

(by email)

Our reference: MGLA251125-9191

23 December 2025

Dear

Thank you for your request for information which the Greater London Authority (GLA) received on 25 November 2025. Your request has been considered under the Freedom of Information Act (FOI) 2000.

You requested:

Thank you for your response and for confirming the initial search results. To bring the request within the appropriate cost limit, I would like to revise and narrow the scope as follows.

- Custodians

Please limit the search to the mailboxes of: [2 x Named member of GLA staff]

- External correspondence

Please include only emails exchanged with any address ending in @pidginperfect.com

- Keywords

Please search only for emails containing any of the following terms:

- "postcards"
- "feedback forms"
- "paper forms"

- Date range

1 August 2018 to 1 May 2019, covering the active consultation period, the handling of paper responses and finalisation of the feasibility study.

This revision is tightly focused on communications concerning the treatment of the paper consultation responses gathered during the On Your Marks engagement and should considerably reduce the volume of material that must be reviewed.

Our response to your request is as follows:

Please find attached the information that the GLA holds within the scope of your request.

GREATER LONDON AUTHORITY

Please note that some names of members of staff are exempt from disclosure under s.40 (Personal information) of the Freedom of Information Act. This information could potentially identify specific employees and as such constitutes as personal data which is defined by Article 4(1) of the General Data Protection Regulation (GDPR) to mean any information relating to an identified or identifiable living individual. It is considered that disclosure of this information would contravene the first data protection principle under Article 5(1) of GDPR which states that Personal data must be processed lawfully, fairly and in a transparent manner in relation to the data subject.

Redactions have also been applied to information that is out of the scope of your request.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA251125-9191.

Yours sincerely

Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

Let me know if you have anything to add to the notes.

Kind regards,

[Redacted]

From: [Redacted] <[Redacted]@london.gov.uk>

Sent: 21 November 2018 19:09

To: [Redacted] <[Redacted]@hawkinsbrown.com>; [Redacted] <[Redacted]@hawkinsbrown.com>; [Redacted] <[Redacted]@continuumleisure.co.uk>; [Redacted] <[Redacted]@mottmac.com>; [Redacted] <[Redacted]@pidginperfect.com>; [Redacted] <[Redacted]@pidginperfect.com>; [Redacted] <[Redacted]@pidginperfect.com>

Subject: RE: Crystal Palace - Mid Point Review Feedback

Hi [Redacted] all,

The actions and suggested agenda for tomorrow cover the areas where we have feedback on the work to date. I had a quick chat with [Redacted] but below is a list of things where I think we need to look a bit further, building on or adding to those that we covered last time out:

- [Redacted]
- [Redacted]
- [Redacted]
- On the engagement feedback, we acknowledged last time the need for some more detailed analysis of this – looking at demographic info where we have it. We took away the action to look at how we address lack of engagement with young people. We've got a few ideas that we can discuss tomorrow.
- [Redacted]

As I say, hopefully we can get to these in amongst discussion tomorrow.

Best,

[Redacted]

From: [Redacted] <[Redacted]@hawkinsbrown.com>

Sent: 21 November 2018 17:08

To: [Redacted] <[Redacted]@hawkinsbrown.com>; [Redacted] <[Redacted]@london.gov.uk>; [Redacted] <[Redacted]@continuumleisure.co.uk>; [Redacted] <[Redacted]@mottmac.com>; [Redacted] <[Redacted]@pidginperfect.com>; [Redacted] <[Redacted]@pidginperfect.com>; [Redacted] <[Redacted]@pidginperfect.com>

Subject: RE: Crystal Palace - Mid Point Review Feedback

Hi all,

Please also find attached an updated options appraisal matrix and summary for discussion tomorrow.

Kind regards,

[Redacted]

-----Original Appointment-----

From: [Redacted]

Sent: 09 November 2018 10:54

To: [Redacted]

Subject: Crystal Palace - Mid Point Review Feedback

When: 22 November 2018 09:30-11:00 (UTC+00:00) Dublin, Edinburgh, Lisbon, London.

Where: Hawkins Brown

Hi all,

Dial in details for Pidging Perfect, and updated agenda below:

Agenda

- Feedback on Mid Point Review (GLA)
- [Redacted]
- [Redacted]
- Update on Engagement stats and summaries (PP)
 - Review youth demographic response and proposed additional engagement with youth groups
- [Redacted]
- [Redacted]
- [Redacted]
- [Redacted]

CPNSC - Midpoint Review Feedback
Thu, Nov 22, 2018 9:30 AM - 11:00 AM GMT

Please join my meeting from your computer, tablet or smartphone.

[REDACTED]

You can also dial in using your phone.
(For supported devices, tap a one-touch number below to join instantly.)

United Kingdom: [REDACTED]
- One-touch: [REDACTED]

Access Code: [REDACTED]

First GoToMeeting? Let's do a quick system check: <https://link.gotomeeting.com/system-check>

[REDACTED]
Architect

D: +44 (0) [REDACTED]

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Design Review Feedback
Date: 14 January 2019 14:46:17
Attachments: [Community Conference Engagement Outline - 190114.pdf](#)

Hi All,

I've attached a quick update to the Community Conference programme previously discussed in December, reflecting some of the ideas discussed this morning.

Best wishes,

[REDACTED]

This message has been scanned for viruses by the Greater London Authority.
Click [here](#) to report this email as spam.

[REDACTED]

Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] pidginperfect.com

+44 (0) [REDACTED]

+44 (0) [REDACTED]

www.pidginperfect.com
[www.twitter.com/pidginperfect](https://twitter.com/pidginperfect)
www.facebook.com/pidginperfect
www.pidginperfect.tumblr.com

*Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.

'Art/Architecture/Design/Discussion', 'placing community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:
This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 14 Jan 2019, at 10:37, [REDACTED] <[REDACTED]@pidginperfect.com> wrote:

Hi all,

I will dial in. Will need to be away by 12.15pm.

Thanks,

[REDACTED]

[REDACTED]

Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] pidginperfect.com

+44 (0) [REDACTED]

+44 (0) [REDACTED]

www.pidginperfect.com
[www.twitter.com/pidginperfect](https://twitter.com/pidginperfect)
www.facebook.com/pidginperfect
www.pidginperfect.tumblr.com

*Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.

'Art/Architecture/Design/Discussion', 'placing community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:
This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 14 Jan 2019, at 10:29, [REDACTED] <[REDACTED]@hawkinsbrown.com> wrote:

Hi [REDACTED]

Yes, 11.30 would be good – I'll set up a conference call.

Thanks,

[REDACTED]

[REDACTED]

Architect

D: +44 (0) [REDACTED]

159 St John Street
London, EC1V 4QJ
T: +44 (0)20 7336 8030

Follow us on LinkedIn
Follow us on Twitter
www.hawkinsbrown.com

AJ100 Practice of the Year 2016 & 2017

LEGAL NOTICE: This email is sent for and on behalf of HawkinsBrown. This email and any attachments are confidential and may also be privileged. If you have received this message in error, please (a) notify the sender immediately, (b) destroy this email and any attachments, and (c) do not use, copy, store and/or disclose to any person this email and any attachments.

