DASA system.</li></ul>
<b>GLA/MOPAC</b>	<ul style="list-style-type: none"><li>• More targeted and strategic commissioning, better informed decision-making based on a shared understanding of need, and maximising use of funding to achieve better outcomes.</li></ul>

# Vision for 2030 Commissioning Landscape

## City Hall commissions

- DASA bedspaces across London on a full cost recovery basis to effectively contract manage
- Specialist services delivering across multiple boroughs that are too niche or resource intensive to be commissioned on a borough/sub-regional basis (i.e. complex needs, Trans, etc...)
- Grassroot/By and for services

## Sub-regional commissions

- Services with mixed sources of funding that work across multiple boroughs
- Indirect Support (e.g. navigators, helplines, and Local Authority staff) which cover multiple boroughs

## Boroughs commission

- Local services with mixed sources of funding
- Local Authority staff with a local focus (e.g. Sanctuary Schemes)

# Feedback on previously proposed approach

	Open framework	Co-commissioning fund
Positive	<b>Accessibility</b> <ul style="list-style-type: none"> <li>Direct awards are more accessible than current process</li> <li>New suppliers can join</li> </ul>	<b>Promoting partnership working</b> <ul style="list-style-type: none"> <li>Increased collaboration between boroughs</li> <li>Improve communication and strategic alignment</li> </ul>
	<b>Expanded support offer</b> <ul style="list-style-type: none"> <li>Positive focus on move on/step down</li> <li>Provision for male survivors</li> <li>Space for multiple disadvantage</li> </ul>	<b>Resource sharing</b> <ul style="list-style-type: none"> <li>Ability to pool resources</li> <li>Can share best practice and further information sharing</li> </ul>
Negative	<b>Fragmented provision</b> <ul style="list-style-type: none"> <li>Fewer holistic/integrated services</li> <li>Risk of duplication</li> <li>Lack of join up with local areas</li> </ul>	<b>Borough inconsistencies</b> <ul style="list-style-type: none"> <li>Ensuring model will work across boroughs with varied size, needs and capacity.</li> <li>Political/Financial differences impacting levels of engagement</li> </ul>
	<b>Limited diversity of provision</b> <ul style="list-style-type: none"> <li>Small specialist services potentially disadvantaged</li> <li>Small specialist and led 'by and for' need to enter into partnerships for Lot 2</li> </ul>	<b>Retaining VAWG/DA focus</b> <ul style="list-style-type: none"> <li>Rough sleeping alignment may dilute VAWG/DA focus</li> <li>Ensure VAWG providers are prioritised over homelessness providers</li> </ul>

# Feedback on previously proposed approach

	Subregional Coordination	Transition Fund
Positive	<b>Promotes joined up working</b> <ul style="list-style-type: none"> <li>Boroughs feel ownership through having funded coordinator and have a mechanism to work together</li> </ul>	<b>Sustaining bedspaces</b> <ul style="list-style-type: none"> <li>Good that aim is to preserve bedspaces</li> <li>Sustains led 'by and for' provision</li> </ul>
	<b>Streamlines processes</b> <ul style="list-style-type: none"> <li>Having a named lead provides a link between domestic abuse and housing and removes barriers</li> </ul>	<b>Long-term security</b> <ul style="list-style-type: none"> <li>2 year security for bedspaces and survivors</li> <li>Boroughs still involved in DASA over the next few years</li> </ul>
Negative	<b>Limited incentives</b> <ul style="list-style-type: none"> <li>Incentives to host are unclear</li> <li>How will we ensure non-host Boroughs are invested into this model</li> </ul>	<b>Lack of stability/security</b> <ul style="list-style-type: none"> <li>Continuation of on-year funding could destabilise delivery</li> <li>Limited partnership working</li> <li>Inadequate time for Boroughs to recommission VAWG services - unclear who delivery partners may be.</li> </ul>
	<b>Inconsistent approaches to coordination</b> <ul style="list-style-type: none"> <li>Each Borough has differing systems and approaches adding complexity to coordination.</li> </ul>	<b>Match funding</b> <ul style="list-style-type: none"> <li>Match funding is difficult in this economic climate Boroughs' set funding doesn't account for match funding</li> <li>Match funding could create a postcode lottery</li> </ul>

