

GREATER LONDON AUTHORITY

[]
(By email)

Our reference: MGLA170624-5811

Date: 19 July 2024

Dear []

MGLA170624-5811 – FOI response

Thank you for your request for information which the Greater London Authority (GLA) received on 17 June 2024. Your request has been considered under the Freedom of Information Act 2000.

You requested responses to the following requests in the table you provided:

1) Refuge/safe accommodation services

Please fill out this table with information about all the refuge and/or safe accommodation services for survivors of domestic abuse that your local authority funds in your area in 2024/25, including any refuge/safe accommodation services that are delivered in-house.

a) Which organisation/s do you currently fund to run refuge and/or safe accommodation in your area?

b) When did the current contract for this commissioned service start? (Month/Year)

c) When does the current contract for this commissioned service end? (Month/Year)

d) How is the funding for this service delivered? Please mark as many options as relevant with an 'X'

i) Commissioned funding

ii) Grant funding

iii) Service delivered in-house

iv) Other (please specify) / Comments

e) If known, how many bedspaces for adults does your local authority fund this organisation to provide?

f) If there is any other information you would like to provide to clarify your answers to Q1 please tell us here

2) Non-refuge/community-based services

Please fill out this table with information about any non-refuge/community-based services for survivors of domestic abuse your local authority funds in your area in 2024/25, including any services delivered in-house. Please include details of any non-refuge/community-based services you fund which are provided by organisations already listed in Q1.

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- a) What non-refuge/community-based services do you currently fund for survivors of domestic abuse in your area?*
b) Which organisation/s currently hold/s this contract?

Our response:

I can confirm that [The Mayor's Office for Policing and Crime](#) (MOPAC) holds information within the scope of your request on behalf of the GLA. I have attached the GLA's responses to your requests in the table format you requested.

Please note that this list doesn't cover all domestic abuse services which are funded by the Mayor of London.

- Our response only refers to data pertaining to GLA services
- It does not cover MOPAC services. If you want to make a request to MOPAC about their services, please send your request to MOPAC at FOI@mopac.london.gov.uk.
- Although the GLA and MOPAC are closely linked, they are separate Public Authorities for the purposes of The Freedom of Information Act, as per [schedule 1](#) of the Act.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA170624-5811.

Yours sincerely

Information Governance Officer

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:
<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

Freedom of Information Request 2024/25

Definitions:

- **Refuge/safe accommodation:** Accommodation and support provided for survivors experiencing domestic abuse. Accommodation can be in any or all of shared, self-contained, or dispersed housing.
- **Non-refuge/community-based services:** Services for survivors of domestic abuse provided separately from accommodation services. This may include floating support, outreach, IDVA/DAPA projects, formal domestic abuse counselling, group work programmes/support groups, helpline services, drop-in services, prevention and awareness work etc.
- **In-house services:** Services delivered directly by staff employed by the local authority and not contracted to another organisation.
- **Commissioned funding:** Funding secured through a competitive tender process.
- **Grant funding:** A sum of money provided under a Grant Funding Agreement, where applicants must meet the conditions of a fund.

Q1. Refuge/safe accommodation services

Please fill out this table with information about **all** the **refuge and/or safe accommodation** services for survivors of domestic abuse that your local authority funds in your area in 2024/25, including any refuge/safe accommodation services that are delivered in-house.

