

**CEO Decision – CEO 47-2023****Title: Hate Crime Funding Uplift**

Hate Crime in London can be driven by national and international events. Following the attacks on Israel by Hamas on 7 October 2023 and the subsequent conflict in Gaza, Jewish and Muslim communities in London have found themselves increasingly targeted in the intervening weeks. MOPAC and the Mayor's Office is responding quickly to unfolding events by increasing the capacity of frontline services in London which are actively combating antisemitism and anti-Muslim hate as well as supporting victims and affected communities.

The Hate Crime Victims Service is delivered by CATCH, a consortium of specialist services that supports victims of all strands of hate crime. These specialist services have seen a huge increase in demand for their support services and this additional funding will increase their capacity to support victims.

Additional funding will also further support the Shared Endeavour Fund which provides grants to community projects across London to counter racism, hate, intolerance and extremism. The Fund encourages Londoners to stand up to and challenge hate in all its forms and raises awareness on how to report and educates Londoners on the dangers of hateful narratives.

An uplift to the Hate Crime Outreach and Resilience Project will enable additional community-based organisations from the Jewish and Muslim communities to take part in a programme to increase their capability to support those communities to better understand and respond to hate crime and signpost victims to the specialist services best equipped to meet their needs

This decision seeks approval to authorise an uplift in funds of £250,000 to the CATCH Hate Crime Victims Service (£155,000), the Shared Endeavour Fund coordinated by Groundwork London (£75,000), and the Hate Crime Outreach and Resilience Project delivered by Protection Approaches (£20,000). The majority of funding will be spent in 2023/24 with any residual funds used over the remaining terms of the respective contracts.

**Recommendation:**

The Chief Executive Officer is recommended to:

1. Approve a contract variation to CATCH of up to £155,000 for the Hate Crime Victims Service across financial years 2023/24, 2024/25 and 2025/26, noting that the funds to meet the cost of the contract variation will be provided by the Mayor's Office;
2. Approve the carry forward of £105,000 from 2023/24 to 2024/25 (£70,000) and 2025/26 (£35,000) for the CATCH Hate Crime Victims Service;
3. Approve a contract variation to Groundwork London of up to £75,000 for the Shared Endeavour Fund noting that £25,000 of the funds to meet the cost of the contract variation will be provided by the Mayor's Office;

4. Approve a contract variation to Protection Approaches of up to £20,000 for the Hate Crime Outreach and Resilience Project across financial years 2023/24 and 2024/25, noting that the funds to meet the cost of the contract variation will be provided by the Mayor's Office;
5. Delegate the finalisation of a contract variation for the additional funding to the Director of Commissioning and Partnerships, subject to compliance with MOPAC Contract Management Processes assured by the Contract Management Team and the Commissioning and Partnerships Finance Business Partner.

**Chief Executive Officer**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

**Signature**



**Date** 21/11/2023

## **PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE CEO**

### **1. Introduction and background**

- 1.1 Following the attacks on Israel by Hamas on 7 October 2023 and the Israeli military response in Gaza, London Jewish and Muslim communities have seen increased antisemitic and anti-Muslim attacks.
- 1.2 In the 28 days between the Hamas attack and Friday 3 November, the Community Security Trust (CST) recorded at least 1019 antisemitic incidents across the UK. This is the highest ever total reported to CST across a twenty-eight-day period since it began recording antisemitic incidents in 1984. In just four weeks, CST has recorded more antisemitic incidents than the 803 reported in the first six months in this year. For comparison, CST recorded 160 antisemitic incidents over the same 28 days in 2022. This means that we have seen an increase in anti-Jewish hate acts of 537% this year compared to the same period last year.
- 1.3 At the same time, the Metropolitan Police Service (MPS) reported a 140% increase in anti-Muslim hate crimes in the two-week period after the Hamas attack. Reports to the Anti-Terror Hotline and online referrals to Counter Terrorism Policing have also more than doubled compared to the same period last year.
- 1.4 Racially motivated hate crime is still the most prevalent strand of hate crime, comprising between 75% and 85% of all hate crime in London at any one time.
- 1.5 When any specific community is subject to an increase in hate crime, there is an increase in the sense of alarm and concern among members all of those communities targeted by hate crime.
- 1.6 The Mayor has made regular public statements since the conflict re-ignited, vociferously making the point that “we must not let events overseas lead to hate and division in our city”. In recognition of the increased demand on hate crime victim support services, particularly those serving the Jewish and Muslim communities, he has tasked MOPAC to explore with partners how to provide additional support to help them cope with the increased demand.

