

MAYOR OF LONDON

Caroline Russell AM
C/o Alex.Ingram@london.gov.uk

Our ref: MGLA181024-3231

Date: 3 December 2024

Dear Caroline,

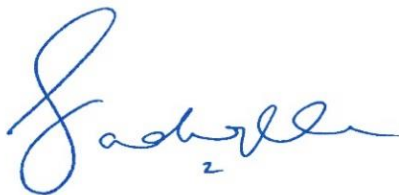
Thank you for your letter regarding safety concerns at Euston Station.

I do not have any responsibility for oversight of Network Rail, and it is not for me to comment on how that organisation is managed. However, I can assure you that the wider issues you raise in your letter about safety culture are matters I take extremely seriously.

For this reason, I was concerned by the reports about safety at Euston, and I recognise that there are capacity issues at the station. Given the ongoing nature of the concerns, I raised this issue with the Secretary of State, and I am pleased to note that, as they have announced, there is now a renewed focus on these issues. While Transport for London (TfL) has an important operational role in the interchange at Euston, it is ultimately for Network Rail, working with the Government, to address these matters. The TfL team will support Network Rail and others in any way we can to help improve safety at the station. I will review progress and continue to lobby for improvements where needed.

As you highlight, it is vitally important that there are set procedures in place so staff and contractors in any organisation can voice issues or concerns. I am confident that such procedures exist in TfL, and I regularly discuss safety matters with the Commissioner.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Sadiq Khan', with a small '2' written below the name.

Sadiq Khan
Mayor of London