# What has changed and what has remained?

Commissioning Strand	Update 1	Update 2	Update 3	Update 4	Update 5
<b>Open Framework</b>	Two distinct Lots for direct support	Different categories in the lots will enable fair competition between comparable services	Gap analysis will be completed to ensure provision aligns with the needs assessment	If insufficient suppliers register under categories, a further mini-competition will run	
<b>Transition Fund</b>	Removal of match funding requirement	Only accessible to Local Authorities already receiving DASA funding	Scope is no longer limited to bedspaces	Quality and impact assessed	Renamed from 'Stabilisation Fund'
<b>Co-Commissioning Fund</b>	Sub-regions will follow the boundaries of rough sleeping subregions	Budgeting formula for sub-regions still to be determined			
<b>Subregional Coordinators</b>	GLA/MOPAC to convene	New governance arrangements to be implemented via DA Partnership Board			

# Summary of Approach

Provision of accessible and holistic services across London. Protecting the offer of safe accommodation to victims and survivors. Sub-regional coordination of Local Authority engagement.

**2027/28**

**2028/29**

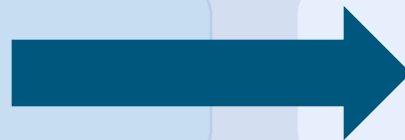
**2029/30**

**2030/31**

## Multi-lot Open Framework covering:

- Provision of services based in safe accommodation [e.g. Multiple Disadvantage support in bedspaces; Refuge bedspaces; Step-down/dispersed bedspaces; Other emergency/crisis bedspaces]
- Provision of floating direct support, services not based in safe accommodation [e.g. routes to support, step-down, etc...]

**Transition  
Grants  
Fund**



**Co-commissioning Grants Fund**

**Sub-regional Coordinators**

Evaluation + possible grants programmes to address residual gaps in provision



## 4. Open Framework

# The Open Framework

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**Objective:** Create a comprehensive list of approved suppliers of DASA service providers to enable the GLA, MOPAC and Local Authorities to more effectively purchase high-quality, diverse and holistic services across London for all victims and survivors of domestic abuse who need access to safe accommodation.

## Overview:

- The Framework last for eight years, reopening for new suppliers every two to three years.
- Local Authorities will be able to call off the framework
- Structured into two lots: Lot 1 (Support in Safe Accommodation) and Lot 2 (Support for Victims and Survivors of Domestic Abuse)
- GLA/MOPAC will meet our immediate requirements by purchasing off the framework through a combination of direct awards and (potentially) some further competitions.

## Scope:

- Open to all suppliers of services that support victims and survivors of domestic abuse
- Initial contracts will be awarded for two years of funding, with the possibility of extensions for up to three years

**Budget:** circa £13m to £15m per year for five years

# Framework structure (1)

Lot 1	Categories	Filters
<p><b>Support in Safe Accommodation</b></p>	<p>Types of safe accommodation:</p> <ul style="list-style-type: none"> <li>• Specialist safe accommodation tailored to victims with protected characteristics</li> <li>• Specialist safe accommodation tailored to victims with multiple disadvantage</li> <li>• Refuge accommodation</li> <li>• Second stage accommodation</li> <li>• Dispersed accommodation</li> <li>• Other emergency accommodation</li> </ul>	<p>London borough (including City of London) that can deliver this type of safe accommodation in.</p> <p>Sex and age of service users eligible for this type of safe accommodation</p> <p>For categories involving specialist support – type of needs (mental health, substance misuse) and cohorts/ communities served (Global Majority, LGBTQ+, NRPF, and Disabled)</p>

