

# Crystal Palace National Sports Centre

Community Conference

09.02.19

## MAYOR OF LONDON

Hawkins\Brown



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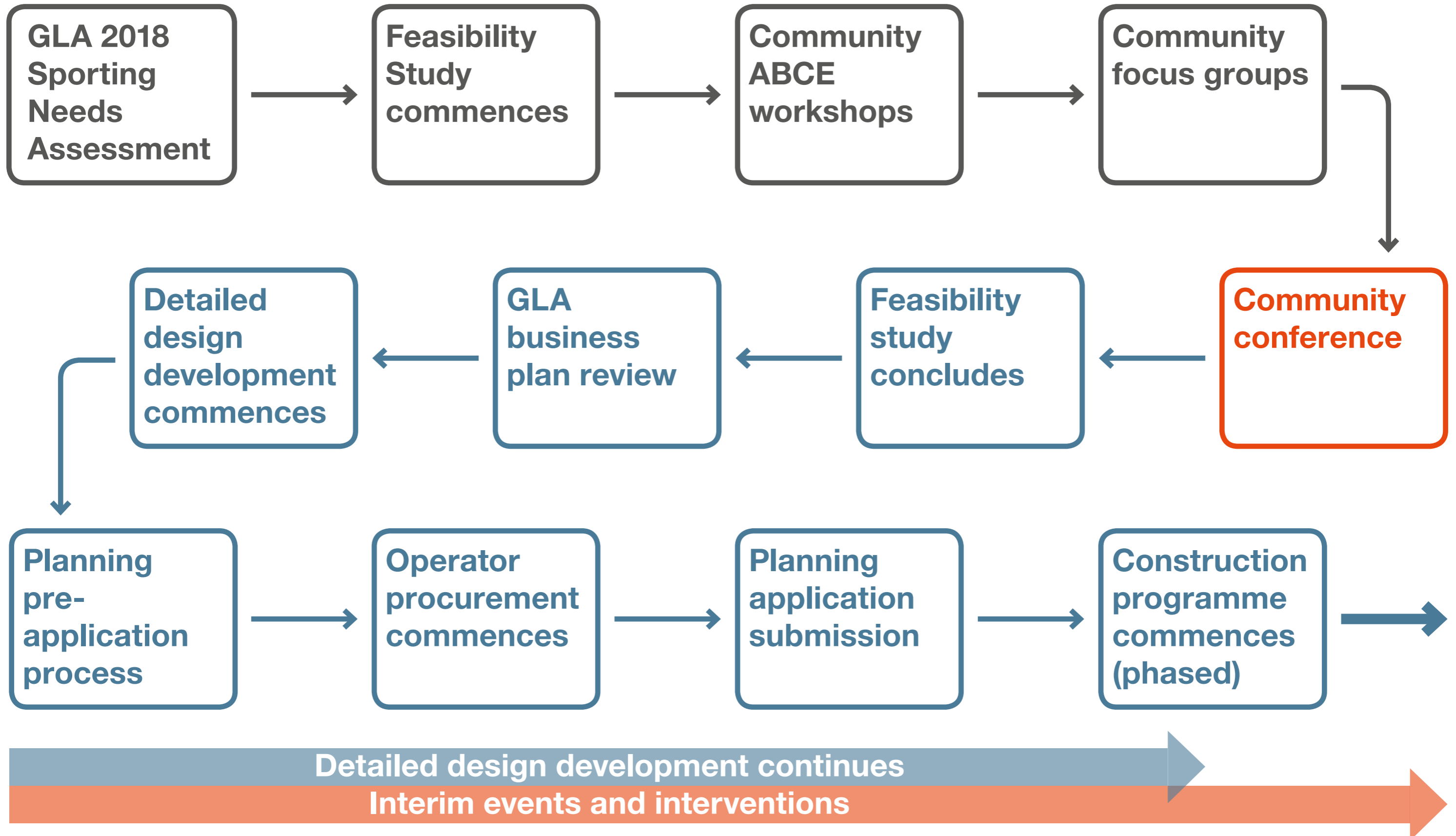
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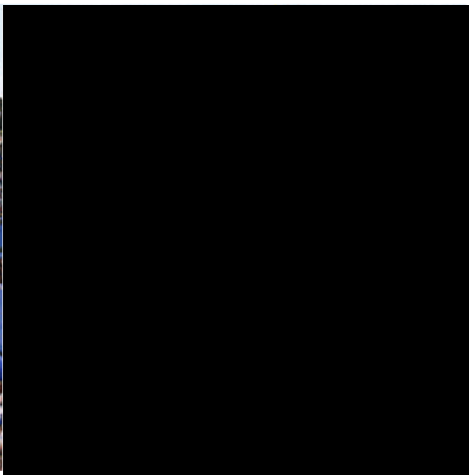
Turley

# Project Timeline & Context

# Project timeline



# Key stakeholders



Sporting governing bodies

Bromley & 5 boroughs

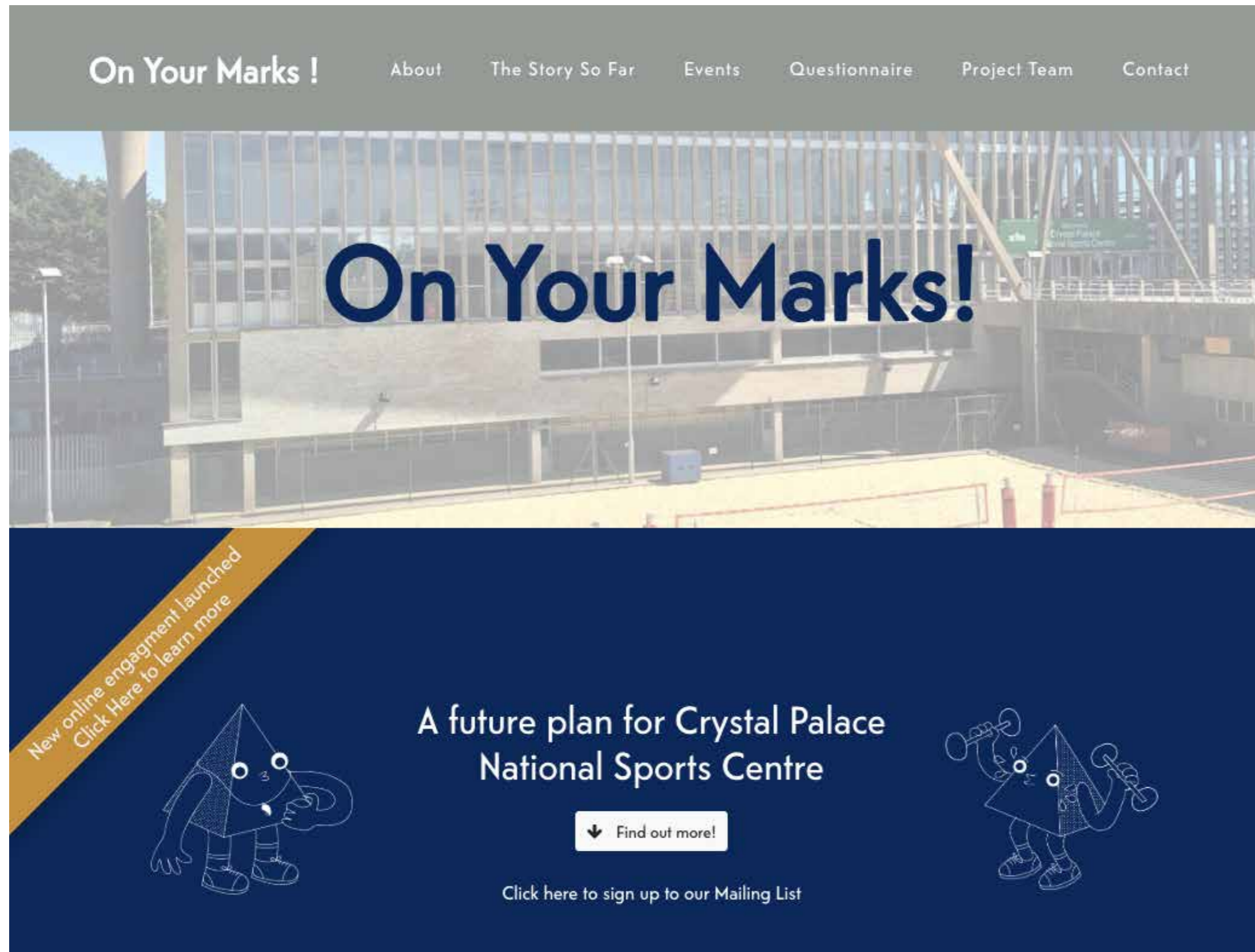
CP Park Trust

Community

Sports Clubs

Operators

# 'On Your Marks' - Consultation so far



**July 2018**  
**Website launched**

**4,872**  
unique visitors

## 'On Your Marks' - Consultation so far

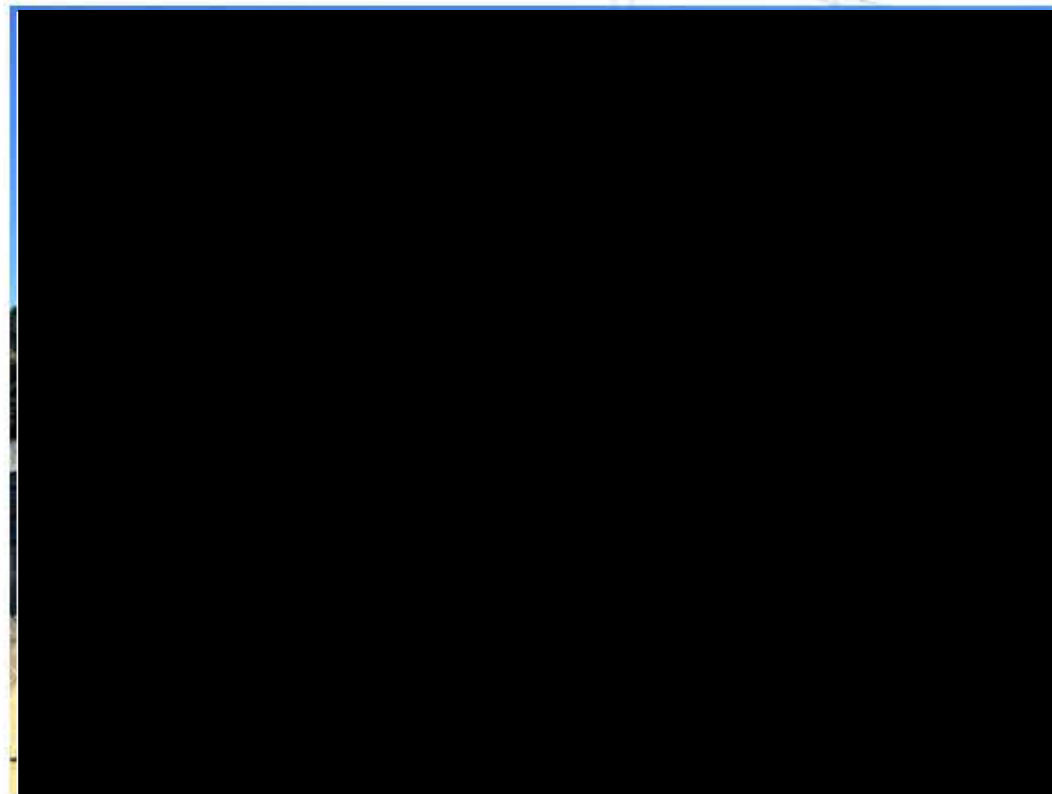
**July 2018 - Feb  
2019**  
**Pop-up exhibition**

**154**  
postcard responses

# 'On Your Marks' - Consultation so far

August - Oct 2018  
Online  
questionnaire

1,336  
responses



## On Your Marks! Crystal Palace Sports Centre Questionnaire

The On Your Marks! team want to ensure that the voice of a wide range of users and the local community is at the heart of the future plan for the sports centre.

In order to get the ball rolling, we need you to complete our short questionnaire examining your experiences of the sports centre, and what you believe could be improved to help it reach a new personal best.

The questionnaire will take approximately 3 - 5 minutes to complete.

By completing the questionnaire, you consent to the information being shared with the Mayor of London, the commissioned project team and at a public forum event in the December 2018. If you are providing data relating to another person, please check that they are OK with you providing this information.

If you require a large format copy of the questionnaire, or would like to discuss any other accessibility issues, then please contact [studio@pidginperfect.com](mailto:studio@pidginperfect.com)

**Start** press ENTER

# 'On Your Marks' - Consultation so far



**August - Sept  
2018**  
**Coached by  
the Community  
workshops**

**55**  
participants

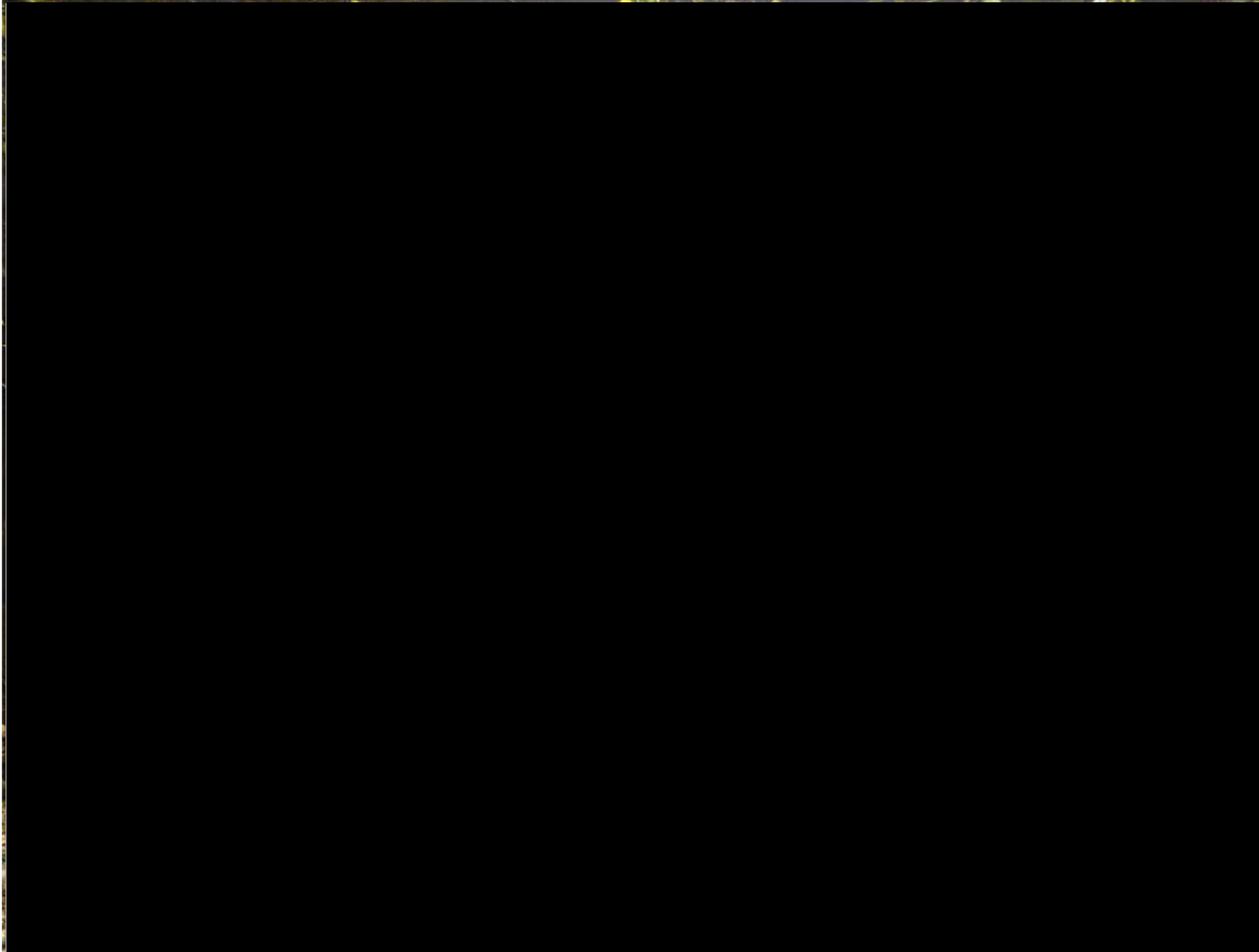


## 'On Your Marks' - Consultation so far

**October 2018**  
**Trialling the**  
**Design Options**  
**workshops**

**128**  
participants

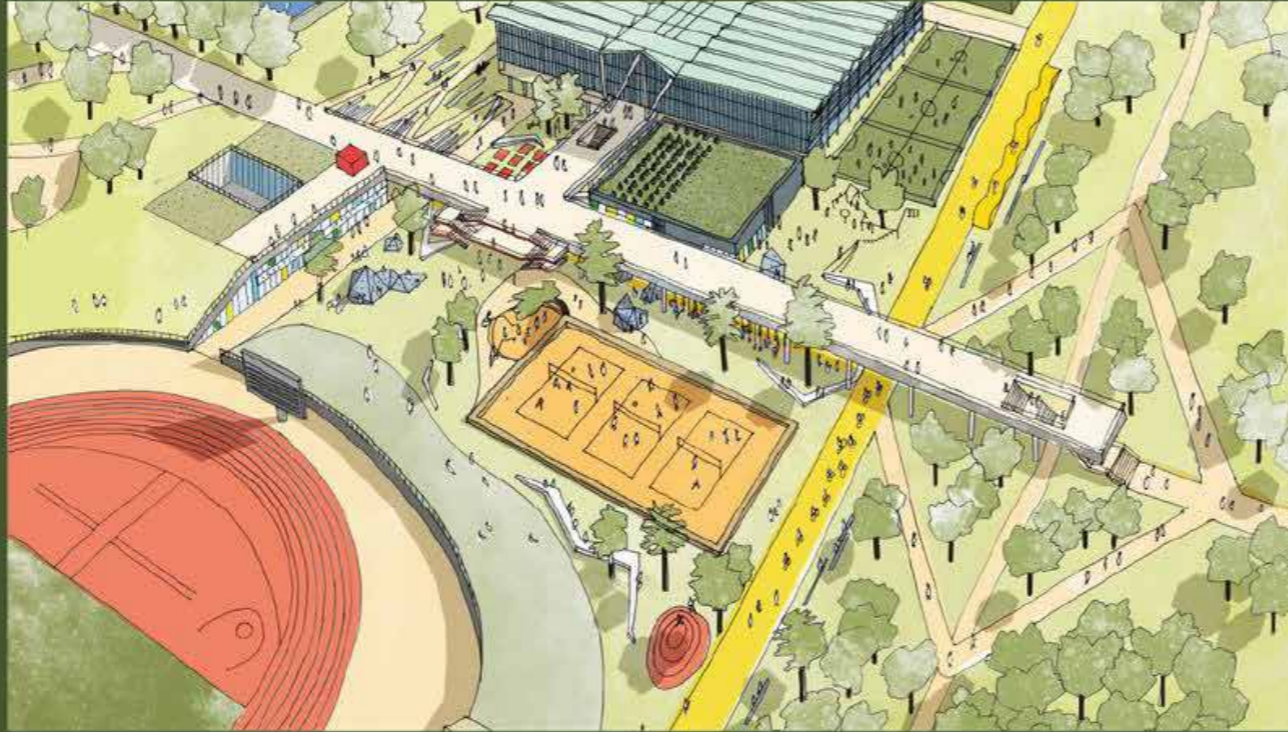
# 'On Your Marks' - Consultation so far



**November 2018**  
**BEAM public**  
**event**

**600+**  
engagements

# 'On Your Marks' - Consultation so far



**On Your Marks!**  
**Crystal Palace National Sports Centre**

**'Trialling the Design Options' Survey**

This short survey presents a series of images taken from the draft design studies produced by our project team, exploring ideas for the future of Crystal Palace National Sports Centre.

The questionnaire will take approximately 5-10 minutes to complete.

We recommend completing this survey on a desktop computer.

