

MOPAC

MAYOR OF LONDON

The Property Service Department (PSD)) – Contract Value uplift and Re-Procurement

MOPAC Investment Advisory & Monitoring meeting 10th January 2024

Report by Vince Fihosy on behalf of the Chief People and Resources Officer

Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC

	ve Summary siness Justification seeks authority to uplift and re-procurement of current s;
• • •	Provision of Firing Range Maintenance Provision of Laundry Services and Cell Blankets Provision of Crowd Control Barrier Service Provision of Mail Screening Service Provision of Crime Scene Cleaning and Void Management
and exte significar	nat service demand has increased aligned to the MPS operating model rnal market pressures (e.g. retention of buildings, officer uplift and nt inflationary increases). These were not modelled when the current ents were tendered and awarded.
	tracts to be tendered will reflect these changes and those arising through lopment and delivery of the 'New Met for London' Plan.
	tracts are due to expire within the next 30 months with the exception of sion of Crowd Control Barriers which is due to expire in 2028.
Public Co	e the value exceeds the threshold for delegated authority but comply with ontracts Regulations 2015 (PCR 2015) approval is sought from DMPC ommencement of re-procurement activity and also the uplift in contract der provisions of Regulation 72.
	no impact on budgets because both predicted new contract values and e based on current spend.

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

- 1. Approve uplifts of existing contract values to maintain service provision across the MOPAC estate. This will provide sufficient time to re-procure and award contracts that are able to respond to changes that arise through the 'New Met for London' (NMFL) Plan and the demands of the revised estate strategy.
 - a. Provision of Firing Range Maintenance uplift of £414,314, increasing current approved contract value of £1,839,460 to £2,253,774.
 - b. Provision of Laundry Services and Cell Blanket Provision uplift of £493,817, increasing current approved contract value of £5,728,851 to £6,222,668.
 - c. Provision of Crowd Control Barrier Service Provision uplift of £1,112,234, increasing current approved contract value of £9,126,308 to £10,238,641.
 - d. Provision of Mail Screening Service uplift of £170,614, increasing current approved contract value of £1,970,000 to £2,140,000.
 - e. Provision of Crime Scene Cleaning and Void Management uplift of £550,000, increasing current approved contract value of £1,123,900 to £1,673,900.
- 2. Approve the re-procurement and award of the following service lines within a 10% tolerance of the values outlined in this paper to be signed off by the MPS Commercial Director under delegated authority;
 - a. Re-Procurement of the Provision of Firing Range Maintenance services with a total contract value of £3.702M over a contract length of 3+2+2 years.

Recommendations

- b. Re-Procurement of the of Laundry Service and Cell Blanket services with a total contract value of £10.603M over a contract length of 3+2+2 years.
- c. Re-Procurement of the Provision of Crowd Control Barrier services with a proposed total contract value of £11.575M over a contract length of 3+2+2 years.
- d. Re-Procurement of the Provision of Mail Screening services with a total contract value of £3.761M over a contract length of 3+2+2 years.
- e. Re-Procurement of the Provision of Crime Scene Cleaning and Void Management Services with a total contract value of £6.987M over a contract length of 3+2+2 years.

The key issues the IAM need to take account of are:

Contract uplift Requirements

A number of external factors have influenced the need to uplift current contract values to allow the continuation of services whilst a reprocurement exercise is undertaken:

Firing Range Maintenance – The original recommendation paper and subsequent PCD 508 approval failed to include financial values for extension options covered by the contract. In addition, there has been an increase in officer training which has contributed to additional wear and tear/breakdowns. Specialist material prices have risen above base inflation.

Laundry Services and Provision of Cell Blankets – High operational demand has resulted in a significant increase in provision of cell blankets. Met Detention have directly funded in excess of 35% of contract spend to date for an increased blanket provision and the supply of new blankets, mattresses along with additional laundry services for ID suite clothing. This increase was approved under PCD1202. In addition the cost of materials such as cell blankets, mattresses and like have risen above the base inflation rate and the MPS has seen a significant increase in the occupancy levels within both custody and Section House accommodation.