Refuge/safe accommodation services

a. Which organisation/s do you currently fund to run refuge and/or safe accommodation in your area?	b. When did the current contract for this commissioned service start ? (Month/Year)	c. When does the current contract for this commissioned service end ? (Month/Year)	d. How is the funding for this service delivered? Please mark as many options as relevant with an 'X'.				e. If known, how many bedspaces for adults does your local authority fund this organisation to provide?
			Commissioned funding	Grant funding	Service delivered in-house	Other (please specify) / Comments	
<i>e.g. Avon Valley Domestic Abuse Service</i>	<i>e.g. May 2024</i>	<i>e.g. May 2027</i>	<i>X</i>	<i>X</i>		<i>e.g. mixture of contract and grant funding.</i>	<i>e.g. 12</i>
Asian Women's Resource Centre	01 May 2024	30/04/2025	Yes				12
Asian Women's Resource Centre	01 April 2023	30/04/2024	Yes				8
Bexley Women's Aid	01 April 2024	31/03/2025		Yes			5
Bromley and Croydon Women's Aid	01 April 2024	31/03/2025	Yes				28
Ella's Home	01/01/2024	3/31/2025	Yes				9
Housing for Women	01 April 2024	31/03/2025		Yes			18
L&Q Living Limited	12/25/2023	3/31/2025	Yes				6
Lambeth Council	01 April 2024	31/03/2025		Yes			19
Latin American Women's Aid Refuge	01 April 2024	31/03/2025	Yes				28
Latin American Women's Aid on behalf o the OYA consortium	01 April 2024	31/03/2025		Yes			123
LB Hammersmith and Fulham	01 April 2024	31/03/2025		Yes			28
London Borough Lewisham	01 April 2024	31/03/2025		Yes			40

London Borough of Barnet	01 April 2024	31/03/2025		Yes			16
London Borough of Brent (EACH Counselling)	01 April 2024	31/03/2025		Yes			12
London Borough of Hackney	01 April 2024	31/03/2025		Yes			15
London Borough of Hounslow	01 April 2024	31/03/2025		Yes			34
London Borough of Newham (London Black Women's Project)	01 April 2024	31/03/2025		Yes			20
Refuge	17 April 2023	16 April 2024	Yes				7
Richmond and Wandsworth Borough Council	01 April 2024	31/03/2025		Yes			5
Royal Borough of Greenwich	01 April 2024	31/03/2025		Yes			30
Royal Borough of Kensington & Chelsea	01 April 2024	31/03/2025		Yes			19
Stonewall Housing	01 April 2024	31/03/2025		Yes			3
The Nia Project	17 April 2024	31/03/2025	Yes				25
The Outside Project	01/07/2023	31/03/2025	Yes				11
Westminster City Council (Respite Rooms)	01 April 2024	31/03/2025		Yes			40

f. If there is any other information you would like to provide to clarify your answers to Q1 please tell us here:

Q2. Non-refuge/community-based services:

Please fill out this table with information about **any non-refuge/community-based services** for survivors of domestic abuse your local authority funds in your area in 2024/25, including any services delivered in-house. Please include details of any non-refuge/community-based services you fund which are provided by organisations already listed in Q1.

Non-refuge/community-based services

a. What non-refuge/community-based services do you currently fund for survivors of domestic abuse in your area?	b. Which organisation/s currently hold/s this contract?
<i>ee.g. Domestic abuse outreach service and IDVA project</i>	<i>e.g. Avon Valley Domestic Abuse Service</i>
To provide support for the emotional, physically and recovery support plan in place for survivors. Housing IDVAs- co-located in Housing Options of the agreed Local Authorities to work directly with women requiring emergency Safe accommodation and other housing needs.	Advance
The London Whole Housing Service Partnership (LWHSP) will continue to deliver person-centred, needs-led support to domestic abuse survivors by funding housing IDVAs, DA Housing Advocates for BME and LGBT+ groups and carers, a sanctuary coordinator, a finance & debt coordinator and 121 counselling sessions.	Advance Advocacy and Non-Violence Community Education
Continuing to deliver a Specialist Mental Health Advocacy Service and Webchat Service for Black and minoritised (B&M) women survivors.	Ashiana Network
Continuing to deliver a Specialist Mental Health Advocacy Service and Webchat Service for Black and minoritised (B&M) women survivors.	Ashiana Network
Continuing to deliver second stage/move on single sex accommodation services for Black and minoritised (B&M) women survivors	Ashiana Network
Continuing to deliver a Specialist Mental Health Advocacy Service and Webchat Service for Black and minoritised (B&M) women survivors.	Ashiana Network
"Continuing to deliver second stage/move on single sex accommodation services for Black and minoritised (B&M) women survivors "	Ashiana Network
To provide personalised support to survivors with complex needs- DA Floating Support Service 2 new caseworkers. In addition financial support.	Barnet Homes
Providing dedicated, tailored support to DA survivors with the most complex and highest-risk cases, to remove survivors from harm, support their recovery,	Barnet Homes Ltd

