

REQUEST FOR DMPC DECISION – PCD 461**Title: Frequentis Integrated Command and Control System (ICCS) Contract Extension****Executive Summary:**

In 2014 a compliant tender process for the Support and Maintenance of the Integrated Command and Control System (ICCS) was awarded to Frequentis, for an initial 4 year period to 2018, and with the option to extend for up to a further 3 years. This paper requests the award of an extension for a 2 year period, at a value of £5.317m, and capital investment of £0.748m to extend the life of the system.

Recommendation:

The Deputy Mayor for Policing and Crime is recommended to approve:

1. extension of contract for the Integrated Command and Control System (ICCS) menu service at a cost of £5.317m over 2 years funded from the MOPAC approved Digital Policing (DP) budget
2. a capital project to extend the life of the ICCS by two years at a cost of £0.748m funded from the Strategic Maintenance Programme (SMP) in the MOPAC approved capital plan

Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature*Siphe hender***Date***17/09/2018*

PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

Decision required – supporting report

1. Introduction and background

- 1.1. The Integrated Communication and Control System (ICCS) is a system of radio consoles enabling MPS Command and Control staff to locate and communicate with on-duty officers via Airwave
- 1.2. In 2014 a compliant tender process awarded the support and maintenance of the ICCS to Frequentis for an initial period of 4 years. The contract award allowed for extensions for up to 3 years. This paper seeks approval for the extension of the contract for a 2 year period.

2. Issues for consideration

- 2.1. The continued support and maintenance of the ICCS is necessary to enable the continued operation of the command and control function, and to enable the re-procurement of a replacement system.

3. Financial Comments

- 3.1. The 2 year extension is estimated to cost £5.317m which is funded from within the MPS Digital Policing budget. Investment of £0.748m is also requested in order to extend the life of the system. – this is funded from within the MPS capital programme.

4. Legal Comments

- 4.1. The proposed extension is compliant with the Public Procurement Regulations.
- 4.2. Under the MOPAC Scheme of Consent and Delegation [4.14] the DMPC reserves the right to call in any MPS proposal to award a contract for £500,000 or above, and all variations and extensions to contracts with an original value of £500,000 or above.

5. GDPR and Data Privacy

- 5.1. As a continuation of an existing service this does not change any aspects of existing practice in relation to data privacy.

6. Equality Comments

- 6.1. There are no direct equality or diversity implications arising from this proposal.

7. Background/supporting papers

- 7.1. Appendix 1 MPS Report

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date:

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – YES

ORIGINATING OFFICER DECLARATION

	<i>Tick to confirm statement (✓)</i>
Financial Advice: The Strategic Finance and Resource Management Team has been consulted on this proposal.	✓
Legal Advice: The MPS legal team has been consulted on the proposal.	✓
Equalities Advice: Equality and diversity issues are covered in the body of the report.	✓
GDPR and Data Privacy The GDPR Project Manager has been consulted on the GDPR issues within this report.	✓
Head of Unit: The Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	✓

OFFICER APPROVAL**Chief Executive Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature

R. Lawrence

Date 17/09/2018

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Funding Approval for the Extension of the Support and Maintenance Contract for the Frequentis Integrated Communication and Control System

MOPAC Investment Advisory Board 30th August 2018

Report by Angus McCallum on behalf of the Deputy Commissioner

Part 1 – This section of the report will be published by MOPAC. It is Classified as OFFICIAL – PUBLIC

EXECUTIVE SUMMARY

This paper seeks approval to extend the Frequentis Integrated Communication and control System (ICCS) Support and Maintenance Contract for 2 years with an option to extend for a further 1 year

The current Support and Maintenance contract that supports the existing mission critical ICCS control room solution terminates in November 2018. The ability to extend by up to 3 years is covered by a provision in the current contract. This approval is for a 2 year extension with the ability to extend by a further year if a suitable replacement is not delivered by then.

The extension will ensure the ICCS service continues to be supported and maintained on a 24/7/365/366 basis until a replacement ICCS is procured which will be under a separate paper.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory Meeting (IAM), is asked to:

1. Approve the following:

- Extension of contract for the Integrated Command and Control System (ICCS) menu service at a cost of £5.317m over 2 years funded from the MOPAC approved Digital Policing (DP) budget.
- New capital project to extend the life of the ICCS by two years at a cost of £0.748m funded from the Strategic Maintenance Programme (SMP) in the MOPAC approved capital plan.

Time sensitivity

A decision is required from the Deputy Mayor by (10/11/2018). This is because the

expiry date of the current contract is 10th Nov 2018.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime

Introduction and background

The MPS currently use an Integrated Communication Control System (ICCS), which is primarily a system of radio despatch console that provides MPS despatch staff in the MPS Command and Control environment with the ability to locate and communicate with on-duty officers with resource units via the Airwave radio service.

The contract for ICCS was originally awarded to Frequentis in 2005 and covered development, supply, installation and on-going support. The contract was due to expire in 2014 so a competitive tender, using the OJEU Restricted Process was then undertaken for the provision of ongoing support and maintenance of the ICCS system for a further 4 years up to November 2018. This contract expires in November 2018. However, there is an option in the contract to extend support and maintenance for up to a further 3 years (ie up until November 2021) with the option to terminate after 2 years.

Issues for consideration

1. A 2 year extension provides best value and makes significant capital savings so the financials have been written assuming 2 years but should the third year be required, additional revenue and capital expenditure will need to be justified in a supplementary paper
2. A third year will be required if a replacement ICCS is not delivered by November 2020.
3. The contract extension will be in Euros and will be subject to exchange rate fluctuations.

Contributes to the MOPAC Police & Crime Plan 2017-2021¹

4. Maintains the communications digital equipment technology the MPS needs to operate efficiently and effectively in modern London.

Financial, Commercial and Procurement Comments

5.
 - 5.1. The revenue cost of the two year extension is expected to be £5.317m.
 - 5.2. The capital cost to extend the life of the ICCS by up two years will be £0.748m
 - 5.3. As an existing service, this work does not change any aspects relating to responsible procurement.

Legal Comments

6. This 2 year extension is compliant with Public Procurement Regulations. A further MOPAC approval will be required to exercise the third year extension period.

¹ [Police and crime plan: a safer city for all Londoners | London City Hall](#)

Equality Comments

7. As this is an extension of an existing service, this work does not change any aspects relating to equality or diversity.

Privacy Comments

8. As a continuation of an existing service this does not change any aspects of existing practice in relation to data privacy.

Real Estate Implications

9. There are no changes to the estate associated with this report.

Environmental Implications

10. There is no impact to delivering the Mayor's London Environment Strategy².

Background/supporting papers

11. PIB-cover-note-ICCS Support and Maintenance Extension BJP, Report author: (R. Steer, Radio Services)

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

The Government Security Classification marking for Part 2 is:
OFFICIAL-SENSITIVE [COMMERCIAL]

Part 2 Frequentis Contract Extension is exempt from publication for the following reasons:

- Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011 (Data Protection Section 43 – Commercial Interests).
- The relevant sections under the FOIA that would exempt this information from disclosure:
 - Commercial Interest Section 43

The paper will cease to be exempt until after the contract has been awarded in November 2018

² <https://www.london.gov.uk/WHAT-WE-DO/environment/environment-publications/draft-london-environment-strategy>

