

[REDACTED]

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**From:** Calderato Christina  
**Sent:** 05 August 2022 18:19  
**To:** Shirley Rodriques; Seb Dance; [REDACTED] [REDACTED] [REDACTED]  
[REDACTED] David Bellamy; Richard Watts; Will Norman; Sarah Brown; [REDACTED]  
**Cc:** Alex Williams; [REDACTED]  
**Subject:** FINAL 2022 ULEZ consultation weekly summary report - 5th Aug 2022  
**Attachments:** 2022 ULEZ weekly summary report 5 August 2022\_.docx

All

Please see attached the final weekly summary of the consultation results.

We have received **52,492** responses online (via the Have your say website), by email or by post. This number does not include the 5,267 'copy and paste' campaign emails, where the same blanket statement is sent to us by email or post (this relates only to the Living Streets and Fairfuel.com / British Drivers campaigns).

In this week's report, the key stat to be aware of is that the respondents answering Q8 have shifted in the last 7 days. Last week 63% of respondents to Q8 thought the ULEZ expansion 'should not be implemented at all'. This week that figure has dropped to 59%, which is a significant shift and the headline of the week.

We have also seen a big increase, as expected, in stakeholder responses. To date we have received **330** stakeholder responses, an increase of 190 responses from the previous week. This may continue to creep up over the next week or so and we will start analysis of those responses next week and report back.

Thanks,

Christina

**Christina Calderato**

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[REDACTED]

# Our proposals to help improve air quality, tackle the climate emergency and reduce congestion.

Report Date 05 August 2022

The consultation is now closed

We have received **52,492** responses online (via the Have your say website), by email or by post.

This number does not include the 5,267 'copy and paste' campaign emails, where the same blanket statement is sent to us by email or post (this relates only to the Living Streets and Fairfuel.com / British Drivers campaigns). For more information on how we handle campaign responses see page 3.

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## Stakeholder replies

To date we have now received **330** stakeholder responses, an increase of 190 responses from the previous week. At present we have not been able to summarise all of these new stakeholder submissions to determine their position on our proposals.

We will carry out this work w/c 8 August 2022.

### Petitions

Known petitions (9):

| Source            | Start date | Title   | Signatures 28 July | Link                 |
|-------------------|------------|---|--------------------|----------------------|
| Change.org        | Feb 22     | Stop Sadiq Khan expanding the ULEZ to all the London borough 2023                     | 83,7890            | <a href="#">Link</a> |
| Change.org        | 1 June 22  | ULEZ Proposed expansion upto M25 Started  | 483                | <a href="#">Link</a> |
| Change.org        | May 22     | Stop the expansion of ULEZ to Greater London Started                                  | 2,616              | <a href="#">Link</a> |
| Change.org        | June 22    | Stop the ULEZ Expansion to include the whole of Greater London by 2023                | 4,556              | <a href="#">Link</a> |
| Louie French MP   | 3 May 22   | Stop Sadiq Khan's plans to expand ULEZ to Old Bexley and Sidcup.                      | Unknown            | <a href="#">Link</a> |
| GLA Conservatives | June 22    | Say NO to Sadiq Khan's London Wide ULEZ Sign the petition to stop the ULEZ expansion. | Unknown            | <a href="#">Link</a> |

| Source               | Start date | Title                                    | Signatures 28 July                     | Link                 |
|----------------------|------------|--|--|----------------------|
| Elliot Colburn MP    | May 22     | Stop Ulez                                | Over 2,500 (according to twitter page) | <a href="#">Link</a> |
| Gareth Bacon MP      | May 22     | Stop ULEZ to Orpington                   | 11,736                                 | <a href="#">Link</a> |
| Merton Conservatives | June 22    | Say NO to Sadiq Khan's London Wide ULEZ! | Unknown                                | <a href="#">Link</a> |