**Start** press ENTER

**Oct 2018 - Feb  
2019**  
**Trialling the De-  
sign Options Sur-  
vey**

**445**  
responses

# Sporting & community needs

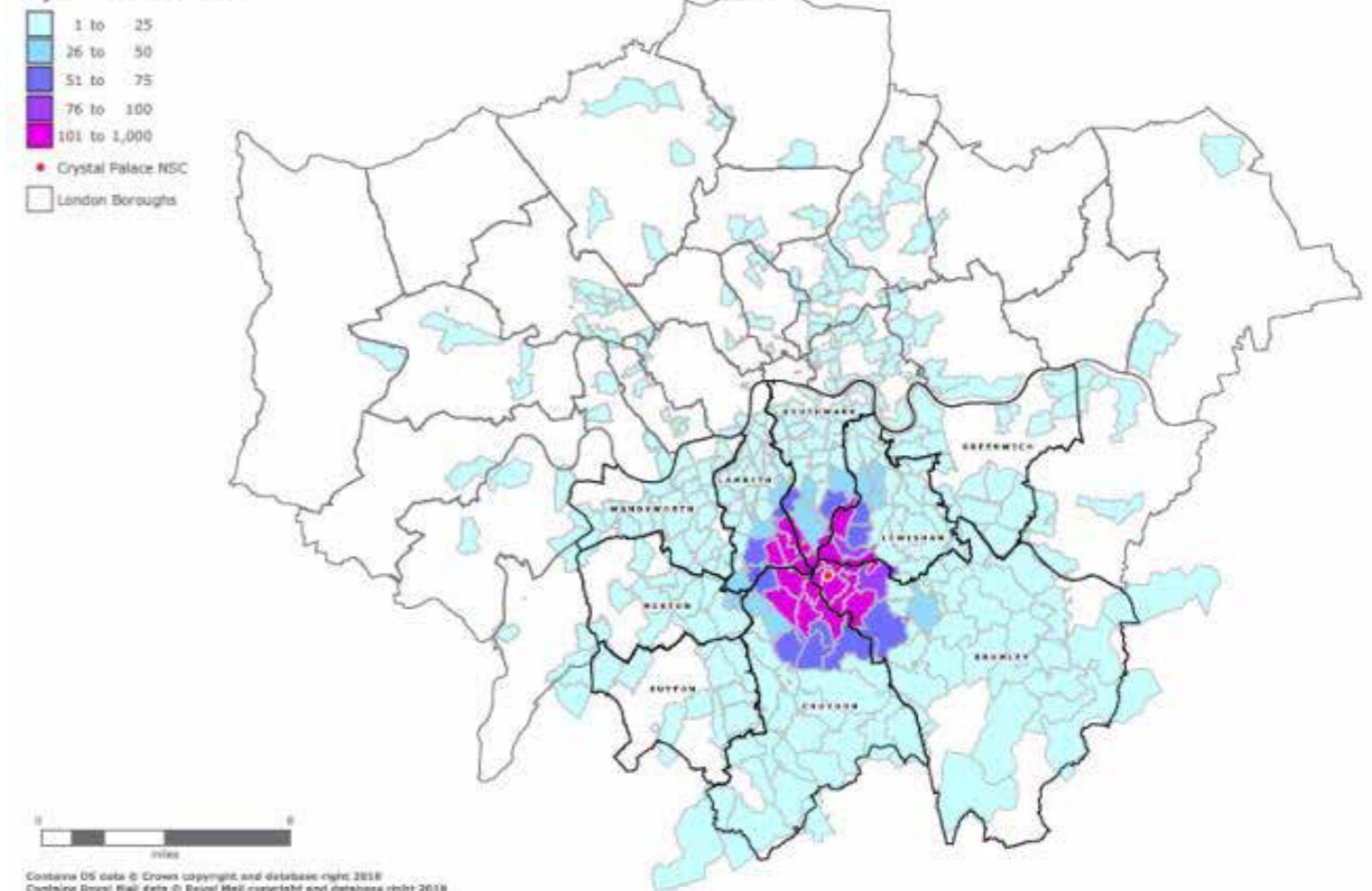
# Demand and needs

- Swimming – Strategic Need - 50m Pool
- Aquatics – Diving Programme Recognised Nationally by NGB
- Athletics – Local / Regional Need – reduced importance post 2012
- Indoor capacity and event needs – sporting events and demand
- Serving 5 boroughs and beyond – London and South East
- London Youth Games Host Venue

# Membership & user base

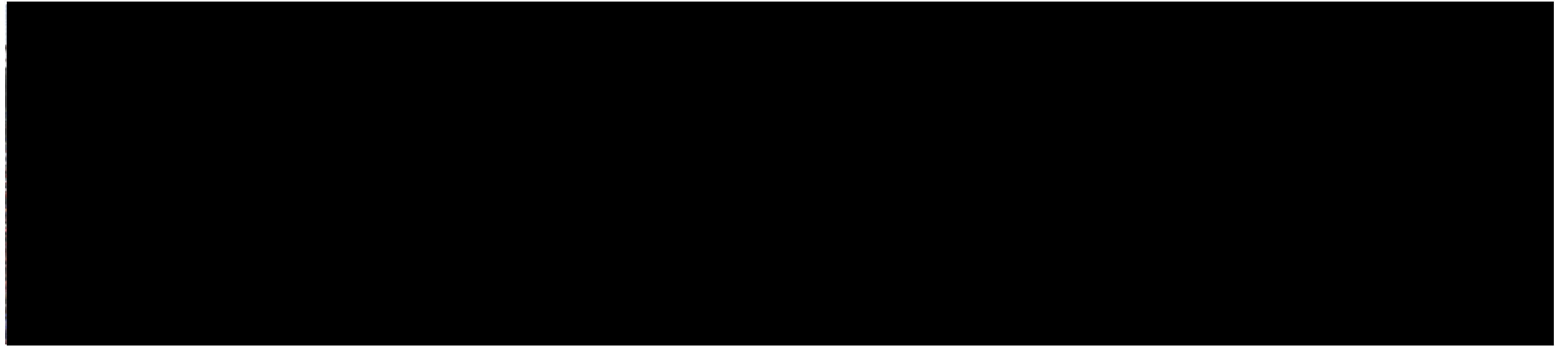


Number of Crystal Palace NSC Members by Postcode Sector



Despite challenges and age of the building – CPNSC has over 7,500 registered members

# Consultation



## **National Governing Bodies**

England Hockey, Swim England (London and Kent Swimming), Football Association, Football Foundation, British Gymnastics, UK and England Athletics

## **CPNSC Clubs**

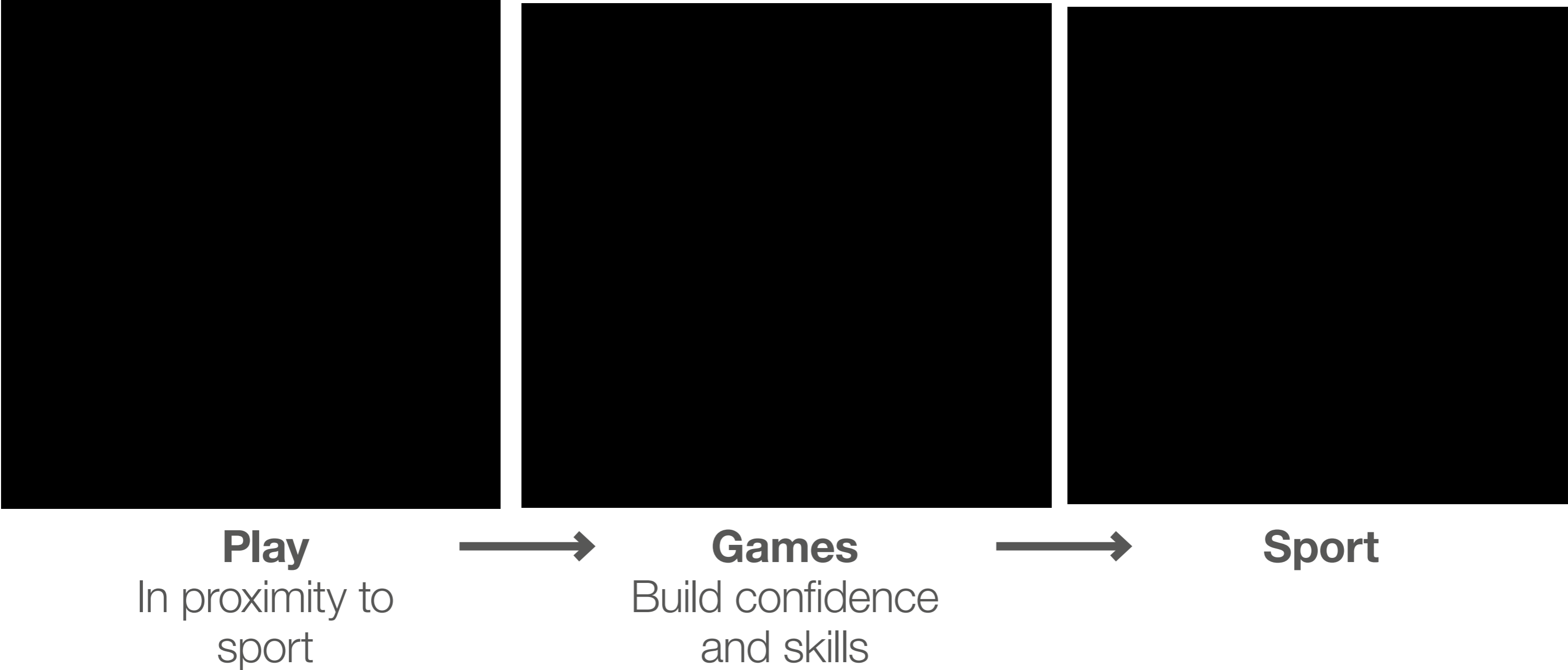
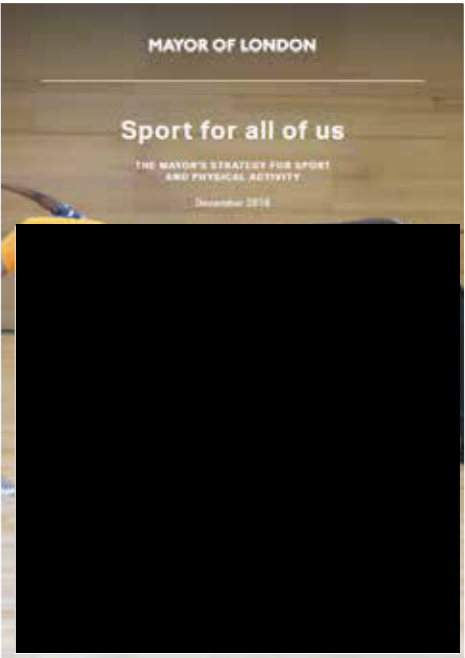
Beach Volleyball, CP Diving, CP Gymnastics, London City Royals, Wayfarers HC, Mount Palace (Climbing), CPFC

## **Stakeholders and Influencers**

Sport England, GLL, Other Operators

# Play as a pathway into sport

£7.35 is the estimated return on investment for every £1 spent on sports for at-risk youth.



# Site history

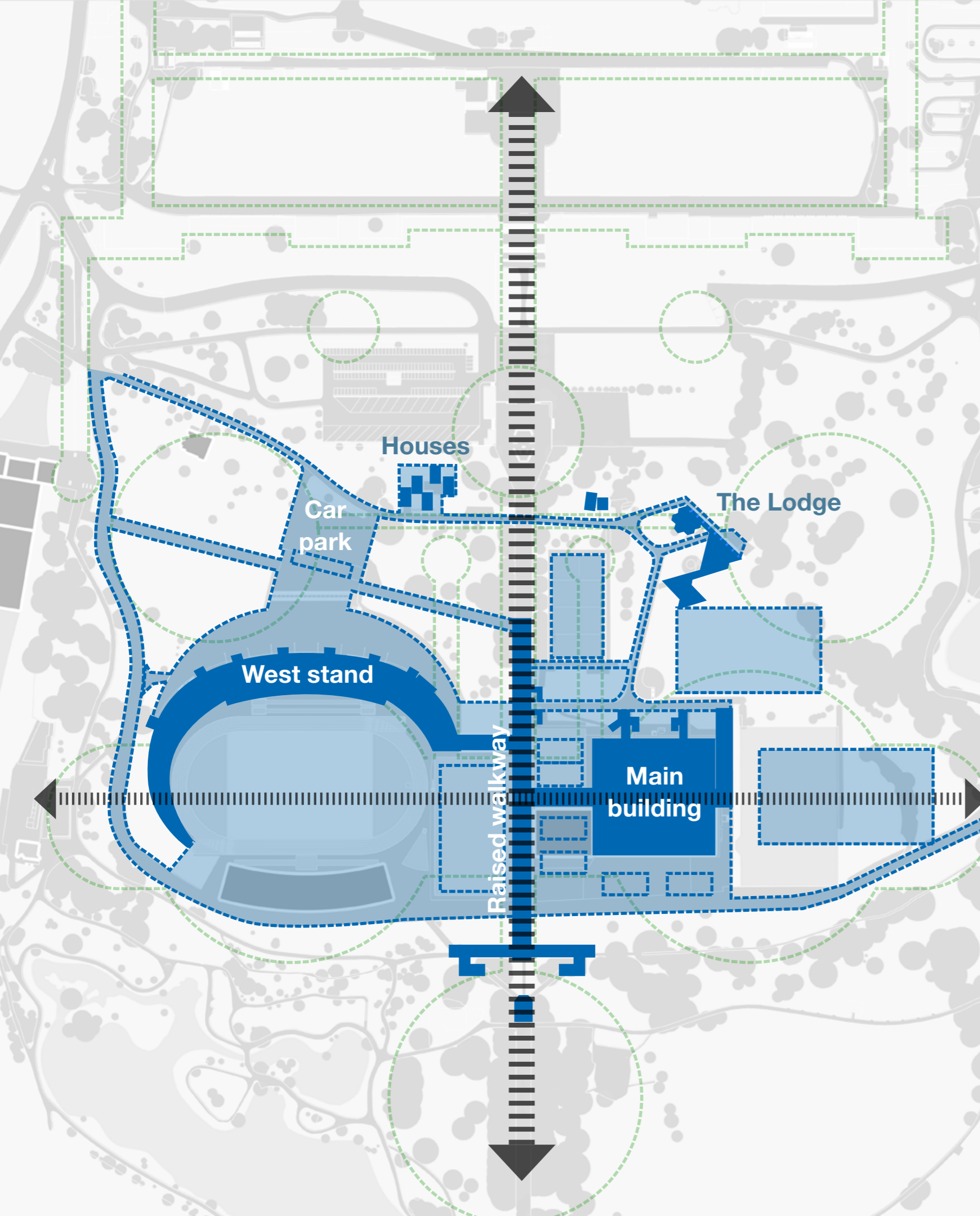


## The 1964 NSC layout

The construction of the NSC, raised walkway and stadium significantly altered the character of the landscape, placing built form rather than open space at the heart of the Park.

The transitional landscape became dominated by road infrastructure.

The two main axis of the park were retained in the layout of the NSC.

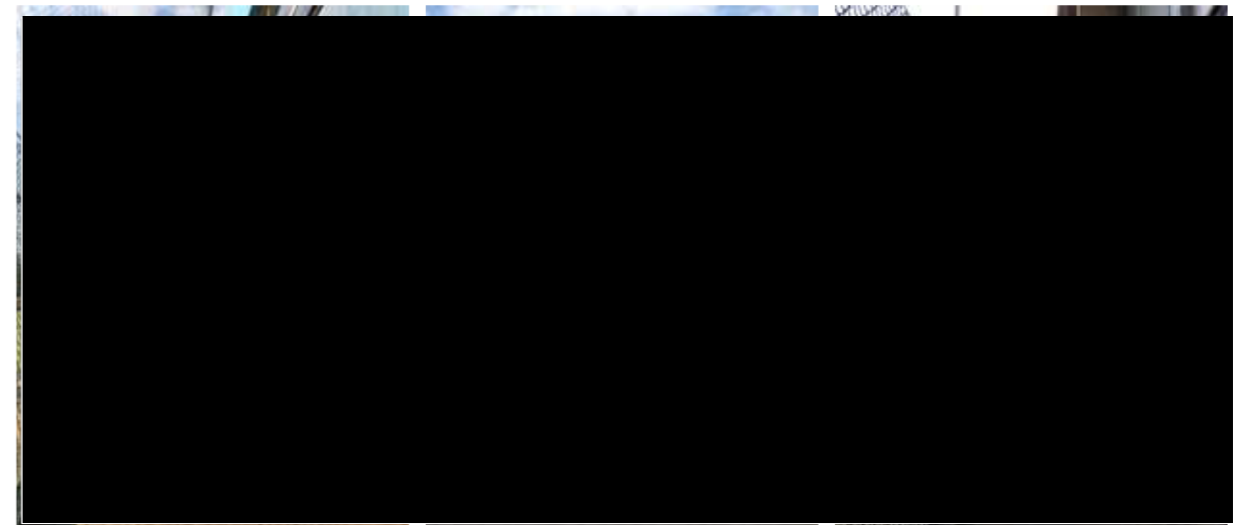
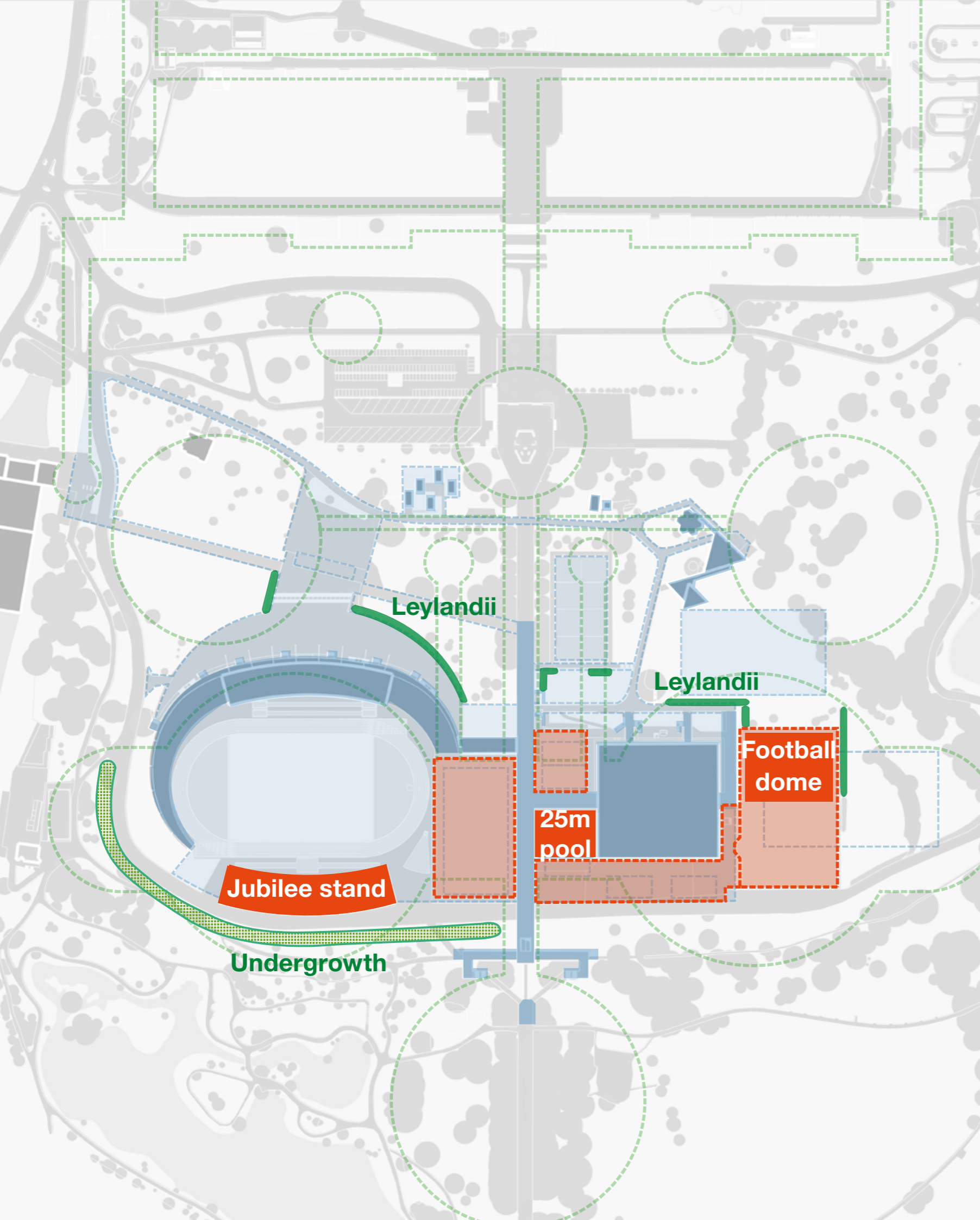


## Ad-hoc growth

The NSC has grown in an ad-hoc way since its construction.

There has been un-managed growth of shrubs, undergrowth and poorly planned Leylandii planting in the park around the NSC.

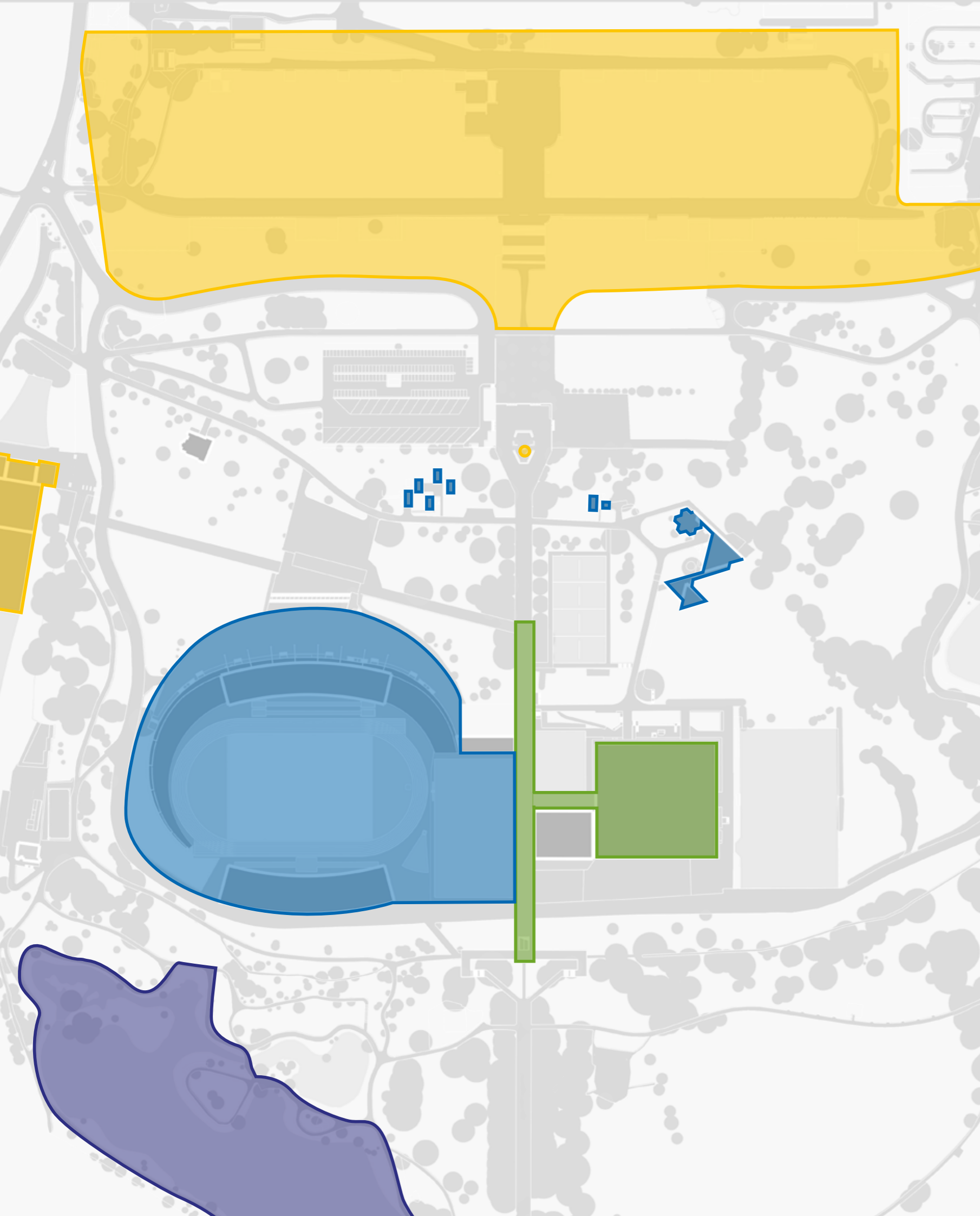
The park and the NSC have turned their backs on each other.



