MOPAC MPS Oversight Board
21 April 2022

2021-22 Q3 MPS Oversight Performance Report

Report by: The Director of Strategy and MPS Oversight and
MOPAC Chief Financial Officer

1.   Purpose of this Paper

To consider:

- the MOPAC 2021-22 Quarter 3 Performance Update (Annex A); and

- The MPS Quarter 3 Business Plan Monitoring Report (Annex B).

2.   Recommendation – that the Oversight Board discuss and note the Q3 Performance Report and Q3 MPS Business Plan Monitoring Report:

3.   Section 1 - Performance Monitoring

Trust & Confidence

3.1.   Since FY 2017-18, several Public Perceptions measures have seen declines. When comparing CY 2021 to CY 2020, Good Job Local (confidence in police) has declined by 5pp and now stands at 51%. The largest decreases over that period have been seen for Fair Treatment (-8 pp. to 64%) and Relied upon to be There (-8pp. to 59%).

3.2.   At the end of 2021 Trust in the police was at 76% a 5pp reduction compared to 2020.

Victim Satisfaction

3.3. At a quarterly level, Overall Satisfaction as measured by the User Satisfaction Survey has shown a statistically significant decline over the last year from 67% in 2020 to the current 63% at the end of 2021. This is also reflected in satisfaction with Ease of Contact (-5pp) and Police Actions (-5pp).

3.4. For Telephone Digital Investigation Unit survey - telephone reporters are consistently more satisfied than those who report online, with satisfaction for telephone reporters currently at 47% and online reporters at 41%.

Child Sexual Abuse

3.5. In Q3 2021-22 the number of flagged Child Sexual Abuse (CSA) offences on the MPS crime recording system had reduced by 28% compared to the previous quarter. CSA flagged offences have reduced over the last three quarters and are likely impacted by recording practices rather than a decrease in offending.

3.6. In comparison the number of CAIT team CSA investigations recorded were much higher and experienced no significant downward trend in volume. MOPAC are currently working with the MPS to resolve this.

Sexual Orientation Hate Crime

3.7. Sexual Orientation Hate Crime offences, although comparatively low volume, have been increasing over recent years. Although some increases in overall hate crime recorded by police can be attributed to improved recording. Sexual Orientation Hate Crime increased when compared to Q3 2020/21 (+54.2%, 339 more offences).

3.8. Analysis shows that during the last 3 years a third of all Sexual Orientation hate crime offences were recorded as Causing Intentional Harassment Alarm or Distress– which could be associated with online offences.

Stalking

3.9. During 2021 stalking and harassment offences saw an increase of 11% - however, stalking offences alone saw an increase of 74%. Although this can be explained in part to the change in recording of stalking in April 2020.

3.10. 69% (1,489) of stalking offences were flagged as Domestic Abuse during 2021– consistent with the previous year but an increase of 9p.p compared to 2019. The detection rate of domestic abuse related stalking offences in

2021 was 10% compared to 18% a year earlier. For those not domestic abuse related, the rate was 8% compared to 18% in 2020.

4.   Section 2 - Finance Monitoring

Summary

4.1.   MPS are forecasting revenue spend in line with the budget after allowing for a £8.9 transfer to reserves.

4.2.   The largest variance in the revenue budget is pay and overtime. Internally funded officer pay is forecast to overspend, and externally funded officer pay is forecast to underspend, by similar amounts (£27.2m and -£24.2m respectively).

4.3.   The Q3 capital forecast predicts a £19.6m underspend against the revised 21-22 budget of £271.8m. Slippage and delay in digital police and transformation projects are the largest driver. Reprofiling of Command and Control accounts for £7.2m, delays in Connect accounts for £6.7m and Digital Policing accounts for £4.9m (mainly related to C&C slippage).

5.   Annexes

Annex A – MOPAC 2021-22 Q3 Performance Report

Annex B – MPS Q3 Business Plan Monitoring Report

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