## **MAYOR OF LONDON**

# **Mayor's Stewarding Academy**

**GLA-OPS Guidance** 

Register and create a project application

### **Contents**

This document explains how to register and create an application for Mayor's Stewarding Academy Programme application on GLA-OPS. Please note, we recommend use of Google Chrome browser when you are using GLA-OPS. If you have any problems when following the guidance, please contact sectoralacademies@london.gov.uk.

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## **Register on GLA-OPS**

Access to GLA-OPS is through a self-registration process. To register, users will need to go to the GLA-OPS login at <a href="https://ops.london.gov.uk">https://ops.london.gov.uk</a>.

New users would need to click on the "New to GLA-OPS? Register here." link as highlighted on the visual below.



After clicking, users will see two options:

- Request access as a new user under an organisation that already has access to GLA-OPS.
- 2. **Register an organisation** and create a user account at the same time.

#### **Registration Notification**

All users who register will receive an email notification once their registration has been reviewed.

- If your registration is approved, you will be notified via email.
- If your registration is **rejected**, the email will include the reason for the rejection.

#### Requesting Access as a New User to an Existing Organisation on GLA-OPS

This option is for users who are **new to GLA-OPS** but whose **organisation is already** registered and managed by the Skills and Employment team.

#### **Step 1: Check Organisation Registration**

If your organisation is already registered on GLA-OPS with the Skills and Employment team, you can request access by contacting your Org Admin (responsible for approving users and keeping the organisation's details up to date). They will provide you with your organisation's registration key.

If you're unsure whether your organisation is registered or don't know who your Org Admin is, email <a href="mailto:sectoralacademies@london.gov.uk">sectoralacademies@london.gov.uk</a> with your organisation name.

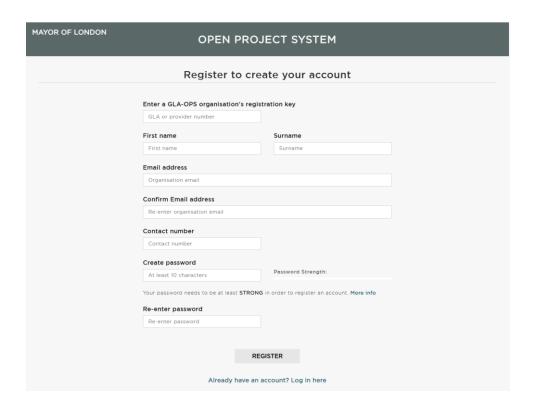
#### **Step 2: Submit Access Request**

On the 'New to GLA-OPS?' screen, click the 'Request Access' button.



Complete the webform.

When setting your password, ensure its strength is rated at least 'Good' to proceed with registration.



#### **Step 3: Approval Process**

Once submitted, the system will automatically notify your organisation's Org Admin (the person who manages users). They will review your request, approve it, and assign you an appropriate role.

#### Registering as a New User with an Organisation Not Yet Registered on GLA-OPS

This option is for users whose **organisation is not yet registered** on GLA-OPS. In this case, **both the user and the organisation are new to the system**.

#### **Step 1: Organisation and Programme Details**

Where an organisation is not registered on GLA-OPS, the user would need to provide details of which programme they would like to register with, information about the organisation along with their own registration details.

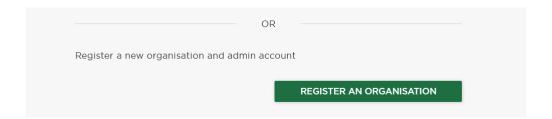
**Note:** The user submitting this request will become the organisation's initial Org Admin once approved. This role includes:

- Keeping the organisation's details up to date
- Approving new users for the organisation
- Assigning each user in the organisation a role (including assigning additional admins)

The person submitting the new organisation request must therefore have authority within the organisation to carry out the above tasks. We recommend this is a senior staff member who can then approve further new users.

