

DMPC Decision – PCD 1736

Title: Extension of the Solution Delivery Integration Management (SDIM) Service Contract

Executive Summary:

In 2020, MOPAC approved the direct award of a new Solution Delivery Integration Management (SDIM) Contract to ATOS on the Technology Services 2 Contract (PCD 841) for the provision of the Portfolio Management Office (PMO), Test Team and Data Team. This was for a maximum contract value of £12.5m, covering an initial 2-year period with further 2-year and 1-year extension options culminating in a maximum contract length of 5 years.

In 2021, MOPAC approved the award of the Application Management Services (AMS) Contract to ATOS (PCD 1017) for an initial 5-year term with 2 x 12-month extensions at a total contract value of £350m. The SDIM and AMS contracts were novated from ATOS to Eviden in November 2023 (PCD 1497). The SDIM contract is currently due to expire on November 30th 2024 with one further 12-month extension available.

To maintain service continuity of SDIM services and achieve best value for money for the Authority, it is proposed to move these services into the existing Application Management Services (AMS) contract with Eviden, and align the end dates to the initial expiry of the AMS contract in October 2026.

Recommendation:

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

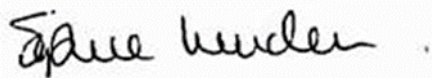
1. **Approve** foreseen expansion of scope to the existing Application Managed Services (AMS) Contract with Eviden to incorporate the Solution Delivery and Integration Management (SDIM) Services element currently being delivered under a separate contract, for the remaining 22 months of the AMS Contract at a maximum value of £4.7m.
2. **Note** that this is not a request for additional funds and that all expenditure via this contract is subject to MPS and MOPAC governance processes.
3. **Note** that a predicted saving of £0.5m over the next 3 years, due to lower rates based on current volumes.
4. **Note** that there is a provision for early termination (90 days), should this be required.

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature

A handwritten signature in black ink, appearing to read "Eileen Underwood", is written over a light grey rectangular background.

Date 17/10/2024

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. There are currently three services provided within the SDIM Service Contract:
 - The enabling of DDaT Solution Delivery to manage the delivery of new solutions and projects (PMO)
 - Integration Testing (Test Team), and
 - Data Integration (Data Team).
- 1.2. These 3 existing teams have established and effective working practices and, in renewing with the existing supplier and keeping the teams intact, continuity of service can be maintained. The teams are staffed by experienced and knowledgeable people, some of whom were originally MPS staff who were TUPE'd across to ATOS as part of the SIAM Contract.
- 1.3. The proposed and recommended extension of the existing SDIM Contract with Eviden will enable continuity of service which is important as the teams are currently working on many critical projects.
- 1.4. The SDIM and AMS contracts were novated from ATOS to Eviden in November 2023 (PCD 1497). The SDIM contract is currently due to expire November 30th 2024 with a further 12-month extension available.
- 1.5. To maintain service continuity of SDIM services and achieve best value for money for the Authority it is proposed to move these services into the existing Application Management Services (AMS) Contract with Eviden and align the end dates to the initial expiry of the AMS contract in October 2026.

2. Issues for consideration

- 2.1. Timing to ensure no break in services from the end of the SIAM Contract Expiry, particularly as the teams are currently working on many critical projects.
- 2.2. Contributes to the New Met for London (NMfL) Plan and / or MOPAC Police & Crime Plan 2022-25 by ensuring MPS personnel are well equipped and supported through improved technology and data.

3. Financial Comments

- 3.1. While the cost of the contract extension is £4.7m, there is no impact on total contract value of the AMS Contract as this cost can be incorporated within the overall £350m awarded.
- 3.2. The SDIM service is fully funded from within the MOPAC Approved Digital Data & Technology (DDaT) Budget.
- 3.3. Continuing these SDIM services with the incumbent provides value-for-money and ongoing savings across a number of areas:
 - Firstly, the annualised costs under the 22-month extension proposal are only 3% higher than the cost position agreed for the first year of the original contract which commenced in December 2020. The RPIx increase across that period has been 29%.
 - In a benchmarking exercise completed in late 2023, the Eviden SDIM rate card was in the top 4 lowest cost submissions when compared to the rates offered by all other providers on the SPF 2 framework across PMO, Data Integrity and Test functionality.

- 3.4. As an extension to an existing service this work does not change any aspects relating to responsible procurement.

4. Legal Comments

- 4.1. There are no legal risks or issues which would prevent the approval of the recommendations or which require further explanation.

5. Commercial Issues

- 5.1. Devices can be compliantly procured via existing DDaT contracts however, where shown to be commercially beneficial, new contracts may be awarded. Please see procurement strategy in the BJP for full options.

6. GDPR and Data Privacy

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the Service meets its compliance requirements.
- 6.4. The SDIM Service does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered.

7. Equality Comments

- 7.1. MOPAC is required to comply with the public sector equality duty set out in section 149(1) of the Equality Act 2010. This requires MOPAC to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations by reference to people with protected characteristics. The protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 7.2. As this is an extension of an existing service this work does not change any aspects relating to equality or diversity.

8. Background/supporting papers

None.

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? YES/NO

If yes, for what reason:

Until what date:

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – **NO**

ORIGINATING OFFICER DECLARATION	<i>Tick to confirm statement (✓)</i>
Financial Advice: The Strategic Finance and Resource Management Team has been consulted on this proposal.	✓
Legal Advice: The MPS legal team has been consulted on the proposal.	✓
Equalities Advice: Equality and diversity issues are covered in the body of the report.	✓
Commercial Issues Commercial issues are covered in the body of the report.	✓
GDPR/Data Privacy GDPR compliance issues are covered in the body of the report .	✓
Drafting Officer Omo Okuonghae has drafted this report in accordance with MOPAC procedures.	✓
Director/Head of Service: The MOPAC Chief Finance Officer and Director of Corporate Services has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	✓

Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature

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Date 15/10/2024