

# GREATER**LONDON**AUTHORITY

Our reference: MGLA250723-2547

21 August 2023

Dear

Thank you for your request for information which the Greater London Authority (GLA) received on 24 July 2023. Your request has been considered under the Freedom of Information Act (FoI) 2000.

You requested:

1. The text of a tweet posted on 24/07/2023 on the Mayor of London's official Twitter account and then deleted shortly afterwards relating to the Metropolitan Police and a video showing officers interacting with a suspected fare evader.
2. Any internal correspondence (including but not exclusive to Teams messages, WhatsApp messages, text messages etc) relating to the above.

Our response to your request is as follows:

Please find attached the information the GLA holds within the scope of your request.

If you have any further questions relating to this matter, please contact me, quoting the reference MGLA250723-2547.

Yours sincerely

## **Information Governance Officer**

If you are unhappy with the way the GLA has handled your request, you may complain using the GLA's FOI complaints and internal review procedure, available at:

<https://www.london.gov.uk/about-us/governance-and-spending/sharing-our-information/freedom-information>

**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 24 July 2023 12:44

**To:** [REDACTED] <[REDACTED]@london.gov.uk>; Ali Picton [REDACTED] <[REDACTED]>; Patrick Hennessy <[REDACTED]>; Sarah Brown [REDACTED] <[REDACTED]>

**Cc:** [REDACTED]

**Subject:** Re: TO CLEAR: Whitehorse Road incident MoL social post

Thanks [REDACTED] and Ali, posting this now.

Best wishes,

[REDACTED]

[REDACTED]  
**Digital Communications Officer**  
**External Relations**  
GREATER LONDON AUTHORITY  
City Hall, Kamal Churchie Way, London, E16 1ZE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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**From:** [REDACTED] <[REDACTED]@london.gov.uk>

**Sent:** 24 July 2023 12:42

**To:** Ali Picton <[REDACTED]>; Patrick Hennessy [REDACTED] <[REDACTED]>; Sarah Brown [REDACTED] <[REDACTED]>; [REDACTED] <[REDACTED]>

**Cc:** [REDACTED]

[REDACTED]

[REDACTED]

**Subject:** RE: TO CLEAR: Whitehorse Road incident MoL social post

Happy thanks

**From:** Ali Picton [REDACTED]

**Sent:** 24 July 2023 12:24

**To:** [REDACTED] <[REDACTED]>; Patrick Hennessy

[REDACTED] <[REDACTED]>; Sarah Brown [REDACTED] <[REDACTED]>

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

**Subject:** RE: TO CLEAR: Whitehorse Road incident MoL social post  
**Importance:** High

Version below to go out once [@Sarah Brown](#) or [REDACTED] give final green light

Can QT the statement Met have put out

<https://twitter.com/metpoliceuk/status/1683435673435402242>

Thanks  
Ali

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This video is distressing - and I remain in close contact with the @MetPoliceUK.

I've requested an urgent explanation of what took place, and welcome today's referral of this incident to the IOPC.

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**Ali Picton**  
**Mayoral Director of Operations**

[REDACTED]

**From:** [REDACTED]  
**Sent:** 24 July 2023 12:16  
**To:** Patrick Hennessy [REDACTED] Sarah Brown

[REDACTED]

[REDACTED] Ali Picton [REDACTED]

[REDACTED]

**Cc:** [REDACTED]

[REDACTED]

[REDACTED] >

**Subject:** Re: TO CLEAR: Whitehorse Road incident MoL social post

Apologies, thanks for reminder Ali, we'll await your instructions.