## Heritage assets

- Grade I listed structure
- Grade II\* listed structure
- Grade II listed structure
- Locally listed structure

Crystal Palace Park is a Grade II\* Registered park and Garden and Conservation Area.



# Project objectives

# Create a vision to provide a space for sports & recreation, health & well-being, that meets the needs of both sports communities and local people

**A centre for everyone**



**A secure financial future**



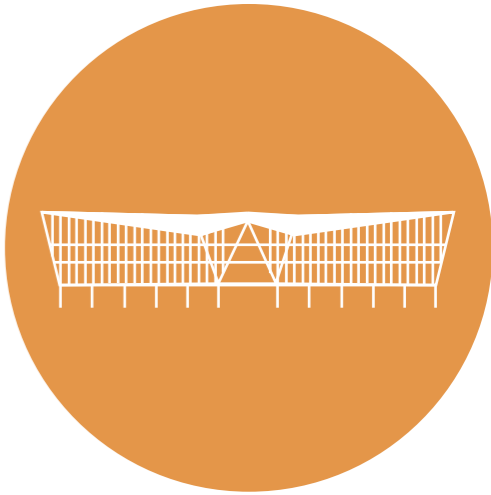
**Enhance connectivity**



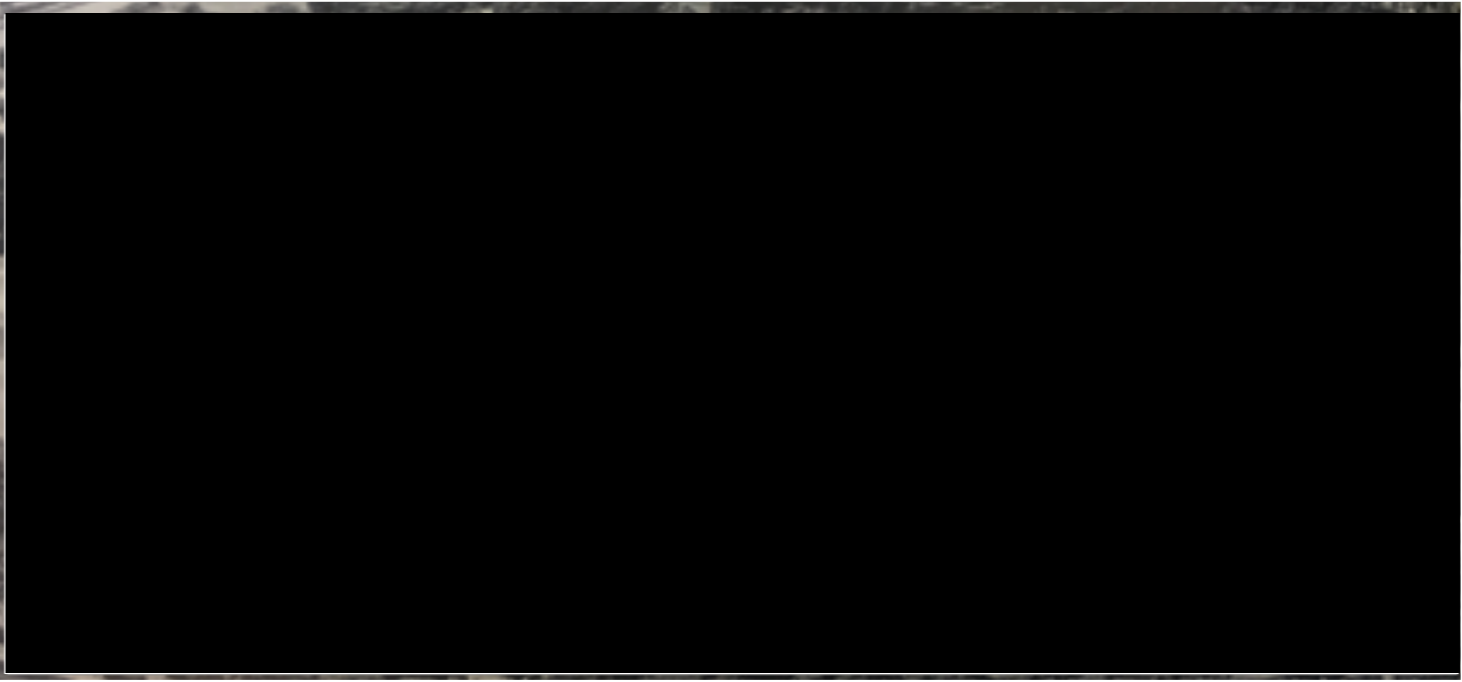
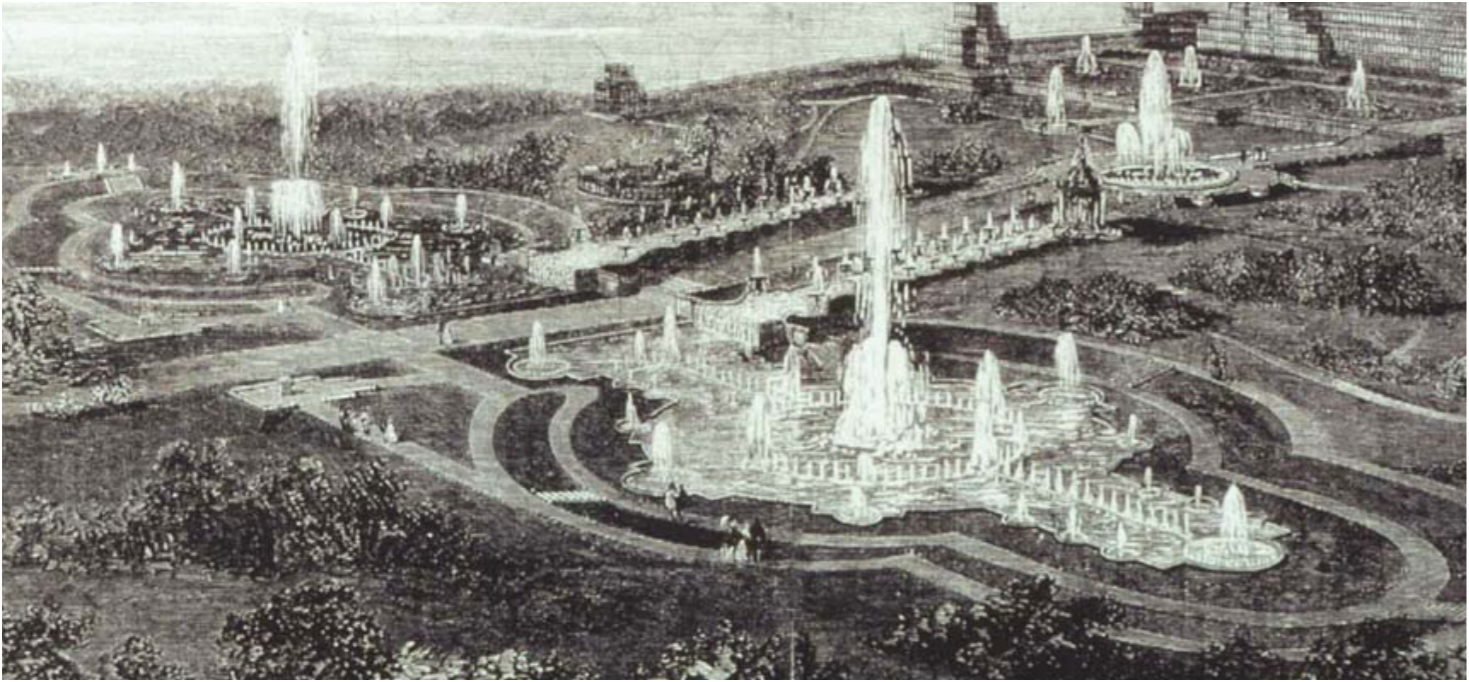
**Become part of the park**



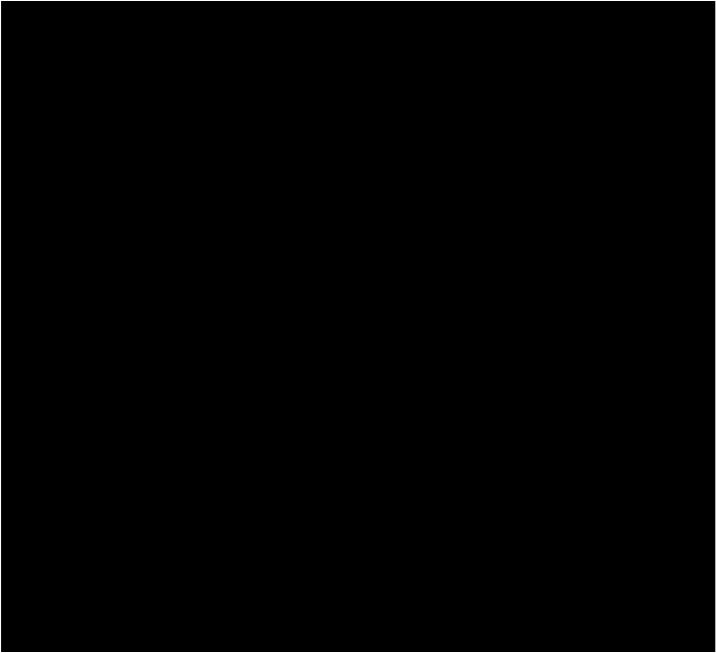
**Protect and improve the landmark building**



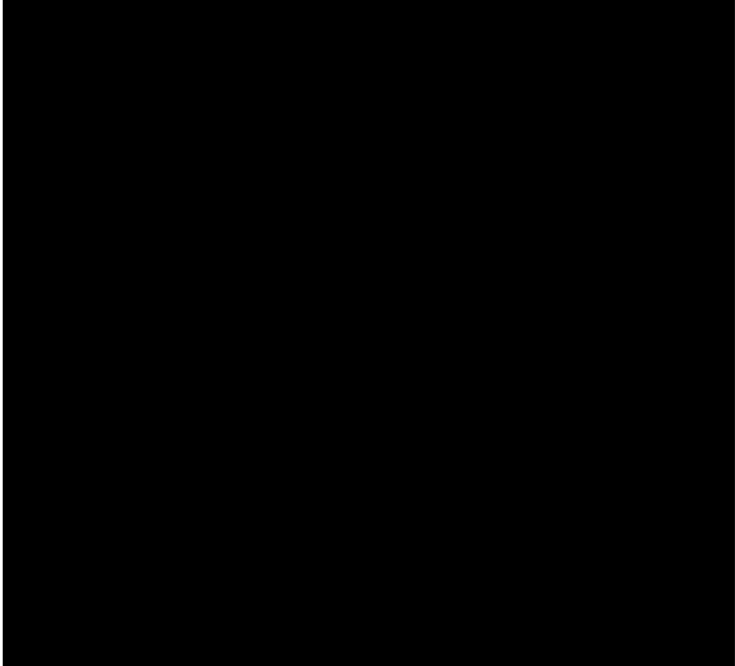
# The essential ingredients



## Park setting

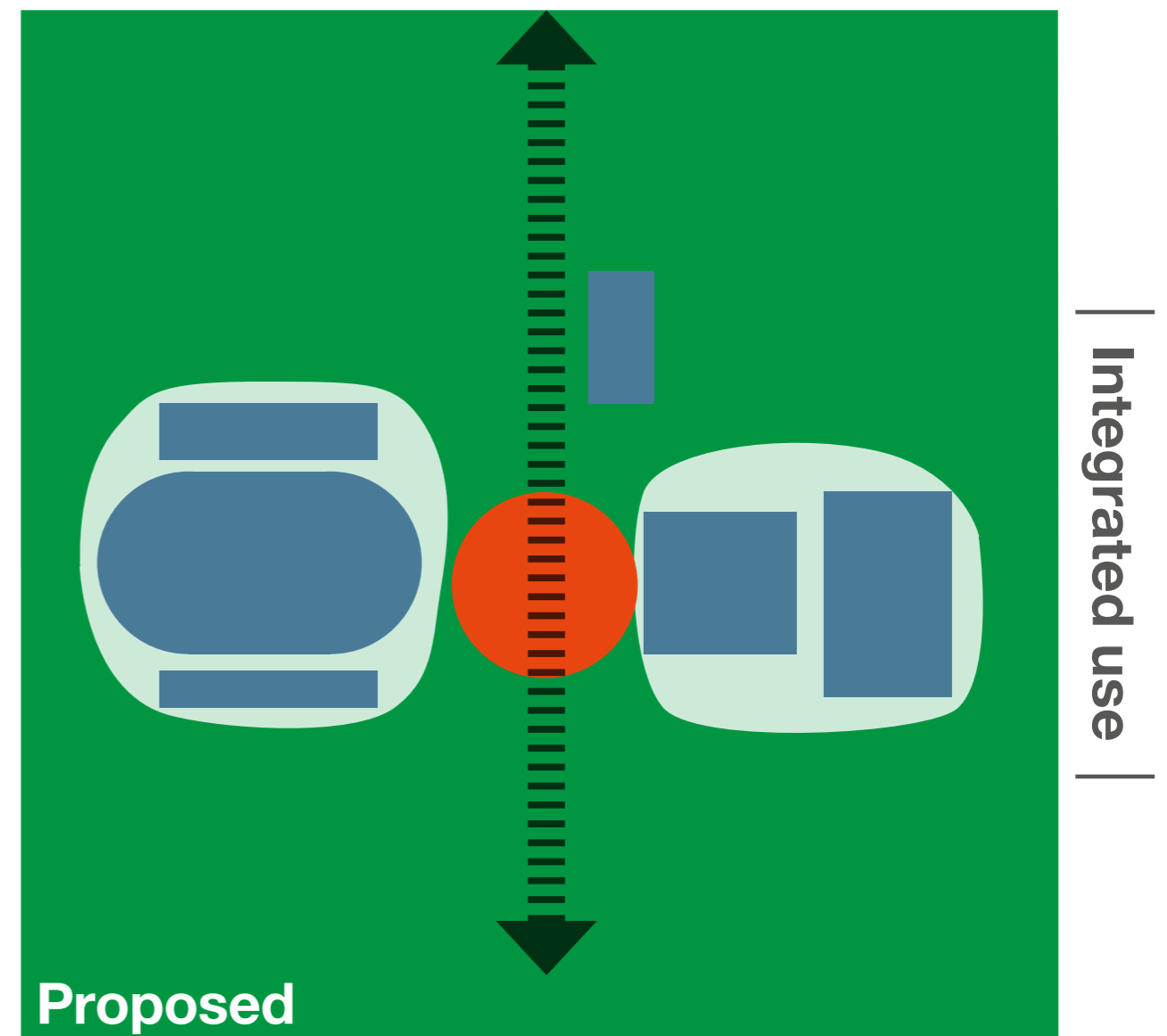
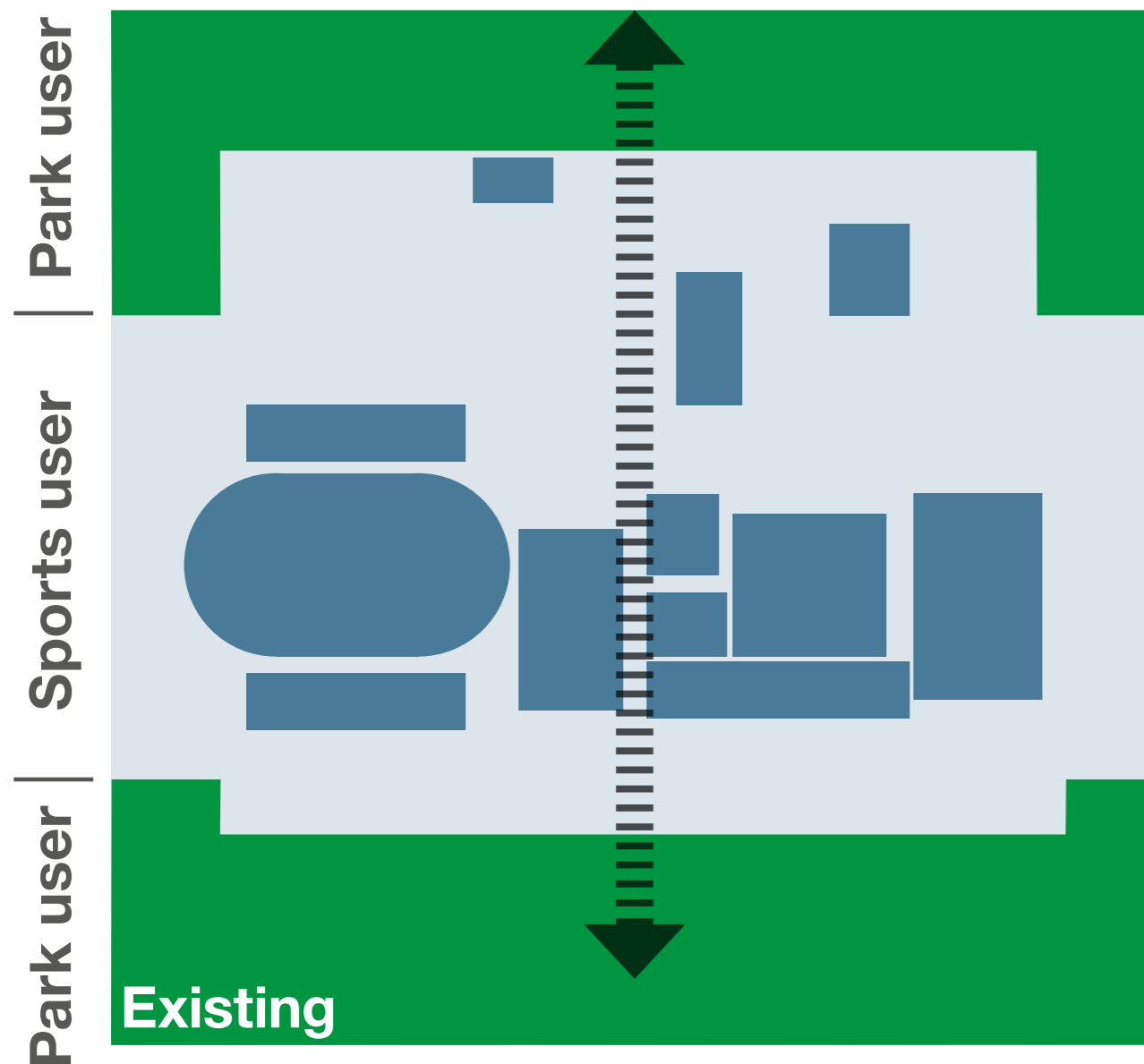


## NSC built form



## Consolidate & Intensify

1. Repair the ad-hoc growth of the NSC and the park to allow the two to work together.
2. Provide a central Hub at the heart of the NSC that will strengthen it's identity and attract a wider community.
3. Re-organise and consolidate the NSC facilities around the central Hub to improve access and connectivity.