### **2. Issues for Consideration**

#### CATCH

- 2.1 The MOPAC commissioned Hate Crime Victims Service is a pan-London service designed to ensure that no victim of hate crime in London will be unsupported. The service is delivered by the Community Alliance To Combat Hate (CATCH), a consortium of eight specialist hate crime victim support organisations.
- 2.2 The CATCH service is delivered via a contract, recently extended until September 2025. The total value of the contract, from its inception in October 2021, is £2,376,432. The contractor is Galop, the LGBT+ anti-violence charity, who are the lead partner in the consortium. As the lead partner, Galop also provides a triage element for the service, which picks up the majority of the referrals and, following rapid needs assessment, will ensure victims are allocated to the most appropriate partner that will best meet their needs. As such, the triage service is also facing an increase in demand.
- 2.3 CST and Tell MAMA are the partners in CATCH that support Jewish and Muslim victims respectively. Both of these organisations have seen a huge increase in demand for their support

services. Engagement with these two services, both of whom are long-standing and trusted partners to MOPAC, has helped identify how MOPAC could provide additional support to help them meet the additional demands on their services and ensure victims from those communities are not left unsupported at this critical time.

- 2.4 CST has stated that funding for an additional staff member in their London Incident Room, where most of the reports of antisemitism are received, would help them process the extra workload and ensure victims receive the right kind of support more promptly. The cost of one FTE to fill this role would be c£40,000. Tell MAMA has managed to utilise a number of volunteer hate crime advocates on an ad-hoc basis to address the uplift in demand for its services. As such, an appointment to an FTE advocate post could be achieved very quickly, also at an annual rate of c.£40,000,
- 2.5 The quickest and most expedient way to deliver the additional support CST and Tell MAMA need is through their membership of the CATCH partnership. An uplift of the contract fee would enable CST and Tell MAMA to go ahead and recruit and reclaim the cost through their sub-contract arrangements with Galop, the lead partner (and contractor) for CATCH.
- 2.6 The additional funding for which this decision seeks authorisation will be spread over the remaining contract duration. It will enable CST and Tell MAMA to recruit immediately, utilising £50,000 of funding in the current financial year. This will also support additional triage capacity. The remaining £105,000 will be allocated in financial years 2024/25 and 2025/26 to address the medium to long term impact of the current increase in hate crime on CST, Tell MAMA and across the whole CATCH service.

#### Shared Endeavour Fund

- 2.7 The initial engagement and review phase of the Mayor's Countering Violent Extremism (CVE) programme found that the majority of Londoners expect leadership in the Mayor in countering hate, intolerance, extremism, radicalisation and terrorism. As such, the 'A Shared Endeavour' report found that City Hall should deliver a grants programme to support civil society groups delivering projects that counter hate, intolerance and extremism.
- 2.8 The Mayor's Shared Endeavour Fund (SEF) is a Police and Crime Plan commitment and launched in 2020. Call 1 included £800,000 (£400,000 from the Mayor and match funding from Google.org). Call 2 included £600,000 Mayoral funding supporting 19 projects and reached more than 33,000 beneficiaries. Call 3 included £725,000 Mayoral funding supporting 22 projects and reached more than 30,000 beneficiaries. Call 4 of the Fund is currently delivering now with £850,000 Mayoral funding boosted by £250,000 match funding from philanthropy organisations supporting 23 projects benefitting over 50,000 Londoners. This brings the total Mayoral funding to date for the Shared Endeavour Fund to over £3m.
- 2.9 Additional funding will be used to further support the Shared Endeavour Fund respond to the current crisis and encourage Londoners to stand up to and challenge hate. Additional funding will be deployed on activity in this financial year where possible with surplus rolling to Call 5 in 2024/25.