Best wishes,

[REDACTED]

[REDACTED]

[REDACTED] **Officer**

**External Relations**

**GREATERLONDONAUTHORITY**

City Hall, Kamal Chunchie Way, London, E16 1ZE

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

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**From:** Patrick Hennessy [REDACTED]

**Sent:** 24 July 2023 12:13

**To:** Sarah Brown [REDACTED]  
[REDACTED]  
[REDACTED]

Ali Picton <[REDACTED]>

**Cc:** [REDACTED]  
[REDACTED]  
[REDACTED]

**Subject:** RE: TO CLEAR: Whitehorse Road incident MoL social post

Good for me, ta

**From:** Sarah Brown [REDACTED]

**Sent:** 24 July 2023 12:10

**To:** [REDACTED]  
[REDACTED] Ali Picton

**Cc:** [REDACTED]  
[REDACTED]  
[REDACTED]

**Subject:** Re: TO CLEAR: Whitehorse Road incident MoL social post

Okay for me

Sent from [Outlook for iOS](#)

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**From:** [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

**Sent:** Monday, July 24, 2023 11:12 am

**To:** [REDACTED]  
[REDACTED] Ali Picton <[REDACTED]>  
[REDACTED] Sarah Brown [REDACTED]

**Cc:** [REDACTED]  
[REDACTED]

**Subject:** RE: TO CLEAR: Whitehorse Road incident MoL social post

Tweaks thanks. Keen [@Sarah Brown](#) is happy

**From:** [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

**Sent:** 24 July 2023 11:08

**To:** [REDACTED]; Ali Picton <[REDACTED]>  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Subject:** Re: TO CLEAR: Whitehorse Road incident MoL social post

Hi everyone,

As per Ali's request on Whatsapp here is the updated draft to include mention of the IOPC referral:

**Whitehorse Road incident**

Twitter

~~An upsetting~~ A distressing video of a woman being handcuffed by police ~~over the weekend~~ has been brought to my attention.

~~This is extremely concerning.~~ I have asked @MetPoliceUK for an urgent explanation of what took place and welcome the ~~referral of this incident to the~~ IOPC ~~referral~~.

Best wishes,

■

■  
**Digital Communications Officer**  
**External Relations**  
GREATERLONDONAUTHORITY  
City Hall, Kamal Chunchie Way, London, E16 1ZE

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■ [digitalcommunications@london.gov.uk](mailto:digitalcommunications@london.gov.uk)

My pronouns are: she/her

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**From:** ■ [@london.gov.uk](mailto:■@london.gov.uk)>

**Sent:** 24 July 2023 10:10

**To:** Ali Picton ■

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■

■

**Subject:** Re: TO CLEAR: Whitehorse Road incident MoL social post

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■

**Head of Digital Communications, Content & Innovation**  
**External Relations**  
GREATERLONDONAUTHORITY  
City Hall, Kamal Chunchie Way, London, E16 1ZE

**From:** Ali Picton <[REDACTED]>

**Date:** Monday, 24 July 2023 at 09:43

**To:** [REDACTED]  
[REDACTED]

**Cc:** Digital communications [REDACTED]

**Subject:** Re: TO CLEAR: Whitehorse Road incident MoL social post

Know colleagues will tweak etc but just to flag SK has asked to review this one before posting once signed off - thanks v much  
Ali

Sent from [Outlook for Android](#)

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**From:** [REDACTED] <[\[REDACTED\]@london.gov.uk](mailto:[REDACTED]@london.gov.uk)>

**Sent:** Monday, July 24, 2023 9:42:40 AM

**To:** [REDACTED]

**Cc:** Digital communications [REDACTED]  
[REDACTED]

[REDACTED]

As per [REDACTED] request on Whatsapp, please find a tweet regarding the Whitehorse Rd incident to clear:

**Whitehorse Road incident**

Twitter

An upsetting video of a woman being handcuffed by police over the weekend has been brought to my attention.

This is extremely concerning. I've asked @MetPoliceUK for an urgent explanation of what took place.

Best wishes,

[REDACTED]

[REDACTED]  
**Digital Communications Officer**  
**External Relations**  
GREATERLONDONAUTHORITY  
City Hall, Kamal Chunchie Way, London, E16 1ZE  
[REDACTED]