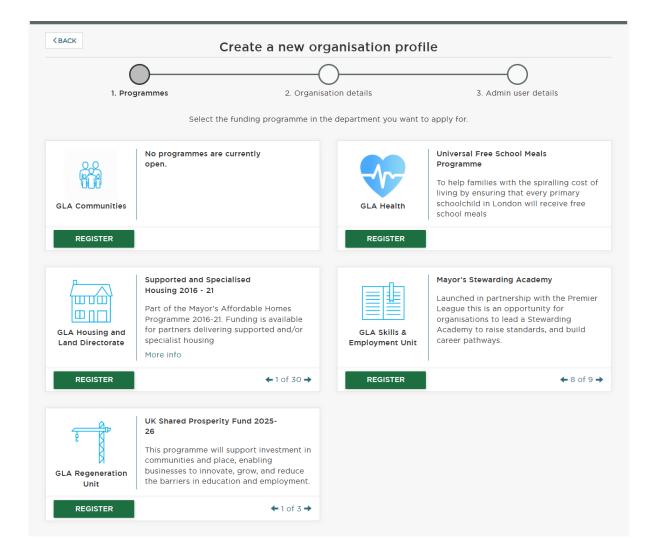
#### **Step 2: Begin Registration**

Click the 'Register an Organisation' button on the 'New to GLA-OPS' screen.



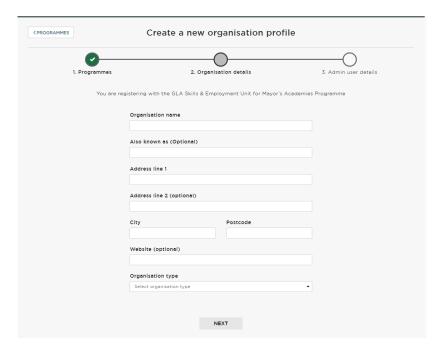
# Step 3: Complete the Three-Step Registration Process Programme Selection

- Choose the 'Mayor's Stewarding Academy Programme' under the GLA Skills & Employment Unit.



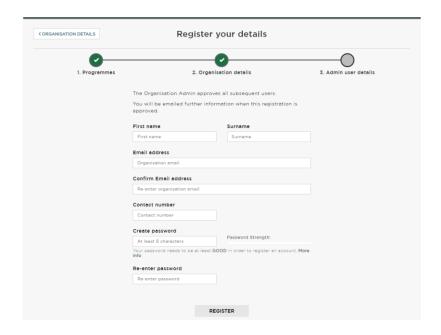
#### **Organisation Details**

- Provide basic information about your organisation.
- Depending on the programme and managing organisation, additional details may be requested separately.



#### **User Details**

- Enter your personal registration information.
- · You will be designated as the Org Admin.
- Ensure your password strength is rated at least "Good" to enable registration.



#### Step 4: Submission and Review

Once all steps are completed:

- The 'Register' button will be made available.
- Clicking it will submit your request to the relevant Managing Organisation (e.g., GLA Skills & Employment Unit).

• You will receive an email notification once your request is approved or rejected.

**Note:** If your organisation will be delivering projects for multiple GLA departments, you can create additional profiles within GLA-OPS after your initial registration is approved. (See instructions below.)

# Requesting Access as an Existing User to a Different Organisation Profile on GLA-OPS

This option is for users who are **already registered** on GLA-OPS and wish to gain access to a **different organisation profile** on GLA-OPS that **is managed** by the GLA Skills & Employment team

#### **Step 1: Confirm Organisation Access**

If you know your organisation has an alternative profile on GLA-OPS managed by the GLA Skills & Employment team, contact the Org Admin to request the registration key.

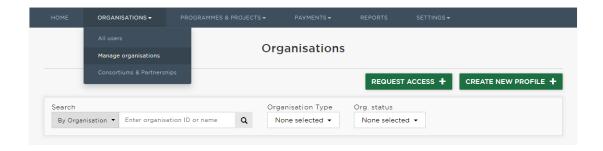
If you are unsure whether your organisation is registered or don't know who your Org Admin is, email sectoralacademies@london.gov.uk with your organisation name.

#### **Step 2: Submit Access Request**

Once you have the registration key:

- 1. Log in to GLA-OPS using your existing credentials.
- 2. Navigate to the Organisations / Manage Organisations page.
- 3. Click the 'Request Access +' button.
- 4. Enter the registration key in the pop-up window.
- 5. Click 'Send Request'.

Your organisation's Org Admin will then be notified and can approve your request and assign you a user role.



