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Steve Inkpen,
Director of Special Projects & New Business
Eastend Homes
3 Resolution Plaza
London E1 6PS

Cc: Apsana Begum, MP for Poplar and Limehouse Nathalie Bienfait, Cllr for Bow West ward

(Sent by email)

11 January 2024

Dear Steve,

Repairs at Coniston House, Mile End Estate, Southern Grove, London E3 4SU

I am writing to you in response to being contacted by a resident representing a group of neighbours who live in Coniston House, Mile End Estate. They have told me about the problems caused to their homes from building works by Eastend Homes related to the construction of a two-storey roof extension to Coniston House given permission under Planning Application PA/17/02373 in January 2020.

At the end of November 2023, the resident informed me:

"The damage to the roof affects me and 11 of my neighbours, but the building works have seriously disturbed everyone in the building.

"The demolition work on our roof to enable the construction has shattered our peace for months. However, two months ago, it became apparent that they had catastrophically compromised the roof, and all my neighbours and I have had water flooding into our homes for the past two months every time it rains.

"Our homes have been unable to dry, and mould is spreading everywhere.

"Winter is here, so we now have to choose between airing our homes or staying warm."

The residents have already sought support from Apsana Begum, MP for Poplar and Limehouse, and they shared with me a copy of your response to her letter dated 15 November 2023, in which you outlined the remedial works being undertaken.

Frustratingly for the residents, they contacted me again on 2 January 2024 to say that, despite Eastend Homes' promises to deal with the problems caused by the construction, they are still massively inconvenienced by the construction work, specifically: "Our roof has been leaking for over two months, and winter is here."

I would like to request that you urgently follow up with the affected residents in Coniston House to investigate the ongoing problems and take further action to make their homes habitable again.

I look forward to receiving a response from you.

Yours sincerely,

Sian Berry

Green Party Member of the London Assembly