



10 June 2015

Thames Water Property Services

By email: Richard.Linton@london.gov.uk

Contact Mark Mathews
Phone 0203 5779077
E-Mail Mark.mathews@thameswater.co.uk

Dear Mr Linton,

GLA London Plan Minor Alterations May 2015

Thames Water Utilities Ltd. (Thames Water) is pleased to respond to the consultation on the London Plan Minor Alterations.

Thames Water is the largest water and wastewater services company in the UK, serving over 15 million customers across the London and Thames Valley area, from Kent and Essex in the east to the edge of Gloucestershire in the west.

London is at the heart of our business and as such we regard the Greater London Authority - both the Mayor and Assembly - as a key partner in addressing the challenges of providing safe, reliable, secure and sustainable water and wastewater services to a dynamic world city. The following comments are made in this respect.

Water Efficiency - Paragraph 5.61

We support the mains water consumption target of 105 litres or less per head per day, excluding an allowance of 5 litres or less per head per day for external water use, which reflects the 'optional requirement' set out in Part G of the Building Regulations.

Thames Water promote water efficiency and have a number of water efficiency campaigns which aim to encourage our customers to save water at local levels. Further details are available on our website via the following link:

<http://www.thameswater.co.uk/cr/Preciousresource/Usingwaterwisely/Waterefficiencycampaigns/index.html>

I trust the above is helpful, but should you wish to discuss our consultation response please do not hesitate to contact me.

Yours faithfully,

Mark Mathews
Town Planning Manager
Thames Water Property Services

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