# Key Moves

1

Improve access, legibility and connectivity



2

Integrate into the park setting



3

Create a central hub



4

Create a shared space and programme (pathway to sport)



5

Arrange sports into clusters





# Unpicking the ad-hoc growth

## Community feedback

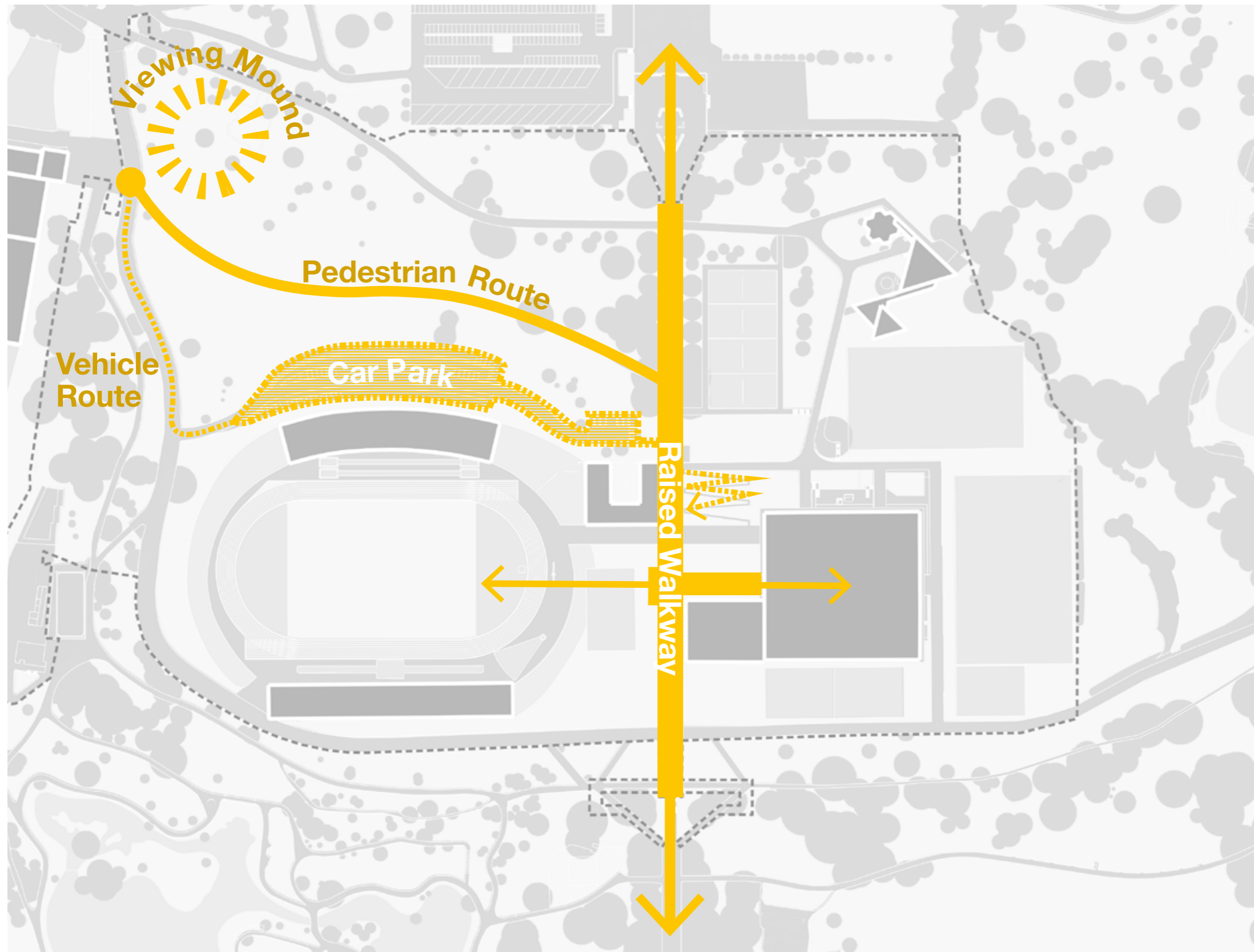
*There's a lack of a clear and safe route from the train station. Lighting is poor.*

*Pedestrian access for disabled users is an issue.*

*There need to be better links between the NSC facilities and route network and the wider park.*

# Key Move 1

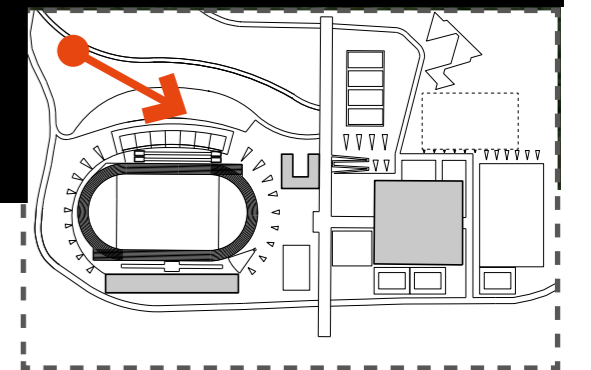
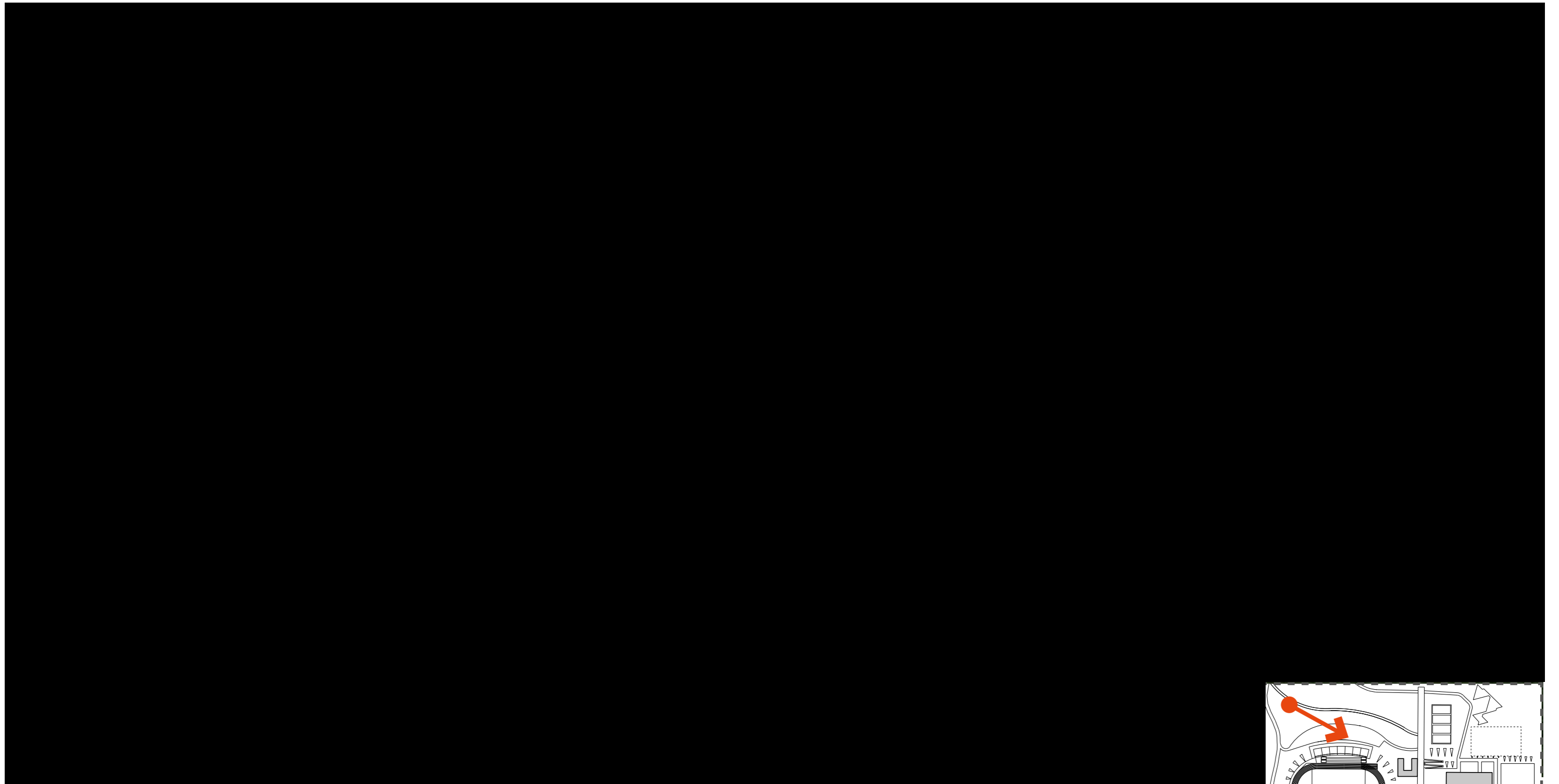
Access, legibility and connectivity



- A direct, clear and safe pedestrian route
- A sense of arrival at the centre
- Integrate the Centre into the park
- Improve wayfinding
- Reduce visual clutter
- Reduce hard-standing in the park

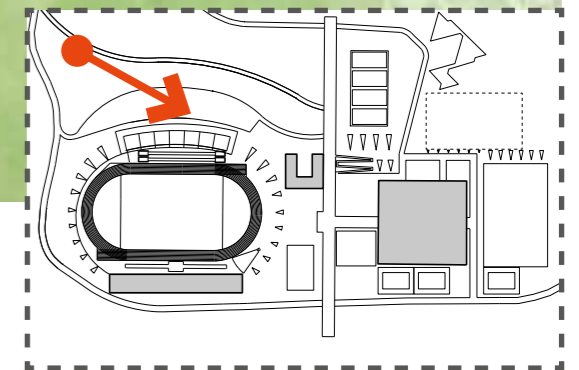
# Access, legibility and connectivity

The station approach - existing



# Access, legibility and connectivity

The station approach - proposed



## Community feedback

*Your responses broadly supported the retention of the raised walkway, but you identified issues with pedestrian access.*

## Community feedback - Options survey responses

*/This improves access - at the moment walking from the station to the centre at night doesn't feel safe and there is too much traffic/*

*/I think this looks better for pedestrians as a clear route. I would be concerned about removing any trees as they are so important for environmental benefits/*

### **Concerns:**

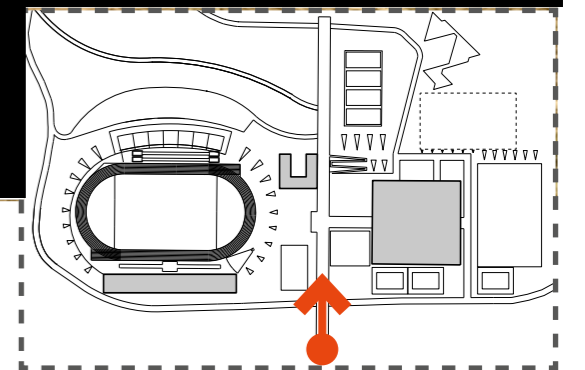
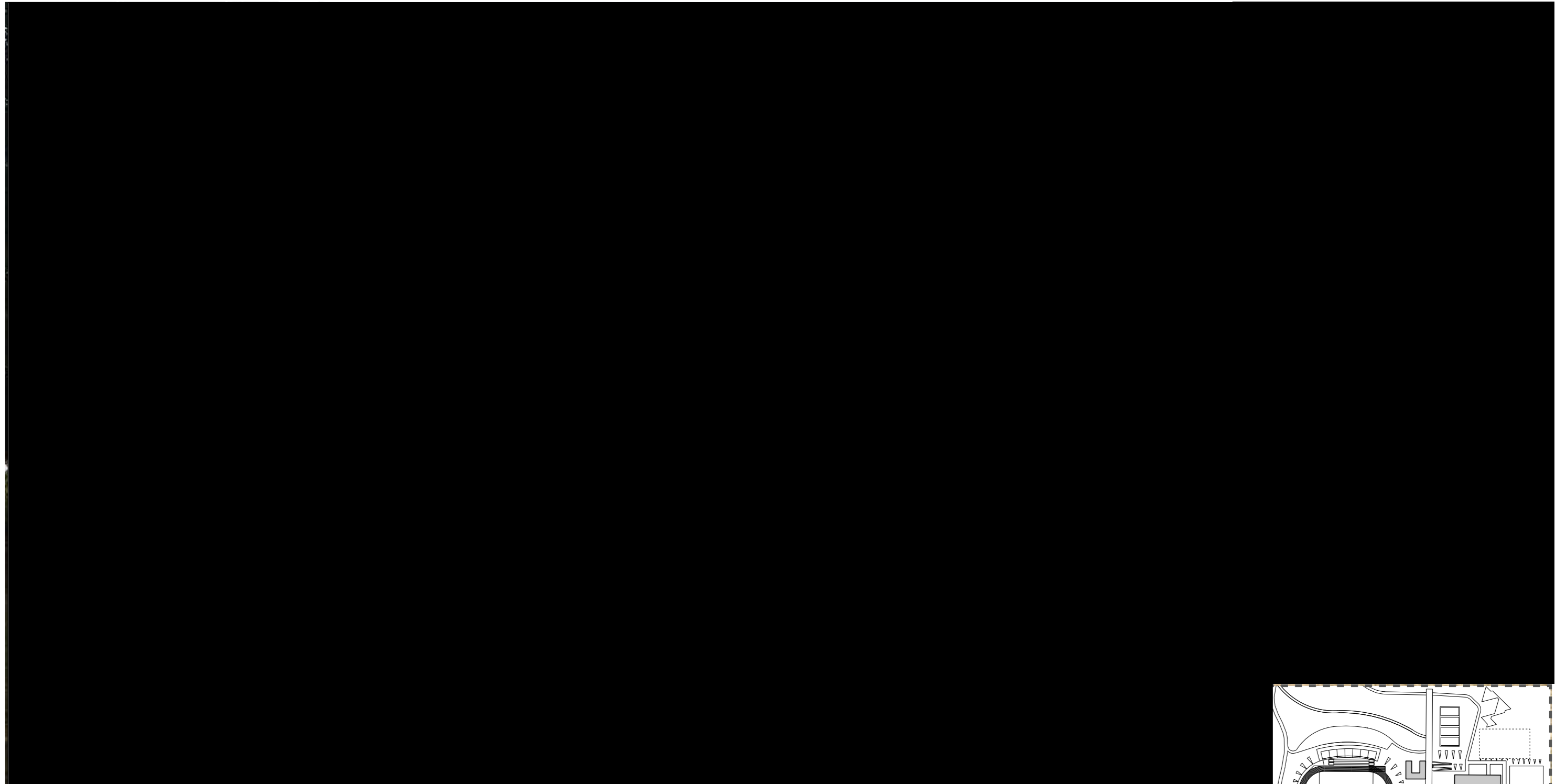
Lighting

Parking

Safety

# Access, legibility and connectivity

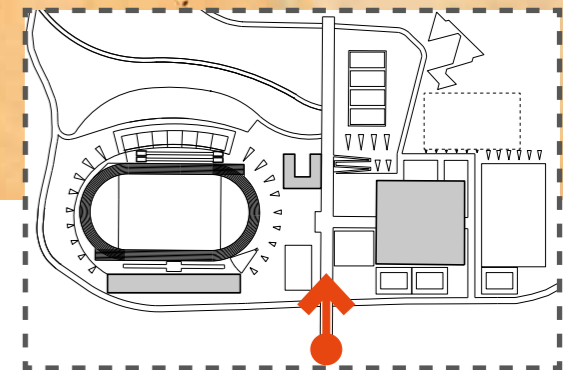
The Penge approach - existing





# Access, legibility and connectivity

The Penge approach - proposed



## Community feedback - Options survey responses

*/This looks like a significant improvement. How will mobility impaired users be accommodated?/*

*/More signage and brightening up this area would also help improve awareness and therefore access at this point/*

*/I like that it keeps the old design while making it more welcoming/*

### **Concerns:**

Accessibility

Security

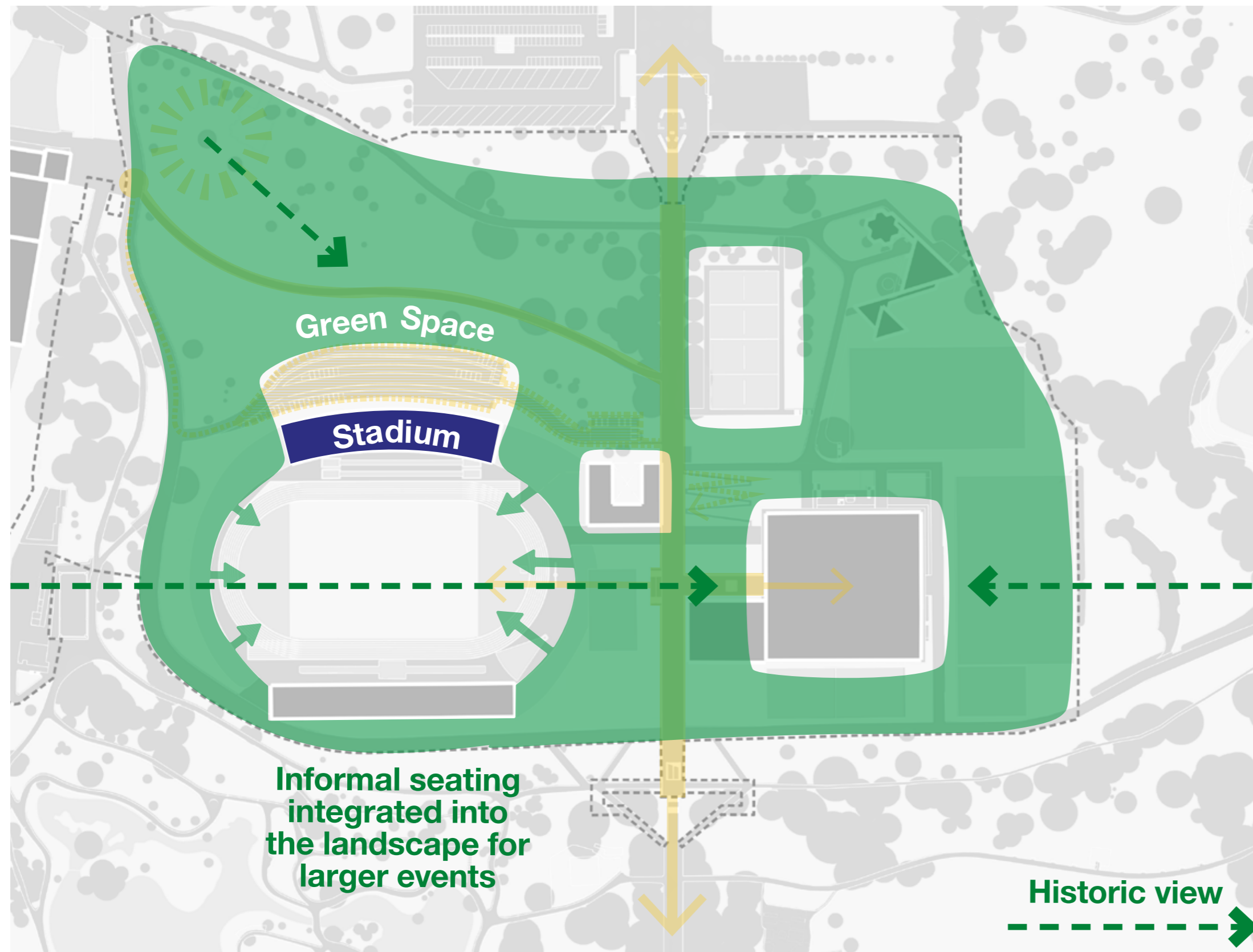
## Community feedback

*You said: the athletics facilities are important, but access is poor and they need to be integrated better into the surrounding park.*

*The lack of permeability between the track and the surrounding facilities was identified as negative.*

## Key Move 2

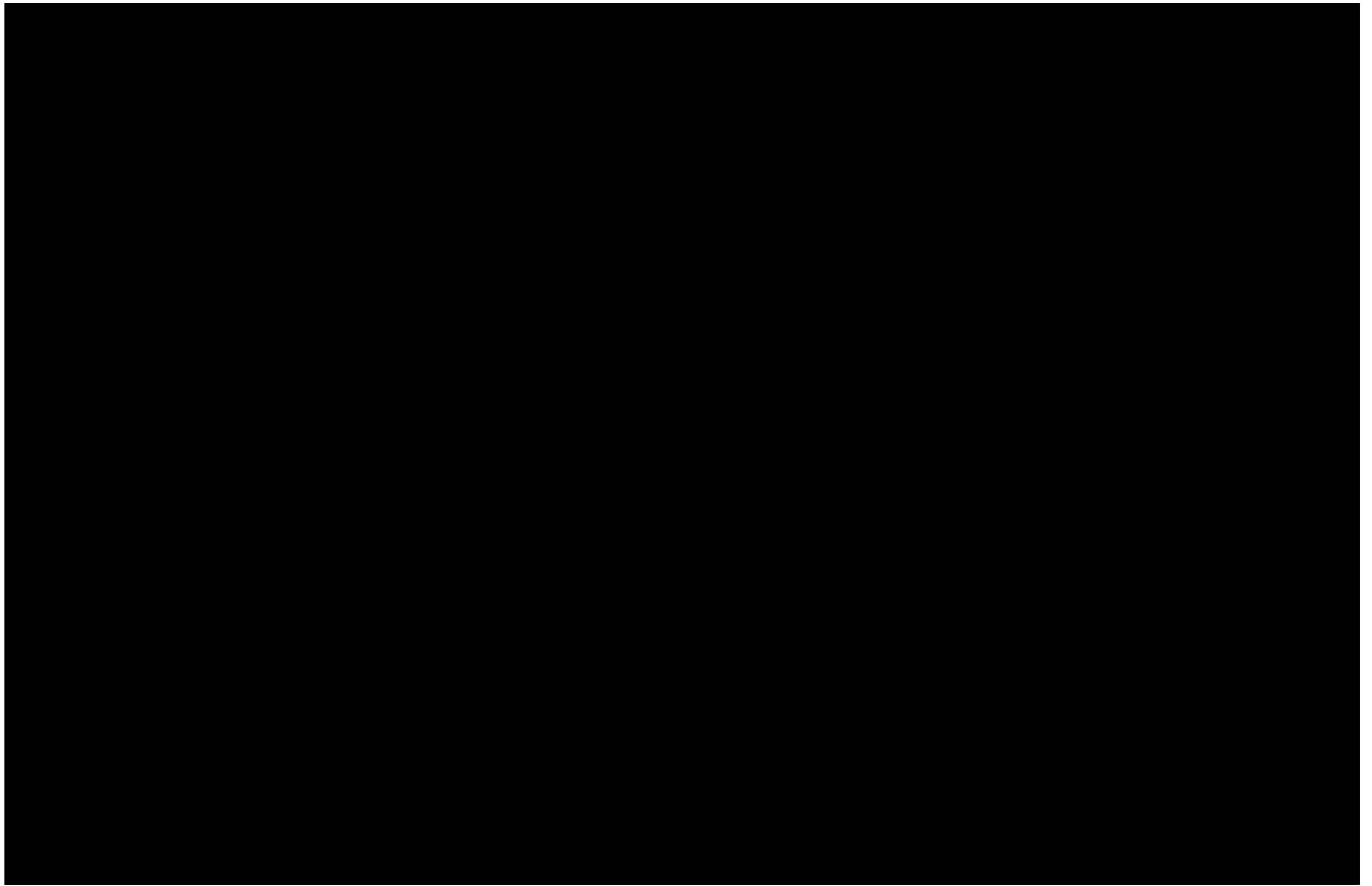
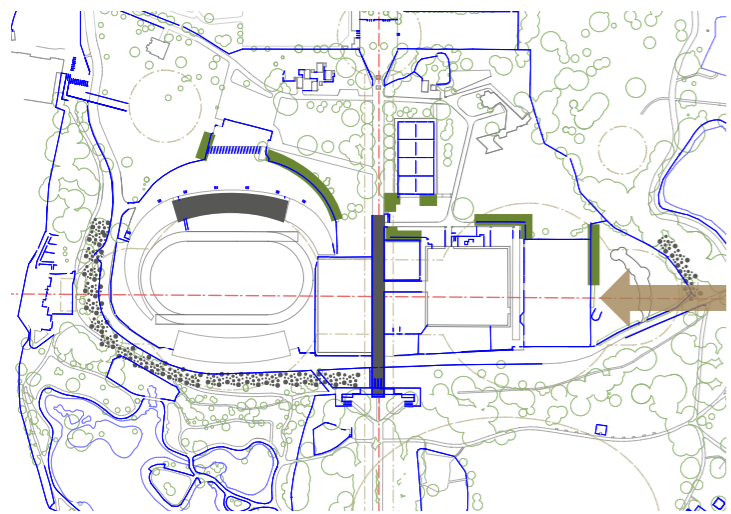
Integrate the NSC into the park setting



