

DMPC Decision – PCD 1311

Title: End User Device Refresh 2022-3 and 2023-4

Executive Summary:

This decision concerns the refresh of devices (laptops, desktops and monitors used by Officers and Staff) that will become end of life during 2022/23 and 2023/24. The procurement will use existing DP contracts. The capital cost of £14.7M in 2022/3 and £15.6M in 2023/4 is funded from the approved Digital Policing (DP) capital budget.

Recommendation:

The Deputy Mayor for Policing and Crime is recommended to:

1. Approve Capital spend of £14,661,000 in 22/23 and £15,581,000 in 23/24 from the approved Digital Policing Capital budget to replace networked end user laptops, desktops and monitors.
2. Use of existing DP contracts (e.g. Pegasus, VAR, SPF) to resource the change and procure devices.

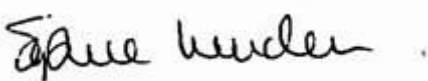
Deputy Mayor for Policing and Crime

I confirm I have considered whether or not I have any personal or prejudicial interest in this matter and take the proposed decision in compliance with the Code of Conduct. Any such interests are recorded below.

The above request has my approval.

Signature

Date 24/10/2022



PART I - NON-CONFIDENTIAL FACTS AND ADVICE TO THE DMPC

1. Introduction and background

- 1.1. The MOPAC Police and Crime Plan for London 2022-25 supports the need to “modernise the MPS to tackle crime on and off-line in a more effective and efficient way” and use of the MPS capital plan to maintain existing systems.
- 1.2. The Met Direction requires the MPS to ‘seize the opportunities of data and digital technology’ whilst the Digital Policing (DP) strategy drives a move to ‘smarter and more productive ways of working’. The use of smarter working portable devices is also a key enabler for the MPS Property Strategy.
- 1.3. DP have significantly improved the ability of the MPS to work peripatetically and away from traditional bases, driving the change from 2500 laptops and 1000 tablets in November 2017 to 35,000 laptops and 12,000 tablets in March 2022.
- 1.4. The investment in smarter working has enabled the MPS to continue to keep London safe whilst reducing the risk of the COVID pandemic to the health and well-being of its workforce as well as supporting greater work life balance.
- 1.5. Following agreement to refresh devices reaching end of life in 2021-22 further devices have now, or will soon, reach end of life and require refreshing to ensure continued performance and reliability for staff and officers.
- 1.6. Approval is sought for a two year period to enable Digital Policing (DP) to mitigate the risk of the global shortage of computer chips by placing long term orders and to secure best value by committing to larger volumes.
- 1.7. To ensure revenue costs are not affected users will only be given a new device where they hand over their old device. Retired devices will be digitally sanitised using products and processes that are in line with MPS security policy and made available to recycle and reuse schemes, with the aim to use GLA schemes for this in support of the London Office of Technology Digital Inclusion Initiative.

2. Issues for consideration

- 2.1. The continued use of older devices will negatively impact upon Officers and staff as industry data demonstrates they break more frequently, leading to more disruption for users and risk of being unable to access critical information when needed.

3. Financial Comments

- 3.1. The refresh of laptops, desktops and monitors will cost £14.7m in 22/23 and £15.6m in 23/24 funded from approved DP Capital budget.

4. Legal Comments

- 4.1. The Mayor's Office for Policing and Crime ("MOPAC") is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £213,477 (inclusive of VAT) or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold and therefore the Regulations apply to each contract.
- 4.2. The use of the compliantly procured Pegasus Infrastructure contract is a compliant process.
- 4.3. The MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime ("DMPC") has delegated authority to approve:
 - Business cases for revenue or capital expenditure of £500,000 and above (paragraph 4.8).

5. Commercial Issues

- 5.1. The refresh of devices is within the scope of the DP Pegasus contracts and will be delivered through this route. Commercial services will be engaged to ensure MPS obtain best value.
- 5.2. The Pegasus Infrastructure contract is the preferred commercial route as it was recently competed, costs are equivalent or better than other commercial routes available and there are efficiencies in the use of a single supplier to manage the device refresh process from order to delivery to end users.
- 5.3. The asset refresh services form part of the Pegasus contract headroom rather than guaranteed value, enabling MPS to retain choice in its provider thus incentivising Capgemini to demonstrate it is offering the best option for MPS for its device requirements. Commercial services will be engaged to ensure MPS obtain best value in its procurements.
- 5.4. Resourcing to support the refresh and decommission is provided as a service on a per device unit cost basis by Pegasus contracts as part of BAU. The proposal contains additional BAU resource to manage the deployment.
- 5.5. Further information is contained within the restricted section of this report.
- 5.6. The proposal contributes to delivering the London Anchor Institutions' Charter through old devices being digitally sanitised in line with MPS security procedures and then repurposed through approved routes, such as the London Office of Technology and Innovation, to reduce digital inclusion across London.

