

## DMPC Decision – PCD 1429

**Title: MOPAC Delivery & Recommissioning Support**

### Executive Summary:

In March 2022, the Mayor published his new [Police and Crime Plan](#) (PCP), and in June 2022, he published his refreshed [Violence Against Women and Girls \(VAWG\) Strategy](#). These documents set out MOPAC's strategic priorities for the remainder of the Mayoralty and represent a large and complex delivery programme.

To support the delivery of these commitments, MOPAC is continuing to explore the creation of a 'Victims Care Hub' for London and has started planning for the recommissioning of its services that support victims of crime in London and services that support children and young people impacted by violence and exploitation. These are central parts of wider programmes of work to transform the care provided to victims of crime in London and protect people from harm and exploitation.

MOPAC has also identified corporate development priorities where there are opportunities to shape new approaches to commissioning, delivery and evaluation of services. Delivery of these priorities will increase MOPAC's capacity and capabilities as a commissioner and help increase the efficiency and effectiveness of its procurement, grant and contract management processes.

MOPAC is seeking to appoint a partner to provide additional capabilities across a number of areas, including user-led service design; demand and capacity modelling and commissioning and target operating model design and delivery.

This decision seeks approval to publish an Invitation to Tender for this work, up to a maximum value of £500,000, and to award a contract to the successful provider in line with the outcome of the competition.

### Recommendation:

The Deputy Mayor for Policing and Crime is recommended to:

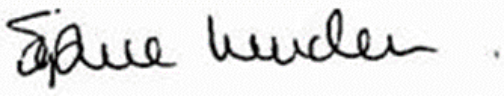
1. approve the publication of the Invitation to Tender, up to a maximum value of £500,000;
2. proceed to award the contract in line with the outcome of the competition, subject to receiving assurance that the process has been conducted in compliance with procurement regulations; and
3. allocate up to a maximum of £500,000 for this work from MOPAC's budget resilience reserve.

**Deputy Mayor for Policing and Crime**

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

**Signature**

A handwritten signature in black ink, appearing to read "E. Hender", is written over a light grey rectangular background.

**Date**

22/05/2023

## **PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC**

### **1. Introduction and background**

- 1.1. In March 2022, the Mayor published his new [Police and Crime Plan](#) (PCP), and in June 2022, he published his refreshed [Violence Against Women and Girls \(VAWG\) Strategy](#). These documents set out MOPAC's strategic priorities for the remainder of the Mayoralty and represent a large and complex delivery programme.
- 1.2. To support the delivery of these commitments, MOPAC is continuing to explore the creation of a 'Victims Care Hub' for London and has started planning for the recommissioning of its core services supporting victims of crime, the London Victim and Witness Service and the Children and Young People's Victim and Witness Service. These are central parts of wider programmes of work to transform the care provided to victims of crime in London and protect people from exploitation and harm.
- 1.3. MOPAC is also recommissioning its specialist support services for children and young people impacted by violence and exploitation, as part of its wider programme of work to protect people from harm and exploitation.
- 1.4. In addition, MOPAC has identified corporate development priorities where there are opportunities to shape new approaches to commissioning, delivery and evaluation of services. Delivery of these priorities will increase MOPAC's capacity and capabilities as a commissioner and help increase the efficiency and effectiveness of its procurement, grant and contract management processes.
- 1.5. MOPAC is therefore seeking to appoint a partner to provide additional capabilities across a number of areas, including user-led service design; demand and capacity modelling and commissioning and target operating model design and delivery.
- 1.6. This decision provides an overview of the scope of this work and MOPAC's approach to commissioning it.

### **2. Issues for consideration**

- 2.1. MOPAC has identified that it needs to bring in additional resources and technical skills to support the delivery of its victim care transformation programme and high priority recommissioning projects, as set out in section 1 above. Specifically, it has identified the need to bring in additional capabilities around user-led service design and demand and capacity and cost modelling.
- 2.2. MOPAC has also identified corporate priorities related to increasing its commissioning capacity and capabilities. The key priorities are:
  - 2.2.1. a review of available procurement approaches to understand the optimum application for each key procurement route or commercial model, and the key considerations of each; and

- 2.2.2. a review of performance management for commissioned services to develop proposals for a future approach.
- 2.3. Given the overlap in the technical skills and capabilities required to deliver these pieces of work, e.g. in relation to commercial expertise, it is proposed to appoint one provider to support MOPAC to deliver this programme of work.
- 2.4. A budget of up to £350,000 has been identified to support the victim care and recommissioning work, and budgets of £50,000 - £75,000 have been identified for each of the other two pieces of work. There is therefore a maximum budget of £500,000 available.
- 2.5. This Decision seeks approval to publish an Invitation to Tender and undertake an open and competitive process to identify a provider and award a contract for this work, with a maximum value of up to £500,000.
- 2.6. Subject to the Director of Commissioning and Partnerships, as the Chair of MOPAC's Procurement, Grants and Contracts Oversight Board, receiving assurance that the process has been conducted in line with procurement regulations and MOPAC's Contract Regulations, MOPAC shall proceed to award the contract to the successful provider following the outcome of the competition.