Crowd Control – There has been an unforeseen demand on the contract with the recent major events such as the Coronation (Golden Orb) and State funerals (Bridges). This supplier has also provided operational assistance to operational colleagues when third parties were unable to provide barriers and other miscellaneous services during these major events.

Mail Screening – There have been a number of additional buildings receiving mail service that were not included at contract outset (50 Broadway, Palestra & CTOC).

Crime Scene Cleaning and Void Management - Changes by the Police and Crime Commissioner around victim care & victim support experience have influenced the way services need to be provided. The MPS now conduct the cleaning of crime scenes in private premises which was previously undertaken at the owners' expense. Additionally, the pause in sales has necessitated extended periods of void management where vacant buildings have remained part of the retained estate.

Service	Firing Ranges	Laundry and Cell Blankets	Crowd Barrier Provision	Mail Screening	Crime Scene and Void Management
Original Contract Value	£1,898,078	£4,232,783	£9,126,308	£2,105,580	£1,123,900
Previous Uplift Value	£0	£1,496,068	£0	£0	£0
Requested Uplift Value	£414,314	£493,817	£1,112,334	£35,034	£550,000
Total Uplift Value (Including					
Previously Approved)	£414,314	£1,989,885	£1,112,334	£35,034	£550,000
Total Requested Uplift % of original					
value (Including Previously					
Approved)	21.83%	47.01%	12.19%	1.66%	48.94%
New Contract Value	£2,312,392	£6,222,668	£10,238,642	£2,140,614	£1,673,900

Table A – Uplift to Contract Values

Key Financial Data including proposed contract value

Table B below is a summary of the key financial information and contract information relating to the existing Contracts and the proposed contract value and duration of the new contracts the MPS are seeking authority to re-procure.

The proposed value of each contract indicates the contract 'headroom' value and not the budget required. These figures have been calculated based on a benchmark of current annual spend; estimated future demands; inflationary increases and therefore, allow sufficient headroom in the contract value to continue the provision of services through to the end of the recommended contract term.

 Table B – Contract Values

Service	Existing Contract expiry date (including extensions)	Existing/Revised Contract Value (including inflation & contingency)	Existing Contract Value (previously approved extensions)	New Proposed Annual Contract Value (including inflation & contingency)	New Proposed Contract Value
Provision of Firing Range					
Maintenance Services	28/04/2026	£476,554	£1,898,078	£528,870	£3,702,093
Provision of Laundry					
Services	29/04/2025	£888,953	£5,728,851	£1,514,656	£10,602,595
Provision of Crowd					
Control barriers	08/01/2028	£1,462,663	£9,126,308	£1,653,485	£11,574,395
Provision of Mail					
Screening	29/04/2026	£305,802	£2,105,580	£537,285	£3,761,002
Provision of Crime Scene					
Cleaning and Void					
Management	29/04/2026	£239,129	£1,123,900	£998,098	£6,986,688
B Please note the existing contract values for the provision of crime scene cleaning and void management includes a 10% Delegated Authority uplift					y uplift

Re-procurement timescales

The current contracts contained within the table above are due to expire within the next 30 months with the exception of the provision of Crowd Control Barriers which is due to expire in 2028 all as detailed in the table above.

The proposed value of each contract includes allowance for inflation and other external factors (this is headroom in contract value and not budget) and has been calculated based on a benchmark of recent annual spend. A contingency has been included to allow for any potential uplift in the Estate aligned with Police recruitment targets and the New Met for London Plan.

Approval is sought from ExCo to ensure that re-procurement of each of the contracts identified above in Table A can be carried out with sufficient time to fully comply with Public Contracts Regulations (PCR) 2015.

Time sensitivity

A decision is required from DMPC by 10th January 2024. To enable adequate time for procurements to take place and new contracts to commence at the point the existing contracts reach the end of their term. Continuation of these services is critical to the compliance of the estate and the support of operational policing.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Background to the Service Requirements

The scope of requirements for each contract is summarised in Table D below. Each contract provides services across all 32 London Boroughs and the MOPAC estate.