- Reduce stadium capacity and provide an accessible and sustainable facility
- Replace the Jubilee Stand with a low-level building
- Consolidate Lodge facilities to return the area to park land
- Open up site boundaries, removing fencing and undergrowth
- Restore historic views across the fountain basins

# Integrate the NSC into the park setting

Clearing scrub growth to open up views

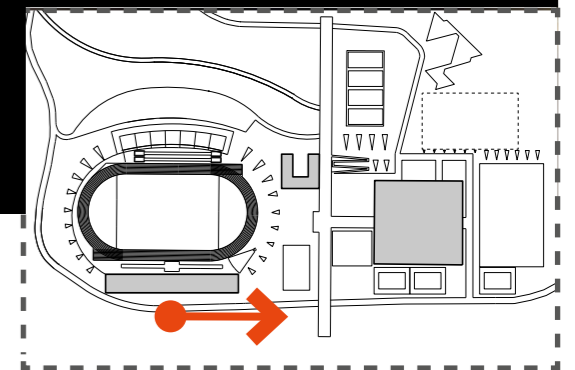


## Community feedback

*Your responses in Coached by the Community workshops showed a strong preference for keeping the indoor athletics track. But you highlighted issues with the current facility.*

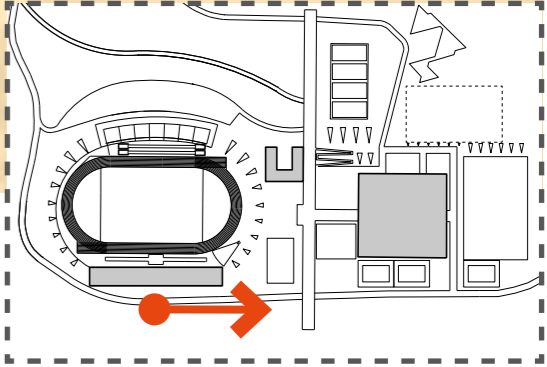
# Integrate the NSC into the park setting

Consolidate athletics facilities: View along Jubilee Stand road - Existing



# Integrate the NSC into the park setting

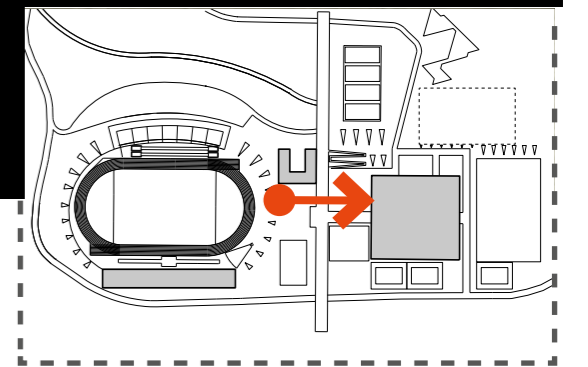
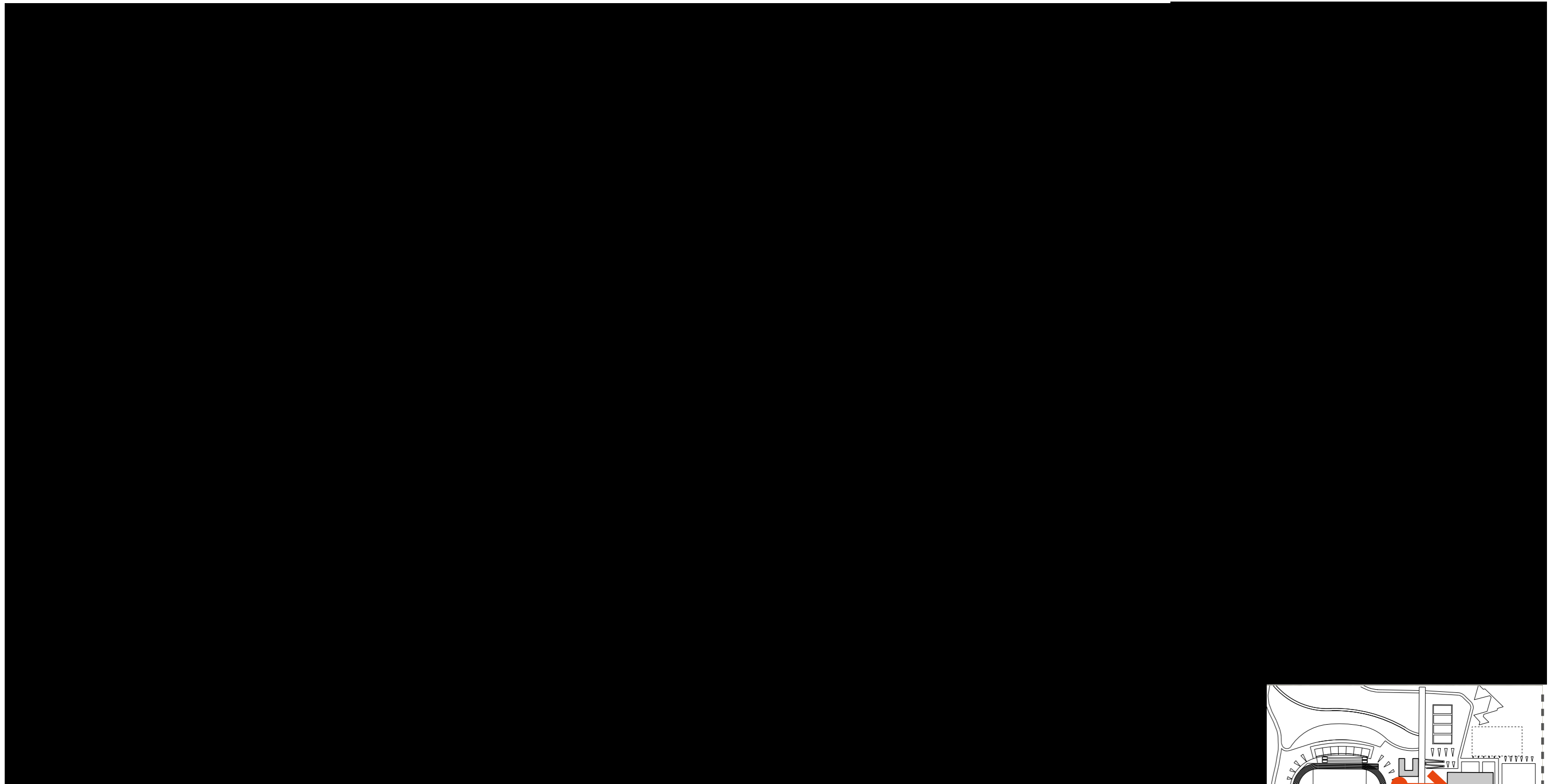
Consolidate athletics facilities: View along Jubilee Stand road - Proposed





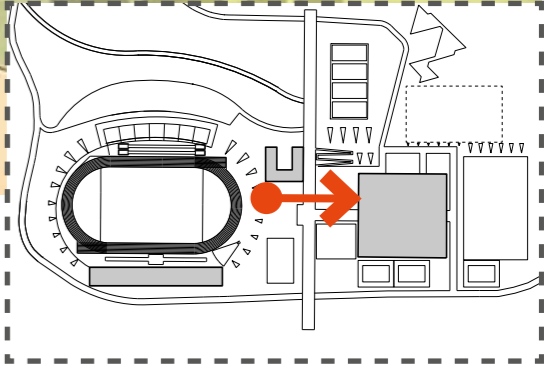
# Integrate the NSC into the park setting

View of raised walkway - Existing



# Integrate the NSC into the park setting

View of raised walkway - Proposed



## Community feedback - Options survey responses

*/An outdoor hub with intensified sports activities will give a more lively ambience to the area. Informality of the space also promises activities on no-event days. I think visitors will be more likely to come and enjoy the sports centre/*

### **Concerns:**

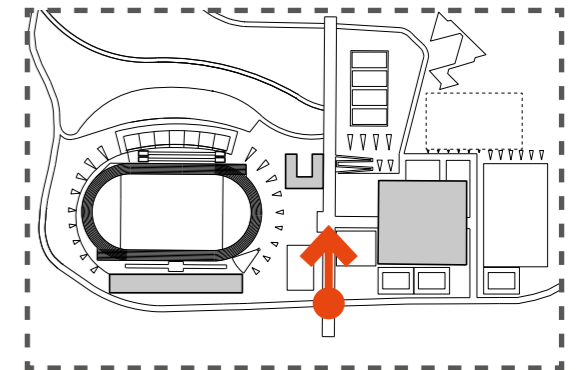
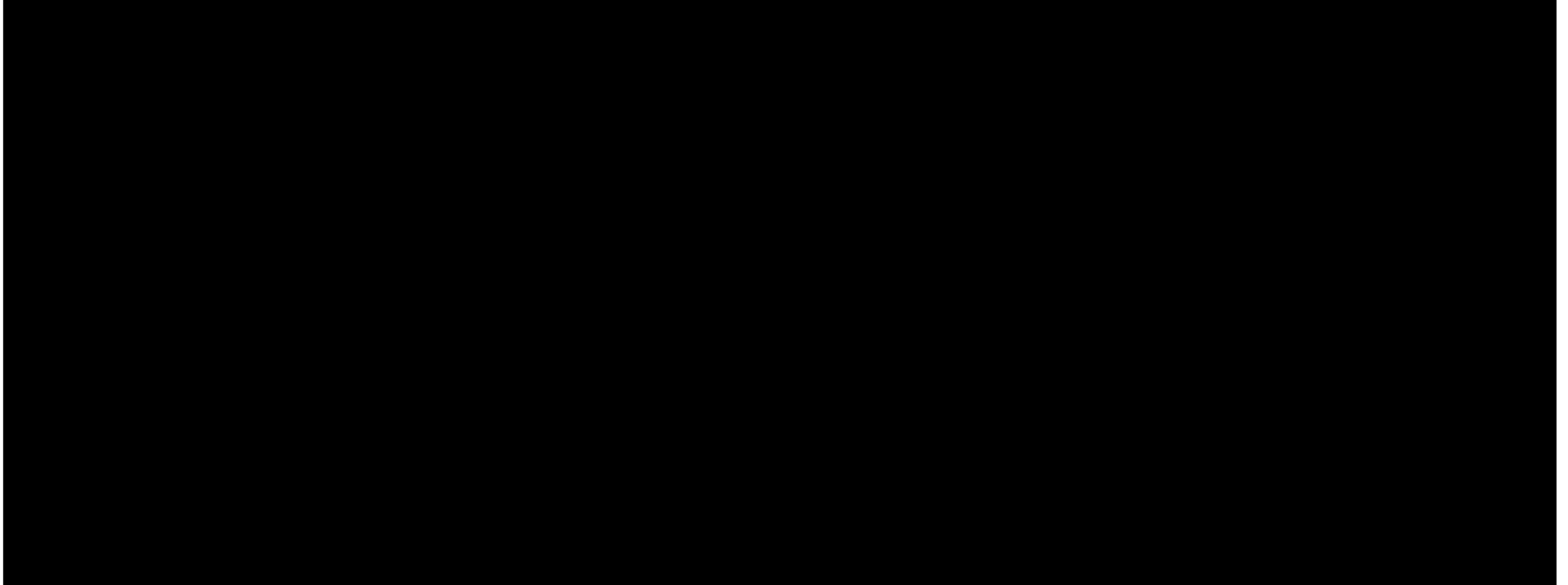
Security

Climbing

25m & 50m pool provision

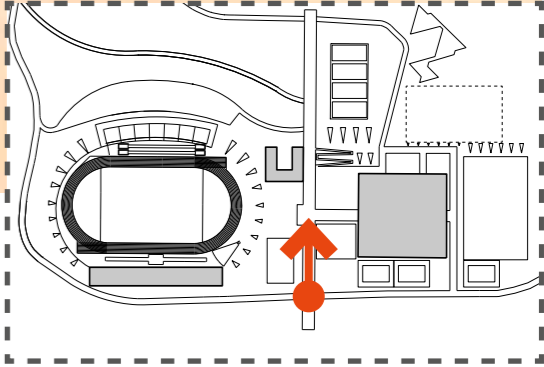
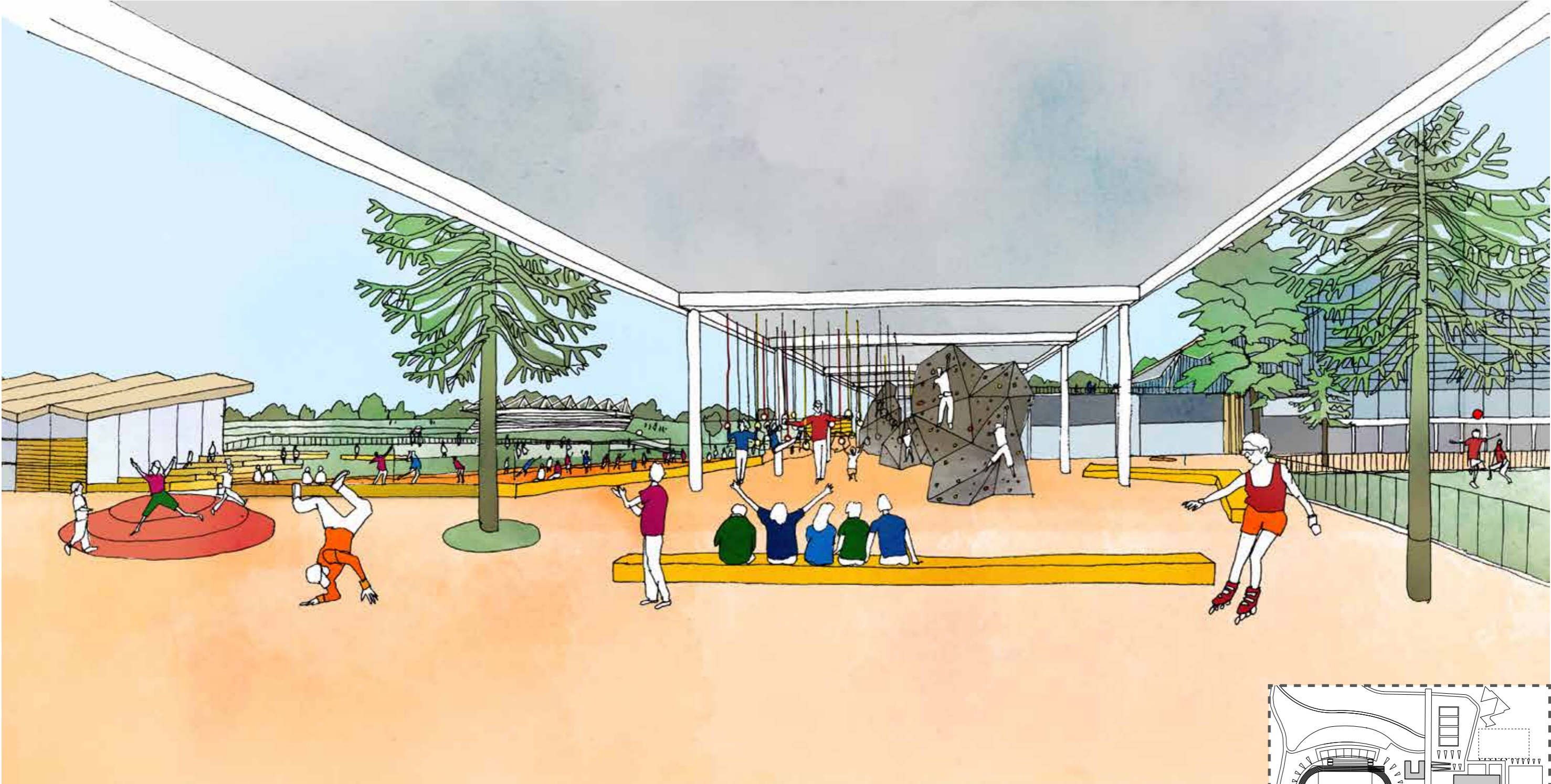
# Integrate the NSC into the park setting

View under walkway - Existing



# Integrate the NSC into the park setting

View under walkway - Proposed



# Creating a vibrant core

## Community feedback

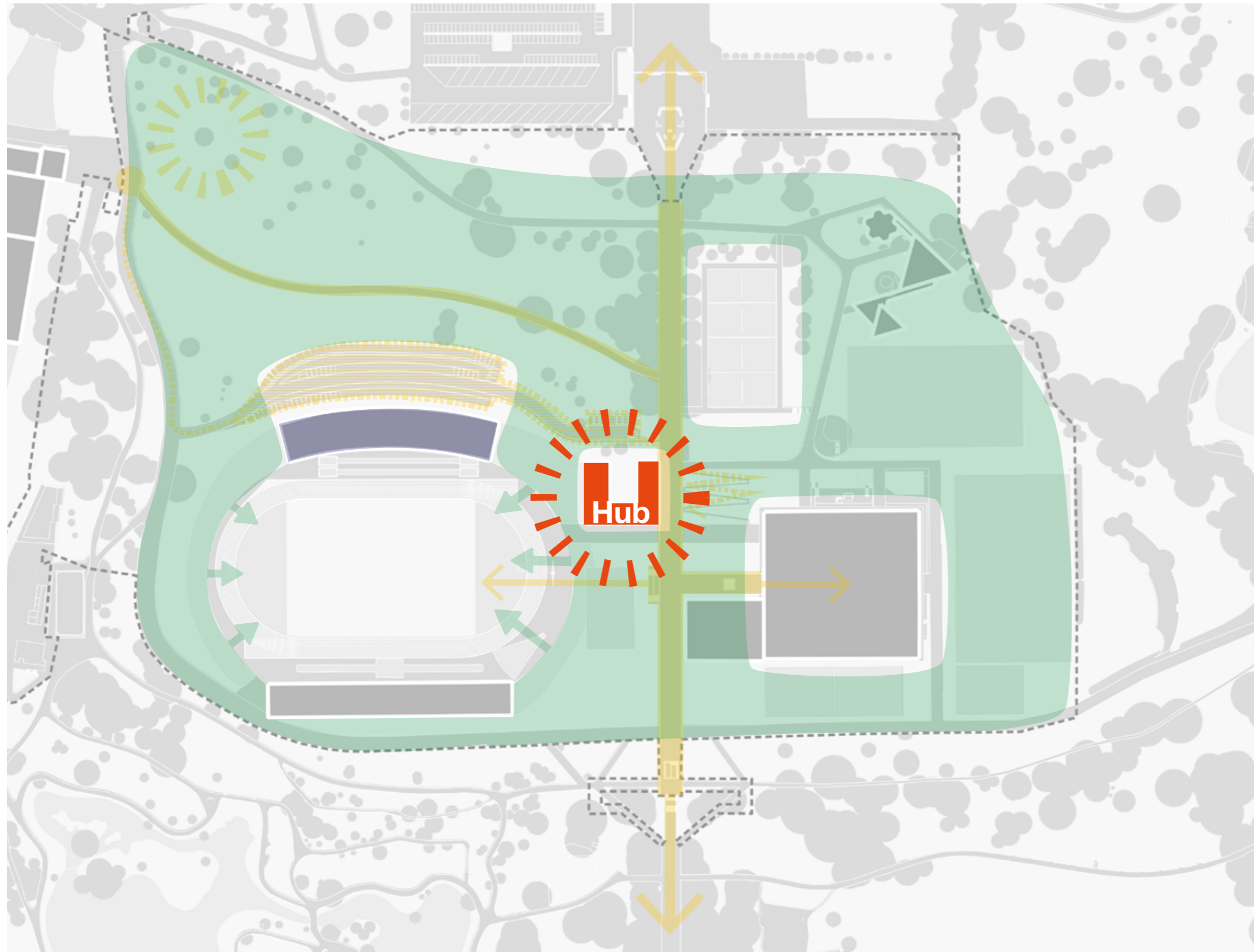
*Only 28% of you use the café. Many of you said that improved catering and social facilities would encourage you to stay longer at the NSC.*

*You highlighted the importance of the NSC as a community facility.*

*You identified a need for function and social space for club users and the public.*

## Key Move 3

Consolidate activity around one central space 'The Hub'



- Acts as a shopfront to the centre.
- The heart of the centre, gives the centre an identity.
- Brings different sports together and allows them to share facilities.
- Concentrates activity in one central area, for better-used spaces with more of a buzz.
- Brings back the social aspect of sports, teams and training.
- Could be entrance point for outdoor sports. Main hall remains entrance for indoor sports.