and facilitate their resettlement into safe accommodation. The team handholds survivors through Barnet Homes' housing assessment pathway, and provides 1-2-1 floating support to help survivors to access the services they need to recover.	
Delivery of an outreach service including telephone line, drop in surgeries, 121 and support groups for women experiencing abuse.	Bexley Women's Aid
Outreach 1:1 support service for survivors in addition to support groups. A telephone helpline for first point of contact to support those needing information, support, advice, referrals	Bexley Women's Aid
Supporting women and male children living in accommodation in 7 London boroughs to develop resilience, social functioning and independent life skills through a co-ordinated 'step down and move forward' approach.	EACH Counselling & Support
To continue to provide recovery and aftercare programme for women in safe accommodation and Recovery Coach post survivors are offered employment workshops, access to education, access to volunteering opportunities	Each Counselling & Support
To recruit an Immigration Adviser to provide advice to survivors recruit a Legal Counsel to provide a family law advice, court orders applications, divorce applications etc. A Senior IDVA	East European Resource Centre (EERC)
A Pan-London service supporting Eastern European women with a helpline and integrated pathway to recovery from domestic abuse.	East European Resource Centre (EERC)
The project provides emergency refuge support to women fleeing domestic abuse. Under a proposed change to the grant this will be through a 5-bed high/complex needs refuge (vs. 12-bed general needs refuge). Additionally, the project provides support for victim-survivors' journeys in/out of refuge in London with refuge helpline, pan-London resettlement support and move-on funding.	Hestia Housing and Support
Proving refuges with targeted counselling/therapy and support for children impacted by domestic abuse. The service will target refuges in 6 boroughs to create a safe, inclusive & trauma-informed environment for children by, removing them from harm and delivering a recovery programme to keep the child safe and help improve the child's happiness, behaviour and education.	Hestia Housing and Support
Providing Eye Movement Desensitisation Reprocessing (EMDR) Therapy to female adults within DA refuges. The project offers a tailored therapy intervention supporting victims' recovery whilst living in a psychologically safe	Hestia Housing and Support

environment. The project will address issues such as abuse, family well-being & emotional disturbances.	
Providing Counselling/Therapeutic support e.g., Eye Movement Desensitisation Reprocessing (EMDR) to children in DA refuges as well as engaging with their parents/carers. The project offers a tailored therapy intervention supporting victims recovery whilst living in a psychologically safe environment.	Hestia Housing and Support
Description requested, awaiting response	Housing for Women
New support service to complement existing Ealing Domestic Abuse Service.	Housing for Women
HfW Housing Pathway Move On Service providing flexible housing advocacy and support enhancing existing Greenwich Domestic Abuse service, to increase options for survivors moving on from refuge or other safe accommodation.	Housing For Women
A continued Reach out service, enhancing HfW's existing Ealing Domestic Abuse Service. Providing person centred, flexible support pathways to move on and resettlement.	Housing For Women
Providing Tailored accommodation and community-based support including welfare benefits, housing, immigration, health, education, and employment advice To ensure there are 'no gaps' of support for survivors, including high/complex needs.	Housing For Women
IKWRO resettlement service provides culturally appropriate accommodation and culturally and linguistically sensitive counselling for domestic abuse survivors from MENA communities.	IKWRO – Women's Rights Organisation
Refuge family working team LAWA refuge under 5 play therapist VAWG counselling VAWG workforce development	Islington Council
The project will provide safe semi-independent accommodation for East and South East Asian (ESEA) women and their children who may not require the intensive support offered through refuge, but are still at risk of abuse from their perpetrator/s. Children will be referred to a child therapist under Kanlungan's wrap-around services.	Kanlungan Filipino Consortium
The project will provide culturally sensitive and rights-based support services for women within the East and Southeast Asian (ESEA) communities to help	Kanlungan Filipino Consortium

