

MAYOR OF LONDON

Sian Berry AM

By email

Our ref:

Date: 21 September 2023

Dear Sian,

Thank you for your recent letter regarding Netherne-on-the-Hill and its transport connections.

I appreciate you sharing the concerns of local residents in the village. The Mayor's Transport Strategy commits to providing outer London with sustainable, affordable alternatives to car use, including improving public transport with new bus routes and extensions.

Transport for London's (TfL) remit is to provide services to, from and within Greater London. For cross-border routes, it means running bus services from within London to the nearest main town outside London which in this case is route 405 which links to Redhill via Hooley. As Netherne-on-the-Hill is in Surrey and falls outside of Greater London it is the responsibility of Surrey County Council as the transport authority to look to provide bus services here.

Unfortunately, it is unlikely there is a business case for extending the 463 route further from within Greater London this far into Surrey. TfL estimates that it could cost around £1m per year to extend a route to Netherne-on-the-Hill and it is unlikely that the additional ridership would justify this considerable extra cost. There are also practical issues to consider such as road widths and bus stops locations.

TfL is aware there are a large number of communities outside London that may benefit from new bus links such as the one suggested here, but ultimately it is the responsibility of the transport authorities for these areas, or commercial operators, to provide them.

TfL is committed to enhancing services in outer London and, since 2016, has delivered numerous projects which have tangibly improved public transport in outer London, including 12 new bus routes and 41 route extensions. TfL is also committed to further improving public transport provision in outer London after the implementation of the expanded Ultra Low Emission Zone (ULEZ).

Nine in ten cars seen driving in outer London on an average day meet the standards, meaning their drivers will not have to pay. Drivers of non-compliant vehicles may be able to switch their journeys to public transport, walking or cycling, or can join a car club or

MAYOR OF LONDON

switch to a compliant vehicle to avoid paying the charge. All petrol vehicles registered new from 2006 and diesel vehicles registered new from 2016 meet the ULEZ standards meaning there are many used compliant vehicles available.

TfL has also secured discounts and promotions on things like e-bikes, cargo bikes and car clubs to help individuals and organisations switch to cleaner forms of transport and avoid paying the ULEZ charge. More information on these offers and alternative modes of transport can be found on TfL's website: <https://tfl.gov.uk/modes/driving/ultra-low-emission-zone/ulez-support-offers>.

I appreciate that this will be disappointing for residents of Netherne-on-the-Hill to read but I hope this information on TfL's improvements to transport in Outer London has been helpful.

Yours sincerely,



Seb Dance

Deputy Mayor for Transport