From: [REDACTED] <[REDACTED]@london.gov.uk>

Sent: 14 January 2019 10:17

To: [REDACTED] <[REDACTED]@kland.co.uk>; [REDACTED] <[REDACTED]@pidginperfect.com>; [REDACTED] <[REDACTED]@continuumleisure.co.uk>; [REDACTED]

██████████@hawkinsbrown.com>
Cc: ██████████@london.gov.uk>, ██████████@hawkinsbrown.com>, ██████████@pidginperfect.com>
Subject: RE: Design Review Feedback

Hi ██████████ and I are free later morning- what time can you and ██████████ do? 11:30?

██████████ | Senior Project Officer | Regeneration & Economic Development
Greater London Authority, City Hall, The Queen's Walk, London SE1 2AA

From: ██████████@continuumleisure.co.uk>

Sent: 14 January 2019 09:01

To: ██████████@pidginperfect.com>, ██████████@continuumleisure.co.uk>, ██████████@hawkinsbrown.com>

Cc: ██████████@london.gov.uk>, ██████████@hawkinsbrown.com>, ██████████@pidginperfect.com>, ██████████@london.gov.uk>

Subject: Re: Design Review Feedback

Hi ██████████ I am free this morning if needed, but am not sure if I will be if the main focus is the business case?

██████████

ASSOCIATE
Kinneir Landscape Architects
Landscape Institute President's Award 2015
Landscape Institute Urban Design and Masterplanning Award 2015
RIBA Stirling Prize Winner 2015
3rd Floor West / 1-3 Coate Street / London / E2 9AG

██████████@kland.co.uk

From: ██████████@pidginperfect.com>

Date: Friday, 11 January 2019 17:13

To: ██████████@continuumleisure.co.uk>

Cc: ██████████@hawkinsbrown.com>, ██████████@london.gov.uk>, ██████████@hawkinsbrown.com>, ██████████@kland.co.uk>, ██████████@pidginperfect.com>, ██████████@london.gov.uk>

Subject: Re: Design Review Feedback

Hi All,

██████████ and I are free and can dial in late-morning on Monday.
Best,

██████████

██████████
Project Manager

Pidgin Perfect 

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

██████████@pidginperfect.com

+44 (0) ██████████
+44 (0) ██████████

www.pidginperfect.com
www.twitter.com/pidginperfect
www.facebook.com/pidginperfect
www.pidginperfect.tumblr.com

'Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.
'Anti/Architecture/Design/Discussion', 'placemaking community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:
This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 11 Jan 2019, at 16:21, ██████████@continuumleisure.co.uk> wrote:

Sorry leading a workshop until about 1.30pm Monday.

If you need to just go ahead without me and I can fill in gaps after – I am seeing ██████████ and ██████████ Tuesday with the 5 Boroughs.

██████████

director

Continuum Sport & Leisure
www.continuumleisure.co.uk

██████████

twitter: @continuum sport

Continuum Sport & Leisure is a Sport England Strategic Framework Partner company

From: ██████████@hawkinsbrown.com

Sent: 11 January 2019 16:18

To: ██████████@continuumleisure.co.uk>, ██████████@london.gov.uk>

Cc: ██████████@hawkinsbrown.com>, ██████████@kland.co.uk>, ██████████@pidginperfect.com>, ██████████@pidginperfect.com>, ██████████@london.gov.uk>

Subject: Re: Design Review Feedback

Hi ██████████

I'm afraid neither ██████████ or I can do Wednesday. We could do Monday late morning - would you be able to dial in?

Thanks

██████████

Get [Outlook for iOS](#)

██████████

Architect

D: +44 (0) ██████████

██████████

159 St John Street

London, EC1V 4QJ

██████████

Follow us on LinkedIn

Follow us on Twitter

www.hawkinsbrown.com

AJ100 Practice of the Year 2016 & 2017

LEGAL NOTICE: This email is sent for and on behalf of Hawkins/Brown. This email and any attachments are confidential and may also be privileged. If you have received this message in error, please (a) notify the sender immediately, (b) destroy this email and any attachments, and (c) do not use, copy, store and/or disclose to any person this email and any attachments.

██████████

From: ██████████@continuumleisure.co.uk>

Sent: Friday, January 11, 2019 15:53

To: ██████████

Cc: ██████████@pidginperfect.com, ██████████

Subject: RE: Design Review Feedback

Re Wednesday – I can now only do from 11.30am onwards if we are still meeting?

Thanks,

[REDACTED]

director

Continuum Sport & Leisure
www.continuumleisure.co.uk

[REDACTED]

Twitter: @continuumsport

Continuum Sport & Leisure is a Sport England Strategic Framework Partner company

From: [REDACTED]

Sent: 10 January 2019 18:13

To: [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@hawkinsbrown.com>; [REDACTED] <[REDACTED]@hawkinsbrown.com>; [REDACTED] <[REDACTED]@kland.co.uk>;

[REDACTED] <[REDACTED]@nidginperfect.com>; [REDACTED] <[REDACTED]@nidginperfect.com>; [REDACTED] <[REDACTED]@london.gov.uk>

Subject: Re: Design Review Feedback

A very positive session I thought and despite always squeezed for time the context and background I thought went down well.

I thought a slightly conflicted message from LBB on Heritage issues re 25m pool based on our wider teams discussion with English Heritage that the less disruption to the main sports centre building was seen as more important than that building being there? I think we just need to check back on those discussions.

Wednesday morning best for me (from 10am) we are running workshops Monday for another project, I'm happy to come in.

Thanks

[REDACTED]

Director

Continuum Sport & Leisure

www.continuumleisure.co.uk

@continuumsport

On 10 Jan 2019, at 16:52, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Hi all,

Thanks for all your contributions yesterday. We were really pleased with the discussion and feedback from the panel. The endorsement of the objectives and the clarity of the proposed moves felt pretty resounding. The main take aways for us relate to implications beyond the red line boundary and working on how the scheme is situated within and relates to the wider park masterplan. Bromley made positive noises about this but we haven't had much luck in encouraging them to engage meaningfully in this discussion.

[REDACTED] is going to begin drafting the panel's formal response note (despite being slightly conflicted!) but we'll share this with you in due course.

We had an equally positive meeting with our Deputy Mayoral team this afternoon. There was widespread support for the ambition of the scheme. We've been asked for a more detailed paper on the business case, which we'll look at starting to draw together based on the interim report. We might need some additional detail here, particularly around the do nothing scenarios, which we haven't particularly asked you to look at in any detail.

We mentioned yesterday that it would be useful to catch up next week. Aside from any further discussion on any of the above, we need to pull together some clearer thinking on the community conference – which is now inked in for the 9th Feb.

Monday or Wednesday morning would be best for us. A call might do it.

