MAYOR OF LONDON

Alex Wilson AM C/o Nikoleta.Kemp@london.gov.uk

Date: 5 March 2025

Our ref: MGLA110924-0820

Dear Alex,

Thank you for presenting a petition regarding the proposed Silvertown and Blackwall Tunnels user charge at the London Assembly (Plenary) on 5 September 2024. I am sorry for the delay in responding.

I shared the petition with Transport for London (TfL), who considered it as part of the review and evaluation of the Silvertown and Blackwall Tunnels user charge consultation, which was open between 10 July 2024 and 3 September 2024, allowing Londoners and other stakeholders to comment on the proposed tunnel user charges, discounts, and exemptions.

Alongside the public consultation, TfL also consulted members of the Silvertown Tunnel Implementation Group (STIG), a statutory consultee comprised of 12 London boroughs, National Highways and the Greater London Authority.

On 4 December 2024, the TfL Board approved the initial user charges, discounts and exemptions. These can be found on the TfL website (https://tfl.gov.uk/travel-information/improvements-and-projects/silvertown-tunnel). In making their decision, the TfL Board considered the representations from STIG members and the public consultation responses.

To help Londoners and businesses and to support people to use new public transport connections, there will be a wide-ranging package of public transport concessions and discounts.

This includes proposed discounts and exemptions that provide:

- A 50% discount for low-income drivers in 13 east London boroughs, meaning that they will pay 75p for most of their car crossings.
- A £1 discount on the standard off-peak charge for small businesses, sole traders and charities, for up to three vehicles, for at least one year.
- No charge for vehicles with a disabled tax class or vehicles used by Blue Badge holders registered with TfL.
- Reimbursements for NHS staff and patients eligible for the NHS reimbursement scheme.

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And concessions that will provide:

- Free cross-river bus and DLR travel to support local residents for at least one year.
- A regular cross-river cycle shuttle-bus service through the Silvertown Tunnel for cyclists, free for at least one year.

TfL is delivering a robust marketing campaign to raise awareness of the charges, discounts, exemptions and concessions ahead of the Silvertown Tunnel's scheduled opening on 7 April 2025.

Yours sincerely,

Sir Sadiq Khan

Mayor of London