

MOPAC MPS OVERSIGHT BOARD

Note of Meeting 25 June 2021

Present

MOPAC

Sophie Linden, Deputy Mayor for Policing and Crime
Kenny Bowie, Director of Strategy and MPS Oversight
Will Balakrishnan, Director of Commissioning and Partnerships
Amana Humayun, Chief Finance Officer
James Bottomley, Head of Oversight and Performance

MPS

Dame Cressida Dick, Commissioner
Sir Stephen House, Deputy Commissioner
Helen Ball, Assistant Commissioner, Professionalism
Robin Wilkinson, Chief of Corporate Services
Roisha Hughes, Director of Strategy and Governance
Commander Paul Betts, Head of Profession, DPS (item 3)
Commander Catherine Roper, Head of Profession, Crime Prevention, Inclusion and Engagement (item 4)
Bidisha Kondal, Director, Corporate Services (item 6)

1. Minutes and Actions

1.1. The minutes of the 12 March 2021 Oversight Board meeting were agreed.

2. 2020/21 Quarter 4 Oversight

2.1. The Board discussed the 2020-21 Quarter 4 MOPAC Performance Update Report and MPS Business Plan Progress Report. A key issue focused on was the low level of satisfaction with the service of the Telephone and Digital Investigation Unit and the steps the MPS are taking to address this.

3. Public Complaints and Conduct

3.1. The MPS provided an overview of the key issues relating to public complaints and misconduct in the MPS.

3.2. There was a discussion of:

- The themes that were identified from complaints.
 - How the MPS identifies and acts on learning from complaints.
 - Communicating to the public how the MPS implements the learning identified from complaints.
- 3.3. The Board noted the MPS's work to improve its response to public complaints and allegations of misconduct, and to prevent such cases arising.

4. MPS Progress on Agreed Priorities from the Mayor's Action Plan and Overview of the Deputy Commissioner's Delivery Group Activity Programme

- 4.1. The MPS provided an update on progress with delivering on agreed priorities from the Mayor's Action Plan (MAP) to improve trust and confidence in the MPS. An overview was also provided of the Deputy Commissioner's Delivery Group activity programme.
- 4.2. There was a discussion of:
- The vehicle stops pilot, with the Board advised that the findings would be available in autumn.
 - The MPS's recording of the justification for the use of handcuffing pre-arrest, with the Board advised that the data would be available in autumn.
 - The MPS's establishment of Police Encounter Panels, which give communities an opportunity to feedback on policing encounters by watching body worn video footage to offer their view on what went well or what the MPS could improve. The need to ensure that the panels comprised diverse membership was emphasised.

5. Risk and Assurance

- 5.1. The MPS provided a synopsis of the annual corporate risk register refresh process, outlined the new register for 2021/22 and the process to ensure progress is made to manage the risks.
- 5.2. There was a discussion of the risk relating to victims and how the MPS ensured this was managed across the organisation.
- 5.3. The Board noted the changes to the MPS's corporate risk register for 2021/22 which had been approved by the MPS Risk and Assurance Board on 1 June.

6. Transforming the MPS

- 6.1. The MPS's provided a progress update on the MPS transformation programme, in particular the implementation of the Calam Stocktake on Change recommendations.
- 6.2. The Board:

- Noted that substantial progress had been made in implementing the recommendations from the Calam Stocktake.
- Noted that the MPS is building on a strong foundation of transformation, moving in the right direction but can expect more from its change agenda. Therefore, Corporate Services are working through the necessary process and capability required over the longer term as part of the Calam Stocktake implementation.

7. AOB – Data Sharing

- 7.1. The Board was updated on the data sharing agreement between the MPS and MOPAC. It was agreed that MPS and MOPAC would have further discussions about the need for further sharing of data.
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