

MORI London Omnibus March 2006
Telephone Questionnaire
FINAL TOPLINE RESULTS
3rd April 2006

- Results are based on 1,004 interviews conducted by telephone with a representative sample of residents in the Greater London area
- Interviews were conducted 21st – 26th March 2006.
- Data are weighted by gender, age, work status and ethnicity to the known population profile. Additionally, the London sample is weighted by Inner and Outer London to the known population profile.
- Where results do not sum to 100%, this may be due to multiple responses, computer rounding or the exclusion of 'don't know/not stated' response categories.
- An asterisk (*) indicates a value of less than 0.5% but not zero.

SATISFACTION WITH MAYOR

Are you satisfied or dissatisfied with the way Ken Livingstone is doing his job as Mayor of London? Is that very/fairly satisfied/dissatisfied?

Base: All London respondents (1,004)

	%
Very satisfied	10
Fairly satisfied	37
Neither satisfied nor dissatisfied	11
Fairly dissatisfied	16
Very dissatisfied	19
No opinion/don't know	7

OLYMPICS

In July 2005, the Olympic Committee announced that London will host the 2012 Olympic Games. From what you have seen or heard, do agree or disagree that the Olympics will be good for London? Is that strongly or tend to agree/disagree?

	%
Strongly agree	49
Tend to agree	25
Neither agree nor disagree	6
Tend to disagree	6
Strongly disagree	12
Don't know	2

Why do you say that?

All those who agree (74%)

	%
Good for/Improves/Regenerates the general/London area	43
Attracts tourists/Brings more people to London	25
Good for local economy/Will bring investment into the area	25
Increases/Creates job opportunities/Prospects	24
Improvements to the transport/Infrastructure	17
Promoting England/The London area	16
Good for. Encourages sport/Support the Olympics	14
Boosts moral/Brings people together through sport	11
Improvements made to facilities	10
Good for business/Businesses will benefit	10
Benefit the youngsters/Kids	8
Worried about tax/Cost of living increases/Too expensive	5
Better planning/Organisation so as not too turn out like the dome	3
Encourages young/New British athletes	2
Property prices will increase	2
Promotes good health/Fitness	1
Problems with the transport/Infrastructure	1
Bad/Cause problems/Disruptions for the general/London area	1
Security/Safety Issues	1
Everybody should pay for it not just Londoners	*
Other	3
Don't know	2

Why do you say that?*All those who disagree (18%)*

	%
Worried about tax/Cost of living increases/Too expensive	54
Bad/Cause problems/Disruptions for the general/London area	23
Problems with the transport/Infrastructure	17
Better/More important uses for money/Better spent elsewhere	16
Better planning/Organisation so as not too turn out like the dome	8
Attracts tourists/Brings more people to London	5
Everybody should pay for it not just Londoners	3
Security/Safety issues	2
Transport prices will increase	2
Good for/Encourages sport/Support the Olympics	1
Good for/Improves/Regenerates the general/London area	1
Improvements to the transport/Infrastructure	1
Property prices will increase	1
Other	14
Don't know	3

PUBLIC TRANSPORT ACCESSIBILITY

How often, if at all, do you use [INSERT TRANSPORT TYPE] when travelling in Greater London?

	%
Buses	
Everyday	20
5 days a week	7
3-4 days a week	11
1-2 days a week	15
A few times a month	13
Every few months	10
Once or twice a year	7
Less often than once or twice a year	2
Never	14
Don't know	*
Tubes	
Everyday	13
5 days a week	6
3-4 days a week	7
1-2 days a week	16
A few times a month	21
Every few months	13
Once or twice a year	10
Less often than once or twice a year	2
Never	12
Don't know	*
Over ground Trains	
Everyday	8
5 days a week	4
3-4 days a week	4
1-2 days a week	10
A few times a month	23
Every few months	14
Once or twice a year	14
Less often than once or twice a year	3
Never	20
Don't know	*
A bicycle	
Everyday	3
5 days a week	1
3-4 days a week	2
1-2 days a week	4
A few times a month	3
Every few months	3
Once or twice a year	2
Less often than once or twice a year	1
Never	83
Don't know	-

Do you have children for whom you use a pushchair or buggy regularly?