Table C – Scope

Contract	Scope of Requirements
Firing Range Maintenance	To provide planned and reactive services for the maintenance of firing ranges across the MPS Estate. Services include the planned maintenance of equipment to prevent failure, the statutory cleaning of the ranges and reactive maintenance of fixtures, equipment and finishes within the ranges.
Laundry and Provision of Cell Blankets	To provide both planned laundry services of Cell Blankets with Custody and bed linen within the MOPAC residential estate comprising of Section House, ACPO accommodation. The service also includes for the provision of replacement cell blankets and mattresses needing replacing through wear and tear.
Crowd Barrier Controls	The storage, maintenance and deployment of physical pedestrian and vehicle barriers where required to support operational policing demands.
Provision of Mail Screening	The provision of secure premises and process for the security X-ray, chemical, biological, canine and radiological pre-screening of mail packets and letters addressed to specified sites within the MPS.
Crime Scene and Void Management	The provision of Crime Scene Cleaning and Void Management to support operational policing demands and maintain security of vacated MPS properties across the Estate.

A detailed review of the scope of all service lines has been undertaken (Sept/Oct 23) to identify any potential savings and none have been identified. Any removal of or reduction in the scope/level of service will impact on operational policing and/or result in degradation of the MOPAC Estate, with potential for consequential costs. The majority of the services are demand led and all non-essential provisions have been removed. A further review of all service lines will be undertaken during the preparation of the tender documents and specifications to confirm that there are no further opportunities for savings.

Current Position

Firing Ranges - The current contract for the Maintenance of Firing Ranges was awarded to Maintenance Associated Services Limited with a contract start date 30th April 2019 on a 7 Year contract (5 Year initial term with two 1 year optional extension periods).

The contract value for this service line was awarded at £1,839,460 based on a projected average annual spend of £262,780.00. The actual spend has averaged out at £295,122 per annum which equates to a total spend and accrual to date (November 2023) of £1,330,744.

Re-forecasting of actual spend at the end of October, taking into consideration indexation uplifts for the final years of the contract, have identified a predicted shortfall in contract value of £414,314.39, which equates to a 21.83% increase against the original contract value.

Laundry Services – The current contract for the Laundry Services and provision of cell blankets was awarded to Marshalls Laundry Services Limited with a contract start date 30th April 2018 on a 7 Year contract (5 Year initial term with two 1 year optional extension periods).

The contract value for this service line was awarded at £4,232,783 based on a projected average annual spend of £604,683.29. The actual spend has averaged out at £845,213 per annum which equates to a total spend and accrual date (November 2023) of £4,656,392.

Re-forecasting of actual spend at the end of October, taking into consideration indexation uplifts for the final years of the contract, have identified a predicted shortfall in contract value of £1,989,885.26, which equates to a 47.01% increase against the original contract value. Previous uplift of £1,496,068 (35.34%) was approved under PCD 1202. This paper requests a further uplift value of £493,817 (11.7%).

Crowd Control Barriers - The current contract for the provision of crowd control barriers was awarded to Live Trackway Limited with a contract start date 10th October 2018 on a 10 Year contract (7 Year initial term with three 1 year optional extension periods)

The contract value for this service line was awarded at £9,126,308.00 based on a projected average annual spend of £912,631. The actual spend has averaged out at £926,506 per annum which equates to a total value spend and accrual (November 2023) of £4,671,135

Re-forecasting of actual spend at the end of October, taking into consideration indexation uplifts for the final years of the contract, have identified a predicted shortfall in contract value of £1,112,333.63, which equates to a 12.2% increase against the original contract value.

Mail Screening - The current contract for the provision of Mail Screening Contract was awarded to Swiss Post Solutions Ltd with a contract start date 30th April 2019 on a 7 Year contract (5 Year initial term with two 1 year optional extension periods)

The contract value for this service line was awarded at £2,105,580 based on a projected average annual spend of £281,429. The actual spend has averaged out at £279,976 per annum which equates to a total value spend and accrual (November 2023) of £ 1,262,449

Re-forecasting of actual spend at the end of October, taking into consideration two new sites and indexation uplifts for the final years of the contract, have identified a predicted shortfall in contract value of £35,034, which equates to a 1.66% increase against the original contract value.