# Requesting Access as an Existing User with an Organisation Not Yet Registered on GLA-OPS

This option is for users who are **already registered** on GLA-OPS and wish to register a **different organisation profile** on GLA-OPS that **is managed** by the GLA Skills & Employment team

#### **Step 1: Check Organisation Status**

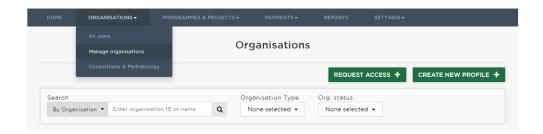
If you are unsure whether your organisation is registered or don't know who your Org Admin is, email <a href="mailto:sectoralacademies@london.gov.uk">sectoralacademies@london.gov.uk</a> with your organisation name.

#### **Step 2: Create a New Organisation Profile**

If your organisation is not yet registered with the Skills and Employment team, you can create a new profile linked to a different GLA department:

- 1. Log in to GLA-OPS using your existing credentials.
- 2. Navigate to the Organisations / Manage Organisations page.
- 3. Click the 'Create New Profile +' button.
- 4. Complete all mandatory fields in the form.
- 5. Click 'Request New Profile'.

Your request will be reviewed by the relevant GLA Org Admin and approved if applicable.



# Register additional users (Org Admin Guidance)

As an Org Admin or Superuser, you are responsible for managing user access within your organisation on GLA-OPS. We recommend having at least two Org Admins per organisation to ensure continuity and support.

#### **Step 1: Share the Organisation ID**

Before colleagues can register, you must provide them with your organisation's GLA OPS ID (also known as the Registration Key).

#### **Step 2: New User Registration**

Ask your colleague to:

- 1. Visit the registration page: <a href="https://ops.london.gov.uk/#/registration">https://ops.london.gov.uk/#/registration</a>
- 2. Enter the Organisation ID / Registration Key when prompted
- 3. Complete the registration form
- 4. Submit the registration request

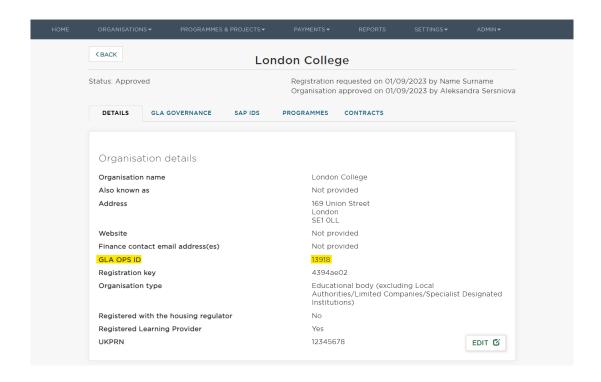
#### **Step 3: Approve the Registration**

Once a user submits their request:

- 1. Log into your GLA-OPS account here.
- 2. Go to your Notifications.
- 3. Look for a message like: "A new registration against [organisation name] is pending for [colleague's name]."
- 4. Click the notification
- 5. Press Edit (top right)
- 6. Assign a role:
  - o For Org Admin access, select 'Org Admin'
  - For general access, select 'Project Editor' (You can update roles later if needed)
- 7. Click 'Approve' and then 'Done' to save the registration

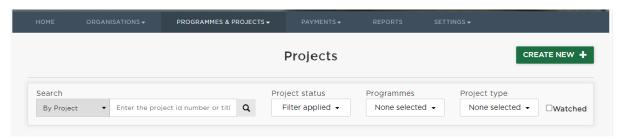
#### **How to Find Your Organisation ID**

- 1. Log into your GLA-OPS account
- 2. Navigate to Organisations > Manage Organisations
- 3. In the Organisation Details section, locate your 5-digit GLA OPS ID

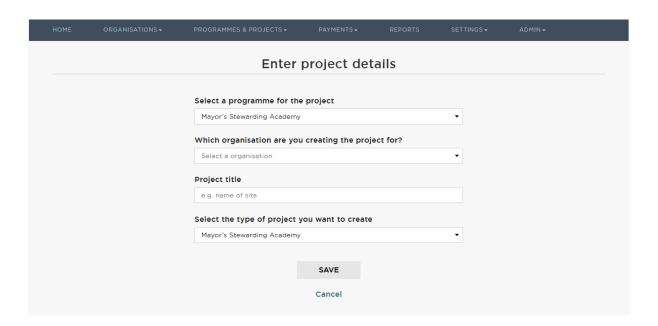


# Create a project application

- Go to Programmes & Projects > Projects.
- Click Create New.