Best,

[REDACTED]

Community Conference Engagement Outline

Ver. 3

Purpose

The Community Conference is intended to be a final public presentation of the feasibility study design options and outcomes, and a celebration of the closure of the engagement process and handover of future activities to GLA. It is vital that this final event cover the primary questions repeatedly raised by participants at previous events. These include:

- Issues raised regarding parking
- Programme and timescales for next stages
- Phasing of potential works on site, and plan for alternative accommodation for facilities
- Specific facilities including the 25m pool, lodge buildings and outdoor pitch provision

It is also important to regard this event as distinct to previous rounds of engagement events, with a greater focus on sharing work to date, and a clear programme for future development, and less emphasis on the uncovering and gathering of detailed opinions and ideas.

Audience

A wide participation by those who have engaged with the consultation to date is expected, with invitations and promotion through the same channels as previous rounds of events, building on the expanded contact list. This is an event that should appeal to a wide public audience.

Location

To accommodate the anticipated interest in this final event, and frame the event as a celebration of the Centre, the multi-use space within the Main Building will be used for the public presentation, with other spaces within the Centre used for day-time drop-in events.

Format

The event will take place on Saturday February 9th, with a range of informal activities throughout the day, leading to a larger public presentation in the afternoon.

Given the emphasis on presentation and information sharing over facilitation and data gathering, it is suggested that a delegate/participant pack is produced for all attendees, which includes a selected short publication of outcomes and next steps, with an included form for the gathering of responses, potentially with a freepost/prepaid envelope to encourage participants to respond after consideration outside of the event.

Day-time drop-in events - 11am to 3pm

Pre-Event Start

Design Study Exhibition - Approx. 4 large format display boards, with images and description of proposals and related supporting information.

Children's Events - Speedcage, Facilitated Soft Play event

Presentation Event - 3pm to 5pm

Supporting materials/events:

Children's events

To encourage broad attendance and widen participation, the day time informal session will be supported by activities for children and young people, potentially including a speed cage and soft play activities.

Delegate/Participant Pack

On arrival, participants will receive a delegate pack, containing printed materials. This will take the form of a condensed version of the event presentation, with information on the design studies, the engagement process, and an overview of next steps.

Included in the pack will be feedback forms to be completed in participant's own time, either within the event, or after it using a freepost/self-addressed envelope.

Programme

3pm - Hello from PP

5 Minutes

Tools: Presentation

A brief introduction to the purpose of the workshop by PP facilitator. This covers the activities that will be covered during the session, and explains the wider engagement process, with a timeline of events so far.

3.05pm - Statement/Presentation from GLA

5 Minutes

Tools: Presentation

A brief presentation from GLA, setting out their ambitions for the Centre, and the story so far, with content reflecting that currently on the project website.

3.10pm - Design Team Presentation

20 minutes

Tools: Presentation

Delivery of Hawkins\Brown design presentation. Interspersed with details from PP engagement reporting

3.30pm - Programme for Future Activity

5 Minutes

Tools: Presentation

Detail from both Project Team and GLA on next steps, with focus on funding, timescales, phasing etc.

3.35pm - Thanks

5 Minutes

Thanks from PP facilitator, and invitation to join informal session with project and client team members.

3.40pm - Informal Questions and Answer Session

Informal engagement between participants and project and client team members, focussed around display boards.

From: [REDACTED]
To: [REDACTED]
Subject: RE: On Your Marks! - Update
Date: 14 January 2019 12:23:00

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

This message has been scanned for viruses by the Greater London Authority.
Click [here](#) to report this email as spam.

[REDACTED]

[REDACTED] [idginperfect.com](#)

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

<[REDACTED]@london.gov.uk> wrote:

Hi [REDACTED]

Some comments in response to your points in the email below.

As discussed with [REDACTED] I'd like some changes made to the copy in the postcards, which will also need to be reflected in the online copy. These are in the pdf attached and I've re provided the copy for the blue box below. The tweaks are to ensure that our messaging is very clear about the potential for change and not to over emphasise the sporting and club sport role above and beyond more community access and participation in less formal sports activity. [REDACTED] pointed out the copy perhaps reinforced the sense that the centre would retain its 'National' significance. So, I've shifted this around to reference the NSC but then any future plan references a slightly more abstract 'centre'.

I've suggested we use the over 700,000 annual visitors figure instead of 3,000 pre paid members.

A minor design comment – can we just check the spacing around the MoL logo – it looks a little squashed so can we please check the brand guidelines and make sure its right..

Hope this makes sense. I'm around to speak if not on

[REDACTED].

Best,

[REDACTED]

The Mayor wants London to be the most socially integrated and active city in the world and sport has great power to bring people together and to improve lives.

Significant investment has been made in the Crystal Palace National Sports Centre in recent years to sustain the current operation. But to ensure it has a sustainable future, which delivers a range of sports across a range of participation pathways, it needs a new approach.

Work has begun to plan for a sustainable long-term future for the centre; one which retains the centre's ability to support a wide range of sporting facilities and activity and helps improve the environment in Crystal Palace Park.

The first step in developing this new plan has involved a review of the role the centre plays in London's sports facility provision. This has looked at local and regional sports facilities, assessing the supply and demand, scale and quality. It has also explored future predicted trends for participation in different sports.

This work has confirmed the need for a range of facilities at the centre that support:

- sports at a range of levels
- events of varying [REDACTED]

• accessible health and leisure facilities that meet the needs of local communities.
Crucially the centre needs investment to sustain its future and to maximise new and existing activity. The next stage of work beginning now and taking place over the next 6 months will seek to develop a sustainable plan that helps deliver this ambition for the Centre.
In parallel, Bromley Council are developing a regeneration plan for the park, providing a great opportunity to bring about lasting change. A Crystal Palace Park Trust has been formed to manage and improve the park as a whole for the community and park users.

From: [redacted] [redacted] <[redacted]@pidginperfect.com>

Sent: 15 August 2018 17:22

To: [redacted] [redacted] <[redacted]@london.gov.uk>;
[redacted] [redacted] <[redacted]@hawkinsbrown.com>

Cc: [redacted] [redacted] <[redacted]@pidginperfect.com>; [redacted]
<[redacted]@pidginperfect.com>; [redacted] Thomas
<[redacted]@pidginperfect.com>; [redacted] [redacted]
<[redacted]@hawkinsbrown.com>; [redacted] [redacted]
<[redacted]@pidginperfect.com>

Subject: On Your Marks! - Update

Hi [redacted] and [redacted]

I hope you're both well.

I thought it was perhaps wise to send an update email re: **On Your Marks!** to let you know what our team are working on and towards between now and the conclusion of the ABCE Workshops on September 5th.

[redacted]
[redacted]
[redacted], so its good to highlight and resolve any challenges as much as possible before I leave.

In my absence, [redacted] and [redacted] will be leading the work from our side.

Please find below categorised updates.

I have highlighted any required action from the GLA and/or H\B in red.