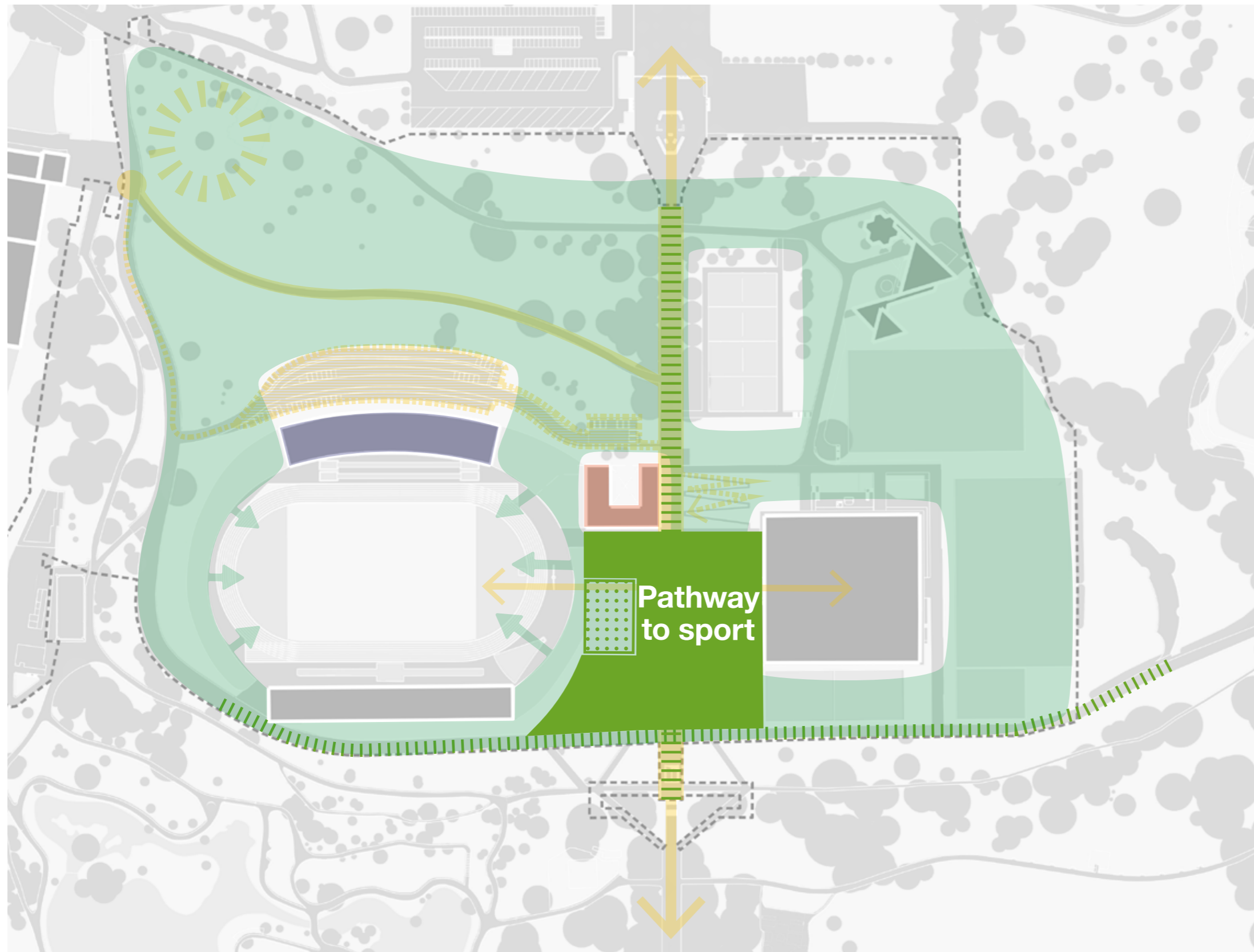
## Community feedback

*57% of you spend time in the surrounding park and outdoor spaces when you visit the NSC.*

*Your workshop responses supported the option to free up space in front of the main building for a more engaging arrival space.*

## Key Move 4

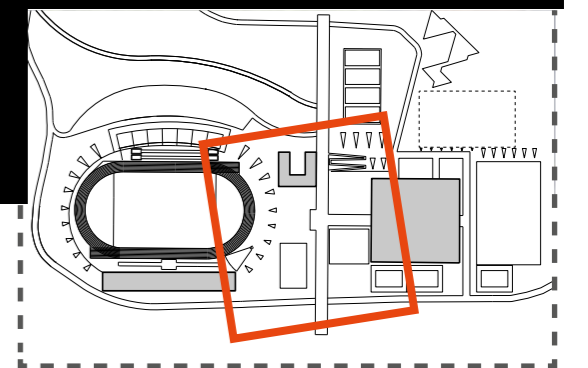
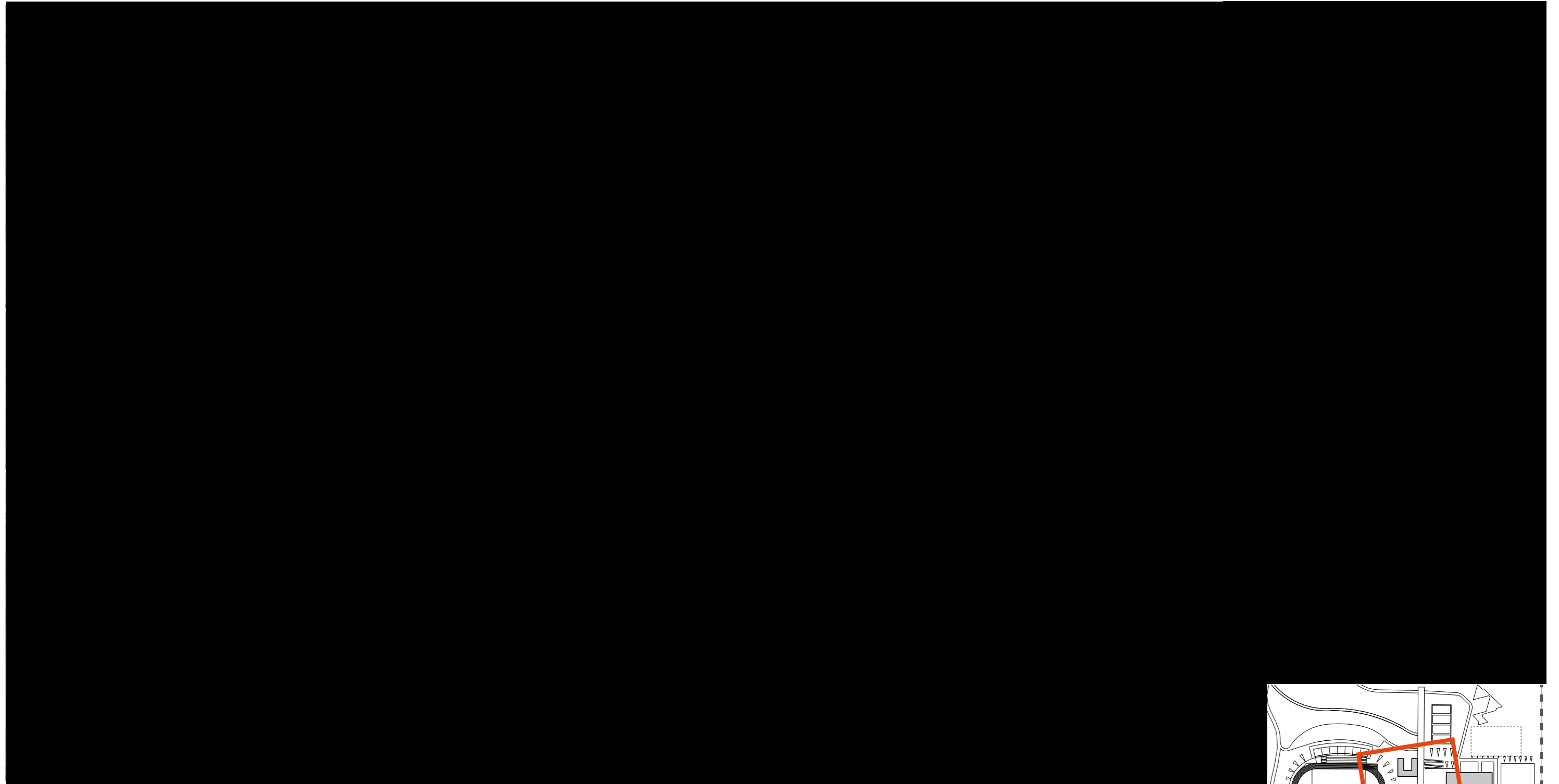
### Creating a shared space and programme



- Create a central orientation space for informal activity with an outdoor hub
- Create a more accessible space
- Increase permeability
- Create a better balance between community and club use, through spatial arrangement and more efficient programming
- Attract a new crowd
- Encourage existing users to use the facility in different ways and stay longer
- Encourage wider family use
- Encourage informal and leisure users to enter the facility

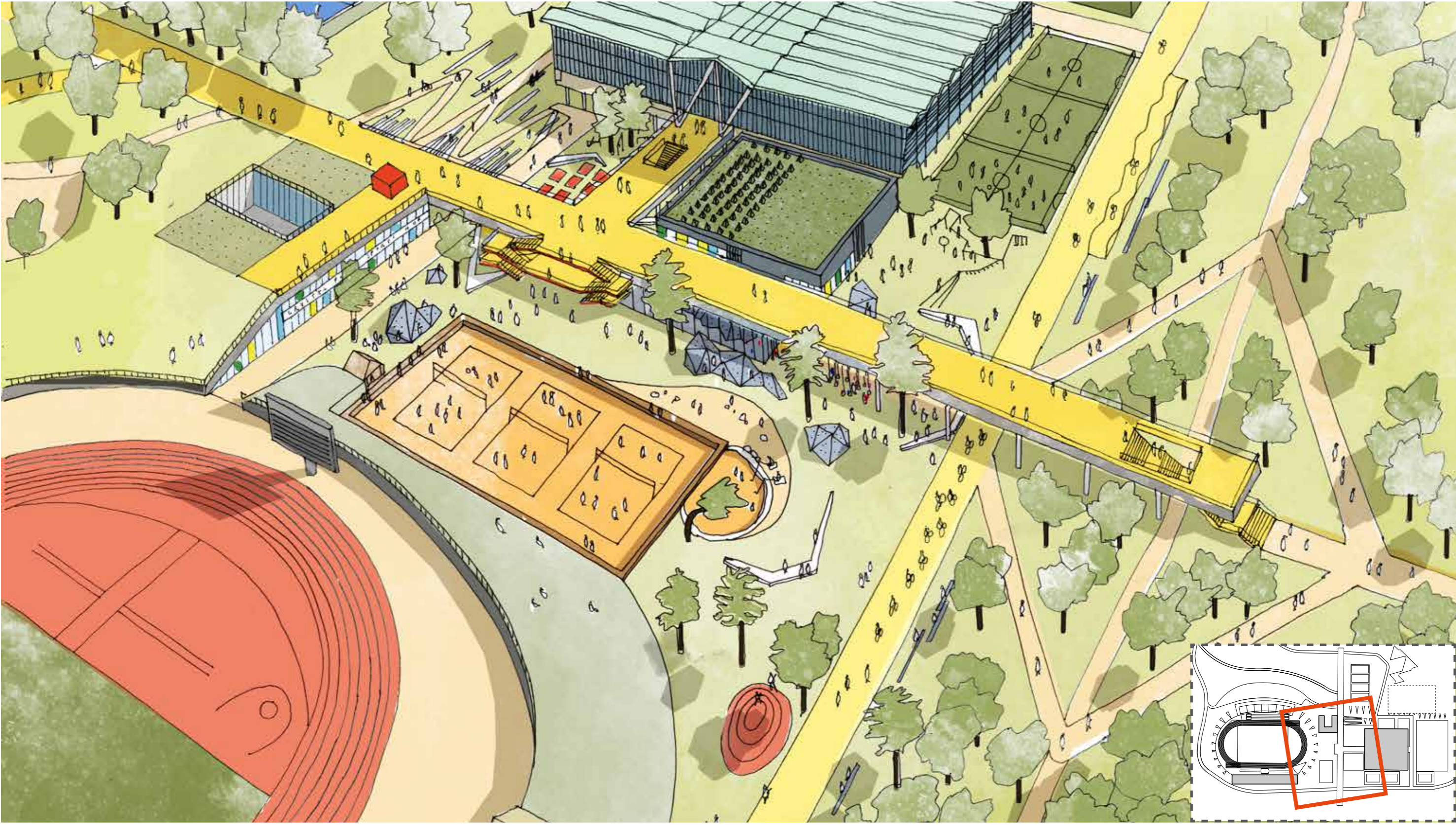
# Central activity space - 'Outdoor Hub'

Existing



# Central activity space - 'Outdoor Hub'

Proposed - with 25m pool building



## Community feedback - Options survey responses

*/It will be nice to watch the activities more easily, my kids always want to see what sports are being played and this helps/*

*/More thought needed about how people will linger in this area during winter period... What about an outdoor climbing wall?/*

### **Concerns:**

Security

Climbing

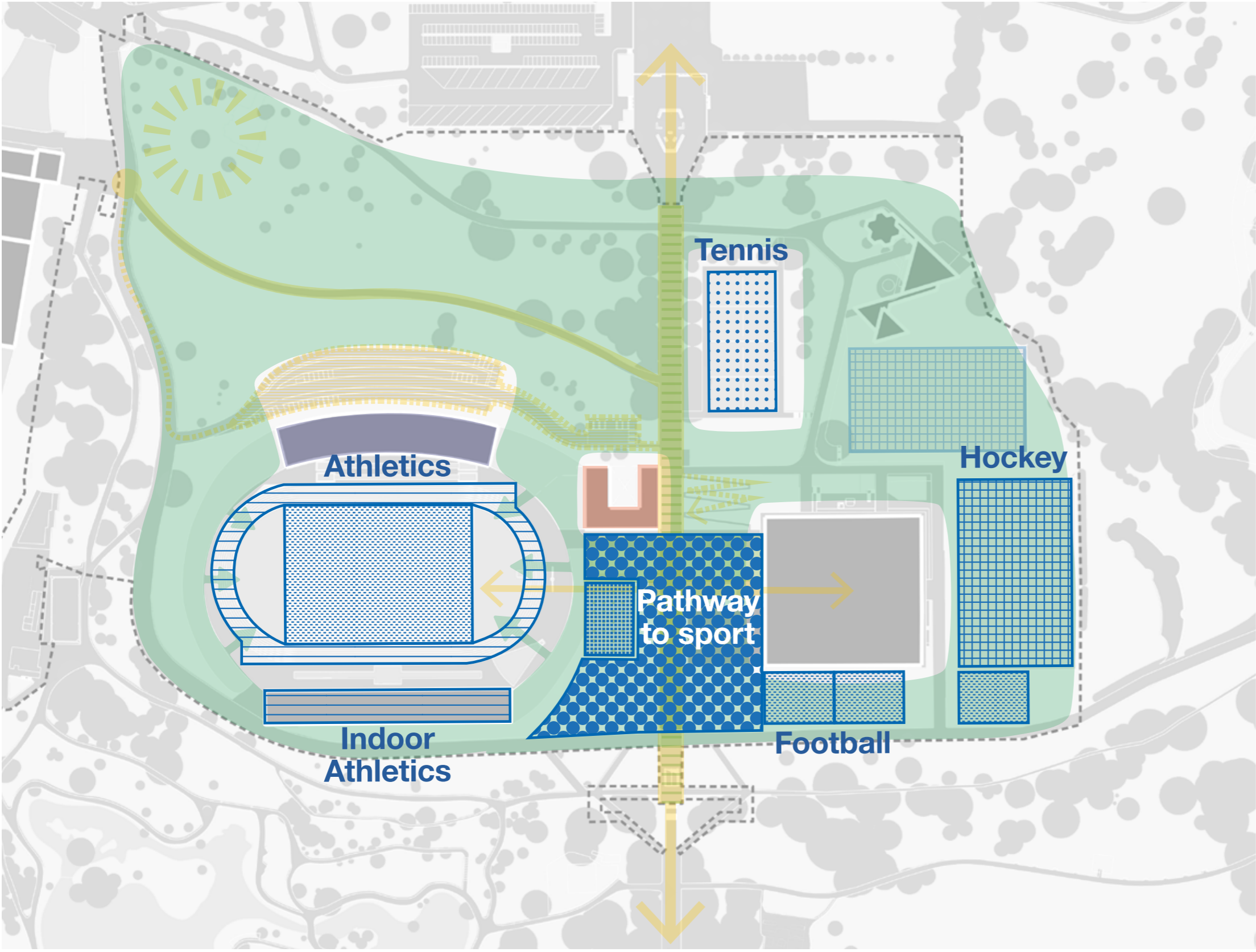
25m & 50m pool provision

## Community feedback

*You identified a need to improve the wayfinding across the site.*

# Key Move 5

Organise outdoor sports into clusters



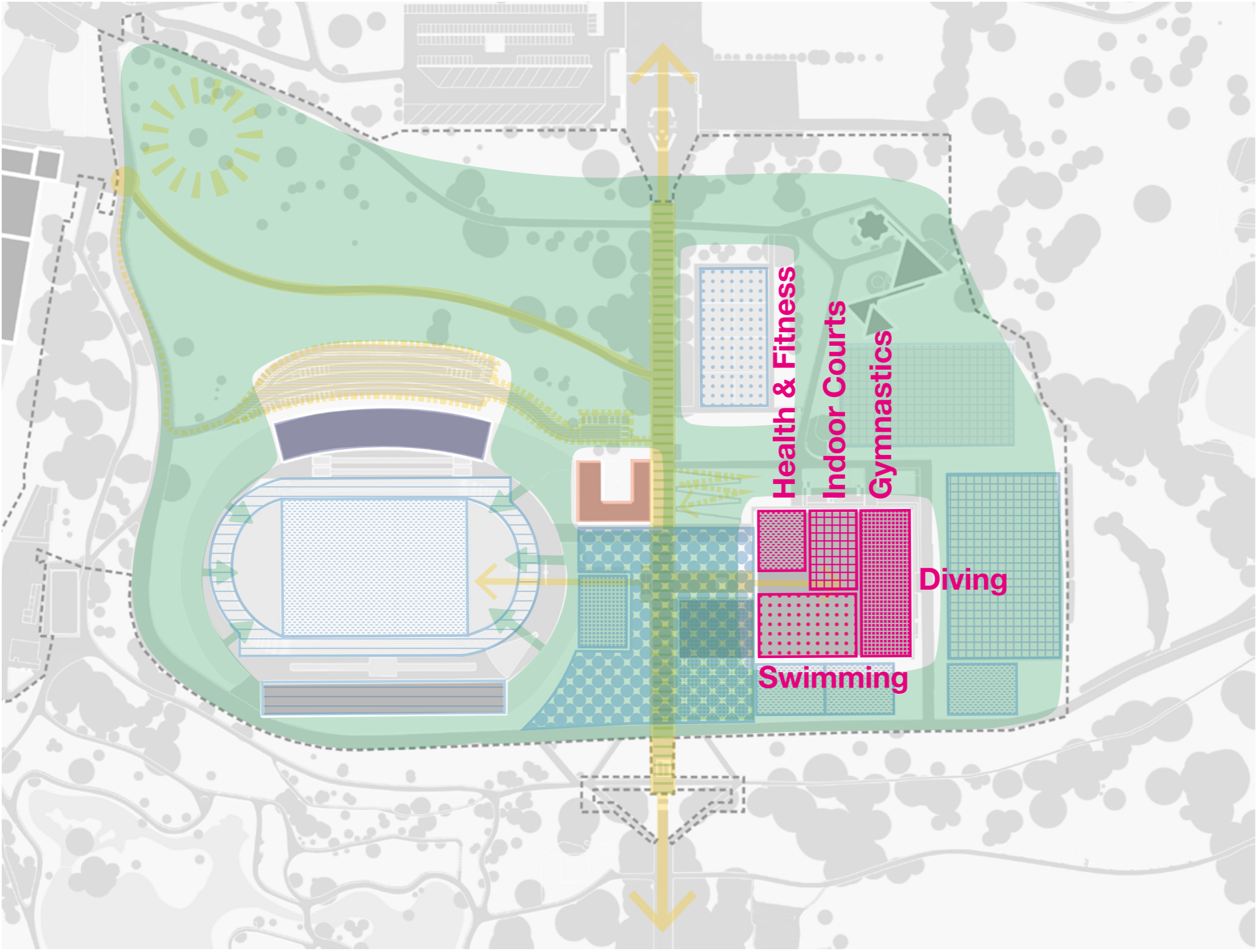
## Community feedback

*Many of you find the layout and wayfinding of the main building confusing.*



# Key Move 5

Organise indoor sports into clusters



**What's new?**

## How has the study moved on since October?

- Discussion and consultation on the future of football and hockey
- Accessibility workshop consultation in partnership with London Sport
- Soft market testing with potential leisure operators
- Swimming survey - training and competition needs
- Reviewing costs, revenue implications & longer term viability across the different options
- Further investigation into 25m pool retention and 50m pool needs
- Further investigation into climbing provision
- Further investigation into parking location
- Further study into walkway retention
- Youth engagement survey across surrounding boroughs
- Online 'Trialling the Design Options' survey