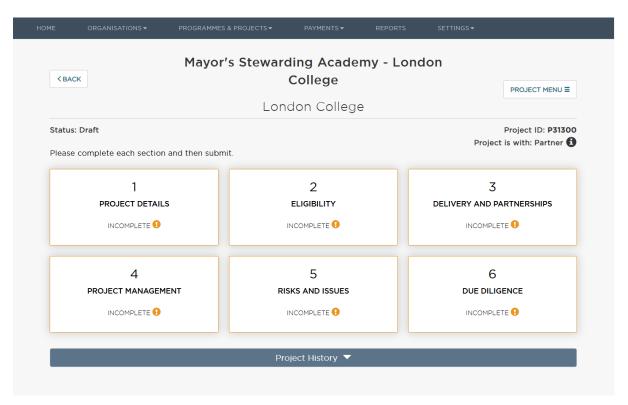
• This will bring up a short form.



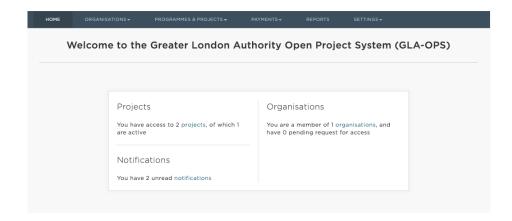
- Fill in all fields
  - For 'programme', select 'Mayor's Stewarding Academy'
  - The organisation name will populate automatically
  - For 'Project title' please use the following naming conventions:
     [Mayor's Stewarding Academy] [your full or abbreviated organisation name]
  - For 'Project type', select 'Mayor's Stewarding Academy'
- Click 'SAVE'

# Edit and save a project application

Once you have created a project application, you will be taken to the Project Overview Screen. Here, you will have access to six 'blocks' which each store key information about your Mayor's Stewarding Academy Application.



Once you have created a project application, it will be saved on the system. If you log out and log back in, you can navigate to the project application from your homepage by clicking on the 'projects' link.



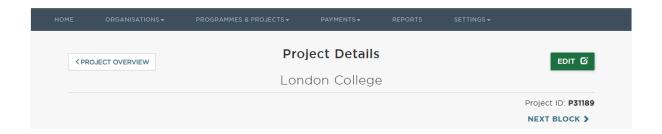
#### **Completing Your Application**

You do not need to complete all sections in one sitting. Any information entered within a project block will be saved once you click 'DONE'.

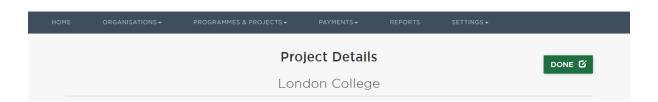
**Note:** We recommend drafting your responses in a separate document before entering them into the system. This helps prevent loss of work due to potential session timeouts, especially if you're writing longer answers directly in the platform. Once you're happy with your responses, you can copy and paste them into the relevant fields in GLA-OPS.

#### To edit and save a block:

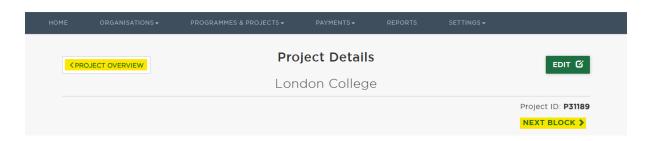
- Click into a block
- Click 'EDIT'



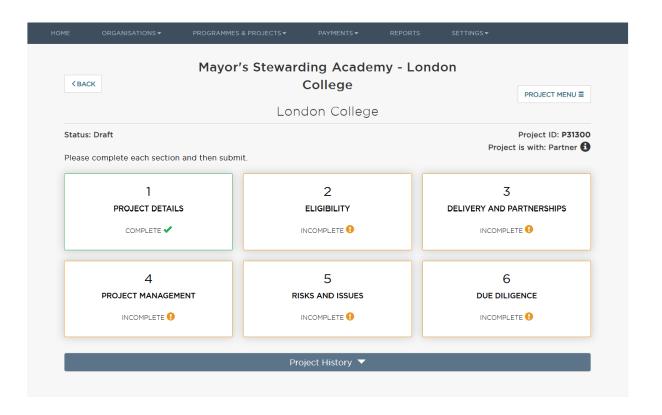
- Answer the questions outlined within the block(s)
- Once you have answered the questions, click 'DONE' to save