**Please note, we cannot find the number of response to some of the petitions without signing them.**

## Campaigns

Known campaigns (5)

| Source                           | Headline   | Notes/ activity | Link  |
|----------------------------------|--|-----------------|---|
| London Cycling Campaign          | Email sent to Members asking them to respond to consultation<br>Positive intentions  | 1,577           | <a href="#">Link</a>  |
| Possible.org                     | Social media campaign<br>Email responses sent to TfL answering specific questions from the consultation questionnaire and with respondent specific details.<br>Respondents support the proposals | 4,324           | <a href="#">Link</a>  |
| Action Network                   | Social media campaign<br>Email responses sent to TfL answering specific questions from the consultation questionnaire and with respondent specific details.<br>Respondents support the proposals | 701             | <a href="#">Link</a>  |
| Living Streets                   | <b>Copy and paste email campaign</b><br>Email sent to members with text to support email to TfL<br>The same text is on all emails  | 542             | <a href="#">Link</a>  |
| Fairfuel.com and British Drivers | <b>Copy and paste email campaign</b><br>Campaign email to stop the ULEZ extending further in and around London.<br>The same text is on all emails  | 4,725           | <a href="https://fairfueluk.eaction.org.uk/Fight-ULEZs">https://fairfueluk.eaction.org.uk/Fight-ULEZs</a> |

## How we process campaign responses

LCC, Possible.com and Action Network all organised campaigns that encouraged people to respond to the consultation with an email answering a selection of closed questions from the consultation questionnaire. Emails also included respondent specific information e.g. postcode, location (in / out of existing ULEZ), frequency of driving in Greater London etc.

Responses typically also contained the same statement of support for the ULEZ expansion proposal, but in some instances, respondents also chose to add additional feedback to this statement.

As specific responses to consultation questions were given in these emails, this data has already been processed and reflected in the headline data shown on pages 4-14.

These email responses **are** included in the headline consultation response figure of 52,492.

Living Streets, Fairfuel.com and British Driver campaigns encouraged respondents to send the same blanket statement to TfL. Some respondents may also have chosen to add to the statement with additional feedback and views.

However, no consultation questions were answered in the email and they did not contain respondent specific information e.g. postcode, location (in / out of existing ULEZ), frequency of driving in Greater London etc.

To ensure the key themes of these campaign responses are reflected in the consultation analysis, the blanket statements contained in these emails will be added by AECOM as a response to our ULEZ open question (question 13 in the consultation questionnaire). This action will be undertaken post consultation.

For the above reason these email campaign responses are **not** included in the headline consultation response figure of 52,492. They will be reflected in the overall consultation analysis when AECOM produce their consultation analysis report.

### Headlines from online survey.

Q1. How concerned are you about air quality where you live?

|                  | Actual Number | Percentage  |
|------------------|---------------|-------------|
| Very Concerned   | 13,690        | 28.8        |
| Concerned        | 11,874        | 25          |
| No opinion       | 4,684         | 9.9         |
| Unconcerned      | 12,097        | 25.5        |
| Very unconcerned | 4,888         | 10.3        |
| Don't know       | 229           | Less than 1 |

Q2. Does your vehicle(s) meet the emission standards required to drive in London without paying the ULEZ charge?

|   | Actual Number | Percentage |
|---|---------------|------------|
| Yes – my vehicle meets the standards  | 14,189        | 34.4       |
| Yes – I have more than one vehicle, all of which meet the standards               | 2,170         | 5.3        |
| No – my vehicle doesn't meet the standards  | 12,270        | 29.8       |
| No – I have more than one vehicle, one or more of which do not meet the standards | 7,174         | 17.4       |
| I don't know  | 826           | 2          |
| I don't own a vehicle   | 4,610         | 11.2       |

Q3. Are you registered for a discount or entitled to an exemption for the current ULEZ?

|              | Actual Number | Percentage |
|--------------|---------------|------------|
| Yes          | 726           | 1.8        |
| No           | 37,380        | 90.8       |
| I don't know | 3,043         | 7.4        |