6. GDPR and Data Privacy

- 6.1. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
- 6.2. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
- 6.3. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the programme meets its compliance requirements.
- 6.4. The programme does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered.

7. Equality Comments

- 7.1. As this is an extension of an existing service, this work does not change any aspects relating to equality or diversity.
- 7.2. The MPS' existing Assistive Technology and Accessibility features will continue to function with the refreshed devices and the project will ensure AT and Accessibility tools are working for individuals as part of the refresh.

8. Background/supporting papers

- 8.1. Report

Public access to information

Information in this form (Part 1) is subject to the Freedom of Information Act 2000 (FOIA) and will be made available on the MOPAC website following approval.

If immediate publication risks compromising the implementation of the decision it can be deferred until a specific date. Deferral periods should be kept to the shortest length strictly necessary.

Part 1 Deferral:

Is the publication of Part 1 of this approval to be deferred? NO

If yes, for what reason:

Until what date:

Part 2 Confidentiality: Only the facts or advice considered as likely to be exempt from disclosure under the FOIA should be in the separate Part 2 form, together with the legal rationale for non-publication.

Is there a **Part 2** form – YES

ORIGINATING OFFICER DECLARATION

Tick to confirm statement (✓)

Financial Advice:

The Strategic Finance and Resource Management Team has been consulted on this proposal.

✓

Legal Advice:

Legal advice is not required.

✓

Equalities Advice:

Equality and diversity issues are covered in the body of the report.

✓

Commercial Issues

The proposal is in keeping with the GLA Group Responsible Procurement Policy.

✓

GDPR/Data Privacy

- GDPR compliance issues are covered in the body of the report.
- A DPIA is not required.

✓

Drafting Officer

Craig James has drafted this report in accordance with MOPAC procedures.

✓

Director/Head of Service:

The Acting Chief Finance Officer has reviewed the request and is satisfied it is correct and consistent with the MOPAC's plans and priorities.

✓

Chief Executive Officer

I have been consulted about the proposal and confirm that financial, legal and equalities advice has been taken into account in the preparation of this report. I am satisfied that this is an appropriate request to be submitted to the Deputy Mayor for Policing and Crime.

Signature

Date 17/10/2022

Alan Hutchford

End User Device Refresh 2022/3 & 2023/4**MOPAC Investment Advisory & Monitoring meeting 06/10/2022****Report by Jamie Hewitt on behalf of the Chief of Corporate Services****Part 1 – This section of the report will be published by MOPAC. It is classified as OFFICIAL – PUBLIC*****EXECUTIVE SUMMARY***

This paper concerns the refresh of laptops, desktops and monitors used by Officers and Staff that will be end of life during 2022/23 and 2023/24 at a capital cost of £14.7M in 2022/3 and £15.6M in 2023/4 funded from approved Digital Policing (DP) capital budget.

Recommendations

The Deputy Mayor for Policing and Crime, via the Investment Advisory and Monitoring meeting (IAM), is asked to:

Approve:

1. **Capital spend of £14.7m in 22/23 and £15.6m in 23/24 from approved DP Capital budget to replace networked end user laptops, desktops and monitors in line with policy proposed in Part 2.**
2. **Use of existing DP contracts (e.g. Pegasus, VAR, SPF) to resource the change and procure devices.**

Time sensitivity

A decision is required from the Deputy Mayor by mid October 2022 to enable firm orders to be placed with suppliers for delivery in 2022/23.

Non-confidential facts and advice to the Deputy Mayor for Policing and Crime**Introduction and background**

1. The MOPAC Police and Crime Plan for London 2022-25 supports the need to “modernise the MPS to tackle crime on and off-line in a more effective and efficient way” and use of the MPS capital plan to maintain existing systems.
2. The Met Direction requires us to ‘seize the opportunities of data and digital technology’ whilst the Digital Policing (DP) strategy drives a move to ‘smarter and more productive ways of working’. The use of smarter working portable devices is also a key enabler for the MPS Property Strategy.
3. DP have significantly improved the ability of the MPS to work peripatetically and away from traditional bases, driving the change from 2500 laptops and 1000 tablets in November 2017 to 35,000 laptops and 12,000 tablets in March 2022.
4. The investment in smarter working has enabled the MPS to continue to keep London safe

whilst reducing the risk of the COVID pandemic to the health and well-being of its workforce as well as supporting greater work life balance.

5. Following agreement to refresh devices reaching end of life in 2021/22 further devices have now, or will soon, reach end of life and require refreshing to ensure continued performance and reliability for staff and officers.
6. Approval is sought for a two year period to enable DP to mitigate the risk of the global shortage of computer chips by placing long term orders and to secure best value by committing to larger volumes.
7. To ensure revenue costs are not affected users will only be given a new device where they handover their old device. Retired devices will be digitally sanitised using products and processes that are in line with MPS security policy and made available to recycle and reuse schemes, with the aim to use GLA schemes for this in support of the London Office of Technology Digital Inclusion Initiative.

