

MAYOR OF LONDON

Caroline Russell AM
Chair of the Meeting
AssemblyChair@london.gov.uk

Our ref: MGLA191224-6838

Date: 10 April 2025

Dear Caroline,

London Assembly (Plenary) Meeting 5 December 2024 – Motions

Thank you for your letter about the motions agreed at the London Assembly (Plenary) meeting on 5 December 2024. My reply to motion 3.1 is set out below. I am sorry for the delay in responding.

Motion 3.1 – London TravelWatch Bus Report

Both Transport for London (TfL) and I thank London TravelWatch (LTW) for its report 'The Next Stop: Making London's Buses Better'. TfL continues to work closely with LTW to understand the findings and recommendations of this report and what can be done to improve London's bus network for customers more broadly.

TfL published the Bus Action Plan in March 2022, setting out a clear strategy for how it will transform bus travel in the capital to help provide a sustainable, reliable, and inclusive transport option for customers and achieve my target for London to be a net zero carbon city by 2030.

The Bus Action Plan has been integral to the design and delivery of schemes such as the Superloop, where demand is around 15 per cent higher than the network average, and the decarbonisation of the bus network, with over 1,900 buses now zero emission. All bus drivers are now receiving Equality, Diversity and Inclusion training, with 7,000 drivers having received the training in the first year of the programme. In addition, bus ridership has continued to recover since the Bus Action Plan's launch, with bus ridership at 89 per cent of the pre-pandemic baseline in 2023/24.

I share the London Assembly and LTW's concerns regarding bus journey times, and TfL is committed to addressing this through a range of initiatives. This includes the Bus Priority Programme, which is currently focused on delivering 25km of new bus lanes by 2025 and introducing bus priority schemes for the Superloop.

It also involves working closely with the London boroughs to support the development and delivery of bus priority schemes on their roads, including through the Better Bus Partnership programme. Road works are the most significant contributor to bus delays, and TfL is working with the London

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boroughs to manage these in a way that reduces the impact on bus customers through the Bus Sense initiative and delivering my commitment to expand lane rental schemes across London's road network.

The Bus Action Plan is an ambitious strategy that is set to deliver the bus network that our capital needs by 2030. When used in conjunction with other guiding standards and strategies, its existing vision for the future remains fit for purpose, proven by the continued development of the bus network and TfL's clear understanding of what more needs to be done. TfL consistently reviews and evaluates the impact of the Bus Action Plan, using its findings to reflect ways of working. TfL will continue to share details of the performance of the bus network on its website, in its annual Travel in London reports, and on request.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Sadiq Khan', with a stylized flourish at the end.

Sir Sadiq Khan
Mayor of London