Q4 If yes, please indicate the relevant discount or exemption. (please tick all that apply)

|  | <b>Actual Number</b> |
|--|----------------------|
| Vehicles for disabled people (with 'disabled' or 'disabled passenger vehicle' tax class) | 311                  |
| Minibuses used for community transport registered for discount                           | 7                    |
| Wheelchair-accessible private hire vehicles  | 5                    |
| Taxis  | 44                   |
| Historic vehicles  | 87                   |
| Showman's vehicles registered for discount   | 7                    |
| Other  | 256                  |
| Other exempt vehicles  | 7                    |

Q5 Have you claimed a reimbursement of the ULEZ charge under the NHS patient reimbursement scheme?

|              | <b>Actual Number</b> | <b>Percentage</b> |
|--------------|----------------------|-------------------|
| Yes          | 76                   | Less than 1       |
| No           | 40,402               | 98.6              |
| I don't know | 516                  | 1.3               |

Q6 How important do you consider it is to continue to have these existing discounts and exemptions and reimbursements for the ULEZ

|                  | <b>Actual Number</b> | <b>Percentage</b> |
|------------------|----------------------|-------------------|
| Very important   | 19,024               | 45.6              |
| important        | 8,341                | 20                |
| No opinion       | 7,355                | 17.6              |
| Unimportant      | 2,204                | 5.3               |
| Very unimportant | 2,146                | 5.1               |
| Don't know       | 2,665                | 6.4               |

Q7. Do you think we should provide any further discounts, exemptions or reimbursements for the ULEZ?

|            | <b>Actual Number</b> | <b>Percentage</b> |
|------------|----------------------|-------------------|
| Yes        | 24,958               | 54.6              |
| No         | 12,707               | 27.8              |
| Don't know | 8,043                | 17.6              |

Q8. We are proposing to expand the ULEZ London-wide on 29 August 2023. What do you think of the implementation date?

|                                     | <b>Actual Number</b> | <b>Percentage</b> |
|-------------------------------------|----------------------|-------------------|
| It should be earlier                | 5,553                | 11.7              |
| It is the right date                | 9,567                | 20.1              |
| It should be later                  | 3,613                | 7.6               |
| It should not be implemented at all | 28,237               | 59.4              |
| Don't know                          | 532                  | 1.1               |

Q9. How important is it that the proposed expansion of the ULEZ is supported by a scrappage scheme?

|                  | <b>Actual Number</b> | <b>Percentage</b> |
|------------------|----------------------|-------------------|
| Very important   | 24,904               | 54.3              |
| Important        | 6,443                | 14                |
| No opinion       | 4,805                | 10.5              |
| Unimportant      | 3,357                | 7.3               |
| Very unimportant | 4,508                | 9.8               |
| Don't know       | 1,876                | 4.1               |

Q10. Do you consider the proposed PCN level of £180 is?

|  | <b>Actual Number</b> | <b>Percentage</b> |
|--|----------------------|-------------------|
| Sufficient to act as an effective deterrent      | 11,161               | 24.3              |
| Not high enough to act as an effective deterrent | 2,951                | 6.4               |
| Too high   | 29,743               | 64.8              |
| Don't know                                       | 726                  | 1.6               |
| No opinion                                       | 1,313                | 2.9               |

Q11. How important is it that we remove the annual £10 Auto Pay administration fee per vehicle (for the ULEZ, the Low Emission Zone (LEZ), and the Congestion Charge)?

|                  | <b>Actual Number</b> | <b>Percentage</b> |
|------------------|----------------------|-------------------|
| Very important   | 22,817               | 55.3              |
| important        | 5,427                | 13.1              |
| No opinion       | 6,149                | 14.9              |
| Unimportant      | 2,593                | 6.3               |
| Very unimportant | 1,988                | 4.8               |
| Don't know       | 2,301                | 5.6               |

Q12. How concerned are you about use of your data and the installation of more Automatic Number-Plate Recognition (ANPR) cameras to collect information on vehicle movements to enforce an expanded London-wide ULEZ?