# Framework structure (2)

Lot 2	Categories	Filters
<p><b>Support for Victims and Survivors of Domestic Abuse</b></p>	<p>Types of support for Victims and Survivors of Domestic Abuse:</p> <ul style="list-style-type: none"> <li>• Housing-related support (including navigation into and out of Safe Accommodation)</li> <li>• Sanctuary Schemes</li> <li>• Mental Health support (including counselling and therapy)</li> <li>• Floating Support</li> <li>• Outreach and Awareness Support</li> <li>• Managed Service Provider (i.e. larger partnership services across multiple boroughs)</li> </ul>	<p>London borough (including City of London) that can deliver this type of safe accommodation in.</p> <p>Sex and age of service users eligible for this type of support</p> <p>The type of needs (immigration, legal, financial, employment, mental health, substance misuse)</p> <p>The cohorts/ communities served (Families, Global Majority, LGBTQ+, NRPF, and Disabled)</p>

# The Open Framework: Process

**Step 1:** Interested providers will need to apply to be on the DASA framework. If a provider is successful in joining the framework, they will be part of our approved supplier list and in scope of steps 2 and 3.

**Step 2:** Direct Award call-off processes to commission DASA services across London.

**Step 3:** Following direct awards process, we may run further competitions.

## Timelines:

Steps	26/27				27/28	28/29	29/30
	Q1	Q2	Q3	Q4	Q1 through Q4		
<b>1 – Framework registration</b>	Framework Application Opens	Application and Assessment	Approved suppliers notified				
<b>2 – Direct Awards</b>		Application and Assessment	Award Notification	Mobilisation	Service delivery		
<b>3 – Further competitions</b>			Tender Launch	Award Notification	Mobilisation & Service Delivery		

# Open Framework: Initial Call-offs

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We are currently considering initially awarding three sets of direct award call off contracts:

1. Support in Safe Accommodation under Lot 1, all categories, multiple contracts
2. Larger partnership services under Lot 2, Managed Service Provider\* category, multiple contracts
3. Pan-London Male Survivor Service under Lot 2, Supports Men + Pan-London Filter, one contract

We intend for these sets of call-off contracts to be for services starting in 2027/28 for an initial period of two years, with the option to extend by up to three years. The direct awards will be determined by considering several factors including (for example): geographic coverage, framework quality score, and price/cost of proposed service. The detailed process will be set out in the tender pack.

**Note\*:** The Managed Service Provider (MSP) category is designed to support partnership models, helping us to ensure that we are commissioning a range of delivery which meets the diversity in need and has greater reach across London.

Organisations applying to the framework as an MSP will be expected to have prior experiencing of leading a partnership and, if they are successful in receiving a call-off contract, they will be accountable for service delivery under the whole partnership that they are leading. Full details of the requirements to be an MSP will be set out in the tender pack.

# Open Framework: Mini Competitions

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## Further competitions for priority gaps in provision (as and if required)

Following a gap analysis, if there are insufficient suppliers registered under the Lot 2 category 'Managed Service Provider' or 'Supports men' + 'Pan-London' then we will run further competitions with the residual budget to fill residual gaps in provision.

These competitions will be open to suppliers registered under other categories in Lot 2.

We may look to award several specialist services that supports survivors across multiple boroughs and is tailored to the needs of victims. This may include specialist services support the needs of victims with multiple disadvantage, from marginalised communities, older and/or disabled victims and survivors, or provides support to men pan-London.

The resulting contracts will be awarded for two years with the option to extend by up to a further three years.

# 5. Transition Fund and Future Co-Commissioning Fund

# Transition Fund (1)

**Objective:** The creation of this fund recognises that ending the Continuation Grants and introducing new arrangements for DASA provisions may cause service disruption and aims to mitigate the risk of disinvestment. This fund will be replaced by the Co-Commissioning Fund on 1 April 2029.