All parent/guardians

	%
Yes	30
No	70

Do you, or a member of your household, regularly use a wheelchair?

	%
Yes	3
No	97

How important, if at all, do you think it is that Transport for London ensures that London's buses are more accessible to all people, including people with small children, those carrying shopping, those with disabilities or mobility impairment? Is that...

	%
Very important	79
Quite important	17
Not that important	2
Not important at all	1
Don't know	1

SAFETY ON TRANSPORT

How safe do you feel using [INSERT TRANSPORT TYPE] after dark? Would say you feel ...?

	Over ground Trains	London Underground	Buses
	%	%	%
	(766)	(862)	(843)
<i>Base: All who use transport method at least once or twice a year</i>			
Very safe	12	17	14
Fairly safe	35	39	43
A bit unsafe	27	19	20
Very unsafe	9	10	9
Don't use	16	15	14
Don't know	1	1	*

Thinking about a typical journey you would make on the [INSERT TRANSPORT TYPE] on your own after dark, how safe do you feel when you are ... Would you say you feel ...

	Over ground Trains	London Underground	Buses
	%	%	%
On the station platform/ tube platform/waiting at a bus stop			
Very safe	13	19	12
Fairly safe	37	48	44
A bit unsafe	31	20	29
Very unsafe	17	11	13
Don't know	3	2	3
On the Train/ tube train/ bus			
Very safe	15	21	16
Fairly safe	53	47	56
A bit unsafe	20	18	21
Very unsafe	10	12	5
Don't know	2	2	2
Walking home from the train station/ tube station/ bus stop			
Very safe	13	13	16
Fairly safe	43	39	46
A bit unsafe	26	22	24
Very unsafe	14	15	12
Don't know	4	11	2

Currently, mainline rail stations in London are operated by private rail companies. Do you agree or disagree that these companies should pay for rail stations to be staffed during service hours? Is that strongly/tend to agree/disagree.

	%
Strongly agree	70
Tend to agree	18
Neither agree nor disagree	3
Tend to disagree	2
Strongly disagree	1
Don't know	5

How strongly would you support or oppose an increase in ticket prices to pay for rail stations to be staffed during service hours?

Base: All who agree private rail companies should pay for rail stations to be staffed during service hours(890)

	%
Strongly support	15
Tend to support	24
Neither support nor oppose	8
Tend to oppose	16
Strongly oppose	33
Don't know	4

OYSTER CARD

Passengers currently cannot use pay as you go Oyster Cards on over ground trains and have to buy a paper ticket.

Do you agree or disagree that over ground train networks in London should accept Oyster Cards? Is that strongly/tend to...

	%
Strongly agree	72
Tend to agree	13
Neither agree nor disagree	4
Tend to disagree	1
Strongly disagree	4
Don't know	6

CONTROL OF LONDON'S RAIL

The Mayor, through Transport for London, currently has responsibility for all public transport in London except suburban rail services and stations.

Some people have suggested that the Mayor, through Transport for London, should also take responsibility for London's suburban rail so that rail services can be integrated with tube and bus services and have integrated ticketing, staffing levels and standards of safety, others believe that it should remain under the management of the Strategic Rail Authority to keep all train services controlled in one place. Which view is closest to your opinion?

	%
Mayor should take control of the London rail network	52
Strategic Rail Authority should remain in control	37
Don't know	12

CROSSRAIL

To improve transport links between East and West London, a new underground line known as Crossrail is being proposed as part of a joint venture between Transport for London and the Department of Transport.

The Crossrail route will run from Maidenhead and Heathrow in the west through a tunnel under Central London with stations across the capital, out to Shenfield and Abbey Wood in the east joining existing railway networks.

To what extent do you support or oppose the development of this Crossrail proposal?

	%
Strongly support	43
Tend to support	29
Neither support or oppose	12
Tend to oppose	4
Strongly oppose	4
Don't know	9

FREE TUBE TRAVEL FOR UNDER-11s

The Mayor of London, Ken Livingstone, recently announced that from April 2 under-11s who are accompanied by an adult will be able to use the Tube and Docklands Light Railway for free, from 9.30am on weekdays and all day at weekends and public holidays.