[redacted]

- [redacted]
[redacted]
[redacted]
- [redacted]
[redacted]
- [redacted]
[redacted]
[redacted]

[redacted]

- [redacted] [redacted]

- [REDACTED]
- [REDACTED]
- [REDACTED]

Promotion

- The website www.on-your-marks.co.uk is live and updated with recent changes requested from CPSP.
- We will continue to promote the project and questionnaire via. social media platforms. This will include further posts across Facebook, Twitter and Instagram. We will do some paid promotion too.
- We have sent letters and posters to key stakeholders on our contact list. This is in addition to an introductory email that went out from hello@on-your-marks.co.uk last week to every one on the contact list.
- [REDACTED] is there a comms / pr person in your team who might be able to do a press release to the architectural and planning sector? This might generate column inches which would in turn generate awareness of the project. - H\B
- A key strategy for promotion is via. advertising at the Centre. We have sent posters to [REDACTED] at GLL to display across the Centre. We are also preparing and printing a weatherproof PVC banner to attach to the external walkway/entrance of the Centre to promote the project and how to find out more information. Importantly, we are now fabricating the 'Pop Up Information Post' for the foyer of the Centre which will be installed on Friday Aug 24th by

██████ and ██████ This will have static display information on the project, takeaway information postcards, data gathering postcards for completion and posting into a built in box as well as a blackboard for advertising forthcoming events. We are currently writing a brief Risk Assessment for ██████ at GLL to allow this post to remain in the foyer for the duration of 2018.

- I have attached the postcards we are sending to print tomorrow. We are printing 2000 of these for across the project. Can you please both review and sign off asap - [GLA & H\B](#)

Pop Up Engagement

- ██████ and ██████ will be on site at the Centre, at the Train Station and at the Skatepark across Friday 24th Aug (4-8pm) and Saturday 25th Aug (9am-3pm) to engage with the public using portable elements from the 'Pop Up Information Post'. We have ordered branded On Your Marks! polo-shirts for our team to wear when consulting on the project.
- During these times, ██████ and ██████ will be raising awareness of the project, promoting the four ABCE workshops, gathering general comments and feedback and handing out general information postcards and promotional stickers.
- We will continue to do pop up engagement before each of the ABCE workshops and focus groups; most likely for 1-2 hours each on site each time.

ABCE Workshops

- We have reflected on the discussions from the DTM meeting on 2nd August and made adjustments to the ABCE workshops outline. This will be further developed and shared for feedback before Friday 17th August. We will need to prepare the workshop toolkit as of Thursday 23rd August, so expedient feedback and sign off would be appreciated.
- ██████ have you been able to respond to the register of questions that ██████ sent last week? We would like to send this across the wider DT for their feedback but it would be only useful to do so once the GLA has inputted responses. We will need this register as a 'cheat sheet' of answers for the Pop Up Engagement next week as well as the ABCE workshops, so this becomes quite urgent a task to complete. – [GLA Yes, I've drafted response and am sharing with colleagues for a quick view.](#)

I'll send over tomorrow if that's ok.

Focus Groups

- No updates.
- We should commit to dates asap. Our team schedule is filling up quickly and with respect to feedback from CPSP - *who don't seem to understand that there will be focus groups after the initial workshops* - it would be good to advertise these as soon as possible. - GLA & H\B [REDACTED] and I have discussed and I think he will be in touch on programme, but I think mid October is more realistic and gives time for us to internalise and feed back on more detailed optioneering before going out for views in the workshops

High Impact Event

- [REDACTED] apologies for the delay in providing further detailed information about our proposal here. We have been focusing on more immediate aspects of the project this week.
- We are still speaking with [Double Take Projections](#) about doing a projection/light show at the Centre on Bonfire night (Monday 5th Nov). Our original idea was to project onto the main facade of the Centre but after investigation it appears this is not possible due to the percentage of glazing. This would require the application of large amounts of vinyl to the windows to create a screen and this would be at great cost and time - also perhaps issues re: listed building etc.
- However, the idea we are currently working on is to create an animated projection/light show at the SE end of the walkway which faces into the most commonly used area of the park by residents, families etc. The end of the walkway creates a great opportunity as a screen with the Centre visible in the background. Our plan would be to create a looped "Instagramable" animation using archival footage and bespoke artwork (animated project mascot diving into a swimming pool etc) which through prior promotion would draw people out and also promote the wider On Your Marks! project. We would also look to have budget to have Brown&Greens cater, for free, hot beverages and baked goods from their Coffee Van which is usually parked in this area of the park anyway.
- Once we have had a further chat with Double Take we can send across a pdf file for you to

review and consider direct commissioning. Do you have any initial thoughts here? - GLA & H\B This sounds interesting. I'm keen on something that is seen as special and enthuses, gets people excited about future prospects.

Community Conference

- No updates. Can't consider until overall programme is better understood.

I appreciate this quite a lengthy email. However, with the complexity of the project becoming ever more apparent I want to make sure that we are all on the same page. Please let me know if you have any further questions. Best wishes,

This message has been scanned for viruses by the Greater London Authority.

Click [here](#) to report this email as spam.

[Redacted]
[Redacted]
BEng (Hons) M.Arch
Winston Churchill Fellow
Managing Director

Pidgin Perfect®

Many Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[Redacted] pidginperfect.com

+44 (0) [Redacted]
+44 (0) [Redacted]

www.pidginperfect.com
www.twitter.com/pidginperfect
www.facebook.com/pidginperfect
www.instagram.com/pidginperfect

- Appointed to GLA | Mayor of London | TfL Architecture & Urbanism Design Panel 2018
- Nominee for Scottish Quality in Planning Award 2018
- Winner of the Herald Society Award 2015
- Winner of the Scottish Quality in Planning Award 2013
- Winner of the Royal Scottish Academy Award for Architecture 2012

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: Crystal Palace NSC Community Engagement - Community Conference
Date: 23 January 2019 13:02:58

Hi [REDACTED]

Just to follow up on [REDACTED] message, we have a few questions about 9th February.

Posters and postcards - I'm going to mail some posters and postcards down to the Centre today, advertising the event, and to restock the display stand in the foyer. Are you ok to arrange the display of these?

Access - On the 9th, is it straightforward to ensure that non-members are able to access the event space, which is beyond the barriers in the foyer? Will this just be a case of asking reception staff to allow people through, or do we need to make any additional arrangements.

[REDACTED]

Activities - Thanks for the quote for the soft play activity. Can you confirm a cost for running this for three hours, from midday to 3pm? And also, is there a strict limit to 24 participants? We intend for this to be a drop in for children, so it is unlikely to exceed this at any single point, but want to be sure that we don't have any issues if we have a rush of attendees. Where would this be located in the centre?

Happy to chat over the phone if you have any questions. We are on [REDACTED]

Thanks,

[REDACTED]
Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] pidginperfect.com

+44 (0) [REDACTED]
+44 (0) [REDACTED]

www.pidginperfect.com
[www.twitter.com/pidginperfect](https://twitter.com/pidginperfect)
www.facebook.com/pidginperfect
www.pidginperfect.tumblr.com

'Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.