### **3. Financial Comments**

- 3.1. The maximum budget requirement for this work totals £500,000. The funding for this work will come from MOPAC's budget resilience reserve.
- 3.2. As the work required to support the recommissioning projects needs to be completed within the next three to six months, the DMPC is asked to approve this spend via this decision, rather than as part of the wider process to review and commit monies from the budget resilience reserve at the end of quarter one.
- 3.3. The provider will be paid in arrears in instalments and will deliver the work in 2023 – 2024.
- 3.4. Expenditure will be managed as part of MOPAC's standard contract management processes.

### **4. Legal Comments**

- 4.1. MOPAC's general powers are set out in the Police Reform and Social Responsibility Act 2011 (the 2011 Act). Section 3(6) of the 2011 Act provides that MOPAC must "secure the maintenance of the metropolitan police service and secure that the metropolitan police service is efficient and effective." Under Schedule 3, paragraph 7 MOPAC has wide incidental powers to "do anything which is calculated to facilitate, or is conducive or incidental to, the exercise of the functions of the Office." Paragraph 7(2) (a) provides that this includes entering into contracts and other agreements.

- 4.2. Paragraph 4.13 of the MOPAC Scheme of Delegation and Consent provides that the Deputy Mayor for Policing and Crime (DMPC) has delegated authority to approve all requests to go out to tender for contracts of £500,000 or above.
- 4.3. The Mayor's Office for Policing Crime is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £181,302 or above will be procured in accordance with the Regulations.

## **5. Commercial Issues**

- 5.1. MOPAC will undertake an open and competitive process to award a contract, subject to the appropriate assurances being given that the process has been conducted in compliance with procurement regulations and MOPAC's Contract Regulations.

## **6. Public Health Approach**

- 6.1. The recommissioning activity that will be supported through the work in this decision includes those that will support children and young people who have been impacted by violence and exploitation or are at high risk of being impacted. These services will intervene to ensure ongoing issues are well managed to avoid further crises and reduce the harmful consequences of the issues already faced.

## **7. GDPR and Data Privacy**

- 7.1. The provider will not be commissioned to process any personally identifiable information. If over the course of the delivery, it appears necessary for the provider to process personally identifiable information then MOPAC's Data Protection Officer will be consulted and a Data Protection Impact Assessment will be completed.

## **8. Equality Comments**

- 8.1. The Equality Act 2010 puts a responsibility on public authorities to have due regard to the need to eliminate discrimination and promote equality of opportunity.
- 8.2. MOPAC is required to comply with the public sector equality duty set out in section 149(1) of the Equality Act 2010. This requires MOPAC to have due regard to the need to eliminate discrimination, advance equality of opportunity and foster good relations by reference to people with protected characteristics. The protected characteristics are: age, disability, gender reassignment, marriage and civil partnership, pregnancy and maternity, race, religion or belief, sex and sexual orientation.
- 8.3. The recommissioning activity that will be supported by this decision includes services that support victims of crime, but particularly those victims of more serious crimes,

vulnerable and repeat victims, and particular sections of the community who are over-represented amongst victims of crime.

- 8.4. The wider work to increase MOPAC's commissioning capacity and capabilities includes work that will improve MOPAC's ability to analyse comparative data from across all of its commissioned services. This will enable MOPAC to improve its understanding of who is using its services and identify any potential gaps in engagement or outcomes across groups and take necessary action to address these as necessary.

## **9. Background/supporting papers**

Not applicable

**Public access to information**

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

**Part 1 Deferral:**

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date:

**Part 2 Confidentiality:** Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – NO

ORIGINATING OFFICER DECLARATION	<i>Tick to confirm statement (✓)</i>
<b>Financial Advice:</b> The Strategic Finance and Resource Management Team has been consulted on this proposal.	✓
<b>Legal Advice:</b> Legal advice is not required.	✓
<b>Equalities Advice:</b> Equality and diversity issues are covered in the body of the report.	✓
<b>Public Health Approach</b> Due diligence has been given to determine whether the programme sits within the Violence Reduction Unit's public approach to reducing violence. This has been reviewed and supported by a senior manager within the VRU.	✓
<b>Commercial Issues</b> The Contract Management Team has been consulted on the commercial issues within this report. The proposal is in keeping with the GLA Group Responsible Procurement Policy.	✓
<b>GDPR/Data Privacy</b> GDPR compliance issues are covered in the body of the report and a DPIA is not required.	✓
<b>Drafting Officer</b> The Head of Policy and Commissioning has drafted this report in accordance with MOPAC procedures.	✓
<b>Director/Head of Service:</b> The Head of Policy and Commissioning has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.	✓

**Chief Executive Officer**

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

**Signature****Date** 22/05/2023