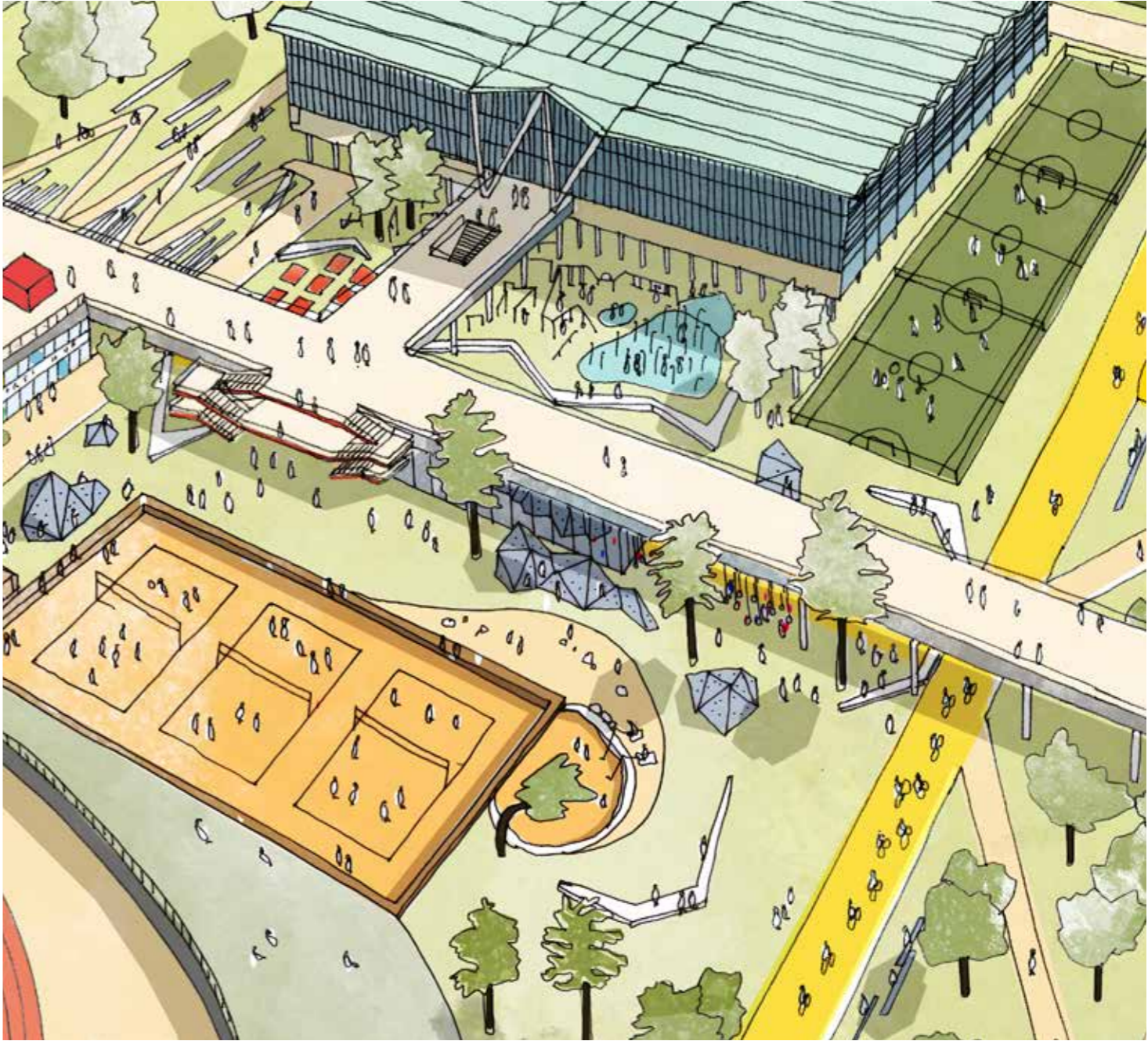
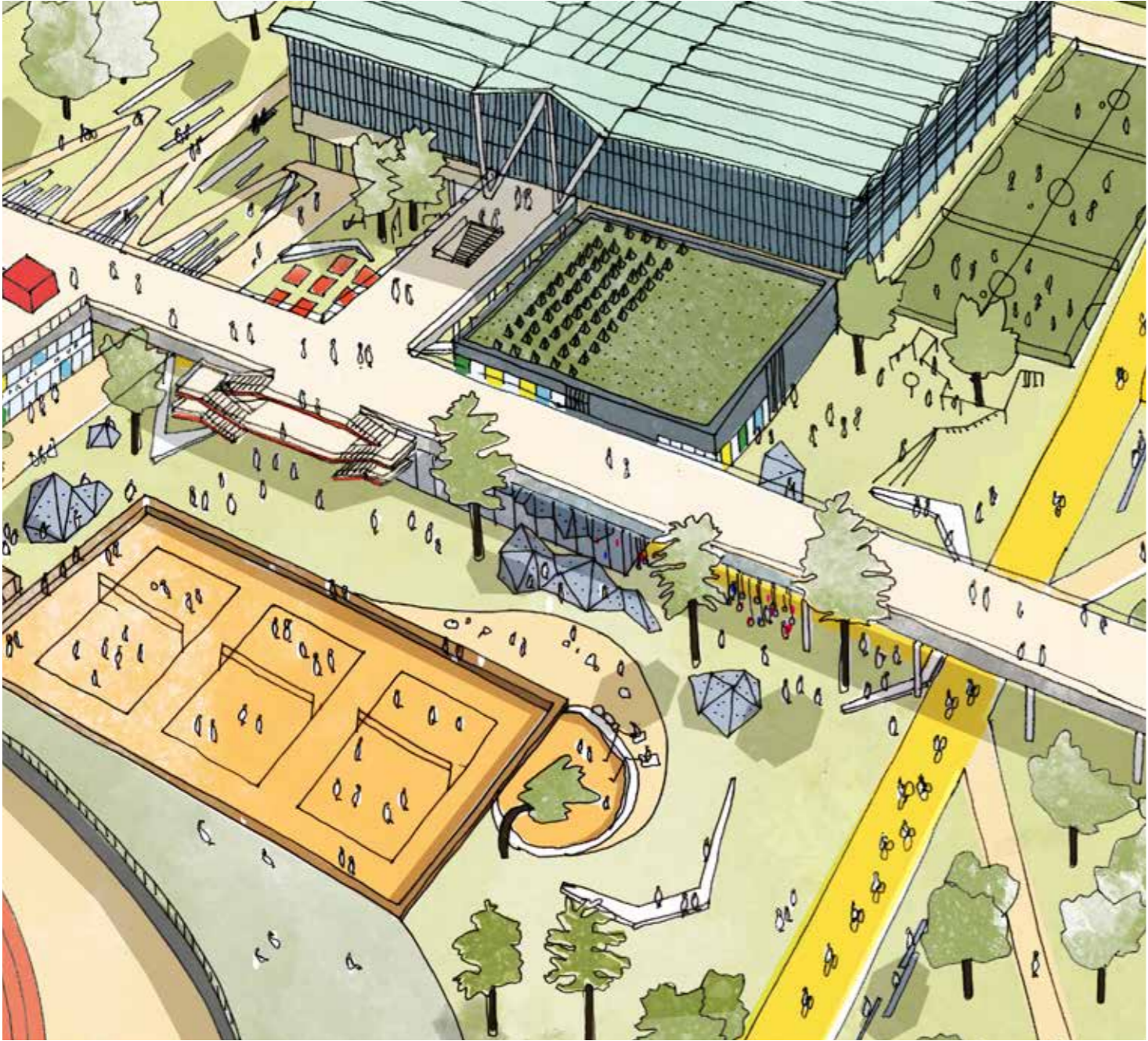
## Community feedback

*Over 60% of you visit the NSC to use the pools. You highlighted the variety of pool spaces as a positive and unique contribution to London's sporting facility provision.*

*80% of responses in the Design Options workshops raised concerns with the option of removing the separate 25m pool.*

# The 25m pool

Options to retain or remove



## Community feedback

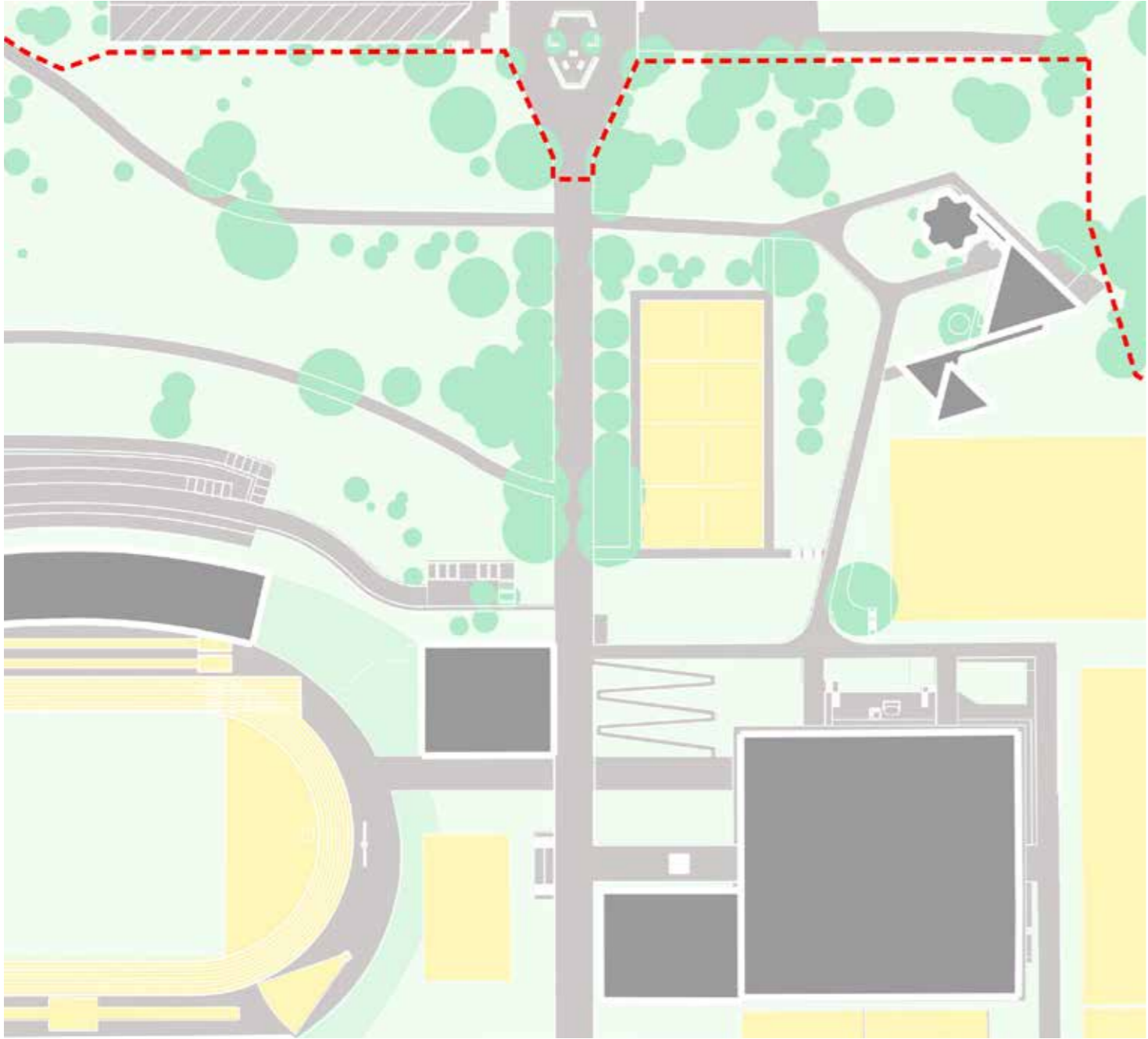
*You identified spaces for education as an important aspect of the NSC. But you had mixed views on the retention of the Lodge buildings.*