## Scope:

- Only open to Local Authorities who currently receive DASA funding (either a Call Off contract or a Continuation Grant) and who wish to continue commissioning that existing DASA service
- Offers two years of grant funding
- A transitional arrangement which responds to the fast pace of delivery required to prevent service gaps

**Budget:** circa £5 million per year, for two years

## Indicative timeline:

26/27			27/28	28/29	29/30
Q1	Q2	Q3	Q1 through Q4		
Grant application opens	Application deadline and assessment	Award Notification	Service delivery		Replaced by Co-Commissioning fund

# Transition Fund (2)

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## Overview:

- For the continuation of existing provision (potentially some scope for changes); however, each application is treated as 'new'
- Rationale being that this is an opportunity to gather missing information from continuation grants and check it is still a sensible and appropriate use of DASA funding
- Full cost recovery will be offered (i.e. match funding no longer required)

**Application process:** Intended to be light-touch, focussing on:

1. The details of the service, any proposed changes and demonstration of how it relates to DASA Strategy objectives.
2. Financial overview of the service, including cost breakdown; sources of funding; and service users supported.
3. Impact of the service and how it will be measured.
4. Details of how it will be sustained over two years, i.e. will it be reproced and the timescales for that.

## Priorities and assessment:

We will assess the quality of answers and the geographical spread of funding. We will reserve the right to negotiate award amounts. Applications will be prioritised along the following:

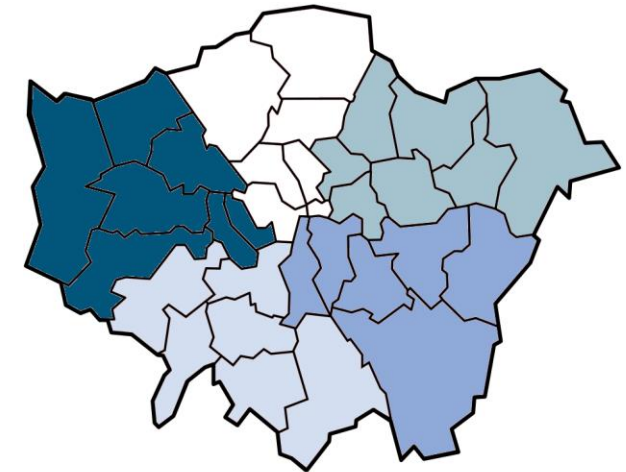
1. Support based in safe accommodation
2. Support outside of safe accommodation (i.e. floating support)
3. Infrastructure and coordination support (excluding D.A.H.A. accreditation)

# Co-Commissioning Fund

**Objective:** To encourage collaboration between Local Authorities and the pooling of funds to commission services to meet needs of local areas. The Co-Commissioning Fund will phase out and replace the Transition Fund.

**Scope:**

- Fixed three-year amount for each region.
- One grant application per region, coordinated by sub-regional WHA co-ordinators.
- Minimal reporting requirements (MHCLG return).
- Some flexibility to make changes over life of grant.
- Can apply to use funding for existing and/or future commissioned services and staffing.



**Budget:** circa £6m across London per year, funding formula is to be determined

**Indicative Timeline:**

Strand	2026/27	2027/28	2028/29	2029/30	2030/31
Transition Fund	Applications	Grants Live	Grants Live	Transition	Ends
Sub-regional coordinators	Recruit	In post			
Co-commissioning Fund			Applications Open	Grants Live	

## 6. Sub-regional Coordinators

# Subregional DASA coordinators

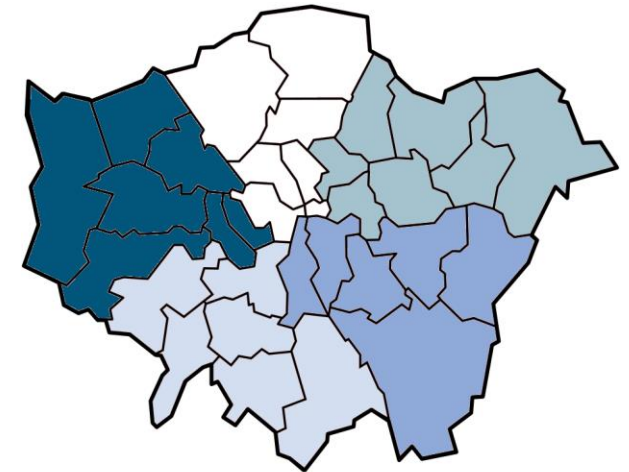
**Objective:** A network of five sub-regional DASA leads will be established to support the new DASA service landscape and drive best practice in the sector. The work of these leads is intended to dovetail with work under the Ending Homelessness Accelerator Programme, particularly the EHAP Strategic Implementation Leads.