• To come out of the block, click 'PROJECT OVERVIEW' in the top left, or 'NEXT BLOCK' on the right

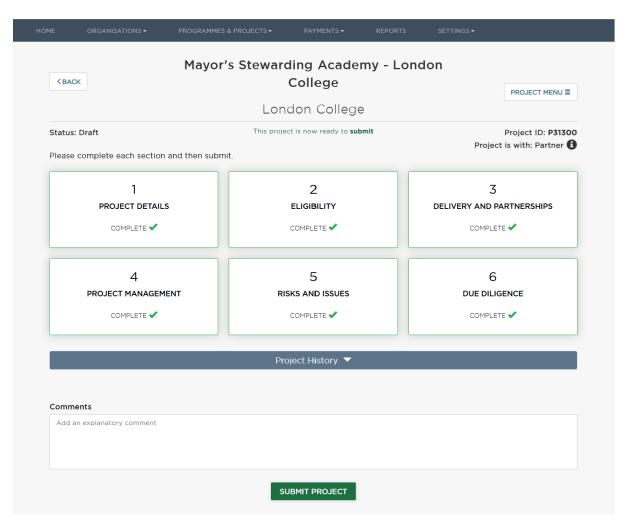


The block will show as complete once all required information is entered and saved



## Submit a project application

Once all the blocks are complete, you will see from the project overview page that your project application is ready to be submitted.



Once you have checked through the information in all the blocks, you can submit your project application to the GLA for review and assessment using the 'SUBMIT PROJECT' button.

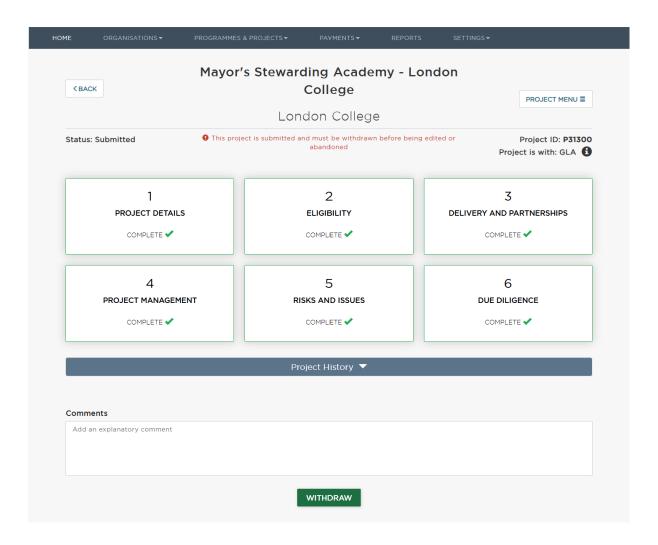
You can use the comments section if you need to provide us with any additional information relating to your project application.

If you navigate to the 'Projects' page, you will be able to see a record for your project application which shows the project status as 'Submitted'. If want to review the information, you can click into the project from this screen.



#### Withdrawal

If you realise you have made a mistake on your application or need to include additional information, you can withdraw your project application and make further edits by clicking on 'WITHDRAW' on the project overview page.



Please note, this option is only available when the project application status is 'submitted' and until the set deadline. Once the project application is being reviewed by the GLA, the status will show as 'assess' and you can no longer withdraw.

#### Late submission and technical errors

Please note, we will not accept late submissions, so please ensure to complete and submit your application in good time before the set deadline (17:00 on Monday, 17 November 2025).

If you, however, experience technical issues please report those via email ASAP to <a href="mailto:skills-ops@london.gov.uk">skills-ops@london.gov.uk</a> and Cc <a href="mailto:sectoralacademies@london.gov.uk">sectoralacademies@london.gov.uk</a> and provide a brief description and screenshot evidence of error(s) and/or error message(s).

**IMPORTANT** We will only review reported issues submitted to <a href="mailto:skills-ops@london.gov.uk">skills-ops@london.gov.uk</a> and Cc <a href="mailto:sectoralacademies@london.gov.uk">sectoralacademies@london.gov.uk</a> before 17:00 on the day of the deadline (Monday, 17 November 2025). Issues reported after this time will be considered late submissions.