Crime Scene and Void Management – The current contract for the the provision of Crime Scene cleaning and void management was awarded to Clearway Environmental Services Ltd with a contract start date 30th April 2019 on a 7 Year contract (5 Year initial term with two 1 year optional extension periods).

The contract value for this service line was awarded at £1,123,900 based on a projected average annual spend of £160,557. The actual spend has averaged out at £358,549 per annum which equates to a total value spend and accrual (November 2023) of £806,735.80.

Exceptional spend associated with Golden Orb and the two state funerals has increased spend rates and is not considered to be representative of the average spend requirements going forward. Additionally the use of Clearway to undertake non-Operational Support Crime Scene cleaning works has now been restricted to ensure that funding remains available to deliver the primary Crime Scene cleaning service. Void management will be limited to essential works, with the remainder diverted to alternative suppliers.

Based on anticipated demand an uplift of £550,000 is requested to continue delivery of Crime Scene cleaning and essential void management works. This equates to a 48.9% increase against the original contract value. The new Crime Scene Cleaning and Void Management contract is identified to be in place six months prior to the current contract expiry date to ensure that critical operational support services are available through early commencement.

New Met for London

These contracts support the organisation to achieve our mission of 'More Trust, Less Crime, High Standards' through ensuring the properties are invested in, and they 'set our people up to succeed' by making it easier for them to do their job. With these contracts in place PSD will be able to manage suitable services that support a well maintained estate creating higher standards in the working environments for front line officers and the communities they serve.

These new contracts further allow a provision to support growth in officer numbers and the corresponding demand on services that arise in delivering the MPS mission.

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Risks and Mitigations

The following risks and mitigations have been identified and are detailed in Table E below.

Table D - Risks and Mitigations

Area Identified	Risk	Mitigation
Data	Accuracy and integrity of data provided maybe insufficient for the market to provide accurate pricing and tender responses	Ensuring accurate data is provided to the bidders. PSD's data management systems will provide the most up-to-date picture of the estate requirements.
Poor response to ITT	There is a risk that the market does not respond/responds poorly to the procurement opportunities.	Through early market engagements, continuous supply chain communications, site visits to ensure both the client's objectives and the scale of the opportunity are understood. Mitigated through market and supplier engagement.
Mobilisation and Security	The new supplier is not prepared by go-live date, including key personnel not gaining security clearance.	A 6-month mobilisation period has been built in to re-tender exercises, in which PSD can work closely with the supplier to ensure readiness for go live. This will be achieved through utilising submitted mobilisation plans and regular check point meetings.
Secure System and Data Security Requirements	Bidders do not fully understand or appreciate requirements to manage data in a secure environment with cleared personnel. (Rentokil experience)	Market engagement will highlight requirements to fully inform bidders of MPS data security requirements to ensure bidders understand requirements and include provision of systems and processes to meet requirements in their bids.
Inflationary pressure	There is a risk that Inflationary pressure post Covid 19 and the war in the Ukraine increases further leading to an increase in the contract value.	Sufficient headroom is built into the proposed new contract value to account for inflation. PSD have implemented a revised financial model de-risking fixed inflationary period of three years.
Staff Transfer	Staff data provided by the incumbents may not support a smooth transfer of staff should there be a change in supplier.	PSD will establish the Transfer of Undertakings (Protection of Employment) Regulations (TUPE) requirements with the incumbent supplier and TUPE will be managed in accordance with current legislation.

Contributes to the MOPAC Police & Crime Plan 2022-25¹

This request enables currently embedded services that are essential to the compliance of the estate, support the public image of the MPS and that maintain facilities needed to enable operational policing to function.

Commercial and Procurement Comments

Commercial Services have reviewed and considered options in relation to the 'lotting' of these service contracts and recommends the structure detailed in option 1 below.

