



MAYOR OF LONDON
OFFICE FOR POLICING AND CRIME

MPS Repair and Maintenance Service for Overt Response and General Purpose Vehicles – 3 month update

MOPAC Investment Advisory & Monitoring meeting [Date]

Report by Marie Heracleous, Director Business Services

Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

This briefing note provides an update 3 months after the MPS brought the service in-house in a hybrid model due to the supplier entering administration.

Approval is requested for 3 contract uplifts totalling circa £1.3m. These contracts are with existing suppliers supporting workshop sites. Approval is sought as these variations are in excess of £500k and the variations are greater than 10% of the original contract value and therefore sit outside of Commercial Services Scheme of Delegation. The uplifts will provide the MPS with sufficient contract headroom and allow time to conduct procurements to award replacement contracts.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

- A. **Approve 3 contract uplifts.** MOPAC approval is sought in accordance with Section 4.13 of the MOPAC Scheme of Delegation (as these contracts are in excess of £500k and the variations are greater than 10% of the original contract value). The uplifts will provide the MPS with sufficient contract headroom following the insourcing and the required time to conduct procurements to award replacement contracts. The contracts requiring approval are:

Contract Title	Service	Original Value	Expiry Date	Extension Value
National Windscreens Ltd	Glass	£440,000	16/01/2025	£220,000
Calibration Engineering Services Ltd	Calibration	£742,000	30/09/2025	£371,250
Goodyear Tyres UK Limited	Tyres	£1,479,500	10/10/2025	£739,750

- B. Note other updates 3 months after the MPS brought the service in-house in a hybrid model.

Time sensitivity

Not time sensitive – this is an update 3 months after the MPS brought the service in-house in a hybrid model.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

1. Following Rivus Fleet Solutions Limited (Rivus) administration on 21st June 2024, the MPS acquired the trade and assets of Rivus in order to provide the contracted services to itself.
2. The services relate to repair and maintenance for overt response and general purpose MPS vehicles, totalling 3,750 assets. The service is critical for the MPS in policing London. The priority vehicles covered by the service are: Armed and Protected Carriers, Station Vans, IRVs, Dog Vans and Specialist Vehicles.
3. Since transition, the MPS have stabilised the service despite transition complexities around staffing, property, systems and suppliers.
4. VOR has reduced – from circa 600 on the date of transition, down to circa 400 during August 2024. Other key performance indicators are also positive and stable (90% calls answered within target, 85% successful collection rate for Collection & Delivery).
5. MPS have utilised the Transition Services Agreement (TSA) with the Administrator PWC to support transition. The majority of TSA support has now ended, with final milestones on track to complete through September 2024.
6. We now need to review the operating model for Fleet Services and make changes and improvements to fully deliver on the commitments when we brought the service in-house.

Issues for consideration

7. This briefing note provides an update 3 months after the MPS brought the service in-house in a hybrid model due to the supplier entering administration.
8. Approval is requested for 3 contract uplifts totalling circa £1.3m. These contracts are with existing suppliers supporting workshop sites. Approval is sought as these variations are in excess of £500k and greater than 10% of the original contract value and therefore sit outside of Commercial Services Scheme of Delegation. The uplifts will provide the MPS with sufficient contract headroom and allow time to conduct procurements to award replacement contracts. Full details of the contracts are in Part 2 of the paper.
9. This service contributes to NMfL Plan via Fixing our Foundations, and to the MOPAC Police and Crime Plan.

Legal Comments

10. 166 Rivus resources have been successfully integrated into Fleet Services (via TUPE), with union consultation completed, inductions into the MPS, and re-vetting for the majority of the staff complete.
11. Delegated authority provided in the June 2024 paper has been utilised.

Financial, Commercial and Procurement Comments

12. Costs incurred are being tracked/monitored closely and we are tracking to plan.
13. A significant amount of work has taken place to ensure supplier services can continue to support the service. A total of 71 new contracts have been set up across the supply chain (Subcontractors, Original Equipment Manufacturers (OEMs), Preferred Supplier Partners (PSPs) and Existing Workshop Suppliers).
14. A number of contract award notices have been published on Contracts Finder to ensure compliancy.

Equality Comments

15. MOPAC must have due regard to the need to:
 - Eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Equality Act 2010
 - Advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
 - Foster good relations between persons who share a relevant protected characteristic and persons who do not share it
16. The equalities impact of the decision and its implementation will be kept under review particularly in relation to any TUPE issues arising. There are no issues to raise at this time.

Privacy Comments

17. MOPAC will adhere to the Data Protection Act (DPA) 2018 and ensure that any organisations who are commissioned to do work with or on behalf of MOPAC are fully compliant with the policy and understand their GDPR responsibilities.

Background / supporting papers

18. Further information is in the restricted part of the report.

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

The Government Security Classification marking for Part 2 is:
OFFICIAL-SENSITIVE [COMMERCIAL]

Part 2 of MPS Repair and Maintenance Service for Overt Response and General Purpose Vehicles – 3 month update is exempt from publication since if a request for this information was made under the FOIA, it is likely that it would be exempt from disclosure under the following sections for the FOIA:

- Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011 (Data Protection Section 43 – Commercial Interests).

The relevant section under the FOIA that would exempt this information from disclosure is Commercial Interest Section 43

Date at which Part 2 will cease to be confidential or when confidentiality should be reviewed: September 2029.