

Glory Consulting - Kenneth's journey to accessing Skills Bootcamps

Background

Kenneth, a former postman with a solid technical background in mobile and computer repair, had been unemployed since June 2024. Although he had long been interested in IT roles, he lacked guidance on how to enter the field. He was referred to Glory Consulting & Education CIC by Finsbury Park Jobcentre for employability support, including CV assistance and career advice.

Initial Support

Kenneth's journey began with a comprehensive one-on-one session at Glory Consulting & Education CIC. Our experienced advisor, Munim, reviewed Kenneth's CV, highlighting his technical expertise from roles such as Mobile Repair Technician and Assistant Manager at an Apple-authorised repair centre. We tailored his CV to better showcase his key skills, such as device diagnostics, hardware support, and network configuration. Additionally, we provided targeted career guidance to explore potential IT career pathways.

'I felt like it was meant to be' - Kenneth.

Connecting to GLA-Funding

Thanks to the GLA Skills for Londoners Community Outreach Programme, Glory Consulting & Education CIC was able to provide Kenneth with the personalised, timely support he needed to take the next step in his career journey. The programme gave us the opportunity to sit down with him, understand his background and ambitions, and introduce him to fully funded learning options he didn't know were available. Without this support, Kenneth may have continued feeling unsure about how to break into the IT sector. Instead, he left our session with a focused CV, a clear sense of direction, and a place on a GLA-funded Cyber Security Skills Bootcamp — something he had thought was financially out of reach. This programme has allowed Glory Consulting & Education CIC to open new doors for people like Kenneth, helping them move forward with confidence and purpose.

Outcome

Within a week of our referral, Kenneth enrolled in the Cyber & Cloud Technologies Skills Bootcamp provided by 5E, gaining access to comprehensive training and a guaranteed job interview upon completion. This opportunity has set Kenneth on a path to a promising career aligned with his skills and aspirations. To support himself financially while completing the course, Kenneth secured flexible work at Royal Mail during the Christmas period.

Kenneth's Reflection

"Interested in IT positions for a while but not sure and didn't know the path to get into it. I cannot thank you enough, you have been very helpful! I needed help with my CV and also wanted advice on possible positions. I saw Munim, and we went through my background, my interests, and barriers, and he gave options for what I could pursue. I was looking into IT support positions, but when he showed me Cyber Security, I felt like it was meant to be because, one week ago, I received an email about Cyber Security courses that were around £2,000.

I started the GLA-funded Cyber & Cloud Technologies Skills Bootcamp and it has been great. I am enjoying it and learning a lot of new things which I've wanted to learn for a while. I've already attended some certifications which will help me progress and gain employment in the Cyber Security field. There is also a guaranteed job interview. Thank you all for your support."

Impact

Kenneth's case exemplifies how Glory Consulting & Education CIC, through the Skills for Londoners Community Outreach Programme, helps individuals access GLA-funded courses and empowers them to pursue sustainable career paths. By addressing employability barriers, providing tailored support, and connecting clients with reliable GLA-funded partners, we are committed to facilitating positive change and opening doors to lifelong learning and career development.