Table E – Lotting/Packing Options

¹ Police and crime plan: a safer city for all Londoners | London City Hall

<u>Option</u>	<u>Pros</u>	<u>Cons</u>	<u>Overall Risk</u>
Procure Contracts as Separate Lots	 Maximises Authority leverage and Economies of scale Reduced supplier overheads Reduced Authority overheads Allows Small Medium Enterprise (SME) inclusion given the service line value 	 Supplier resilience - mitigated via check undertaken at 1st stage of the restricted tender process 	Recommended
Combine Contracts and Procure Packages	 Maximises Authority leverage and Economies of scale Reduced supplier overheads Reduced Authority overheads 	 Increased supplier overheads Increased Authority overheads Likely to restrict SME inclusion given the service line value Reduction in supplier resilience Likely increase in cost as a result of sub-contracting specialist functions 	Not Recommended
Create one Package including all Services	 Maximises Authority leverage and Economies of scale Reduced supplier overheads Reduced Authority overheads 	 Increased supplier overheads Increased Authority overheads Likely to restrict SME inclusion given the service line value Reduction in supplier resilience Likely increase in cost as a result of sub-contracting specialist functions 	Not Recommended

Route to Market

A review of the available Framework Agreements implemented by providers which included Eastern Shires Purchasing Organisation (ESPO), National Health Service (NHS) and Crown Commercial Services (CCS) has been undertaken. The majority of the services to be reprocured are specific to the MPS eg Crowd Control Barriers, Crime Scene Management. These necessitate specific pricing models and MPS Terms and Conditions meaning available frameworks unsuitable.

It has been concluded at the time of obtaining approval to re-procure these services that a restricted tender procedure is the most suitable and recommended route for these services owing to no suitable frameworks being available. This route to market will ensure the MOPAC obtain best Value for Money and adherence with the Public Procurement Regulations.

Property and Commercial Services continue to work with TfL and other GLA member bodies as a collaborative group that seeks to identify opportunities where common services can be shared. None of the services within this submission are deemed suitable or have options within the group at this point in time

The Service lines will undergo a competitive tender process, and the evaluation criteria will be based on a blend of:

- Technical capability
- Commercial compliance
- Pricing competitiveness

A specific review will be undertaken on the evaluation weighting percentages linked to the service being procured to ensure the optimum split between quality and price is included within the tender process.

Recommendations on contract length are in line with the market engagement and industry standards, in order to enhance as far as possible to obtain the best commercial outcome for the authority.

During the preparation of tender documents, Commercial Services will remain vigilant for any emerging availability of new frameworks or service bundling opportunities that may be more economically advantageous, if an alternative was identified it might be opted for in preference of the restricted tender or nominated framework.

Options have been reviewed for all service lines and this paper recommends continuing with an 'Outsourced' service model that is aligned to the current requirements of the wider MPS.

Strategic level

Since 1999 Property Services has been operating a predominately outsourced delivery model, whilst retaining a small 'intelligent' client unit. There has been a shift and a change in delivery models for other previously outsourced services, which has resulted in bringing certain roles and functions back in house. In 2004 for example, staff delivering fire training/management, public health services and management of the MOPAC residential estate were insourced. More recently in 2022, as part of the integrator re-procurement, both the audit function and procurement of the Facilities Management (FM) Supply Chain were insourced. These roles and services naturally fitted within the client unit structure, demonstrated Value for Money and enhanced the resilience and delivery of Professional Services within the Client unit.

Historically, PSD had self-delivered a small number of FM Services, including electrical and mechanical, catering services and a small grounds maintenance team at Peel Centre.

Whilst the Authority continues to review opportunities for insourcing, for these services covered within this paper the options are not considered viable, as detailed below.

Contract specific

Firing Range Maintenance - by its nature is very specialist and requires a high level of skill, competency and specialist equipment/knowledge to deliver the contracted service and as such, insourcing of the services is not appropriate. To our knowledge, this limited market service is not self-delivered across the FM Sector.

