

MAYOR OF LONDON

Andrew Boff AM

Chair of the London Assembly
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Our ref: MGLA250924-1674

Date: 2 April 2025

Dear Andrew,

London Assembly (Plenary) Meeting 5 September 2024 – Motions

Thank you for your letter about the motions agreed at the London Assembly (Plenary) meeting on 5 September 2024. My reply to Motion 3.6 is set out below.

Motion 3.6 – Restoring Londoners’ Confidence in the Met

Londoners should rightly expect to have the best possible police service, and I have been clear that I am determined to do everything in my power to make policing in London better.

I established the London Policing Board in September 2023 to provide a new, transparent mechanism for Londoners to see their police force being held to account. The board’s role is to help drive the necessary reforms to ensure all Londoners have the representative, fair, and effective police service they deserve. This board sits at the apex of the Mayor’s Office for Policing and Crime’s wider oversight framework and has proven to be a key component of how my Deputy Mayor for Policing and Crime and I conduct our oversight responsibilities.

His Majesty’s Inspector of Constabulary (HMI) acknowledged in his report the unique context within which the Metropolitan Police Service (MPS) is working, and while raising some significant concerns, he was clear that the force is aware of the key challenges it faces and has a reform plan to fix them. I am sure the Assembly will welcome HMI’s decision to exit the MPS from ENGAGE as a positive step towards restoring Londoners’ confidence in the MPS. The Commissioner and I know that this does not mean everything is fixed, but it does demonstrate that the force has shown the inspectorate that the improvements made to date will be sustained.

It is through the reform plan, the New Met for London, that the Commissioner has started the force along its journey to deliver the step change in culture and performance Londoners need to see. And while we have seen progress, including improvements in call handling and new approaches to target the most harmful offenders, this Inspectorate report makes it clear that there is still much more to do.

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I am fully committed to supporting the Commissioner and his team to deliver the necessary reform. This reform will take time, but I am confident the MPS is on the right track.

I have met with the Home Secretary to discuss plans to make London a safer city for all and look forward to working with the Government constructively towards that aim.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Sadiq Khan', with a small '2' written below the 'h'.

Sir Sadiq Khan
Mayor of London