

# MAYOR OF LONDON

**Susan Hall AM**

Chairman of the London Assembly Police and Crime Committee

C/o [lauren.harvey@london.gov.uk](mailto:lauren.harvey@london.gov.uk)

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**Date:** 20 August 2024

Dear Susan,

Thank you for the London Assembly Police and Crime Committee's report on the police investigation of serious injury collisions.

Please find a response to recommendation 5, which was addressed to me, in the annex below.

I note that Transport for London has responded to you separately on recommendations 7 and 11.

Yours sincerely,

A handwritten signature in blue ink, appearing to read 'Sadiq Khan', with a small '2' written below the name.

**Sadiq Khan**

Mayor of London

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## Annex

### **Mayor of London's response to the recommendations of the London Assembly Police and Crime Committee's report on the police investigation of serious injury collisions**

#### **Recommendation 5**

**The Mayor should work with the Met to create information guides to distribute to victims and their families to ensure they know what service and minimum standards to expect from the Met during an investigation.**

Victims and their families are currently given information guides, as recommended, depending on the level of the investigation. If the incident is fatal, the family will receive a Brake pack that includes all the details of the police investigation, coroner's involvement and investigation, and helpful contact numbers.

The family will also be given information about support services and asked if they would like the Met to make a referral to support organisations (Brake or Roadpeace) on their behalf. This literature is available for children as well. This will be done within 24 hours of the collision by a Family Liaison Officer assigned by the Serious Collisions Investigations Unit (SCIU), within 24 hours.

If the investigation is dealt with by the SCIU, it provides a serious injury road crash book, which is similar to the Brake pack. It gives information about the investigation process as well as other information to the victim and their families. The SCIU also offers referral to Brake/Roadpeace and provides information such as victim services and useful contact numbers.

If MO10 (Met Prosecutions) or the Basic Command Unit have primacy for the investigation, an information leaflet is provided to victims that covers the same points.

The Met is working on adding a similar leaflet to the MyMet Service so front-line officers can use a traffic-specific leaflet that is more appropriate for roadside use.