'Art/Architecture/Design/Discussion', 'placing community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:

This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 383 846. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 16 Jan 2019, at 14:18, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

[REDACTED]

Sent from my iPhone

On 16 Jan 2019, at 14:07, [REDACTED] <[REDACTED]@GILL.ORG> wrote:

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] us.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

From: [REDACTED]
Sent: 05 December 2018 17:14
To: [REDACTED] <[REDACTED]@GLL.ORG>
Cc: [REDACTED] <[REDACTED]@pidginperfect.com>; [REDACTED] <[REDACTED]@pidginperfect.com>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@hawkinsbrown.com>; [REDACTED] <[REDACTED]@pidginperfect.com>

Subject: RE: Crystal Palace NSC Community Engagement - Community Conference

Hi [REDACTED]
Good to meet you on Monday. Did you respond to [REDACTED] on the below request? I'm picking up a few items from [REDACTED] that need confirmation. A series of potential times and dates from you, which align with the requirements set out by [REDACTED] would be really useful to help us finalise details of the Community Conference. We're most likely looking at a February date. I appreciate you'll no longer be at NSC by then but you're certainly best placed to confirm a date now,
Thank you, much appreciated,
[REDACTED]

From: [REDACTED] <[REDACTED]@pidginperfect.com>
Sent: 22 November 2018 13:50
To: [REDACTED] <[REDACTED]@GLL.ORG>
Cc: [REDACTED] <[REDACTED]@pidginperfect.com>; [REDACTED] <[REDACTED]@pidginperfect.com>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@hawkinsbrown.com>

Subject: Crystal Palace NSC Community Engagement - Community Conference

Hi [REDACTED]
We are beginning to look ahead to the final part of our community engagement work. As a wrap-up of the work over the last few months we are putting together a concluding one-day event, which will act as a celebration of the NSC, the progress on the feasibility project to date, and a chance for participants to hear about developed design studies, and what the next steps will be.
We hoped to enquire about hosting this event in the Main Building at the NSC, somewhere that we think will have the capacity we require, and give everyone a chance to experience the architecture. We wondered if you could give us some idea about availability for the main sports hall for a two to three hour event. Presently, we were hoping that this could take place on a Saturday, probable late-afternoon/early-evening, with some day-time drop-in events taking place elsewhere around the centre (perhaps the foyer space).
Perhaps this could even be timed to coincide with a larger event taking places in the centre, for example a London City Royals Basketball game, with the event bringing a crowd in to the centre, who could then be encouraged to stay on for the sport.
We would be expecting around 150-200 people, so would make use of the bleachers for participant seating.
We are looking for this to take place some time from late-January through to the end-of-February. Let us know what you think. Happy to chat through on the phone if you have any questions.
Best wishes,
[REDACTED]

[REDACTED]
[REDACTED]
Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] pidginperfect.com

From: [REDACTED]
To: [REDACTED]
Subject: 18042 Crystal Palace NSC - File Transfer: On Your Marks Community Conference Postcards
Date: 06 February 2019 17:56:51
Attachments: [image43773.JPG](#)

A transfer (File Transfer) has arrived on the Hawkins\Brown Info Exchange Site.

Additional links:

Project Name: Crystal Palace NSC

Project Number: 18042

From: [REDACTED] (Hawkins\Brown)

To: [REDACTED] (Pidgin Perfect); [REDACTED]@london.gov.uk

CC: [REDACTED] (Pidgin Perfect); [REDACTED] (Greater London Authority)

Subject: On Your Marks Community Conference Postcards

Sent via: Info Exchange

Expiration: 3/8/2019

Date:

Remarks: Hi [REDACTED]

We've updated the sketch for the landscape postcard – please could you use this new version attached?
Also please could you enlarge the image so that it is cropped more at the top and right sides where the linework stops. You'll end up cropping the corner off the NSC roof but we think that's fine.

Thanks

[REDACTED]

From: [REDACTED]

Sent: 06 February 2019 17:15

To: [REDACTED]

Cc: [REDACTED]; [REDACTED]; [REDACTED]

Subject: RE: On Your Marks Community Conference Postcards

Great- any of those are good. Will leave that to you.

Thanks,

[REDACTED]

[REDACTED] | Senior Project Officer | Regeneration & Economic Development

Greater London Authority, City Hall, The Queen's Walk, London SE1 2AA

Mob: +44 (0) [REDACTED] | Tel: +44 (0) [REDACTED]

From: [REDACTED] <[\[REDACTED\]@pidginperfect.com](mailto:[REDACTED]@pidginperfect.com)>

Sent: 06 February 2019 17:14

To: [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

Cc: [REDACTED] <[\[REDACTED\]@hawkinsbrown.com](mailto:[REDACTED]@hawkinsbrown.com)>; [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>; [REDACTED] <[\[REDACTED\]@pidginperfect.com](mailto:[REDACTED]@pidginperfect.com)>

Subject: Re: On Your Marks Community Conference Postcards

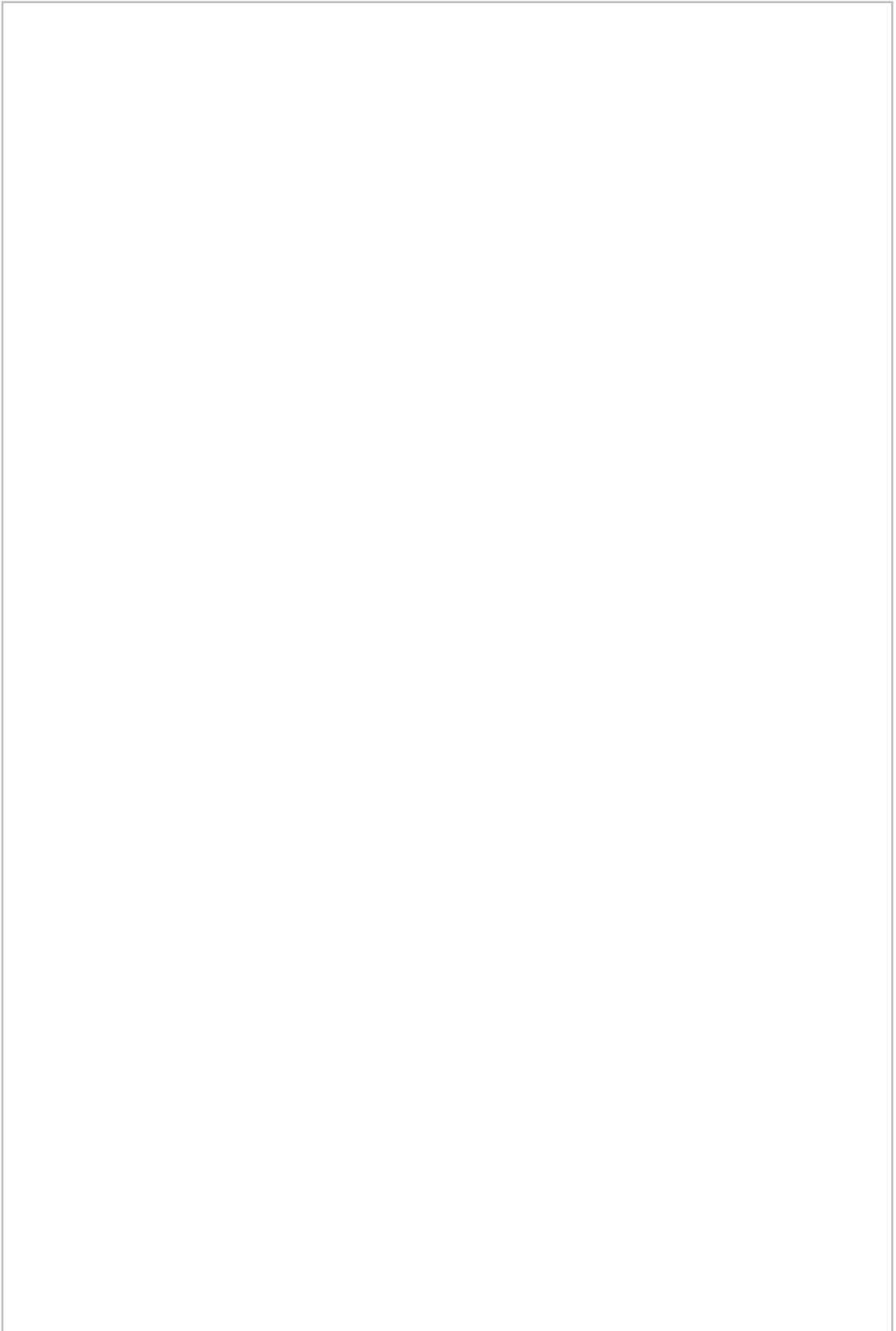
Hi [REDACTED]

