

10th December 2024

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Chair of the London Assembly
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**Sir Mark Rowley QPM
Commissioner**

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Dear Andrew,

Thank you for your recent letter regarding the OWL Crime Alert Platform.

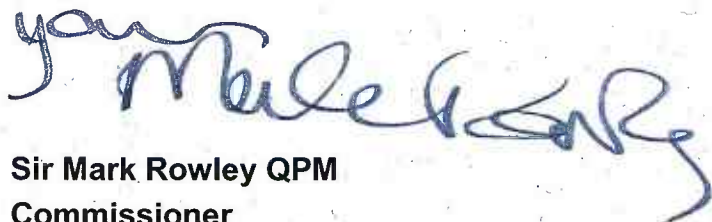
We have set out our ambition to build *A New Met for London* where communities know their local officers, help to shape their policing priorities and work with them to reduce crime and anti-social behaviour; and when victims call us for help, they are satisfied with our response.

It is because we recognise the importance of local engagement that we have been working hard to identify a new community engagement platform that will directly support our mission to reduce crime and increase trust.

Whilst I appreciate you are disappointed by the decision to cease funding for OWL, I hope you understand that it is our intention to instead roll out a new platform which has increased functionality, two way engagement and will be used across all 32 boroughs, not just the 18 that currently use OWL. Our aim is that the platform we will select will allow someone to be able to choose what messages they receive, based on the issues that matter to them.

Please be assured we are working hard towards finding the best engagement platform for the future. As we progress towards that objective, we will be happy to keep you and your colleagues updated. In the interim period, we are using alternative methods to keep in touch with communities.

Thank you again for taking the time to write to me.



**Sir Mark Rowley QPM
Commissioner**