



Dear 

Thank you for your request for information which the Mayor's Office for Policing And Crime (MOPAC) received on April 25.

I can confirm that your request has been handled under the Freedom of Information Act 2000 and that MOPAC does hold some information relating to your request.

You requested:

- The average waiting time for victims of sexual abuse or violence who have requested support services commissioned by MOPAC between the years below. Please categorise the data by the types of sexual violence and abuse support services MOPAC commissions (e.g. Independent Advocate, counselling services).
 - Feb 14 2020-Feb 14 2021
 - Feb 14 2021-Feb 14 2022
 - Feb 14 2022-Feb 14 2023
- The average waiting time for victims of domestic abuse and violence who have requested support services commissioned by MOPAC between the years below, including all services commissioned through the Pan London Domestic Violence Service. Please categorise the data by the types of domestic abuse and violence support services MOPAC commissions (e.g. counselling, refuge).
 - Feb 14 2020-Feb 14 2021
 - Feb 14 2021-Feb 14 2022
 - Feb 14 2022-Feb 14 2023

Our response

You had requested that this information cover the periods of 14 February – 14 February for your requested years: 2020-21, 2021-22 and 2022-23. However, because our commissioned support services collate data on a quarterly basis within financial years, they have been able to provide the information from 1 April – 31 March for each year. This is the period that MOPAC receives information from our commissioned service providers as part of our grant monitoring process.

The average waiting time for victims of sexual abuse or violence who have requested support services commissioned by MOPAC between the years below.

Support Service		1 April 2020 – 31 March 2021	1 April 2021 – 31 March 2022	1 April 2022 – 31 March 2023
Rape Crisis Centre ISVA services	East London RCC	Data not currently available	50 days average wait from referral to engagement	48 days average wait from referral to engagement
	West London RCC	116 days average wait from referral to engagement (for all services not split by ISVA/Counselling)	25 days average wait from referral to engagement	120 days average wait from referral to engagement
	South London RCC	Data not currently available	6.3 days average wait from referral to engagement then a further 120 days to advocacy start	7 days average wait from referral to engagement then a further 272 days to advocacy start (Currently being queried)
	North London RCC	Data not currently available	42 days average wait from referral to engagement	14 days average wait from referral to engagement
Rape Crisis Centre Counselling service	East London RCC	Data not currently available	396 days average wait for assessment and service	302 days average wait for assessment and service
	West London RCC	116 days average wait from referral to engagement (for all services not split by ISVA/Counselling)	112 days average wait for assessment, then 191 days for service	60 days average wait for assessment, then 230 days for service
	South London RCC	Data not currently available	7 days average wait for assessment, then 299 days for service	7 days average wait for assessment, then 272 days for service
	North London RCC	Data not currently available	42 days for assessment, then 112 days for service	224 days for assessment, then 126 days for service
London Survivors Gateway		Limited data was available for the	21 days average wait time for	1.5 days average wait time for

	entire year. However, from the data available there was 14 days average wait time for Gateway assessment. Time to ISVA service varies according to which service is being referred to	Gateway assessment Time to ISVA service varies according to which service is being referred to	Gateway assessment. Time to ISVA service varies according to which service is being referred to
Galop	6 days average wait time for support	13 days average wait time for support	12 days average wait time for support
Survivors UK	92 days average wait time for support	121 days average wait time for support	56 days average wait time for support
The Havens - Sexual Assault Referral Centres (SARCs)	365 days average wait time for support	456 days average wait time for support	548 days average wait time for support

The average waiting time for victims of domestic abuse and violence who have requested support services commissioned by MOPAC between the years below, including all services commissioned through the Pan London Domestic Violence Service.

Support Service	1 April 2020 – 31 March 2021	1 April 2021 – 31 March 2022	1 April 2022 – 31 March 2023
Ascent Advice Plus	1.7 days average wait time for support	2.3 days average wait time for support	2.4 days average wait time for support
P&ACT Prevention and Action through Community engagement and Training	10 days average wait time for 1:1 case work	5 days average wait time for 1:1 case work	8 days average wait time for 1:1 case work
LHAWAS London Holistic Advocacy Wrap Around Service	49 days average wait time for 1:1 case work	30 days average wait time for 1:1 case work	31 days average wait time for 1:1 case work
CouRAGEus	3.5 weeks average wait time for Specialist Advocacy	11.5 weeks average wait time for Specialist Advocacy	10 weeks average wait time for Specialist Advocacy
LSSS London Stalking Support Service	2.5 days average wait time for Specialist Advocacy	4.75 days average wait time for Specialist Advocacy	5.6 days average wait time for Specialist Advocacy

LVWS London Victim and Witness Service	9 days average wait time for support	6 days average wait time for support	7 days average wait time for support
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If you are unhappy with the response to your Freedom of Information request, please see the MOPAC website on what the next steps are at:

<https://www.london.gov.uk/what-we-do/mayors-office-policing-and-crime-mopac/governance-and-decision-making/freedom-information>

Yours sincerely,