|                  | <b>Actual Number</b> | <b>Percentage</b> |
|------------------|----------------------|-------------------|
| Very concerned   | 18,949               | 45.9              |
| Concerned        | 7,211                | 17.5              |
| No opinion       | 4,254                | 10.3              |
| Unconcerned      | 6,860                | 16.6              |
| Very unconcerned | 3,582                | 8.7               |
| Don't know       | 408                  | 1                 |



Q13. If you own a vehicle(s) that is not currently compliant with emission standards and if we proceed with our proposals to expand the ULEZ to outer London, what do you intend to do?

| *  | Actual Number |
|--|---------------|
| Walk or cycle more                       | 2,294         |
| Use public transport more                | 2,998         |
| Use taxis or private hire vehicles more  | 1,225         |
| Use a car club                           | 497           |
| Trade the vehicle in for a compliant one | 5,672         |
| Get rid of the vehicle                   | 3,783         |
| Pay the charge when I use the vehicle    | 6,499         |
| Not make journeys I would have done      | 7,073         |
| I would do something else not listed     | 6,618         |
| Don't know                               | 8,195         |

*\*These figures contain answers from people with compliant vehicles. Aecom are providing a table of what the figures are without the compliant vehicles in. I will not be able to provide the correct data on the question for the weekly update though.*

Q14. Please use this space to give us any comments about these proposals or impacts identified as part of the Integrated Impact Assessments. If you have identified any impacts, please let us know any suggestions to mitigate or enhance these.

Comments raised mor than 150 times.

**Data to be provided once AECOM have completed their post consultation analysis of results.**

Q15. Please use this space to give us any comments about the proposed revision to the Mayor's Transport Strategy.

**Data to be provided once AECOM have completed their post consultation analysis of results.**

Q16. How important is it to you that we take further steps to tackle air pollution in London?

|                  | <b>Actual Number</b> | <b>Percentage</b> |
|------------------|----------------------|-------------------|
| Very important   | 17,144               | 36.5              |
| Important        | 12,436               | 26.5              |
| No opinion       | 5,269                | 11.2              |
| Unimportant      | 6,669                | 14.2              |
| Very unimportant | 4,991                | 10.6              |
| Don't know       | 500                  | 1.1               |

Q17. How important to you is it that we take further steps to tackle the climate emergency by reducing emissions in London?

|                  | <b>Actual Number</b> | <b>Percentage</b> |
|------------------|----------------------|-------------------|
| Very important   | 17,022               | 36.3              |
| Important        | 11,150               | 23.8              |
| No opinion       | 5,388                | 11.5              |
| Unimportant      | 6,883                | 14.7              |
| Very unimportant | 6,005                | 12.8              |
| Don't know       | 467                  | 1                 |

Q18. How important to you is it that we take further steps to tackle traffic congestion in London?

|                  | <b>Actual Number</b> | <b>Percentage</b> |
|------------------|----------------------|-------------------|
| Very important   | 16,786               | 35.8              |
| Important        | 11,933               | 25.4              |
| No opinion       | 6,055                | 12.9              |
| Unimportant      | 7,325                | 15.6              |
| Very unimportant | 4,457                | 9.5               |
| Don't know       | 377                  | Less than 1       |

Q19.How important to you is it that we take further steps to improve the health of Londoners and address health inequality in London?

|                  | <b>Actual Number</b> | <b>Percentage</b> |
|------------------|----------------------|-------------------|
| Very important   | 17,870               | 38.1              |
| Important        | 12,858               | 27.4              |
| No opinion       | 7,527                | 16.1              |
| Unimportant      | 4,423                | 9.4               |
| Very unimportant | 3,624                | 7.7               |
| Don't know       | 546                  | 1.2               |

Q20. If we were to develop a future road user charging scheme to replace our existing schemes, how important is it for the new scheme to address the following challenges?