#### Hate Crime Outreach and Resilience Project

- 2.10 In 2023, MOPAC commissioned a service to support community-based organisations who were finding their communities increasingly targeted by hate crime. These organisations are not hate crime specialists, but are organisations rooted in their communities and are often the first port of call for community members on a whole range of issues including employment, housing, immigration status, legal advice and social interaction. Many such organisations have sought

advice and support to enable them to better understand and respond when their communities are targeted by hate crime.

- 2.11 Following a competitive tender process the Voluntary and Community Sector organisation Protection Approaches was appointed to deliver a one-year, £100,000 project to address this need. After a broad-based consultation with community organisations, Protection Approaches undertook an application and selection process to identify the community-based organisations most suitable to participate in the project. The offer was oversubscribed with applicants.
- 2.11 Two community organisations; Chabad Lubavitch - A Jewish community centre in Islington supporting hundreds of Jewish community members and undertaking outreach to non-Jewish residents; and The Muslim Welfare House, which supports 3000 people a week in Islington, Haringey, Hackney, Camden and Westminster, fully met the criteria for participation but were not among the organisations finally selected. An uplift of £20,000 in the Protection Approaches would enable the offer of participation to be extended to those two organisations at a time when their communities are hugely impacted and in need of increased support.

### 3. Financial Comments

- 3.1. The total budget requirement for this uplift is £250,000 across the remaining term of the respective contracts. £200,000 will be funded from one-off Mayoral funding with £105,000 carried over from the current financial year into financial years 2024/25 and 2025/26. The remaining £50,000 will be come from existing resources within the CVE budget.
- 3.2. The funding for the existing contract for the Hate Crime Victim Service and the subsequent contract extension is authorised in DMPC decisions PCD 1437 and PCD 1491. CEO Decision CEOD 25-2022 sets out the funding for the existing contract for the Hate Crime Outreach and Resilience Project and PCD 1335 sets out the existing contract for the Shared Endeavour Fund.

Financial Year	Funding purpose			Total Annual Cost	Funding source	
	CATCH	Shared Endeavour Fund	Hate Crime Outreach and Resilience Project		Mayor's Office	MOPAC
2023/24	£50,000	£75,000	£20,000	£145,000	£95,000	£50,000
2024/25	£70,000			£70,000	£70,000	
2025/26	£35,000			£35,000	£35,000	
<b>Total</b>	<b>£155,000</b>	<b>£75,000</b>	<b>£20,000</b>	<b>£250,000</b>	<b>£200,000</b>	<b>£50,000</b>

- 3.3. For the uplift to CATCH, £50,000 will be made available in the current financial year to support CST and Tell MAMA recruitment and to increase the capacity of the triage service. £105,000 will be made available in financial years 2024/25 and 2025/26 to provide stability to the service for the duration of the contract (see table below). Any unspent funds will be retained by MOPAC in line with the contract.

