

GREATER LONDON AUTHORITY

Annex

FOI Request to the GLA 21 July 2023 [MGLA210723-2404]				
	Example	Response		
		2020/2021	2021/2022	2022/2023
Do you continue to provide a service similar to the Supporting People Programme - known as Floating Support in some areas - a service for vulnerable people in need of housing related support, aimed at helping them live independently? (Yes or No)	Yes	Yes	Yes	Yes
If yes - What is your annual budget for this service? (£/year)	500,000	2,406,623	2,406,603	3,190,144
What is the contract length for the existing program? (years)	5 years	3		
When does your current commissioning contract end? (month/year)	31/12/2023	31/03/2022	31/03/2025	31/03/2025
Who is your priority cohort?	Ex-offenders, people with mental health issues etc	People with a history of sleeping rough who have accessed RSI Clearing House properties on this basis and require support to sustain their tenancies.		
How many referrals does the current service receive per month? (#/month)	30 referrals/month	48	47	54
How many re-referrals (individuals having previously used the same service in the last 3 years) do you receive per month? (#/month)	3 re-referrals per month	0	0	0
How many FTEs do you have working exclusively on this service? (#)	10 FTEs	65	57	47
How many external providers do you procure to deliver the service? (#)	2 Providers	2	2	2
What is the average length of the interventions or time on programme? (months per individual)	18 months per individual	80	62	62

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<p>Do you measure success in the program? If yes, what is the KPI measured?</p>	<p>E.g., number of individuals accessing accommodation, number of individuals sustaining accommodation after 12 months</p>	<p>KPIs in the contracting period ended 31/03/2022 were monitored under a Payment by Results scheme, measuring three headline outcomes:</p> <ol style="list-style-type: none"> 1. 80% of high needs clients maintain tenancies for over one year 2. 80 positive move-ons for medium or low support need clients per year 3. 25% of medium or low support need clients in employment <p>The new contract (from April 2022) is now has headline KPIs of:</p> <ol style="list-style-type: none"> 1. % of people who will sustain their tenancy 2. % people who return to sleeping rough 3. % people supported to move-on
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<p>If yes to question 11 - what has been the performance over the last 3 years?</p>	<p>-</p>	<p>1. 80% of high needs clients maintain tenancies for over one year - Met 2. 80 positive move-ons for medium or low support need clients per year - Part met 3. 25% of medium or low support need clients in employment - Not met</p>	<p>1. 80% of high needs clients maintain tenancies for over one year - Met 2. 80 positive move-ons for medium or low support need clients per year - Part met 3. 25% of medium or low support need clients in employment - Not met</p>	<p>1. Minimum 98% of people sustain their tenancy (met) 2. Fewer than 0.5 people per quarter return to rough sleeping (not met) 3. 1% of people are supported to move on (aim for 10%) (not met)</p>
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