



LONDON FIRE BRIGADE

MGPC Process & Policy

Nicole Fletcher, March 2009

About LFB

- ~7,000 staff, 6,000 operational
- 112 Fire Stations
- Worlds 1/3 largest fire service
- Over 600 fire engines and support vehicles

Sustainable Procurement at LFB

- Certified to ISO 14,001
- Fleet LEZ compliant to 2010 levels
- Sustainable products highlighted on our ordering system with 😊
- Spent £265k on sustainable products, ↑ 18%
- ~250 T office furniture reused/recycled from HQ move
- Received the Carbon Trust Standard (1 of 6 public sector bodies)

Our MGPC Results

Category	Our Score
People	40 (50)
Policy	50 (50)
Process	49 (50)
Engaging Suppliers	24 (30)
Results	38 (40)

Policy – Our Results

Q6	Does your organisation have agreed sustainability objectives?	10 BRONZE
Q7	Does your organisation have a sustainable procurement policy?	10 BRONZE
Q8	Does your organisation have a sustainable procurement strategy?	10 GOLD
Q9	How is your sustainable procurement strategy linked with other organisational strategies and management system such as corporate strategy and EMS?	10 GOLD
Q10	Is your sustainable procurement strategy (or action plan) scrutinised?	10 GOLD

Policy – What have we done

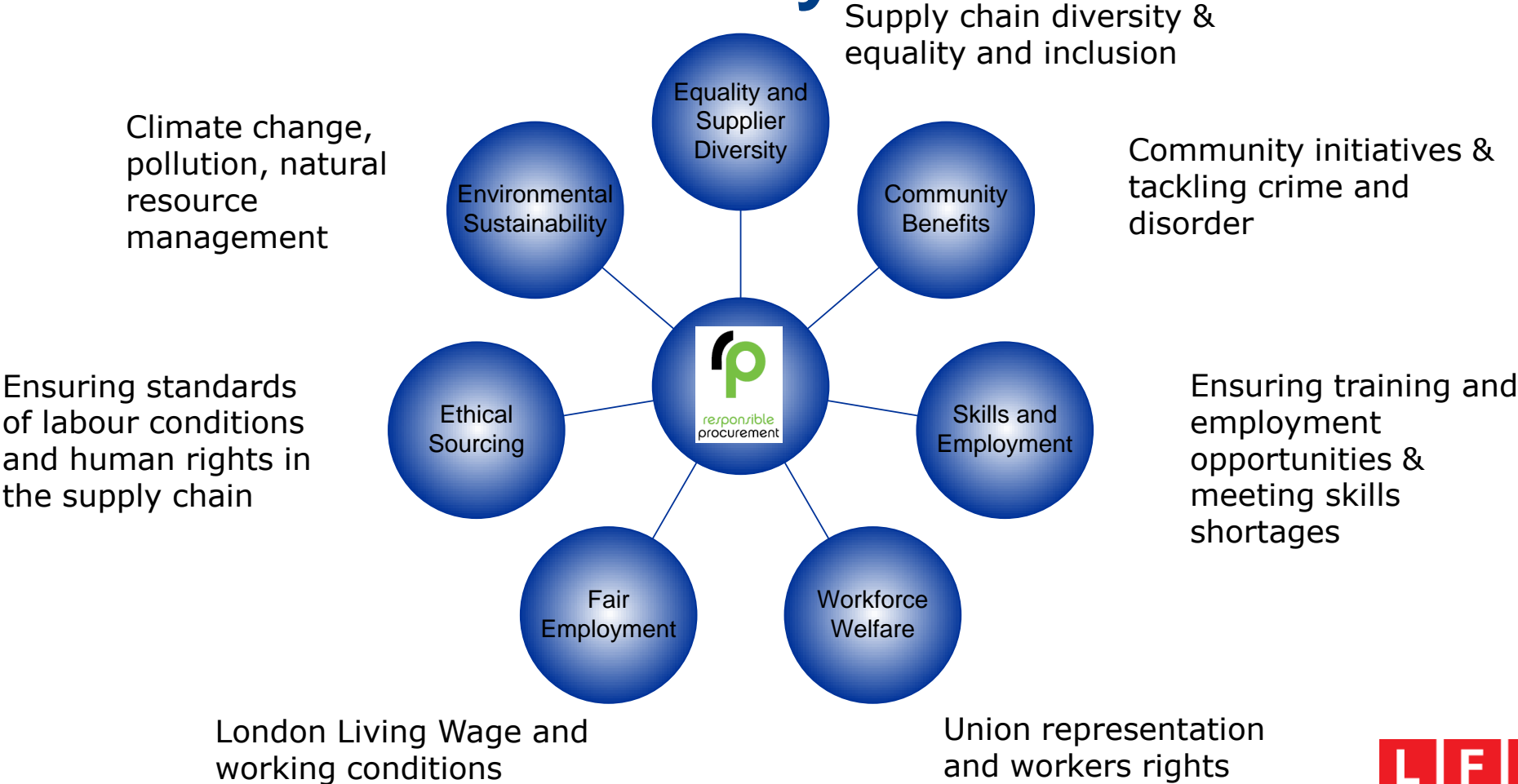
Sustainability Objectives

- Corporate and Mayoral measures and targets on carbon (60% reduction), energy & water consumption (2% reduction, now 3%) and waste production (measure)
- Procurement Dept EMS has 10 actions and targets

Sustainable Procurement policy

- GLA group Responsible Procurement policy since 2006
- LFB sustainable procurement policy since 2005, environmental procurement policy prior

GLA group Responsible Procurement Policy



Policy – What have we done

Sustainable Procurement Strategy

- Actions embedded in Procurement Strategy
- EMS and strategy are fully integrated
- Participate in GLA group Delivering More Together work
- GLA Group RP delivery plan
- Responsible Procurement is included in our London Safety Plan

Procurement Strategy

Objective: Drive forward all seven themes of the GLA Group Responsible Procurement Policy

Actions
Engage with our top suppliers to raise awareness on the RP themes as appropriate
Improve opportunities for the third sector to bid for our business
