

**MORI London Omnibus September 2005  
Telephone Questionnaire  
FINAL TOPLINE  
30<sup>th</sup> September 2005**

- Results are based on 1,002 interviews conducted by telephone with a representative sample of residents in the Greater London area.
- Interviews were conducted 22<sup>nd</sup> – 26<sup>th</sup> September 2005.
- Data are weighted by gender, age, work status, ethnicity and Inner versus Outer London to the known profile of Greater London.
- Where results do not sum to 100%, this may be due to multiple responses, computer rounding or the exclusion of 'don't know/not stated' response categories.
- An asterisk (\*) indicates a value of less than 0.5% but not zero.
- Results based on all (1,002), unless otherwise stated

<b>REGISTERED TO VOTE</b>
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**Q1. As far as you are aware, are you registered to vote in the UK?**

	%
Yes, I am registered to vote	90
No, not registered to vote	8
Don't know	1

**Q2. Are there any particular reasons why you are not registered to vote?**

*Base: All those not registered to vote (78)*

	%
I'm not eligible to vote	68
Couldn't be bothered	9
Have just moved house	6
Live in more than one place	3
Someone else in the household fills in the form/is in charge of registration	3
Don't know how to do it/who to contact	2
Am not interested in voting so there is no point registering	2
Other	4
Don't know	7
Refused	1

**Q3. In May 2006, local council elections will be held in London. Were you aware of this before this interview?**

	%
Yes	32
No	67
Don't know	1

Q3A. **Thinking about the local elections, how likely would you be to vote in the local election in May 2006, on a scale of 1 to 10, where 10 means you would be absolutely certain to vote, and 1 means that you would be absolutely certain not to vote?**

	%
1 Certain not to vote	8
2	2
3	3
4	2
5	10
6	5
7	6
8	8
9	5
10 Certain to vote	46
Not eligible/too young to vote	4

Q4. **People have different reasons for not voting in elections. For what reasons, if any, are you unlikely to vote in the local elections in May 2006.**

*Base: All those not likely to vote in the local elections (257)*

	%
You can't trust politicians to keep their promises	15
Can't be bothered	15
There is no point in voting because all the parties are the same	14
I'm just not interested in politics	12
Don't have enough information on the candidates/what they stand for	9
Politicians don't represent people like me	7
There is no point in voting because it is obvious who will win the election	5
Difficult to find time to go and vote	4
The party I used to support no longer stands for what I believe in	3
Not eligible to vote	3
Disagree with them all/would not vote	2
Don't agree with their policies	1
Feels insignificant/lacking influence to the process	1
Lack of accessibility for people with disabilities	1
Work prevents me from voting	1
Other	11
Don't know	9

<b>SATISFACTION WITH MAYOR</b>
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Q5. **Are you satisfied or dissatisfied with the way Ken Livingstone is doing his job as Mayor of London? IF SATISFIED/DISSATISFIED: Is that very/fairly satisfied/dissatisfied?.**

	Sep 05 %
Very satisfied	11
Fairly satisfied	37
Neither satisfied nor dissatisfied	14
Fairly dissatisfied	14
Very dissatisfied	16
No opinion/don't know	7

Q6. **Which one of the following statements comes closest to your view about the mix of cultures, languages and ethnic groups in London?.**

	%
<b>It is one of the best things about living in London</b>	40
<b>It makes no difference to me</b>	43
<b>It's one of the things I don't like about living in London</b>	14
Don't know	2

Q7. **Which of the following statements would you say comes closest to you view?**

	%
A <b>Multiculturalism makes London a better place to live</b>	64
B <b>Multiculturalism threatens the way of life in London</b>	21
Neither	11
Don't know	3

<b>RELIGIOUS DISCRIMINATION</b>
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Q8. **Would you support or oppose the banning of discrimination against people on the grounds of their religion? IF SUPPORT / OPPOSE ASK Is that tend to or strongly?**

Sept 05

	%
Strongly support	37
Tend to support	19
Neither support or oppose	8
Tend to oppose	11
Strongly oppose	21
Don't Know	5

Q9. **And would you support or oppose new laws to outlaw the incitement of hatred against people on the grounds of their religion? IF SUPPORT / OPPOSE ASK Is that tend to or strongly?**

Sept 05

	%
Strongly support	46
Tend to support	20
Neither support or oppose	8
Tend to oppose	8
Strongly oppose	13
Don't Know	5

Q10. **Do you think Britain should or should not continue to keep troops in Iraq?**

%

Should	27
Should not	62
Don't know	11

<b>TERRORIST ATTACKS</b>
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Q11. Thinking about the recent terrorist attacks in London. How satisfied or dissatisfied are you with the way that ... is handling the response to the attacks? Is that very fairly satisfied / dissatisfied?

