

Briefing paper for the MOPAC MPS Oversight Board 17th June 2020**Update: Community Engagement****Author: Commander Catherine Roper - Crime Prevention, Inclusion and Engagement**

1. Purpose of this Paper

In June 2019, a paper was presented to the Oversight Board with regards to the MPS Plans for community engagement.

In support of 'Met Direction', the paper highlighted the activity that would progress to support the following objectives:

- i. **We want greater public awareness and engagement**
By ensuring the public are well informed about local issues and more aware of their role in keeping London safe
- ii. **We want more active citizens**
By enhancing the role played by formal and informal volunteerism, particularly amongst communities where trust and engagement are low
- iii. **We want clear expectations of partners**
By maintaining well-defined and positive relationships with public and private partners to improve safety

These objectives are the responsibility of all MPS Business Groups. However, the strategic lead for this activity is the 'Crime Prevention, Inclusion and Engagement' ('CPIE') Team.

This paper will give an update of how 'Community Engagement' in the MPS is to be understood, and specific priorities being led by the CPIE team on behalf of the organisation.

2. Understanding engagement in the MPS

The MPS has adopted a holistic approach to engagement across the organisation, ensuring that each business group contributes to this activity. Commander - Crime Prevention, Inclusion and Engagement is responsible for the coordination and delivery of engagement.

Engagement across the MPS can be considered in the following 3 ways:

Tier 1: Central Engagement

Management Board and all supporting Strategic Functions have regular engagement across a range of Senior Partners and Stakeholders

In addition, through the dedicated Crime Prevention, Inclusion and Engagement Unit, there is significant and consistent engagement being undertaken as part of 'business as usual' processes:

- Weekly Central Youth Independent Advisory Group ('IAG')
- Weekly London Muslim Community Forum (LMCF)

- Weekly Staff Support Association
- Fortnightly RACE IAG meetings
- Weekly faith officers call
- Monthly LGBT+ Advisory Group call
- Sikh forum
- Jewish community calls
- Recruitment Outreach Work into Schools and Youth Organisations
- Six Weekly Faith Leaders Call

This is in addition to the strategic priorities of Crime Prevention Inclusion and Engagement central team, which involves significant engagement with partners across their 3 strands of business:

- i. Engagement ii. Diversity & Inclusion iii. Crime Prevention
(Please note, the current CPIE prioritisation plan will be in the next section).

Specifically for the response to the COVID19 ('C19') Pandemic, the following additional calls have been set up:

- Weekly Somali COVID 19 Steering Group
- Weekly Chinese and South East Asian consultation call ('CASEA')
- Weekly covid community reference group call
- Daily Communication updates being provided by the dedicated C19 External Engagement role.

Tier 2: Business group Engagement

Each Business group has significant engagement with communities across London, specific strategic partners and critical friends as part of their normal way of operating.

Please note:

All current BCU engagement activity has been mapped, and a 'baselining' process is currently underway to ensure a minimum standard of engagement across all boroughs.

All other business group engagement activity also currently being mapped.

This process will subject to external consultation to ensure all opportunities are maximised.

Tier 3: Event/Incident specific Engagement:

The additional activity undertaken to support communities for a specific event/incident,

3. 'CPIE' Prioritisation Plan:

In addition to the established engagement activities as listed above, there are currently 23 CPIE priorities, supporting the 3 strands of OCU business:

- i. Engagement ii. Diversity & Inclusion iii. Crime Prevention
Please note, the priorities are not listed in the order of importance.

| Priority Strand | Activity |
|-----------------|---|
| 1. D&I | STRIDE Strategy Refresh – linked to PEEL Inspection 2020 |
| 2. D&I | Strategic D&I Programme – Strategy Framework, DARA, NPCC, |