Issues for consideration

8. The continued use of older devices will negative impact upon Officers and staff as industry data demonstrates they break more frequently, leading to more disruption for users and risk of being unable to access critical information when needed.

Contributes to the MOPAC Police & Crime Plan 2022-251

9. The refresh of laptops, desktops and monitors will enable Officers and Staff to continue to work efficiently, enables the deployment of modern technologies, reduces information security risk and is a key enabler to the Estate Strategy of focusing on fewer but better buildings.

Financial, Commercial and Procurement Comments

10. The refresh of laptops, desktops and monitors will cost 14.7m in 22/23 and £15.6m in 23/24 funded from approved DP Capital budget.
11. The refresh of devices is within the scope of the DP Pegasus contracts and will be delivered through this route. Commercial services will be engaged to ensure MPS obtain best value.
12. The Pegasus Infrastructure contract is the preferred commercial route as it was recently competed, costs are equivalent or better than other commercial routes available and there are efficiencies in the use of a single supplier to manage the device refresh process from order to delivery to end users.
13. The asset refresh services form part of the Pegasus contract headroom rather than guaranteed value, enabling MPS to retain choice in its provider thus incentivising Capgemini to demonstrate it is offering the best option for MPS for its device requirements. Commercial services will be engaged to ensure MPS obtain best value in its procurements.
14. Resourcing to support the refresh and decommission is provided as a service on a per device unit cost basis by Pegasus contracts as part of BAU. The proposal contains additional BAU resource to manage the deployment.

¹ [Police and crime plan: a safer city for all Londoners | London City Hall](#)

15. Further information is contained within the restricted section of this report.
16. The proposal contributes to delivering the London Anchor Institutions' Charter² through old devices being digitally sanitised in line with MPS security procedures and then repurposed through approved routes, such as the London Office of Technology and Innovation, to reduce digital inclusion across London.

Legal Comments

17. The Mayor's Office for Policing and Crime ("MOPAC") is a contracting authority as defined in the Public Contracts Regulations 2015 ("the Regulations"). All awards of public contracts for goods and/or services valued at £213,477 (inclusive of VAT) or above shall be procured in accordance with the Regulations. This report confirms the value of the proposed contract exceeds this threshold and therefore the Regulations apply to each contract.
18. The use of the compliantly procured Pegasus Infrastructure contract is a compliant process.
19. The MOPAC Scheme of Delegation and Consent provides the Deputy Mayor for Policing and Crime ("DMPC") has delegated authority to approve:
 - Business cases for revenue or capital expenditure of £500,000 and above (paragraph 4.8);

Equality Comments

20. As this is an extension of an existing service, this work does not change any aspects relating to equality or diversity.
21. The MPS' existing Assistive Technology and Accessibility features will continue to function with the refreshed devices and the project will ensure AT and Accessibility tools are working for individuals as part of the refresh.

Privacy Comments

22. The MPS is subject to the requirements and conditions placed on it as a 'State' body to comply with the European Convention of Human Rights and the Data Protection Act (DPA) 2018. Both legislative requirements place an obligation on the MPS to process personal data fairly and lawfully in order to safeguard the rights and freedoms of individuals.
23. Under Article 35 of the General Data Protection Regulation (GDPR) and Section 57 of the DPA 2018, Data Protection Impact Assessments (DPIA) become mandatory for organisations with technologies and processes that are likely to result in a high risk to the rights of the data subjects.
24. The Information Assurance and Information Rights units within MPS will be consulted at all stages to ensure the programme meets its compliance requirements.
25. The programme does not use personally identifiable data of members of the public, so there are no GDPR issues to be considered.

Real Estate Implications

26. This project does not require changes to the existing PSD provisions for users or DP.

Environmental Implications

² <https://www.london.gov.uk/coronavirus/londons-recovery-coronavirus-crisis/anchor-institutions-charter>

27. Retired devices will be digitally sanitised and made available to recycle and reuse schemes, with the aim to use GLA schemes for this in support of the London Office of Technology Digital Inclusion Initiative.
28. Where this is not possible, due to age or condition of devices, they will be disposed of in line with MPS security and environmental policies, including WEEE.

Background/supporting papers

29. Supporting material is contained within the restricted section of the report.

Report author: Jamie Hewitt, Director of Applications, End User and Radio Services, Digital Policing

Part 2 – This section refers to the details of the Part 2 business case which is NOT SUITABLE for MOPAC Publication.

The Government Security Classification marking for Part 2 is:
OFFICIAL-SENSITIVE [COMMERCIAL]

Part 2 of End User Device Refresh 2022/3 & 2023/4 is exempt from publication for the following reasons:

- Exempt under Article 2(2)(a) of the Elected Local Policing Bodies (Specified Information) Order 2011 (Data Protection Section 43 – Commercial Interests).

The paper will cease to be exempt until April 2025 or when a release of information does not affect the commercial interests of the organisation.