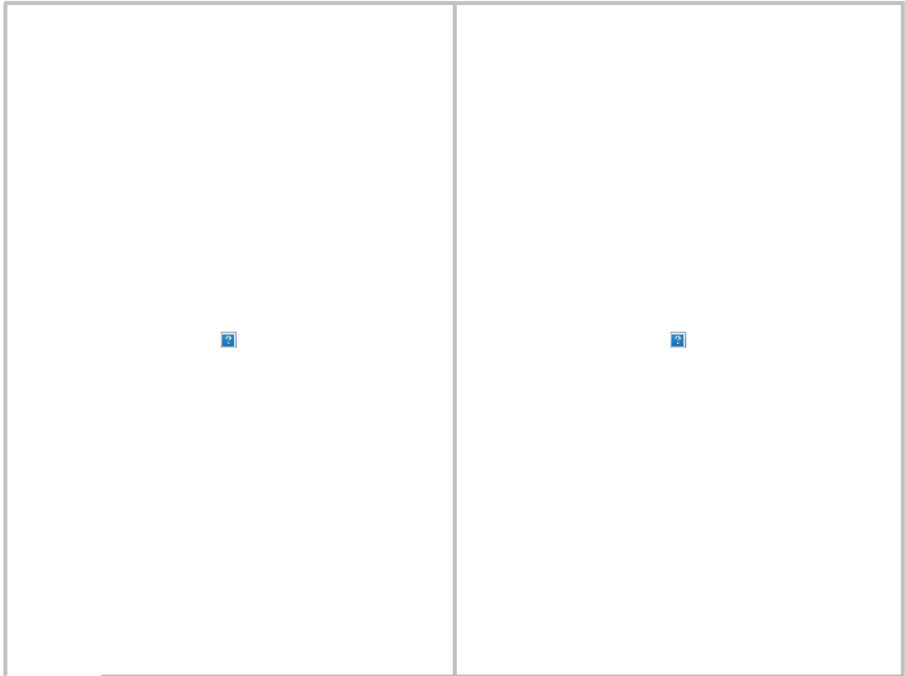
The attached shows the projection of the stadium structure. Perhaps this is more appropriate? Also a couple with more of the attendees, for a sense that this was part of the engagement process.

Thanks,

[REDACTED]

[Linked page cannot be displayed]





Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[pidginperfect.com](#)

+44 (0) [redacted]
+44 (0) [redacted]

www.pidginperfect.com
www.twitter.com/pidginperfect
www.facebook.com/pidginperfect
www.pidginperfect.tumblr.com

'Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.
'Archi/Architecture/Design/Discussion', 'placng community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:
This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 6 Feb 2019, at 17:00, [redacted] <[redacted]@london.gov.uk> wrote:

Hi [redacted]

Landscape one looks great.

Just a thought but are there any other photos of the beam footage? Its not clear that the image is about sport, so could look quite strange to someone who didn't attend the bonfire night event.

[redacted] | Senior Project Officer | Regeneration & Economic Development

Greater London Authority, City Hall, The Queen's Walk, London SE1 2AA

Mob: +44 (0) [redacted] | Tel: +44 (0) [redacted]

From: [redacted] <[redacted]@pidginperfect.com>

Sent: 06 February 2019 16:55

To: [redacted] <[redacted]@hawkinsbrown.com>; [redacted] <[redacted]@london.gov.uk>; [redacted] <[redacted]@london.gov.uk>

Cc: [redacted] <[redacted]@pidginperfect.com>

Subject: Re: On Your Marks Community Conference Postcards

Hi all,

Let me know if you have any thoughts on these. Will need to send to print by close of play today for delivery on Friday.

Thanks,

[redacted]

[redacted]

Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[pidginperfect.com](#)

+44 (0) [redacted]
+44 (0) [redacted]

www.pidginperfect.com
www.twitter.com/pidginperfect
www.facebook.com/pidginperfect
www.pidginperfect.tumblr.com

'Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.
'Archi/Architecture/Design/Discussion', 'placng community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:
This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 6 Feb 2019, at 15:06, [REDACTED] <[REDACTED]> wrote:

Hi all,

I've attached pdf drafts of A5 postcards to be included in the delegate pack. These are designed to be takeaway souvenirs of the event, with a few images from the proposals and a reminder of the website for further information.

These will also be wrapped up with a brief questionnaire sheet, asking for graded responses, which we are just completing.

If you can let me know if you have any thoughts on the postcards, we will get them off to print this afternoon.

Many thanks,

[REDACTED]

[REDACTED]
Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] pidginperfect.com

+44 (0) [REDACTED]

+44 (0) [REDACTED]

www.pidginperfect.com
[www.twitter.com/pidginperfect](https://twitter.com/pidginperfect)
[www.facebook.com/pidginperfect](https://facebook.com/pidginperfect)
www.pidginperfect.tumblr.com

'Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.
'Art/Architecture/Design/Discussion', 'placing community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:
This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

This message has been scanned for viruses by the Greater London Authority.

Click [here](#) to report this email as spam.

#LondonIsOpen

GREATER LONDON AUTHORITY NOTICE:

The information in this email may contain confidential or privileged materials. For more information see <https://www.london.gov.uk/about-us/email-notice/>

#LondonIsOpen

GREATER LONDON AUTHORITY NOTICE:

The information in this email may contain confidential or privileged materials. For more information see <https://www.london.gov.uk/about-us/email-notice/>

Transferred Files

NAME	TYPE	DATE	TIME	SIZE
190206_Sketch_F_With25mPool.jpg	JPEG Image	2/6/2019	3:36 PM	12,294 KB
image001.jpg	JPEG Image	2/6/2019	5:54 PM	375 KB
image002.jpg	JPEG Image	2/6/2019	5:54 PM	301 KB
image003.jpg	JPEG Image	2/6/2019	5:54 PM	315 KB

To share and learn more about Newforma Info Exchange visit: [Newforma Community Site](#)

[REDACTED]
Architect

D: +44 (0) [REDACTED]

Logo



159 St John Street

[Follow us on LinkedIn](#)

London EC1V 4QJ

[Follow us on Twitter](#)

T: +44 (0)20 7336 8030

www.hawkinsbrown.com

AJ100 Practice of the Year 2016 & 2017

LEGAL NOTICE: This email is sent for and on behalf of Hawkins|Brown. This email and any attachments are confidential and may also be privileged. If you have received this message in error, please (a) notify the sender immediately, (b) destroy this email and any attachments, and (c) do not use, copy, store and/or disclose to any person this email and any attachments.