- HMIC, External Recommendations
3. D&I Review of EIA process across the MPS
 4. D&I Human Rights/Legitimacy – embedding ‘Procedural Justice’ across the MPS.
 5. D&I ‘London Curriculum’: assisting new recruits understand the needs of the communities of London - to be delivered from this summer
 6. D&I Disability Delivery Group action plan
 7. D&I Staff Support Association Business planning
 8. D&I & Engagement Disproportionality of BAME officers in the misconduct process
 9. D&I & Engagement Disproportionality of impact of C19 legislation enforcement inc development of an external scrutiny panel akin to the Stop and Search scrutiny process
 10. D&I & Engagement Disproportionate impact of C19 on MPS colleagues
 11. Engagement Critical incident policy including operational delivery through Gold Groups
 12. Engagement Outreach programme for recruitment
 13. Engagement ‘Tier 3’ operational delivery to support high profile events
 14. Engagement ‘Policing with the Community’ including ‘Love your doorstep’ & Streetwatch/Schools watch initiatives
 15. Engagement COVID19 Engagement strategy
 16. Engagement Improved social media presence – currently piloting ‘Sprinkl’
 17. Engagement UK design and launch of the Girl Guide Police Challenge Badge, supported by annual events. Brownie police Challenge Badge launch delayed due to C19, although currently exploring on line launch
 18. Engagement & Crime Prevention Dedicated central hub for 1300 ‘mobile’ volunteers to deploy across London for a range of initiatives including weapon sweeps, leaflet drops, bike marking, food deliveries, assisting Local Authorities with shower facilities for the homeless community (list not exhaustive)
 19. Crime Prevention London Safety Mobilisation Centre including: the ‘Blue Light Collaboration’ initiatives
 20. Crime Prevention Cyber Fraud training collaboration with ‘Police Crime Prevention Initiatives’
 21. Crime Prevention CPIE led initiatives to support the MPS Violence Plans
 22. Crime Prevention ‘Making it everyone’s business’: annual programme of crime prevention activities across all business groups
 23. All ‘Subject Matter Expert’ input of CPIE activities for new recruits
4. **Update on the activities presented by ‘CPIE’ to the Scrutiny Panel in 2019:**
- Virtual Ward panels established through a range of online platforms including ‘Smart Survey’; ‘Next Door’ & Facebook to identify local concerns
 - Delivered a series of #Together events across the London
 - With Counter Terrorism Command, have supported a series of awareness events
 - Volunteer numbers have increased across the MPS to approx. 20,000. This is further supported by current Priority 18
 - Creation of the Mobilisation Centre, now being progressed under current Priority 19

- ‘Designing Out Crime’ Officers established and supporting crime prevention activities
- Streetwatch & Schoolswatch established, and continue under Priority 14
- A range of MPS supported youth engagement projects inc ‘Dugout’, London Blues, Kicks, Kick off @ 3 etc. These continue under Priority 14.
- Delivery of “Little Book of Phone Scams” by volunteers: 39,455 leaflets delivered across 22 Boroughs over the last 3 months
- ‘Crime prevention call backs’ being undertaken to all those over retirement age who have been a victim of crime in the last 12 months. This group has been identified as particularly vulnerable during lockdown.
- ‘Mutual Gain’ partnership continues with the London Muslim Community Forum

5. Future plans

The scoping of Tier 2 engagement activity across each of the business groups will identify further engagement opportunities. This will be coordinated through CPIE on behalf of the organization.

There has been a significant uplift in the Tier 3 activity due to the current increased community concerns. This has included:

- Significant increased community reassurance patrols
- Enhanced daily messaging process, building on the established C19 activity
- Increased engagement across London with local IAGs & strategic partners
- Increased social media presence across London through local teams and MPS media team
- A range of MPS External Community Stakeholder Group meetings to listen to community concerns; seek advice on current MPS policing plans and longer term business improvement
- Creation of a dedicated ‘Gold Advisory Cell’ to support the Command team for the protests
- Commencement of the Strategic ‘Use of Force’ Oversight Group Feedback sought from Police Liaison Teams to improve ‘on the ground’ engagement
- BCU Cmdrs engaging with local councils regarding potential vulnerable properties and streets
- International advice sought to improve community engagement
- Meeting with Black Faith leaders w.b 8th & 15th June to form strategic consultation group aligned to Commissioners Faith Forum and local BCU Faith Forums
- Significant and ongoing engagement with Race IAG and other key community groups with regards to protest planning – with a Race IAG member attending the MPS Control room throughout the protests
- Dedicated Community engagement for the protests on 13 & 14th June, appointed from the Westminster policing team to ensure local engagement and messaging throughout the day.
- ‘Call to action’ proactive message provided to all communities/stakeholder/partners through all business groups (inc MSC and Volunteers) to ask them to encourage peaceful protest and denouncing violence and those intent on causing harm
- Approx 50-100 Faith leaders deploying with the MPS as ‘Protest Marshalls’ throughout the weekend of 13th & 14th June