|   | Very Important | Important | No opinion | Unimportant | Very unimportant | Don't know |
|---|----------------|-----------|------------|-------------|------------------|------------|
| Tackle air pollution  | 16,671         | 11,747    | 5,951      | 6,093       | 5,159            | 798        |
| Tackle the climate emergency by reducing emissions                    | 16,372         | 10,581    | 6,081      | 6,347       | 6,170            | 738        |
| Tackle traffic congestion   | 15,608         | 13,327    | 6,420      | 6,038       | 4,259            | 597        |
| Improve health and well-being   | 16,656         | 12,991    | 7,438      | 4,279       | 3,945            | 683        |
| Provide more space for walking and cycling                            | 16,115         | 7,143     | 5,297      | 7,810       | 9,474            | 499        |
| Improve bus journey times and reliability                             | 20,506         | 12,339    | 5,391      | 3,925       | 3,747            | 446        |
| Improve journey times and reliability for freight and servicing trips | 14,256         | 11,867    | 10,300     | 4,864       | 3,899            | 1,103      |
| Make roads safer for everyone   | 20,245         | 14,672    | 5,618      | 2,634       | 2,645            | 458        |

21. If we develop a future road user charging scheme to replace existing schemes, what elements should be considered? (please select all that apply)

|   | <b>Actual Number</b> |
|---|----------------------|
| The distance driven   | 20,070               |
| The time of day   | 21,339               |
| The type of vehicle (for example car, van, Heavy Goods Vehicle)     | 23,125               |
| How polluting the vehicle is  | 22,360               |
| Where the vehicle is driven in London                               | 19,346               |
| The alternatives available for walking, cycling or public transport | 16,259               |
| Household income  | 20,312               |
| Ability to choose between daily charges and pay as you go           | 14,813               |
| The number of journeys driven each day, week, or month              | 18,354               |
| Other costs of driving (fuel duty and Vehicle Excise Duty)          | 20,868               |

Q22. Please use this space to give us any comments or suggestions you have about shaping the future of road user charging in London. We are not expecting any updated information from these tables until after the consultation has closed

**Data to be provided once AECOM have completed their post consultation analysis of results.**

## About you

Q23. Are you a resident:

|                                  | Actual Number | Percentage |
|----------------------------------|---------------|------------|
| In outer London                  | 28,132        | 65.7       |
| In the current inner London ULEZ | 8,723         | 20.4       |
| Neither of the above             | 5,488         | 12.8       |
| Don't know                       | 450           | 1.1        |

Q24 Post code

**Data to be provided once AECOM have completed their post consultation analysis of results.**

Q25. Are you?

|  | Actual Number |
|--|---------------|
| An owner of a business in the current inner London ULEZ (the area within the North and South Circular) | 1,588         |
| A business owner in outer London   | 3,747         |
| Employed in the current inner London ULEZ  | 14,081        |
| Employed in outer London   | 11,904        |
| A visitor to Greater London  | 4,290         |
| A London licensed taxi (black cab) driver  | 168           |
| A London licensed private hire vehicle driver  | 120           |
| None of the above but interested in the proposals  | 9,597         |

Q26. How often do you drive in Greater London?

|                        | <b>Actual Number</b> | <b>Percentage</b> |
|------------------------|----------------------|-------------------|
| Every day              | 8,236                | 18.7              |
| 5-6 days a week        | 5,119                | 11.6              |
| 3-4 days a week        | 6,152                | 14                |
| 1-2 days a week        | 6,336                | 14.4              |
| 1-3 times a month      | 5,325                | 12.1              |
| Less than once a month | 5,592                | 12.7              |
| Never                  | 7,242                | 16.5              |

#### Emerging themes

The following is guide based on sample comments and comments made by email. Once a code frame is developed by sampling the online comments, we will gain a clearer idea of emerging themes in survey responses.

Frequent comments in email samples and during phone calls remain unchanged with a negative sentiment.

- Some people understand the need to improve air quality but do not agree with ULEZ expansion in 2023
- Disabled people should be exempt from charges
- General cost of living, won't be able to afford to change car or pay charge