Improve opportunities for SMEs and diverse groups to bid for our business
Develop and roll out sustainable development impact assessments across the organisation
Investigate methods of improving ethical supply
Increase availability of green/recycled items on POMS and remove non sustainable alternatives
Continue to lead on the RP Policy working with other departments on delivery
Map out actions to mitigate and adapt to Climate Change through procurement
Through innovation reduce barriers to recruitment of a diverse workforce

Policy – What have we done

Scrutiny

- Externally audited EMS (ISO 14,001)
- Group responsible procurement actions scrutinised by the Deputy Mayor
- Progress reported regularly to the GLA

Training

- Staff inductions, green champions, sustainable procurement
- Policies on our website
- Selling to guide detailing our policies

Process – Our results

Q11	Have you done expenditure analysis?	10 SILVER
Q12	Do you know what your organisation's procurement's sustainability impacts are?	10 SILVER
Q13	To what extent do you consider sustainability criteria in contracts?	10 SILVER
Q14	Are sustainability risks in your supply chain managed effectively through the procurement contracts?	10 GOLD
Q15	Do you have targets to improve sustainability with your suppliers?	9 GOLD

Process – What have we done

Expenditure Analysis

- Supplier diversity spend is analysed and reported quarterly to the GLA

Procurement Sustainability Impacts

- Impact Assessment (risk register) identifies RP risks for upcoming contracts
- EMS identifies overarching impacts and actions to mitigate
- Responsible Procurement plan linking to RP themes

Process – What have we done

Sustainability Criteria

- Standard PQQ questions
- Included in contracts as appropriate (most)
- Evaluation matrix identifies sustainability scoring
- Sustainability KPIs in place

Process – What have we done

Managing risks through contracts

- EMS & risk register impacts fed into contract register meetings
- Risks inform tenders and evaluation criteria

Supplier Targets

- Suppliers to achieve ISO 14,001 certification
- Dialogue with key suppliers on environmental performance
- Specific contract KPIs reviewed through quarterly contract monitoring