regain control of their lives. The wrap-around services will include welfare, immigration and mental health support, as well as employment advice.	
Immigration advice, welfare and mental health support	Kanlungan Filipino Consortium
Immigration advice and support/crisis accommodation and resettlement	Kiran Support Services
Providing women in refuges with specialist support services , advocacy services, advice services including immigration advice and case work, housing and benefits, counselling and therapy for adults and children, prevention and early intervention, resettlement services and outreach support groups for children in 3 London boroughs.	Kiran Support Services
Co-located workers in children's social care dedicated to supporting children and families navigate housing services and access support to cope and recover.	Lambeth Council - CSC - Early help
	Latin American Women's Aid Refuge
Culturally specific advice and support, enhanced and specialised safe accommodation by-and-for under-served groups including BME communities and women from the LBTQ+ community with specialist move-on and resettlement support. This will be provided via a consortium model comprised of by and for BME women's organisations.	Latin American Women's Aid
Counselling, children's therapy and coordinator supporting families in refuge.	Latin American Women's Aid on behalf of the OYA Consortium
BME specialist services support in the specific areas of housing, immigration, family law, and complex cases at the refuges. crisis accommodation/resettlement.	Latin American Women's Aid on behalf of the OYA consortium
Working with women who are frequently excluded from mainstream services and/or find it hard to engage with support, providing a refuge or a suitable safe accommodation alternative with intensive needs-led, trauma-informed support to women affected by domestic abuse with specialised needs in Bexley and surrounding boroughs. This project will also directly support women from the Global Majority enhancing the opportunity of early intervention, and maximising the value of established and developing community- based programmes.	LB Bexley
The aim of the project is to support homeless women who are rough sleeping and/or staying overnight in precarious situations, who may be involved in high-risk street activity and who are victims of or at risk of violence, coercion or exploitation. Primarily the project targets women who are hardest to reach and unlikely to access support through statutory services or the national domestic	LB Camden (Respite Rooms)

violence helpline. These women face multiple disadvantage and often have support needs that are too high for refugees.	
<p>Eastern European Advocacy and Outreach Services</p> <p>For a domestic abuse survivor, accessing support from an independent advocate who understands her culture and speaks her language is invaluable. Refuge runs specialist advocacy and outreach services:</p> <p>Understand her rights and feel empowered</p> <p>Access safe accommodation</p> <p>Navigate the criminal justice system</p> <p>Access financial support and employment opportunities</p> <p>Communicate safely with friends and family</p> <p>Benefit from safe use of technology</p> <p>Access support from other agencies, such as mental health services</p> <p>Overcome language barriers</p> <p>Keep herself and her children safe</p>	London Borough Of Barking and Dagenham
Provision of 4 roles to work at LB Bexley to improve accessibility, connect systems and ensure trauma-informed practice to improve DA service within the borough.	London Borough of Bexley
To continue to improve data captured and output for better monitoring of domestic abuse survivors. To recruit a Resettlement Role to help secure properties and advice.	London Borough of Bexley
Funding for 3 IDVA roles. IDVAs will complement existing provision (Solace refuge and community-based service) in Bexley, supporting survivors to remain in homes and utilise the new Sanctuary Scheme developed within Bexley Solace Advocacy and Support Service (SASS).	London Borough of Bexley (IDVA)
Continuation of DVA Navigators Service providing assertive outreach, bespoke advocacy and wraparound support to survivors of DVA experiencing Multiple Disadvantage.	London Borough of Camden
New domestic abuse navigator service to work with survivors in safe accommodation, providing holistic wrap around support & enhance existing IDSVAs and homelessness services.	London Borough of Camden (domestic abuse navigators and DAHA Coordinator)