

Councillor Christopher Woolmer

London Borough of Sutton
Chair, Environment and Sustainable Transport Committee
Liberal Democrat Councillor for Sutton West and East Cheam



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Caroline Russell AM
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Letter sent by email to: assemblychair@london.gov.uk

29 May 2025

Dear Caroline

London Assembly (Plenary) Meeting 5 December 2024 – Motions

Thank you for your letter regarding the motions agreed at the London Assembly (Plenary) meeting on 5 December 2024 concerning Blue Badge theft. On behalf of the London Borough of Sutton, I welcome the opportunity to share our responses to motions 3 and 4 which reaffirms our commitment to supporting residents and tackling the theft and misuse of Blue Badges.

3. Tackling Blue Badge misuse

I am pleased to let you know that the London Borough of Sutton has a successful track record of tackling blue badge misuse with over 250 cases tackled since 2023.

All of our civil enforcement officers, and Sutton Council parking staff, have access to the National Blue Badge database. We undertake daily checks on the street as part of normal patrolling. This has, in recent times, led to an increase in reporting and an increase in stolen, lost and deceased persons' blue badges being recovered.

A range of outcomes is used from issuing warnings, Penalty Charge Notices, formal cautions through to formal prosecution with the Council's Parking Service, South West London Fraud Partnership and enforcement contractor working closely with Local Police to tackle this issue.

Tackling Blue Badge fraud contributes to Sutton Council's Corporate Plan objective to create an inclusive place where everyone feels welcome and proud to be themselves

through supporting genuine blue badge holders from accessing parking spaces close to where essential services are provided.

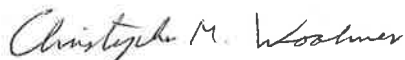
4. Streamlining Blue Badge processes so that disabled people are not left immobile for an extended period

I am happy to reassure you that the London Borough of Sutton has a quick and easy process for Blue Badge holders to obtain a replacement/stolen Blue Badge. Information on how to obtain a replacement Blue Badge is available on Sutton Council's [website](#) and the Blue Badge team, which can be contacted via a direct phone line advertised on the website, will support people if they need help in applying for a replacement badge. The Blue Badge Team processes replacement applications on a daily basis so that our residents receive a prompt response and are not left immobile for an extended period.

There is no charge for replacing a stolen Blue Badge if a crime reference number is provided. A £10 charge is applied for all other replacements.

I hope that this information demonstrates that the London Borough of Sutton takes the misuse of blue badges very seriously.

Yours sincerely



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