

Sir Steve House
Acting Commissioner
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Our ref: MOPAC030422-D4110

Date: 04/05/2022

Dear Steve

I would like to start by thanking you and your team for the productive Oversight Board meeting on 21 April 2022. It is an extremely important meeting in terms of accountability, and it is always useful to be able to discuss with you the policing issues that are of concern to Londoners. I noted that the key strategic themes which ran through all of the items on the agenda were:

- Trust and confidence in the MPS;
- Responsiveness to challenges and partners; and,
- Data quality and transparency

Following the meeting I wanted to write to you to follow up on the issues that we were not able to cover in the meeting and to confirm the actions arising from the meeting. Some of the issues will need to be responded to by correspondence and some have been scheduled for discussion at future meetings, and I have grouped them as such below.

Issues to be responded to by correspondence

- I know we both have concerns about the timeliness and effectiveness of the **misconduct processes**. I have recently written to our Legally Qualified Chairs, and have shared this letter with the MPS. I would be grateful for your views on what changes to the misconduct processes would be of value.
- Your Business Plan report stated that the MPS is designing and delivering missing persons **'Return Home Interview' training** to professionals and partners across London and would be delivered by webinars by March 2022. Please can you advise if this was delivered as planned and what assessment there has been of the impact of this training.
- Questions that I have arising from reading the Q3 performance report which I did not have time to cover in the meeting are:
 - I was pleased to hear that you are using the results of the research into the impact of victim call backs to **improve practice in the TDIU**. More generally, user satisfaction remains low and I would be grateful for an update on plans to address this.

- We discussed potential issues with **data recording** in relation to certain offences. Given the importance of data quality to ensure effective analysis, how much of a concern is this?
- In relation to the **Q3 financial performance data**:
 - I would be grateful for assurance that you remain confident of your officer pay forecast in light of recruitment challenges?
 - In terms of Capital underspend and slippage can lead to forecast reductions in-year, what process is being developed to address this in the 2023-24 budget settling cycle?

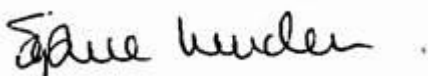
Issues to be discussed in other meetings

- The increase in reported **stalking offences** was discussed at the meeting I had with AC Nick Ephgrave on 26 April.
- The changes arising from Operation Larimar to improve **investigative performance** will be discussed at the May meeting with AC Ephgrave. I note that the MPS Q3 Business Plan update reported that performance had declined in respect of **detections**. I will also be discussing this at that meeting.
- The paper you provided on Information Governance contained useful information on your use of **facial recognition technology**. I will be picking this up with AC Louisa Rolfe at one of our future regular meetings.
- I noted in your Q3 Business Plan report that the targets for **representative recruitment** with officers for ethnicity and gender were not being achieved. I discussed this issue with Robin Wilkinson on 25 April.
- I will also put the **information governance** paper on the agenda of a future meeting with Robin Wilkinson. The main issues I would like to pick up with him concern improving data quality, the strategic ambition of greater transparency through its Open Data Strategy and the managing of risks that have been identified in the paper.

Actions arising

Attached, as an Annex, are the actions arising from the Oversight Board meeting. I would be grateful if the actions could be completed in the timescales indicated.

Yours sincerely,



Sophie Linden
Deputy Mayor for Policing and Crime

**MOPAC MPS Oversight Board
Actions from 21 April 2022 Meeting**

No.	Action	Timing	Lead
1	MPS to provide MOPAC with data on the demographics of the membership of the local Use of Force Scrutiny Panels.	For discussion at the June DMPC-AC Met Operations meeting.	MPS
2	The Use of Force Report to the January 2023 Oversight Board meeting to include information on what the local Use of Force Scrutiny Panels had identified and what the outcomes were.	January 2023 Oversight Board report	MPS
3	MPS to provide data on the incidents reviewed under the Post Incident Officer and Staff Support (PIOSS) scheme.	For discussion at the June DMPC-AC Met Operations meeting.	MPS
4	The Use of Force Report to the January 2023 Oversight Board meeting to include a breakdown of the referrals arising from PIOSS reviews – incidents identified where officers required upskilling or misconduct identified vs when support was required for trauma.	January 2023 Oversight Board report	MPS
5	MPS to advise DMPC/MOPAC when it can provide MOPAC with the outcome of linking the handcuffing data and stop and search data, and when it would be made publicly available.	By 13 May	MPS
6	The Use of Force Report to the January 2023 Oversight Board meeting (and future years) to contain data and analysis of the use of strip search and More Thorough Intimate Parts (MTIP) searches.	January 2023 Oversight Board report	MPS
7	MPS to provide a more detailed response to the questions the DMPC raised regarding the Child Q report	By 13 May	MPS
8	MPS to send MOPAC the Safer Schools Officer report 'as is'.	Immediately	MPS
9	MPS to advise MOPAC of any issues they would like to have raised with the Safeguarding Board.	By mid-May	MPS
10	MPS to follow up with MOPAC the data MOPAC requires to enable it to have a dashboard on strip search and MTIP which showed trends.	By 13 May	MPS
11	MPS to provide an overview of how the various plans addressing trust and confidence are overseen within the MPS.	By 13 May	MPS
12	MOPAC to put the Vehicle Stops Pilot report on the agenda of the next Disproportionality Board meeting and Quarterly Public Review meeting. MPS to present at both.	-16 June Quarterly Public Review meeting -21 July Disproportionality Board meeting	MOPAC

13	MPS to report to the DMPC on how they will monitor the impact of the refreshed stop and search training via stop and search data.	For discussion at next DMPC-Cmdr Jane Connors meeting	MPS
14	MPS to organise a visit for the DMPC to see stop and search training at Hendon.	By end July	MPS
15	MPS to share the Engagement Handbook with MOPAC.	As soon as possible	MPS
16	MPS to share the 'spine' for the next version the MPS Business Plan with MOPAC.	End April	MPS
17	MPS to share the draft MPS Business Plan with MOPAC.	By end May 2022	MPS
18	DMPC to write to the Acting Commissioner with questions on issues that were not able to be addressed in the time available.	End April	MOPAC
19	MPS to provide a written update on the implementation of the two recommendations from the handcuffing review not covered in the paper - regarding the auto-population of the use of force form from the stop and search form; and the inclusion of the use of force in CONNECT scope.	By 13 April	MPS