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: Re: On Your Marks Community Conference Postcards
Date: 06 February 2019 18:01:15

Hi [REDACTED]

Thanks for the updated file. Have included that and cropped to your suggestion.

Many thanks,

[REDACTED]
[REDACTED]
Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] pidginperfect.com

+44 (0) [REDACTED]

+44 (0) [REDACTED]

www.pidginperfect.com

www.twitter.com/pidginperfect

www.facebook.com/pidginperfect

www.pidginperfect.tumblr.com

'Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.

'Art/Architecture/Design/Discussion', 'placing community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:

This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 6 Feb 2019, at 17:15, [REDACTED] <[REDACTED]@london.gov.uk> wrote:

Great- any of those are good. Will leave that to you.

Thanks,

[REDACTED] | **Senior Project Officer | Regeneration & Economic Development**

Greater London Authority, City Hall, The Queen's Walk, London SE1 2AA

Mob: +44 (0) [REDACTED] | Tel: +44 (0) [REDACTED]

From: [REDACTED] <[REDACTED]@pidginperfect.com>

Sent: 06 February 2019 17:14

To: [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] [REDACTED] <[REDACTED]@hawkinsbrown.com>; [REDACTED] [REDACTED]
<[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@pidginperfect.com>

Subject: Re: On Your Marks Community Conference Postcards

Hi [REDACTED]

The attached shows the projection of the stadium structure. Perhaps this is more appropriate? Also a couple with more of the attendees, for a sense that this was part of the engagement process.

Thanks,

[REDACTED]

[REDACTED] [REDACTED]

Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] [pidginperfect.com](#)

[+44 \(0\) \[REDACTED\]](#)

[+44 \(0\) \[REDACTED\]](#)

www.pidginperfect.com

www.twitter.com/pidginperfect

www.facebook.com/pidginperfect

www.pidginperfect.tumblr.com

'Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.

'Art/Architecture/Design/Discussion', 'placing community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:

This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 6 Feb 2019, at 17:00, [REDACTED] [REDACTED] <[REDACTED]@london.gov.uk>

wrote:

Hi [REDACTED]

Landscape one looks great.

Just a thought but are there any other photos of the beam footage?

Its not clear that the image is about sport, so could look quite strange to someone who didn't attend the bonfire night event.

[REDACTED] [REDACTED]

| Senior Project Officer | Regeneration & Economic

Development

Greater London Authority, City Hall, The Queen's Walk, London SE1
2AA

Mob: +44 (0) [REDACTED] | Tel: +44 (0) [REDACTED]

From: [REDACTED] <[REDACTED]@pidginperfect.com>

Sent: 06 February 2019 16:55

To: [REDACTED] <[REDACTED]@hawkinsbrown.com>; [REDACTED] <[REDACTED]@london.gov.uk>; [REDACTED] <[REDACTED]@london.gov.uk>

Cc: [REDACTED] <[REDACTED]@pidginperfect.com>

Subject: Re: On Your Marks Community Conference Postcards

Hi all,

Let me know if you have any thoughts on these. Will need to send to print by close of play today for delivery on Friday.

Thanks,

[REDACTED]

[REDACTED]

Project Manager

Pidgin Perfect ®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] pidginperfect.com

[+44 \(0\) \[REDACTED\]](tel:+44(0)[REDACTED])

[+44 \(0\) \[REDACTED\]](tel:+44(0)[REDACTED])

www.pidginperfect.com
www.twitter.com/pidginperfect
www.facebook.com/pidginperfect
www.pidginperfect.tumblr.com

'Pidgin Perfect' is a registered trademark of Pidgin Perfect Limited.
'Art/Architecture/Design/Discussion', 'placing community at the heart of our projects' and 'helping to build better communities' are trademarks of Pidgin Perfect Limited. All rights reserved. All materials copyright Pidgin Perfect Limited.

CONFIDENTIAL DISCLAIMER:

This message is sent in confidence for the addressee only and may contain confidential information. If you have received this e-mail in error, please accept our apologies. Kindly advise us by return of the mistake and please do not disclose the contents to anyone else.

Viruses and other malware are a constant hazard so please ensure you always use up to date anti-virus software and check any attachments. Pidgin Perfect accepts no liability for viruses.

Pidgin Perfect Ltd is a Company registered in Scotland with registration number: SC 393 946. Our registered office is: 3 Ross Street, Glasgow, G1 5AR.

On 6 Feb 2019, at 15:06, [REDACTED]

<[REDACTED]@pidginperfect.com> wrote:

Hi all,

I've attached pdf drafts of A5 postcards to be included in the delegate pack. These are designed to be takeaway souvenirs of the event, with a few images from the proposals and a reminder of the website for further information.

These will also be wrapped up with a brief questionnaire sheet, asking for graded responses, which we are just completing.

If you can let me know if you have any thoughts on the postcards, we will get them off to print this afternoon.

Many thanks,

[REDACTED]

[REDACTED] [REDACTED]

Project Manager

Pidgin Perfect®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED]@pidginperfect.com

On Your Marks!

