

Further details of the Met’s internal campaign to encourage greater sign up to public order training at level 2 that the Met states is already in place, mentioned in response to Recommendation 5.

To support greater sign-up to Public Order Level 2 training, the MPS has launched a comprehensive internal campaign led by the multi-disciplinary “Level 2 Uplift Group”. Chaired by the OCU Commander from Public Order Command and supported by colleagues from across Frontline Policing, Learning & Development, the Special Constabulary, Uniform Services and Commercial Services, this group is driving forward efforts to attract, recruit and retain more officers in these vital roles. A force-wide survey is currently underway to capture officer feedback on the barriers and motivations around Level 2, and this will be followed by an in-depth qualitative review of the full “Public Order Journey” – tracking a cohort of new recruits through their first two years to identify areas for improvement across training, planning and resourcing.

We have also developed a new recruitment video to give a peer-led, honest look into what Public Order Level 2 involves. It not only highlights the core role but also showcases the career-enhancing opportunities it can unlock, such as training in rapid entry, becoming an instructor, or joining Evidence Gathering Teams or FIT. Bite-size videos are also being developed to spotlight each of these areas. Alongside this, EXPOs are also used to answer questions and support potential recruits. Recent changes to eligibility criteria, including a review of length of service requirements and the expansion of eligible OCUs, are already widening the pool. Work is also underway with the Federation to strengthen the Statement of Expectation and reduce withdrawals, and operational kit is being reviewed to ensure it is fit for purpose – removing practical barriers to participation. In addition, Chief Officers and BCU Commanders from Frontline Policing are helping to champion this campaign locally, driving interest and uptake across the MPS.

Further details of the mental health support the Met states it is providing for officers who have undertaken extensive public order duties, mentioned in response to Recommendation 6.

A comprehensive package of mental health and wellbeing support is in place to support MPS officers. This includes 24/7 confidential counselling via Operation Hampshire and the Employee Assistance Programme, a Wellbeing Team with daily on-call coverage, over 100 trained Welfare Support Officers, Trauma Peer Supporters and trained Mental Health First Aiders. Officers also have access to apps and resources (e.g. Health & Wellbeing Portal, Care on Demand), Trauma Impact Prevention Techniques, regular debriefs, fitness and nutrition programmes (MetFit, Op Milo) and structured mentoring. These are designed to provide proactive, peer-led and professional support before, during and after traumatic events.

Further details of the scope, remit and findings, and a copy of the review into Operation Enable covering 2024/25, which the Met states has already been completed, in response to Recommendation 9.

The ENABLE project observed 11 football policing operations across six London clubs during the 2024–25 season. These fixtures saw a variety of innovative approaches adopted to deploy additional Operational Football Officers (OFO) into policing operations.

MPS ENABLE observations suggest strong evidence OFO-led policing models can offer a proportionate, effective and legitimate means of managing football crowd events in the appropriate circumstances. Key to sustaining these benefits is consistency in deployment philosophy, investment in OFO training and confidence in their autonomous working practices. The volume of clubs and the somewhat unique nature of policing football in London means there are a broad array of operational challenges and contexts to be considered. As such, whilst ENABLE principles can be adopted at each club, how they are implemented is likely to differ taking localised factors into account.