## Scope:

One coordinator per sub-regional area (employed by a borough) is responsible for:

- Driving a Whole Housing Approach
- Mapping local provisions
- Improving referral pathways, collaboration, and information sharing
- Coordinating applications to the future Co-Commissioning Fund

**Budget:** circa £600,000 per year, to be split between regions

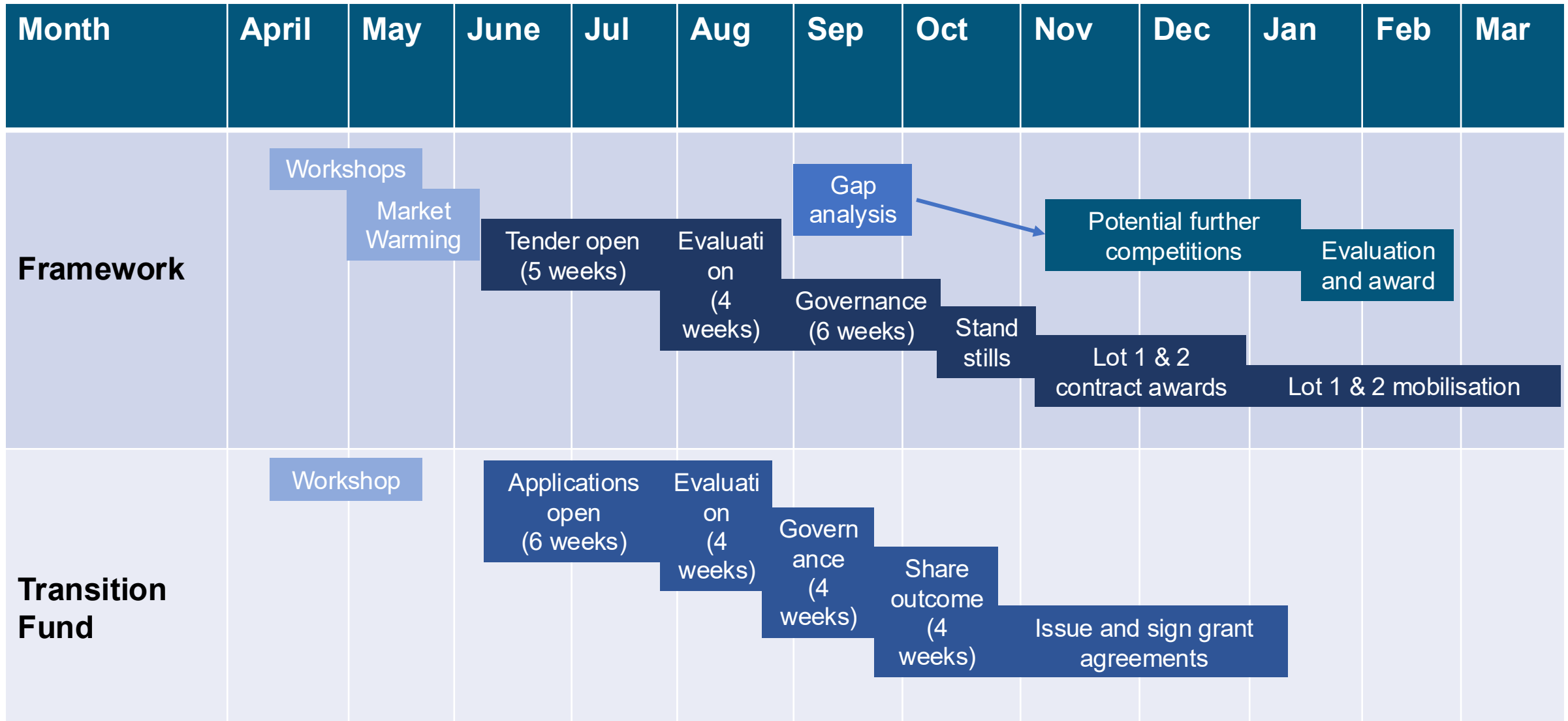


## Indicative Timeline:

	26/27		27/28	
Activity	Q3	Q4	Q1	Q2
Recruitment	Recruit	Appoint	Start	
Refresh Governance			Review	Implement