To what extent do you support or oppose free tube travel for under-11s across the whole of greater London?

	%
Strongly support	64
Tend to support	19
Neither support or oppose	5
Tend to oppose	4
Strongly oppose	7
Don't Know	1

IMMOBILISE PROPERTY REGISTER

The *Immobilise Property Register* is a free service that is supported by the Metropolitan Police where you can register property such as your bicycle, so that if it is lost or stolen and then recovered by the Police it can be returned to you.

How much, if anything, do you know about the *Immobilise Property Register* or *Immobilise.com*? Do you know ...

	%
A great deal	3
Fair amount	3
Just a little	11
Heard of /know nothing	15
Never heard of	68
Don't know	83

Is your bicycle registered with the *Immobilise Property Register*?

	%
Yes	5
No	95
Don't know	1

TOUR DE FRANCE

The Tour de France is one of the world's most prestigious cycle races. In January, the Mayor of London, Ken Livingstone, announced that London will host the start of the Tour de France in July 2007. Were you aware of this?

	Yes	No	%
	46	54	

To what extent would you support or oppose the start of the Tour de France taking place in London? Is that strongly or tend to support/oppose.

	%
Strongly support	42
Tend to support	26
Neither support nor oppose	15
Tend to oppose	4
Strongly oppose	6
Don't know	6

RECYCLING

Most areas in London now have a doorstep recycling service. Some areas supply a container for recycling waste outside each household's front door.

Would you support or oppose a proposal to fine people who persistently do not use the recycling box outside their front door?

	%
Strongly agree	38
Tend to agree	19
Neither agree nor disagree	4
Tend to disagree	14
Strongly disagree	22
Don't know	2

WATER WASTAGE

It has been announced that there will be a hosepipe ban in London this year.

To what extent do you agree or disagree with the following statements?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
	%	%	%	%	%	%
I support measures such as hosepipe bans to conserve water at times of shortage	53	31	3	5	7	2
Water companies should invest more in repairing their pipe networks	81	13	2	1	1	2
I would be prepared to pay higher water charges to speed up the repair of water companies' pipe networks.	8	19	4	22	45	2
Water meters should be introduced in every household so that water bills are based on actual water consumption	43	23	4	8	20	2

SUSTAINABLE DEVELOPMENT

Do you agree or disagree that all new building developments in London, such as housing, shopping and business developments, should be legally required to incorporate some renewable energy such as solar panels or wind turbines rather than relying fully on traditional energy sources which might include fossil fuels?

	%
Strongly agree	61
Tend to agree	24
Neither agree nor disagree	3
Tend to disagree	5
Strongly disagree	3
Don't know	3

PIGEONS

Recently, the Mayor of London, Ken Livingstone, urged tourists and residents to stop feeding pigeons in the capital to reduce the potential of spreading bird flu to human beings.

Do you think the Mayor is right to want to reduce the number of pigeons in London for this reason?

	%
Right	68
Wrong	25
Don't Know	7

CARTOONS OF MUHAMMAD

As you may be aware, cartoons depicting the Prophet Muhammad as a caricature of an Arab terrorist were published by a Danish newspaper and by newspapers in other countries. These cartoons caused offence to many Muslims.

To what extent do you agree or disagree that British newspapers were right to choose not to publish the cartoons? Is that strongly or tend to agree/disagree.

	%
Strongly agree	43
Tend to agree	23
Neither agree nor disagree	6
Tend to disagree	9
Strongly disagree	13
Don't know	5

SKILLS

How much if any, skills or career advice have you ever received?

	%
A great deal	13
A fair amount	24
A little	30
Nothing at all	31
Don't Know	2

If so, how well did it prepare you for getting a job? Would you say...

All those who have received at least some career advice

	%
Very well	19
Fairly well	37
Not very well	20
Not at all well	18
I have never had a job	4
Don't Know	3

How well do you think the skills and careers advice currently available meets the specific needs of London's economy and communities? Would you say...

	%
Very well	8
Fairly well	30
Not very well	19
Not at all well	8
Don't Know	34