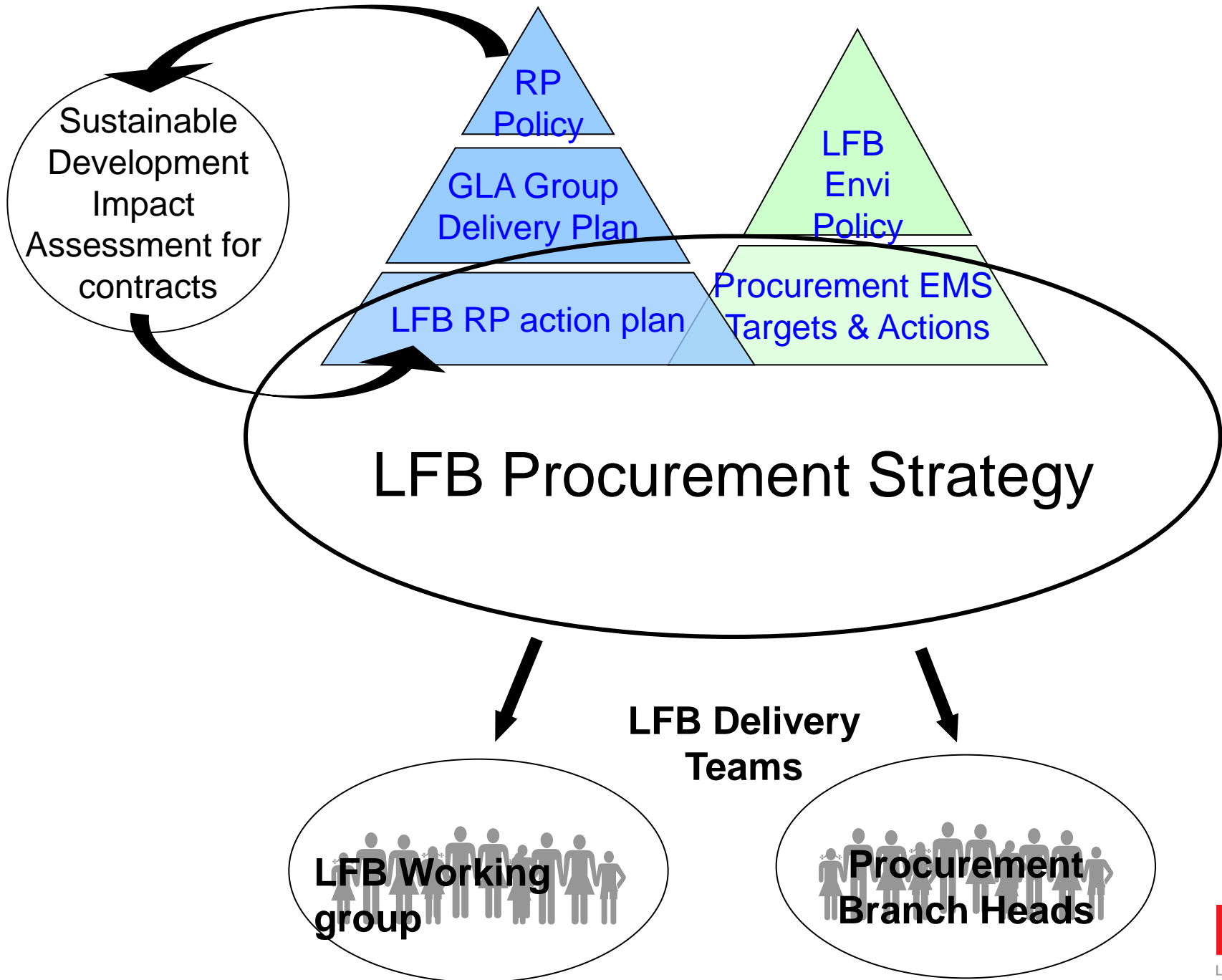
What else is working?

People

- RP objectives at Director level, Hd of Procurement, Hd of Sustainable Development
- Training programmes supported

Our Results: Next Steps

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People	40 (50)
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Results	38 (40)



What have we been doing?

People

- Advanced RP training

Policy

- GLA group delivery plan
- LFB action plan continually updated
 - Links actions for MGPC improvement, policy delivery & relevant EMS actions

What have we been doing?

Process

- Property Dept looking at EMS
- Sustainable Development Impact Assessment pilots
- Internal working group to improve visibility and delivery

Supplier Engagement

- RP on agenda at some key supplier meetings

Results

- Linking EMS & MGPC data collection

Where do we need to do more?

People

- Continue training programme
- Regular internal comms to maintain awareness and motivation
- Increase spread of personal objectives on RP

Supplier Engagement

- Engage with next level of suppliers
- Continue to up skill contract managers
- Develop ongoing supplier comms programme

Results

- Tidy up data collection, maintenance, visibility - ongoing