# The Lodge

Options to retain or remove

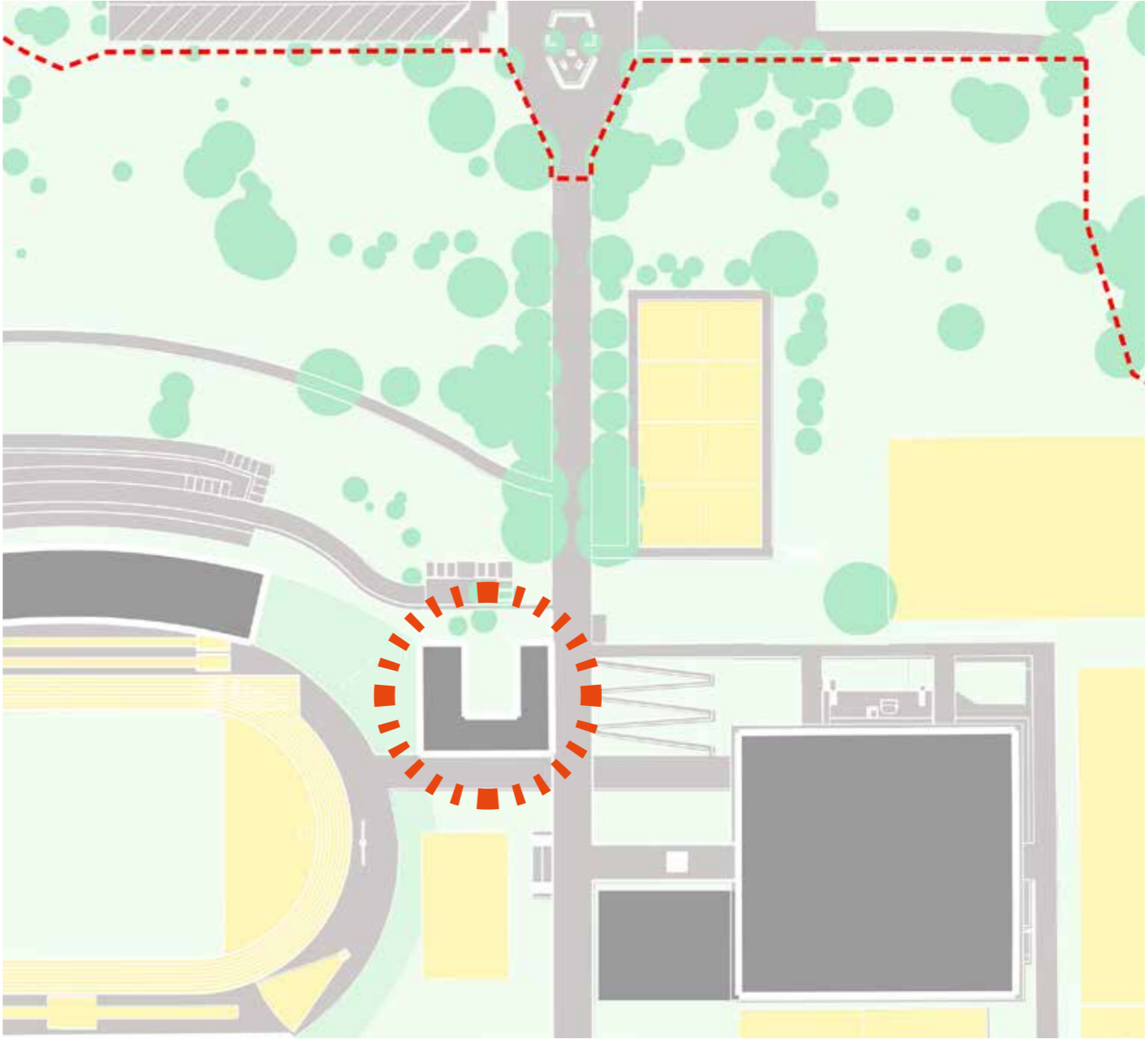
## Retain - Plan

Separate Hub & Lodge

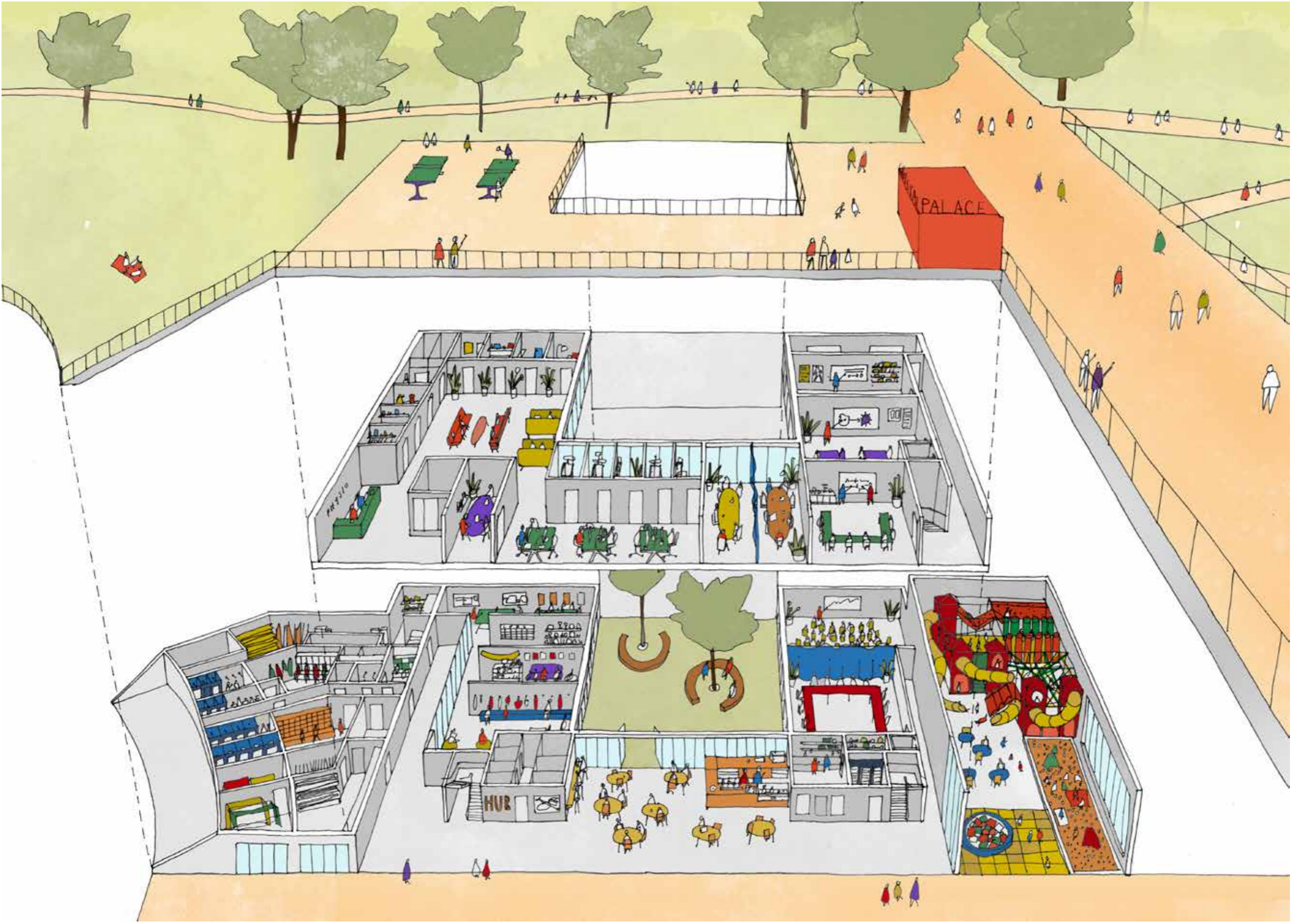


## Remove - Plan

Consolidated & intensified Hub



# The Hub



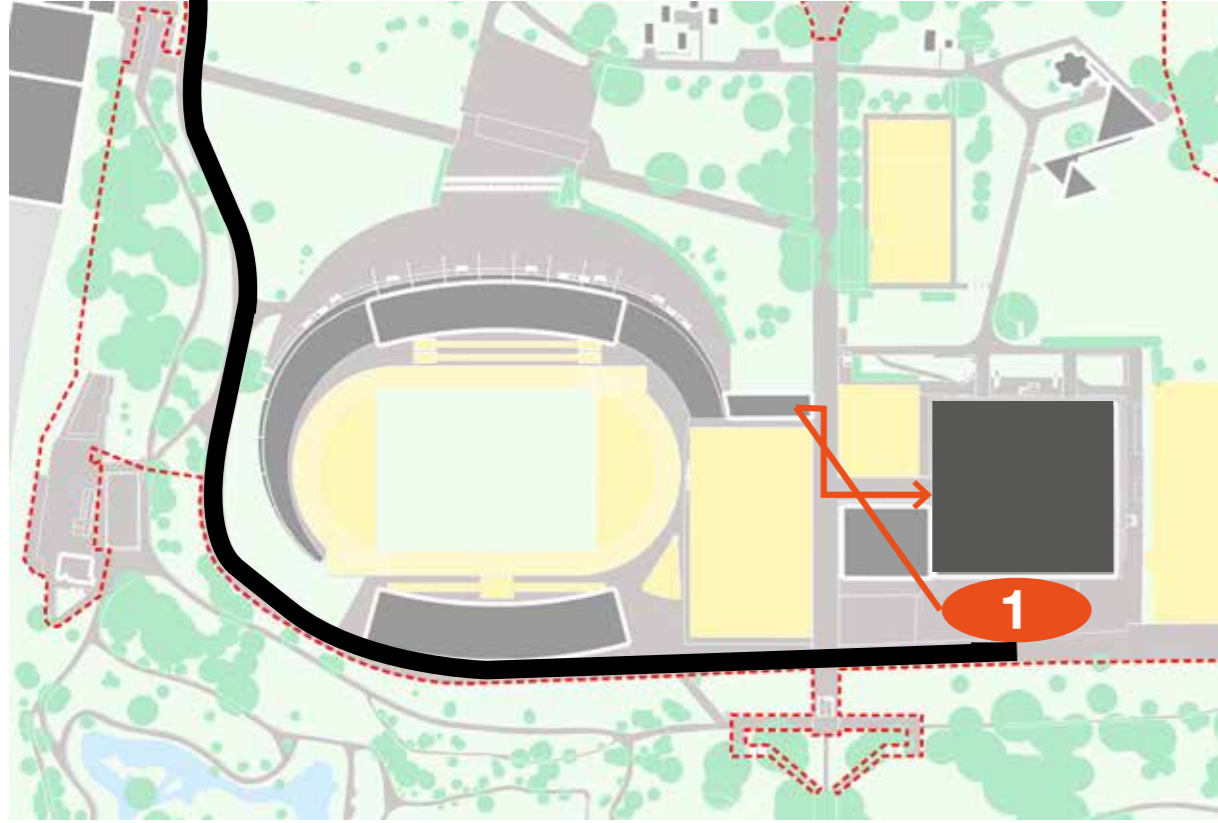


# Parking

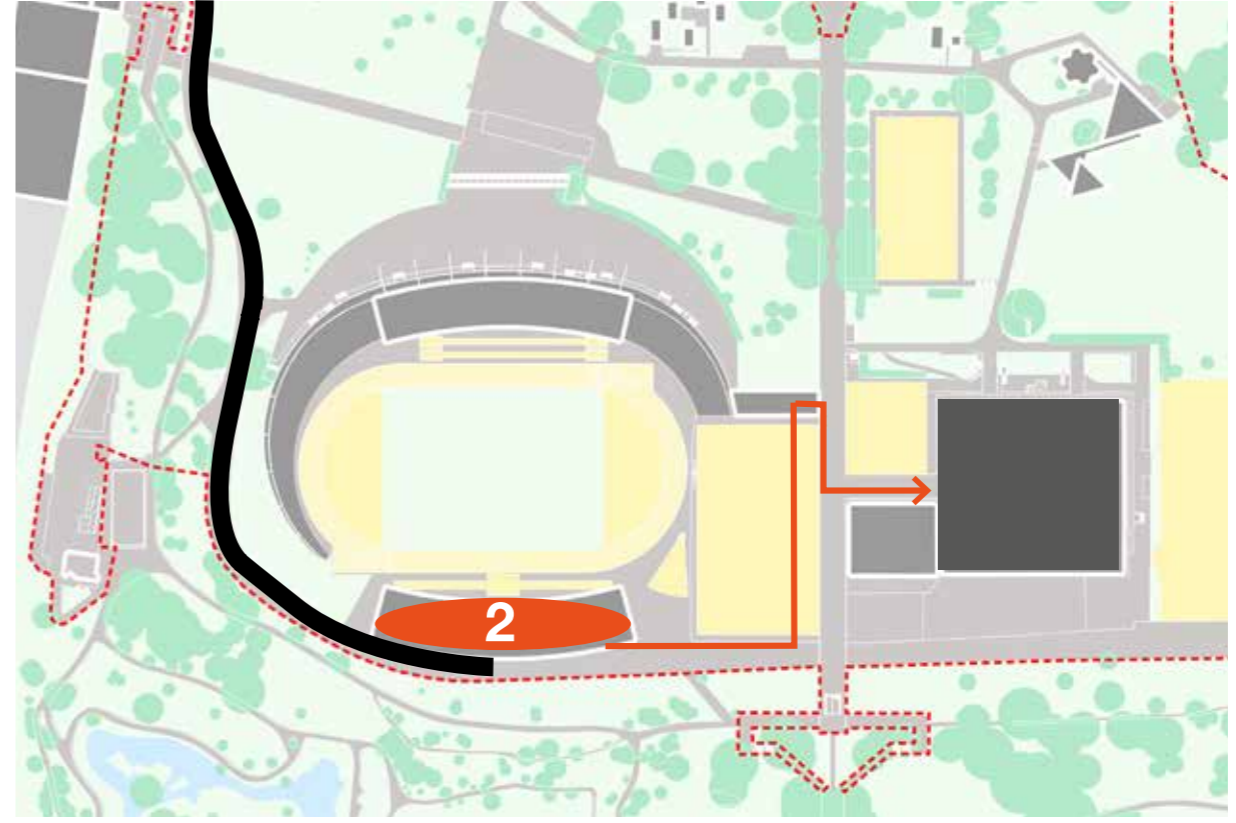
## Options to relocate

— Vehicle route

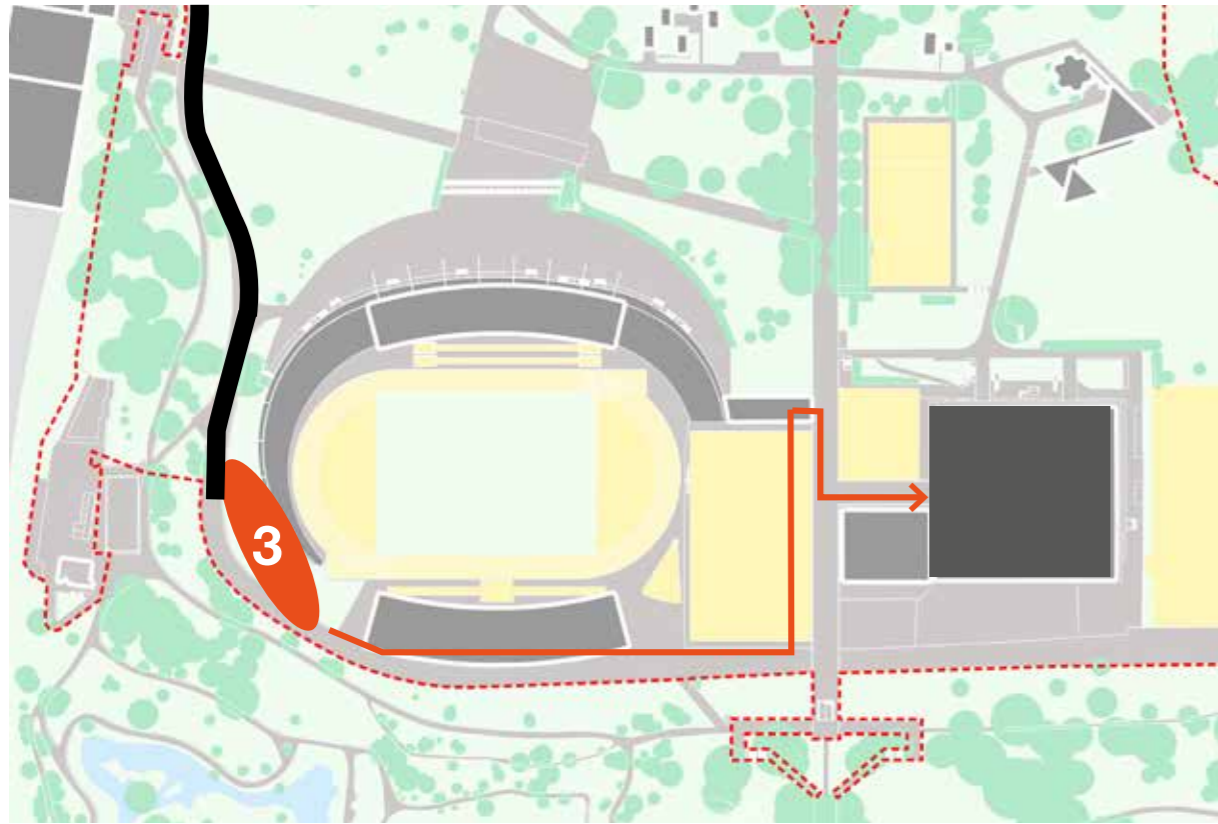
— Pedestrian accessible route



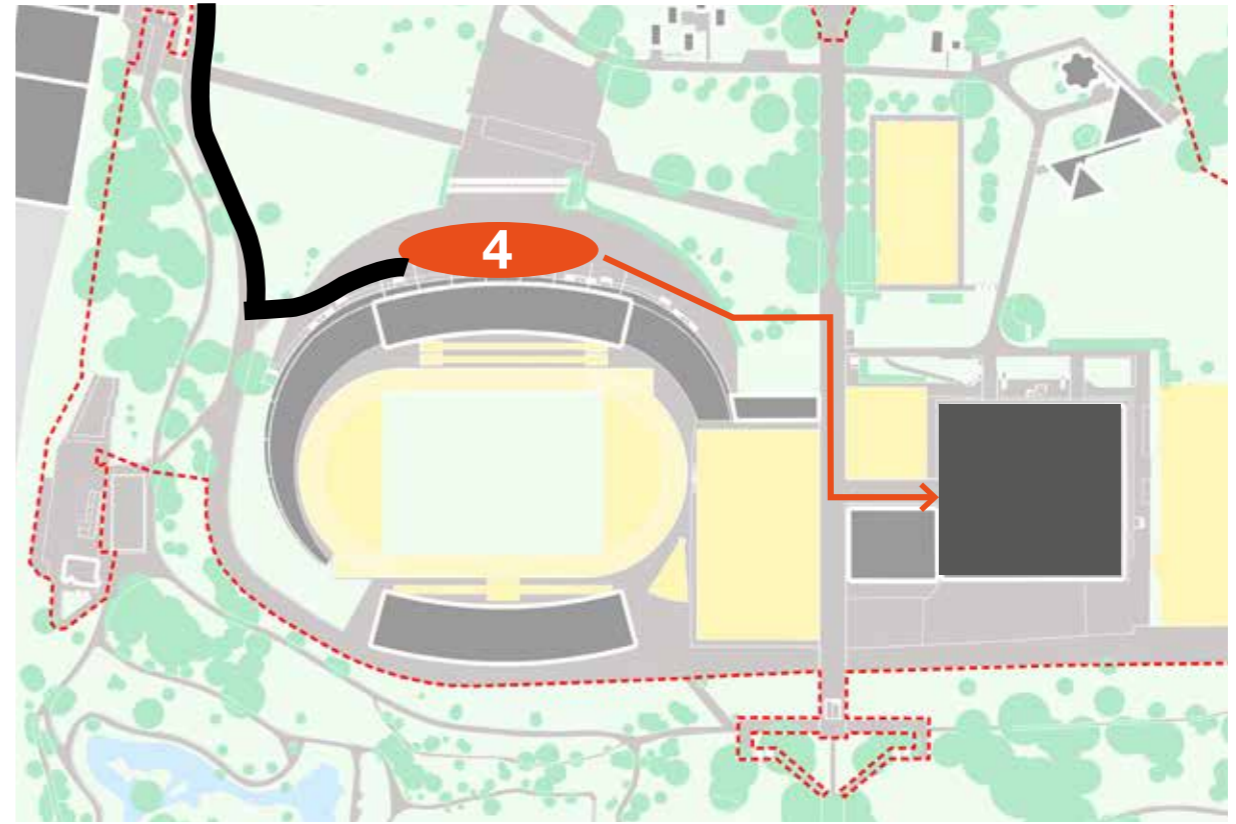
1: 185m pedestrian route



2: 300m pedestrian route



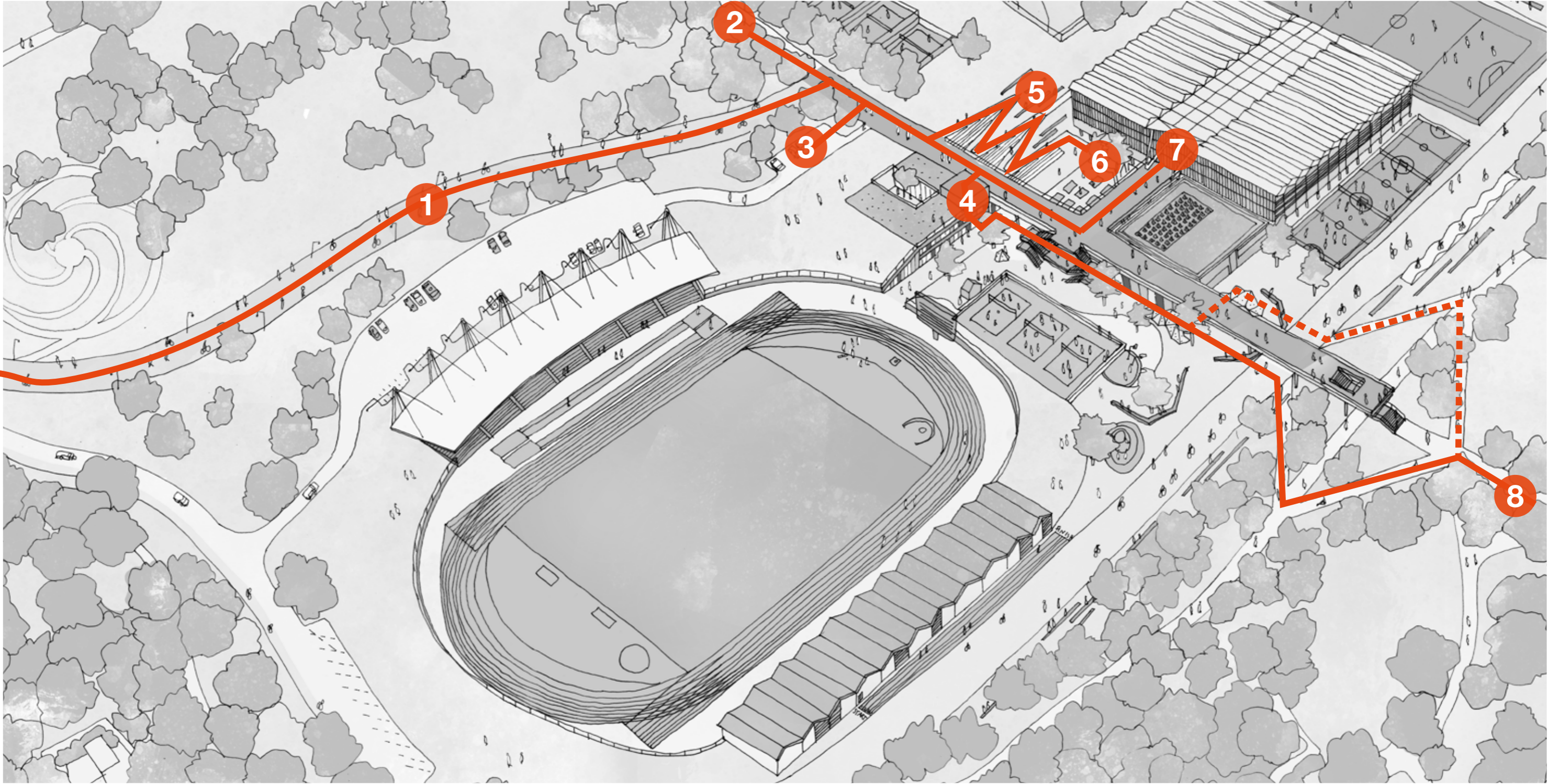
3: 430m pedestrian route



4: 220m pedestrian route

# Walkway

## Accessible routes

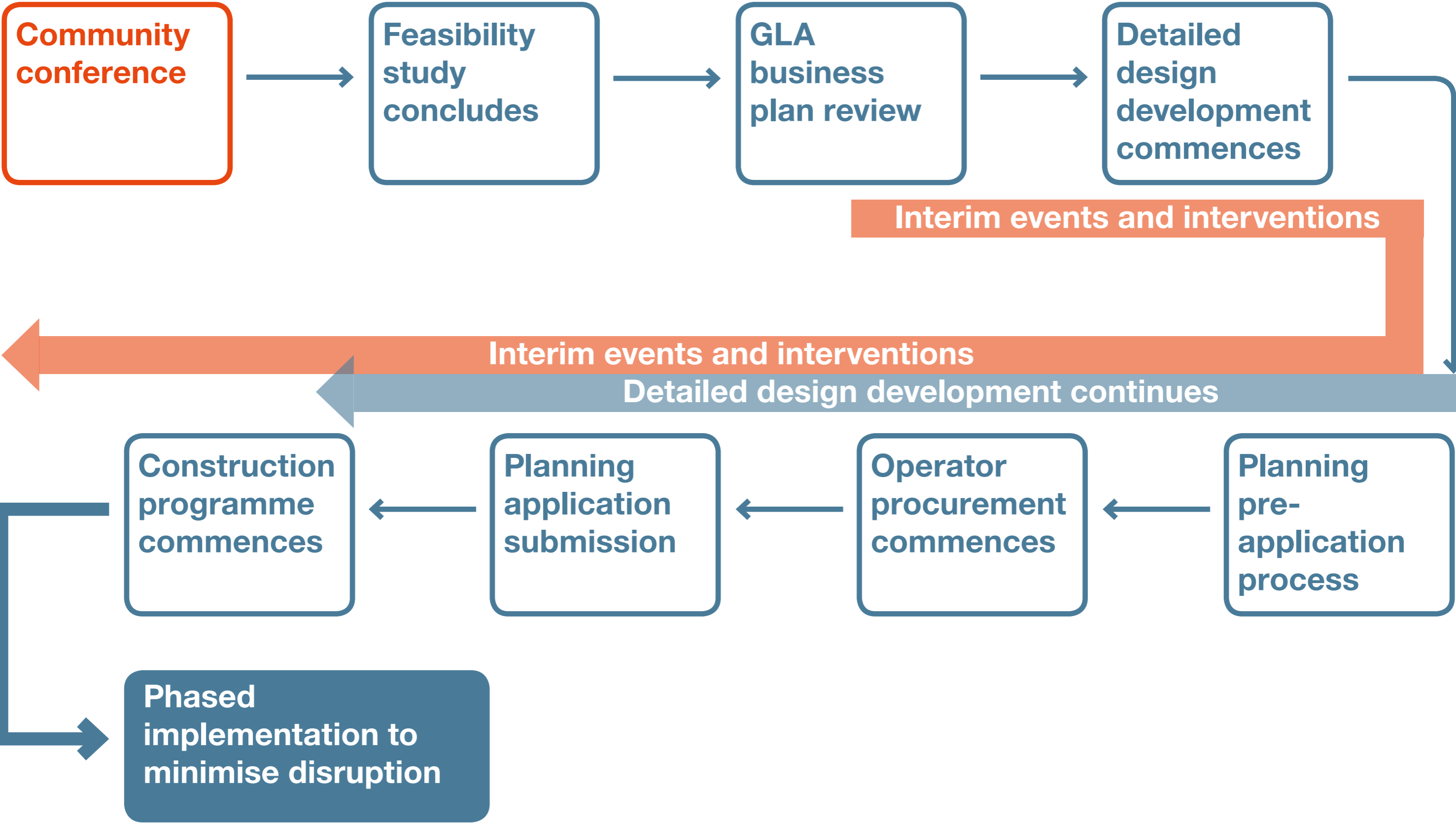


1. Crystal Palace station approach  
2. Approach from terraces  
3. Blue-badge parking

4. Lift in Hub building  
5. Accessible ramps from walkway to outdoor hub

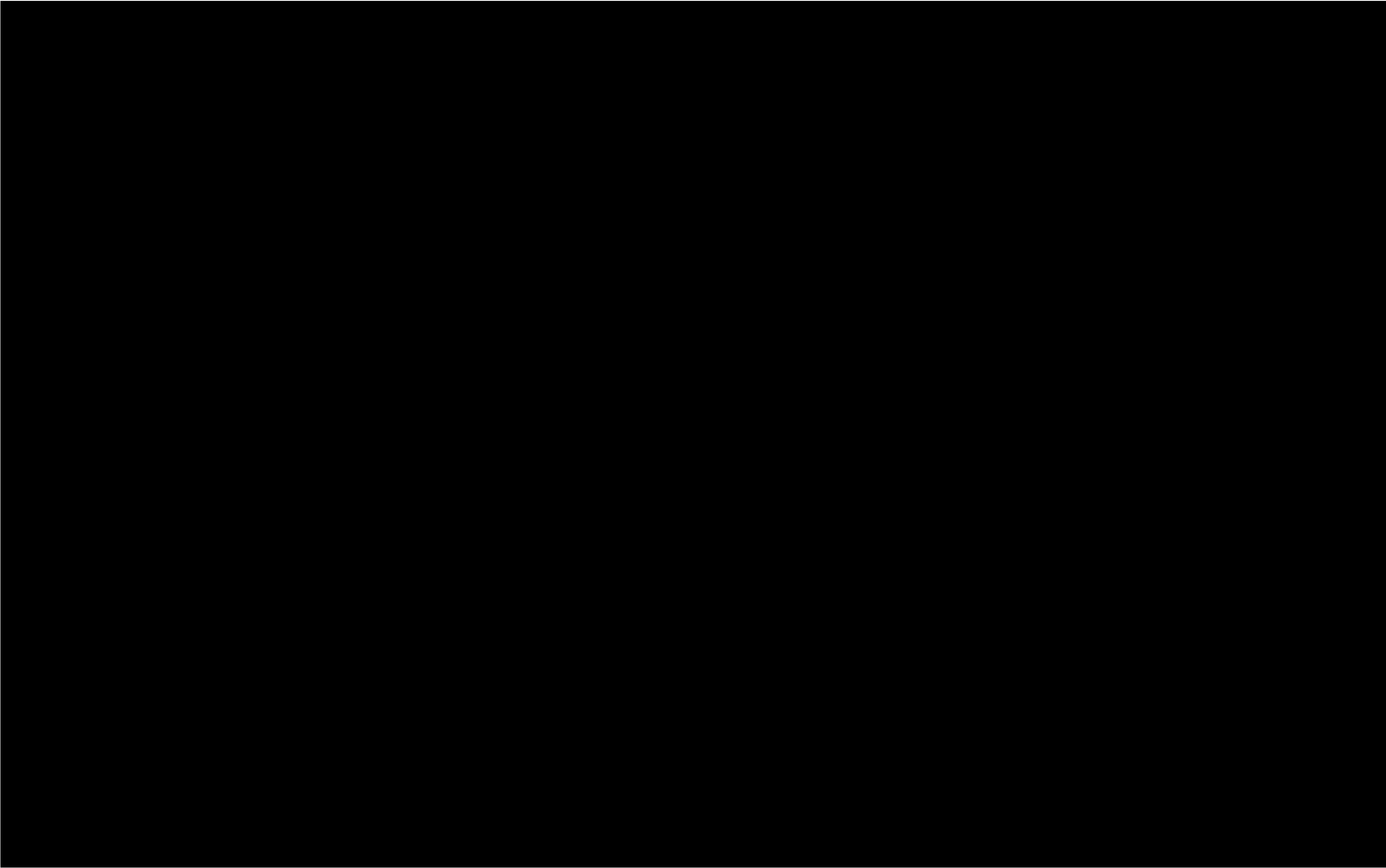
6. Outdoor hub  
7. Main building  
8. Penge approach

# What happens next?



# **A vision for the future of the NSC**

Existing



# Proposed