		Very satisfied	Fairly satisfied	Neither	Fairly dissatisfied	Very dissatisfied	Don't know
		%	%	%	%	%	%
A	<b>The Mayor of London, Ken Livingstone</b>	18	37	13	9	12	11
B	<b>The Government</b>	17	39	10	14	17	3
C	<b>The Metropolitan Police Service</b>	39	38	6	8	7	3

Q12. To what extent, if at all do you think that Britain's involvement in the Iraq war contributed towards the terrorist attacks in London?

	%
<b>A great deal</b>	39
<b>A fair amount</b>	33
<b>Not very much</b>	15
<b>Not at all</b>	8
Don't know	4

Q13. To what extent would you support or oppose more money being given to the Metropolitan Police service to help them tackle terrorism, even if this meant a rise in your council tax? IF SUPPORT/OPPOSE: Is that strongly/tend to support/oppose?

	%
Strongly support	30
Tend to support	31
Neither support nor oppose	9
Tend to oppose	11
Strongly oppose	16
Don't know	3

Q14. Since the attacks in July, would you say you have seen more, less or about the same amount of police patrols in across London?

	%
More	65
About the same	25
Less	4
Don't know	6

Q15. Has seeing more police patrols since 7 July made you feel more or less safe or has it made no difference?

Base: All who have seen more police patrols (652)

	%
More safe	49
Made no difference	46
Less safe	4
Don't know	1

**HATE CRIMES**

ASK ALL

Q16. **Since the July attacks have you personally, or have your friends or relatives experienced any hostility or abuse because of race or religion?**

%

**Yes:**

Verbal abuse e.g. name calling/swearing	6
Physical abuse/violence	1
Felt under suspicion/being stared at	2
Generally felt hostility	2
Other	*
No	90
Don't know	*

Q17. **Did you report this incident to the police?**

*Base: All those who have experienced any form of hostility or abuse (98)*

%

Yes	11
No	85
Don't know	4

Q18. **What, if anything, could be done to encourage people to report such incidents in the future?**

*Base: All those who have experienced any form of hostility or abuse (98)*

%

Knowing that it would make a difference/something would be done about it	25
If people had confidence in the police being more supportive of Black and minority ethnic groups	21
Knowing that the police would take you seriously	20
More education/awareness about these issues	17
Being dealt with professionally and efficiently	11
Being treated with respect	8
Tougher sentences	2
Easier to report incidents	1
Other	11
Don't know	11
No	7

<b>TRAVEL FOR YOUNG PEOPLE</b>
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Q19. **Since the beginning September 2005 children and young people aged 16 and under can travel free on London's buses. Were you aware of this before this interview?**

	%
Yes	79
No	21

Q20. **And to what extent do you support or oppose free travel on London buses for children and young people aged 16 and under? IF SUPPORT/OPPOSE ASK Is that strongly/tend to?**

	%
Strongly support	61
Tend to support	21
Neither support nor oppose	6
Tend to oppose	6
Strongly oppose	6
Don't know	1

Q21. **Why do you support this measure?**

*Base: All who support free travel on London buses for children and young people aged 16 and under (824)*

	%
Helps parents/families save money	39
Reduces costs of travel for young people	30
Encourages young people to use public transport	30
Might help reduce use of cars/cuts down on school runs	14
Improves safety for children	9
Allows children more independence	8
A good use of public money	7
Cuts down on crime/fare cheating	3
Helps kids attend school	3
Reduces congestion on the roads	2
Other	5
Don't know	1

**Q21B Why do you oppose this measure?**

*Base: All who oppose free travel on London buses for children and young people aged 16 and under (113)*

	%
Children/young people misbehave on buses/disturb other passengers	33
Unnecessary/should pay/will take it for granted	26
Waste of public money	16
Will create overcrowding on buses	11
Will increase my council tax	8
Not safe/too much freedom	6
Making children lazy	3
Increases truancy	2
Parents' responsibility	2
Not enough buses to take more people	1
Will need more inspectors on buses	1
Other	10
Don't know	6

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<b>CONGESTION CHARGE</b>
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Q22. **How strongly do you support or oppose congestion charging in Central London? IF SUPPORT/OPOSE: Is that strongly/tend to support/oppose?.**

	Sep 05 %
Strongly support	20
Tend to support	21
Neither support nor oppose	13
Tend to oppose	9
Strongly oppose	32
Don't know	4

Q23. **From what you know or have heard of the scheme, how effective do you believe the congestion charge scheme has been in reducing traffic congestion in Central London? Would you say it has been....?**

	Sep 05 %
Very effective	21
Fairly effective	46
Not very effective	15
Not at all effective	7
Don't know	10

<b>THE LONDONER</b>
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Q24. **To keep Londoners informed about the activities of the Greater London Authority, the Mayor of London now produces a newspaper called The Londoner, distributed every month to every household in London. Do you remember seeing a copy of The Londoner newspaper?**

	Sep 05 %
Yes	45
No	54
Don't know	1