Provision of Laundry Service and Cell Blankets – The services are predominately split into two areas (1) laundry services and (2) supply of goods. The Authority would need to source accommodation, equipment and resources to be able to deliver the Laundry Services in house. The cost to supply and then maintain the equipment to deliver the service as oppose to the contracting out of service would prove uneconomical. The outsourced service provider benefits from being able to deliver contracts from one location whereas the Authority would only be using any pourpose built facilities to be able to deliver our services ad-hoc and not effectively as opposed to the Supply Chain. The impact of this is the cost of the service will be higher to deliver in-house. The second area of the contract is the purchase of, storage, distribution and inventory management of goods. (Cell Blankets).

Provision of Crowd Control Barriers – The service necessitates a provision for a significant secure storage facility in order to maintain a large number of the Authority's Assets for deployment. The Authority would need to source a new accommodation if the service were to be in sourced. The Authority benefits from the service provider co-locating with other contracts and as such benefits from cost avoidance. The contract requires the Supplier to provide access to a pool of competent and trained operatives 24/7/365. These are called upon from within the Suppliers business and insourcing would necessitate the need for over employing with associated cost increases.

Provision of Mail Screening Services - The service needs to be within a secure environment and located off MOPAC Estate for security reasons. There are significant costs associated with maintaining specialist equipment. The MOPAC current benefits from services being shared with other clients and does not currently bare the full cost of service. The volumes of mail screened through this service are relatively small in volume and this does not offer opportunity to demonstrate VFM by insourcing this service.

Crime Scene Cleaning and Void Management Services - The services are predominately split into two areas (1) Crime scene cleaning - The demand for operational crime scene cleaning is reactive and often outside of core hours and (2) provision of void management services the service again is reactive /ad-hoc supporting operational policing. The Authority would need to source accommodation, equipment and resources to be able to deliver the void management service and employ cleaning operatives on a shift pattern to deliver the reactive crime scene cleaning. The out sourced service provider delivers contracts and services to a number of clients whereby they are able to offer significant discounts in overheads and the sharing of resources which the Authority currently benefit from.

This paper recommend approval to proceed on an 'Outsourced service delivery model'.

Financial

Each of the contracts are managed within the PSD planned/reactive maintenance budgets and does not require additional funding. The contracts for each of these services are managed within the current 2023/24 annual building maintenance budgets

Contract values within Part 2 include allowances for predicted inflationary uplifts together with additional funding from PSD capital budgets and other cost centres. In addition to the anticipated increase in demand as a result of expenditure associated with the New Met for London Plan.

PSD will not require additional funding either for the new contracts, or for the contract uplifts relating to the existing contracts. Full budget details are included in the Part 2 Business Justification Paper.

Legal Comments

Recommendations 1 a-e

Regulation 72(1)(a) PCR 2015 provides that contracts and framework agreements may be modified without a new procurement procedure:

Where the modifications, irrespective of their monetary value, have been provided for in the initial procurement documents in clear, precise and unequivocal review clauses, which may include price revision clauses or options, provided that such clauses

- state the scope and nature of possible modifications or options as well as the conditions under which they may be used, and
- do not provide for modifications or options that would alter the overall nature of the contract or the framework agreement;

Commercial and Property Services have confirmed that the contracts in question allow for the requested increases and they can lawfully be approved on this basis.

Paragraph 4.13 of the MOPAC Scheme of Delegation provides that the Deputy Mayor of Policing and Crime (DMPC) has delegated authority to approve all unforeseen variations and extensions to contracts with an original value of £500,000 or above, when the variation or extension is greater than 10% of the original value and / or is for a period of more than 12 months.

Recommendations 2 a-e

MOPAC is a contracting authority as defined in the Public Contract Regulations 2015 (the Regulations). All awards of public contracts for goods and/or services valued at £213,477 or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold. This report confirms the MOPAC's routes to market is compliant with the Regulations.

The MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime ("DMPC") has delegated authority to approve:

- 1. Business cases for revenue or capital expenditure of £500,000 and above (paragraph 4.8); and
- 2. All requests to go out to tender for contracts of £500,000 or above, or where there is a particular public interest (paragraph 4.13).

Paragraph 7.23 of the Scheme provides that the Director of Strategic Procurement has consent for the approval of the award of all contracts, with the exception of those called in through the agreed call-in procedure. Paragraph 4.14 of the Scheme provides the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above.

Corporate Social Responsibility / Social Value

Corporate and Social Responsibility (CSR) and achieving Social Value will be of focus on this requirement, including:

- 1. Contractual obligations and close audit of full compliance with statutory and social obligations as at Modern Slavery Act 2015
- 2. Building into the contract payable hourly rates of minimum London Living Wage
- 3. Engaging with suppliers within the local communities within underrepresented groups
- 4. Engaging with London Business Forums

Equality Comments

- 1. As this relates purely to a re-procurement and value uplift for an existing contract there are considered no negative equality or diversity implications arising from this process negating the requirement to present any mitigation.
- 2. Any approved suppliers will be evaluated for acceptable equality and diversity statements, as well as their ability to meet the MPS requirements under the Equality Act 2010 as suppliers to MOPAC. The evaluation exercise will consider their ability to act as a responsible employer and meet employment obligations deemed commensurate with wider GLA objectives.
- 3. In addition, it should be noted that the MPS support the Mayor's Responsible Procurement Policy including: Enhancing Social Value, Encouraging Inclusion, Diversity and Equality, Embedding fair employment practices, Enabling skills, training and employment opportunities, promoting ethical sourcing practices and improving environmental sustainability.

Anchor Institution Charter

The following five key objectives agreed by the London Recovery Board:

- 1. To reverse the pattern of rising unemployment and lost economic growth caused by the economic scarring of Covid-19
- 2. Narrow social, economic and health inequalities
- 3. Help young people to flourish with access to support and opportunities
- 4. Support our communities, including those most impacted by the COVID virus
- 5. Accelerate delivery of a cleaner, greener London advancing the delivery of the Net Zero Carbon initiative

Will be achieved through ensuring that the bidders compete for this contract based on obligations to:

- 1. deliver local employment and their innovation in doing so;
- 2. have inclusion and diversity values that are reflected within their workforce;
- 3. work towards achieving 80% recycling;
- 4. have apprenticeship schemes in place; and
- 5. bring innovations into reducing their carbon footprint whilst working towards carbon net-zero

The bidders' responses will be evaluated on above criteria which will form an integral part of MOPAC's intended contract obligations on the supplier.

The CSR and Social Value elements (including the Anchor Institution Charter) will be worked through and built into the scope of services. Within the procurement exercise the bidders' responses will be evaluated on above criteria which will form an integral part of MOPAC's intended contract obligations on the supplier with a minimum weighing of 10% in line with Procurement Policy Note –Taking Account of Social Value PPN 06/20 and Carbon Reduction Plan PPN 06/21.

Privacy Comments

- 1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the contract change meets its compliance requirements.

4. The contract does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered. This is not a new project or programme and purely relates to the contract value of an existing contract.

Real Estate Implications

1. This change supports the Estate Strategy by ensuring compliance and function of the estate. Stability created by continuation of existing arrangements also supports a period of change.

Environmental Implications

1. The MPS Environment Policy and the Environment and sustainability strategy will be taken into consideration with any change in contract arrangements and the projects it delivers.

Background/supporting papers

1. There are no supporting papers.

Report author: Martin Joel, Head of PSD REM Contract and Budgets

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

The Government Security Classification marking for Part 2 is: OFFICIAL-SENSITIVE [COMMERCIAL]

Part 2 of 'BJP – PSD REM Supplier Chain- Contract uplift and Re-procurement' (BJP), is exempt from publication for the following reasons:

• Commercial Interest Section 43

The paper will cease to be exempt until 14th November 2026. Any request for information under FoIA would need to be assessed on a case by case basis, no matter what or when the original decision was made, as the circumstances may have changed eg information no longer commercially sensitive.

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