### 4. Legal Comments

- 4.1 MOPAC's general powers are set out in the Police Reform and Social Responsibility Act 2011 (the 2011 Act). Section 3(6) of the 2011 Act provides that MOPAC must "secure the maintenance of the metropolitan police service and secure that the metropolitan police service is efficient and effective." Under Schedule 3, paragraph 7 (1) MOPAC has wide incidental powers to "do anything which is calculated to facilitate, or is conducive or incidental to, the exercise of the functions of the Office." Paragraph 7(2) (a) provides that this includes entering into contracts and other agreements.
- 4.2. Section 143 (1) (b) of the Anti-Social, Behaviour Crime and Policing Act 2014 provides for MOPAC to provide or commission services "intended by the local policing body to victims or witnesses of or other persons affected by, offences and anti-social behaviour."
- 4.3. There are further relevant powers set out in the Crime and Disorder Act 1998 at sections 17(1) (a) to (c) which place MOPAC under a duty to exercise its functions with due regard to the likely effect of the exercise of those functions on, and the need to do all it can to prevent, crime and disorder (including anti-social and other behaviour adversely affecting the local environment), reoffending in its area, and the misuse of drugs, alcohol and other substances in its area. The proposed arrangements are consistent with MOPAC's duties in the Crime and Disorder Act 1998.
- 4.4 Under MOPAC's Scheme of Delegation, the approval of business cases for revenue or capital expenditure of between £50,000 and £499,999 are for the approval of the Chief Executive. The strategy for the award of individual contracts between these amounts are also for the approval of the Chief Executive.
- 4.5 Officers must ensure the Financial Regulations and Contract Regulations are complied with.
- 4.6 Officers should ensure that the funding agreements are put in place with and executed by MOPAC and each of the providers before any commitment to fund is made.
- 4.7 Officers can confirm that sufficient assurance has been carried out to this decision to determine that the Chief Executive has legal authority to agree the recommendations on funding and the extension of contracts.

## **5. Commercial Issues**

- 5.1 The terms of the original contracts allow for any contract variation agreed between the two parties. As such there are no commercial issues.

## **6. Public Health Approach**

- 6.1 This decision provides funding to enable a better informed and more cohesive partnership approach to improving outcomes for victims in London which will align with and support the Violence Reduction Unit's public health approach to tackling the causes of violent crime in London.

## **7. GDPR and Data Privacy**

- 7.1. MOPAC will adhere to the Data Protection Act (DPA) 2018 and ensure that any organisations who are commissioned to do work with or on behalf of MOPAC are fully compliant with the policy and understand their GDPR responsibilities.

## 8. Equality Comments

- 8.1. MOPAC is required to comply with the public sector equality duty set out in section 149(1) of the Equality Act 2010. This requires MOPAC to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations by reference to people with protected characteristics. The protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 8.2. Equality monitoring forms part of the contract management of the service, ensuring equitable access to services and pro-actively addressing any barriers to the service.

## 9. Background/supporting papers

PCD 1437

PCD 1491

PCD 1335

CEOD 25-2022



PCD 1437 Hate Crime Victims Service



PCD 1491 Funding for victims services



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<p><b>Public access to information</b></p> <p>Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.</p> <p>If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.</p>
<p><b>Part 1 Deferral:</b></p> <p>Is the publication of Part 1 of this approval to be deferred? <b>NO</b></p>
<p><b>Part 2 Confidentiality:</b> Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.</p> <p>Is there a <b>Part 2</b> form – NO</p>

<b>Originating Officer Declaration</b>	<i>Tick to confirm statement (✓)</i>
<p><b>Financial Advice</b></p> <p>The Strategic Finance and Resource Management Team has been consulted on this proposal.</p>	✓
<p><b>Legal Advice</b></p> <p>Legal advice is not required.</p>	✓
<p><b>Equalities Advice</b></p> <p>Equality and diversity issues are covered in the body of the report.</p>	✓
<p><b>Public Health Approach</b></p> <p>Due diligence has been given to determine whether the programme sits within the Violence Reduction Unit's public approach to reducing violence. This has been reviewed and supported by a senior manager within the VRU.</p>	✓
<p><b>Commercial Issues</b></p> <p>The Contract Management Team has been consulted on the commercial issues within this report. The proposal is in keeping with the GLA Group Responsible Procurement Policy.</p>	✓
<p><b>GDPR and Data Privacy</b></p> <ul style="list-style-type: none"> <li>GDPR compliance issues are covered in the body of the report</li> </ul>	✓
<p><b>Drafting Officer</b></p> <p>James Tate has drafted this report in accordance with MOPAC procedures.</p>	✓
<p><b>Director/Head of Service</b></p> <p>The Head of Policy and Commissioning has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.</p>	✓