## **7. Next steps: Actions for providers, Design workshops & Market Warming**

# Indicative Procurement Timeline



# Open Framework: Registration (1)

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## IMPORTANT

We strongly recommend that you take the following actions now to best prepare you to submit a tender to join the new DASA framework:

- Register with SAP Ariba
- Register on the Central Digital Platform, or if your profile is already registered, ensure your profile is up to date

**STEP 1:** Service providers must be registered on TfL's e-Tendering Portal [SAP Ariba](#) to join the Open Framework.

- Suppliers should first [check whether their organisation](#) is already registered on SAP Ariba before self-registering to avoid creating a duplicate registration. To do so, log onto
- Suppliers are also requested to ensure that the contact details of all supplier personnel that will participate in this procurement activity are listed in your organisation's SAP Ariba registration details.

Guidance on registering is available [online](#).

# Open Framework: Registration (2)

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**STEP 2:** Interested suppliers should email [socialimpactinitiatives@tfl.gov.uk](mailto:socialimpactinitiatives@tfl.gov.uk) and provide the following details:

- Organisation name as registered in SAP Ariba;
- SAP Ariba supplier ID;
- A single point of contact registered on SAP Ariba (first name and surname);
- Your email address registered with SAP Ariba;
- Details of your role with your organisation as registered with SAP Ariba;
- Details of other contacts registered in SAP Ariba that you wish to be added to the SAP Ariba sourcing event (first name and surname);

Completion of these steps will enable TfL to invite interested service providers to the sourcing event in SAP Ariba to:

- gain access to procurement documents;
- allowing interested service providers to view documents;
- submit their Procurement Specific Questionnaire (PSQ) responses via SAP Ariba.

**STEP 3: Suppliers should also register on the Central Digital Platform (CDP) a.k.a. Find a Tender**

- As part of the participation, service providers should also be registered on the Central Digital Platform and have completed all the relevant registration questions.
- Further details can be found here:

<https://www.gov.uk/government/publications/procurement-act-2023-short-guides/suppliers-how-to-register-your-organisation-and-first-administrator-on-find-a-tender-in-three-easysteps-html>

# Forming partnerships

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- Some providers in today's session may already deliver services in a partnership model, but we understand that some organisations may be interested in forming new partnerships or consortia for the purposes of applying under the framework.
- We would advise that you take steps to network and form partnerships as soon as possible, to give yourselves and partner organisations enough time to prepare for the launch of the framework.
- The GLA and MOPAC can support networking and partnership-building by sharing contact details among organisations wishing to explore this. If you would like to be included, please provide your details by completing the form ([linked here](#)) by **C.O.P on 8 May 2026**

**Note:** Completing this form does not constitute an expression of interest or commitment to apply for DASA funding.

Participation (or non-participation) will not impact your ability to apply to the framework or application scoring. The form is intended solely to support partnership connections for organisations who wish to take part.

# Upcoming engagement

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## Local Authority Transition Fund Workshop

5th May 2026, 14:00 – 15:30, Online

Provide feedback as we finalise the details of how applications to the Transition Fund will be managed.

## Support in Safe Accommodation (Lot 1 services) Framework Workshop

13th May 2026, 09:30 – 11:00, Online

Provide feedback as we finalise the details of the categories and filters which will be used for this Lot.

## Support for Survivors of Domestic Abuse (Lot 2 services) Framework Workshop

13th May 2026, 15:00 – 16:30, Online

Provide feedback as we finalise the details of the categories and filters which will be used for this Lot.

## Supporting Male Victims and Survivors Workshop

14th May 2026, 09:30 – 11:00, Online

Provide feedback as we finalise the details of the commissioning of a service to support male survivors: a pan-London service or a small grants programme to enable a range of smaller scale support services.

## Market Warming:

In-person and online sessions, June (date tbc). These sessions will provide space for provider networking.

# 8. Questions

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**Thank you**

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