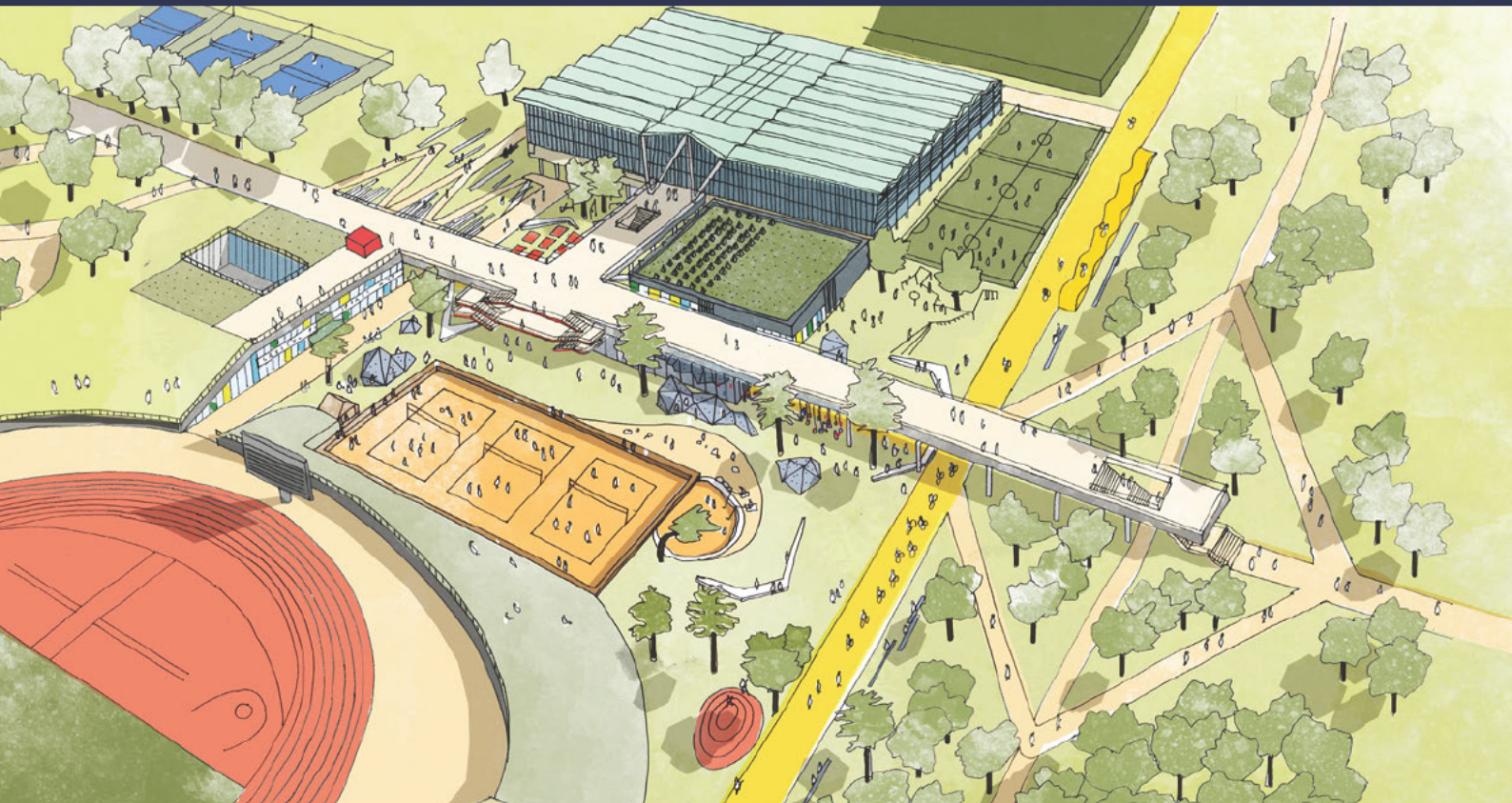
A future plan for Crystal Palace
National Sports Centre



Thanks to everyone who has helped to shape a future vision for Crystal Palace National Sports Centre.

This vision is designed to provide a space for sports & recreation, health & well-being, that meets the needs of both sports communities and local people

To follow the development of the project in the coming months, you can visit our website which will be updated with further information and where you can sign up to our mailing list.



Outdoor Hub
Proposed central activity space

Find out more at
www.on-your-marks.co.uk

MAYOR OF LONDON

Hawkins
Brown

continuum
SPORT & LEISURE LTD

pidgin
perfect

BOA

Turley

M
MOTT
MACDONALD

On Your Marks!

A future plan for Crystal Palace
National Sports Centre





View of raised walkway
Proposed new central activity space

Find out more at
www.on-your-marks.co.uk



Station Approach
Proposed new route

MAYOR OF LONDON

Hawkins
Brown

continuum
SOUTH & SOUTHWEST LTD

pidgin
perfect

Turley

M
MOTT
MACDONALD

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: CPNSC - Community Conference Boards
Date: 07 February 2019 12:50:00
Attachments: [image001.jpg](#)
[GLA brand guidelines may 2018 interactive-compressed.pdf](#)

Hi [REDACTED]

These look great. Some minor comments:

- Our marketing team are quite particular about the logo positioning/ colour. Attached guidelines (pgs. 11,12,15,19,80 are relevant). Essentially the 'Mayor of London' logo needs more space and needs to be in black or grey, rather than navy/[REDACTED] blue. I think officially it should be at the top of the page, but for this I think we can put it alongside the other logos, it will give them all a bit more space.
- The title of the overall site plan should reflect what its showing, rather than outdoor hub.

Thanks!

[REDACTED] | **Senior Project Officer | Regeneration & Economic Development**

Greater London Authority, City Hall, The Queen's Walk, London SE1 2AA

Mob: +44 (0) [REDACTED] | Tel: +44 (0) [REDACTED]

From: [REDACTED]
Sent: 07 February 2019 12:13
To: [REDACTED]; [REDACTED]
Cc: [REDACTED]; [REDACTED]; [REDACTED]; [REDACTED]
Subject: CPNSC - Community Conference Boards

Hi all,

See attached PDF of the presentation boards which will be printed A0. Ideally we'd like to get these sent to the printers asap so please let me and [REDACTED] know if you have any comments in the next hour?

Thanks,

[REDACTED]
[REDACTED]
Architect

D: [+44 \(0\) \[REDACTED\]](#)

From: [REDACTED]
To: [REDACTED]
Cc: [REDACTED]
Subject: RE: On Your Marks Community Conference
Date: 07 February 2019 15:48:00

Looks good to me- thanks [REDACTED]

[REDACTED] | **Senior Project Officer | Regeneration & Economic Development**

Greater London Authority, City Hall, The Queen's Walk, London SE1 2AA

Mob: +44 (0) [REDACTED] | Tel: +44 (0) [REDACTED]

From: [REDACTED]

Sent: 07 February 2019 15:40

To: [REDACTED]; [REDACTED]

Cc: [REDACTED]

Subject: On Your Marks Community Conference

Hi Both,

Have attached a small feedback form we are including alongside the postcards in the delegate pack. Just a couple of simple graded questions and a space for free form answers.

That's the last of our printed materials. Let me know if you have any comments.

Thanks,

[REDACTED]

This message has been scanned for viruses by the Greater London Authority.

Click [here](#) to report this email as spam.

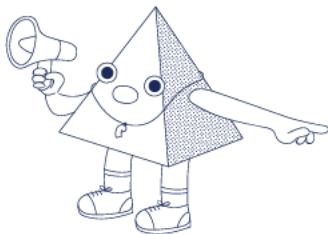
[REDACTED]
Project Manager

Pidgin Perfect®

MANY Studios
3 Ross Street
The Barras
Glasgow
G1 5AR

[REDACTED] pidginperfect.com

On Your Marks!



Feedback Form

Please fill in the following form to give us feedback on the design proposals produced by our project team, exploring ideas for the future of Crystal Palace National Sports Centre.

To what extent do you think that the design proposals improve access for users and visitors of the Centre?

Less Accessible

No Improvement

More Accessible

1	2	3	4	5
---	---	---	---	---

Would this design encourage you to spend more or less time at the Centre?

Less Time

No Change

More Time

1	2	3	4	5
---	---	---	---	---

Do you have any other comments on the proposals for Crystal Palace National Sports Centre?

<hr/> <hr/> <hr/>

Postcode: _____

Collecting postcode and age group information helps us better understand how well we have reached the community. All responses are anonymised and will be used as part of consultation reporting, within public presentations, and at On Your Marks! events.

Age Group:

Under 18

19 - 30

31 - 45

45 - 60

61+